

ACC. REG. BY: Adrian Ling

REF:

CC3/AIG18015908/Afd3n2

Maximen

## ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

\$1600

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

150K

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

04/8/18

days

Res.:

Yes or No

Lum Sum:

%

3 Val.:

Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SFG2321C Yr Regn: 2018 / Feb

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Audi A4

C.C. 1984

Colour:

White

A/C:

Insured / Std / NI / NA

Sp. Reading:

8429

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

WAUZZF48JA052934

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

245/35R19

R:

245/35R19

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Front

Rear

R/Bal.

06

mm

R/Bal.

06

mm

L/Bal.

06

mm

L/Bal.

06

mm

D.O.A.

D.O.I.

30/08/18

Survey held at

Premium

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Front N/S

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

OD ALG.

SFG2321C-NA/INC13015610/e1

DUA: 26/8/18

Part by Part \$5866.08 (Red: 9649.92 :62%)

RECEIVED 10 JAN 2019

Date/Time, File Pass to?

1) 10/1 Typist

Date/Time, File Return to?

2)

Report Format:

Lump Sum / L.B.I. (\$)



Preli. Report



Final Report

Days Of Repair:

4

Resurvey No. of Trip:

-

Add Fee:



Site Insp (\$)



Interview (\$)



Tech. Invs (\$)



Weekend (\$)

Survey Fee:

Transportation:

S + RS \$

Photos

Others:

TOTAL

200

10

210

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	28/08/2018 12:14
Date Of Accident	27/08/2018 14:30
Exact Location Of Accident	SIDE LANE ALONG THONG BEE ROAD
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SFG2321C
<b>Insured/Policyholder</b>	
Name Of Registered Owner	TAN HAN WEI
NRIC No	S7927982Z
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-96925550
Alternative Phone No	HOME-64579209

### Vehicle Particulars

Manufacturer	AUDI
Model	A4 SEDAN 2.0 TFSI 8W
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1800016196
Cover Note Number	

### Driver

Name of Driver	KWAN SOW YEE
NRIC No	S7124554C
Date Of Birth	12/07/1971
Occupation	INDOOR
Date Of Driving Pass	14/07/1993
Driving Experience	25 YEARS AND 1 MONTH
Gender	MALE
Mobile Number	(LOCAL) +65-97837272
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address	BLK 334 HOUGANG AVE 5 #12-264
Postcode	530334
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - BROTHER-IN-LAW
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLIDED INTO PARKED VEHICLE
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	0

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

ON 27 AUGUST 2018, AT ABOUT 2.30 PM, MY FAMILY WAS ALERTED THAT MY BROTHER-IN-LAW'S CAR (AUDI A4 SFG2321C), HAD BEEN KNOCKED BY A SCDF VEHICLE (YP4752G). UPON INSPECTION, WE NOTICED DENT & SCRATCHES ON THE FRONT LEFT AREA, JUST ABOVE THE LEFT FRONT TYRE. MY BROTHER-IN-LAW VEHICLE, HAD BEEN PARKED ALONG THE SIDE LANE ALONG THONG BEE ROAD OVER THE LAST COUPLE OF DAYS SINCE HE WAS OVERSEAS LAST WEEK. THE VEHICLE WAS PARKED AND STATIONERY AT THE TIME OF ACCIDENT.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	YP4752G
Vehicle Make/Model/Colour	SCDF VEHICLE
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	MUHD SAUFI
NRIC/Passport Number	S9314618B
Contact Number	96507024
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

## Sketch Plan

### SKETCH PLAN


#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature  
Date & Time:

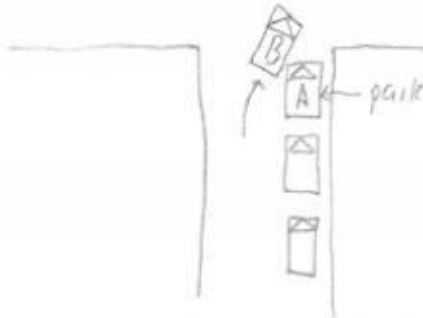
  
Driver's Signature  
(if driver is not the policyholder)  
Date & Time: 28/8



Reporting Centre Personnel's Signature  
Name: Tony Foong  
NRIC/FIN No: G20401971

## Sketch Plan #2

### SKETCH PLAN



A = SFG 23 21C

B = YP 4752G

### DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 27 Aug 2018 @ about 2-30pm, my family was alerted that my brother-in-law's car (Audi A4 SFG 2321C) had been knocked by a SCDF veh. (YP 4752G). Upon inspection, we noticed dent & scratches on the front left area, just above the left front tyre.

My brother-in-law car had been parked along the side lane along Thong Bee Road over the last couple of days ~~to be~~ <sup>since</sup> he was overseas last week.

The veh was parked and stationary @ the time of accident.

### DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time: 28/8

Reporting Centre Personnel's Signature  
Name: Tony Heng  
NRIC/FIN No: G70001674



Accident Photo



REPUBLIC OF SINGAPORE  
IDENTITY CARD NO. S7124554C



Name

KWAN SOW YEE



关守义

Race

CHINESE

Date of Birth

12-07-1971

Sex

M

Country of Birth

SINGAPORE

0600881



NRIC No. S7124554C



Blood Group Date of issue

O+ 02-11-1992


APT BLK 334 HOUGANG AVENUE 5 #12-264  
SINGAPORE 530334

NRIC No. S7124554C

Date 10-06-2001


No. 3998269

**REPUBLIC OF SINGAPORE** **DRIVING LICENCE**



Licence Number **S7124554C**  
Name  
**KWAN SOW YEE**

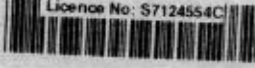
Birth Date **12 Jul 1971**  
Issue Date **12 Jun 2003**

 000566079B

**YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)**

	PASS DATE
Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms	14 Jul 1993

NP 428A

 Licence No: S7124554C



# CERTIFICATE OF INSURANCE

## AUTO PROTECTOR PRIVATE VEHICLE

Policyholder : TAN HAN WEI  
Period of Insurance : 01 Feb 2018 To 31 Jan 2019  
Policy No. : CVK074894  
Policy No. : WAUZZZF48JA052934

Vehicle No. : SFG2321C  
Policy No. : 1800016196  
Endorsement No. :  
Issued Date : 01 Mar 2018

### ABOUT THE COVER

Make/Model : AUDI A4 Sedan 2.0 TFSI S tronic  
Engine Capacity/Tonnage : 1,984.00 CC  
Driver Restriction : NA  
Sum Insured : Market Value  
Off Peak Car : No  
First Year of Registration : 2018  
Insuring with COE/PARF : Yes

#### Person or Classes of Persons Entitled to Drive\* :

- a) The Policyholder  
b) Any other person who is driving on the Policyholder's order or with his/her permission.  
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Inexperienced Driver Excess" ("IDR") if You are or Your Authorised Driver (named or unnamed) has less than 2 years' driving experience.

Age Condition : 35 years old and above

#### Limitation as to use\* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.  
This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

### EXCESS

#### Section 1

Fire - \$0 Own Damage - \$1600 Theft - \$0 Flood Cover - \$0

#### Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

TAN HAN WEI - \$1600 (Own Damage)

### APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website [www.aig.com.sg](http://www.aig.com.sg) or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

### IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: OCBC Bank Ltd

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125259

PREMIUM LEASING -PSHS

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE  
SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

*Monile*

AIG Asia Pacific Insurance Pte. Ltd.  
AUTHORISED REPRESENTATIVE

SSCSAN

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

Estimate : Accident Repairs  
Workshop : Ubi Road 1  
Contact No : 6366 2323  
Fax No : 6841 1183  
Reference : PA/OD/0988/2018/PH  
Date : 29-Aug-18

Vehicle IN workshop. Kindly arrange for survey.

## AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr Tan Han Wei  
Address : Blk 334 Hougang Ave 5  
                  : #12-264  
                  Singapore 530334  
Telephone : (HP) +65 96925550  
Type of Claim : Own Damage Claim  
Policy No. : 1800016196  
Vehicle No : **SFG 2321 C**  
Model Code : Audi A4 2.0 TFSI  
Model / Year : Feb-18  
Engine No : CVK 047894  
Chassis No : WAUZZZF48JA052934  
Mileage :  
Date In :  
Liability : -  
Excess Cost : -  
Estimated By : Johnny Boo / Allan Wu  
Accident Date : 27-Aug-18  
Place of Accident : Side lane along Thong Bee Road

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SFG 2321 C.

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and reinstall front wire harness for headlights, horns, outside temperature sensor and headlight washer assy	S/N \$ 360.00 ✓	✓
2	To dismantle and renew front bumper, lhs front fender and lhs headlight. Re-organise front crash management components. Reinstall all parts removed.	\$ <del>2,100.00</del> 1000	✓
3	To respray front bumper and lhs front fender.	\$ <del>1,500.00</del> 1100	✓
4	To renew lhs front rim and carry out wheel slignment	S/N \$ 280.00 ✓	✓
6	To carry out diagnostic check	S/N \$ 192.00 ✓	✓
TOTAL LABOUR CHARGES		: \$ <u>4,432.00</u>	

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

Telefax

## Material List for Accident Vehicle Regn No. SFG 2321 C

S/N	Parts Description		Damaged Parts & Prices	
			S/Nett	Remark
1	FRONT BUMPER <i>rebuild</i>	\$	1,849.00 ✓	1479.20
2	FIXING PARTS FOR FRONT BUMPER	\$	245.00 + X	
3	SECURING STRIP	2 \$	60.00 + X	
4	AIR GUIDE - LH	\$	73.00 + X	
5	AIR GUIDE GRILLE - LH	\$	118.00 + X	
6	GUIDE SECTION - LH <i>new</i>	\$	31.00 + X	
7	FORNT FENDER - LH <i>Defted</i>	\$	665.00 ✓	532
8	ATTACHMENT PARTS FOR FENDER <i>Not Nec</i>	\$	45.00 ? X	
9	CLOSING ELEMENT - LH <i>Not Nec</i>	\$	44.00 ? X	
10	BRACKET FOR FENDER - LH <i>Not Nec</i>	\$	31.00 ? X	
11	BRACKET FOR DEFORMATION <i>new</i>	\$	43.00 -	34.16
12	BRACKET FOR FENDER <i>new</i>	\$	27.00 -	31.60
13	BRACE - LH FRONT <i>Not Nec</i>	\$	103.00 ?	X
14	COVER - LH <i>new</i>	\$	27.00 ✓	21.04
15	COVER - LH	\$	20.00 ✓	15.36
16	WHEEL HOUSING LINER - LH <i>new</i>	\$	215.00 +	
17	ATTACHMENT PARTS FOR WHEEL LINER <i>new</i>	\$	78.00 +	
18	WHEEL SPOILER <i>new</i>	\$	63.00 +	
19	SPOILER - LH <i>Not new</i>	\$	30.00 +	
20	STONE CHIP GUARD - LH <i>new</i>	\$	44.00 ✓	34.56
TOTAL SPARE PARTS CHARGES		:	\$	3,811.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SFG 2321 C

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
21	LED HEADLIGHT - LH <i>not rec</i>	\$ 6,973.00 *	X
22	RH FRONT RIM <i>ok</i>	TBC	✓ 780
23	LH SUNDRIES <i>ok</i>	\$ 300.00 ?	16.16
TOTAL SPARE PARTS CHARGES		:	\$ 11,084.00
TOTAL LABOUR CHARGES		:	\$ 4,432.00
GRAND TOTAL		:	\$ 15,516.00

All charges are not inclusive of GST.

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Spare parts are Special Nett.

16296

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name : Adrian King  
Surveyed Date : 30/08/18  
Authorised Date :  
Excess Cost :  
Liability :  
Remarks : Authorised Repairs, 04 Days

LKK Auto Consultants hence notify  
the Repairer of the following:

- To resurvey before/after spray painting.
- To display damaged parts during resurvey.
- Parts prices are subject to confirmation.
- Third party survey is on a "Win-Lose" basis.
- No illegal modification(s) is allowed.
- Supplementary item(s) must be resurveyed and is subject to final approval from insurance Company.

Acknowledged by Repairer

Signature:

Date:

## Please Note

- : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel: 6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0988/2018/PH
Date	:	29-Aug-18

Vehicle IN workshop. Kindly arrange for survey.

## AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Hi Adrian

4 days - ok - jb - 4 Dec 18

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr Tan Han Wei
Address	:	Blk 334 Hougang Ave 5
	:	#12-264
	:	Singapore 530334
Telephone	:	(HP) +65 96925550
Type of Claim	:	Own Damage Claim
Policy No.	:	1800016196
Vehicle No	:	<b>SFG 2321 C</b>
Model Code	:	Audi A4 2.0 TFSI
Model / Year	:	Feb-18
Engine No	:	CVK 047894
Chassis No	:	WAUZZZF48JA052934
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	27-Aug-18
Place of Accident	:	Side lane along Thong Bee Road

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SFG 2321 C.

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and reinstall front wire harness for headlights, horns, outside temperature sensor and headlight washer assy	S/N \$ 360.00	\$ 360.00
2	To dismantle and renew front bumper, lhs front fender and lhs headlight. Re-organise front crash management components. Reinstall all parts removed.	\$ 2,100.00	\$ 1,000.00
3	To respray front bumper and lhs front fender.	\$ 1,500.00	\$ 1,100.00
4	To renew lhs front rim and carry out wheel alignment	S/N \$ 280.00	\$ 280.00
6	To carry out diagnostic check	S/N \$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		: \$ 4,432.00	\$ 2,932.00



# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SFG 2321 C

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	FRONT BUMPER	\$ 1,849.00	\$ 1,479.20
2	FIXING PARTS FOR FRONT BUMPER	\$ 245.00	
3	SECURING STRIP	2 \$ 60.00	
4	AIR GUIDE - LH	\$ 73.00	
5	AIR GUIDE GRILLE - LH	\$ 118.00	
6	GUIDE SECTION - LH	\$ 31.00	
7	FORNT FENDER - LH	\$ 665.00	\$ 532.00
8	ATTACHMENT PARTS FOR FENDER	\$ 45.00	
9	CLOSING ELEMENT - LH	\$ 44.00	
10	BRACKET FOR FENDER - LH	\$ 31.00	
11	BRACKET FOR DEFORMATION	\$ 43.00	\$ 34.16
12	BRACKET FOR FENDER	\$ 27.00	\$ 21.60
13	BRACE - LH FRONT	\$ 103.00	
14	COVER - LH	\$ 27.00	\$ 21.04
15	COVER - LH	\$ 20.00	\$ 15.36
16	WHEEL HOUSING LINER - LH	\$ 215.00	
17	ATTACHMENT PARTS FOR WHEEL LINER	\$ 78.00	
18	WHEEL SPOILER	\$ 63.00	
19	SPOILER - LH	\$ 30.00	
20	STONE CHIP GUARD - LH	\$ 44.00	\$ 34.56
<b>TOTAL SPARE PARTS CHARGES</b>		<b>\$ 3,811.00</b>	<b>\$ 2,137.92</b>

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

Telefax

## Material List for Accident Vehicle Regn No. SFG 2321 C

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
			\$ 2,137.92
	c/f		
21	LED HEADLIGHT - LH	\$ 6,973.00	
22	RH FRONT RIM	\$ 780.00	\$ 780.00
23	SUNDRIES	\$ 300.00	\$ 16.16
	TOTAL SPARE PARTS CHARGES	\$ 11,864.00	\$ 2,934.08
	TOTAL LABOUR CHARGES	\$ 4,432.00	\$ 2,932.00
	GRAND TOTAL	\$ 16,296.00	\$ 5,866.08

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name :  
Surveyed Date :  
Authorised Date :  
Excess Cost :  
Liability :  
Remarks :

### Please Note

: This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the  
progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

# Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
Attn: Motor Claims Dept  
Yr Ref: SFG 2321 C

Norah Khai  
6768 9911  
6841 1183  
Nora.khai@premiumauto.com.sg  
Body & Paint Dept  
PA/OD/0988/2018/MAS

7 Jan 2019

from  
Telephone +65-  
Telefax +65-  
EMail  
Our department  
Our Ref  
Your Ref  
Date

Dear Sir,

**RE: INSURANCE CLAIM FOR SFG 2321 C Audi A4 Sedan 2.0 TFSI**

With reference to the above-mentioned vehicle, no. **SFG 2321 C**, claimant,  
**Mr. Tan Han Wei**, please find the related document per attached.

1. A copy of the Original invoice no. 85013308 – S\$4,564.71
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encls

AIG – SFG 2321 C

total pages

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	02 Sep 2018		31 Aug 2018 12:34 <a href="#">Edit Adj Rpt</a>	<b>\$55,866.08</b> <a href="#">Edit Estimates</a>	<b>\$55,866.08</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>



















  

Main	Reference	Claim Details	Documents	Show All																				
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by insurer]</span>																								
Insured:	TAN HAN WEI, ID: S7927982Z		27/08/2018 14:00 - :59 [6 Months and 26 Days From LTA Reg Date (Man Yr)]																					
Vehicle Reg. No.:	SFG2321C		Date of Loss:																					
Claim Type:	OD / 1578084930SG		Policy/Cover Note No.: 1800016196 (Comprehensive) Excess: S\$1,600.00																					
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911																							
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Dally Amri, Mimi Zarina] MimiZarina.DallyAmri@aig.com																							
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 11/09/2018]																							
Driver/Custodian:	KWAN SOW YEE (47 / Male), NRIC: S7124554C, Tel: +6597837272																							
			<a href="#">View All</a>	<a href="#">Compose Case Mail</a>																				
<b>ASSOCIATED MAIL RECEIVED</b>																								
<ul style="list-style-type: none"> <li>AIG_SG (03/09/2018): SFG2321C / OD / 27/08/2018 / Coverage &amp; Excess update</li> </ul>																								
<input type="checkbox"/> <b>ALL ASSOCIATED TASKS</b>																								
<table border="1"> <thead> <tr> <th>Due Date</th> <th>Priority</th> <th>Type</th> <th>Task Group</th> <th>Subject</th> <th>Handler</th> <th>Assigned By</th> <th>Completed On</th> <th>Created On</th> <th>Done?</th> </tr> </thead> <tbody> <tr> <td colspan="10">No results.</td> </tr> </tbody> </table>					Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?	No results.									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?															
No results.																								
<div style="text-align: right;"> <a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a> </div>																								














## Claim Documents

\*SFG2321C (1578084930SG)  
OD

Aug 27 2018 2:30PM  
[TAN HAN WEI]  
Premium Automobiles Pte Ltd

Upload Documents		Upload Photos	Compose New Letter	Upload Video	Upload Audio	View	Use Viewer
Photos/Images						3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print			
1	17/12/18 11:00	General View	 Load JPG	<input checked="" type="checkbox"/>			
2	17/12/18 11:00	General View	 Load JPG	<input checked="" type="checkbox"/>			
3	17/12/18 11:00	General View	 Load JPG	<input checked="" type="checkbox"/>			
4	17/12/18 11:00	General View	 Load JPG	<input checked="" type="checkbox"/>			
5	17/12/18 11:00	General View	 Load JPG	<input checked="" type="checkbox"/>			
6	17/12/18 11:00	General View	 Load JPG	<input checked="" type="checkbox"/>			
7	17/12/18 11:00	General View	 Load JPG	<input checked="" type="checkbox"/>			
8	17/12/18 11:00	General View	 Load JPG	<input checked="" type="checkbox"/>			
9	17/12/18 11:00	General View	 Load JPG	<input checked="" type="checkbox"/>			
10	17/12/18 11:00	General View	 Load JPG	<input checked="" type="checkbox"/>			
11	17/12/18 11:00	General View	 Load JPG	<input checked="" type="checkbox"/>			
12	17/12/18 11:00	General View	 Load JPG	<input checked="" type="checkbox"/>			
Documentation						1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print			
1	31/08/18 15:07	Singapore Accident Statement	 Load PDF				
2	31/08/18 15:07	Certificate of Insurance	 Load PDF				
3	31/08/18 15:07	Driver's Driving License	 Load PDF				
4	31/08/18 15:07	ESTIMATE	 Load PDF				
5	11/01/19 08:52	WORKSHOP INVOICE	 Load PDF				
6	11/01/19 08:52	DISCHARGE VOUCHER	 Load PDF				

## Linked Accident Report Documents

			View	Use Viewer
Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	28/08/18 17:47	Accident Statement	 Load HTM	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	28/08/18 17:45	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
2	28/08/18 17:45	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
3	28/08/18 17:45	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
4	28/08/18 17:45	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
5	28/08/18 17:45	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
6	28/08/18 17:45	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
7	28/08/18 17:45	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
8	28/08/18 17:45	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
9	28/08/18 17:45	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
10	28/08/18 17:45	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	28/08/18 12:28	Sketch Plan	 Load JPG	<input checked="" type="checkbox"/>
2	28/08/18 12:28	Sketch Plan #2	 Load JPG	<input checked="" type="checkbox"/>

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b>		<a href="#">Reset</a>	<a href="#">Save</a>	<a href="#">Print</a>
There are no document checklists configured.				
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b>				
<div></div>				
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer				
<small>Note: Remarks are private unless you show it to other parties.</small>				

# LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607196R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building, 78 Shenton Way #08-16  
Singapore 079120

Our File No: CC3/AIG18015908/ATD3N2

Date: 11/01/2019

### REFERENCE

Insured/Claimant: TAN HAN WEI Policy No: 1800016196  
Date of Loss: 27/08/2018 Nature of Claim: OD Claim No: 1578084930SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SFG2321C Engine No: CVK047894  
Make & Model: AUDI A4, 2.0 TFSI QU S-TRONIC (A) Chassis No: WAUZZZF48JA052934  
Reg. Date: 01/02/2018 (Man. Year: 2017) Odometer: 8429 km  
Colour: White  
Engine Capacity: 1984 cc  
Market Value/New Car Price: S\$150,000.00  
Price:  
Sum Insured (S\$): Market Value/New Car Price

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 245/35R19 Rear Tyre Size: 245/35R19  
Front Left Side: Michelin 6 mm Rear Left Side: Michelin 6 mm  
Front Right Side: Michelin 6 mm Rear Right Side: Michelin 6 mm

The above values represent the remaining tyre treads depth

	Repairer's	Adjuster's	Difference	Diff %
<b>COST OF CLAIMS</b>				
Parts	11,864.00	2,934.08	8,929.92	75.27
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,432.00	2,932.00	1,500.00	33.84
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>16,296.00</b>	<b>5,866.08</b>	<b>10,429.92</b>	<b>64.00</b>
<b>- Excess (S\$)</b>	<b>1,600.00</b>	<b>1,600.00</b>	<b>0.00</b>	<b>0.00</b>
<b>(S\$)</b>	<b>14,696.00</b>	<b>4,266.08</b>	<b>10,429.92</b>	<b>70.97</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>1,028.72</b>	<b>298.63</b>	<b>730.09</b>	<b>70.97</b>
<b>Nett Amount (S\$)</b>	<b>15,724.72</b>	<b>4,564.71</b>	<b>11,160.01</b>	<b>70.97</b>

### INSPECTION

Date of Assignment: 31/08/2018  
Date Inspected: 30/08/2018 Inspected At: Premium Automobiles Pte Ltd (UBI)  
55 Ubi Road 1  
Singapore 408699

Estimated Period of Repair: 4.0 days

Adjuster: ADRIAN LING

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.



## REPAIR DETAILS

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Deformed	1,849.00 FS	*1,479.20 FS
2	1		*FIXING PARTS FOR FRONT BUMPER	Not Necessary	245.00 FS	*- FS
3	2		*SECURING STRIP	Not Necessary	60.00 FS	*- FS
4	1		*AIR GUIDE-LH	Not Necessary	73.00 FS	*- FS
5	1		*AIR GUIDE GRILLE-LH	Not Necessary	118.00 FS	*- FS
6	1		*GUIDE SECTION-LH	Not Necessary	31.00 FS	*- FS
7	1		*FRONT FENDER-LH	Dented	665.00 FS	*532.00 FS
8	1		*ATTACHMENT PARTS FOR FENDER	Not Necessary	45.00 FS	*- FS
9	1		*CLOSING ELEMENT-LH	Not Necessary	44.00 FS	*- FS
10	1		*BRACKET FOR FENDER-LH	Not Necessary	31.00 FS	*- FS
11	1		*BRACKET FOR DEFORMATION	Necessary	43.00 FS	*34.16 FS
12	1		*BRACKET FOR FENDER	Necessary	27.00 FS	*21.60 FS
13	1		*BRACE-LH FRONT	Not Necessary	103.00 FS	*- FS
14	1		*COVER-LH	Necessary	27.00 FS	*21.04 FS
15	1		*COVER-LH	Necessary	20.00 FS	*15.36 FS
16	1		*WHEEL HOUSING LINER-LH	Not Necessary	215.00 FS	*- FS
17	1		*ATTACHMENT PARTS FOR WHEEL LINER	Not Necessary	78.00 FS	*- FS
18	1		*WHEEL SPOILER	Not Necessary	63.00 FS	*- FS
19	1		*SPOILER-LH	Not Necessary	30.00 FS	*- FS
20	1		*STONE CHIP GUARD-LH	Necessary	44.00 FS	*34.56 FS
21	1		*LED HEADLIGHT-LH	Not Necessary	6,973.00 FS	*- FS
22	1		*LH FRONT RIM	Cut	780.00 FS	*780.00 FS
23	1		*SUNDRIES	Necessary	300.00 FS	*16.16 FS
F=Franchise part. S=SpcNett.						
Total Parts (\$\$)					11,864.00	2,934.08

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO REMOVE AND REINSTALL FRONT WIRE HARNESS FOR HEADLIGHTS,HORNS,OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	New	360.00	360.00
2	TO DISMANTLE AND RENEW FRONT BUMPER,LHS FRONT FENDER AND LHS HEADLIGHT.RE-ORGANISE FRONT CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	New	2,100.00	1,000.00
3	TO RESPRAY FRONT BUMPER AND LHS FRONT FENDER	New	1,500.00	1,100.00
4	TO RENEW LHS FRONT RIM AND CARRY OUT WHEEL ALIGNMENT	New	280.00	280.00
5	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (\$\$)			4,432.00	2,932.00

Report was unsubmitted during this print-out.

&lt; END OF ESTIMATES &gt;