

Asher Sng (LKKAuto)

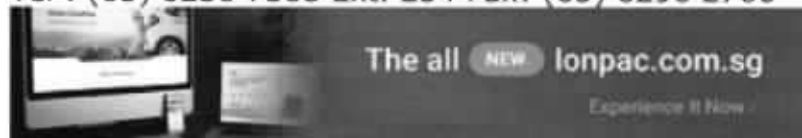
From: ONG LI LI <llong@lonpac.com>
Sent: Friday, 27 September 2019 9:26 AM
To: Asher Sng (LKKAuto)
Cc: MT_Claim_SG
Subject: RE: [MANDATE REQUEST] RE: Our Ref: 17/18/18/VP05/020864 RE: ATTACHED SKC5874R REPAIR ESTIMATE ,GIA REPORT FOR REQUEST JOINT EXPERT SURVEYOR LIST TO CONDUCT PRI SURVEY

Follow Up Flag: Follow up
Flag Status: Flagged

Dear Asher

Please proceed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]
Sent: Monday, 23 September 2019 6:07 PM
To: ONG LI LI
Cc: MT_Claim_SG
Subject: [MANDATE REQUEST] RE: Our Ref: 17/18/18/VP05/020864 RE: ATTACHED SKC5874R REPAIR ESTIMATE ,GIA REPORT FOR REQUEST JOINT EXPERT SURVEYOR LIST TO CONDUCT PRI SURVEY

Dear Sirs,

We refer to the above matter.

We have highlighted to your good office on 03/09/2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our insured rear ended third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **ALAN'S UNITED AUTO PTE LTD** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 8,932.96	\$ 5,243.00
2. Loss of Rental (13days x \$140)	\$ 1,820.00	\$ 800.00 (8days x \$100)

3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 10,254.96	\$ 6,045.00

**5 days recommendation for repair + 2 PIR + 1 sun

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <long@lonpac.com>

Sent: Monday, 3 September 2018 12:10 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Our Ref: 17/18/18/VP05/020864 RE: ATTACHED SKC5874R REPAIR ESTIMATE ,GIA REPORT FOR REQUEST JOINT EXPERT SURVEYOR LIST TO CONDUCT PRI SURVEY

Dear Mei Kwan/Thin Thin

Attached is our Insured's GIA report for your handling.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Monday, 3 September, 2018 11:23 AM

To: GERALD POH WEE BIN

Cc: MT_Claim_SG; Thin Thin (LKKAuto); Vivian Lau (LKKAuto); Admin A

Subject: RE: ATTACHED SKC5874R REPAIR ESTIMATE ,GIA REPORT FOR REQUEST JOINT EXPERT SURVEYOR LIST TO CONDUCT PRI SURVEY

WITHOUT PREJUDICE

LPC ref: TBA

LKK REF: CC4/LPC18015851/Kua3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SKC 5874R

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- TP GIA report
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Thin Thin and she can be contacted at DID: 6841 2360.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Wednesday, 29 August, 2018 3:22 PM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: ATTACHED SKC5874R REPAIR ESTIMATE ,GIA REPORT FOR REQUEST JOINT EXPERT SURVEYOR LIST TO CONDUCT PRI SURVEY

Dear Mr Gerald,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Wednesday, 29 August, 2018 3:19 PM

To: Catherine Chong (LKK Auto) <admin-d@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: ATTACHED SKC5874R REPAIR ESTIMATE ,GIA REPORT FOR REQUEST JOINT EXPERT SURVEYOR LIST TO CONDUCT PRI SURVEY

Dear Catherine,

For your necessary action.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: kennychan@alanutd.com [<mailto:kennychan@alanutd.com>]

Sent: Wednesday, 29 August, 2018 3:11 PM

To: GERALD POH WEE BIN

Subject: RE: ATTACHED SKC5874R REPAIR ESTIMATE ,GIA REPORT FOR REQUEST JOINT EXPERT SURVEYOR LIST TO CONDUCT PRI SURVEY

Dear Gerald

Enclosed ticked surveyor name for the arrangement of conduct pre repair survey ,thank you .

Regards

Kenny

Alan's United Auto pte Ltd

64538686

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Wednesday, August 29, 2018 2:24 PM

To: kennychan@alanutd.com

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: ATTACHED SKC5874R REPAIR ESTIMATE ,GIA REPORT FOR REQUEST JOINT EXPERT SURVEYOR LIST TO CONDUCT PRI SURVEY

WITHOUT PREJUDICE

Dear Kenny,

Attached list of surveyors for your necessary action.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: kennychan@alanutd.com [<mailto:kennychan@alanutd.com>]

Sent: Wednesday, 29 August, 2018 1:39 PM

To: GERALD POH WEE BIN

Subject: ATTACHED SKC5874R REPAIR ESTIMATE ,GIA REPORT FOR REQUEST JOINT EXPERT SURVEYOR LIST TO CONDUCT PRI SURVEY

Dear Gerald

Attached our client vehicle SKC5874R repair estimate ,GIA report to request joint expert survey list for us to choose surveyor to conduct pre survey for t. p. claim your insured vehicle SKW6322E accident on 29-08-2018 thank you .

Regards

Kenny

Alan's United Auto Pte Ltd

64538686

PETER ONG
c/o Blk 7 Sin Ming Industrial Estate
#01-76
Singapore 575642

Date: 17-9-2018
LONGAC INSURANCE BHD
MOTOR CLAIMS DEPT.
300 BEACH ROAD
#17-04/07 THE CONCOURSE
SINGAPORE 199555

Dear Sir / Madam

ACCIDENT INVOLVING MOTOR VEHICLES SKC 5874R AND SKW 6322E
ALONG AT THE SLIP RD TO LUZANH AVE ON 29-08-2018

I / We, the owner of Vehicle No. SKC 5874R which was involved in the above accident.

My / Our vehicle sustained damages as a result of the above said accident and I / we are now claiming against you for the followings:-

- | | | |
|--|---|------------------|
| 1. Costs of repair | - | \$5243.00 |
| 2. Loss of Use/Rental fees 13 days (PR SUZUKI) | - | \$1820.00 |
| 3. Police / GIA report / LTA fees | - | \$ 2.00 |
| 4. Surveyor report fees | - | |
| 5. Others | - | |
| Total: | | <u>\$7065.00</u> |

Please advise whether you are now prepare to settle my claims as outlined above.

I / We hereby authorise my / our repairers, M/s Alan's United Auto Pte. Ltd. and/or their representatives to negotiate/compromise settlement of my / our above claim on my / our behalf. If there is a settlement I / we further authorise you to pay whatever settlement sum to my / our repairers being the outstanding repair bill and incidentals due to them.

Your kind attention and prompt settlement is much appreciated.

Yours faithfully,

LETTER OF AUTHORITY

ACCIDENT INVOLVING SKC5874 R And SKW6322 E
ALONG AFTER TPE SLIP RD TO LOYANG AVE
ON 29-08-2018

BY THE LETTER OF AUTHORITY, I/We, PETER ONG
NRIC NO. S00349436 The owner of Vehicle No. SKC5874 R

Hereby irrevocably appoint Messrs **Alan's United Auto Pte. Ltd.** at Block 7, Sin Ming Industrial Estate, Sector C, #01-76, Singapore 575642, and/or their representative to process the Third Party claim on my/our behalf and to do all and/or any of the followings:-

1. To submit, negotiate/compromise and to resolve settlements of my/our above mentioned claim.
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favor of **Alan's United Auto Pte. Ltd.**
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever as they deem necessary for the purpose of settling my/our said claim.

I/ We hereby declare that all the processing and documents done by virtue of this letter of authority on my/our behalf by my/our repairers or any person authorized by them shall be as good valid and effectual to all intends and purposes whatsoever as if the same had been done or executed by me/us in person.

I/ We further confirm that the acceptance by Messrs **Alan's United Auto Pte. Ltd.** of the settlement amount constitute the full discharge of my/our claim(s) in respect of the above accident.

Signed on the 29 (day) 08 (month) 2018 (year)



Acknowledged by Owner
(company stamp if applicable)



LONPAC INSURANCE BHD

CLAIM NO : 17/18/18/VP05/020864
DATE : 02 OCT 2019


DISCHARGE VOUCHER

I/We, PETER ONG confirmed acceptance from M/s LONPAC INSURANCE BHD and/or the owner SKW 6322E the sum of Singapore Dollars SIX THOUSAND AND FORTY FIVE ONLY. (\$6,045.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving, SKC 5874R on 29/08/2018 along/at TPE SLIP RD TO LOYANG AVE.

I /We hereby agree to indemnify and keep indemnify (DU XIANFENG /LONPAC INSURANCE BHD) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to
M/s ALAN'S UNITED AUTO PTE LTD

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

 10/10/19
.....
Signature of vehicle owner/Date

PETER ONG 10/10/19
.....
Name of vehicle owner/Date

ALAN'S UNITED AUTO PTE. LTD.

Block 7, Sin Ming Industrial Estate, #01-76, Singapore 575642.

Tel: 6453 8686 (3 Lines) Fax: 6459 6550

Company Reg. No.: 201113667N

GST Reg. No.: 201113667N

Vehicle Insured : SKW6322E
Accident Date : 29-Aug-2018

Our Ref : 218148 (LONPAC) / CHAN

PETER ONG
BLK 167B PUNGGOL EAST
#06-401
Singapore 822167

No. : 15614

Date : 13-Sep-2018

PAGE : 1

FINAL REPAIR COST FOR HYUNDAI ELANTRA 1.6A SKC5874R
=====

To supply spare parts

To remove roof lining, front and
rear seats, trim board and carpet

To apply undersealing

To putty and spray replaced parts

To remove, cut-out damaged parts,
panel beating, welding, align,
refix and to renew above parts

	4,900.00
Add 7% GST :	343.00

Total :	S\$ 5,243.00
	=====

Singapore Dollars Five Thousand Two Hundred and
Forty Three Only

HUI SHOON CAR RENTAL

BLK 1, SIN MING INDUSTRIAL ESTATE, SECTOR C, #01-125, SINGAPORE 575636, TEL: 6453 1473

INVOICE NO:

28248

CUSTOMER

PETER ONG
C/O ALAN'S UNITED AUTO PTE LTD

BLK 7 SIN MING IND. ESTATE
SECTOR C, #01-76
SINGAPORE 575642.

ATTN: MR. ALAN KHONG

Date : 11.09.2018

Your Ref. : ---

Term : CASH

RENTAL FEES FOR :-

s/n	vehicle no.	vha no.	yr reference	no. of day/s	unit pr \$	amount
1	SBH 811K	16881	SKC 5874R	13	140.00	\$ 1,820.00
		***	*****	***		

\$ 1,820.00

PLEASE LET US HAVE YOUR CHEQUE MADE IN FAVOR
OF **HUI SHOON CAR RENTAL**

YOUR EARLY REMITTANCE IS MUCH APPRECIATED.



HUI SHOON CAR RENTAL

HUI SHOON CAR RENTAL

BLK 1, SIN MING INDUSTRIAL ESTATE, SECTOR C, #01-125,
SINGAPORE 575636. TEL: 6453 1473
REGN. NO.: 53013461J

VRA NO:

16881

VEHICLE RENTAL AGREEMENT

HIRER'S PARTICULAR		Vehicle No: <u>S1B4 811K</u>		Mileage Out: <u>73103</u>			
Hirer: <u>PETER ONG</u>		Make & Model: <u>TOYOTA ALTIS</u>	<input checked="" type="radio"/> Auto <input type="radio"/> Manual				
NRIC / Passport No: <u>S00349436</u>	Date of Birth: <u>09-11-1952</u>	OUT : Date: <u>29-8-2018</u>	OUT : Time: <u>10A-11</u>				
Address: <u>BUL 16713 PUNGGOL CNG</u>		Replace Veh No:	Mileage Out:				
<u>#06-401 S 822167</u>		OUT : Date:	OUT : Time:				
Driving Licence No: _____	Pass Date: <u>01-06-1992</u>						
Contact Number: <u>93863274</u>							
DRIVERS PARTICULARS (If different from Hirer)		CHARGES					
Appointed Driver: <u>CINDY ONG</u>		Daily <u>13</u> @ \$ <u>140</u> per day	<u>1820.00</u>				
NRIC / Passport No: <u>SS302038C</u>	Date of Birth: <u>18-01-1993</u>	Weekly @ \$ _____ per week					
Address: <u>BUL 684C EDGEHILL PLANS</u>		Monthly @ \$ _____ per month					
<u>A 08-641 S 823684</u>		Hours @ \$ _____ per hour					
Driving Licence No: _____	Pass Date: <u>04-10-2013</u>	Others @ \$ _____					
Contact Number: <u>81865472</u>							
New Insurance Policy Terms & Conditions as at 08-12-2010 1. NOT PERMITTED TO DRIVE - Not Covered Driver Age 22 years old and below Driver above Age 70 years old Driver less than 2 years Driving Experience 2. ADDITIONAL EXCESS - S\$3000.00 Driver Age 23 to 25 years old with 2 years driving experience Driver Age 65 to 70 years old with 2 years driving experience		SUB-TOTAL \$		<u>1820.00</u>			
		PETROL LEVEL					
		Out	E	1/4	1/2	3/4	F
		In	E	1/4	1/2	3/4	F
		TOTAL CHARGES \$		<u>1820.00</u>			
		IMPORTANT! FOR SINGAPORE USE ONLY Excess Liability: S\$2500.00 Malaysia Excess (With Prior Consent): <u>Not Allowed</u>					
REMARKS		Hirer's Signature: <u>[Signature]</u> Addition Driver's Signature: <u>[Signature]</u>					
<u>SKC 5874 R</u>							

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given HUI SHOON CAR RENTAL in connection with this agreement is true.

* IMPORTANT

- ONLY PERSONS ABOVE 20 TO BE BELOW 65 YEARS OLD WITH MORE THAN 3 YEARS DRIVING EXPERIENCE. AUTHORIZED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE. OTHERWISE ADDITIONAL S\$3000.00 EXCESS IS APPLICABLE.
- ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AND ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
- THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY, INCLUSIVE OF CDW AND/OR PAI WHERE APPLICABLE.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY, AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY HUI SHOON CAR RENTAL.
- IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY, IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.

RETURN OF VEHICLE: THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL BE DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO HUI SHOON CAR RENTAL AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER

DATE IN	TIME IN	MILEAGE	CHECKED BY	SIGNATURE OF HIRER / DRIVER
<u>11/9/18</u>	<u>1.45PM</u>	<u>23914</u>	<u>[Signature]</u>	<u>[Signature]</u>



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-132977

Date of Request: 29/08/2018

Your Ref No: Online Purchase

Alan's United Auto Pte Ltd
Blk 7 Sin Ming Industrial Estate
#01-76
Singapore 575642

Dear Sir/Madam,

Enquiry Date: 29/08/2018
Enquiry By: Chan Yew Siah
TP Vehicle No: SKW6322E
Accident Date: 29/08/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SKW6322E	Lonpac Insurance Bhd	06/11/2017-05/11/2018	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-132977

Date of Request: 29/08/2018

Your Ref No: Online Purchase

Alan's United Auto Pte Ltd
Blk 7 Sin Ming Industrial Estate
#01-76
Singapore 575642

Dear Sir/Madam,

Enquiry Date 29/08/2018
Enquiry By Chan Yew Siah
TP Vehicle No. SKW6322E
Accident Date 29/08/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque