

Vic (LKKAUTO)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
<LeeGek@smrt.com.sg>
Sent: Tuesday, 8 January, 2019 3:16 PM
To: Vic (LKKAUTO)
Cc: Admin A; Hsiao Tong (LKKAUTO); Vivian Lau (LKKAUTO)
Subject: Returned of DV Re: Accident on 24/8/2018 involving SHB 1063G & SLQ 6334R (AIG's insured) Our Ref: TAX/08/18/2087/lg LKK REF CC3/LCR18015835/T1wb3
Attachments: img-108145404-0001.pdf

Dear Vic,

We attach the duly signed DV and ATA for your necessary action. Please let us have AIG's cheque for \$6,800.00 payable to **SMRT TAXIS PTE LTD**. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd



From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: 08/01/2019 11:50
To: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
Cc: Admin A; Hsiao Tong (LKKAUTO); Vivian Lau (LKKAUTO); Vic (LKKAUTO)
Subject: RE: LOD Re: Accident on 24/8/2018 involving SHB 1063G & SLQ 6334R (AIG's insured) Our Ref: TAX/08/18/2087/lg LKK REF CC3/LCR18015835/T1wb3

Without Prejudice

Dear Lee Gek,

Please find attached DV and ATA as requested for your necessary action.

Thank you.

Best Regards,

Vic Alpeh | Case Handler (on behalf of Vivian)

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

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From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) <LeeGek@smrt.com.sg>
Sent: Wednesday, 2 January 2019 5:08 PM
To: Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: RE: LOD Re: Accident on 24/8/2018 involving SHB 1063G & SLQ 6334R (AIG's insured) Our Ref: TAX/08/18/2087/lg

Dear Vivian,

We accept your global offer of \$6,800.00. Please let us have your DV.

Thanks for your prompt settlement.

Regards

Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd



From: Vivian Lau (LKKAUTO) [<mailto:vivianlau@lkkauto.com>]
Sent: 02/01/2019 16:24
To: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
Cc: Admin A; Hsiao Tong (LKKAUTO)
Subject: RE: LOD Re: Accident on 24/8/2018 involving SHB 1063G & SLQ 6334R (AIG's insured) Our Ref: TAX/08/18/2087/lg

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Lee Gek,

Accident on 24/8/2018 involving SHB 1063G & SLQ 6334R

We refer to the above matter

For a quick and amicable settlement, our principal offer to settle global sum at **S\$ 6,800.00**

Kindly confirm acceptance.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Friday, 21 December, 2018 4:57 PM

To: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) <LeeGek@smrt.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: FW: LOD Re: Accident on 24/8/2018 involving SHB 1063G & SLQ 6334R (AIG's insured) Our Ref: TAX/08/18/2087/lg

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC3/LCR18015835/T1wb3	Vivian

To check availability of the case handler, you may contact the undersigned

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) <LeeGek@smrt.com.sg>

Sent: Friday, 21 December 2018 2:40 PM

To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: LOD Re: Accident on 24/8/2018 involving SHB 1063G & SLQ 6334R (AIG's insured) Our Ref: TAX/08/18/2087/lg

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$5043.55
Loss of Rental	\$1377.09 (11 days x \$125.19)
Loss of Income	\$660.00 (11 days x \$60.00)

LTA Search Fee	\$7.00
Total	\$7087.64

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) police/GIA reports
- 4) Accident vehicle laid-up report
- 5) LTA search

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd

