

NATIONAL Assessment Centre Services [Ref: JAN05] **MYA 118113365**

Date In: 11/9/18 10:56	Job description	Date & Time Completed	Done by
Ref No: NA/INC18015965 164	SAS e-filing		
Veh No: SLV 3209 M	E-mail (within 5hrs, AIC 2hrs)		
D.O.A: 11/9/18 09:40	i-Motor Claim Form	MT/1009801-001	31/9/18 12:08
<input checked="" type="radio"/> TP : Reporting Only	i-Motor W/O (Within: OD 2hrs, TP 4hrs)		
TP Insurer:	i-Photo Uploaded		
	Assessment/Survey Report		
	Ass't Report by Fax / Hand to Owner/Wksp		

Preferred Wksp / INC Assign Wksp / QW: (Tel:	Fax:
TP Particulars:	Veh No: SLV 83135	INC () / Non-INC ()
Owner / Driver: (Tel:	
Policy No: (Period: (Cover Type: (
Confirmed by: (Date:	Time:
Insured/Driver Liability: (%) [Note-Est. Status (WO): N: 0-20%; P: 21-79% P: 80-100%]	
Year of Registration: (Warranty: YES () / NO ()	
Excess: (\$	Loading: \$1,000 () / \$2,000 ()	

General Remarks:-

() Walk-In Customer : Customer's information strictly Confidential & Strictly NO refer of repairer.

() Total Loss Case : to e-mail Insurer URGENTLY.

Drive-In () / Towed-In () ; Invoice: YES () / NO () ; Towing Co: ()

Remarks:- (INC hotline: 6788 6616)	Date & Time Completed	Done by
1) Apply for Transport Allowance () / Courtesy Car ()		
2) QC Check / Post Repair Inspection ()		
3) Upload Resurvey Photo [Repair Cost > \$3000] ()		

Injury: _____

Date/Time	Actions

NA1806087	Invoice Preparation Checklist	Am't (\$)	Am't (\$)
Claimant's Particulars:-	1) AR: Accident Reporting (\$30);	30.00	
	2) DA: Damage Assessment (\$100); INC (\$80)	80.00	
	3) TF: Towing Fee \$40/\$45		
	4) FT: Follow-Through Survey \$120		
	5) FT: Follow-Through Survey (Resurvey) \$30		
	For claiming against INC Only (wef 10 Jan 2005)		
	6) TR: Re-inspection \$75		
	7) N1: Idao DA + SMRT Survey \$160		
	8) NTUC Additional Services:-		
	9) N12: Idao Mobile 30		
Driver/Owner:	* N5: Courtesy Car / Tpt Allowance \$5		
Contact No:	* N6: Repair Co-ordination \$10	10.00	
Damaged Portion:	* N7: Post Repair Inspection \$25		
QC Checked by (Engr-In-Charge):	* N8: DV / Collect Excess Coordination \$5		
Auditors' Comments:-	TP (N11): TP (Non INC) against INC \$20		
Lat. 1:	TP (N12): Idao Mobile 30		
Lat. 2 / 3:	Invoice dated	Fee Charged	
	Invoice dated	Fee Charged	

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT	
Date Of Report	01/09/2018 10:56
Date Of Accident	01/09/2018 09:40
Exact Location Of Accident	PIE TWDS CHANGI BEFORE EUNOS EXIT
Country/State of Loss	SINGAPORE
DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SLV3209M
Insured/Policyholder	
Name Of Registered Owner	TEO JIA HAO
NRIC No	S9141463E
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-90103803
Alternative Phone No	OFFICE-90103803
Vehicle Particulars	
Manufacturer	TOYOTA
Model	C-HR HYBRID 1.8G CVT
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5096890546
Cover Note Number	-
Driver	
Name of Driver	TEO JIA HAO
NRIC No	S9141463E
Date Of Birth	06/11/1991
Occupation	INDOOR
Date Of Driving Pass	22/10/2015
Driving Experience	2 YEARS AND 10 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-90103803
Fax Number	
Contact Number	OFFICE-90103803
Email Address	NOEMAIL

Address	BLK 940 JURONG WEST ST 91 #03-441
Postcode	640940
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

I WAS TRAVELLING ALONG PIE TWDS CHANGI BEFORE EUNOS EXIT, I WAS ON THE FIRST, WHEN THE CAR INFRONT OF ME SUDDENLY BRAKE, I MANAGE MY BRAKE BUT CANNOT STOP IN TIME. AS THE RESULT, MY VEH COLLIDED ONTO THE VEH REAR PORTION.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	WITH DRIVER
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLU8313S
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	


SKETCH PLAN


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7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.


Policyholder's Signature
Date & Time:


Driver's Signature
(If driver is not the policyholder)
Date & Time:


Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SKETCH PLAN

A = SLV 3209M
B = SLV 8313S

PIE twds Changi B4 Eunos Exit

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Please Refer to statement

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

REPUBLIC OF SINGAPORE DRIVING LICENCE

License Number: **S9141463E**

Name: **TEO JIA HAO (ZHANG JIAHAO)**

Birth Date: **06 Nov 1991**

Issue Date: **29 Dec 2010**

001924208C



REPUBLIC OF SINGAPORE

IDENTITY CARD NO. **S9141463E**

Name: **TEO JIA HAO (ZHANG JIAHAO)**

張家豪

Race: **CHINESE**

Date of birth: **06-11-1991**

Sex: **M**

Country of birth: **SINGAPORE**




YOU ARE LICENCED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(S)

Class	Description	EFFECTIVE DATE
Class 2B	MOTORCYCLES NOT EXCEEDING 200 CC	12 Apr 2010
Class 2A	MOTORCYCLES BETWEEN 201 CC AND 400 CC	12 Apr 2012
Class 2	MOTORCYCLES EXCEEDING 400 CC	23 May 2014
Class 3	MOTOR CARS AND MOTOR TRACTORS THE WEIGHT OF WHICH UNLADEN DOES NOT EXCEED 2500 KILOGRAMS	22 Oct 2015
Class 4	HEAVY MOTOR CARS AND MOTOR TRACTORS THE WEIGHT OF WHICH UNLADEN EXCEED 2500 KILOGRAMS	26 Nov 2015
Class 5	MOTOR VEHICLES WHICH ARE NOT CONSTRUCTED THEMSELVES TO CARRY ANY LOAD AND THE WEIGHT OF WHICH UNLADEN EXCEEDS 7250 KILOGRAMS	18 Jan 2016

S / No. 9000244243

NP 428A

License No: S9141463E

3956682

NRIC No. **S9141463E**

Date of issue: **08-11-2006**

Address: **APT BLK 940 JURONG WEST STREET 91 #03-441 SINGAPORE 640940**




Hello, NAC_PAYA_UBI_800601

[Change Language](#)[Change Password](#)[Log Out](#)[My Desktop](#)[Notice of Loss](#)**Policy Query**

Policy No.	<input type="text"/>	Date of Accident	<input type="text" value="01/09/2018 10:55"/>							
Vehicle No.(For Motor)	<input type="text" value="SLV3209M"/>	Certificate Number	<input type="text"/>							
<input type="button" value="Search"/>										
Select	Policy No.	Certificate Number	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
<input type="radio"/>	5096890546		TEO JIA HAO	S9141463E	GPC	drive CLASSIC	SLV3209M	SLV3209M	27/12/2017	26/12/2018
<input type="button" value="Continue"/>										

Claim Handling

Accident MT/1009801

Policy No.	5096890546	Vehicle No.	SLV3209M	GST Registration No.	
Certificate No.					
Policyholder Name	TEO JIA HAO			Policyholder NRIC	S9141
Product Code	PRIVATE CAR INSURANCE	Cover Type	drive CLASSIC	Loading	0
Contact No.(Mobile)	90103803	Contact No.(Office)		Contact No.(Home)	
Email Address		Special Remark		eCode	No
KFK	<input type="radio"/> No <input checked="" type="radio"/> Yes	TCA	<input checked="" type="radio"/> No <input type="radio"/> Yes	eCode Reason	
NCD Protection	No	NCD Entitlement(%)	0	Private Hire	No
Accident Details					
Report Date	03/09/2018 12:04	Accident Report Within 24 hrs	Yes	Accident Type	Collision
Date of Accident	01/09/2018	Time of Accident hh:mm	09:40	Country of Accident	Singap
Reporting Centre		Orange Force		ICM No.	
Accident Location	PIE TWDS CHANGI BEFORE EUNOS EXIT				
Excess					
Own damage Excess	600.00	Additional Excess	0	Windscreen Excess	100.00
Unnamed Driver Excess	0.00	Outside Singapore OD Excess	600.00		
Third Party Excess	0.00	Outside Singapore TP Excess	0.00		
Benefits					
GST Registered Information					
GST Registered	No	GST Registration Date			
GST Registration No.		GST Status Verified	Yes		
Modification History					
Policyholder Mailing Address					
Address 1	BLK 940 #03-441	Address 2	JURONG WEST STREET 91	Address 3	SINGA
Address 4		Address Type	Singapore address	Post Code	64094
Unit No.	03-441	Related Policy Number	5096890546		
OI Driver Info					
Driver Name	TEO JIA HAO (ZHANG JIAHAO)	Driver Type	Main Driver		
Unnamed driver Name		Driver NRIC	S9141463E	Driver DOB	06/11/
Register Date of Driver License	22/10/2015	Driver Age	26	Driving Experience	2
Contact No.(Mobile)	90103803	Contact No.(Office)		Contact No.(Home)	
Address 1	BLK 940 #03-441	Address 2	JURONG WEST STREET 91	Address 3	SINGA
Address 4		Address Type	Singapore address	Post Code	64094
Unit No.	03-441				
Does he own a Singapore Registered car?	Yes <input checked="" type="radio"/> No <input type="radio"/>	Driver Vehicle No.		Driver Insurer Company	
Declaration					
Breathalyser or Blood Test Reading?	0 mg	Any injury?	<input type="radio"/> Yes <input checked="" type="radio"/> No		

Modification History

Claim 001 **New**

Claim Type *	OD-MD	Insured Name	TEO JIA HAO
Contact No.(Mobile)	90103803	Contact No. (Home)	NIL
Email Address	TEOJIAHAO91@GMAIL.COM	DI Vehicle Number	SLV3209M
Claim Description	SLV3209M / SLU8313S ON 1 Sept 2018		
Preferred Workshop	0	Insured Liability	Fully at Fault
Preferred Repair Option	Yes	Preferred Repair Option	income to assign workshop
Date Registered		GIA report	Received
Report Taken By		Claim Close Date	03/09/2018 12:06
			LIEW SHAN HUI
<input checked="" type="checkbox"/> Print AK letter			
<div>Save</div> <div>Submit</div>			

Attachment

Accident No.	MT/1009801	Claim No.	001
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Last Doc. Received

* Yes ☐ No ☐

Upload Date

03/09/2018 12:08

Path *

Category *

Confidential

Urgency *

Choose File No file chosen

Choose File No file chosen

Choose File No file chosen

Choose File No file chosen

Choose File No file chosen

Choose File No file chosen

Message Read

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NO

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NO

Normal

Clear

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NO

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NO

Normal

Attachment List

Attachment	Uploaded By/Date	Category		Urgency	Description
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o 03 Sep 2018 12:08	NRIC/ Driving License		Normal	NRIC/ Driving License 2018-9-3
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o 03 Sep 2018 12:08	SAS		Normal	SAS 2018-9-3
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o 03 Sep 2018 12:08	Photos		Normal	Photos 2018-9-3
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o 03 Sep 2018 12:08	Photos		Normal	Photos 2018-9-3
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o 03 Sep 2018 12:08	Photos		Normal	Photos 2018-9-3
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o 03 Sep 2018 12:07	Photos		Normal	Photos 2018-9-3
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o 03 Sep 2018 12:07	Photos		Normal	Photos 2018-9-3
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o 03 Sep 2018 12:07	Photos		Normal	Photos 2018-9-3
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o 03 Sep 2018 12:07	Photos		Normal	Photos 2018-9-3
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	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o 03 Sep 2018 12:07	Photos		Normal	Photos 2018-9-3
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o 03 Sep 2018 12:07	Photos		Normal	Photos 2018-9-3
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o 03 Sep 2018 12:07	Photos		Normal	Photos 2018-9-3
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o 03 Sep 2018 12:07	Photos		Normal	Photos 2018-9-3

Video List

Uploaded By/Date	Folder Date	File Name		Source
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Display in New Window

Scan and uploading

ASSIGNMENT 1

By Assessor- 1) Vehicle Information

- 1) Vehicle hit Vehicle () 2) Vehicle hit 22 ()
- a) Pedestrian () b) Pedestrian ()
- 1) Motorcycle () 2) Animal ()
- 3) Bicycle ()
- 3) Vehicle hit Road Side Objects ()
- a) Govt Property () b) Road Work Object ()
- c) Private Property ()
- 4) Vehicle drop into drain ()
- 5) Damage due to Act of God ()
- a) Fallen Object () b) Flood ()
- c) Other ()
- 6) Parked & Found Damaged ()
- a) Vandalism () b) Hit by Moving Object ()
- 7) Theft Case ()
- a) Stolen () b) Damage found when recovered ()
- 8) Fire ()
- a) Whilst driving () b) Parked ()
- 9) Accident date more than 24hrs ()

Remarks for internal information

Remarks to appear in Works Order & Assessment report

- 1) Potential Total Loss ()
- 2) SRS Light on ()
- 3) ABS Light on ()

By Assessor- 1) Vehicle Information

Vehicle: SLV3209 M Date: 27 Dec 2017

Type: M/C / M/Cycle / Bus / Van / Heavy / Light Prime Mover / Truck / Trailer / 1.8 G EVT

Make & Model: Toyota C-HR Hybrid 1797

Colour: White Transmission Type: Auto / Manual

Eng/No: 3101

C/No: ZYX102022866

Gen. Cond: Good / Fair / Poor / Burnt / or

Steering: Good / Jammed / Leaked / Burnt / or

Brake: Good / Jammed / Leaked / Burnt / or

Modi: Nil / S/Rim / STD Air/Rim / or

Tyre Size: F: 225/50 R18

R: 225/50 R18

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO / or

Front: 7 mm Rear: 7 mm

R/Bal: 7 mm L/Bal: 7 mm

Parallel Import: Yes / No Towed In: Yes / No

Repair Type: LS / I.B.I Towing Required: Yes / No

No of Repair Days: 6 Vehicle in Mkt: Yes / No

D.O.I: 3/9/2018 Time: 9.35am

By Assessor- 2) Comments

- 1) Damages not due to recent accident
- 2) Damages do not seem hit onto:
- a) Vehicle () b) Motorcycle () c) Bicycle () d) Pedestrian ()
- e) Animal () f) Govt Object () g) Road Work Object ()
- h) Private Property () i) Drain () j) Road Kurb/Grass Verge ()
- 3) Vehicle does not seem damaged as a result of:
- a) Fallen Object () b) Flood () c) Vandalism () d) Fire ()
- e) Moving Object () f) Stolen () g) Stolen & Recovered ()

Time Started

Time Completed

9/1/18

2/1/18

By Driver/Operator/Completed Time

MOTOR CAR (Frt)

Front Portion

NAC	INC	Item	CON	AC	Qty
1001	991886	Frt Number Plate	MIS	✓	
1002	991887	Frt Number Plate Base	CRA	✓	
1003	991889	Frt Number Plate Garnish	CRA	✓	
1004	991300	Frt Bumper	CRA	✓	
1005	992341	Frt Bumper Clips	MIS	✓	6
1006	991325	Frt Bumper Bracket	DIS	✓	2
1007	991462	Frt Bumper Side Retainer	DIS	✓	2
1008	991433	Frt Bumper Reinforcement	BT	✓	
1009	991318	Frt Bumper Beam	DIS	✓	
1010	991468	Frt Bumper Sponge	CRA	✓	
1011	991427	Frt Bumper Protector	CRA	✓	
1012	991420	Frt Bumper <i>Lower Grille</i>	CRA	✓	
1013	991363	Frt Bumper Grille	CRA	✓	
1014	991301	Frt Bumper Moulding	?	✓	
1015	991407	Frt Bumper Lower <i>Side Garnish</i>	?	✓	
1016	991438	Frt Bumper Sensor	?	✓	
1017	995100	Frt LH Bumper Fog Lamp Cover	?	✓	
1018	991355	Frt RH Bumper Fog Lamp Cover	?	✓	
1019	995079	Frt LH Bumper Fog Lamp	?	✓	
1020	995080	Frt RH Bumper Fog Lamp	?	✓	
1021	991793	Frt Grille	CRA	✓	
1022	991328	Frt Grille Emblem	CRA	✓	
1023	991799	Frt Grille Chrome Moulding	BT	✓	
1024	991222	Frt Apron Panel	BT	✓	
1025	992013	Frt Support Panel	DIS	✓	
1026	992025	Frt Support Panel Top Garnish Cover	DIS	✓	
1027	992416	Hom	BT	✓	
1028	991277	Frt Brace Panel	BT	✓	
1029	995153	Frt LH Headlamp Assy	?	✓	
1030	991821	Frt RH Headlamp Assy	?	✓	
1031	995088	Frt LH Side Lamp	?	✓	
1032	995089	Frt RH Side Lamp	?	✓	
1033	990248	Bonnet	BUC	✓	
1034	991328	Bonnet Emblem	BT	✓	
1035	990287	Bonnet Lock	BT	✓	
1036	990285	Bonnet Insulator	BT	✓	
1037	990273	Bonnet Hinge	BT	✓	2
1038	990261	Bonnet Damper	BT	✓	
1039	990305	Bonnet Rubber	BT	✓	
1040	990252	Bonnet Cable	BT	✓	
1041	990311	Bonnet Stand	BT	✓	
1042	990119	Air Con Condenser	BT	✓	
1043	990122	Air Con Fan Assy	?	✓	
1044	990134	Air Con Suction Pipe (Low Pressure)	?	✓	
1045	990118	Air Con Suction Hose	?	✓	
1046	990133	Air Con Discharge Pipe (High Pressure)	?	✓	
1047	990114	Air Con Discharge Hose	?	✓	
1048	990149	Air Con Liquid Pipe	?	✓	
1049	995066	Air Con Receiver Drier	?	✓	
1050	990111	Air Con Compressor Assy	?	✓	
1051	995294	Air Con Belt	?	✓	
1052	995074	Radiator	?	✓	
1053	992738	Radiator Cowling	?	✓	
1054	992742	Radiator Fan Assy	?	✓	
1055	992745	Radiator Fan Clutch	?	✓	
1056	992758	Radiator Hose Top	?	✓	
1057	992757	Radiator Hose Bottom	?	✓	
1058	992741	Radiator Expansion Tank	?	✓	
1059	990131	Air Duct	BT	✓	
1060	990070	Air Cleaner Assy	?	✓	
1061	990056	Air Cleaner Hose	?	✓	
1062	990089	Air Cleaner Resonator	?	✓	
1063	991712	Frt Exhaust Manifold	?	✓	
1064	991713	Frt Exhaust Manifold Cover	?	✓	
1065	991054	Frt Exhaust Manifold Sensor (Oxygen)	?	✓	
1066	991714	Front Exhaust Pipe	?	✓	
1067	990219	Battery	?	✓	
1068	990224	Battery Cover	?	✓	
1069	990223	Battery Bracket	?	✓	
1070	990229	Battery Tray	?	✓	

Vehicle No: **SLV 3209M**

NAC	INC	Item	CON	AC	Qty
1071	992205	Fuse Box			
1072	994011	Relay Box			
1073	995053	Wiper Washer Tank			
1074	995052	Wiper Washer Tank Motor			
1075	990159	Alternator Assy			
1076	990160	Alternator Belt			
1077	992688	Power Steering Pump			
1078	992669	Power Steering Belt			
1079	994431	Power Steering Cooler Pipe			
1080	992692	Power Steering Hose			
1081	990010	ABS Pump Control Unit			
1082	990427	Brake Master Pump Assy			
1083	990403	Brake Booster Pump Assy			
1084	991005	Engine Top Cover			
1085	991011	Engine Under Cover			
1086	990945	Engine Mounting			
1087	990949	Engine Mounting Frt			
1088	990950	Engine Mounting LH			
1089	990952	Engine Mounting RH			
1090	990951	Engine Mounting Rear			
1091	992234	Gear Box Mounting			
1092	991520	Frt LH Chassis Member			
1093	991520	Frt RH Chassis Member			
1094	990728	Frt Vertical Cross Member			
1095	991863	Frt Lower Cross Member			
1096	995070	Frt LH Fender			
1097	995072	Frt LH Fender Inner Panel			
1098	995147	Frt LH Fender <i>Emblem</i>			
1099	995148	Frt LH Fender <i>Protective Garnish</i>			
1100	991740	Frt LH Fender Inner Shield			
1101	995179	Frt LH Mudflap			
1102	995170	Frt LH Wheel Rim			
1103	994025	Frt LH Rim Cover			
1104	995065	Frt LH Tyre			
1105	995071	Frt RH Fender			
1106	991739	Frt RH Fender Inner Panel			
1107	991744	Frt RH Fender <i>Emblem</i>			
1108	991752	Frt RH Fender <i>Protective Garnish</i>			
1109	991740	Frt RH Fender Inner Shield			
1110	991884	Frt RH Mudflap			
1111	992087	Frt RH Wheel Rim			
1112	994025	Frt RH Rim Cover			
1113	995065	Frt RH Tyre			
1114	992093	Frt Windscreen Glass			
1115	992117	Frt Windscreen Rubber			
1116	992108	Frt Windscreen Moulding			
1117	992098	Frt Windscreen Sealant			
1118	991019	ERP Bracket			
1119	991020	ERP Unit			
1120	992140	Frt Wiper Arm			
1121	992142	Frt Wiper Blade			
1122	995045	Wiper Panel Garnish			
1123	991126	Firewall Panel			
1124	990753	Dashboard Assy			
1125	992282	Glove Box Cover			
1126	992281	Glove Box Compartment			
1127	994483	Steering Wheel Airbag			
1128	994485	Steering Wheel Airbag Sensor			
1129	990749	Dashboard Airbag			
1130	990750	Dashboard Airbag Sensor			
1131	990029	Airbag Control Unit			
1132	990864	Frt Driver Seat			
1133	991922	Frt RH Seat Belt Assy			
1134	991899	Frt Passenger Seat			
1135	995182	Frt LH Seat Belt Assy			
1136	990247	Sticker			

Claim Handling

[Task Transfer](#)
[Exit](#)
[Accident MT/1009801](#)
[LOS](#)
[SAL](#)
[SUB](#)

Policy No.	5096890546	Vehicle No.	SLV3209M	GST Registration No.	
Certificate No.					
Policyholder Name	TEO JIA HAO			Policyholder NRIC	S9141463E
Product Code	PRIVATE CAR INSURANCE	Cover Type	drive CLASSIC	Loading	0
Contact No.(Mobile)	90103803	Contact No.(Office)		Contact No.(Home)	
Email Address		Special Remark		eCode	No ▾
KPK	<input type="radio"/> No <input type="radio"/> Yes	TCA	<input type="radio"/> No <input type="radio"/> Yes	eCode Reason	
NCD Protection	No	NCD Entitlement(%)	0	Private Hire	No

[Accident Details](#)

Report Date	03/09/2018 12:04	Accident Report Within 24 hrs	Yes	Accident Type	Collision - Head to Rear
Date of Accident	01/09/2018	Time of Accident hh:mm	09:40	Country of Accident	Singapore
Reporting Centre	NATIONAL ASSESSMENT CENTR	Orange Force	No	ICM No.	
Accident Location	PIE TWDS CHANGI BEFORE EUNOS EXIT				

[Excess](#)

Own damage Excess	600.00	Additional Excess	0	Windscreen Excess	100.00
Unnamed Driver Excess	0.00	Outside Singapore OD Excess	600.00		
Third Party Excess	0.00	Outside Singapore TP Excess	0.00		

[Benefits](#)
[GST Registered Information](#)

GST Registered	No	GST Registration Date	
GST Registration No.		GST Status Verified	Yes
Modification History			

[Policyholder Mailing Address](#)

Address 1	BLK 940 #03-441	Address 2	JURONG WEST STREET 91	Address 3	SINGAPORE 640940
Address 4		Address Type	Singapore address	Post Code	640940
Unit No.	03-441	Related Policy Number	5096890546		

[OI Driver Info](#)

Driver Name	TEO JIA HAO (ZHANG JIAHAO)	Driver Type	Main Driver	Driver DOB	06/11/1991
Unnamed driver Name		Driver NRIC	S9141463E	Driving Experience	2
Register Date of Driver License	22/10/2015	Driver Age	26	Contact No.(Home)	
Contact No.(Mobile)	90103803	Contact No.(Office)		Address 3	SINGAPORE 640940
Address 1	BLK 940 #03-441	Address 2	JURONG WEST STREET 91	Post Code	640940
Address 4		Address Type	Singapore address		
Unit No.	03-441				
Does he own a Singapore Registered car?	<input type="radio"/> Yes <input type="radio"/> No	Driver Vehicle No.		Driver Insurer Company	

[Declaration](#)

Breathalyser or Blood Test Reading?	0 mg	Any injury?	<input type="radio"/> Yes <input type="radio"/> No
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[Modification History](#)
[Investigation](#)
[Claim 001 OD-MD](#)
[Claim Case Officer Tan Siew Choo](#)
[LOS](#)
[SAL](#)
[SUB](#)

Claim Type	OD-MD	Insured Name	TEO JIA HAO	Insured NRIC	S9141463E
Contact No.(Mobile)	90103803	Contact No. (Home)	NIL	Contact No. (Office)	
Email Address	TEOJIAHAO91@GMAIL.COM	OI Vehicle Number	SLV3209M	TP Vehicle Number	SLU8313S
Claim Description	SLV3209M / SLU8313S ON 1 Sept 2018			Name of Preferred Workshop	0
Preferred Workshop <input type="radio"/> Collect Realisation <input type="radio"/> Yes <input type="radio"/> No	Preferred Repair Option <input type="radio"/> income to assign workshop <input type="radio"/> Insured <input type="radio"/> Fully at Resolved				
Date Registered	03/09/2018 12:08	Claim Close Date		Date Received	03/09/2018 00:00
Report Taken By	LIEW SHAN HUI	Workshop Repairer		Total Loss but Repaired	
Print AK letter				OD Excess Collected by Workshop	

[Modification History](#)
[Special Claim Creation Approval](#)

Approval	Reason
Remarks	

[damage assessment](#)
[Attachment](#)

Vehicle Info

Vehicle Make	TOYOTA	Vehicle Model	C-HR	Engine Capacity	
Date of Registration	27/12/2017	Classis No.	ZYX102022866		
Towing Required *	<input checked="" type="radio"/> Yes <input type="radio"/> No	Vehicle in IDAC *	<input checked="" type="radio"/> Yes <input type="radio"/> No	Parallel Import *	<input checked="" type="radio"/> Yes <input type="radio"/> No
Type of Tender *	Own Damage	Assessor Name *	SIMON	Survey Current Status	
IDAC/Workshop Name	NATIONAL ASSESSMENT CENTR	IDAC/Workshop Location	S1 UBI AVENUE 1 #01-25 PAYA		
Windscreen Parts & Labour Cost		Total Loss *	<input type="radio"/> Yes <input checked="" type="radio"/> No		
Market Value(\$)		Scrap Value(\$)		Economical Repair Value(\$)	
Remark	REMARK:NO OF REPAIR DAYS:6 DAYS.1X FRT BUMPER LOWER GRILLE - REPLACE.1X FRT BUMPER LOWER SIDE GARNISH - UNCONFIRM.1X FRT SUPPORT PANEL TOP GARNISH COVER - REPLACE.1X AIRCON SUCTION PIPE(LOW PRESSURE) - UNCONFIRM.1X AIRCON LIQUID PIPE - UNCONFIRM.1X AIRDUCT - REPLACE.1X AIR CLEANER ASSY - UNCONFIRM.1X FRT LH FENDER EMBLEM - UNCONFIRM.1X FRT LH FENDER GARNISH - UNCONFIRM.1X FRT RH FENDER EMBLEM - UNCONFIRM.1X FRT RH FENDER GARNISH - UNCONFIRM.				

Remark for Supplementary

Damage Listing

Find a Part	No.	Part No.	Description	Qty *	Repair Code *	
root	1	32200101	NUMBER PLATE (FRONT)	1	Replace	X
Not Applicable	2	32200201	NUMBER PLATE BASE (FRONT)	1	Replace	X
ABS	3	32200501	NUMBER PLATE GARNISH (FRONT)	1	Replace	X
ABSORBER	4	16000101	BUMPER (FRONT)	1	Replace	X
ACCELERATOR	5	16002401	BUMPER CLIPS (FRONT)	6	Replace	X
ACTUATOR	6	16001301	BUMPER BRACKET (FRONT LEFT)	1	Unconfirm	X
ADVERTISEMENT STICKER	7	16001302	BUMPER BRACKET (FRONT RIGHT)	1	Unconfirm	X
AIR BAG	8	16005101	BUMPER RETAINER (FRONT LEFT)	1	Replace	X
AIR BLOWER	9	16005102	BUMPER RETAINER (FRONT RIGHT)	1	Replace	X
AIR BOX	10	16005001	BUMPER REINFORCEMENT (FRONT)	1	Replace	X
AIR CHAMBER BOX	11	16001001	BUMPER BEAM (FRONT)	1	Replace	X
AIR CLEANER	12	16005901	BUMPER SPONGE (FRONT)	1	Replace	X
AIR COMPRESSOR	13	16003201	BUMPER GRILLE (FRONT)	1	Replace	X
AIR CON	14	16005501	BUMPER SENSOR (FRONT)	1	Unconfirm	X
AIR CON (VAN)	15	16002901	BUMPER FOG LAMP COVER (FRONT LEFT)	1	Unconfirm	X
AIR COOLER	16	16002902	BUMPER FOG LAMP COVER (FRONT RIGHT)	1	Unconfirm	X
AIR DISTRIBUTOR	17	16002702	BUMPER FOG LAMP (FRONT RIGHT)	1	Unconfirm	X
AIR FILTER	18	16002701	BUMPER FOG LAMP (FRONT LEFT)	1	Unconfirm	X
AIR FLOW	19	27100101	GRILLE (FRONT)	1	Replace	X
AIR GRILLE	20	27100801	GRILLE EMBLEM (FRONT)	1	Replace	X
AIR HORN	21	41300101	SUPPORT PANEL (FRONT)	1	Replace	X
AIR INTAKE	22	15600101	BRACE PANEL (FRONT)	1	Replace	X
AIR RESONATOR BOX	23	27700101	HEAD LAMP (LEFT)	1	Unconfirm	X
AIR THROTTLE BODY AND SENSOR	24	27700102	HEAD LAMP (RIGHT)	1	Unconfirm	X
ALARM	25	149001	BONNET	1	Replace	X
ALTERNATOR	26	14903401	BONNET LOCK (LOWER)	1	Replace	X
ALUMINIUM PANEL - SIDE	27	149029	BONNET INSULATOR	1	Unconfirm	X
AMPLIFIER	28	14902201	BONNET HINGE (LEFT)	1	Replace	X
ANTENNA	29	14902202	BONNET HINGE (RIGHT)	1	Replace	X
ANTI ROLL	30	112023	AIR CON CONDENSER	1	Replace	X
APRON	31	112044	AIR CON DISCHARGE PIPE	1	Unconfirm	X
ARCH	32	344001	RADIATOR	1	Unconfirm	X
ARM REST	33	344005	RADIATOR COWLING	1	Unconfirm	X
ASH TRAY	34	344008	RADIATOR FAN	1	Unconfirm	X
AUTO CLUTCH	35	344011	RADIATOR FAN CLUTCH	1	Unconfirm	X
AUTO COOLER PIPE	36	25400901	FENDER INNER SHIELD (FRONT LEFT)	1	Unconfirm	X
AUTO CRUISE MOTOR	37	25400902	FENDER INNER SHIELD (FRONT RIGHT)	1	Unconfirm	X
AUTO TRANSMISSION	38	454009	WIPER PANEL GARNISH	1	Unconfirm	X
AXLE						
BACK REST (M/C)						
BACK SEAT						
BALANCER						
BATTERY						
BEADING (M/C)						
BELT COVER (M/C)						
BELT TENSIONER						
BODY						
BODY (M/C)						
BOLT CAP (M/C)						
BOLT HEAD COVER (M/C)						

Save Submit



NATIONAL ASSESSMENT CENTRE SERVICES
(LKK GROUP)
51 Ubi Ave 1, #01-25, Paya Ubi Industrial Park,
Singapore 408933, TEL: 6841 0055 FAX: 6841 6315



Vehicle Movement Form

Vehicle Check-In

Vehicle No: SLV3209M Date In: _____ Time In: _____ with Keys: Yes / No

For Office use

Attended by: _____

Workshop Collection of Vehicle

Workshop: Bodyfix

Collection Date: 4/9/18 Time: 1715 with Keys: Yes / No

Tow Truck No: YN4668C Tow Man: Brandon NRIC: S92408956

Signature: [Signature] 9325 4336

For office use

Attended by: ROSLINDA

Approved by: _____

Workshop Return of Vehicle

Workshop: _____

Returned Date: _____ Time: _____ with Key: Yes / No

* Tow In / Drive In

Tow Man / Workshop Representative: _____ NRIC: _____

Signature: _____

For office use

Attended by: _____

Owner Collection of Vehicle

Collection Date: _____ Time: _____ with Key: Yes / No

Owner: _____ NRIC: _____

Signature: _____

For office use

Attended by: _____

Approved by: _____

LKK Paya Ubi

From: Tan Siew Choo <siewchoo.tan@income.com.sg>
Sent: Tuesday, 4 September 2018 11:27 AM
To: NAC ; AutoPoint
Subject: SLV3209M, OD claim no : MT/1009801

Importance: High

Dear IDAC and Autopoint,

Learnt that veh is in IDAC (IDAC – pls confirm), do assist with the necessary arrangement asap.

Dear AutoPoint,

OD excess of \$600/- is applicable, pls assist to liaise with owner Mr Teo at tel : 90103803.

Survey required and you have to arrange personally at mtsurvey@income.com.sg

FOR PAYMENT: Please forward the Invoice & Discharge Voucher within 14 days after the repair has been done/ finalized with Surveyor to my email, cc a copy to Yap Chee Ling at cheeling.yap@income.com.sg

Regards.

Tan Siew Choo
Senior Executive
Motor Insurance
T +65 6430 7882
www.income.com.sg



At Income, we are 'In with You' on Performance, Growth, Innovation and Impact. These attributes reflect what we promise as an employer and what we want our people to exemplify.
Find out more at Income.com.sg/careers

in with you

Our Ref: MT/CA/OD/051/1009801-001/TSC

04 Sep 2018

AMK AUTOPOINT PTE LTD

BLK 10 ANG MO KIO INDUSTRIAL PARK 2A

#01-22 AMK AUTOPOINT

SINGAPORE 568047

Dear Sir

CLAIM NUMBER: MT/1009801-001

REPAIR OF VEHICLE NUMBER: SLV3209M

We are pleased to inform you that you are successful in your tender to repair the vehicle. The details are as follows:

Award Date: 04 Sep 2018

Make: TOYOTA

Model: C-HR

Estimated Repair Days: 6

Location: NATIONAL ASSESSMENT CENTRE SERVICES

Address: 51 UBI AVENUE 1 #01-25 PAYA UBI INDUSTRIAL PARK SINGAPORE 408933

Benefits Applicable: N/A

Excess Applicable: 600.00

Please note that supplementary items will not be allowed.

If you have any queries, please contact Tan Siew Choo at 64307882 or email us at motor@income.com.sg.

Yours sincerely

Low Choo Mee

Senior Manager

Motor Insurance

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