MUMMIN Chim Lee Ying	of P	19	Date/Time: 03082018 8400m
stimated Cost:		Bill to:	
TP/WS/TP RES/OD RES o Inspect Vehicle No:	SLZ 3366M		Insured:
t Workshop m/s	motor Image		Tel: 8611 3195
1	9 Lorona 8 Tou		
olicy No: \8000323U	8	Claim No:	920993136656
um Insured:		Excess:	400
Make of Veh:	iii. • —	2 200000 2000	8/01808c A.O.G
Client's Record) CA// REV / REP. / REV 24 HE	ts		H.O.D. Endorsement;
Date/Time: 03092018 208 pm	Person Contacted:	Kuan	Vehicle NOUT
Date/Time Action/Instruction (	( ) Estimate		
SIZ 3386M -	X		
	nenmen	ancumourte	
2/8/18 (B) 10 10 10 ln A	orned Well 1	DONE EXT	6 400 by email.

ASS. REC. BY: REF: Ala/	1
Kennerh	CICALICIA
From: Date:	SIGNMENT  Veh No: Strassform Yr Regn: 03 1 1 1  Type: M.Car/M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /  Truck / Trailler or August C.C 1 8 9 5  Colour M. P. White AC: Insured / Std / NI / NA  Sp. Reading 12 507 Tradio: Insured / Std / NI / NA  Eng/No:  C/No: TF/SJ5KC5 JG-1 062 40  Gen. Cond: 800d / Fair / Poor / Burnt  Sleering: Inorder / Jammed / Leaked / Burnt or  Brake: Inorder / Jammed / Leaked / Burnt or  Modi: NII / S/RIm / STD-A/RIm or  Tyre Size: F: 22 3 / 80 R 12
Remark: The veh had commenced its repair at the time of inspection.  Bal. or Market Value: 9 / / Okc  IDAC Accident Rport: Consistent?: Yes or No  GIA / PR Seen: Consistent?: Yes or No  Est. Repairs: 9 days Res.: Yes or No  Lum Sum: 131 % 3 Val.: Yes or No  CA / REV / REP. / 24 HRS  Date: Person Contented:	BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or  Fron!  Rear  R/Bal.  9 mm R/Bal.  9 mm  UBal.  9 mm  D.O.A. 28 / 8 / 18  Survey held at  Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
Date / Time   Action / Instruction    G/9   File pass to Carhenne    RECEIVED 2 1 NOV 2010	The U/C / Chassis frame / Body Structure affected due to collision.
1) 24 111 - 17 110-17 7 7 1	Survey No. of Trip:  Survey Fee:  Transportation:  Site Insp (\$ ) S + RS SI  Interview (\$ ) Fixos  Tech Invs (\$ ) Others  Weekend (\$ )

### - SLZ3386M - OD CLAIM - ARRANGE SURVEY - 03/09/2018 - 1100HRS

From:

Chin, Lee-Ying

To:

assignments@lkkauto.com, admin-a@lkkauto.com

Cc:

Fong, Andy-SY

Sent:

Monday, 3 September, 2018 8:40:00 AM

Attachments:

SLZ3368M GIA REPORT.PDF SLZ3386M ESTIMATE.pdf

Hi LKK,

Kindly assist to survey.

Thanks.

Best Regards Lee Ying, Chin

AIG Claims | AIG Asia Pacific Insurance Pte. Ltd. 78 Shenton Way #08-16 Singapore 079120 Tel +(65) 6419 1947 | Fax +(65) 6835 7416 Lee-Ying.Chin@aig.com |www.aig.com.sg

03092013@ 11.400m Kuan voh in

Konnih

From: Daniel Jude [mailto:danieljude@motorimage.net]

Sent: Saturday, September 01, 2018 10:42 AM

To: AIG SGP, Claims-Survey Cc: TPY Insurance Team

Subject: SLZ3386M - OD CLAIM - ARRANGE SURVEY - 03/09/2018 - 1100HRS

Importance: High

Hi Claims Team.

Kindly arrange survey for the above mentioned vehicle.

\*\*Owner waiting for survey to be conducted\*\*.

Best Regards

Daniel A Jude

Service Executive

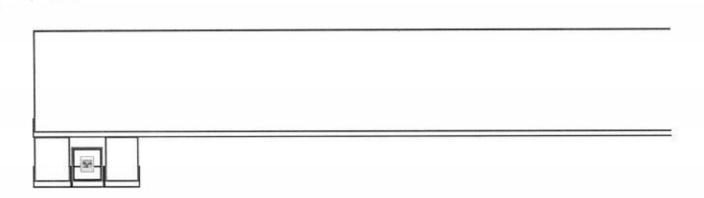
Motor Image Enterprises Pte Ltd

19 Lorong 8 Toa Payoh Singapore 319255

HP: 8611 3195

Email:danieljude@motorimage.net

Website: www.tanchong.com: www.motorimage.net



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The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

# Shiau Chan (LKKAuto)

From:

Shiau Chan (LKKAuto)

Sent:

Thursday, 13 September 2018 10:57 AM

To:

Kuan Wei Loong

Cc:

SUR

Subject:

VEHICLE SLZ 3386M (DOA: 28/08/2018)

Dear Wei Loong,

As spoken with you.

The excess of above vehicle is \$400.00.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## SINGAPORE ACCIDENT STATEMENT

#### IMPORTANT NOTICE

Contact Number

**EMail Address** 

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy ability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- Any false reporting may be referred to the Police for investigation.
- This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available

aforesaid.	9500 File
	ACCIDENT STATEMENT
Date Of Report	29/08/2018 16:25
Date Of Accident	28/08/2018 19:40
Exact Location Of Accident	SLIP RD OF JALAN BUKIT MERAH & ALEXANDRA RD
Country/State of Loss	SINGAPORE
D	ETAILS OF OWN VEHICLE
Vehicle Registration Number	SLZ3386M
Insured/Policyholder	
Name Of Registered Owner	TEY TECK LING
NRIC No	S2570927F
Email Address	TEYTECKLING@GMAIL.COM
Mobile Phone No	(LOCAL) +65-90022686
Alternative Phone No	OFFICE-NOPHONE
Vehicle Particulars	
Manufacturer	SUBARU
Model	FORESTER-2.0 I-L CVT AWD SR (A)
Exact Purpose for which vehicle was being used at time of accident	PERSONAL / LEISURE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1800032348
Cover Note Number	
Driver	
Name of Driver	TEY TECK LING
NRIC No	S2570927F
Date Of Birth	22/03/1967
Occupation	INDOOR
Date Of Driving Pass	10/11/1989
Driving Experience	28 YEARS AND 9 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-90022686
Fax Number	

OFFICE-NOPHONE

TEYTECKLING@GMAIL.COM

Address

APT BLK 125 BUKIT MERAH VIEW

#13-386

Postcode

151125

OWNER

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured

Vehicle Registration Number of Driver's Own Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

COLLISION - MAJOR/MINOR RD

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

NO

Number of vehicles involved in the accident

Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by ambulance?

NO

Was any other material or property damaged?

YES

I have been approached by unknown person(s)

soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

2

Passenger 1

NAME:

: 1

GENDER:

: FEMALE

**Details of Police Action** 

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

#### Circumstances of Accident

PLEASE REFER TO THE ATTACHED DOCUMENTS

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

YES

Was there any audio recorded?

NO

#### **DETAILS OF OTHER VEHICLE PROPERTY 1**

Vehicle Registration Number

SLP4111K

Vehicle Make/Model/Colour

HONDA SHUTTLE

**Details Of Properties** 

Vehicle Category

PRIVATE CAR

Name of Driver

NEO SAY WEE

NRIC/Passport Number

S7634803J

Contact Number

97775457

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

## Accident Sketch Plan

KETCH PLAN		Alexand	vey Road	
	AL 3338	N B SIP	HILK	
	Bulet Merali	n Alexandra	Road	var
the slip U-turn clips	proad towar road accid from opposi are submitted	d Alexandra & leatally hit in to Alexandra I	to SLP4111K do	ing ing inde
DECLARATION I/We declare the fore	going particulars are true in	every respect	A	
Policyholder's Signatur Date & Time:		is not the policyholder)	Reporting Centre Personn Name: NRIC/FIN No.:	el's Signature

#### Accident Sketch Plan

#### SKETCH PLAN

#### IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
  - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or

(ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time:

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

TO am

# > Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

/ehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	0927F
/ehicle Details	
/ehicle No.:	SLZ3386M
/ehicle to be Exported:	No
ntended Deregistration Date:	04 Sep 2018
/ehicle Make:	SUBARU
/ehicle Model:	FORESTER 2.01-L CVT AWD SR
Primary Colour:	White
Manufacturing Year:	2018
Ingine No.:	FB20YD02847
Chassis No.:	JF1SJ5KC5JG106240
Maximum Power Output:	110.0 kW (147 bhp)
Open Market Value:	\$13,703.00
Original Registration Date:	29 Mar 2018
irst Registration Date:	29 Mar 2018
ransfer Count:	0
Actual ARF Paid: ntended PARF Rebate Details	\$13,703.00
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	28 Mar 2028
PARF Rebate Amount:	\$10,277.00
ntended COE Rebate Details	\$10,277.00
OE Expiry Date:	28 Mar 2028
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$39,001.00
COE Rebate Amount:	\$37,302.00
otal Rebate Amount:	\$47,579.00

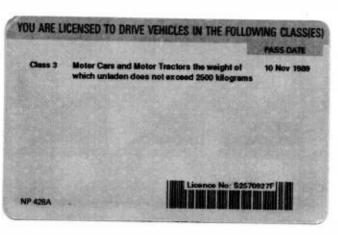
The information contained herein is correct as at 04 Sep 2018

ОК











# CERTIFICATE OF INSURANCE

#### SUBARU AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder

: Tey Teck Ling

Period of Insurance

: 29 Mar 2018 To 28 Mar 2019

Engine No.

: FB20YD02847

Chassis No.

: JF1SJ5KC5JG106240

Vehicle No.

: SLZ3386M

Policy No.

**Issued Date** 

: 1800032348

Endorsement No.

: 17 Apr 2018

#### ABOUT THE COVER

Make/Model

: SUBARU Forester 2.0i-L

Engine Capacity/Tonnage: 1,995.00 CC

Sum Insured : Market Value

First Year of Registration : 2018

Driver Restriction

: NA

Off Peak Car : No

Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive\*:

a) The Policyholder
 b) Any other person who is driving on the Policyholder's order or with his/her permission

This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition

: All Age Condition

Limitation as to use\* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

This Policy does not cover use for hire or reward, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1500cc - 1600cc

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

#### **EXCESS**

Section 1

Fire - \$0 Own Damage - \$800 Theft - \$0 Flood Cover - \$0

Property Damage - \$0

Windscreen: \$100

Named Driver and Excess (where applicable)

Tey Teck Ling - \$800 (Own Damage)

### APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1.Motor Image Enterprises Pte Ltd. Add: 19 Lorong 8 Toa Payoh Singapore 319255 64170100

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

#### IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: MayBank

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles(Third Party Risks and Compensation) Act (Cap. 189), Part IV of Party Risks (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0500619229

SINGAPORE 589622

TAN CHONG CREDIT SUBARUH H 911 BUKIT TIMAH ROAD TAN CHONG MOTOR CENTRE

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd. AUTHORISED REPRESENTATIVE

MOTORIMAGE ENTERPRISES PTE. LTD. 19 LORONG 8, TOA PAYOH SINGAPORE 319255

ESTIMATE : ACCIDENT/BODY REPAIRS
WORKSHOP : TOA PAYOH
CONTACT NO : 64730333

REFERENCE : INS/IC/CHI/0925/2018 DATE : 01-SEP-2018

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY #07-16 AIG BUILDING

S(079120) TEL: 91007211 FAX :

OWNER'S NAME : TEY TECK LING

ADDRESS

: APT BLK 125 BUKIT MERAH VIEW

#13-386

\$(151125)

TELEPHONE NO : 90022686

TYPE OF CLAIM : COMPREHENSIVE CLAIM

POLICY NO : 1800032348

VEHICLE NO : SLZ3386M

MODEL CODE : SJ5EK7C

MODEL/YEAR : FORESTER 2.0I-L AND CVT ENGINE NO : FB20YD02847

CHASSIS NO : JF1SJ5KC5JG106240

MILEAGE : 1 KM
DATE IN : 01/09/2018
LIABILITY : 0.00

EXCESS CLAUSE :

0.00

ESTIMATE BY : KUAN WEI LOONG\*\*

ACCIDENT DATE : 28/08/2018

Print Date

: 01/09/2018

Print Time

: 09:56:16

MOTORIMAGE ENTERPRISES PTE. LTD. 19 LORONG 8, TOA PAYOH SINGAPORE 319255

# ESTIMATED LABOUR CHARGES FOR ACCIDENT VEHICLE REGN NO SLZ3386M

S/NO	JOB CODE	NATURE OF JOB	ESTIMATED CHARGES	SURVEYOR'S RECOMMENDATION
1	ODCLAIM	-CONDUCT-BODYWORK REPAIR (OWN DAMAGE CLAIM)		
2	ZZ/001 ·	CONDUCT OD CLAIM AIG LOCATION: JLN BUKIT MERAH & ALEXANDRA ROAD DATE: 28/08/2018 TIME: 1940HRS		
3	ZZ/002	REPAIR/REPLACE FRONT BUMPER, FRT RES FENDER AND PANEL	1250.00	375/
4	ZZ/003	RESPRAY FRONT BUMPER, FRT RHS FENDER AND PANEL	1000.00	4001
5	ZZ/004	TO CONDUCT FRONT LIGHTING TEST	28.00	~
6	22/005	REMOVE & REFLX FRONT HEADLAMP WASHER AND PIPING ${\cal N}'$	~ <sub>125.00</sub>	XX
7	ZZ/006	SUNDRIES	100.00	201
		TOTAL LABOUR CHARGES	2503.00	

# MATERIAL LIST FOR ACCIDENT VEHICLE REGN NO SLZ3386M

DAMAGED	PARTS	& PRICES

	DATHGED PARIS & PRICES		TCF2			
S/NO PARTS DESCRIPTION	PARTS NUMBER	NETT	LIST	S/NETT	S/LIST	REMARKS
1 FRT FENDER RH	57120SG0209P			R,		<u></u>
2 EXT FENDER F CP RH	57160SG0009P			Si	25.20	7×
3 BRKT CORNER F RH	57707SG000			14	36.00	2%
4 BRKT SD F RH	57707\$G020			N	12.60	7 ×
5 MOLDING BMPR F	57708SG000			5_	43.20	7×
6 BUMPER FACE F NA (FOR H/L WSH)	57709SG030			Bu	594.00	_
7 BACK BEAM CPL F	577118G0009P			n	288.00	X
8 ENERGY ABSOR F	57722\$G020			Sm	126.00	Χ
9 LAMP ASSY HEAD EOF RH	84002SG220			Gr	2380.00	_
10 FOG LAMP ASSY F	84501AJ060			ړم	272.00	7×
11 BRKT F FOG ASSY RH	84927\$G020			Sen	19.80	<b>?</b> ×
12 NOZZLE H L WASHERRH	86636SG361			Sm	79.20	X
SUB TOTAL						
LESS DISCOUNT ( S/LIST-30 %)			0.00	0.00	4146.00	
22000001 ( 5/2131-30 k)		0.00	0.00	0.00	1243.80	
GRAND TOTAL		0.00	0.00		****	
		0.00	200000		2902.20	
OVERALL TOTAL		2902.20				

LEGEND: REMARKS( OK ) = APPROVED, REMARKS( X ) = NOT APPROVED

MOTORIMAGE ENTERPRISES PTE. LTD. 19 LORONG 8, TOA PAYOH SINGAPORE 319255

# SUMMARY OF ESTIMATE FOR VEHICLE REGN NO SLZ3386M

TOTAL LABOUR CHARGES

2503.00

TOTAL SPARE PARTS CHARGES

2902.20

GRAND TOTAL

5405.20 \*

------

\* All charges do2 not include GST.

SURVEYOR'S PARTICULARS

NAME SURVEYED DATE

:

AUTHORIZED DATE : EXCESS CLAUSE : 0.00

LIABILITY :

0.00

REMARKS

Clory Norhoriks

1-B,

He surry B4 paint

Kennesh (CKIC)
12x 62564315

 $\ensuremath{{\text{PLS NOTE}}}$  : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges & spare parts in the process of repairs, we shall inform you accordingly.

## LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- · Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

MOTORIMAGE ENTERPRISES PTE. LTD. 19 LORONG 8, TOA PAYOH SINCAPORE 319255

FINALIZED

: ACCIDENT/BODY REPAIRS

WORKSHOP : TOA PAYOH
CONTACT NO : 64730333

REFERENCE

: INS/IC/CHI/0925/2018

DATE

: 01-SEP-2018

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY #07-16 AIG BUILDING

\$(079120)

TEL: 91007211

FAX :

OWNER'S NAME : TEY TECK LING

ADDRESS

: APT BLK 125 BUKIT MERAH VIEW

#13-386 \$(151125)

TELEPHONE NO : 90022686

TYPE OF CLAIM : COMPREHENSIVE CLAIM

POLICY NO : 1800032348

VEHICLE NO : SLZ3386M

MODEL CODE : SJ5EK7C

MODEL/YEAR : FORESTER 2.01-L AWD CVT

ENGINE NO : FB20YD02847 CHASSIS NO : JF1SJ5KC5JG106240

MILEAGE : 13520 KM
DATE IN : 01/09/2018
LIABILITY : 0.00
EXCESS CLAUSE : 400.00

ESTIMATE BY : KUAN WEI LOONG\*\*

ACCIDENT DATE : 28/08/2018

Print Date

: 05/10/2018

Print Time

: 10:30:30

MOTORIMAGE ENTERPRISES PTE. LID. 19 LORONG 8, TOA PAYOH SINGAPORE 319255

## LABOUR CHARGES FOR ACCIDENT VEHICLE REGN NO SLZ3386M

\_\_\_\_\_

s/No	JOB CODE	NATURE OF JOB		SURVEYOR'S RECOMMENDATION
1	ODCLAIM	CONDUCT BODYWORK REPAIR (OWN DAMAGE CLAIM)		
2	ZZ/001	CONDUCT OD CLAIM AIG LOCATION:JLN BUKIT MERAH & ALEXANDRA ROAD DATE:28/08/2018 TIME:1940HRS		
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5	ZZ/004	TO CONDUCT FRONT LIGHTING TEST	28.00	28.00
6	22/005	REMOVE & REFLX FRONT HEADLAMP WASHER AND PIPING	125.00	.00
7	ZZ/006	SUNDRIES	100.00	20.00
		TOTAL LABOUR CHARGES	2503.00	823.00

MOTORIMAGE ENTERPRISES PTE. LTD. 19 LORONG 8, TOA PAYOH SINGAPORE 319255

#### MATERIAL LIST FOR ACCIDENT VEHICLE REGN NO SIZ3386M

DAMACED PARTS & PRICES

s/No	PARTS DESCRIPTION	PARTS NUMBER	NETT	LIST	s/nett		REMARKS
1	FRT FENDER RH	571208G0209P				270.00	OK
2	EXT FENDER F CP RH	57160SG0009P				25.20	x
3	BRKT CORNER F RE	57707\$G000				36.00	x
4	BRRT SD F RE	57707\$G020				12.60	x
5	MOLDING EMPR F	57708SG000				43.20	X
6	BUMPER FACE F NA (FOR H/L WSH)	57709SG030				594.00	OR
7	BACK BEAM CPL F	57711SG0009P				288.00	X
8	ENERGY ABSOR F	57722SG020				126.00	X
9	LAMP ASSY HEAD EOF RH	84002SG220				2380.00	OK
10	FOG LAMP ASSY F	84501AJ060				272.00	X
11	BRKT F FOG ASSY RH	84927\$G020				19,80	X
12	NOZZLE H L WASHERRH	86636\$C361				79.20	X
			***********				
	SUB TOTAL		0.00	0.00	0.00	3244.00	)
	LESS DISCOUNT ( S/LIST-30 %)		0.00	0.00		973.20	)
	GRAND TOTAL				0.00	2270.80	
	OVERALL TOTAL		2270.80				

LEGEND: REMARKS ( OK ) = APPROVED, REMARKS ( X ) = NOT APPROVED

MOTORIMAGE ENTERPRISES PTE. LTD. 19 LORONG 8, TOA PAYOE SINGAPORE 319255

## SUMMARY OF OVERALL CHARGES FOR VEHICLE REGN NO SLZ3386M

NETT ITEM	0.00
LESS 20 %	0.00
NETT AMOUNT	0.00
LIST ITEM	0.00
LESS 50 %	0.00
LIST AMOUNT	0.00
SPECIAL NETT AMOUNT	0.00
S/LIST ITEM	3244.00
LESS 30 %	-973.20
S/LIST AMOUNT	2270.80
TOTAL LABOUR CHARGES	823.00
TOTAL SPARE PARTS CHARGES	2270.80
TOTAL CHARGES	3093.80
LESS EXCESS	400.00
	*********
TOTAL	2693.80
ADD 7 % CST	188.57
GRAND TOTAL	2882.37



#### Motor Image Enterprises Pte Ltd

19 Lorong 8 Toa Payoh Singapore 319255

Service Centre Tel: (65) 6703 8101 / 102 Fax: (65) 6253 5535

25 Leng Kee Road Singapore 159097

Service Centre Tel: (65) 6703 8163 Fax : (65) 6479 1137

Website: www.motorimage.net

SUBARU

# TAX INVOICE

GST Reg No. M2-0076975-9 Co. Reg No. 198702032R

Sales: INSURANCE CUSTOMER

Invoice No: L485980 For cash sales, payment will be endorsed on this invoice and no separate receipt will be issued.

> DATE REC'D: 03-Sep-2018 SERVICE ADVISOR: KATHERINE

JOB No.: L486827 **MILEAGE: 13520** 

ID:

LVK

NAME: AIG ASIA PACIFIC INSURANCE PTE LTD ADDRESS: 78 SHENTON WAY

#07-16 AIG BUILDING. S(079120)

**TELEPHONE: 91007211** 

MODEL: FORESTER 2.0I-L AWD CVT

ENGINE No.: FB20YD02847

CHASSIS No.: JF1SJ5KC5JG106240 REGISTRATION No.: SLZ3386M

ITEM	IS CODE	DESCRIPTION OF REPAIRS	AMOUNT
1	ODCLAI	CONDUCT BODYWORK REPAIR (OWN DAMAGE CLAIM)	511.00111
2	REMARK	CONDUCT OD CLAIM AIG LOCATION: JLN BUKIT MERAH &	
		ALEXANDRA ROAD DATE:28/08/2018 TIME:1940HRS	
3	INS01	FOR ACCIDENT CAR OR REPAIR JOB QUOTATION, AN	
		ADMINISTRATIVE CHARGE WILL BE IMPOSED IF VEHICLE	
4	INS02	IS WITHDRAW AND TOWED OUT FOR REPAIR, REFER TO	
		STANDARD RATE CHART (REF. 0338).	
5	INS03	STORAGE CHARGES OF \$30/DAY WILL BE IMPOSED FROM	
		THE DATE OF CONFIRMATION OF AUTHORISATION BY THE	
6	INS04	SURVEYOR SHOULD THE OWNER DECIDE NOT TO CARRY OUT	
		THE REPAIR IN MOTORIMAGE ENTERPRISES PTE LTD.	
7	INS05	INSTRUCTIONS WILL BE TAKEN FROM THE OWNER ONLY. IF	
		IT IS NOT POSSIBLE, AN AUTHORISATION LETTER FROM	
8	INS06	THE OWNER IS REQUIRED.	
9	INS07	CUSTOMER ARE INFORMED AND ACCEPT THAT NUMBER OF	
		DAYS FOR LOSS OF USE IS BASE ON THE FOLLOWING:	
10	INS08	NO.OF DAYS FOR LOSS OF USE RECOMMENDED BY INS.CO.	
		APPOINTED SURVEYOR NO FURTHER CLAIM CAN BE ALLOWED	
11	INS09	CUST ACK THAT CLAIMS NOT EXCEEDING \$3,000 & ABOVE	
		WILL HAVE TO BE REFER TO FIDREC DIRECTLY.	
12	REMARK	REPAIR/REPLACE FRONT BUMPER,FRT RHS FENDER	375.00
		AND PANEL	
13	REMARK	RESPRAY FRONT BUMPER, FRT RHS FENDER AND PANEL	400.00
14	REMARK	TO CONDUCT FRONT LIGHTING TEST	28.00
15	REMARK	SUNDRIES	20.00
		TOTAL(LABOUR)	823.00
1		FRT FENDER RH	189.00
		57120SG0209P(Qty: 1 @ 270.00 each(Discount 30.00%))	
1		마일 수 있는 지어 하는 그리지 않는 경우 사람들이 되었다면 하는 것이 되었다.	18





#### Motor Image Enterprises Pte Ltd

19 Lorong 8 Toa Payoh Singapore 319255 Service Centre Tel (65) 64170100/101 Fax (65) 62535535 25 Leng Kee Road Singapore 159097 Service Centre Tel (65) 64764776 Fax (65) 64791137

Website: www.motorimage.net



## TAX INVOICE

GST Reg No. M2-0076975-9 Co. Reg No. 198702032R

Sales: INSURANCE CUSTOMER

Invoice No: L485980 For cash sales, payment will be endorsed on this invoice and no separate receipt will be issued.

> DATE REC'D: 03-Sep-2018 SERVICE ADVISOR: KATHERINE

JOB No.: L486827 **MILEAGE: 13520** 

ID:

NAME: AIG ASIA PACIFIC INSURANCE PTE LTD

ADDRESS: 78 SHENTON WAY

#07-16 AIG BUILDING. S(079120)

**TELEPHONE:** 91007211

MODEL: FORESTER 2.01-L AWD CVT

ENGINE No.: FB20YD02847

CHASSIS No.: JF1SJ5KC5JG106240 REGISTRATION No.: SLZ3386M

ITEMS CODE	DESCRIPTION OF REPAIRS	AMOUNT
2	FRT BUMPER	415.80
	57709SG030A(Qty: 1 @ 594.00 each(Discount 30.00%))	
3	LAMP ASSY HEAD EOF	1,666.00
	84002SG222(Qty: 1 @ 2380.00 each(Discount 30.00%))	
	TOTAL(SPARE PARTS)	2,270.80
	less INSURANCE EXCESS	400.00

Subtotal GST(7%) 2,693.80 188.57

TOTAL

\$2,882.37

DATE: 26-Oct-2018

CUSTOMER

MANAGER

The customer acknowledges and confirms by taking delivery of the vehicle and/or upon receipt of this invoice, either personally or by an agent that his/her complaints relating to the vehicle have been rectified to his/her satisfaction and that the Company's liability for defective work and/or materials will be limited to rectification works and/or replacement of parts without charge or at discounted charge, at the Company's option. The customer further acknowledges that any discrepancy in this invoice (with the exception of errors and omissions) must be brought to the Company's attention in writing within three(3) days from the date of this invoice failing which it will be deemed correct.

CUSTOMER

Not yet a DUO Member? Join us now at www.DUO.com.sg and start accumulating your points for your invoice today!

Certified True Copy



## Motor Image Enterprises Pte Ltd

19 Lorong 8 Toa Payoh Singapore 319255 T (65) 6417 0333 F (65) 6252 5655 W www.motorimage.net

Co Reg No: 198702032R

# DISCHARGE VOUCHER

Name of Insured:	TEY TECK LING		
Address of Insured:	APT BLK 125 BUKI	T MERAH VIEW #13-38	6 S ( 151125 )
Name of Repairs:	MOTOR IMAGE ENTE	ERPRISES PTE LTD / WO	RKSHOP
Address of Repairs:	NO. 19 LORONG 8 TO	DA PAYOH SINGAPORE	319225
Place of Accident:	SLIP RD OF JALAN	BUKIT MERAH & ALE	NANDRA RD
Date of Accident:	28/08/2018	Vehicle No:	SLZ3386M
Policy No:18000	032348	Claim No:	
all further obligations an vehicle on or about the a liwe agree that by virtue Vehicle are subrogated liwe hereby grant the sall or any of such rights all we further agree to fur exercising such rights are	ad liabilities under the aforest abovementioned date and place of such payment, all my/out to the said Insurers in accordand insurers the authority to use and remedies including the raish the said Insurers with an and remedies whilst on their parising in connection with any	epairers, I/We hereby release a aid policy in respect on and acclade.  It rights and remedies in respect dance with the laws governing use my/our name to the extent right to give discharge and receipt to give discharge and receipt and receipt to give discharge and receipt and receipt to give discharge and receipt and receipt to give discharge and receipt and	necessary to effectively exercise ipts therefore. asonably require of me/us when e/us against liability for costs
REPAIRERS:  Company's Chop & S		INSURED:	S2570927F
	NE CHONG		TEY TECK LING
ivame		Name	
13/09/	2018		13/09/2018
Date		Date	000



# ...CLAIM SUBFOLDER...(Pending for Survey Report)

LAIM SUBF	OLDER TRA	CKING								
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Sut	mitted	Ins Authled	Status		
Main	30 Aug 2018		03 Sep 2018 15:14 Edit Adj Rpt	S\$3,093.80 Edit Estimat	POST CONTRACTOR CONTRA	and the same of th		Pending for Report Cancel Case	*	
М	lain	Re	ference	C	laim Details		Documen	ts	Show All	
CLAIM SUE	FOLDER DE	TAILS				Create	d by insurer1	The second	SOUR SHEET WATER	
Insured:	TEY TECK	LING, 1D: 5257	0927F, Tel: +6	590022686.	Email: TEYTE					
Vehicle Reg. No.:	SLZ3386	5M		,	Date of Loss:	28/08/20	18 19:00 - :59	om LTA Reg Date	(Man Yr)1	
Claim Type:	Claim Type: <b>OD</b> / 9209931366SG					18000323	4 Months and 30 Days From LTA Reg Date (Man Yr)] 800032348 (Comprehensive) overage: 29/03/2018 - 28/03/2019			
Repairer:	Motor Im				Excess:	5\$400.00				
Handling Insurer:	AIG Asia I	age Enterprises I Pacific Insurance .DallyAmri@aig.co	Pte. Ltd. (SG)	- Tel: 65-641	ng 8 Toa Payo .9-3000 [Ha	ndled by <b>D</b>	Toa Payoh - Tel: 6 Pally Amri, Mimi	7038101 Zarina]		
Adjuster:		Consultants Pte		6256-3561	[Handled by I	KENNETH	KONG) [Fina	I Pot due 12	00/20101	
Driver/Custo dian:		.ING (51 / Male),				KENNETH	KONG) [FIIIa	rept due 12/	09/2018]	
ASSOCIATE	D MAIL REG	CEIVED					15	View All   Com	pose Case Mail	
<ul> <li>AIG_SG (0</li> <li>AIG_SG (0</li> </ul>	04/09/2018): 04/09/2018):	SLZ3386M / OD SLZ3386M / OD	/ 28/08/2018 / 28/08/2018	3 / Coverage 3 / Coverage	& Excess up	date date	-	view Air Com	pose Case Mail	
	CIATED TAS					8070000	1			
Due Date	Priority	Type Task (	Group Subj	ect Handl	er Assign	View All	Search Tasks Completed On	Create New Tas		

## Claim Documents

\*SLZ3386M (9209931366SG) OD Aug 28 2018 7:00PM [TEY TECK LING] Motor Image Enterprises Pte Ltd

Up	load Documents Uplo	oad Photos   Compose New Letter   Upload Video   Upload Audio	Viev	View in Brow	vser ▼
Vid	eo		1 per	page 🔻	1
No	Finalized On	Motor Image Enterprises Pte Ltd (Toa Payoh)		Thumbnail	Print
1	29/08/18 16:42	Video - Accident [Linked Accident Report Documents]	0	Load MP4	
Pho	otos/Images		3 per	page ▼	(e)
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	200
1	26/10/18 10:20	General View	0	Load JPG	•
2	26/10/18 10:20	General View	0	Load JPG	•
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8	26/10/18 10:20	General View	0	Load JPG	•
9	26/10/18 10:20	General View	0	Load JPG	•
10	26/10/18 10:20	General View	0	Load JPG	•
11	26/10/18 10:20	General View	0	Load JPG	•
12	26/10/18 10:20	General View	0	Load JPG	•
13	26/10/18 10:20	General View	0	Load JPG	•
14	26/10/18 10:20	Odometer Reading	0	Load JPG	•
15	26/10/18 10:20	Chassis Number	0	Load JPG	•
16	26/10/18 10:21	Reinspection Photo	0	Load JPG	•
17	26/10/18 10:21	Reinspection Photo	0	Load JPG	•
Doc	umentation		1 per	page ¥	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	-
1	04/09/18 11:33	Driver's Driving License	0	Load PDF	1.000
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	04/09/18 14:43	estimate	0	Load PDF	
2	04/09/18 14:43	Singapore Accident Statement	0	Load PDF	
3	04/09/18 14:43	Driver's Driving License and nirc	0	Load PDF	
4	04/12/18 14:40	WORKSHOP INVOICE	0	Load PDF	
5	04/12/18 14:42	DISCHARGE VOUCHER	0	Load PDF	

# **Linked Accident Report Documents**

			View View in Brows		ser ▼
Video 1			1 per	page 🔻	•
No	Finalized On	Motor Image Enterprises Pte Ltd (Toa Payoh)		Thumbnail	Print
1	29/08/18 16:42	Video - Accident	0	Load MP4	

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1	29/08/18 16:44	Accident Statement	0	Load HTM	
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1	29/08/18 16:36	Accident Photo	0	Load JPG	~
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3	29/08/18 16:36	Accident Photo	0	Load JPG	•
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5	29/08/18 16:36	Accident Photo	0	Load JPG	1
6	29/08/18 16:36	Accident Photo	0	Load JPG	1
7	29/08/18 16:36	Accident Photo	0	Load JPG	1
8	29/08/18 16:36	Accident Photo	0	Load JPG	1
9	29/08/18 16:36	Accident Photo	0	Load JPG	•
10	29/08/18 16:36	Accident Photo	0	Load JPG	•
11	29/08/18 16:36	Accident Photo	0	Load JPG	1
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14	29/08/18 16:36	Accident Photo	0	Load JPG	•
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21	29/08/18 16:36	Accident Photo	0	Load JPG	€
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2	29/08/18 16:44	Accident Sketch Plan	0	Load JPG	•
3	29/08/18 16:44	INSURANCE CERT	0	Load JPG	

# **Documents Checklist**

DOCUMENTS CHECKLIST	Reset Save Print
There are no document checklists configured.	
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	
Show Remarks To: Handling Insurer  Note: Remarks are private unless you show it to other parties.	

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

# VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd. AIG Building, 78 Shenton Way #07-16

28/08/2018

Our File No:

CS/AIG18016009/KQBS2

Date:

04/12/2018

REFERENCE

Date of Loss:

Insured/Claimant:

Singapore 079120

TEY TECK LING

Policy No:

Nature of Claim:

1800032348

OD

Claim No:

9209931366SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

Colour:

**SLZ3386M** 

Make & Model:

SUBARU FORESTER, 2.0 I-L CVT AWD SR (A)

29/03/2018 (Man. Year: 2018)

FB20YD02847

Reg. Date:

Metallic Pearl White

Engine No: Chassis No: Odometer:

JF1SJ5KC5JG106240 12507 km

Engine Capacity:

1995 cc

Market Value/New Car Price:

S\$110,000.00

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Good

Steering (Serviceable):

Footbrake (Serviceable):

Handbrake (Serviceable):

Yes

Engine Modification:

Pre-accident Condition: No

Yes

CONDITION OF TYRES

Front Tyre Size:

225/60R17

Rear Tyre Size:

225/60R17

Front Left Side: Front Right Side:

Yokohama 9 mm Yokohama 9 mm Rear Left Side: Rear Right Side: Yokohama 9 mm Yokohama 9 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS		Repairer's	Adjuster's	Difference	Diff %
Parts		3,002.20	2,290.80	711.40	23.70
Miscellaneous Items		0.00	0.00	0.00	
Labour		2,403.00	803.00	1,600.00	66.58
Paintwork Labour		0.00	0.00	0.00	
Towing		0.00	0.00	0.00	
	Calculated Gross Total (S\$)	5,405.20	3,093.80	2,311.40	42.76
	- Excess (S\$)	400.00	400.00	0.00	0.00
	(S\$)	5,005.20	2,693.80	2,311.40	46.18
	+ GST 7.00/7.00% (S\$)	350.36	188.57	161.79	46.18
	Nett Amount (S\$)	5,355.56	2,882.37	2,473.19	46.18

INSPECTION

Date of Assignment:

03/09/2018

Date Inspected:

03/09/2018 Inspected At: Motor Image Enterprises Pte Ltd (Toa Payoh)

19 Lorong 8 Toa Payoh

Singapore 319255

Estimated Period of Repair:

4.0 days

Adjuster: KENNETH KONG

Manager:

SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

# **REPAIR DETAILS**

1	D	30	0	m	m	or	24	0/	4	Pa	rtc
		31	.( )				10.1				113

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRT FENDER RH	Bent	270.00 FL	*270.00 FL
2	1		*EXT FENDER F CP RH	Serviceable	25.20 FL	*-FL
3	1		*BRKT CORNER F RH	Serviceable	36.00 FL	*- FL
4	1		*BRKT SD F	Repair	12.60 FL	*-FL
5	1		*MOLDING BMPR F	Serviceable	43.20 FL	*-FL
6	1		*BUMPER FACE F NA (FOR H/L WSH)	Buckled	594.00 FL	*594.00 FL
7	1		*BACK BEAM CPL F	Repair	288.00 FL	*-FL
8	1		*ENERGY ABSOR F	Serviceable	126.00 FL	*-FL
9	1		*LAMP ASSY HEAD EOF RH	Cut	2,380.00 FL	*2,380.00 FL
10	1		*FOG LAMP ASSY F	Serviceable	272.00 FL	*-FL
11	1		*BRKT F FOG ASSY RH	Serviceable	19.80 FL	*-FL
12	1		*NOZZLE H L WASHERRH	Serviceable	79.20 FL	*-FL
13	1		*SUNDRIES	Necessary	100,00 FS	*20.00 FS
F=Fr	inchise	part. S=SpcNe	att. L=ListItemDisc.		0.000000000	
				Sub Total (S\$)	4,246.00	3,264.00
			- List Item Discount on	L Items 30.00/30.00% (S\$)	1,243.80	973.20
				Total Parts (S\$)	3,002.20	2,290.80

# Recommended Miscellaneous Items

No	Qty	Particulars		Repairer's	Amount
Misc	ella	neous Items			
1	1	*OD/TP Case (Insurer)		(#)	0.00
			Sub Total (S\$)	0.00	0.00
			XX X7		

# Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	REPAIR / REPLACE FRONT BUMPER, FRT RHS FENDER AND PANEL.	New	1,250.00	375.00
2	RESPRAY FRONT BUMPER, FRT RHS FENDER AND PANEL.	New	1,000.00	400.00
3	TO CONDUCT FRONT LIGHTING TEST.	New	28.00	28.00
4	REMOVE & REFIX FRONT HEADLAMP WASHER AND PIPING.	New	125.00	0.00
	Gross Labo	ur Cost (S\$)	2,403.00	803.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >