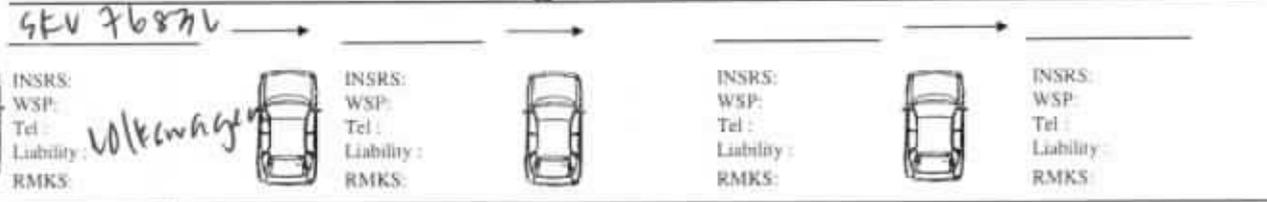


INSURANCE CASE OWNER: Stacy | CC ASA AXA1801 5990, TI job | LKK IDAC

Surveyor: MTM | DOI: 5/1/18 | Date/Time: 7/1/18 | Registered in Merimen: \_\_\_\_\_

Pre-assign / CCU / FTE

Insured Vehicle No.: EW 54P | Claim No.: SEM0054/66928  
 Name of Insured: F&H FOR TRUG | Policy No.: 4A182569  
 Insured Tel No.: \_\_\_\_\_ | HP: \_\_\_\_\_ | Make / Model: MERCEDES  
 Excess Sec II :SS \_\_\_\_\_ | D.O.A: 7/1/18 | Place of Accident: WAZ MOUNT RD  
 Is driver the owner? (YES /  NO) | Nature of Accident: \_\_\_\_\_  
 If NO, Driver Name / Age: KEONG FOR WAI ENGR | OI GIA REPORT:  YES / NO | TP GIA REPORT:  YES / NO  
 Driver Tel No.: \_\_\_\_\_ | (V/L:  YES / NO) | Insured Liability: % | Final? Yes / No



Date/Time	STAGE	DATE / PIC
6/1/18 my.	Non-Reporting hr (1st)	
	Non-Reporting hr (2nd)	
	Non-Reporting hr (Final)	
	Notification hr (if non-pickup)	
	Call OI	207 11-978
	After call hr to OI	
	Documentation Check List:	Handler Typist
	Notification hr (if non-pickup)	<input checked="" type="checkbox"/> <input type="checkbox"/>
	After call hr to OI	<input checked="" type="checkbox"/> <input type="checkbox"/>
	Authorisation To Act	<input checked="" type="checkbox"/> <input type="checkbox"/>
	Release Voucher	<input checked="" type="checkbox"/> <input type="checkbox"/>
	Final Repair Bill	<input checked="" type="checkbox"/> <input type="checkbox"/>
	Car Rental Invoice	<input checked="" type="checkbox"/> <input type="checkbox"/>
	Towing Invoice	<input checked="" type="checkbox"/> <input type="checkbox"/>
	LTA / GIA	<input checked="" type="checkbox"/> <input type="checkbox"/>
	Medical Bill	<input checked="" type="checkbox"/> <input type="checkbox"/>
	PIR	<input checked="" type="checkbox"/> <input type="checkbox"/>
	Mandate/Reject Instruction	<input checked="" type="checkbox"/> <input type="checkbox"/>
	LOD	<input checked="" type="checkbox"/> <input type="checkbox"/>
	Payment Breakdown Form	<input type="checkbox"/> <input type="checkbox"/>

PRELIMINARY ADVICE Date/Time: \_\_\_\_\_ Sent By: \_\_\_\_\_

FINALIZATION Date/Time: \_\_\_\_\_ Confirm with: \_\_\_\_\_ Confirm by: \_\_\_\_\_

Repair Cost: \$5 \_\_\_\_\_ days) Reduction: % \_\_\_\_\_ Email  Call

FINAL SETTLEMENT Date/Time: 28-5-18 Confirm with: SUSM Email  Call

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: 27 If NO or B 28, Ass. Lia: \_\_\_\_\_

Repair Cost: \$5 3,474.96

Loss of Rental (LOR): \$5 \_\_\_\_\_ days)

Loss of Use (LOU): \$5 180 (60 x 3 days)

Loss of Income (LOI): \$5 \_\_\_\_\_ (5 x days)

LOR only  LOU only  LOR + LOU  LOR + LOI  [Tick only one]

GIA/LTA Search: \$5 2

Medical: \$5 \_\_\_\_\_

Disbursement: \$5 \_\_\_\_\_ (e.g. Tow/ Independent)

Legal Cost: \$5 \_\_\_\_\_

Total: \$5 3,656.96 Global Sum \$5: \_\_\_\_\_

FINAL PAYMENT Date/Time: \_\_\_\_\_ Confirm with: \_\_\_\_\_ Email  Call

Payee 1: \$5 3,656.96 Name 1: VOLKSWAGEN GROUP SINGAPORE PTE LTD

Payee 2 (Strike if N.A.): \$5 X Name 2: X

Payee 3 (Strike if N.A.): \$5 \_\_\_\_\_ Name 3: \_\_\_\_\_

COPY SENT 6/1/18





# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AXA INSURANCE PTE LTD		Ref : CC4/ASM18015990/jb3	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811		Date : 03-09-2018	
		Code : ASM	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>			
Insured Veh.	EW 54P	Veh. Inspected	SKV 7683L
Policy No.		Coverage (\$)	0.00
Claim No.	S8M00U54	Excess (\$)	0.00
Assign From		Assign Date	03/09/2018
<b>2. Vehicle Particulars &amp; Condition</b>			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
<b>3. Conditions of Tyres</b>			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
<b>4. Description of Damages</b>			
<b>5. General Information</b>			
Accident Date	31/08/2018	Inspection Date	
Survey held at	VOLKSWAGEN CENTRE SINGAPORE 247 ALEXANDRA ROAD SINGAPORE 159934		
<b>5a. Remarks</b>			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			



Taylor 97495749  
 WP  
 5/9/18 @ 1032  
 Meny before paint  
 suvell/kantham  
 03 days

**PDI TUAS**

PDI TUAS

CAI AIE  
 756 YISHUN STREET 72  
 #11-278  
 Singapore, 760756  
 Singapore

Phone No.  
 Fax No.  
 E-Mail

VAT Registration No. M20098505-2  
 Tax No. 199101494Z

**Service Quote**

Customer No. CV031287  
 Quote No. SER/QUO/1801462  
 QuoteDate 31/08/18  
 Salesperson Candy Ho  
 Page 1

**THIS IS NOT AN OFFICIAL TAX INVOICE**

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	GOLF A7 1.4 TSI (DSG)RECAT	60,729	Tang Shu Shi
License No. SKV7683L	VIN WVWZZZAUZFW156359	Initial Registration 30/09/15	Sales Advisor Candy Ho
Engine Code	Labor Type 1T	Engine No. CXS 234276	Model Code 5G13GZ

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P MACP LABOUR	LABOUR	3	UNIT		840 2,520.00
P B&P MACP PAINT	SPRAY PAINT	3	UNIT		800 2,400.00
P B&P NUMBER PLATE	B&P NUMBER PLATE -NETT	1	pcs		bt 80.00
P B&P DIAG	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	1	Time Un		480.00
P B&P MECH	CHECK WIRE HARNESS, ECU, S Nett	1	Time Un		280.00
<b>Sum Labor</b>					<b>5,760.00</b>
P 1K8943021	REAR NUMBER PLATE LAMP	2	Pieces		69.22
P 5G0807305B	REINFORCEMENT Successor 5G0807305D	1	Pieces		? 483.87
P 5G6807393	LHR BUMPER BRACKET	1	Pieces		30.75
P 5G6807393A	LHR TAILLIGHT BRACKET	1	Pieces		30.75
P 5G6807394	RHR BUMPER BRACKET	1	Pieces		30.75
P 5G6807394A	RHR TAILLIGHT BRACKET	1	Pieces		30.75
P 5G6807417APGRU	REAR BUMPER Predecessor 5G6807417ARGRU	1	Pieces		de 766.50
P 5G6807568D 9B9	SPOILER Use Predecessor 5G6807568D	1	Pieces		248.04
P 5G6807863A	REAR BUMPER CENTRE BRACK Use Predecessor 5G6807863	1	Pieces		? 44.71
P WHT005263	POP-RIVET	1	Pieces		1.13
<b>Sum carried forward</b>					<b>7,496.47</b>



PDI TUAS

PDI TUAS

CAI AIE  
 756 YISHUN STREET 72  
 #11-27B  
 Singapore, 760756  
 Singapore

Phone No.  
 Fax No.  
 E-Mail

VAT Registration No. M20098505-2  
 Tax No. 199101494Z

### Service Quote

Customer No. CV031287  
 Quote No. SER/QUO/1801462  
 QuoteDate 31/08/18  
 Salesperson Candy Ho  
 Page 2

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	GOLF A7 1.4 TSI (DSG)RECAT	60,729	Tang Shu Shi
License No.	VIN	Initial Registration	Sales Advisor
SKV7683L	WVWZZZAUZFW156359	30/09/15	Candy Ho
Engine Code	Labor Type	Engine No.	Model Code
	1T	CXS 234276	5G13GZ

	Continued	7,496.47
Sum Item		1,736.47
	Sum Labor	5,760.00
	Sum Item	1,736.47
	Total SGD	7,496.47
	7% GST	524.75
	Total SGD Incl. GST	8,021.22

#### Explanations

P = Proportionately Charged

Payment Terms No Credit

**LKK Auto Consultants** hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Payments to: - BBN: - Acc.-No.:

## ◀ Service Request Details

**Claim**

S8M00U54

**Reference**

None ✎

**Loss Date**

31 August 2018

**Request Date**

3 September 2018

**Due Date**

10 September 2018

**Vendor Name**

LKK AUTO CONSULTANTS PTE LTD (TP)

**Type of Loss**

Third Party Vehicle Damage

**Services**

Pending verification - Direct Settlement

03092018 @ 11:26am  
Steven veh not in

### Actions

---

**Next Step**

Agree to perform service

### Vehicle Information

---

**Incident Vehicle Registration #**

SKV7683L

**Make**

TPVD VOLKSWAGEN

## Model

GOLF A7 1.4 TSI (DSG)RECATGOLF A7 1.4 TSI (DSG)RECAT

Service Address

---

...

Primary Contact/Insured

---

KOH KOK THYE

10 DOVER RISE, #07-12, 138680, Singapore

CSE2@IPS-ONLINE.COM.SG

Claim Handler

---

NG Stacey

6568804351

stacey.ng@axa.com.sg

Additional Instructions

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)

---

[New Message](#)



**LETTER OF DEMAND**

Your Ref: EW54P

Our Ref: SKV7683L

To: AXA

Dear Sirs,

ACCIDENT INVOLVING SKV7683L & EW54P ON 31.08.18

We are claiming on behalf of our client Cai Aie

owner of vehicle number SKV7683L involved in accident on 31.08.18

with vehicle EW54P along/at Marymount Rd & Bishan ST23.

Description of claims:

Cost of Repairs \$ 3,174.96 (incl 7% GST)

Loss of Use/Rental \$ 60 x 3 Days = \$ 180 (incl 7% GST)

Search Fee \$ 2 (incl 7% GST)

Miscellaneous Fee \$ \_\_\_\_\_ (incl 7% GST)

TOTAL \$ 3,656.96 (incl 7% GST)

We are claiming in full and final settlement of \$ 3,656.96  
payable to Volkswagen Group Singapore Pte Ltd.

Kindly send us a written acknowledgement within 14 days from receipt of this document.  
Please note that finalization/settlement offer of this claim should be within 8 weeks from the  
date of this document. Please email all settlement offers to [shushi.tang@vw.com.sg](mailto:shushi.tang@vw.com.sg)



Dated this 5/10/18



**DISCHARGE VOUCHER**

I/We Cai Aie (Passport No. S7273374F) the  
owner of vehicle number SKV 7683L hereby accept from  
AXA (Insurance Company) the sum of  
\_\_\_\_\_ (total repair cost) in full and final settlement for the cost of repairs  
arising from the loss damage of property as a result of the accident involving  
SKV 7683L & EW54P along Marymount Rd 4 B. Chan ST 22  
on 31/8/2018.

Please pay to Volkswagen Group Singapore Pte Ltd who is authorized to receive  
only on the total cost of repair on my/our behalf.

The lost of use (transport allowance / rental receipts) to be payable to  
VOLKSWAGEN GROUP SINGAPORE PTE LTD.

Dated this on 21/08/2018 (DD/MM/YYYY)

  
\_\_\_\_\_  
(Signature of owner / Company stamp)

Name : Cai Aie  
NRIC No. : S7273374F  
Date : 21/08/2018

## Joy Irene (LKKAuto)

---

**From:** Joy Irene (LKKAuto)  
**Sent:** Tuesday, 11 September 2018 1:48 PM  
**To:** 'cheongeugene@yahoo.com.sg'  
**Cc:** Admin A  
**Subject:** ACCIDENT INVOLVING EW 54P AND SKV 7683L ALONG MARYMOUNT ROAD ON 31.08.2018

### KOH KOK THYE

Policy Holder

Dear Sir/Madam,

**OUR REF : CC4/ASM18015990/T1jb3**  
**YOUR REF : EW 54P**

### ACCIDENT INVOLVING EW 54P AND SKV 7683L ALONG MARYMOUNT ROAD ON 31.08.2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s VOLKSWAGEN CENTRE SINGAPORE, acting on behalf of the owner of SKV 7683L against your motor insurance policy.

Based on the accident report, accident scenario, it was reported that you have hit SKV 7683L from the rear. As such, we are of the opinion that liability is down against us.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) within 7 days from the date of this letter if not provided at AXA's reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Authorization to drive
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should not be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact the undersigned.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

All contents of this email is intended strictly for the addressee(s) only. It may contain confidential and/or privileged information. If you are not the intended recipient (or have received this email in error) please notify the sender immediately and destroy this email. Any unauthorized copying, disclosure or distribution of the material in this email is strictly forbidden.



**LETTER OF AUTHORITY**

ACCIDENT INVOLVING SKV7683L and EN54P on 31/8/18  
Own vehicle's number Other vehicle's number Date of accident  
along MARYMOUNT Rd @ BISHAN ST 22  
Accident location

BY THE LETTER OF AUTHORITY, I/we, Cai Aie  
Name of Policy Holder & IC / Passport number  
of S7273374F owner of Vehicle Registration  
Number

Number SKV7683L hereby irrevocable appoint **Volkswagen Centre Singapore**  
Own vehicle's number  
(hereinafter refer to VGS), a company incorporated in Singapore and having its registered office at **247 Alexandra Road, Singapore 159934**, its agents of any person authorized by VGS to be \*my / our Attorney and in \*my / our name(s) on \*my / our behalf to do all or any of the following:

1. To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which \*I/we may have against the other \*party/parties to the Accident and under the insurance \*policy/policies taken up by such \*party/parties or **alternatively** under Insurance Policy number PN04704-00003121 taken up by \*me/us and pay the **compulsory excess** in respect of the cost repairs suffered by \*me/us arising from the Accident (loss and damage)/.
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favour of **Volkswagen Centre Singapore** and give a valid receipt and discharge therefore.
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever in relation thereto.
4. Generally do all such acts as it shall deem necessary for the purpose of settling such claim.

\*I/We hereby declare that all acts, instruments and documents done by virtue of this letter of authority on \*my/our behalf by the Attorney, its agents or any person authorized by VGS in that behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by \*me/us in \*my/our own proper person(s) and \*I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

\*I/We hereby further declare that the **letter of authority hereby conferred shall remain irrevocable.**

\*I/We further confirm that the acceptance by VGS of the settlement amount in respect of such constitute the full discharge of \*my/our claim(s) in respect of such loss and damage.

IN WITNESS WHEREOF, \*I/we have hereunto to set \*my/our hand and sign this 21 of the month  
8 Year 18.

Signed & Delivered By: [Signature] x  
Policy Holder

Witness By: [Signature]





### AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	EW 54P	(Insd veh)	Model: Volkswagen Golf A7
	SKV 7683L	(TP veh)	
Date of Accident/ Time:	31/08/2018		

Repair Estimate	: \$	8,021.22	
Final Repair Cost GST	: \$	3,474.96	
Loss of Use	: \$	180.00	3 days at \$ 60.00 per day
Rental (if any)	: \$		days at \$ per day
LTA / GIA Search Fee	: \$	2.00	
Others	: \$		
Final Settlement Sum	: \$	3,656.96	
Payee Name : Volkswagen Group Singapore Pte Ltd			
Is Third Party Workshop GIA Registered? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO (Kindly indicate below)			
A)	For Non GIA Registered Workshop:	Agreed Liability _____ (%)	
B)	For GIA Registered Workshop:	BOLA Applicable: Yes/ No. BOLA Scenario No: 27	
	BOLA Liability: <u>100</u> (%)	Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks:			

#### NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are *not received within 7 days* of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirm the authority of our client to act for and on their behalf in this accident.

		
Signature of Workshop representative / Workshop stamp	Signature of Witness / Workshop stamp (if applicable)	
Name of Representative: <u>Tan Shuwei</u>	Name of Witness:	
Date: <u>8/10/2018</u>	Date:	



Signature of AXA's surveyor/representative:  
Name of AXA's surveyor /Representative:  
Date:

# Volkswagen Centre Singapore



Service Tax Invoice No. SV18P41831

Sir Reg. No. 53103069E  
GST No. M20098505-2

SERVICE ORDER NO: 18IP2385  
SERVICE CUSTOMER NO.: CV000066  
SERVICE CUSTOMER NAME: AXA Insurance Pte Ltd  
TELEPHONE NO.:  
ADDRESS: 8 SHENTON WAY  
#27-01 AXA TOWER  
Singapore  
Post Code: 068811

VEH NO.: SKV7683L  
DATE: 21/08/18 Pickup:  
VIN NO.: WVVZZZAUZFW156359 KM: 74,636  
GEARBOX CODE: QRL Engine No.:  
MODEL: GOLF A7 1.4 TSI (DSG)RECAT  
SA: Teng Shu Shi  
Next Appointment Date :  
Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
<b>AXA DIRECT SETTLEMENT</b>					
<b>DOA : 31/08/2018</b>					
<b>T/P VECH : EW54P</b>					
<b>SURVEY BY TAUFIK (LKK)</b>					
	Labor				
1	LABOUR	1.00	UNIT	840.00	840.00
2	SPRAY PAINT	1.00	UNIT	800.00	800.00
3	B&P NUMBER PLATE -NETT	1.00	BT	80.00	80.00
4	Tow SVC- Quality Recovery Services	1.00	UNIT		
5	Tow SVC- Quality Recovery Services	1.00	UNIT		
6	PROGRAMMING & CALIBRATION- NETT	1.00	TU	480.00	480.00
7	CHECK WIRE HARNESS, ECU, SENSOR, SOCKET	1.00	TU	280.00	280.00
	Item				
8	REAR BUMPER	1.00	PCS	766.50	766.50
9	POP-RIVET	1.00	PCS	1.13	1.13

GST (7%) AMOUNT: 227.33  
TOTAL AMOUNT: 3,474.96  
For Volkswagen Group Singapore Pte Ltd

Customer



**NOTICE**

1. All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd Bank Account: 2528214082 Swift Code: DEUT3333 Please indicate Customer Name and Invoice Number in the payment

Phone : Fax :



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

 6 Raffles Quay #18-00, Singapore 048580  
 Phone: +65 6224 0010 Fax: +65 6224 0030  
 Operating Hours: Monday to Friday 9am to 5pm  
 GST Registration No: M400017735

### Third Party Insurer Enquiry

Our Ref No: GR-18-134943

Date of Request: 31/08/2018

Your Ref No: Online Purchase

 Volkswagen Centre Singapore  
 247 Alexandra Road  
 Singapore 159934

Dear Sir/Madam,

 Enquiry Date 31/08/2018  
 Enquiry By Tang Shu Shi  
 TP Vehicle No. EW54P  
 Accident Date 31/08/2018

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
EW54P	AXA Insurance Pte Ltd	10/04/2018-09/04/2019	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735**TAX INVOICE**

Our Ref No: GR-16-134943

Date of Request: 31/08/2018

Your Ref No: Online Purchase

Volkswagen Centre Singapore  
247 Alexandra Road  
Singapore 159934

Dear Sir/Madam,

Enquiry Date 31/08/2018  
Enquiry By Tang Shu Shi  
TP Vehicle No. EW54P  
Accident Date 31/08/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

 GIRO  Cash  Cheque





# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18015990/T1jb3q2

8 SHENTON WAY #24-01  
AXA TOWERSINGAPORE 068811

Date : 19-06-2019



ATTN:STACEY

Code : ASM

## 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	EW 54P	Veh. Inspected	SKV 7683L
Policy No.	GA183569	Coverage (\$)	0.00
Claim No.	S8M00U54	Excess (\$)	0.00
Assign From		Assign Date	03/09/2018

## 2. Vehicle Particulars & Condition

Make & Model	VOLKSWAGEN GOLF	c.c	1395
Engine No.	HIDDEN	Year of Reg.	2015
Chassis No.	WWZZZAUZFW156359	Colour	SILVER
Odometer	73702	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	225/45 R17	PIRELLI	6 mm
L/H Front Tyre	225/45 R17	PIRELLI	6 mm
R/H Rear Tyre	225/45 R17	PIRELLI	6 mm
L/H Rear Tyre	225/45 R17	PIRELLI	6 mm

## 4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.  
DAMAGES SEE DETAILS.

## 5. General Information

Accident Date	31/08/2018	Inspection Date	05/09/2018
Survey held at	1 KAMPONG AMPAT OFF MACPHERSON ROAD		
Repairer	VOLKSWAGEN GROUP SINGAPORE PTE LTD		

## 5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.  
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

## 5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR: **3 Working Days**



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKV 7683L

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	B&P NUMBER PLATE (SN) (CONSISTENT)	BENT	80.00	80.00
2	REAR NUMBER PLATE LAMP (SN) (CONSISTENT)	NOT NECESSARY	69.22	-
1	REINFORCEMENT (SN) (CONSISTENT)	NOT NECESSARY	483.87	-
1	LHR BUMPER BRACKET (SN) (CONSISTENT)	NOT NECESSARY	30.75	-
1	LHR TAILLIGHT BRACKET (SN) (CONSISTENT)	NOT NECESSARY	30.75	-
1	RHR BUMPER BRACKET (SN) (CONSISTENT)	NOT NECESSARY	30.75	-
1	RHR TAILLIGHT BRACKET (SN) (CONSISTENT)	NOT NECESSARY	30.75	-
1	REAR BUMPER (SN) (CONSISTENT)	DEFORMED	766.50	766.50
1	SPOILER (SN) (CONSISTENT)	NOT NECESSARY	248.04	-
1	REAR BUMPER CENTRE BRACK (SN) (CONSISTENT)	NOT NECESSARY	44.71	-
1	POP-RIVET (SN) (CONSISTENT)	NECESSARY	1.13	1.13
			1,816.47	847.63
<b>LABOUR</b>				
LABOUR.			2,520.00	840.00
SPRAY PAINT.			2,400.00	800.00
PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC.			480.00	480.00
CHECK WIRE HARNESS ,ECU ,S.			280.00	280.00
			5,680.00	2,400.00
<b>GRAND TOTAL</b>			<b>7,496.47</b>	<b>3,247.63</b>
<b>RECOMMENDED COST OF REPAIRS</b>				<b>3,247.63</b>

Report Ref No. CC4/ASM18015990/T1jb3q2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

## Service Request Details

Claim	SBAR00US4
Reference	CC4/ASM18015990/TTJb3a2
Loss Date	31 August 2018
Report Date	3 Sep 2018 10:08:59 AM
Request Date	3 September 2018
Due Date	
Vendor Name	LKK AUTO CONSULTANTS PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

### Actions

Next Step [Wait for Approve Invoice](#)

[Add Invoice](#)

Vehicle Information	
Incident Vehicle Registration #	SKV7683L
Make	TPVD VOLKSWAGEN
Model	GOLF A7 1.4 TSI IDSGRECATGOLF A7 1.4 TSI IDSGRECAT
Service Address	
...	
Primary Contact/Insured	
KOH KOK THYE 10 DOVER RISE, #07-12, 138680, Singapore CSE2@IPS-ONLINE.COM.SG	
Claim Handler	
NG Stacey 6568804351 stacey.ng@axa.com.sg	

### Additional Instructions

Messages Invoices History Documents Assessment Metrics Notes

Document Type

[Upload Documents](#)

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
<input checked="" type="checkbox"/> LKKInvoice1 (10).pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	25 June 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
■ PAYMENT BREAKDOWN_LKK.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	25 June 2019
■ LKKInspection (1).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	25 June 2019
■ LKKAdjustment La (2).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	25 June 2019
■ GIA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	25 June 2019
■ PAYMENT BREAKDOWN EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	25 June 2019
■ AUTHORIZATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	25 June 2019
■ WORKSHOP INVOICE.pdf	Invoice	Receipt	LKK AUTO CONSULTANTS PTE LTD (TP)	25 June 2019
■ LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	25 June 2019
■ SURVEY PHOTOS.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	2 May 2019
■ MANDATE IA FOR SKV7683L.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	2 May 2019
■ TP ESTIMATE- MAJIREK.pdf	Reports & Statement	Estimates / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	7 September 2018
■ SKV7683L TP GIA REPORT.PDF	Reports & Statement	GIA Report	RATAN BHOSALE Pragai	3 September 2018
■ PRI EMAIL RECEIVED FROM WORKSHOP.png	Letters and Correspondence	Workshop	RATAN BHOSALE Pragai	3 September 2018
■ EWS-4P INSD GIA REPORT.PDF	Reports & Statement	GIA Report	RATAN BHOSALE Pragai	3 September 2018