

Vic (LKKAUTO)

From: Audrey Woo (Auto Svcs/Ext Biz Svcs/Claims & IA/Buses) <audrey@smrt.com.sg>
Sent: Monday, 17 December, 2018 5:33 PM
To: Vic (LKKAUTO)
Cc: Admin A; Poh Kin (LKKAUTO)
Subject: Pend CHQ from AXA \$4430 - AXA PC798B - BUS/08/18/1032/AW - SG5786X - DOA 27 AUG 2018 *** LKK REF: CC4/ASM18015860/Nha3
Attachments: img-Z17171705-0001.pdf
Importance: High
Follow Up Flag: Follow up
Due By: Thursday, 20 December, 2018 3:00 PM
Flag Status: Flagged

SMRT Ref : BUS/08/18/1032/AW - SG5786X - DOA 27 AUG 2018

AXA Ref : PC798B

Without Prejudice. Save as to Costs.

Dear Vic (LKK),

Above attached signed DV refer. Original signed hardcopy has been postal mailed over to LKK office today, please keep a lookout for it.

We shall look forward to AXA's final settlement cheque from hereon.

[CHQ \\$4430](#) may be issued to [SMRT BUSES LTD](#) and postal mailed to [6 Ang Mo Kio Street 62 Singapore 569140](#), claims dept, Audrey Woo.

Audrey Woo | DID : 6556 3521 | FAX : 6481 9221 | Email : audrey@smrt.com.sg | Claims Department | 6 Ang Mo Kio Street 62 Singapore 569140



From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Monday, 17 December, 2018 4:14 PM
To: Audrey Woo (Auto Svcs/Ext Biz Svcs/Claims & IA/Buses)
Cc: Admin A; Vic (LKKAUTO); Poh Kin (LKKAUTO)
Subject: RE: LOD to AXA PC798B - BUS/08/18/1032/AW - SG5786X - DOA 27 AUG 2018 *** LKK REF: CC4/ASM18015860/Nha3

Without Prejudice

Dear Audrey,

We refer further to your below email.

Purely for an amicable settlement on a without prejudice basis and without admission of any liability to our Insured's part, we have our principal's mandate and we propose a global sum of **\$4,430.00** (all in) to settle your client's claim.

If agreeable, kindly chop and sign the attached **DV and ATA** then forward back to us a copy for payment processing.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

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From: Mei Kwan (LKKAuto)

Sent: Thursday, 6 December, 2018 2:54 PM

To: Audrey Woo (Auto Svcs/Ext Biz Svcs/Claims & IA/Buses); Vic (LKKAuto)

Cc: cts@axa.com.sg; kianchuan.chan (kianchuan.chan@axa.com.sg); Admin A; Vivian Lau (LKKAuto); CS A Team

Subject: RE: LOD to AXA PC798B - BUS/08/18/1032/AW – SG5786X – DOA 27 AUG 2018 *** LKK REF:

CC4/ASM18015860/Nha3

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Hi Vic,

For your necessary action please.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Audrey Woo (Auto Svcs/Ext Biz Svcs/Claims & IA/Buses) <audrey@smrt.com.sg>
Sent: Thursday, 6 December, 2018 2:40 PM
To: Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Bevan Lim (LKK Auto) <bevanlim@lkkauto.com>
Cc: cts@axa.com.sg; kianchuan.chan (kianchuan.chan@axa.com.sg) <kianchuan.chan@axa.com.sg>
Subject: LOD to AXA PC798B - BUS/08/18/1032/AW – SG5786X – DOA 27 AUG 2018
Importance: High

SMRT Ref : BUS/08/18/1032/AW – SG5786X – DOA 27 AUG 2018
AXA Ref : PC798B

Dear AXA c/o LKK,

We claim on behalf of SMRT BUSES LTD, owner of the vehicle registration number SG5786X. Your client's negligent driving has caused the above accident. As a result, my client has suffered the following losses,

Cost of Repair	\$ 3,823.53
Loss of Use (2 Days x \$350, Double Decker)	\$ 700.00
LTA search fee	\$ 7.00
Total	\$ 4,530.53

We enclose the following documents,

- Repair Invoice
- LTA Search
- GIA report
- Survey Report and Bus Photos to be furnished by AXA's own appointed surveyor LKK.
- CCTV Faulty, No footage available.

We look forward to your confirmation to settle our claims within 15 days from the date of this email. Payment by cheque shall be crossed and made payable to SMRT BUSES LTD.

Audrey Woo | DID : 6556 3521 | FAX : 6368 7421 | Email : audrey@smrt.com.sg | Claims
Department | SMRT BUSES LTD | 6 Ang Mo Kio Street 62 Singapore 569140

