

Mei Kwan (LKKAuto)

From: Admin-D (LKKAuto)
Sent: Friday, 31 August, 2018 10:39 AM
To: 'Motor Claim - III'; assignments
Cc: 'Sundari Nagarajan - III'; Admin A
Subject: RE: MCT18070957/01/sn; TP CLAIMS_PROGRESSIVE_GBG4362T & SHC1544E_DOA:19/07/2018_EST \$588.50

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer arrange on 03/09/2018.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Motor Claim - III [mailto:motorclaim@iii.com.sg]

Sent: Friday, 31 August 2018 10:20 AM

To: Soo Leong Keat <lksoo@procarcare.com.sg>; 'sur@lkkauto.com' <sur@lkkauto.com>; Nivitha (LKK Auto) <admin-d@lkkauto.com>

Cc: Sundari Nagarajan - III <sundari@iii.com.sg>

Subject: RE: MCT18070957/01/sn; TP CLAIMS_PROGRESSIVE_GBG4362T & SHC1544E_DOA:19/07/2018_EST \$588.50

Dear Sir / Mdm,

Please conduct a survey on TP vehicle [GBG4362T](#) and let us have your report urgently.

This claim will be handled by [Ms Sundari](#).

*Merimen file has been created already.

Thank You.

Best Regards,

Gabriel Wee

Motor Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

From: Soo Leong Keat [mailto:lksoo@procarcare.com.sg]

Sent: 31 August, 2018 9:24 AM

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Sundari Nagarajan - III <sundari@iii.com.sg>

Subject: RE: MCT18070957/01/sn; TP CLAIMS_PROGRESSIVE_GBG4362T & SHC1544E_DOA:19/07/2018_EST

\$588.50

Importance: High

Dear Sir

Kindly arrange LKK for survey.

Thank you.

Regards,

Leong Keat SOO

Claims Advisory

Progressive Automotive Pte Ltd

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716

T: +65 6741 5336 | F: +65 6741 7208

E: claims@procarcare.com.sg

W: www.procarcare.com.sg

With effect from 1 Sep 2018, **Progressive Automotive Pte Ltd will be rebranded as **Progressive Car Care Pte Ltd**. You may now reach us at our new email addresses (@procarcare.com.sg) and our old email addresses (@progauto.com.sg) shall cease to function with effect from 1 Sep 2018. We look forward to your continued support.*

From: Motor Claim - III <motorclaim@iii.com.sg>

Sent: Thursday, 30 August 2018 5:06 PM

To: Soo Leong Keat <lksoo@procarcare.com.sg>

Cc: Sundari Nagarajan - III <sundari@iii.com.sg>

Subject: RE: MCT18070957/01/sn; TP CLAIMS_PROGRESSIVE_GBG4362T & SHC1544E_DOA:19/07/2018_EST \$588.50

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,

Gabriel Wee

Motor Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

From: Sundari Nagarajan - III

Sent: 30 August, 2018 3:33 PM

To: Gabriel Wee <Gabriel@iii.com.sg>

Cc: 'Lily' <bhlim@procarcare.com.sg>; 'Peiwen' <peiwen@procarcare.com.sg>; 'Ray' <ray@procarcare.com.sg>;

'Wayne' <wayne@procarcare.com.sg>; 'Soo Leong Keat' <lksoo@procarcare.com.sg>

Subject: RE: MCT18070957/01/sn; TP CLAIMS_PROGRESSIVE_GBG4362T & SHC1544E_DOA:19/07/2018_EST \$588.50

Urgent

Dear Gabriel

Please arrange survey. Claim already created in merimen.

Regards,

Sundari Nagarajan

DID: 63476071

From: Soo Leong Keat [<mailto:lksoo@procarcare.com.sg>]

Sent: Thursday, 30 August, 2018 2:56 PM

To: Sundari Nagarajan - III <sundari@iii.com.sg>

Cc: Joel Nah Shern Ern <JoelNah@iii.com.sg>; Lily <bhlim@procarcare.com.sg>; Peiwen <peiwen@procarcare.com.sg>; Ray <ray@procarcare.com.sg>; Wayne <wayne@procarcare.com.sg>

Subject: RE: TP CLAIMS_PROGRESSIVE_GBG4362T & SHC1544E_DOA:19/07/2018_EST \$588.50

Importance: High

Dear Sundari

Kindly make arrangement for survey on Monday morning 10am (03/09/2018).

Thank you.

Regards,

Leong Keat SOO

Claims Advisory

Progressive Automotive Pte Ltd

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716

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From: Soo Leong Keat **On Behalf Of** Claims

Sent: Friday, 24 August 2018 5:51 PM

To: 'Sundari Nagarajan - III' <sundari@iii.com.sg>

Cc: 'Joel Nah Shern Ern' <JoelNah@iii.com.sg>; Lily <bhlim@procarcare.com.sg>; Peiwen <peiwen@procarcare.com.sg>; Ray <ray@procarcare.com.sg>; Wayne <wayne@procarcare.com.sg>

Subject: RE: TP CLAIMS_PROGRESSIVE_GBG4362T & SHC1544E_DOA:19/07/2018_EST \$588.50

Importance: High

Dear Sundari

Did your insured reported?

Kindly advise the liability for the case above.

Thank you.

Regards,

Leong Keat SOO

Claims Advisory

Progressive Automotive Pte Ltd

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716

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E: claims@procarcare.com.sg

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From: Soo Leong Keat **On Behalf Of** Claims

Sent: Friday, 17 August 2018 12:03 PM

To: 'Sundari Nagarajan - III' <sundari@iii.com.sg>

Cc: 'Joel Nah Shern Ern' <JoelNah@iii.com.sg>; Lily <bhlim@procarcare.com.sg>; Peiwen <peiwen@procarcare.com.sg>; Ray <ray@procarcare.com.sg>; Wayne <wayne@procarcare.com.sg>

Subject: RE: TP CLAIMS_PROGRESSIVE_GBG4362T & SHC1544E_DOA:19/07/2018_EST \$588.50

Importance: High

Dear Sundari

Did your insured reported?

Kindly advise the liability for the case above.

Thank you.

Regards,

Leong Keat SOO

Claims Advisory

Progressive Automotive Pte Ltd

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716

T: +65 6741 5336 | F: +65 6741 7208

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From: Sundari Nagarajan - III <sundari@iii.com.sg>

Sent: Wednesday, 1 August 2018 9:28 AM

To: 'lksoo@progauto.com.sg' <lksoo@progauto.com.sg>

Cc: Joel Nah Shern Ern <JoelNah@iii.com.sg>

Subject: FW: TP CLAIMS_PROGRESSIVE_GBG4362T & SHC1544E_DOA:19/07/2018_EST \$588.50
Importance: High

Without Prejudice save as to cost

Dear Sir

We refer to your email below. Our driver does not seem to have reported the accident. We are writing to our insured about the same. In the meanwhile please hold hands.

Aside Joel

Please send NR letter urgently

Regards,

Sundari Nagarajan

DID: 63476071

From: Motor Claim - III
Sent: Friday, 27 July, 2018 10:47 AM
To: Sundari Nagarajan - III <sundari@iii.com.sg>
Cc: Soo Leong Keat <lksoo@progauto.com.sg>
Subject: FW: TP CLAIMS_PROGRESSIVE_GBG4362T & SHC1544E_DOA:19/07/2018_EST \$588.50
Importance: High

Dear Officer,

Please assist.

Best Regards,

Gabriel Wee

Motor Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

From: Soo Leong Keat [<mailto:lksoo@progauto.com.sg>]
Sent: 27 July, 2018 10:30 AM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: bhlim@progauto.com.sg; 'Peiwen PROGAUTO' <peiwen@progauto.com.sg>; progauto@progauto.com.sg
Subject: TP CLAIMS_PROGRESSIVE_GBG4362T & SHC1544E_DOA:19/07/2018_EST \$588.50
Importance: High

Dear Sir

Please refer to attached and advise OIC.

Did your insured reported?

Kindly advise the liability for the case above.



Thank you.

Regards,

Leong.Keat. Soo
(Claims Advisor)

Email: lksoo@progauto.com.sg

Tel: 6741 5336

Progressive Automotive Pte Ltd

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Registration No. 198703792-K

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