

Vic (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Thursday, 6 December, 2018 2:54 PM
To: Audrey Woo (Auto Svcs/Ext Biz Svcs/Claims & IA/Buses); Vic (LKKAUTO)
Cc: cts@axa.com.sg; kianchuan.chan (kianchuan.chan@axa.com.sg); Admin A; Vivian Lau (LKKAUTO); CS A Team
Subject: RE: LOD to AXA PC798B - BUS/08/18/1032/AW – SG5786X – DOA 27 AUG 2018 *** LKK REF: CC4/ASM18015860/Nha3
Attachments: img-Z06142422-0001.pdf

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Hi Vic,

For your necessary action please.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Audrey Woo (Auto Svcs/Ext Biz Svcs/Claims & IA/Buses) <audrey@smrt.com.sg>
Sent: Thursday, 6 December, 2018 2:40 PM
To: Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>; Bevan Lim (LKK Auto) <bevanlim@lkkauto.com>
Cc: cts@axa.com.sg; kianchuan.chan (kianchuan.chan@axa.com.sg) <kianchuan.chan@axa.com.sg>
Subject: LOD to AXA PC798B - BUS/08/18/1032/AW – SG5786X – DOA 27 AUG 2018
Importance: High

SMRT Ref : BUS/08/18/1032/AW – SG5786X – DOA 27 AUG 2018

AXA Ref : PC798B

Dear AXA c/o LKK,

We claim on behalf of SMRT BUSES LTD, owner of the vehicle registration number SG5786X. Your client's negligent driving has caused the above accident. As a result, my client has suffered the following losses,

Cost of Repair	\$ 3,823.53
Loss of Use (2 Days x \$350, Double Decker)	\$ 700.00

LTA search fee	\$ 7.00
Total	\$ 4,530.53

We enclose the following documents,

- Repair Invoice
- LTA Search
- GIA report
- Survey Report and Bus Photos to be furnished by AXA's own appointed surveyor LKK.
- CCTV Faulty, No footage available.

We look forward to your confirmation to settle our claims within 15 days from the date of this email. Payment by cheque shall be crossed and made payable to SMRT BUSES LTD.

Audrey Woo | DID : 6556 3521 | FAX : 6368 7421 | Email : audrey@smrt.com.sg | Claims
Department | SMRT BUSES LTD | 6 Ang Mo Kio Street 62 Singapore 569140

