

INSURANCE

INS. CASE OWNER:

Kanchuan

CC 4 ASM AXA 1801

5946, 72w67/

LKK:

IDAC:

Surveyor:

Taufik

DOI:

ASSIGNMENT

07/9/18

Date / Time:

7/9/18

Registered in Merit:

Pre-assign / CCU / FTE

SDY 18X



Insured Vehicle No.:

IN THE ESTATE OF TAN YONG LEE

Claim No.:

58M0041(66776)

Name of Insured:

Policy No.:

6M7776

Insured Tel No.:

HP:

Make / Model:

Bmw

Excess Sec II :SS

D.O.A.:

Place of Accident:

PIE (LHANN) EXIT PUNOS LINK

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

TAN WEI RUAN, 20/08/1997

OI GIA REPORT: YES / NO

TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability:

% Final ? Yes / No

SHC 7067B



INSRS:
WSP:
Tel:
Liability:
RMKS:

Ding
Auto



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date / Time

6/9/18

Vivian

SHC 7067B - 04/09/2018 (04/09/2018)
SDY 18X - F
J. Gammeterman

10/9/18

Confirm accident details. Inform TP
claim. (New find out)

28/11/18

File pass to typist type report

23/10/18

Send mandate via SMART

16/11/18

Mandate approve via SMART

STAGE	DATE / PIC
Non-Reporting Itr (1st):	
Non-Reporting Itr (2nd):	
Non-Reporting Itr (Final):	
Notification Itr (if non-pickup):	
Call OI:	7/9/18
After call Itr to OI:	07/09/18
Documentation Check List:	Handler Typist
Notification Itr (if non-pickup)	☐
After call Itr to OI:	☒
Authorisation To Act:	☒
Release Voucher:	☒
Final Repair Bill:	☒
Car Rental Invoice:	☒
Towing Invoice:	☐
LTA / GIA:	☒
Medical Bill:	☐
PIR:	☐
Mandate/Reject Instruction:	☒
LOD:	☒
Payment Breakdown Form:	☐
Post-Repair Photos:	☐
Others:	☐

PRELIMINARY ADVICE		Date/Time:	Sent By:
FINALIZATION		Date/Time:	Confirm with:
Repair Cost:	SS	(days) Reduction:	%
FINAL SETTLEMENT		Date/Time:	Confirm with:
Final Liability:	% 100	(Agreed / Assessed) BOLA S/N No.:	27
Repair Cost:	SS 2395.00		
Loss of Rental (LOR):	SS 322.44	(3 days) x 107.48	
Loss of Use (LOU):	SS	(15 x 3 days)	
Loss of Income (LOI):	SS 150.00	(\$ 50 x 3 days)	
LOR only ☐ LOU only ☐	LOR + LOU ☐ LOR + LOI ☐	[Tick only one]	
GIA/LTA Search:	SS 2.00		
Medical:	SS		
Disbursement:	SS	(e.g. Tow/Independent)	
Legal Cost:	SS		
Total:	SS 2869.46	Global Sum SS:	2850.00
FINAL PAYMENT		Date/Time:	Confirm with:
Payee 1:	SS 2850.00	Name 1:	Ding Automotive Pte Ltd
Payee 2 (Strike if N.A.):	SS	Name 2:	
Payee 3 (Strike if N.A.):	SS	Name 3:	

COPY SENT
20/11/18



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199807198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18015996/T1wb3

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811

Date : 03-09-2018



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SDY 18X	Veh. Inspected	SHC 7067B
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	03/09/2018

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	01/09/2018	Inspection Date	03/09/2018
Survey held at	DING AUTO PTE LTD BLK 10 #01-20 SIN MING IND EST SEC C SINGAPORE 575645		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

DING AUTOMOTIVE PTE LTD

Blk 10 Sin Ming Industrial Estate Sector C

#01-20

Singapore 575845

Tel: 6452 1208 Fax: 6452 0614

TO :

FAX NO:

ESTIMATE REPORT 1ST Quotation

01/09/2018 13:52

JOB-NO: 50110925

OWNER'S PARTICULARS

NAME: CityCab PTE LTD (Fleet)

CONTACT: 65533880

Page 1 of 2

ADDRESS: 383 SIN MING DRIVE

64739522

SINGAPORE 575717 0

VEHICLE DETAILS

LICENSE NO: SHC7067B

TRANS: AUTO

CHASSIS: KMHLB41UMGU086822

MAKE / MODEL: HYUNDAI / i40

ENGINE: D4FDFU606406

OWNER'S INSURER: MS First Capital Insurance Limited

JOB-CODE: TP

SA: Ding Auto User 1

CLAIM DETAILS

DESCRIPTION	QTY	QUOTED COSTS	DISCOUNT	DISC PRICE	IND	SUR.DISP	REV PRICE
LABOUR							
1 STRAIGHTEN AND PANEL BEAT ACCIDENT AREAS	1.00	850.00	0.00	850.00		Y	200
2 RUST PROOFING	1.00	80.00	0.00	80.00		Y	X nm
3 SUNDRIES	1.00	50.00	0.00	50.00		Y	20
4 R&R SPARE TYRE BOARD/ CARPET/ TRIM	1.00	120.00	0.00	120.00		Y	40
5 R&R REAR EXHAUST PIPE & MUFFLER LH	1.00	120.00	0.00	120.00		Y	X nm
6 R&R REVERSE SENSOR	1.00	60.00	0.00	60.00		Y	30
7 RESPRAY REAR BUMPER	1.00	250.00	0.00	250.00		Y	200
8 RESPRAY REAR BUMPER DIFFUSER	1.00	250.00	0.00	250.00		Y	100
9 RESPRAY REVERSE SENSOR	1.00	60.00	0.00	60.00		Y	30
10 RESPRAY REAR END PANEL	1.00	250.00	0.00	250.00		Y	X nm 150
TOTAL:		2,090.00	0.00	2,090.00			
MATERIALS							
1 REAR BUMPER	1.00	599.68	0.00	599.68	L	Y	de
2 REAR BUMPER DIFFUSER	1.00	228.40	0.00	228.40	L	Y	nt
3 REAR BUMPER REFLECTOR LH	1.00	43.85	0.00	43.85	L	Y	nt
4 REAR BUMPER RETAINER LH	1.00	42.63	0.00	42.63	L	Y	nt
5 REAR BUMPER RETAINER RH	1.00	42.63	0.00	42.63	L	Y	X
6 REAR EXHAUST PIPE & MUFFLER LH	1.00	967.22	0.00	967.22	L	Y	X
7 REAR EXHAUST PIPE & MUFFLER GASKET LH	1.00	42.88	0.00	42.88	L	Y	X
8 REAR BUMPER REINFORCEMENT	1.00	484.40	0.00	484.40	L	Y	?
9 REAR BUMPER REINFORCEMENT BRACKET LH	1.00	98.63	0.00	98.63	L	Y	?
10 REAR BUMPER REINFORCEMENT BRACKET RH	1.00	98.63	0.00	98.63	L	Y	?
11 REAR BUMPER REINFORCEMENT SPONGE	1.00	89.62	0.00	89.62	L	Y	? de
12 REAR END PANEL	1.00	629.95	0.00	629.95	L	Y	X X
13 REAR BUMPER CLIP SET	1.00	35.00	0.00	35.00	S	Y	nt
14 REAR BUMPER ADS STICKER	1.00	120.00	0.00	120.00	S	Y	nt
15 REAR BUMPER REVERSE SENSOR SET	1.00	230.00	0.00	230.00	S	Y	200 X nm
16 REAR BUMPER RUBBER PROTECTOR PAD	1.00	150.00	0.00	150.00	S	Y	nt
17 REAR FENDER ADS STICKER LH	1.00	180.00	0.00	180.00	S	Y	nt
18 REAR FENDER ADS STICKER RH	1.00	180.00	0.00	180.00	S	Y	nt
19 REAR END PANEL SEALANT	1.00	50.00	0.00	50.00	S	Y	X nm
TOTAL:		4,313.52	0.00	4,313.52			
TOTAL PARTS & LABOUR :		6,403.52	0.00	6,403.52			

CLAIM DETAILS

DESCRIPTION	QTY	QUOTED COSTS	DISCOUNT	DISC PRICE	IND	SURDISP	REV PRICE
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EXCESS/LOADING: \$ 0.00

No. Of Day: 02 days

RE-SURVEY: BEFORE/AFTER PAINTING

PART-BY-PART OR LUMP SUM: \$

DATE OF SURVEY: 03/09/18

SURVEYED BY: Tarfin

CONTACT NO: 92495749 FAX NO:

Resurvey before paint
surveilmount.com

NOTE: LUMP SUM AMOUNT WOULD BE REVISED IF SUPPLEMENT REPAIR IS REQUIRED

DAuto001

Ding Auto User 1

ESTIMATOR

STA AUTOCENTRE

TEL:

FAX:

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

DING AUTOMOTIVE PTE LTD

Blk 10 Sin Ming Industrial Estate Sector C

#01-20

Singapore 575645

Tel: 6452 1208 Fax: 6452 0814

TO :

FAX NO:

ESTIMATE REPORT 1ST Quotation

01/09/2018 13:52

JOB-NO: 50110925

OWNER'S PARTICULARS

NAME: CityCab PTE LTD (Fleet)

CONTACT: 65533880

Page 1 of 2

ADDRESS: 383 SIN MING DRIVE

84739522

SINGAPORE 575717 0

VEHICLE DETAILS

LICENSE NO: SHC7087B

TRANS: AUTO

CHASSIS: KMHLB41UMGU086822

MAKE / MODEL: HYUNDAI / I40

ENGINE: D4FDFU606406

OWNER'S INSURER: MS First Capital Insurance Limited

JOB-CODE: TP

SA: Ding Auto User 1

CLAIM DETAILS

DESCRIPTION	QTY	QUOTED COSTS	DISCOUNT	DISC PRICE	IND	SURDISP	REV PRICE
<u>LABOUR</u>							
1 STRAIGHTEN AND PANEL BEAT ACCIDENT AREAS	1.00	850.00	0.00	850.00		Y	200
2 RUST PROOFING	1.00	80.00	0.00	80.00		Y	X
3 SUNDRIES	1.00	50.00	0.00	50.00		Y	20
4 R&R SPARE TYRE BOARD/ CARPET/ TRIM	1.00	120.00	0.00	120.00		Y	40
5 R&R REAR EXHAUST PIPE & MUFFLER LH	1.00	120.00	0.00	120.00		Y	X
6 R&R REVERSE SENSOR	1.00	80.00	0.00	80.00		Y	90
7 RESPRAY REAR BUMPER	1.00	250.00	0.00	250.00		Y	200
8 RESPRAY REAR BUMPER DIFFUSER	1.00	250.00	0.00	250.00		Y	100
9 RESPRAY REVERSE SENSOR	1.00	80.00	0.00	80.00		Y	50
10 RESPRAY REAR END PANEL	1.00	250.00	0.00	250.00		Y	X 150
TOTAL:		2,090.00	0.00	2,090.00			

MATERIALS

1 REAR BUMPER	1.00	599.88	0.00	599.88	L	Y	de
2 REAR BUMPER DIFFUSER	1.00	228.40	0.00	228.40	L	Y	cut
3 REAR BUMPER REFLECTOR LH	1.00	43.85	0.00	43.85	L	Y	cut
4 REAR BUMPER RETAINER LH	1.00	42.83	0.00	42.83	L	Y	de
5 REAR BUMPER RETAINER RH	1.00	42.83	0.00	42.83	L	Y	X
6 REAR EXHAUST PIPE & MUFFLER LH	1.00	967.22	0.00	967.22	L	Y	X
7 REAR EXHAUST PIPE & MUFFLER GASKET LH	1.00	42.88	0.00	42.88	L	Y	X
8 REAR BUMPER REINFORCEMENT	1.00	484.40	0.00	484.40	L	Y	?
9 REAR BUMPER REINFORCEMENT BRACKET LH	1.00	98.63	0.00	98.63	L	Y	?
10 REAR BUMPER REINFORCEMENT BRACKET RH	1.00	98.63	0.00	98.63	L	Y	?
11 REAR BUMPER REINFORCEMENT SPONGE	1.00	89.82	0.00	89.82	L	Y	? ✓
12 REAR END PANEL	1.00	629.95	0.00	629.95	L	Y	X (R)
13 REAR BUMPER CLIP SET	1.00	35.00	0.00	35.00	S	Y	new
14 REAR BUMPER ADS STICKER	1.00	120.00	0.00	120.00	S	Y	new
15 REAR BUMPER REVERSE SENSOR SET	1.00	230.00	0.00	230.00	S	Y	200 ?
16 REAR BUMPER RUBBER PROTECTOR PAD	1.00	150.00	0.00	150.00	S	Y	new
17 REAR FENDER ADS STICKER LH	1.00	180.00	0.00	180.00	S	Y	new
18 REAR FENDER ADS STICKER RH	1.00	180.00	0.00	180.00	S	Y	new
19 REAR END PANEL SEALANT	1.00	50.00	0.00	50.00	S	Y	X
TOTAL:		4,313.52	0.00	4,313.52			

TOTAL PARTS & LABOUR :

6,403.52

0.00

6,403.52

CLAIM DETAILS

DESCRIPTION	QTY	QUOTED COSTS	DISCOUNT	DISC PRICE	IND	SUR.DISP	REV PRICE
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EXCESS/LOADING:\$\$ 0.00

No. Of Day: 02 days

RE-SURVEY: BEFORE/AFTER PAINTING

PART-BY-PART OR LUMP SUM: \$\$

DATE OF SURVEY: 03/09/18

SURVEYED BY: Tahir

CONTACT NO: 92495749

FAX NO:

Reming before paint

surellkando.com

NOTE: LUMP SUM AMOUNT WOULD BE REVISED IF SUPPLEMENT REPAIR IS REQUIRED

DAuto001

Ding Auto User 1

ESTIMATOR

STA AUTOCENTRE

TEL:

FAX:

Labour = \$ 770

S/N = \$ 665

Parts = \$ 1004.18 - 20% AAA

= \$ 803.34

L+Stp = \$ 2238.34

Final Amount = \$ 2238.34

Part by Part

TO :
APPROVAL REPORT 1ST Quotation

FAX NO:
 05/09/2018 17:53
 JOB-NO: 50110925
 PAGE: 1 of 1

OWNER'S PARTICULARS

NAME: CityCab PTE LTD (Fleet) CONTACT: 65533880
 ADDRESS: 383 SIN MING DRIVE 64739522
 SINGAPORE 575717 0

VEHICLE DETAILS

LICENSE NO: SHC7067B TRANS: AUTO CHASSIS: KMHLB41UMGU085822
 MAKE / MODEL: HYUNDAI / i40 ENGINE: D4FDFU606408
 OWNER'S INSURER: MS First Capital Insurance Limited
 JOB-CODE: TP SA: Ding Auto User 1

CLAIM DETAILS

DESCRIPTION	QTY	QUOTED COSTS	REV PRICE	APPROVAL
LABOUR				
1 STRAIGHTEN AND PANEL BEAT ACCIDENT AREAS	1.00	850.00	200.00	Yes
2 RESPRAY REAR BUMPER DIFFUSER	1.00	250.00	100.00	Yes
3 R&R REVERSE SENSOR	1.00	60.00	30.00	Yes
4 SUNDRIES	1.00	50.00	20.00	Yes
5 RESPRAY REAR BUMPER	1.00	250.00	200.00	Yes
6 R&R SPARE TYRE BOARD/ CARPET/ TRIM	1.00	120.00	40.00	Yes
7 RESPRAY REAR END PANEL	1.00	250.00	150.00	Yes
8 R&R REAR EXHAUST PIPE & MUFFLER LH	1.00	120.00	0.00	No
9 RESPRAY REVERSE SENSOR	1.00	60.00	30.00	Yes
10 RUST PROOFING	1.00	80.00	0.00	No
TOTAL:		2,090.00	770.00	
MATERIALS				
1 REAR EXHAUST PIPE & MUFFLER GASKET LH	1.00	34.30	0.00	No
2 REAR BUMPER REINFORCEMENT SPONGE	1.00	71.70	71.70	Yes
3 REAR FENDER ADS STICKER RH	1.00	180.00	180.00	Yes
4 REAR BUMPER	1.00	479.74	479.74	Yes
5 REAR BUMPER REVERSE SENSOR SET	1.00	230.00	0.00	No
6 REAR BUMPER RETAINER RH	1.00	34.10	0.00	No
7 REAR FENDER ADS STICKER LH	1.00	180.00	180.00	Yes
8 REAR BUMPER REINFORCEMENT	1.00	387.52	0.00	No
9 REAR BUMPER REINFORCEMENT BRACKET RH	1.00	78.90	0.00	No
10 REAR EXHAUST PIPE & MUFFLER LH	1.00	773.78	0.00	No
11 REAR BUMPER CLIP SET	1.00	35.00	35.00	Yes
12 REAR END PANEL SEALANT	1.00	50.00	0.00	No
13 REAR BUMPER DIFFUSER	1.00	182.72	182.72	Yes
14 REAR BUMPER RUBBER PROTECTOR PAD	1.00	150.00	150.00	Yes
15 REAR BUMPER REFLECTOR LH	1.00	35.08	35.08	Yes
16 REAR BUMPER RETAINER LH	1.00	34.10	34.10	Yes
17 REAR END PANEL	1.00	503.96	0.00	Repair
18 REAR BUMPER REINFORCEMENT BRACKET LH	1.00	78.90	0.00	No
19 REAR BUMPER ADS STICKER	1.00	120.00	120.00	Yes

TO :

APPROVAL REPORT

1ST Quotation

FAX NO:

05/09/2018 17:53

JOB-NO: 50110925

PAGE: 1 of 1

OWNER'S PARTICULARS

NAME: CityCab PTE LTD (Fleet)

CONTACT: 65533880

ADDRESS: 383 SIN MING DRIVE
SINGAPORE 575717 0

64739522

VEHICLE DETAILS

LICENSE NO: SHC7087B

TRANS: AUTO

CHASSIS: KMHLB41UMGU086822

MAKE / MODEL: HYUNDAI / i40

ENGINE: D4FDFU606406

OWNER'S INSURER: MS First Capital Insurance Limited

JOB-CODE: TP

SA: Ding Auto User 1

CLAIM DETAILS

DESCRIPTION	QTY	QUOTED COSTS	REV PRICE	APPROVAL
TOTAL:		3,639.80	1,468.34	
TOTAL PARTS & LABOUR :		5,729.80	2,238.34	

<< Service Request Details

Claim

S8M00U41

Reference

None 

Loss Date

1 September 2018

Request Date

3 September 2018

Due Date

10 September 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

03092018 @ 1133am

Alex veh in

31 corporation Rd

Tanjong

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SHC7067B

Make

TPVD HYUNDAI

Model

I40-1.7 D CRDI (A)

Service Address

...

Primary Contact/Insured

IN THE ESTATE OF TAN YONG CHEE

2 PAYA LEBAR PLACE, CAIFU VIEW, 535994, Singapore

94385812

Claim Handler

CHAN Kian Chuan

6568804269

kianchuan.chan@axa.com.sg

Additional Instructions

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)

[Witness:] [HP:] [Tow: Y/N]

2378630

808866301

12-09-1994

APT BLK 750 YISHUN STREET 72
#04-160
SINGAPORE 3776

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

CLASS 2 MOTOR CARS AND MOTOR TRACTORS THE WEIGHT WITH LOADS CANNOT EXCEED 2000 LBS

EXPIRATION DATE 06 Aug 1997

00000000

S / No. 9000173651

License No. 5505AMC01

NP 829A

This card is not transferable and is the property of the Land Transport Authority (LTA). It must be surrendered to LTA on request. If found, please return to LTA, 10 Sin Ming Drive, Singapore 576701.

Type	Description	Issue Date
02	TAXI VL	21/08/1979



[Witness:] [HP:] [Tow: Y/N]



Re:RE: Re:S8M00U41- mandate approval

Type

 Question

Message

PLS PROCEED COR AS PROPOSED, LOR @ 3 DAYS LOI @ \$150 3 DAYS.

Reply

OUR REF : TP/SHC7067B/50110925/ AD /1/9/2018/ MF
YOUR REF : SDY18X
28 September 2018

Motor Claims Department
AXA INSURANCE SINGAPORE PTE LTD
8 SHENTON WAY
#27-01, AXA TOWER
SINGAPORE 068811
ATTN: CLAIMS OFFICER IN CHARGE

ACCIDENT INVOLVING SHC7067B and SDY18X ON 1/9/2018
ALONG PIE TOWARDS EUNOS LINK

We refer to the above matter.

The accident was caused solely by the negligence of your insured and as a result, We had incurred the following costs of repair and losses:

	Rate per day	Repair days	AMOUNT BEFORE GST	AMOUNT AFTER GST
Cost of Repair			\$2,238.34	\$2,395.02
Loss of Rental	\$107.48	4	\$429.92	\$429.92
Loss of Income	\$80.00	4	\$320.00	\$320.00
LTA Search Fee			\$1.87	\$2.00
Total				\$3,146.94

Enclosed are copies of the following documents for your perusal:

- | | |
|--|---|
| ☒ Original Photocopy Survey Report | ☒ Certificate of Insurance |
| ☒ Original Photographs | ☒ Letter of Authority (Hirer) |
| ☒ GIA/ Police Report | |
| ☒ LTA Search Slip | |

Please look into our client's claim soonest possible

Yours sincerely
DING AUTOMOTIVE PTE LTD
Michelle Fang
HP: 8748 3145
Office: 6452 1208 Fax: 6452 0614



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

11 September 2018

In The Estate of Tan Yong Chee

4 Kovan Rise
#14-09
Singapore 544735

Dear Sir/ Mdm

OUR REF : CC4/ASM18015996/T1wb3
YOUR REF : SGV 8998U

**ACCIDENT INVOLVING SDY 18X & SHC 7067B ALONG PIE EXIT EUNOS LINK ON
01/09/2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from DING AUTO PTE LTD acting on behalf of the owner of SHC 7067B against your motor insurance policy.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to Vivianlau@lkkauto.com within 7 days **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us 6841 8625 or email us at Vivianlau@lkkauto.com

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Vivian Lau
Case Handler
DID: 6841 8625
FAX: 6741 4108
EMAIL: Vivianlau@lkkauto.com

c.c. AXA Insurance Pte Ltd
(Motor Claims Dept)

LETTER OF AUTHORITY

ACCIDENT

INVOLVING SAC7067B & SDY18X ON 01/09/18.

I, LONG SAH HAI NRIC NO. S0173134/C of
citycab pte ltd owner/ hirer of the Vehicle Registration

No. SAC7067B . hereby authorize **Ding Automotive Pte Ltd** to submit, correspond, negotiate and settle my claim for cost of repair and uninsured losses arising from the above accident.

I further authorize that agreed settlement sum for cost of repair, loss of income and rental, survey report fee, third party vehicle insurance particulars enquiry fee etc. Be made in favour of the **Ding Automotive Pte Ltd** and that the said payment be forwarded to them as full and final discharge of my claim.

SIGNED BY:



DATE:

01-09-18.



redefining / insurance

CLAIM REF : S8M00U41
INSURED : IN THE ESTATE OF TAN YONG CHEE

Without Prejudice
to our driver's Injury Claim

DISCHARGE VOUCHER

We, **DING AUTOMOTIVE PTE LTD** confirm that by letter of authorisation dated 01/09/2018, we are authorised to and do hereby give this discharge for ourselves and on behalf of **CITYCAB Pte Ltd** and the Hirer, **LONG SAH HAI** of vehicle no. **SHC 7067B**.

Now we **DING AUTOMOTIVE PTE LTD** for ourselves and the said Hirer and the driver jointly and severally:-

- agree to accept the sum of Singapore Dollars Two Thousand Eight Hundred Fifty only (S\$2,850.00) in the aggregate in full and final settlement of all claims of whatever kind including damages for personal injuries and/or damage to property that all and any of us may have against **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no **SDY 18X** arising out of an accident with **SHC 7067B** on 01/09/2018.
- declare that **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of the Insured vehicle shall not be liable for any further claim(s) whatsoever or howsoever present or future that any of us may have against **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. **SDY 18X** arising directly/indirectly as a consequence of the accident and hereby give our full and final discharge.
- We hereby declare that I/we am/are the person(s) entitled to receive the above settlement and hereby undertake to indemnify **AXA INSURANCE PTE LTD** against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made in favour of **DING AUTOMOTIVE PTE LTD** is made without any admission of liability whatsoever on the part of **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. **SDY 18X**.

Dated this 18 day of November 2018

Signed by _____
(AUTHORISED SIGNATORY)

Company Stamp _____



Witness : _____

Name : Michelle Fang

U/C No : SA007H02E

Address : Blk 10 #01-20

Sin Ming Industrial Est. Rec. C
Singapore 575645



AXA Insurance Pte Ltd (Company Reg. No. 199903512M)
8 Shenton Way, #24-01 AXA Tower, Singapore 068811
Customer Centre #B1-01
Tel: +65 6880 4888 Fax: +65 6338 2522 Website: www.axa.com.sg

DING AUTOMOTIVE PTE LTD

Business Reg. No : 201619222G

BLK 10, #01-20 SIN MING IND EST, SEC C, SINGAPORE 575645

Tel: 6452 1208 Fax: 6452 0614

TAX INVOICE**AXA INSURANCE PTE LTD**

8 SHENTON WAY #27-01, AXA TOWER

SINGAPORE 068811

ATTN :

TEL :

FAX :

INVOICE : I-000464

DATE : 27/11/2018

GST REG NO : 201619222G

TERMS : C.O.D.

PO NO : SDY18X

OUR REF : SHC7067B

PAGE : 1 of 1

ITEM NO.	DESCRIPTION	QUANTITY	UNIT PRICE	AMOUNT
1.	Repair Cost - SHC7067B	1	2,238.34	2,238.34
REMARKS : REPAIR COST FOR SHC7067B TP CLAIM AGAINST SDY18X		SUB TOTAL :	2,238.34	
		GST :	156.68	
		TOTAL SGD :	2,395.02	
		DEPOSIT :		
		O/S BALANCE :		

FOR DING AUTOMOTIVE PTE LTD

Authorised Signature



Customer Signature

I have inspected and hereby confirmed that
the job done and the amount due herein
are entire to my satisfaction

Our Ref: CC18090008



Date: 05 September 2018

TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	01/09/2018 @ 08:50 hrs
ALONG	ALONG PIE TOWARDS EUNOS LINK
INVOLVING	SDY18X

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC7067B** (the "Taxi"). The Taxi was hired to **LONG SAH HAI IC NO S0173134C** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$115.00** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-135045
Date of Request: 01/09/2018

Your Ref No: Online Purchase

Ding Auto Pte Ltd
Blk 10, #01-20
Sin Ming Industrial Estate Sector C
Singapore 575645

Dear Sir/Madam,

Enquiry Date 01/09/2018
Enquiry By Noor Hadiana Hereini Binti Hashim
P Vehicle No. SDY18X
Accident Date 01/09/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-135045
Date of Request: 01/09/2018

Your Ref No: Online Purchase

Ding Auto Pte Ltd
Blk 10, #01-20
Sin Ming Industrial Estate Sector C
Singapore 575645

Dear Sir/Madam,

Enquiry Date 01/09/2018
Enquiry By Noor Hadiana Hereini Binti Hashim
P Vehicle No. SDY18X
Accident Date 01/09/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SDY18X	AXA Insurance Pte Ltd	05/04/2018-04/04/2019	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SDY 18X (Insd veh)	Model:	HYUNDAI I40
	SHC 7067B (TP veh)		
Date of Accident:	01/09/2018		

Global Sum Settlement	:	☒ Yes	☐ No
Repair Estimate	:	\$	6,851.77
Final Repair Cost	:	\$	2,395.02
Loss of Token Sum	:	\$	150.00
Rental (if any)	:	\$	322.44
LTA / GIA Search Fee	:	\$	

Others:	:	\$	0.00
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	:	\$	
Final Settlement Sum (Global Sum)	:	\$	2,850.00

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)	
A) For Non GIA Registered Workshop:	Agreed Liability _____ 100 _____ (%)
B) For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: _____
BOLA Liability: _____ (%)	Assessed Liability (*): _____ (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.	
Remarks _____	

Payment Instruction: Payee's Breakdown		
1)	DING AUTOMOTIVE PTE LTD	\$ 2,850.00

JOANNE LEE KHANG MIN
LKK Auto Consultants Pte Ltd

17/12/2018
Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC4/ASM18015996/T1wb3q2		
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN:KIAN CHUAN		Date : 17-12-2018		
		Code : ASM		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SDY 18X	Veh. Inspected	SHC 7067B	
Policy No.	GA170356	Coverage (\$)	0.00	
Claim No.	S8M00U41	Excess (\$)	0.00	
Assign From		Assign Date	03/09/2018	
2. Vehicle Particulars & Condition				
Make & Model	HYUNDAI I40	c.c	1685	
Engine No.	HIDDEN	Year of Reg.	2016	
Chassis No.	KMHLB41UMGU086822	Colour	YELLOW	
Odometer	365032	Steering	IN ORDER	
Brakes	IN ORDER	Modification	NIL	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	205/60 R16	TRIANGLE	6 mm	
L/H Front Tyre	205/60 R16	TRIANGLE	6 mm	
R/H Rear Tyre	205/60 R16	TRIANGLE	6 mm	
L/H Rear Tyre	205/60 R16	TRIANGLE	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION, DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	01/09/2018	Inspection Date	03/09/2018	
Survey held at	DING AUTO PTE LTD BLK 10 #01-20 SIN MING IND EST SEC C SINGAPORE 575645			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		2 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

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Page No.: 1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHC 7067B

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR BUMPER (CONSISTENT)	DEFORMED	599.68	599.68
1	REAR BUMPER DIFFUSER (CONSISTENT)	CUT	228.40	228.40
1	REAR BUMPER REFLECTOR LH (CONSISTENT)	CUT	43.85	43.85
1	REAR BUMPER RETAINER LH (CONSISTENT)	NECESSARY	42.63	42.63
1	REAR BUMPER RETAINER RH (CONSISTENT)	NOT NECESSARY	42.63	-
1	REAR EXHAUST PIPE & MUFFLER LH (CONSISTENT)	NOT NECESSARY	967.22	-
1	REAR EXHAUST PIPE & MUFFLER GASKET LH (CONSISTENT)	NOT NECESSARY	42.88	-
1	REAR BUMPER REINFORCEMENT (CONSISTENT)	NOT NECESSARY	484.40	-
1	REAR BUMPER REINFORCEMENT BRACKET LH (CONSISTENT)	NOT NECESSARY	98.63	-
1	REAR BUMPER REINFORCEMENT BRACKET RH (CONSISTENT)	NOT NECESSARY	98.63	-
1	REAR BUMPER REINFORCEMENT SPONGE (CONSISTENT)	DEFORMED	89.62	89.62
1	REAR END PANEL (CONSISTENT)	TO REPAIR SEE LABOUR	629.95	-
LESS 20% DISCOUNT			-	-200.84
			3,368.52	803.34
SPECIAL NETT ITEMS				
1	SET REAR BUMPER CLIP (CONSISTENT) (SN)	NECESSARY	35.00	35.00
1	REAR BUMPER ADS STICKER (CONSISTENT) (SN)	NECESSARY	120.00	120.00
1	SET REAR BUMPER REVERSE SENSOR (CONSISTENT) (SN)	NOT NECESSARY	230.00	-
1	REAR BUMPER RUBBER PROTECTOR PAD (CONSISTENT) (SN)	NECESSARY	150.00	150.00
1	REAR FENDER ADS STICKER LH (CONSISTENT) (SN)	NECESSARY	180.00	180.00
1	REAR FENDER ADS STICKER RH (CONSISTENT) (SN)	NECESSARY	180.00	180.00
1	REAR END PANEL SEALANT (CONSISTENT) (SN)	NOT NECESSARY	50.00	-
1	SUNDRIES (CONSISTENT) (SN)	NECESSARY	50.00	20.00
			995.00	685.00

Report Ref No. CC4/ASM18015996/T1wb3q2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No: 19-9607198-R

Page No.: 2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	LABOUR			
	STRAIGHTEN AND PANEL BEAT ACCIDENT AREAS. INCLUSIVE OF THE REPAIR OF REAR END PANEL .		850.00	200.00
	RUST PROOFING .	NOT NECESSARY	80.00	-
	R&R SPARE TYRE BOARD /CARPET/TRIM.		120.00	40.00
	R&R REAR EXHAUST PIPE & MUFFLER LH .	NOT NECESSARY	120.00	-
	R&R REVERSE SENSOR .		60.00	30.00
	RESPRAY REAR BUMPER.		250.00	200.00
	RESPRAY REAR BUMPER DIFFUSER .		250.00	100.00
	RESPRAY REVERSE SENSOR .		60.00	30.00
	RESPRAY REAR END PANEL .		250.00	150.00
			2,040.00	750.00
	GRAND TOTAL		6,403.52	2,238.34
RECOMMENDED COST OF REPAIRS				2,238.34

Report Ref No. CC4/ASM18015996/T1wb3q2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim

SJBA000443

Reference

CCA/ASM18015996/71wb362

Loss Date

1 September 2018

Request Date

3 September 2018

Due Date

Vendor Name

LKX AUTO CONSULTANTS PTE LTD (TPP)

Type of Loss

Third Party Vehicle Damage

Services

Penalty verification - Direct Settlement

Vehicle Information

Incident Vehicle Registration #

SHC7067B

Make

TPVO HYUNDAI

Model

HD-1.7 D CRDI (A)

Service Address

...

Primary Contact/Insured

IN THE ESTATE OF TAN YONG CHEE
2 PAVA LEBAR PLACE, CAIFU VIEW, 535994,
Singapore
94385812

Claim Handler

CHAN Kian Chuan
6568804269
kianchuan.chan@axa.com.sg

Actions

Next Step

Wait for Approve Invoice

Next Invoice

Additional Instructions

Document Type

Document SubType

+

Upload Documents

NAME

TYPE

SUB TYPE

AUTHOR

DATE
UPLOADED

LKXInvoice1 (0).pdf

Invoice

Surveyor/ Assessor
expense

LKX AUTO CONSULTANTS PTE LTD (TPP)

19 December 2018

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 GIA SEARCH.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	23 October 2018
 TP ESTIMATE - MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	4 September 2018
 SOY18X INSD GIA.PDF	Reports & Statement	GIA Report	NIKAM Santosh Panburang	3 September 2018
 EMAIL FROM WORKSHOP INKLUCING SHC7067B TP GIA.png	Letters and Correspondence	Workshop	NIKAM Santosh Panburang	3 September 2018