

23/03/2002

A.S.S. REC. BY:

REF: CS/FWD18015879/T19d3st

Special Instruction:

Survivor:
From (Person):Taufik
Jasey Loh

ASSIGNMENT (Office)

of FWD

Date/Time:

29/8/18 @ 5:26pm

Estimated Cost:

OD / TP WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

EH 36364

Insured:

at Workshop m/s

Charm's Customcraft
Blk 1010, Blk 1000 Lane 3

Tel: 62717054

of

Policy No: PNPV 2018-00005293

Claim No:

01-105

12018 00010848

Excess:

\$ 500.00

Sum Insured:

D.O.A. 27/08/2018

Make of Veh:
(Client's Record)

CA / REV / REP. / REV 24 HRS

1up

Date/Time

12:46pm @ 30/8/18

Person Contacted:

Sharon

H.O.D. Endorsement:

Vehicle IN/OUT

Date/Time

Action/Instruction (✓) Estimate

EH 36364-x

31/8/18 @

10.02am revert to Jasey Loh via Meimen.

31/8/18 @

3.50pm Jasey Loh informed C/A via Meimen.

31/8/18 @

4-11pm Informed Sharon C/A & ex: \$500 by email.

16/10/18 @

2-3pm confirmed with Sharon final fig \$5732, 6 days.

1 Red & 1375.81. (19%)

REF:

FWD

DOCUMENT

From: _____ Date: _____
 Estimated Cost:
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Report:

GIA / PR Seen:

Est. Repairs:

Lump Sum:

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Date / Time Action / Instruction

Veh No: EH 36364 Yr Regn: 2017 April.

Type: M Car / M Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Colour:

Sp Reading:

Eng/No:

C/No:

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modl: Nil / S/Rim / STD A/Rim or

Tyre Size:

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or

Front

R/Bal.

L/Bal.

D.O.A.

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision

RECEIVED 17 OCT 2018

Date/Time File Pass to?

17/10 17:10

Date/Time File Return to?

3

Report Format:

Lump Sum / LB / RS

☐ : Preli. Report
☐ : Final Report

Days Of Repair:

Resurvey No. of Trip:

Add Fee:

☐ : Site Insp (\$)
☐ : Interview (\$)
☐ : Tech Insp (\$)
☐ : Workshop (\$)

Survey Fee

Transportation

1000

1000

1000

1000

1000

200
50
50

10

16/10/2018

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	29 Aug 2018 Sendback Est	29 Aug 2018 17:03 S\$6,892.81	29 Aug 2018 17:26 Assign				New Assignment Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

Insured:	LOO JANG WEI, ID: S1371612I, Tel: +6592978559, Email: LJWSG@YAHOO.COM.SG				
Vehicle Reg. No.:	EH3636U	Date of Loss:	27/08/2018 15:00 - :59 [15 Months and 30 Days From LTA Reg Date (Man Yr)]		
Claim Type:	OD / 1201800010848	Policy/Cover Note No.:	PNPV2018-00005293 (Comprehensive)		
		Excess:	S\$500.00		
Repairer:	Charn's Customcraft (HQ) Block 1010 Bukit Merah Lane 3, #01-105, 159724 Bukit Merah - Tel: 62717054				
Handling Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Josey Loh]				
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 07/09/2018]				
Driver/Custodian:	LOO JANG WEI (59 / Male), NRIC: S1371612I, Tel: +6592978559				

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
----------	----------	------	------------	---------	---------	-------------	--------------	------------	-------

No results.

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Tuesday, 16 October 2018 2:32 PM
To: 'Charn's Customcraft'
Cc: SUR
Subject: RE: VEHICLE EH 3636U (DOA: 27/08/2018)

Dear Sharon,

WITHOUT PREJUDICE

Confirm final fig \$5,732.00 before excess \$500.00 & GST and 6 repair days.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Charn's Customcraft <charns@singnet.com.sg>
Sent: Tuesday, 16 October 2018 9:44 AM
To: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: VEHICLE EH 3636U (DOA: 27/08/2018)
Importance: High

Hi Shiau Chan

Kindly find attached for finalization.

Parts: \$3742.00

Labour: \$1990.00

Total: \$5732.00 (before GST/Excess)

Please confirm

Thanks & Regards,

Sharon Lee

Charn's Customcraft

Tel: 6272 5429 Fax: 6273 6676

Email: charns@singnet.com.sg

GST Reg. No: M90367863L

Company Reg No: 25151300M

From: Shiau Chan (LKKAUTO) [<mailto:siewsc@lkkauto.com>]
Sent: Friday, 31 August, 2018 4:11 PM
To: Charn's Customcraft
Cc: SUR
Subject: VEHICLE EH 3636U (DOA: 27/08/2018)

Dear Sharon,

Shiau Chan (LKKAuto)

From: Do-Not-Reply <do-not-reply@merimen.com>
Sent: Tuesday, 16 October 2018 11:40 AM
To: do-not-reply@merimen.com
Cc: SUR
Subject: VEHICLE EH 3636U (YOUR REF: 1201800010848)

This mail is associated with :
EH3636U (1201800010848)
OD
Aug 27 2018 3:00PM
[LOO JANG WEI]
Charn's Customcraft

Dear Josey,

We have received supplementary of \$165.00 from repairer. Our surveyor had since checked and verified the supplementary parts and is of the view that the supplementary parts are consistent to the nature of the accident, within authorise limit and is economical to repair.

Thanks & Regards,

Shiau Chan (Ms)
LKK Auto Consultants Pte Ltd
Tel: 6256 3561

This is an auto-generated email. Do not reply to this email.

Sent by : SHIAU CHAN (LKK Auto Consultants Pte Ltd)

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Friday, 31 August 2018 4:11 PM
To: Charn's Customcraft
Cc: SUR
Subject: VEHICLE EH 3636U (DOA: 27/08/2018)

Dear Sharon,

As instructed by our client FWD Insurance, please proceed to repair the insured vehicle **EH 3636U (excess \$500/)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL

No.	On	Audit	Remarks	By
1	29 Aug 2018 16:51	Clim Veh Model Changed	(205694) TOYOTA C-HR HYBRID 1.8 E G CVT (A).	[R] Sharon Lee Chia Ling
2	29 Aug 2018 16:51	Clim Created	Reg No: EH3636U. Policy No: PNPV2018-00005293. Acct Date: 2018/08/27. Claim Type: OD. Insurer: FWD Singapore Pte. Ltd. (HQ). Workshop: Charn's Customcraft (HQ). Created from SAS:MCCC18111076	[R] Sharon Lee Chia Ling
3	29 Aug 2018 17:03	Clim Submitted	6892.81.	[R] Sharon Lee Chia Ling
4	29 Aug 2018 17:25	Clim Registration Modified	Excess: -> 500.00.	[I] Josey Loh
5	29 Aug 2018 17:26	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ); RR Region: FWD - Ext Auto Adj Assignment. Suggested Adj. : VICOM Ltd.	[I] Josey Loh
6	29 Aug 2018 17:26	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/09/07	[I] Josey Loh
7	29 Aug 2018 17:26	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[I] Josey Loh
8	29 Aug 2018 18:17	Assignment 1st Accessed		[A] Nivitha Govindasamy
9	31 Aug 2018 07:57	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] Nivitha Govindasamy
10	31 Aug 2018 09:47	Ins Sent Back Est		[I] Merimen Administrator
11	31 Aug 2018 09:50	Clim Submitted	7237.00.	[R] Sharon Lee Chia Ling
12	31 Aug 2018 09:56	Adj Rpt Initiated		[A] SHIAU CHAN
13	31 Aug 2018 09:57	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2018/09/07	[A] SHIAU CHAN
14	31 Aug 2018 10:02	Adj Mandate Request	Cur.Reg:6042.00:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. WE HAVE N OT AUTHORISE REPAIR.	[A] SHIAU CHAN
15	31 Aug 2018 15:50	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/09/07	[I] Josey Loh
16	31 Aug 2018 15:50	Adj Mandate Set	Approved:6042.00.	[I] Josey Loh

Date From



Date To



Audit Type

None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1901464	29/08/2018 16:51	Motor	Charn's Customcraft (HQ)	Charn's Customcraft (HQ)	EH3636U		xx.xx
1903187	31/08/2018 09:56	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	EH3636U		10.70

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: FWD Singapore Pte. Ltd.
6 Temasek Boulevard
#18-01 Suntec Tower 4
Singapore 038986

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Josey Loh

Date: 31 Aug 2018

Preliminary Advice

Vehicle No	: EH3636U	Accident Date	: 27/08/2018
Make	: TOYOTA C-HR HYBRID	Policy No.	: PNPV2018-00005293
Assignment Date	: 29/08/2018	Excess	: S\$500.00
Date of Inspection	: 30/08/2018	Est. Duration of Repair	: 6.00
Inspection At	: CHARN'S CUSTOMCRAFT (HQ) BLOCK 1010 BUKIT MERAH LANE 3, #01-105 SINGAPORE 159724		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	7,237.00
Revised Amount	:S\$	5,657.00
Check Items (Estimated)	:S\$	385.00
Total	:S\$	6,042.00

Lump Sum Repair	:S\$	
-----------------	------	--

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	100,000.00
COE / PARF Rebate	:S\$	51,662.00
Salvage Value	:S\$	
Margin for Repair	:S\$	48,338.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	27/08/2018 18:43
Date Of Accident	27/08/2018 15:00
Exact Location Of Accident	AYE NEAR NUH
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	EH3636U
-----------------------------	---------

Insured/Policyholder

Name Of Registered Owner	LOO JANG WEI
NRIC No	S1371612I
Email Address	LJWSG@YAHOO.COM.SG
Mobile Phone No	(LOCAL) +65-92978559
Alternative Phone No	OFFICE-NOPHONE

Vehicle Particulars

Manufacturer	TOYOTA
Model	C-HR HYBRID-1.8 S (A)

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? YES

If No, Please state action to be taken

Vehicle Category	PRIVATE CAR
------------------	-------------

Insurance Company

Name of Insurance Company	FWD SINGAPORE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	PNPV2018-00005293
Cover Note Number	

Driver

Name of Driver	LOO JANG WEI
NRIC No	S1371612I
Date Of Birth	17/06/1959
Occupation	INDOOR
Date Of Driving Pass	17/06/1984
Driving Experience	34 YEARS AND 2 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-92978559
Fax Number	
Contact Number	OFFICE-NOPHONE
Email Address	LJWSG@YAHOO.COM.SG

Address	583 ANG MO KIO AVE 2
Postcode	567947
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO SKETCH PLAN

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	SUBMIT TO FWD DIRECTLY
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLG7480Y
Vehicle Make/Model/Colour	HONDA VEZEL
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	S9318237E
Contact Number	84545162
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

IMPORTANT NOTICE

VEHICLE NO:

ACCIDENT DATE:

27/8/18

EH 36364

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

NOTE: DO NOT THAT YOU MAY HAVE A 14-DAYS TIMEFRAME FOR YOU TO SUBMIT AN OWN DAMAGE CLAIM UNDER YOUR OWN POLICY. PLEASE REFER TO YOUR POLICY FOR MORE INFORMATION.

Policyholder's Signature

Date & Time:

27/8 1630

Driver's Signature

(If driver is not the policyholder)

Date & Time:

27/8 1630

Reporting Centre Personnel's Signature

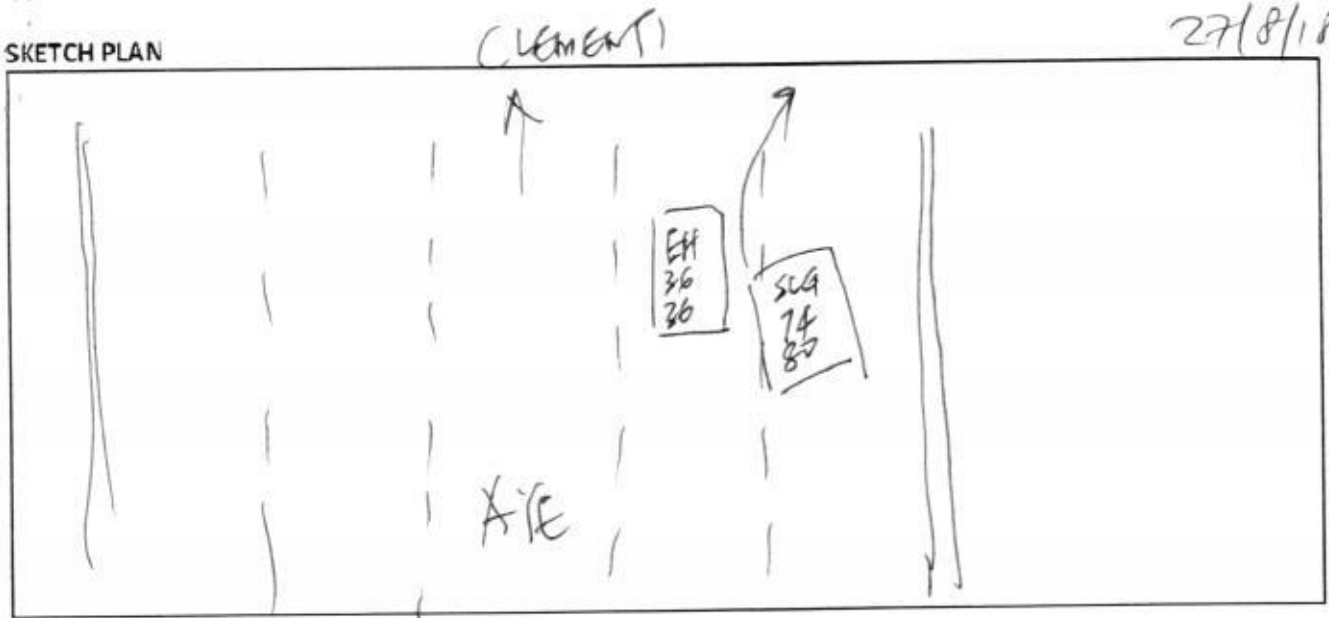
Name:

NRIC/FIN No.:

Block 159724
Bukit Merah L
Singapore 159724
Tel: 62733304
Fax: 62733616
Email: gha@singnet.sg

EH36364
27/8/18

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

While traveling on AYE towards Clementi, at
somewhere near NUH, my vehicle was rammed
at the side by a car from the ~~the~~ right
lane. He had swirled into my lane and
after the impact swirled back to his own lane.

OWN DAMAGE () 3RD PARTY CLAIM () REPORTING ONLY () OWN WORKSHOP ()

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time:

27/8 1630

Driver's Signature

(If driver is not the policyholder)

Date & Time:

27/8 1630

CHARN'S CUSTOMCRAFT
Block 1010 #01-105

Bukit Merah Lane 3
CHARN'S CUSTOMCRAFT

Reporting Centre Personnel's Signature

Name: Tel: 62717051/62733304

WRL/PM No.:

Fax: 62736676

Email: charns@singnet.com.sg

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	1612I
Vehicle Details	
Vehicle No.:	EH3636U
Vehicle to be Exported:	No
Intended De-registration Date:	31 Aug 2018
Vehicle Make:	TOYOTA
Vehicle Model:	C-HR HYBRID 1.8G CVT
Primary Colour:	Silver
Manufacturing Year:	2017
Engine No.:	2ZR8063640
Chassis No.:	ZYX102023224
Maximum Power Output:	90.0 kW (120 bhp)
Open Market Value:	\$31,816.00
Original Registration Date:	28 Apr 2017
First Registration Date:	28 Apr 2017
Transfer Count:	0
Actual ARF Paid:	\$6,543.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	27 Apr 2027
PARF Rebate Amount:	\$4,907.00
Intended COE Rebate Details	
COE Expiry Date:	27 Apr 2027
COE Category:	E - Open Category
COE Period(Years):	10
QP Paid:	\$54,501.00
COE Rebate Amount:	\$46,755.00
Total Rebate Amount:	\$51,662.00

The information contained herein is correct as at 31 Aug 2018

OK

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	1612I
Vehicle Details	
Vehicle No.:	EH3636U
Vehicle to be Exported:	Yes
Intended De-registration Date:	31 Aug 2018
Vehicle Make:	TOYOTA
Vehicle Model:	C-HR HYBRID 1.8G CVT
Primary Colour:	Silver
Manufacturing Year:	2017
Engine No.:	2ZR8063640
Chassis No.:	ZYX102023224
Maximum Power Output:	90.0 kW (120 bhp)
Open Market Value:	\$31,816.00
Original Registration Date:	28 Apr 2017
First Registration Date:	28 Apr 2017
Transfer Count:	0
Actual ARF Paid:	\$6,543.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	27 Apr 2027
PARF Rebate Amount:	\$4,907.00
Intended COE Rebate Details	
COE Expiry Date:	27 Apr 2027
COE Category:	E - Open Category
COE Period(Years):	10
QP Paid:	\$54,501.00
COE Rebate Amount:	\$43,200.00
Total Rebate Amount:	\$48,107.00

The information contained herein is correct as at 28 Aug 2018

OK



YOUR CLASSIC CAR INSURANCE SUMMARY

Please call +65-6322-2072 for FWD Emergency Assistance
if Your Car breaks down or is involved in an accident.
All accidents must be reported within 24 hours or the next working day of the incident
regardless of whether it will lead to a claim.

POLICY NUMBER : PNPV2018-00005293

About this policy

Premium paid	: S\$761.94	Coverage start date	: 28/04/2018
(Inclusive of GST)		Coverage end date	: 27/04/2019
Who is insured to drive:	: You and any Authorised Driver		
Policy Type	: CLASSIC		

About you (As the policyholder)

Your name	: Loo Jang Wei		
Address	: 583 Ang Mo Kio Avenue 2 Horizon Gardens Singapore 567947		
Email	: ljwsg@yahoo.com.sg		
NRIC/FIN	: S1371612I	Date of birth	: 17/06/1959
Marital status	: Married	Gender	: Male
Current no claims discount	: 50%	Mobile Number	: 92978559
Years of driving experience	: Three or more	Certificate of merit	: Yes

About your car

Car make and model	: TOYOTA C-HR 1.8
Year of first registration	: 2017
Car plate number	: EH3636U
Issued on:	: 17/04/2018

Abhishek Bhatia
Chief Executive Officer
FWD Singapore Pte Ltd

Please refer to contract for specific terms, conditions
and exclusions of this policy.

Please immediately inform us at +65-6820-8888
or email us to contact.sg@fwd.com if any details in
this Car Insurance Summary need to be changed.

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S13716121



Name

LOO JANG WEI

盧章維

Race

CHINESE

Date of Birth

17-06-1959

Sex

M

Country of Birth

SINGAPORE

S13716121

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number: S13716121

Name

LOO JANG WEI

Birth Date: 17 Jun 1959

Issue Date: 01 Jun 2004



001229679E

1106747



NRIC No. S13716121



Blood Group

O+

Date of issue

13-07-1993

583 ANG MO KIO AVENUE 2
SINGAPORE 567947

NRIC No: S13716121

Date: 27-12-2002

No: 4336843

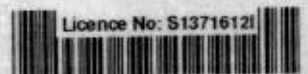
YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

PASS DATE

Class 3 Motor Cars of unladen weight not exceeding 3000 kg with not more than 7 passengers, exclusive of the driver; and Motor Tractors and other Motor Vehicles of unladen weight not exceeding 2500 kg

11 Jul 1984

NP 428A



Licence No: S13716121

EH 36364

Charn's Customcraft (Co.Reg.No.25151300M)

Block 1010 Bukit Merah Lane 3, #01-105

Singapore 159724

Tel: 62717054 Fax: 62736676 Email: charns@singnet.com.sg

INSURER:

FWD Singapore Pte. Ltd. (HQ)

PARTICULARS OF CLAIM

Claim Type:	OD (Own Damage)	Ref. No:	
Policy No:	PNPV2018-00005293	Date of Loss:	27/08/2018
Vehicle Reg. No.:	EH3636U	Driveable?	
Driver Age/Info:	59 / MALE	Party At Fault:	UNKNOWN
TP Injury Involved?	NO	Third Party Involved?	YES
Insured/Claimant:	LOO JANG WEI	Contact No:	+6592978559
Driver:	LOO JANG WEI		

Make/Model:	TOYOTA C-HR HYBRID, 1.8 E G CVT (A)	Vehicle Reg. Date:	28/04/2017
Vehicle Colour:	Silver	Chassis No:	ZYX102023224
Engine No:	2ZR8063640		
Odometer:	19032 KM		

Paint Type:		Nett Item Discount:	7.00 %
List Item Discount:	7.00 %		
Total Loss?	NO		
Est. Duration of Repair (day)	7		

Description of Accident/Loss REFER TO SKETCH PLAN
Present Location: CHARN'S CUSTOMCRAFT (HQ)

COST OF CLAIMS

	Amount
Parts	4,572.81
Miscellaneous Items	0.00
Labour	2,320.00
Paintwork Labour	0.00
Towing	0.00
Gross Total (\$\$)	6,892.81
+ GST 7.00% (\$\$)	482.50
Nett Amount (\$\$)	7,375.31

This claim is handled by: SHARON LEE CHIA LING

Generated using Merimen e-Claims Internet Estimation & Adjusting System

Tanpin 97495749
Not Authorise Ex \$500
30/8/18 @ 1700
Resurvey before paint
6 days
sur @ lkk auto. com

7057.81
3/9/18

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 29 Aug 2018)
Parts:	M1-SUV	TOYOTA C-HR HYBRID 1.8 E G CVT (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	Charn's Customcraft/EH3636U/29/08/2018 17:03	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*Rear door RH	7.00	0.00 <i>bt</i>	*660.00 FL
2	2		*Rear door frame sticker	7.00	0.00 <i>rel</i>	*60.00 FL
3	1		*Rear door protector RH	7.00	0.00 <i>cut</i>	*114.00 FL
4	1		*Front door RH	7.00	0.00 <i>bt</i>	*685.00 FL
5	3		*Front door frame sticker RH	7.00 <i>60</i>	0.00 <i>rel</i>	*90.00 FL
6	1		*Front door frame protector RH	7.00	0.00 <i>cut</i>	*144.00 FL
7	1		*Front fender HYBRID emblem RH	7.00	0.00 <i>rel</i>	*46.00 FL
8	1		*Front fender arch RH	7.00	0.00 <i>cut</i>	*88.00 FL
9	1		*Front quarter garnish RH	7.00	0.00 <i>cut</i>	*45.00 FL
10	1		*RH side mirror assy	7.00 <i>cut</i>	0.00 <i>dot</i>	*505.00 FL
11	1		*RH side mirror cover	7.00	0.00 <i>can M/s</i>	*65.00 FL
12	1		*RH taillamp - <i>polish</i>	7.00	0.00 <i>?</i>	*385.00 FL <i>X an</i>
13	1		*RH side skirt	7.00	0.00 <i>cut</i>	*300.00 FL
14	1		*Front rim RH	7.00	0.00 <i>cut</i>	*865.00 FL
15	1		*Rear rim RH	7.00	0.00 <i>RY</i>	*865.00 FL

F=Franchise part. L=ListItemDisc.

Sub Total (S\$)	4,917.00
- List Item Discount on L Items (S\$)	344.19
Total Parts (S\$)	4,572.81

Charn's Customcraft/EH3636U/29/08/2018 17:03. Not valid without Reference section.
Generated using Merimen e-Claims IEAS

Estimates on Miscellaneous Items

There are no new miscellaneous items selected.

Estimates on Labour

No	Particulars	Lab.Type	Amount
<u>Labour Items</u>			
1	Alignment	New	60 70.00
2	Check wiring function	New	30 40.00
3	Remove and reinstall front door glass RH	New	50 60.00
4	Remove and reinstall rear door glass RH	New	50 60.00
5	Remove necessary parts: jacking, panel beating, repair and straighten front fender RH, RH side mirror, front door RH, rear door RH, rear fender RH and rear bumper.	New	800 990.00
6	Putty and respray front fender RH, RH side mirror cover, front door RH, rear door RH, rear fender RH and rear bumper.	New	1000 1,100.00
Gross Labour Cost (\$\$)			2,320.00

Charn's Customcraft/EH3636U/29/08/2018 17:03. Not valid without Reference section.
Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 16 Oct 2018)

Parts: M1-SUV TOYOTA C-HR HYBRID 1.8 E G CVT (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: Charn's Customcraft/EH3636U/16/10/2018 09:32

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*Rear fender arch protector RH	0.00	0.00	90.00 F
2	6		*Door rivets	0.00	0.00	*15.00 F
3	1		*Front door frame stickers (supersede in main list)	0.00	0.00	*60.00 F
Total Parts (\$\$)						165.00

F=Franchise part.

Charn's Customcraft/EH3636U/16/10/2018 09:32. Not valid without Reference section.
Generated using Merimen e-Claims IEAS

Parts - 3742
Lab - 1990

5732*

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version:	1.0 (Last Synchronised: 29 Aug 2018)
Parts:	M1-SUV	TOYOTA C-HR HYBRID 1.8 E G CVT (A) (Catalogue:Merimen Singapore 1.0)	
Labour:	Repairer's	(Price-denominated Standard List)	
Print Code:	Charn's Customcraft/EH3636U/29/08/2018 17:03		
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page		
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.		

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*Rear door RH	7.00	0.00	bt ✓ *660.00 FL +
2	2		*Rear door frame sticker	7.00	0.00	als ✓ *60.00 FL +
3	1		*Rear door protector RH	7.00	0.00	aut ✓ *114.00 FL +
4	1		*Front door RH	7.00	0.00	bt ✓ *685.00 FL +
5	3		*Front door frame sticker RH	7.00	0.00	als ✓ *90.00 FL +
6	1		*Front door frame protector RH	7.00	0.00	aut ✓ *144.00 FL +
7	1		*Front fender HYBRID emblem RH	7.00	0.00	als ✓ *46.00 FL +
8	1		*Front fender arch RH	7.00	0.00	aut ✓ *88.00 FL +
9	1		*Front quarter garnish RH	7.00	0.00	cut ✓ *45.00 FL +
10	1		*RH side mirror assy	7.00	0.00	cut ✓ *505.00 FL +
11	1		*RH side mirror cover	7.00	0.00	cut ✓ *65.00 FL +
12	1		*RH taillamp - police	7.00	0.00	cut ✓ *385.00 FL +
13	1		*RH side skirt	7.00	0.00	cut ✓ *300.00 FL +
14	1		*Front rim RH	7.00	0.00	cut ✓ *865.00 FL +
15	1		*Rear rim RH	7.00	0.00	cut ✓ *865.00 FL +

F=Franchise part. L=List/Item Disc.

Sub Total (S\$)	4,917.00
- List Item Discount on L Items (S\$)	344.19
Total Parts (S\$)	4,572.81

Charn's Customcraft/EH3636U/29/08/2018 17:03. Not valid without Reference section.
Generated using Merimen e-Claims IEAS

* Rear fender arch protector - aut
* Door rivets x6. - gr

RESURVY B/L Plan
Roshni Watar
04/09/2018 15:00 HRS

gr

Estimates on Miscellaneous Items

There are no new miscellaneous items selected.

Estimates on Labour

No	Particulars	Lab.Type	Amount
Labour Items			
1	Alignment	New	60 70.00
2	Check wiring function	New	30 40.00
3	Remove and reinstall front door glass RH	New	30 60.00
4	Remove and reinstall rear door glass RH	New	50 60.00
5	Remove necessary parts: jacking, panel beating, repair and straighten front fender RH, RH side mirror, front door RH, rear door RH, rear fender RH and rear bumper.	New	800 990.00
6	Putty and respray front fender RH, RH side mirror cover, front door RH, rear door RH, rear fender RH and rear bumper.	New	1000 1,100.00
Gross Labour Cost (\$\$)			2,320.00

Charn's Customcraft/EH3636U/29/08/2018 17:03. Not valid without Reference section.
Generated using Merlimen e-Claims IEAS

< END OF ESTIMATES >

Charn's Customcraft (Co.Reg.No.25151300M)
 Block 1010 Bukit Merah Lane 3, #01-105
 Singapore 159724
 Tel: 62717054 Fax: 62736676 Email: charns@singnet.com.sg

INSURER: **FWD Singapore Pte. Ltd. (HQ)**

PARTICULARS OF CLAIM			
Claim Type:	OD (Own Damage)	Ref. No:	
Policy No:	PNPV2018-00005293	Date of Loss:	27/08/2018
Vehicle Reg. No.:	EH3636U	Driveable?	
Driver Age/Info:	59 / MALE	Party At Fault:	UNKNOWN
TP Injury Involved?	NO	Third Party Involved?	YES
Insured/Claimant:	LOO JANG WEI	Contact No:	+6592978559
Driver:	LOO JANG WEI		
Make/Model:	TOYOTA C-HR HYBRID, 1.8 E G CVT (A)	Vehicle Reg. Date:	28/04/2017
Vehicle Colour:	Silver		
Engine No:	2ZR8063640	Chassis No:	ZYX102023224
Odometer:	19032 KM		
Paint Type:			
List Item Discount:	7.00 %	Nett Item Discount:	7.00 %
Total Loss?	NO		
Est. Duration of Repair (day)	7		
Description of Accident/Loss	REFER TO SKETCH PLAN		
Present Location:	CHARN'S CUSTOMCRAFT (HQ)		

POST REPAIRS	
Parts	4,572.81
Miscellaneous Items	0.00
Labour	2,320.00
Paintwork Labour	0.00
Towing	0.00
Gross Total (S\$)	6,892.81
+ GST 7.00% (S\$)	482.50
Nett Amount (S\$)	7,375.31

This claim is handled by: **SHARON LEE CHIA LING**

Generated using Merimen e-Claims Internet Estimation & Adjusting System

Tanpin 97495749
 Not Authorise
 30/8/18 @ 1645
 Reserving before paint
 6 days
 sur @ luke auto. com

fi
 EXCESS: \$500/-

 **TOYOTA**
GENUINE PARTS
STOCKISTS

力量汽車零件(私人)有限公司
ENERGY MOTOR ACCESSORIES (PTE) LTD

No.37, Jalan Pemimpin #01-02, Mapex, Singapore 577177
Tel: 6294 6662 • 6294 6104 • 6294 6392 • 6294 6396 Fax: 6298 4730
email: sales@energymotor.com.sg

TAX INVOICE

GST Reg No. M2-0027038-0
Co. Reg No. 197701377D

CHARN'S CUSTOMCRAFT
BLK 1010 BUKIT MERAH LANE 3
#01-105
S(159724)

NO. SAL/088483
DATE 04/09/2018
PAGE 1 OF 1
TERMS 30 DAYS

Part No.	Description	Location	Qty	Unit Price	Amount
1 75605-10010	ARCH MLDG. R/RH	H9	1	90.00	90.00 X
2 90269-05065	BUMPER REVIT	IE7C	6	2.50	15.00 X
					105.00
GST					7.35

EH 36364

GRAND TOTAL SGD 112.35

Goods sold are not returnable

Goods Received by

ENERGY MOTOR ACCESSORIES PTE LTD

Authorised Signature

TOYOTA
GENUINE PARTS
STOCKISTS

力量汽車零件(私人)有限公司 ENERGY MOTOR ACCESSORIES (PTE) LTD

No.37, Jalan Pemimpin #01-02, Mapex, Singapore 577177
Tel: 6294 6662 • 6294 6104 • 6294 6392 • 6294 6396 Fax: 6298 4730
email: sales@energymotor.com.sg

TAX INVOICE

GST Reg No. M2-0027038-0
Co. Reg No. 197701377D

CHARN'S CUSTOMCRAFT
BLK 1010 BUKIT MERAH LANE 3
#01-105
S(159724)

NO. SAL/088462
DATE 01/09/2018
PAGE 1 OF 2
TERMS 30 DAYS

Part No.	Description	Location	Qty	Unit Price	Amount
1 67003-10180	DPPR R/RH		1	660.00	660.00 X
2 75977-10080	STRIPE RD/RH FRT.		1	25.00	25.00 X
3 75987-10360	STRIPE RD/RH TOP		1	35.00	35.00 X
4 75077-10010	PROTECTOR RD/RH		1	114.00	114.00 X
5 67001-10660	DOOR F/RH		1	685.00	685.00 X
6 75985-10840	STRIPE FD/RH TOP		1	35.00	35.00 X
7 75965-10010	STRIPE FD/RH RR.		1	25.00	25.00 X
8 75073-10010	PROTECTOR FD/RH		1	144.00	144.00 X
9 75374-10010	FENDER HYBRID RH		1	46.00	46.00 X
10 75601-10010	ARCH MLDG. F/RH		1	88.00	88.00 X
11 42611-10360	ROOD WHEEL		1	865.00	865.00 X
12 60117-10010	F/PILLAR COVER RH		1	45.00	45.00 X
13 87910-10860	MIRROR RH		1	505.00	505.00 X
14 87915-10010 A1	MIRROR COVER RH		1	65.00	65.00 X

GRAND TOTAL SGD

Goods sold are not returnable

ENERGY MOTOR ACCESSORIES PTE LTD

Goods Received by

Authorised Signature



力量汽車零件(私人)有限公司

ENERGY MOTOR ACCESSORIES (PTE) LTD

No.37, Jalan Pemimpin #01-02, Mapex, Singapore 577177
Tel: 6294 6662 • 6294 6104 • 6294 6392 • 6294 6396 Fax: 6298 4730
email: sales@energymotor.com.sg

TAX INVOICE

GST Reg No. M2-0027038-0
Co. Reg No. 197701377D

CHARN'S CUSTOMCRAFT
BLK 1010 BUKIT MERAH LANE 3
#01-105
S(159724)

NO. SAL/088462
DATE 01/09/2018
PAGE 2 OF 2
TERMS 30 DAYS

Part No.	Description	Location	Qty	Unit Price	Amount
15 75850-10040	ROCKER MLDG. RH		1	300.00	300.00 X
					3,637.00
				GST	254.59

EH 3636U

GRAND TOTAL SGD 3,891.59

Goods sold are not returnable

Goods Received by

ENERGY MOTOR ACCESSORIES PTE LTD

Authorised Signature

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	29 Aug 2018 Sendback Est	31 Aug 2018 09:50 \$7,237.00	29 Aug 2018 17:26 Edit Adj Rpt	\$5,732.00 Edit Estimates	\$5,732.00 View Rpt		Pending for Survey Report Cancel Case
Supp #1	16 Oct 2018 09:27	16 Oct 2018 09:32 \$165.00	16 Oct 2018 09:32			(Combined)	Combined with Main Uncombine Suppl.

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

Insured:	LOO JANG WEI, ID: S1371612I, Tel: +6592978559, Email: LJWSG@YAHOO.COM.SG		
Vehicle Reg. No.:	EH3636U	Date of Loss:	27/08/2018 15:00 - :59 [15 Months and 30 Days From LTA Reg Date (Man Yr)]
Claim Type:	OD / 1201800010848	Policy/Cover Note No.:	PNPV2018-00005293 (Comprehensive)
		Excess:	S\$500.00
Repairer:	Charn's Customcraft (HQ) Block 1010 Bukit Merah Lane 3, #01-105, 159724 Bukit Merah - Tel: 62717054		
Handling Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Josey Loh]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 07/09/2018]		
Driver/Custodian:	LOO JANG WEI (59 / Male), NRIC: S1371612I, Tel: +6592978559		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

- FWD_SG (31/08/2018): Alert - Adj Mandate Approved (S\$6042.00) - EH3636U - Claim Handler: Josey Loh

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date Priority Type Task Group Subject Handler Assigned By Completed On Created On Done?

No results.

Claim Documents

EH3636U (1201800010848)

OD

Aug 27 2018 3:00PM

[LOO JANG WEI]

Charn's Customcraft

[Upload Documents](#)
[Upload Photos](#)
[Compose New Letter](#)

View
[View in Browser](#)

Assessment Reports

1 per page ☐

No	Finalized On	Charn's Customcraft (HQ)	Thumbnail	Print
1	31/08/18 09:50	Repairer Estimates	 Load HTM	☐
2	16/10/18 09:32	Repairer Estimates Suppl. #1	 Load HTM	☐
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	31/08/18 09:57	Adjuster Immediate Advice	 Load HTM	☐

Photos/Images

3 per page ☐

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	16/10/18 12:07	Odometer Reading	 Load JPG	☒
2	16/10/18 12:07	Chassis Number	 Load JPG	☒
3	16/10/18 12:07	General View	 Load JPG	☒
4	16/10/18 12:07	General View	 Load JPG	☒
5	16/10/18 12:07	General View	 Load JPG	☒
6	16/10/18 12:07	General View	 Load JPG	☒
7	16/10/18 12:07	General View	 Load JPG	☒
8	16/10/18 12:07	General View	 Load JPG	☒
9	16/10/18 12:07	General View	 Load JPG	☒
10	16/10/18 12:07	General View	 Load JPG	☒
11	16/10/18 12:07	General View	 Load JPG	☒
12	16/10/18 12:07	General View	 Load JPG	☒
13	16/10/18 12:07	General View	 Load JPG	☒
14	16/10/18 12:07	General View	 Load JPG	☒
15	16/10/18 12:07	General View	 Load JPG	☒
16	16/10/18 12:07	General View	 Load JPG	☒
17	16/10/18 12:07	General View	 Load JPG	☒
18	16/10/18 12:07	General View	 Load JPG	☒
19	16/10/18 12:07	General View	 Load JPG	☒
20	16/10/18 12:07	General View	 Load JPG	☒
21	16/10/18 12:07	General View	 Load JPG	☒
22	16/10/18 12:07	General View	 Load JPG	☒
23	16/10/18 12:07	General View	 Load JPG	☒
24	16/10/18 12:07	General View	 Load JPG	☒
25	16/10/18 12:07	General View	 Load JPG	☒
26	16/10/18 12:07	General View	 Load JPG	☒
27	16/10/18 12:07	General View	 Load JPG	☒
28	16/10/18 12:07	General View	 Load JPG	☒
29	16/10/18 12:07	General View	 Load JPG	☒
30	16/10/18 12:07	General View	 Load JPG	☒
31	16/10/18 12:07	General View	 Load JPG	☒

Assessment Reports			1 per page ▾	☒
No	Finalized On	Charn's Customcraft (HQ)	Thumbnail	Print
32	16/10/18 12:07	General View	 Load JPG	☒
33	16/10/18 12:07	General View	 Load JPG	☒
34	16/10/18 12:07	General View	 Load JPG	☒
35	16/10/18 12:07	General View	 Load JPG	☒
36	16/10/18 12:07	General View	 Load JPG	☒
37	16/10/18 12:07	General View	 Load JPG	☒
38	16/10/18 12:07	General View	 Load JPG	☒
39	16/10/18 12:07	General View	 Load JPG	☒
40	16/10/18 12:07	General View	 Load JPG	☒
41	16/10/18 12:07	General View	 Load JPG	☒
42	16/10/18 12:07	General View	 Load JPG	☒
43	16/10/18 12:07	General View	 Load JPG	☒
44	16/10/18 12:07	General View	 Load JPG	☒
45	16/10/18 12:07	General View	 Load JPG	☒
46	16/10/18 12:07	General View	 Load JPG	☒
47	16/10/18 12:07	General View	 Load JPG	☒
48	16/10/18 12:07	General View	 Load JPG	☒
49	16/10/18 12:07	General View	 Load JPG	☒
50	16/10/18 12:07	General View	 Load JPG	☒
51	16/10/18 12:07	General View	 Load JPG	☒
52	16/10/18 12:07	General View	 Load JPG	☒
53	16/10/18 12:07	General View	 Load JPG	☒
54	16/10/18 12:07	General View	 Load JPG	☒
55	16/10/18 12:07	General View	 Load JPG	☒
56	16/10/18 12:07	General View	 Load JPG	☒
57	16/10/18 12:07	General View	 Load JPG	☒
58	16/10/18 12:07	General View	 Load JPG	☒
59	16/10/18 12:07	General View	 Load JPG	☒
60	16/10/18 12:07	General View	 Load JPG	☒
61	16/10/18 12:07	General View	 Load JPG	☒
62	16/10/18 12:07	General View	 Load JPG	☒
63	16/10/18 12:07	General View	 Load JPG	☒
64	16/10/18 12:07	General View	 Load JPG	☒
65	16/10/18 12:07	General View	 Load JPG	☒
66	16/10/18 12:07	General View	 Load JPG	☒
67	16/10/18 12:07	General View	 Load JPG	☒
68	16/10/18 12:07	General View	 Load JPG	☒
69	16/10/18 12:07	General View	 Load JPG	☒
70	16/10/18 12:07	General View	 Load JPG	☒
71	16/10/18 12:07	General View	 Load JPG	☒
72	16/10/18 12:07	General View	 Load JPG	☒
73	16/10/18 12:07	General View	 Load JPG	☒
74	16/10/18 12:07	General View	 Load JPG	☒
75	16/10/18 12:07	General View	 Load JPG	☒
76	16/10/18 12:07	General View	 Load JPG	☒
77	16/10/18 12:07	General View	 Load JPG	☒
78	16/10/18 12:07	General View	 Load JPG	☒
79	16/10/18 18:27	Replacement Part Photo	 Load JPG	☒

Assessment Reports			1 per page	☒
No	Finalized On	Charn's Customcraft (HQ)	Thumbnail	Print
80	16/10/18 18:27	Replacement Part Photo	Load JPG	☒
81	16/10/18 18:27	Replacement Part Photo	Load JPG	☒
82	16/10/18 18:27	Replacement Part Photo	Load JPG	☒
83	16/10/18 18:27	Replacement Part Photo	Load JPG	☒
84	16/10/18 18:27	Replacement Part Photo	Load JPG	☒
85	16/10/18 18:27	Replacement Part Photo	Load JPG	☒
86	16/10/18 18:27	Replacement Part Photo	Load JPG	☒
87	16/10/18 18:27	Replacement Part Photo	Load JPG	☒
88	16/10/18 18:27	Replacement Part Photo	Load JPG	☒
89	16/10/18 18:27	Replacement Part Photo	Load JPG	☒
90	16/10/18 18:27	Replacement Part Photo	Load JPG	☒
91	16/10/18 18:27	Replacement Part Photo	Load JPG	☒
92	16/10/18 18:27	Replacement Part Photo	Load JPG	☒
93	16/10/18 18:27	Replacement Part Photo	Load JPG	☒
Documentation			1 per page	☒
No	Finalized On	Charn's Customcraft (HQ)	Thumbnail	Print
1	29/08/18 17:03	Log card (if available)	Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	31/08/18 10:01	ESTIMATE	Load PDF	
2	17/10/18 14:04	SUPPLEMENTARY	Load PDF	
3	17/10/18 14:04	PARTS INVOICE	Load PDF	

Linked Accident Report Documents

Assessment Reports			1 per page	☒
No	Finalized On	Charn's Customcraft (HQ)	Thumbnail	Print
1	28/08/18 14:33	Accident Statement	Load HTM	
Photos/Images			3 per page	☒
No	Finalized On	Charn's Customcraft (HQ)	Thumbnail	Print
1	28/08/18 14:30	Accident Photo	Load JPG	☒
2	28/08/18 14:30	Accident Photo	Load JPG	☒
3	28/08/18 14:30	Accident Photo	Load JPG	☒
4	28/08/18 14:30	Accident Photo	Load JPG	☒
5	28/08/18 14:30	Accident Photo	Load JPG	☒
6	28/08/18 14:30	Accident Photo	Load JPG	☒
7	28/08/18 14:30	Accident Photo	Load JPG	☒
8	28/08/18 14:30	Accident Photo	Load JPG	☒
Documentation			1 per page	☒
No	Finalized On	Charn's Customcraft (HQ)	Thumbnail	Print
1	27/08/18 19:00	Sketch Plan	Load TIF	
2	27/08/18 19:00	Sketch Plan #2	Load TIF	
3	27/08/18 19:00	Sketch Plan #3	Load TIF	
4	27/08/18 19:00	Sketch Plan #4	Load TIF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
---------------------	-------	------	-------

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Repairer ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

FWD Singapore Pte. Ltd.
6 Temasek Boulevard, #18-01 Suntec Tower 4
Singapore 038986

Our File No: CS/FWD18015879/T1QD3S2

Date: 17/10/2018

REFERENCE

Insured/Claimant:	LOO JANG WEI	Policy No:	PNPV2018-00005293	Claim No:	1201800010848
Date of Loss:	27/08/2018	Nature of Claim:	OD		

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	EH3636U			Engine No:	2ZR8063640
Make & Model:	TOYOTA C-HR HYBRID, 1.8 E G CVT (A)			Chassis No:	ZYX102023224
Reg. Date:	28/04/2017 (Man. Year: 2017)			Odometer:	19032 km
Colour:	Grey				
Engine Capacity:	1797 cc				
Market Value/New Car Price:	S\$100,000.00				
Sum Insured (S\$):	Market Value/New Car Price				

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Good	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:	

CONDITION OF TYRES

Front Tyre Size:	225/50 R18	Rear Tyre Size:	225/50 R18
Front Left Side:	Bridgestone 6 mm	Rear Left Side:	Bridgestone 6 mm
Front Right Side:	Bridgestone 6 mm	Rear Right Side:	Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,082.00	3,742.00	1,340.00	26.37
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,320.00	1,990.00	330.00	14.22
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	7,402.00	5,732.00	1,670.00	22.56
- Excess (S\$)	0.00	500.00	-500.00	
(S\$)	7,402.00	5,232.00	2,170.00	29.32
+ GST 7.00/7.00% (S\$)	518.14	366.24	151.90	29.32
Nett Amount (S\$)	7,920.14	5,598.24	2,321.90	29.32

INSPECTION

Date of Assignment:	29/08/2018	Present Location:	Charn's Customcraft (HQ)
			Charn's Customcraft (HQ)
Date Inspected:	30/08/2018	Inspected At:	Block 1010 Bukit Merah Lane 3, #01-105
			Singapore 159724
Estimated Period of Repair:	6.0 days		

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 17 Oct 2018)

Parts: M1-SUV TOYOTA C-HR HYBRID 1.8 E G CVT (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for EH3636U)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*Rear door RH	Bent	660.00 F	*660.00 F
2	2		*Rear door frame sticker	Necessary	60.00 F	*60.00 F
3	1		*Rear door protector RH	Cut	114.00 F	*114.00 F
4	1		*Front door RH	Bent	685.00 F	*685.00 F
5	3		*Front door frame sticker RH	Necessary	90.00 F	*60.00 F
6	1		*Front door frame protector RH	Cut	144.00 F	*144.00 F
7	1		*Front fender HYBRID emblem RH	Necessary	46.00 F	*46.00 F
8	1		*Front fender arch RH	Cut	88.00 F	*88.00 F
9	1		*Front quarter garnish RH	Cut	45.00 F	*45.00 F
10	1		*RH side mirror assy	Cracked	505.00 F	*505.00 F
11	1		*RH side mirror cover	Missing	65.00 F	*65.00 F
12	1		*RH taillamp	Not Necessary	385.00 F	*- F
13	1		*RH side skirt	Cut	300.00 F	*300.00 F
14	1		*Front rim RH	Cut	865.00 F	*865.00 F
15	1		*Rear rim RH	Repair	865.00 F	*- F
Supplementary #1						
16	1		*Rear fender arch protector RH	Cut	90.00 F	*90.00 F
17	6		*Door rivets	Necessary	15.00 F	*15.00 F
18	1		*Front door frame stickers (supersede in main list)	Repeated	60.00 F	*- F

F=Franchise part.

Total Parts (S\$) **5,082.00** **3,742.00**

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	Alignment	New	70.00	60.00
2	Check wiring function	New	40.00	30.00
3	Remove and reinstall front door glass RH	New	60.00	50.00
4	Remove and reinstall rear door glass RH	New	60.00	50.00
5	Remove necessary parts: jacking, panel beating, repair and straighten front fender RH, RH side mirror, front door RH, rear door RH, rear fender RH and rear bumper.	New	990.00	800.00
6	Putty and respray front fender RH, RH side mirror cover, front door RH, rear door RH, rear fender RH and rear bumper.	New	1,100.00	1,000.00
Gross Labour Cost (\$\$)			2,320.00	1,990.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >