

## Mei Kwan (LKKAuto)

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**From:** motorclaims.sg@fwd.com  
**Sent:** Thursday, 30 August, 2018 11:21 AM  
**To:** Asher Sng (LKKAuto); assignments; SUR; Admin A; Admin-D (LKKAuto)  
**Cc:** 'motorclaims.sg@fwd.com'  
**Subject:** FW: Arrange surveyor down to assess our client's vehicle SG1104R (FWD Ref: 1201800010433)  
**Attachments:** img-830092126-0001.pdf  
**Follow Up Flag:** Follow up  
**Flag Status:** Completed  
**Categories:** HMK

Hi LKK team,

Please refer to the email below and liaise with TP repairer for survey arrangement.

Attached is the repair estimate & TP GIA report.

Please create the case in Merimen.

Thank you.

Kind Regards

**Josey Loh**

Executive, Claims

FWD Singapore Pte. Ltd.

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**From:** Sunny Tan Ah Leong (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR) [mailto:TanAhLeong@smrt.com.sg]

**Sent:** Thursday, 30 August, 2018 10:24 AM

**To:** 'motorclaims.sg@fwd.com'; 'belliana@fwd.com'

**Cc:** Goh Kok Khoo (Auto Svcs/Ext Biz Svcs/AR & SC/ARC); Gerald Tan Chwee Hock (Auto Svcs/Ext Biz Svcs/AR &

SC/ARC)

**Subject:** Arrange surveyor down to assess our client's vehicle SG1104R

Dear Sir/Madam

Please be informed that our Bus No. SG1104R was damaged by your insured vehicle SKW5696H on 18/08/2018. The fault code is TP.

As the bus is at our WLD depot, kindly contact me to arrange it for you to survey.

Your kind co-operation is much appreciated.

Thank you

Sunny Tan  
Estimator, ARC Department  
SMRT Automotive Services Pte Ltd  
HP 9321 0958

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