



Letter of Claims
Request of direct settlement.

We are submitting a claim on behalf of our customer Cai Aie
NRIC S7273374F insured of vehicle SKV7683L against
your insured vehicle number EW54P. (AXA)
On the accident dated on 31/8/2018 (ddmmyyy) along
Marymount Rd & Bishan St 22.

Dated this 31 (day) of 8 (month) 20 18.



Volkswagen Group Singapore
1 Kampong Ampat
Singapore 368314
DID: 69223502
HP: 93867833
shushi.tang@vw.com.sg



PDI TUAS

PDI TUAS

CAI AIE
756 YISHUN STREET 72
#11-278
Singapore, 760756
Singapore

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV031287
Quote No. SER/QUO/1801462
QuoteDate 31/08/18
Salesperson Candy Ho
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	GOLF A7 1.4 TSI (DSG)RECAT	60,729	Tang Shu Shi
License No.	VIN	Initial Registration	Sales Advisor
SKV7683L	WVWZZZAUZFW156359	30/09/15	Candy Ho
Engine Code	Labor Type	Engine No.	Model Code
	1T	CXS 234276	5G13GZ

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P MACP LABOUR	LABOUR	3	UNIT		2,520.00
P B&P MACP PAINT	SPRAY PAINT	3	UNIT		2,400.00
P B&P NUMBER PLATE	B&P NUMBER PLATE -NETT	1	pcs		80.00
P B&P DIAG	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	1	Time Un		480.00
P B&P MECH	CHECK WIRE HARNESS, ECU, S Nett	1	Time Un		280.00
	Sum Labor				5,760.00
P 1K8943021	REAR NUMBER PLATE LAMP	2	Pieces		69.22
P 5G0807305B	REINFORCEMENT Successor 5G0807305D	1	Pieces		483.87
P 5G6807393	LHR BUMPER BRACKET	1	Pieces		30.75
P 5G6807393A	LHR TAILIGHT BRACKET	1	Pieces		30.75
P 5G6807394	RHR BUMPER BRACKET	1	Pieces		30.75
P 5G6807394A	RHR TAILIGHT BRACKET	1	Pieces		30.75
P 5G6807417APGRU	REAR BUMPER Predecessor 5G6807417ARGRU	1	Pieces		766.50
P 5G6807568D 9B9	SPOILER Use Predecessor 5G6807568D	1	Pieces		248.04
P 5G6807863A	REAR BUMPER CENTRE BRACK Use Predecessor 5G6807863	1	Pieces		44.71
P WHT005263	POP-RIVET	1	Pieces		1.13
	Sum carried forward				7,496.47

Payments to: - BBN: - Acc.-No.:



PDI TUAS

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CAI AIE
 756 YISHUN STREET 72
 #11-278
 Singapore, 760756
 Singapore

Phone No.
 Fax No.
 E-Mail

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	1T	CXS 234276	5G13GZ
			Continued
			7,496.47
Sum Item			1,736.47
			Sum Labor
			5,760.00
			Sum Item
			1,736.47
			Total SGD
			7,496.47
			7% GST
			524.75
			Total SGD Incl. GST
			8,021.22

Explanations

P = Proportionately Charged

Payment Terms No Credit

Payments to: - BBN: - Acc.-No.:

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	31/08/2018 18:03
Date Of Accident	31/08/2018 16:30
Exact Location Of Accident	MARYMOUNT RD & BISHAN ST 22
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKV7683L
Insured/Policyholder	
Name Of Registered Owner	CAI AIE
NRIC No	S7273374F
Email Address	ALICECAI756@YAHOO.COM.SG
Mobile Phone No	(LOCAL) +65-96307628
Alternative Phone No	OFFICE-96307628

Vehicle Particulars

Manufacturer	VOLKSWAGEN
Model	GOLF A7 1.4 TSI (DSG)RECAT
Exact Purpose for which vehicle was being used at time of accident	PRIVATE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	FWD SINGAPORE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	PNPV2017-00007121
Cover Note Number	

Driver

Name of Driver	CAI AIE
NRIC No	S7273374F
Date Of Birth	25/05/1972
Occupation	INDOOR
Date Of Driving Pass	29/10/2010
Driving Experience	7 YEARS AND 10 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-96307628
Fax Number	
Contact Number	OFFICE-96307628
E-Mail Address	ALICECAI756@YAHOO.COM.SG

Address	BLK 756 YISHUN ST 72 #11-278
Postcode	760756
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	- - -
Insurance Company of Driver's Own Vehicle	- - -

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

refer to sketch plan

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	EW54P
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	CHEONG KOK WAI, EUGENE
NRIC/Passport Number	S8008359I
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

IMPORTANT NOTICE

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8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



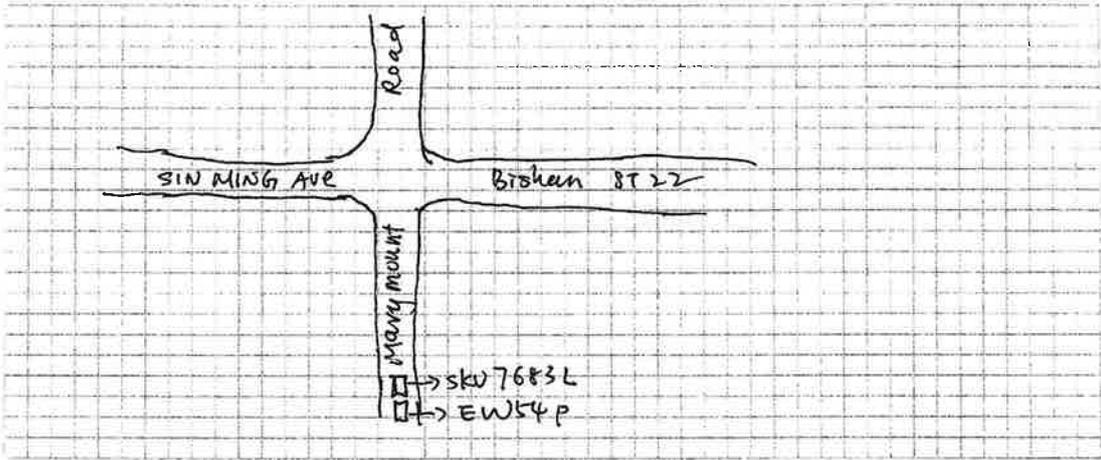
Policyholder's Signature
Date & Time:
31/08/2018

Driver's Signature
(If driver is not the policyholder)
Date & Time:



Reporting Officer/Personnel's Signature
Name:
NRIC/FIN No.:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

ON 31/08/18 @ 4.30pm I WAS WAITING at the traffic junction of marymount Road and bishan ST. 22. Suddenly, EW54P bang me from behind.

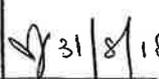
DECLARATION

I/We declare the foregoing particulars are true in every respect.


Policyholder's Signature
Date & Time: 31/08/2018

Driver's Signature
(If driver is not the policyholder)
Date & Time:




Reporting Center Personnel's Signature
Name: 81630002
NRIC/FIN No.:

Accident Sketch Plan Pg. 1

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. **S7273374F**



Name

CAI AIE

蔡爱城

Race

CHINESE

Date of birth

25-05-1972

Sex

F

Country of birth

CHINA

S7273374F

REPUBLIC OF SINGAPORE DRIVING LICENCE

Identity Card No. **S7273374F**

Name
CAI AIE

Det. Date: 25 May 1972
Issue Date: 29 Oct 2010

00190651SD

3973901



NRIC No. **S7273374F**



Date of issue
13-12-2006

Address
APT BLK 756 YISHUN STREET 72
#11-27B
SINGAPORE 760756

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSES

EFFECTIVE DATE

Class 3A Motor cars without clutch pedals (Auto) =< 3000kg with =< 7 passengers, exclusive of the driver; and other motor vehicles without clutch pedals =< 2500kg 29 Oct 2010



Licence No: S7273374F

NP 428A

Accident Sketch Plan



YOUR PRESTIGE CAR INSURANCE SUMMARY

Please call **+65-6322-2072** for FWD Emergency Assistance
If Your Car breaks down or is involved in an accident.
All accidents must be reported within 24 hours or the next working day of the incident
regardless of whether it will lead to a claim.

POLICY NUMBER : PNPV2017-00007121

About this policy

Premium paid : S\$1,274.66
Coverage start date : 30/09/2017
(Inclusive of GST) : **Coverage end date** : 29/09/2018
Who is insured to drive: : You and any Authorised Driver
Policy Type : PRESTIGE

About you (As the policyholder)

Your name : CAI A/E
Address : 756 Yishun Street 72 #11 - 278 Singapore 760756
Email : alicecai756@yahoo.com.sg
NRIC/FIN : S7273374F
Date of birth : 25/05/1972
Marital status : Married
Gender : Female
Current no claims discount : 20%
Mobile Number : 96307628
Years of driving experience : Three or more
Certificate of merit : Yes

About your car

Car make and model : VOLKSWAGEN GOLF 1.4
Car plate number : SKV7683L
Year of first registration : 2015

Issued on: : 12/09/2017

Abhishek Bhatia
Chief Executive Officer
FWD Singapore Pte Ltd

Please refer to contract for specific terms, conditions and exclusions of this policy.
Please immediately inform us at **+65-6820-8888** or email us to custserv@fwd.com if any details in this Car Insurance Summary need to be changed.