

23002002

ASS. REC. BY:

REF: CS/SMO18015954/ d3 | Special Instruction:

ASSIGNMENT (Office)

From (Person): Gracie Leo

of SMO

Date/Time: 31/8/18 @ 2:44pm

Estimated Cost: _____ Bill to: _____

OD/TP/WS/TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SJH 371T

Insured: 8J 4794X

at Workshop in/s: Mover Automotive

Tel: 6272 3892

of BK1008, Bkt Merah Lane 3 #01-04

Policy No: D17MTRENT000119

Claim No: CMTD1803764

Sum Insured: _____

Excess: _____

Make of Veh:
(Client's Record)

D.O.A. 28/08/2018

CA / REV / REP. / REV 24 HRS ^{up}

H.O.D. Endorsement: _____

Date/Time: 3:03pm @ 31/8/18

Person Contacted: Sui Ann

Vehicle-IN (OUT) (OUT)

Date/Time	Action/Instruction (✓) Estimate
	<u>SJH 371T-X</u>
	<u>8J 4794X-X</u>
<u>31/8/18</u>	<u>Insurance has cancel assignment, through email.</u> <u>Alvin 4/9/18</u>

Nivitha (LKK Auto)

From: Nivitha (LKK Auto) <admin-d@lkkauto.com>
Sent: Tuesday, 4 September 2018 9:46 AM
To: 'Teo, Grace'; 'assignments'
Cc: 'Choo, Thelma'; 'Ye, Yong Kang Melvin'; sur@lkkauto.com; 'Henry, Irene James'
Subject: RE: CMTD1803764/THE - CX/ SLJ4794X & SJH371T DOA 28/08/18 AT GRANGE ROAD

Dear Grace,

Noted, with thanks.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo, Grace [mailto:grace.teo@sompo.com.sg]
Sent: Tuesday, 4 September 2018 8:24 AM
To: Catherine Chong (LKK Auto) <admin-d@lkkauto.com>; Nivitha (LKK Auto) <admin-d@lkkauto.com>
Cc: Choo, Thelma <thelma.choo@sompo.com.sg>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; sur@lkkauto.com; Henry, Irene James <irene.henry@sompo.com.sg>
Subject: CMTD1803764/THE - CX/ SLJ4794X & SJH371T DOA 28/08/18 AT GRANGE ROAD

Hi Catherine,

As spoken yesterday, kindly cancel the above assignment.

Thank you.

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555 | F: 6221 3147



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50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

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Nivitha (LKK Auto)

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Tuesday, 4 September 2018 8:24 AM
To: Catherine Chong (LKK Auto); Nivitha (LKK Auto)
Cc: Choo, Thelma; Ye, Yong Kang Melvin; sur@lkkauto.com; Henry, Irene James
Subject: CMTD1803764/THE - CX/ SLJ4794X & SJH371T DOA 28/08/18 AT GRANGE ROAD

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From: Nivitha (LKK Auto) [mailto:admin-d@lkkauto.com]

Sent: Friday, August 31, 2018 3:06 PM

To: Teo, Grace; assignments@lkkauto.com

Cc: Choo, Thelma; Ye, Yong Kang Melvin; sur@lkkauto.com

Subject: RE: CMTD1803764/THE - LIA(LKK)/ SLJ4794X & SJH371T DOA 28/08/18 AT GRANGE ROAD

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

BEST REGARDS,

G.Nivitha | Admin

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	29 Aug 2018		31 Aug 2018 14:43 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS

Insured:	ETHOZ GROUP LTD, Co. Reg. No.: 198104531H		[Created by insurer]	
Main Claimant:	MOK SHAO WEI, ID: S8240132F			
Vehicle Reg. No.:	SJH371T	Date of Loss:	28/08/2018 16:00 - :59	
Claim Type:	TP / CMTD1803764	Policy/Cover Note No.:	D17MTRENT000119 (Third Party Only)	
Vehicle Reg. No. (Insured):	SLJ4794X	Policy No. (Claimant):		
		Excess:		
Repairer:	Mova Automotive Pte Ltd (HQ) No. 22 Jalan Kilang, #07-01, Mova Building, 159419 Bukit Merah - Tel:			
Handling Insurer:	Sompo Insurance Singapore Pte. Ltd. (HQ) - Tel: 6461 6555 ... [Handled by Thelma Choo - 6322 4681]			
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 11/09/2018]			
Driver/Custodian (Insured):	HOO KWAI FONG (J), NRIC: S1708937D, Tel: +6586929921			

ASSOCIATED MAIL RECEIVED

• SOMPO_SG (31/08/2018): TP SURVEY	View All	Compose Case Mail
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ALL ASSOCIATED TASKS

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Nivitha (LKK Auto)

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Friday, 31 August 2018 2:44 PM
To: nitha; admin-d@lkkauto.com; assignments@lkkauto.com
Cc: 'Keong'; 'Suann'; Choo, Thelma; Ye, Yong Kang Melvin
Subject: CMTD1803764/THE - LIA(LKK)/ SLJ4794X & SJH371T DOA 28/08/18 AT GRANGE ROAD

Our Claim Reference: CMTD1803695/THE
Your Reference: SJH371T

Hi Nitha,

We acknowledged receipt of your claim documents.

Please be informed that Thelma Choo is the handler of this case.

Please be informed that we have appointed **LKK AUTO** to conduct the survey.

Aside to **LKK AUTO**,

Please make arrangement to conduct the survey for SJH371T on a without Prejudice Basis and without any admission of liability basis.

Please submit with your report upon completion of survey to my colleague, Ms. Thelma Choo.

Aside to Thelma,

Please refer to the liability request from Mova Automotive Pte Ltd.

Best Regards
Grace Teo
Claims Division
D: 6329 5170 | T: 6461 6555 | F: 6221 3147



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From: nitha [mailto:nitha@mova.com.sg]

Sent: Friday, August 31, 2018 2:34 PM

To: Claims - Motor Survey

Cc: 'Keong'; 'Suann'

Subject: TP CLAIMS - SJH371T AGAINST SLJ4794X DOA 28/08/18 AT GRANGE ROAD

Dear Sir/Madam,
Good day

REF : SLJ4794X

Kindly assist revert officer in charge and liability and arrange surveyor for the above mention case.

Best Regards,

Nitha

Claims Officer

Mova Automotive Pte Ltd

Tel: 6272 3892 Fax: 6270 8314

