REF: C(3) AIG180159071 Ard3112 138 REG BY Adrian Liny ASSIGNMENT SLK7104M. Yr Regn: 2017 June Veh No: Date: From: Type: M.Cary M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover / Estimated Cost: Truck / Trailer or OD / TP / WS / TP RES / OD RES / EVA / INV / MV c.c 1798 Audi Ala Make: To Inspect Vehicle No: Insured / Std / NI / NA Colour at Workshop m/s T/Radio: Insured / Std / NI / NA Sp.Reading of Eng/No: Insured: WAUZZZ443HN045101 C/No: 2100 498 796 Policy No. Gen. Cond: Good / Fair / Poor / Burnt 357989479556 Claims No. Steering: Inorder / Jammed / Leaked / Burnt or \$800 Excess: Sum Insured: Inorder / Jammed / Leaked / Burnt or (Client's Record) Nil / SIRim / STD A/Rim or Make of Veh: 225/55R17. Tyre Size: (Policy Condition) BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU PIR / SUMI / O/S N/S Remark: The veh had commenced its repair at the time of inspection. TOYO / YOKO or 160K. Rear Front Bal. or Market Value: R/Bal. mm R/Bal. Consistent?: Yes or No mm IDAC Accident Rport: mm L/Bal. Consistent?: Yes or No mm GIA / PR Seen: D.O.A. Res.: Yes or No Est. Repairs: 3 Val.: Yes or No Survey held at Lum Sum: Des. of Damages (Frt) / Rear / O/S / N/S / U/C / Rooftop or CA / REV / REP. / 24 HRS Vehicle: IN / OUT The U/C / Chassis frame / Body Structure affected due to collision Person Contacted: Date:

Date.	1 013011 COMMONDO	The old Foliassis manual body entertain
Date / Time	00 ALG.	
	SLIC 7104M-X	
7/11/8	Confirm with Mr Boo \$ Rd: \$5151.50, 47%	5717.72, 4 Days
	REC	CEIVED 1 2 NOV 2018

	RE	CEIVED 1 2 NOV 2018		
Date/Time, File Pass to?	: Preli. Report	Days Of Repair:	4	
typist Z	: Final Report	Resurvey No. of Trip:	U	Survey Fee
Date/Time, File Return to? 2)		Add Fee: Site Insp (\$		Transportation

Report Format:

Lump Sum / LB.I: (%

Interview (\$ Tech. Invs (\$

Weekend (\$

200 10 SI) Photos Others

210

Janice Lee (LKKAuto)

From:

Janice Lee (LKKAuto)

Sent:

Wednesday, November 07, 2018 10:15 AM

To:

Boo seng yak; Adrian Ling (LKKAuto); SUR; Carrine Leong;

jiayee.yap@premiumauto.com.sg; Chang Chee Sing

Subject:

RE: FINAL REVISION - SLK7104M - OD AIG - SURVEYED 30 AUG 18

Dear Mr. Boo,

Confirm \$5,717.72 @ 4 days

*Kindly send us the DV and Invoice for our early closure

Thank you.

Best Regards,

Jannice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>janicelee@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak [mailto:boojohnny@gmail.com]

Sent: Tuesday, October 16, 2018 4:13 PM

To: Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg; Chang Chee Sing

<claims@premiumauto.com.sg>

Subject: FINAL REVISION - SLK7104M - OD AIG - SURVEYED 30 AUG 18

Hi Adrian and all,

Revised estimate and photographs attached.

Please confirm repair cost of \$5717.52 @ 4 days of repairs due to parts ordering of cancelled items by surveyor.

Your early closure is well appreciated.

Best regards - jb

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- Please report <u>correctly</u> the details of the accident to speed up the claims process.
- This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy ability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.

5. Any false reporting may be referred to the Police for investigation.

- This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

	ACCIDENT STATEMENT	
Date Of Report	23/08/2018 10:56	
Date Of Accident	21/08/2018 08:10	
Exact Location Of Accident	MOUNTBATTEN ROAD	
Country/State of Loss	SINGAPORE	
非洲的一种	DETAILS OF OWN VEHICLE	

Vehicle Registration Number	SLK7104M

Insured	Pol	icv	hol	der
III I SUI CUI				-

Name Of Registered Owner TAN LI XIN MICHELLE

NRIC No \$8537030H

Email Address MEECHELLETAN@GMAIL.COM

 Mobile Phone No
 (LOCAL) +65-97383959

 Alternative Phone No
 OTHERS-97383959

Vehicle Particulars

Manufacturer AUDI

Model A6 1.8 TFSI S-TRONIC

Exact Purpose for which vehicle was being used at

time of accident

PRIVATE USE

Are you claiming under your own insurance policy

for repair to your vehicle?

YES

If No. Please state action to be taken

Vehicle Category PRIVATE CAR

Insurance Company

Name of Insurance Company AIG ASIA PACIFIC INSURANCE PTE. LTD.

Type Of Coverage COMPREHENSIVE

Fleet Policy NC

Policy Number 2100498796-01

Cover Note Number

Driver

Name of Driver TAN LI XIN MICHELLE

 NRIC No
 S8537030H

 Date Of Birth
 19/11/1985

 Occupation
 INDOOR

 Date Of Driving Pass
 13/08/2009

Driving Experience 9 YEARS AND 0 MONTHS

Gender FEMALE

Mobile Number (LOCAL) +65-97383959

Fax Number

Contact Number OTHERS-97383959

EMail Address MEECHELLETAN@GMAIL.COM

35 AMBER ROAD

Address #03-15

439945

Postcode 4399

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured OWNER

Vehicle Registration Number of Driver's Own

Vehicle

-

Insurance Company of Driver's Own Vehicle

*

General Information of the Accident

Type Of Accident

COLLISION - HEAD TO REAR

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

NO

Number of vehicles involved in the accident

Was any body injured in the Accident?

YES

Was any injured conveyed to hospital by

NO

ambulance?

YES

Was any other material or property damaged?

a service and

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

1

Details of Police Action

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

WAS AT A TRAFFIC JUNCTION WHEN OUR CARS WERE STATIONARY. VEHICLE SLB1981J, HAD MOVED SLOWLY AND I HAD FOLLOWED. HOWEVER, SLB1981J HAD SUDDEN BRAKED AND I HAD BRAKED TOO. UNFORTUNATELY AS I COULD NOT STOP IN TIME HENCE, I HAD ACCIDENTALLY KNOCKED INTO SLB1981J BACK. THE DRIVER, KENNETH THONG, S7426840D, CAME DOWN TO ACCESS THE SITUATION AND WE HAD EXCHANGED CONTACT DETAILS. HOWEVER, THE PASSENGER OF SLB1981J, KENNETH THONGS'S WIFE HAD CAME OUT OF THE CAR AND YELLED AT ME DEMANDING I SHOULD HAVE STOPPED IN TIME AND QUESTIONED MY DRIVING SKILLS.

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

NO

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

SLB1981J

Vehicle Make/Model/Colour

VOLKSWAGEN GOLF 230TSI

Details Of Properties

Vehicle Category

PRIVATE CAR

Name of Driver

KENNETH THONG

NRIC/Passport Number

S7426840D

Contact Number

90279878

Address

Postcode

Insurance Company Name

Nature Of Damage

DETAILS OF INJURED PERSON 1

Name

Approximate Age

Injuries Sustain

Injured person in which vehicle?

SLB1981J

Were seat belts worn?

Was this injured conveyed to hospital by ambulance?

NO

Address

Postcode

SKETCH PLAN

IMPORTANT NOTICE

- Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver
- Information provided must be as <u>truthful and accurate as possible</u>. Any wilful misrepresentation or withholding of material facts may allow insurance companies to <u>repudiate policy liability</u>.
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5 Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time:

23/8/14

Driver's Signature (If driver is not the policyholder)

Date & Time:

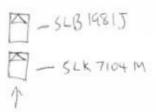
SEMILE E

Reporting Centre Personnel's Signature

Name: Tony Hoong

C12040101

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

WW at a traffic junction when our cars were Hotionary wehicle
SLB 1981 I had moved slowly and I had tollowed However, SLB 1990
Live sudgering in the and I have braked to unfortunately
or I could not stop in time hence I had accusentally knocked into
SLB 1997 I back
Thedriver scenneth Thong 57426 PHOD, come down to access the
Struction and we had exchauged contact details. However
tenne 8 the passenges of SLB 1981J, Kenneth Thang's
wife had come out of the car and yelled at me.
demanding that I should have stopped in time and questioned
My dviving skills

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time: 23 | 971 8

Driver's Signature

(If driver is not the policyholder)
Date & Time:
23 816

Reporting Centre Personnel's Signature Name Ton Foom NRIC/FIN No.: 67040 f618





REPUBLIC OF SINGAPORE IDENTITY CARD NO. \$8537030H



TAN LI XIN MICHELLE (CHEN LIXIN)

俐 心

CHINESE Date of birth 19-11-1985

SINGAPORE

Country/Place of birth

8853703CH

5612180

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSIES) PASS DATE

Class 3 Motor Cars=< 3000kg with ×<7 passengers, exclusive 13 Aug 2009 of the driver; and other motor vehicles << 2500kg

NP 428A

MC No. S8537030H

14-06-2016

35 AMBER ROAD #03-15 SINGAPORE 439945



CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder

: TAN LI XIN MICHELLE (CHEN LIXIN)

Period of Insurance

: 24 Jan 2018 To 23 Jan 2019

Engine No.

: CYG016797

Chassis No.

: WAUZZZ4G3HN045101

Vehicle No.

: SLK7104M

Policy No.

: 2100498796-01

Endorsement No.

Issued Date

: 15 Dec 2017

ABOUT THE COVER

Make/Model

: AUDI A6 1.8 TFSI ULTRA

Engine Capacity/Tonnage : 1,798.00 CC

Sum Insured : Market Value

First Year of Registration

: 2017

: NA Driver Restriction

Off Peak Car : No

Insuring with COE/PARF

Person or Classes of Persons Entitled to Drive*:

b) Any other person who is driving on the Policyholder's order or with his/her permission.
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience

Age Condition

: All Age Condition

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pade-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings

EXCESS

Section 1

Fire - \$0 Own Damage - \$800 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen: \$100

Named Driver and Excess (where applicable)

TAN LI XIN MICHELLE (CHEN LIXIN) - \$800 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1 Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other: Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hottine at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: HONG LEONG FINANCE LTD

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles(Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia)

0504125216

PREMIUM LEASING - CW 281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE SINGAPORE 159938 Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd. AUTHORISED REPRESENTATIVE

IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES

What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

What should I do in the event of an accident?

Keep calm and move your car to a safe place.

Do not admit or discuss fault or blame with the other party(ies).

Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident

Submit Writ/Summons/Correspondences from third party(les) to AIG immediately.

If no one is injured in the accident:

You are not required to make any police report.

Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).

Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.

Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

Report the accident to the police, providing full details of the circumstances of the accident.

Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable

Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident

Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number (65) 6419-3000 for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.

2. Your rental car will be made available within 5 working hours of activation with the Rental Car Company

3. At the time of collection of the Rental Car, the original insurance policy and schedule issued by AIG, a copy of the Accident Report from Audi Customer Service Centre must be produced.

4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.

Rental cars are strictly for use in Singapore only.

6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day

Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

Rental Car Company: Popular Rent A Car Pte. Ltd.

Activation Hotline: 67428888

501 Guillemard Road Singapore 399840

Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm

*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc.)

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is IMPORTANT and MUST be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

PA/OD/0961/2018/NK

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323

Fax No : 6841 1183

 Reference
 : PA/OD/096

 Date
 : 23-Aug-18

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #07-16 AIG Building Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Ms Tan Li Xin Michelle

Address : 35 Amber Road

#03-15

Singapore 439945

Telephone : HP +65 97383959

Type of Claim : Own Damage Claims

Policy No. : 2100498796-01

Vehicle No : SLK 7104 M

Model Code : AUDI A6 1.8 TFSI S TRONIC

Model / Year : Jan-17
Engine No : CYG016797

Chassis No : WAUXXX4G3HN045101

Mileage :
Date In :

Liability : Excess Cost : -

Estimated By : Johnny Boo / Allan Wu

Accident Date : 21-Aug-18

Place of Accident : Mountbatten Road

Premium Automobiles 55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLK 7104 M

			Estimated	Surveyor's
S/n	Nature of Jobs		Charges	Recommendation
1	To remove and reinstall front wire harness for headlights, horns, outside temperature sensor, headlight washer assy and front parking aid.	S/N	\$ 480.00	11
2	To dismantle and renew front bumper. Reorganise front crash managements components. Reinstall all parts removed.		\$ 1,050.00	500/
3	To respray front bumper.		\$ 900.00	550/
4	To carry out diagnostic checks.	S/N	\$ 192.00	11
	TOTAL LABOUR CHARGES	:	\$ 2,622.00	-

. 55 Ubi Road 1, Singapore 408699 Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLK 7104 M

			Damaged Parts & Pri	ts & Prices	
S/N	Parts Description		S/Nett Re	mark	
1	FRONT BUMPER Deland		\$ 2,650.00 - 2)	20	
2	FRONT BUMPER FIXING PARTS		\$ 507.00 ×		
3	FRONT BUMPER SECURING STRIP	2	\$ 12.00 &		
4	FRONT BUMPER GRILLE LOWER CENTRE CALL		\$ 112.00 / 89	20	
5	LOCKING CLIPS New	14	\$ 48.00 4 38	15	
6	FRONT BUMPER BRACKETS LH / RH 7	2	\$ 64.00 +		
7	CLSOING ELEMENT		\$ 188.00 ×		
8	FRONT BUMPER CENTRE PC		\$ 216.00 4		
9	FRONT BUMPER SPOILER		\$ 817.00 x.		
10	RADIATOR GRILLE Canled		\$ 1,697.00	57.60	
11	RADIATOR GRILLE COVER THE NEW		\$ 32.00 7	<	
12	AIR GUIDE GRILLE		\$ 434.00 + 34	17.20	
13	FRONT BUMPER COVER LH		\$ 44.00)		
14	FRONT BUMPER FOAM ?		\$ 203.00	X	
15	REINFORCEMENT BEAM		\$ 702.00 ₹		
16	FRONT BUMPER SENSOR		\$ 196.00 ₹		
17	FRONT NO PLATE BUT	S/N	\$ 25.00 - 2	5,06	
18	SUNDRIES HEL.		\$ 300.00 7	64	
	TOTAL SPARE PARTS CHARGES	10	\$ 8,247.00		
	TOTAL LABOUR CHARGES		\$ 2,622.00		
	GRAND TOTAL	- 1	\$ 10,869.00		
	All charges are not inclusive of GST				

All charges are not inclusive of GST.

Legend :

Remarks (OK) = Approved, Remarks (X) = Not approved Spare parts are Special Nett.

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Name

: Adrian hiny .

Surveyed Date

Authorised Date

Excess Cost

Liability Remarks

Anthonised Repairs, 03Days

Please Note

This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully, Premium Automobiles Pte Ltd LKK Auto Consultants hence notify the Repairer of the following: To resurvey before/after spray painting To display damaged part(s) during resurvey · Parts prices are subject to confirmation * Third party survey is on a "Without Prejudice" basis. No illegal modification(s) is allowed Supplementary item(s) must be resurveyed and is subject to final approval from insurance Company Acknowledged by Repairer Signature:

Johnny Boo Body Repair Manager Allan Wu Claims Consultant

Date:

Janice Lee (LKKAuto)

From:

Boo seng yak <boojohnny@gmail.com>

Sent:

Tuesday, October 16, 2018 4:13 PM

To:

Adrian Ling (LKKAuto); SUR; Carrine Leong; jiayee.yap@premiumauto.com.sg; Chang

Chee Sing

Subject:

FINAL REVISION - SLK7104M - OD AIG - SURVEYED 30 AUG 18

Attachments:

PA09612018 - SLK 7104 M - Audi A6 1.8 TFSI S FRONT OD (AIG).xls; WhatsApp Image

2018-09-18 at 3.14.03 PM (1).jpeg; WhatsApp Image 2018-09-18 at 3.14.03 PM.jpeg

Hi Adrian and all,

Revised estimate and photographs attached.

Please confirm repair cost of \$5717.52 @ 4 days of repairs due to parts ordering of cancelled items by surveyor.

Your early closure is well appreciated.

Best regards - jb

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs

Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183

Reference : PA/OD/0961/2018/NK

Date : 23-Aug-18

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #07-16 AIG Building Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Ms Tan Li Xin Michelle

Address : 35 Amber Road

#03-15 Singapore 439945 Hi Adrian

jb - 16 Oct 18

You recommend 3 days

We took 4 days with parts order

 Telephone
 : HP +65 97383959

 Type of Claim
 : Own Damage Claims

 Policy No.
 : 2100498796-01

Vehicle No : SLK 7104 M

Model Code : AUDI A6 1.8 TFSI S TRONIC

Model / Year : Jan-17 Engine No : CYG016797

Chassis No : WAUXXX4G3HN045101

Mileage Date In

Liability : Excess Cost : -

Estimated By : Johnny Boo / Allan Wu

Accident Date : 21-Aug-18

Place of Accident : Mountbatten Road

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLK 7104 M

S/n	Nature of Jobs		Estimated Charges		rveyor's nmendation
1	To remove and reinstall front wire harness for headlights, horns, outside temperature sensor, headlight S/N swasher assy and front parking aid.		\$ 480.00	\$	480.00
2	To dismantle and renew front bumper. Reorganise front crash managements components. Reinstall all parts removed.		\$ 1,050.00	\$	500.00
3	To respray front bumper.		\$ 900.00	s	550.00
4	To carry out diagnostic checks.	S/N	\$ 192.00	\$	192.00
	TOTAL LABOUR CHARGES	:	\$ 2,622.00	\$	1,722.00

55-Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLK 7104 M

					Damaged Par	rts & P	rices
S/N	Parts Description				S/Nett		Remark
1	FRONT BUMPER			\$	2,650.00	\$	2,120.00
2	FRONT BUMPER FIXING PART	'S		\$	507.00		
3	FRONT BUMPER SECURING S		2	\$	12.00		
4	FRONT BUMPER GRILLE LOW			\$	112.00	\$	89.20
5	LOCKING CLIPS	(Nec)	14	\$	48.00	\$	38.08
6	FRONT BUMPER BRACKETS I	H/RH	2	\$	64.00		
7	CLSOING ELEMENT			\$	188.00		
8	FRONT BUMPER CENTRE PC			\$	216.00		
9	FRONT BUMPER SPOILER			\$	817.00		
10	RADIATOR GRILLE			\$	1,697.00	\$	1,357.60
11	RADIATOR GRILLE COVER			\$	32.00		
12	AIR GUIDE GRILLE	LHS lower grille - see Photo)		\$	434.00	\$	347.20
13	FRONT BUMPER COVER LH			\$	44.00		
14	FRONT BUMPER FOAM			\$	203.00		
15	REINFORCEMENT BEAM			\$	702.00		
16	FRONT BUMPER SENSOR			\$	196.00		
17	FRONT NO PLATE		S/N	\$	25.00	\$	25.00
18	SUNDRIES			\$	300.00	\$	18.64
	TOTAL SPARE PARTS CHARGE	S	:	\$	8,247.00	\$	3,995.72
	TOTAL LABOUR CHARGES		;	\$	2,622.00	\$	1,722.00
	GRAND TOTAL			\$	10,869.00	\$	5,717.72
				1			

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

:



Telefax

to AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #07-16 AIG Building Singapore 079120 Motor Claims Dept Your Ref: SLK7104M Norah Khai 6768 9828 6841 1183

Telephone +65-Telefax +65-Mobile +65-

from

Body Repair

Our department Your Claim Ref

PA/OD/0961/2018/TF 20 Sept 2018

total pages

Showroom 9 Leng Kee Road

Singapore 159090

55 Ubi Road 1 Singapore 408699

Premium Automobiles Pte Ltc

Telephone (65) 6566 1111 Telefax (65) 6471 3733

Service & Parts Centres

Telephone (65) 6366 2323 Telefax (65) 6841 1183

Our Ref

Date

RE: CLAIM - OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model

Audi A6 1.8 TFSI S tronic

Vehicle Chassis No.

WAUZZZ4G3HN045101

Vehicle Regn No.

SLK7104M

Vehicle Mileage

31994KM

Vehicle Owner

Ms. Tan Li Xin Michelle

Certificate No

1800016196

mapril

Policy Excess

S\$856.00(inclusive of 7% GST)

Accident Date

2 | August 2018

Place

21.1080012010

lace

MOUNTBATTEN ROAD

Repair Cost

\$ 5,261.96

WIP No.

22093

Repairer's Name

Premium Automobiles Pte Ltd

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature

Molarda

Time

10.30%

Date

21/9/18

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #07-16 AIG Building Singapore 079120

Attn: Motor Claims Dept Yr Ref: SLK 7104 M Norah Khai 6768 9911 6841 1183 Nora.khai@premiumauto.com.sg Body & Paint Dept PA/OD/0961/2018/MAS

10 Nov 2018

from

Telephone +65-Telefax +65-

EMail

Our department

Our Ref Your Ref

total pages

Date

Dear Sir,

RE: INSURANCE CLAIM FOR SLK 7104 M, Audi A6 1.8 TFSIS-Tro

With reference to the above-mentioned vehicle, no SLK 7104 M, claimant, Ms. Tan Li Xin Michelle, please find the related document per attached.

- A copy of the Original invoice no. 85013115 \$\$5,261.96
- A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai Claims Dept

Encls

AIG - SLK 7104 M

Premium Automobiles Pte Ltc Showroom 9 Leng Kee Road Singapore 159090 Telephone (65) 6566 1111 Telefax (65) 6471 3733

Service & Parts Centres 55 Ubi Rd 1 Singapore 408699 Telephone (65) 6336 2323 Telefax (65) 684 11183

...CLAIM SUBFOLDER...(Pending for Survey Report)

Mark	Notified	Est Submitted	Adj Assigned	Adj Rot	Adj Submitt	ed Ins Auth	The state of the s		
Main	24 Aug 2018		31 Aug 2018 12:30 Edit Adj Rpt	S\$5,717.7 Edit Estimate			Pending for Report Cancel C	(32.4)	
	Main	Re	ference	Clai	m Details	Docum	nents	Show All	
CLAIM S	UBFOLDER DE	TAILS				1	reated by insur		
Insured:		TAN LI	XIN MICHELLE,	ID: S853703	OH, Tel: +659738		EECHELLETAN@GN		
Vehicle R	eg. No.:	SLK7	104M	Da	te of Loss:	[1	/08/2018 08:00 - 8 Months and 28 g Date (Man Yr)]		
al contract		OD /	3579894795SG	Poi	icy/Cover Note No.	: 21	2100498796 (Comprehensive)		
Claim Typ	pe:	OD /	33,3034,3330	Excess:			S\$800.00		
Repairer:		Premi	um Automobiles	Pte Ltd (UBI)	55 Ubi Road 1, 40	8699 Ubi - Tel: 67	689828/9827/99	11	
	Insurer:	AIG A	sia Pacific Insura	ance Pte. Ltd. awaye@aig.con	(SG) - Tel: 65-641	9-3000 [Handi	ed by Mohd Zaw	aye,	
Adjuster:		LKK A	uto Consultants 1/09/2018]	Pte Ltd (HQ)	Tel: 6256-3561			Final Rpt	
Driver/Co	ustodian:	TAN LI	XIN MICHELLE (3	2 / Female),	NRIC: S8537030H,	Tel: +6597383	959		
ASSOCI	ATED MAIL RE	CEIVED				View	All Compos	se Case Mail	
AIG_S	G (03/09/2018):	SLK7104M / O	/ 21/08/2018	/ Coverage &	Excess update				
E ALL AS	SOCIATED TAS	KS			View All Sea	arch Tasks	Create New Task	Complete	
Due D	65	Type Task	Group Subje	ct Handler	Assigned By	Completed	On Created	On Done	

Claim Documents

*SLK7104M (3579894795SG)
OD
Aug 21 2018 8:00AM
[TAN LI XIN MICHELLE]
Premium Automobiles Pte Ltd

	Upload Documents		3 per p	age 💌	V
	tos/Images	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
No.	Relabel/Reorder	General View	0	Load JPG	V
1	03/09/18 09:03	General View	0	Load JPG	V
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3	03/09/18 09:03	General View	0	Load JPG	V
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12	03/09/18 09:03	General View	0	Load JPG	V
13	03/09/18 09:03	General View	0	Load JPG	V
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	CONTRACTOR DESCRIPTION AND	General View	0	Load JPG	V
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20	03/09/18 09:03	General View	-	Load JPG	V
21	03/09/18 09:03	General View	0		0.00
22	03/09/18 09:03	General View	0	Load JPG	7
23	03/09/18 09:03	General View	0	Load JPG	V
24	03/09/18 09:03	General View	0	Load JPG	V
25	03/09/18 09:03	General View	0	Load JPG	7
26	05/11/18 13:01	Reinspection Photo	0	Load JPG	V
27	05/11/18 13:01	Reinspection Photo	0	Load JPG	V
De	cumentation		1 per	page •	V
No		LKK Auto Consultants Pte Ltd (HQ)		Thumbnai	-
1		SLK 7104M EST	0		-
2		Certificate of Insurance	9	The second second second	
3	03/09/18 09:02	SLK 7104M NRIC & DL	0		_
4		Singapore Accident Statement	0		_
5	15/11/18 09:43	WORKSHOP INVOICE DISCHARGE VOUCHER	ő		_

Linked Accident Report Documents

		View Use Viewer	
esment Reports		1 per page ▼	7
		Thumbnail	Print
23/08/18 11:44	Accident Statement	1 Load HTM	_
tos/Images		3 per page ▼	7
Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnai	Print
	Finalized On 23/08/18 11:44 tos/Images	23/08/18 11:44 Accident Statement tos/Images	Finalized On Premium Automobiles Pte Ltd (UBI) Thumbnail 23/08/18 11:44 Accident Statement Tos/Images 1 per page Thumbnail 1 bad HTM 3 per page Tos/Images

1	23/08/18 11:37	Accident Photo	0	Load JPG	V
-	23/08/18 11:37	Accident Photo	0	Load JPG	V
2		Accident Photo	0	Load JPG	V
3	23/08/18 11:37	Accident Photo	0	Load JPG	1
5	23/08/18 11:37	Accident Photo	0	Load JPG	V
	23/08/18 11:37	Accident Photo	Ð	Load JPG	V
7	23/08/18 11:37	Accident Photo	0	Load JPG	V
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No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	-
1	23/08/18 11:25	Sketch Plan	0	Load JPG	V
2	23/08/18 11:25	Sketch Plan #2	0	Load JPG	V

Documents Checklist

DOCUMENTS CHECKLIST	Reset Save Print
There are no document checklists configured.	
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	•
	*
Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.	

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.

AIG Building, 78 Shenton Way #07-16

Singapore 079120

Our File No:

CC3/AIG18015907/ARD3N2

Date:

15/11/2018

REFERENCE

Insured/Claimant: Date of Loss:

TAN LI XIN MICHELLE 21/08/2018

Policy No: Nature of Claim: 2100498796

OD

3579894795SG Claim No:

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SLK7104M

Make & Model:

AUDI A3, 1.8 TFSI (A)

24/01/2017 (Man. Year: 2016)

Engine No: Chassis No:

Odometer:

CYG016797

30803 km

WAUZZZ4G3HN045101

Reg. Date: Colour:

Grey

Engine Capacity: Market Value/New Car 1798 cc

Price:

S\$160,000.00

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes Engine Modification:

No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: Front Left Side:

225/55R17 Pirelli 6 mm Pirelli 6 mm Rear Tyre Size: Rear Left Side: Rear Right Side: 225/55R17 Pirelli 6 mm Pirelli 6 mm

Front Right Side: The above values represent the remaining tyre treads depth

COST OF CLAIMS Parts Miscellaneous Items	Repairer's 8,247.00 0.00	Adjuster's 3,995.72 0.00	Difference 4,251.28 0.00	Diff % 51.55
Labour Paintwork Labour	2,622.00 0.00	1,722.00 0.00	900.00	34.32
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$) - Excess (S\$)		5,717.72 800.00	5,151.28 0.00	47.39 0.00
(S\$) + GST 7.00/7.00% (S\$)		4,917.72 344.24	5,151.28 360.59	51.16 51.16
Nett Amount (S\$)	10,773.83	5,261.96	5,511.87	51.16

INSPECTION

Date of Assignment:

31/08/2018

Date Inspected:

30/08/2018 Inspected At:

Premium Automobiles Pte Ltd (UBI)

55 Ubi Road 1

Singapore 408699

Estimated Period of Repair:

4.0 days

Adjuster: ADRIAN LING

Manager: Janice Lee Si Hua

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1 2	1		*FRONT BUMPER *FRONT BUMPER FIXING PARTS	Deformed Not Necessary	2,650.00 FS 507.00 FS	*2,120.00 FS *- FS
3	2		*FRONT BUMPER SECURING STRIP *FRONT BUMPER GRILLE LOWER CENTRE	Not Necessary Cracked	12.00 FS 112.00 FS	*-FS *89.20FS
5	14		*LOCKING CLIPS *FRONT BUMPER BRACKETS LH/RH	Necessary Not Necessary	48.00 FS 64.00 FS	*38.08 FS *- FS
7	1		*CLOSING ELEMENT *FRONT BUMPER CENTRE PC	Not Necessary Not Necessary	188.00 FS 216.00 FS	*- FS *- FS
9	1		*FRONT BUMPER SPOILER *RADIATOR GRILLE	Not Necessary Cracked	817.00 FS 1,697.00 FS	*- FS *1,357.60 FS
11 12	1		*RADIATOR GRILLE COVER *AIR GUIDE GRILLE	Not Necessary Cracked	32.00 FS 434.00 FS	*- FS *347.20 FS
13	1		*FRONT BUMPER COVER LH *FRONT BUMPER FOAM	Not Necessary Not Necessary	44.00 FS 203.00 FS	*- FS *- FS
15	1		*REINFORCEMENT BEAM *FRONT BUMPER SENSOR	Not Necessary Not Necessary	702.00 FS 196.00 FS	
17	1		*FRONT NO PLATE *SUNDRIES	Bent Necessary	25.00 FS 300.00 FS	
	ranchise	part. S=Spc	(1) 1 To the Control of the Control	Total Parts (S\$)	8,247.00	3,995.72

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended	lahour
Recommended	Labuui

No	Particulars	Lab.Type	Repairer's	Amount
Labo	our Items			400.00
1	TO REMOVE AND REINSTALL FRONT WIRE HAR FOR HEADLIGHTS, HORNS, OUTSIDE TEMPERAT SENSOR, HEADLIGHT WASHER ASSY AND FROM P=ARKING AID	URE	480.00	480.00
2	TO DISMANTLE AND RENEW FRONT BUMPER.REORGANISE FRONT CRASH MANAGE COMPONENTS.REINSTALL ALL PARTS REMOVE	New EMENTS ED	1,050.00	500.00
3	TO RESPRAY FRONT BUMPER	New	900.00	550.00
4	TO CARRY OUT DIAGNOSTIC CHECKS	New	192.00	192.00
	Gros	s Labour Cost (S\$)	2,622.00	1,722.00
	Report was unsubmi	tted during this print-out.		

< END OF ESTIMATES >