

SS. REC. BY:

REF:

CS/FCI18015842/T1vd3 n2

Special Instruction:

Surveyor:

Tau Hieh

ASSIGNMENT (Office)

From (Person):

Erken Lee

of

FCI

Date/Time: 30/8/2008 12:11pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MY / CS

To Inspect Vehicle No:

SGT 5888B

Insured:

8HC 32G8P

at Workshop m/s:

Mova

Tel:

62723892 / 96510098

of

Blk 1008 Bkt merah Lane 3 # 01-04

Policy No:

Claim No:

D18066458 MFSTH

Sum Insured:

Excess:

Make of Veh:

D.O.A.

27/08/2008

(Client's Record)

CA / REV / REP. / REV 24 HRS

(OS)

Date/Time:

12:30pm 30/8/08

Person Contacted:

Suehn / Ah Keong

H.O.D. Endorsement:

Vehicle IN/OUT

Date/Time

Action/Instruction (✓) Estimate

SGT 5888B - ecG / AIG 16020464 / T1pb 342 DOA: 15/8/16

8HC 32G8P - CC3 / FCI 13010135 / kyldi DOA: 1/3/13

3/9/18

Email preli revised to FCI

18/9/18

@ 934pm Ah Keong will email us finalised

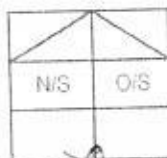
Taylor

REF:

FCI

INSURANCE

From: _____ Date: _____
 Estimated Cost: _____
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To inspect Vehicle No: _____
 at Workshop no: _____
 of: _____
 Insured: _____
 Policy No: _____
 Claims No: _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____



(Policy Condition)
 Remark: The veh had commenced its
 repair at the time of inspection.

Bal. or Market Value: _____
 IDAC Accident Report: _____ Consistent? : Yes or No
 GIA / PR. Seen: _____ Consistent? : Yes or No
 Est. Repairs: _____ days Res.: Yes or No
 Lump Sum: _____ % 3 Val.: Yes or No
 CA / REV / REP. / 24 HRS _____ WP'

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SGL5888B Yr Regn: 2012 Jue
 Type: M. Car M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or
 Make: BMW X1 C.C. 1997
 Colour: white A/C: Insured / Std / NI / NA
 Sp. Reading: 96424 T/Park: Insured / Std / NI / NA
 Eng/No: WB AVL 92020 VL 60613
 C/No: _____
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: In order / Jammed / Leaked / Burnt or
 Brake: In order / Jammed / Leaked / Burnt or
 Modi: Nil / S/Rim / STD A/Rim or
 Tyre Size: F: 225/45 R18
 R: ~ ~

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU PIR / SUMI /
 TOYO / YOKO or

Front		Rear	
R/Bal.	<u>6</u> mm	R/Bal.	<u>6</u> mm
L/Bal.	<u>6</u> mm	L/Bal.	<u>6</u> mm
D.O.A.		D.O.I.	<u>30/8/18</u>

Survey held at Moyn BM
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time Action / Instruction SLH 4485E

8/10/18 LS \$ 3050 confirmed by email (Ref 1379.45, 31/9)

RECEIVED 09 OCT 2018

Date/Time: File Pass to: ☐ : Preli. Report
☐ : Final Report

Date/Time: File Return to:

9/10 - typist

Report Format: CWS
 Lump Sum / LB LRS 3050/p

Days Of Repair: 4 8/10/18 Enrich
 Resurvey No. of Trip: 1

Add Fee: ☐ Site Insp (\$)
☐ Interview (\$)
☐ Tidy up (\$)
☐ Weekend (\$)

Survey Fee
 Transportation

135
50
50
35
270



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: D18006455MFSH

Our ref: CS/FCI18015842/T1vd3

Date: 3/9/2018

The Motor Claims Department
M/s FIRST CAPITAL INSURANCE LTD

Without Prejudice

Dear Sir/Madam,

INITIAL INSPECTION REPORT OF VEHICLE NO. SGL 5888B

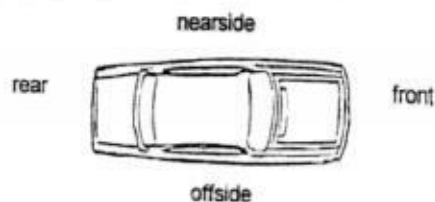
We thank you for your instruction on 30/8/2018

Please be informed that we had conducted the inspection of the above mentioned vehicle on 30/8/2018 at the premises of M/s MOVA AUTOMOTIVE PTE LTD and have the following to report:-

Workshop Estimate Amount	: S\$4,429.45
Revised Estimate Amount	: S\$2,301.59
"Check" Items Amount	: S\$797.53
Market Value	: S\$
LTA Reimbursement Value	: S\$
Nett Value	: S\$

Description of Damage:

The vehicle sustained damages at the rear portion.



Comments/Present Status:

Damages Consistent

Yours faithfully,

MOHAMAD TAUFIKH
M.MATAL, AMSAE-A
Automobile Assessor

MOTOR SURVEY ASSIGNMENT

Date 29-08-2018 **Our Ref No.** D18080455MFSH

Accident Date 27-08-2018 **Claim Type.** Third Party

Insured Vehicle SHC3268P **Third Party Vehicle.** SGL50003

Survey Location BLOCK 1008 BUKIT MERAH LANE 3 #01-04/06/08

Contact Person. NITHA

Contact No. 62723892/ 62723892 **Fax No.** 62708114

Survey Type DIRECT SETTLEMENT:

Appointed Surveyor LKK AUTO CONSULTANTS PTE LTD

Contact Person NA **Fax No.** 68410015

Contact Number. NA

FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

THIRD PARTY SURVEY REQUEST

Cc : Workshop MOVA AUTOMOTIVE PTE LTD **Attention.** NIL

Cc : TP Solicitor NA **TP Solicitor Fax No.** NA

Officer Incharge EILEEN LEE

IMPORTANT NOTE

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.
 This is a computer generated letter, no signature required.

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Monday, 3 September 2018 2:26 PM
To: 'Claim Workflow System'
Cc: EILEENLEE@MSFIRSTCAPITAL.COM.SG; SUR
Subject: RE: SURVEY ASSESSMENT - D18006455MFSH/1, SGL 5888B
Attachments: SGL 5888B PRELI ADVISED.pdf

Dear Sir/Madam,

Enclosed preliminary revised of vehicle SGL 5888B
Date of survey: 30/8/2018
Number of days : 3 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Thursday, 30 August 2018 12:38 PM
To: 'Claim Workflow System' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>
Cc: EILEENLEE@MSFIRSTCAPITAL.COM.SG; SUR <sur@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D18006455MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim Workflow System [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]
Sent: Thursday, 30 August 2018 12:11 PM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG; EILEENLEE@MSFIRSTCAPITAL.COM.SG
Subject: PRI: SURVEY ASSESSMENT - D18006455MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.



This email has been checked for viruses by AVG antivirus software.
www.avg.com

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Tuesday, 9 October 2018 12:38 PM
To: 'Keong'; Taufikh (LKKAUTO)
Cc: SUR; enny@movs.com.sg; 'Suann'; 'Vivian'
Subject: RE: SGL5888B Ready For Finalise

Dear Ah Keong,

Noted with thanks.

Kindly send Final invoice and all supporting documents to First Capital Ins Ltd.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Keong <keong@movs.com.sg>
Sent: Monday, 8 October 2018 5:50 PM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; Taufikh (LKKAUTO) <Taufikh@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; enny@movs.com.sg; 'Suann' <suann@movs.com.sg>; 'Vivian' <vivianwkl@movs.com.sg>
Subject: RE: SGL5888B Ready For Finalise

Dear Veron
Confirmed ,Thank you.

Best Regards,

Goh Chai Hock (Keong)

Claims Estimator

Mova Automotive Pte Ltd

HP : 96510098

Tel: 6272 3892 Fax: 6270 8314



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From: Veron Chen (LKKAUTO) [<mailto:veronchen@lkkauto.com>]
Sent: Monday, 8 October 2018 12:07 PM
To: Keong; Taufikh (LKKAUTO)
Cc: SUR
Subject: RE: SGL5888B Ready For Finalise

Dear Ah Keong,

WITHOUT PREJUDICE

Offer Lump Sum \$3050 @ 4 working days.

REAR BUMPER REVERSE SENSOR (1PC).

Kindly check and confirm.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Keong <keong@nova.com.sg>

Sent: Friday, 5 October 2018 4:24 PM

To: Taufikh (LKKAuto) <Taufikh@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

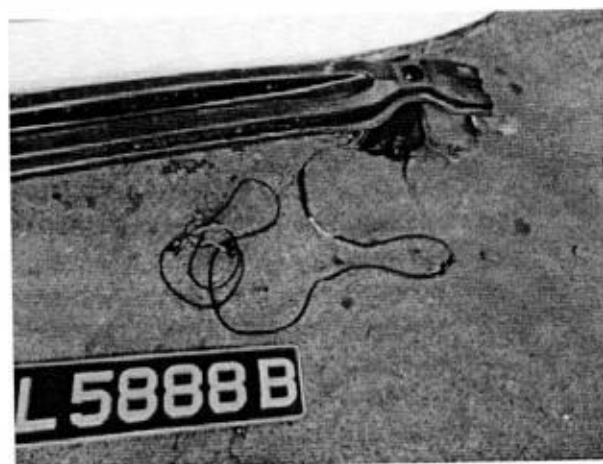
Subject: SGL5888B Ready For Finalise

Dear Taufikh

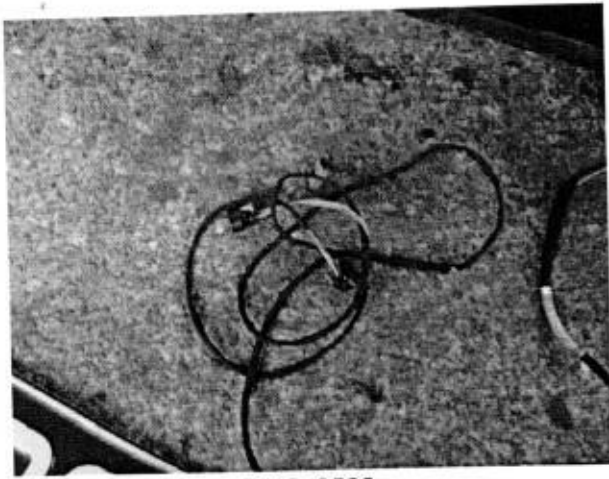
Attach finalise report and photo ,Lump sum\$3300.00 and 4 days. Thank you.



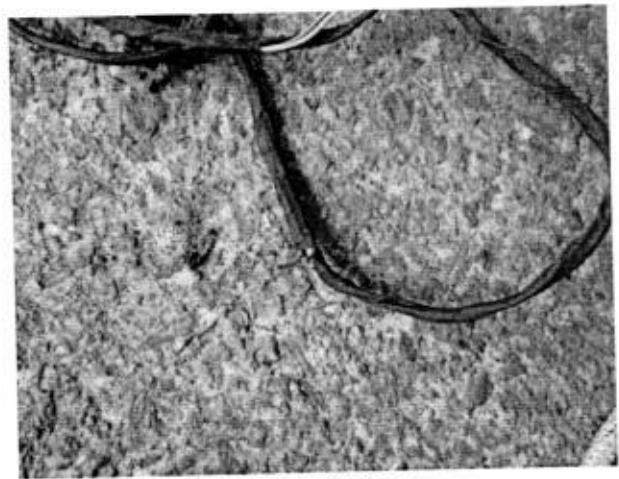
IMG_3531



IMG_3532



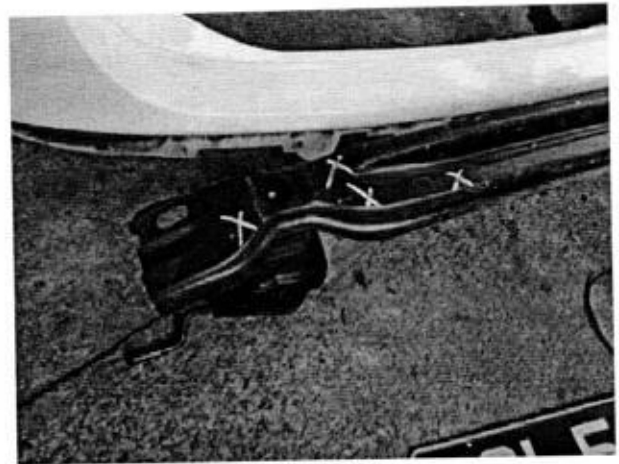
IMG_3533



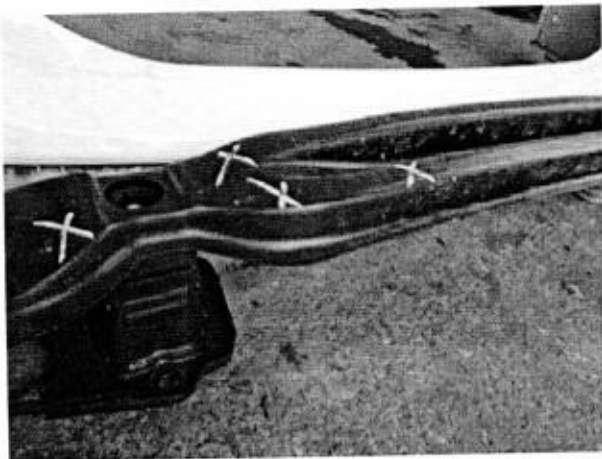
IMG_3534



IMG_3535



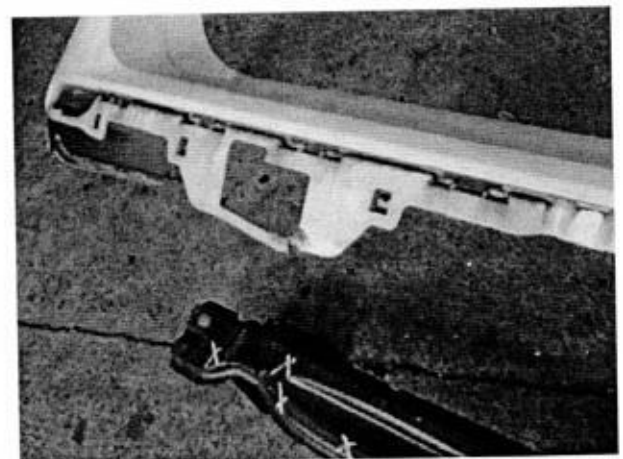
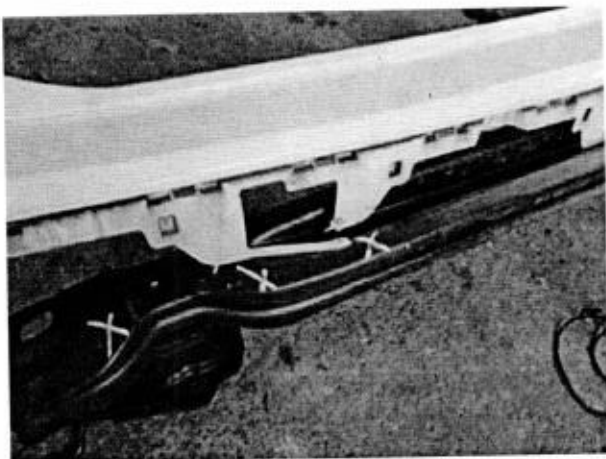
IMG_3538



IMG_3539



IMG_3540



IMG_3541



IMG_4020

IMG_3543



IMG_4021



IMG_4022

Best Regards,
Goh Chai Hock (Keong)
Claims Estimator
Mova Automotive Pte Ltd
HP : 96510098
Tel: 6272 3892 Fax: 6270 8314



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Estimate

29/08/2018

MS FIRST CAPITAL INSURANCE LIMITED
 36 Robinson Road
 #16-01 City House
 Singapore 068877.

Attention :- XA026

Page # :- 1
 Veh # :- SGL5888B
 Veh Model :- BMW X3
 Estimate# :- CK417902
 Claim # :-
 ACC. Date :- 27/08/18
 Terms :- C.O.D Days
 Remarks :-

Main Office:
 Mova Building
 No. 22, Jalan Kilang,
 Singapore 159419
 Tel : (65) 6476 3333
 Fax : (65) 6271 5891
 www.mova.com.sg

Workshop Dept:
 Block 1008,
 Bukit Merah Lane 3,
 #01-04/06/08/94
 Singapore 159722

Tel: (65) 6272 3892
 Fax: (65) 6270 8314
 Co. Reg. 198904033G
 GST Reg. M2-0088864-2

No.	Description	Qty	U.Price	Amounts S\$
LIST ITEMS :				
1.	REAR BUMPER TOP	1 PC	831.40	831.40 <i>de ✓</i>
2.	REAR BUMPER LOWER	1 PC	622.35	622.35 <i>de ✓</i>
3.	REAR BUMPER REINFORCEMENT	1 PC	513.60	513.60 <i>bt ✓</i>
4.	REAR BUMPER RIVET	10 PC	8.30	83.00 <i>nu ✓</i>
5.	REAR BUMPER REVERSE SENSOR	1 PC	326.85	653.70 <i>dis ✓</i>
6.	REAR BUMPER SENSOR WIRE	1 PC	278.60	278.60 <i>dis ✓</i>
7.	REAR BUMPER LOWER GARNISH	1 PC	780.00	780.00 <i>de ✓</i>
8.	REAR BUMPER BRACKET	1 PC	47.30	47.30 <i>nu X</i>
LIST TOTAL S\$				3,809.95
5% DISCOUNT S\$				-190.50
				3,619.45
LABOUR :				
TO REPAIR REAR PANEL, REAR BOOT, REMOVE & REFIX DAMAGED PARTS, STRAIGHTEN AND REALIGN AFFECTED AREAS				✓ 250 300.00
TO SPRAY PAINT AFFECTED AREAS				✓ 300 450.00
TO INSTALL REVERSE SENSOR & CHECK WIRING FOR FUNCTION				✓ 30 60.00
LABOUR TOTAL S\$				810.00

E. & O.E

NON-TAX AMOUNT S
 AMOUNT S\$ 4,429.45
 GST @ 7 % 310.06

AMOUNT DUE S\$ 4,739.51

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis

Customer's Signature/Co. Stamp **MOVA AUTOMOTIVE PTE LTD**

- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Signature
 3/9/18

Tanpin 97495749
'WP' 30/8/18 @ 1620
** Resurvey before paint.*
03 days
sur e lkk auto.com

Estimate

29/08/2018

MS FIRST CAPITAL INSURANCE LIMITED
 36 Robinson Road
 #16-01 City House
 Singapore 068877.

Attention :- XA026

Page # :- 1
 Veh # :- SGL5888B
 Veh Model :- BMW X3
 Estimate# :- CK417902
 Claim # :-
 ACC. Date :- 27/08/18
 Terms :- C.O.D Days
 Remarks :-

Main Office:
 Mova Building
 No. 22, Jalan Kilang,
 Singapore 159419
 Tel: (65) 6476 3333
 Fax: (65) 6271 5891
 www.mova.com.sg
Workshop Dept:
 Block 1008,
 Bukit Merah Lane 3,
 #01-04/06/08/94
 Singapore 159722
 Tel: (65) 6272 3892
 Fax: (65) 6270 8314
 Co. Reg. 198904033G
 GST Reg. M2-0088884-2

No.	Description	Qty	U.Price	Amounts S\$
LIST ITEMS :				
1.	REAR BUMPER TOP	1 PC	831.40	CRK 831.40 ✓
2.	REAR BUMPER LOWER	1 PC	622.35	de 622.35 ✓
3.	REAR BUMPER REINFORCEMENT	1 PC	513.60	? 513.60 ✓
4.	REAR BUMPER RIVET	10 PC	8.30	nu 83.00 ✓
5.	REAR BUMPER REVERSE SENSOR	1 PC	326.85	dis 653.70 ✓
6.	REAR BUMPER SENSOR WIRE	1 PC	278.60	cut 278.60 ✓
7.	REAR BUMPER LOWER GARNISH	1 PC	780.00	de 780.00 ✓
8.	REAR BUMPER BRACKET	1 PC	47.30	? 47.30 X
LIST TOTAL S\$				3,809.95
5% DISCOUNT S\$				-190.50
				<u>3,619.45</u>
LABOUR :				
TO REPAIR REAR PANEL, REAR BOOT, REMOVE & REFIX DAMAGED PARTS, STRAIGHTEN AND REALIGN AFFECTED AREAS				
				250 300.00
TO SPRAY PAINT AFFECTED AREAS				
				300 450.00
TO INSTALL REVERSE SENSOR & CHECK WIRING FOR FUNCTION				
				30 60.00
LABOUR TOTAL S\$				<u>810.00</u>

E. & O.E

NON-TAX AMOUNT S

AMOUNT S\$ 4,429.45

GST @ 7 % 310.06

AMOUNT DUE S\$ 4,739.51

Customer's Signature/Co. Stamp **MOVA AUTOMOTIVE PTE LTD**

Tan Hin 97495749
 'up' 30/8/18 @ 120
 * Respray before paint.
 03 days
 sur @ kluanto.com



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
FIRST CAPITAL INSURANCE LTD		Ref : CS/FCI18015842/T1vd3n2		
36 ROBINSON ROAD #16-01 CITY HOUSESINGAPORE 068877		Date : 10-10-2018		
		Code : FCI2		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SHC 3268P	Veh. Inspected	SGL 5888B	
Policy No.		Coverage (\$)	0.00	
Claim No.	D18006455MFSH	Excess (\$)	0.00	
Assign From	EILEEN	Assign Date	30/08/2018	
2. Vehicle Particulars & Condition				
Make & Model	BMW X1	c.c	1997	
Engine No.	HIDDEN	Year of Reg.	2012	
Chassis No.	WBAVL92020VL60613	Colour	WHITE	
Odometer	96424	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	225/45 R18	PIRELLI	6 mm	
L/H Front Tyre	225/45 R18	PIRELLI	6 mm	
R/H Rear Tyre	225/45 R18	PIRELLI	6 mm	
L/H Rear Tyre	225/45 R18	PIRELLI	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	27/08/2018	Inspection Date	30/08/2018	
Survey held at	MOVA AUTOMOTIVE PTE LTD BLK 1008 BUKIT MERAH LANE 3 #01-04/06/08 SINGAPORE 159722			
5a. Remarks				
A) DAMAGES CONSISTENT TO ACCIDENT REPORT. B) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. C) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		4 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SGL 5888B

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR BUMPER TOP	DEFORMED	831.40	831.40
1	REAR BUMPER LOWER	DEFORMED	622.35	622.35
1	REAR BUMPER REINFORCEMENT	BENT	513.60	513.60
10	REAR BUMPER RIVET @\$8.30	NECESSARY	83.00	83.00
2	REAR BUMPER REVERSE SENSOR @\$326.85	DISTORTED (1 PC ONLY)	653.70	326.85
1	REAR BUMPER SENSOR WIRE	DISTORTED	278.60	278.60
1	REAR BUMPER LOWER GARNISH	DEFORMED	780.00	780.00
1	REAR BUMPER BRACKET	NOT NECESSARY	47.30	-
	LESS 5% DISCOUNT		-190.50	-171.79
			3,619.45	3,264.01
LABOUR				
	TO REPAIR REAR PANEL, REAR BOOT, REMOVE & REFIX DAMAGED PARTS, STRAIGHTEN AND REALIGN AFFECTED AREAS.		300.00	250.00
	TO SPRAY PAINT AFFECTED AREAS.		450.00	300.00
	TO INSTALL REVERSE SENSOR & CHECK WIRING FOR FUNCTION.		60.00	30.00
			810.00	580.00
GRAND TOTAL			4,429.45	3,844.01
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				3,050.00

Report Ref No. CS/FCI18015842/T1vd3n2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

ADRIAN LING WAI PING

B.Eng, AMSOE, AMIRTE, AMSAE-A, M.MATAI

Licensed Appraiser

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