

INSURANCE

INS CASE OWNER:

CC ^hUR ^hATG1801 5825, 12/6/18

LKK:

IDAC:

Surveyor:

Tnuli.

DOI:

ASSIGNMENT

24/8/18

Date / Time:

24/8/18

Registered in Merimen:

20/8/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLA 6774R.

Name of Insured:

UR

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

24/8/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age: LEE UAN HOE STEVEN

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

69098864056

Policy No.:

94444469

Make / Model:

TOYOTA

Place of Accident:

JUNE MARINE BOULEVARD

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

SHB 10624



INSRS:

WSP:

Tel:

Liability:

RMKS:

SMKT



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

6/9/18
vian

SHB 10624 - X
SLA 6774R - 44/UR1801484 (Pmb 3/4/18)

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI: 6/9/18

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI: (SMKT)

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA/GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Repair Cost:

PIP SS 3,043.55 (5 days) Reduction: 50 %

Confirm by:

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with LEE GEL

Email ☐ Call ☐

Final Liability:

% 100 (Agreed / Assessed) BOLA S/N No.: NIL

Repair Cost:

SS 3043.55

Loss of Rental (LOR):

SS 1251.90 (10 days) x 125.19

Loss of Use (LOU):

SS 500 (550 x 10 days)

Loss of Income (LOI):

SS (5 x days)

LOR only

☐ LOU only

☐ LOR + LOU

☐ LOR + LO

[Tick only one]

GIA/LTA Search

SS 7.00

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost

SS

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee: \$320.00

Total:

SS 6802.45

Global Sum SS:

6,800.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

SS 6,800.00

Name 1:

SMKT TAXIS PTE LTD

Payee 2: (Strike if N.A.)

SS

Name 2:

-

Payee 3: (Strike if N.A.)

SS

Name 3:

-

Signature

Tanpin

REF:

ALG.

ASSIGNMENT

From: _____ Date: _____
Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No. _____

at Workshop m/s _____

of _____

Insured _____

Policy No. _____

Claims No. _____

Sum Insured: _____

Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.



Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 5 days Res.: Yes or No

Lum Sum: 318.2 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____

Person Contacted: _____

Vehicle: IN / OUT

Veh No: SHB1063G. Yr Regn: 2017 Dec.

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toyota Prius

C.C. 1798

Colour: Maroon

A/C: Insured / Std / NI / NA

Sp Reading: 43431

T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: JTDKB5FU603577127

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 195/65R15

R: 7

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 6 mm

R/Bal. 6 mm

L/Bal. 6 mm

L/Bal. 6 mm

D.O.A. _____

D.O.I. 27/8/18

Survey held at 9MKT u.L.

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Frt N/S

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

TAX 08/18/2017

8/11/18

Confirm JB-2 \$5043.55 with 5 working days.

TP: ALG.

SLQ 6334R

(Ad. \$7061.94
58.1.)

Date/Time, File Pass to?



: Preli. Report



: Final Report

1)

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation

) S + RS \$

) Photos

) Others

TOTAL

Report Format :

Lump Sum / I.B.I: (\$

Add Fee:



Site Insp (\$



Interview (\$



Tech. Invs (\$



Weekend (\$



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

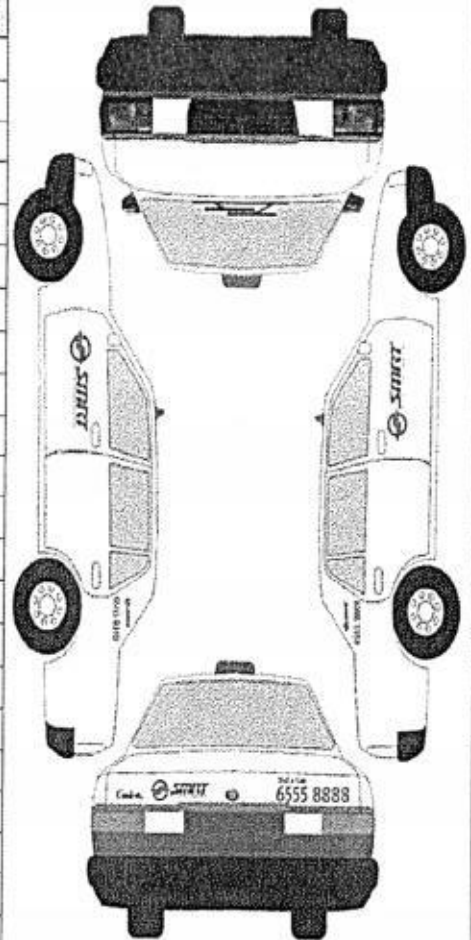
TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

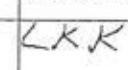
Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD			Ref : CC3/LCR18015835/T1wb3	
78 SHENTON WAY #08-16 CHARTIS BUILDINGS SINGAPORE 079120			Date : 30-08-2018	
			Code : LCR	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SLQ 6334R	Veh. Inspected	SHB 1063G	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	30/08/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	24/08/2018	Inspection Date	27/08/2018	
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

Section A - Accident Details

Registration Number	SHB1053G
Case Reference Number	TAX/08/18/2087
Registration Date	19/12/17
Company Type	SMRT Taxis Pte Ltd
Make	TOYOTA
Model	PRIUS4
Name of Driver	NG TECK HOCK
Type of Accident	SIDE SWIPE
Accident Date and Time	24/08/18 8:40 PM
Accident Reported Date and Time	25/08/18 10:53 AM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	000024097665
Special Instruction to ARC, if any	DROVE IN / SLO6334R Resurvey before paint , part by part repair , FOR CHECK ITEM and REPLACE
Prepared Date and Time	25/08/2018 11:22 AM
Chassis Number	JTDKB3FU603577127
Mileage	
Work Shop	
Repair Completion Date and Time	



Section B - Summary of Repair Estimates

Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$845.00	\$400.00
Total Spray Cost	\$1,476.00	\$500.00
Total Spare Part Cost	\$8,614.49	\$3,853.55
Total Other Cost	\$1,170.00	\$290.00
TOTAL COST	\$12,105.49	\$5,043.55 (P/P)
Lump Sum Total	\$0.00	\$0.00
Number of Repair Days	6.0	5.0
Prepared / Adjusted By	Taxi Estimator Team	TAUFIKH (LKK) / AIG
ARC / Surveyor Sign Off Date	25/08/2018 1:23 PM	27/08/2018 4:41 PM
Signature		
Remarks		

SMRT Accident Vehicle Repair Estimates

SMRT Automotive Service Pte Ltd
80 Woodlands Industrial Park E4, Singapore 757705
FAX Number : 63685592
Estimator Telephone Number : 68662823
Accident Reporting Number : 68662672

Date Generated : 10/10/2018

User ID : PenSuan

5385247041	PAD, FR WHEEL LH	0.00	\$67.70	25.00	\$0.00	Replace	Check	X
	TYRE	0.00	\$126.74	0.00	\$0.00	Replace	Not Given	X
42611-47450	WHEEL, DISC FRONT	1.00	\$1,555.10	25.00	\$1,166.33	Replace	Replace	/
4852080492	ABSORBER SET, SHOCK, FRONT LH	0.00	\$398.10	25.00	\$0.00	Replace	Check	X
4882047040	LINK ASSY, FRONT STABILIZER, RH & LH	0.00	\$186.70	25.00	\$0.00	Replace	Check	X
4806947060	LOWER ARM SUB-ASSY, FRONT LH	0.00	\$631.60	25.00	\$0.00	Replace	Check	X
4333019115	JOINT ASSY, LWR BALL RH & LH	0.00	\$200.10	25.00	\$0.00	Replace	Check	X
4355047020	HUB & BEARING ASSY, RH & LH	0.00	\$554.20	25.00	\$0.00	Replace	Check	X
4321247040	KNUCKLE, STEERING, LH	0.00	\$555.20	25.00	\$0.00	Replace	Check	X
5370247101	APRON SUB-ASSY, FRONT FENDER, LH	0.00	\$944.20	25.00	\$0.00	Replace	Not Given	X
7586047900	MOULDING ASSY, BODY ROCKER PANEL, LH	0.00	\$576.00	25.00	\$0.00	Replace	Not Given	X
8794047440	MIRROR ASSY, OUTER REAR VIEW, LH	1.00	\$1,283.90	10.00	\$1,155.51	Replace	Replace	/
8796147440	MIRROR OUTER GLASS, LH	0.00	\$143.10	25.00	\$0.00	Replace	Check	X
8174047010	LAMP ASSY, SIDE MIRROR TURN SIGNAL, LH	1.00	\$162.20	10.00	\$145.98	Replace	Replace	/
8794547060A1	COVER, OUTER MIRROR, LH	1.00	\$89.50	25.00	\$87.13	Replace	Replace	/
8954347040	SENSOR, SPEED, FRONT LH	0.00	\$450.50	10.00	\$0.00	Replace	Check	X
Total			\$12,241.84		\$3,853.55			

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
Total									

3853.55 ✓
+ 400.00
+ 790.00

5043.55 #
5 days

SMRT Accident Vehicle Repair Estimates

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHB1063G
 Ref. No : TAX/08/18/2087
 Reg. Date : 19/12/2017
 Vehicle Type : TAXI
 Make : TOYOTA PRIUS
 Model : PRIUS4
 Name of Driver : NG TECK HOCK
 Type of Accident : SIDE SWIPE
 Date / Time of Accident : 24/08/2018 08:40:00 PM
 Accident Reported Date / Time : 25/08/2018 12:00:00 AM
 Surveyor is Required? : Yes
 Survey by :
 Vehicle is Towed Back? : No
 Towed Back Date/Time :
 Replacement Vehicle issued? : No
 Accident Repair Job Card No : 000024097665
 Special Instruction to ARC, if any :
 DROVE IN / SLQ6334R
 Prepared Date : 25/08/2018 11:22:29 AM



LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary dem(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Tanfin 97495749

WR

27/8/18 @ 1640

Resurvey before paint

54 days

su@lkkauto.com

tanfin@lkkauto.com

Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No : JTDKB3FU603577127

Mileage

0

Work Shop :

Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 845.00	0.00
Total Spray Painting Charges	: 1,476.00	0.00
Total Material Charges	: 9,881.33	9,881.33
Other Charges	: 1,170.00	0.00
TOTAL	: 13,372.33	0.00
Lum Sum Total	: 0.00	0.00
No. of Repair Days	: 6.00	0.00
Prepared / Adjusted By	:	
Arc / Surveyor Sing Off Date	: 25/08/2018 01:23:28 PM	01/01/1900 12:00:00 AM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 25/08/2018 01:21:29 PM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No :

Invoice No :

Quotation Date :

Invoice Date :

Invoice Amount : 0.00

Prepared Date : 8/25/2018 1:28:54 PM

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR LH PORTION	845.00	0.00
Total Labour	845.00	0.00 400 ✓

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY FRONT BUMPER	378.00	0.00 200 ✓
TO RESPRAY FRONT FENDER LH	378.00	0.00 200 ✓
TO RESPRAY RIM	180.00	0.00 100 X un
TO RESPRAY ROCKER PANEL MOULDING	180.00	0.00 X un
TO RESPRAY VIEW MIRROR	180.00	0.00 100 ✓
TO RESPRAY APRON PANEL LH	180.00	0.00 X un
Total Spray Painting & Panel Beating	1,476.00	0.00 500

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	0.00 30 ✓
TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00	0.00 30 ✓
TO DO WHEEL ALIGNMENT / TYRE BALANCING	120.00	0.00 80 ✓
TO REMOVE AND REFIX UNDERCARRIAGE	350.00	0.00 150 X un
TO REMOVE AND REFIX WING MIRROR	120.00	0.00 60 ✓
TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	120.00	0.00 30 ✓
TO REMOVE AND REFIT TYRE	120.00	0.00 30 ✓
TO REPLACE SUNDRY PARTS	100.00	0.00 30 ✓
TO WASH AND VACUUM	60.00	0.00 X un
Total Other Costs	1,170.00	0.00 290 ✓

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
5211947962			COVER, FR BUMPER	1	495.50	25.00	371.62	Replace	Replace <i>de</i>	No
5211647050			SUPPORT, FR BUMPER LH	1	82.30	25.00	61.72	Replace	Replace <i>re</i>	No
8118547691			UNIT, HEADLAMP, LH	1	2,558.90	10.00	2,303.01	Replace	Replace <i>3</i>	No
5380247100			FENDER SUB-ASSY, FR, LH	1	933.10	25.00	699.82	Replace	Replace <i>X un</i>	No
7537447140			EMBLEM, SIDE PANEL (HYBRID)	1	52.90	25.00	39.67	Replace	Replace <i>bt</i>	No
5387647110			LINER, FR FENDER, LH	1	194.30	25.00	145.72	Replace	Replace <i>re</i>	No
5385247041			PAD, FR WHEEL LH	1	57.70	25.00	43.27	Replace	Replace <i>de</i>	No
			TYRE	1	126.74	0.00	126.74	Replace	Replace <i>X un</i>	No
42611-47450			WHEEL, DISC FRONT	1	1,555.10	25.00	1,166.32	Replace	Replace <i>X un</i>	No
4852080492			ABSORBER SET, SHOCK, FRONT LH	1	398.10	25.00	298.57	Replace	Replace <i>cut</i>	No
4882047040			LINK ASSY, FRONT STABILIZER, RH & LH	1	196.70	25.00	147.52	Replace	Replace <i>3</i>	No
4806947060			LOWER ARM SUB-ASSY, FRONT LH	1	631.60	25.00	473.70	Replace	Replace <i>X un</i>	No
4333019115			JOINT ASSY, LWR BALL, RH & LH	1	200.10	25.00	150.07	Replace	Replace <i>3</i>	No
4355047020			HUB & BEARING ASSY, RH & LH	1	554.20	25.00	415.65	Replace	Replace <i>X un</i>	No
4321247040			KNUCKLE, STEERING, LH	1	555.20	25.00	416.40	Replace	Replace <i>3</i>	No
5370247101			APRON SUB-ASSY, FRONT FENDER, LH	1	944.20	25.00	708.15	Replace	Replace <i>X un</i>	No
7586047900			MOULDING ASSY, BODY ROCKER PANEL, LH	1	576.00	25.00	432.00	Replace	Replace <i>X un</i>	No
8794047440			MIRROR ASSY, OUTER REAR VIEW, LH	1	1,283.90	10.00	1,155.51	Replace	Replace <i>3</i>	No
8796147440			MIRROR OUTER GLASS, LH	1	143.10	25.00	107.32	Replace	Replace <i>bio</i>	No
8174047010			LAMP ASSY, SIDE MIRROR TURN SIGNAL LH	1	162.20	10.00	145.98	Replace	Replace <i>X un</i>	No
8794547060A1			COVER, OUTER MIRROR, LH	1	89.50	25.00	67.12	Replace	Replace <i>an</i>	No
8954347040			SENSOR, SPEED, FRONT LH	1	450.50	10.00	405.45	Replace	Replace <i>mis</i>	No
TOTAL MATERIALS								9,881.39	9,881.33	
TOTAL MATERIALS(Discounted)								9,881.33	9,881.33	

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

15732.84

Vic (LKKAUTO)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
<LeeGek@smrt.com.sg>
Sent: Tuesday, 8 January, 2019 3:16 PM
To: Vic (LKKAUTO)
Cc: Admin A; Hsiao Tong (LKKAUTO); Vivian Lau (LKKAUTO)
Subject: Returned of DV Re: Accident on 24/8/2018 involving SHB 1063G & SLQ 6334R (AIG's insured) Our Ref: TAX/08/18/2087/lg LKK REF CC3/LCR18015835/T1wb3
Attachments: img-108145404-0001.pdf

Dear Vic,

We attach the duly signed DV and ATA for your necessary action. Please let us have AIG's cheque for \$6,800.00 payable to **SMRT TAXIS PTE LTD**. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd



From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: 08/01/2019 11:50
To: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
Cc: Admin A; Hsiao Tong (LKKAUTO); Vivian Lau (LKKAUTO); Vic (LKKAUTO)
Subject: RE: LOD Re: Accident on 24/8/2018 involving SHB 1063G & SLQ 6334R (AIG's insured) Our Ref: TAX/08/18/2087/lg LKK REF CC3/LCR18015835/T1wb3

Without Prejudice

Dear Lee Gek,

Please find attached DV and ATA as requested for your necessary action.

Thank you.

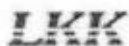
Best Regards,

Vic Alpeh | Case Handler (on behalf of Vivian)

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) <LeeGek@smrt.com.sg>
Sent: Wednesday, 2 January 2019 5:08 PM
To: Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: RE: LOD Re: Accident on 24/8/2018 involving SHB 1063G & SLQ 6334R (AIG's insured) Our Ref: TAX/08/18/2087/lg

Dear Vivian,

We accept your global offer of \$6,800.00. Please let us have your DV.

Thanks for your prompt settlement.

Regards

Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd



From: Vivian Lau (LKKAUTO) [mailto:vivianlau@lkkauto.com]
Sent: 02/01/2019 16:24
To: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
Cc: Admin A; Hsiao Tong (LKKAUTO)
Subject: RE: LOD Re: Accident on 24/8/2018 involving SHB 1063G & SLQ 6334R (AIG's insured) Our Ref: TAX/08/18/2087/lg

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Lee Gek,

Accident on 24/8/2018 involving SHB 1063G & SLQ 6334R

We refer to the above matter

For a quick and amicable settlement, our principal offer to settle global sum at **SS 6,800.00**

Kindly confirm acceptance.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Friday, 21 December, 2018 4:57 PM

To: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) <LeeGek@smrt.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: FW: LOD Re: Accident on 24/8/2018 involving SHB 1063G & SLQ 6334R (AIG's insured) Our Ref: TAX/08/18/2087/lg

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC3/LCR18015835/T1wb3	Vivian

To check availability of the case handler, you may contact the undersigned

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) <LeeGek@smrt.com.sg>

Sent: Friday, 21 December 2018 2:40 PM

To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: LOD Re: Accident on 24/8/2018 involving SHB 1063G & SLQ 6334R (AIG's insured) Our Ref: TAX/08/18/2087/lg

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$5043.55
Loss of Rental	\$1377.09 (11 days x \$125.19)
Loss of Income	\$660.00 (11 days x \$60.00)

LTA Search Fee	\$7.00
Total	\$7087.64

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) police/GIA reports
- 4) Accident vehicle laid-up report
- 5) LTA search

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



Vivian Lau (LKKAuto)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
<LeeGek@smrt.com.sg>
Sent: Friday, 21 December, 2018 2:40 PM
To: CS A Team; Admin A
Subject: LOD Re: Accident on 24/8/2018 involving SHB 1063G & SLQ 6334R (AIG's insured)
Our Ref: TAX/08/18/2087/lg
Attachments: 08 18 2087.pdf

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Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	30 Aug 2018 Edit Reg		27 Aug 2018 00:00 Edit Adj Rpt	S\$5,043.55 Edit Estimates	S\$5,043.55 View Rpt		Pending for Survey Report Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

[Created by adjuster]

Insured:	LCRF PTE LTD, Co. Reg. No.: 201604597K		
Main Claimant:	SMRT TAXIS PTE LTD, Co. Reg. No.: 198905369K		
Vehicle Reg. No.:	SHB1063G	Date of Loss:	24/08/2018 08:00 - :59 [8 Months and 5 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 6909886950SG	Policy/Cover Note No.:	0999994770 (Comprehensive)
Vehicle Reg. No. (Insured):	SLQ6334R	Policy No. (Claimant):	D-18090213MFSH
		Excess:	
Repairer:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Tee, Chee-Wah] Chee-Wah.Tee@aig.com		
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 10/09/2018]		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date Priority Type Task Group Subject Handler Assigned By Completed On Created On Done?

No results.

Claim Documents

***SHB1063G (6909886950SG)
[SLQ6334R]**

TP

SMRT TAXIS PTE LTD

Aug 24 2018 8:00AM

[LCRF PTE LTD]

SMRT Automotive Services Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Letters/Correspondences															1 per page			☒		
No	Finalized On		LKK Auto Consultants Pte Ltd (HQ)												Thumbnail			Print		
1	(Draft)		Third Party Express Settlement – Payment Breakdown															Edit		
Photos/Images															3 per page			☒		
No	Relabel/Reorder		LKK Auto Consultants Pte Ltd (HQ)												Thumbnail			Print		
1	09/01/19 12:27		General View															Load JPG		
2	09/01/19 12:27		General View															Load JPG		
3	09/01/19 12:27		General View															Load JPG		
4	09/01/19 12:27		General View															Load JPG		
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31	09/01/19 12:27		General View															Load JPG		
32	09/01/19 12:27		General View															Load JPG		

Letters/Correspondences			1 per page	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
33	09/01/19 12:27	General View	 Load JPG	☒
34	09/01/19 12:27	Reinspection Photo	 Load JPG	☒
35	09/01/19 12:27	Reinspection Photo	 Load JPG	☒
36	09/01/19 12:27	Reinspection Photo	 Load JPG	☒
37	09/01/19 12:27	Reinspection Photo	 Load JPG	☒
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46	09/01/19 12:27	Reinspection Photo	 Load JPG	☒
47	09/01/19 12:27	Reinspection Photo	 Load JPG	☒
48	09/01/19 12:27	Reinspection Photo	 Load JPG	☒
49	09/01/19 12:27	Odometer Reading	 Load JPG	☒
Documentation			1 per page	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	30/08/18 19:43	TP ESTIMATE- MARKED	 Load PDF	
2	30/08/18 19:43	TP GIA REPORT	 Load PDF	
3	06/09/18 14:28	Email letter to OI ACCIDENT INVOLVING SLQ 6334R and SHB 1063G on 24.08.2018	 Load PDF	
4	17/01/19 14:19	AUTHORISATION TO ACT	 Load PDF	
5	17/01/19 14:19	LETTER TO OI	 Load PDF	
6	17/01/19 14:19	LTA SEARCH	 Load PDF	
7	17/01/19 14:19	RELEASE VOUCHER	 Load PDF	
8	17/01/19 14:19	RENTAL MILEAGE	 Load PDF	
9	17/01/19 14:19	RENTAL RECEIPT	 Load PDF	
10	17/01/19 14:19	WORKSHOP INVOICE	 Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	31/08/18 09:43	OI GIA REPORT	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST

Reset

Save

Print

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLQ6334R (Insd veh)	Model:	TOYOTA PRIUS TAXI 1.8 (A)
	SHB1063G (TP veh)		
Date of Accident:	24/08/2018		

Global Sum Settlement	:	[X]	Yes	[]	No	
Repair Estimate	:	\$				15,732.84
Final Repair Cost	:	\$				6,800.00
Loss of Use	:	\$				10.00 days at \$50.00 per day
Rental (if any)	:	\$				10 days
LTA / GIA Search Fee	:	\$				
Others:	:	\$				
	:	\$				
Final Settlement Sum (GLOBAL SUM)	:	\$				6,800.00
Is Third Party Workshop GIA Registered? [] YES [X] NO (Kindly indicate below)						
A) For Non GIA Registered Workshop:			Agreed Liability _____ 100 _____ (%)			
B) For GIA Registered Workshop:			BOLA Applicable: Yes/ No BOLA Scenario No: _____			
BOLA Liability: _____ (%)			Assessed Liability (*): _____ (%)			
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.						
Remarks _____						

Payment Instruction: Payee's Breakdown

1)	SMRT TAXIS PTE LTD	:	\$	6,800.00
2)		:	\$	
3)		:	\$	
4)		:	\$	

NUR SHAQILAH BTE ABDOL WAHAB

LKK Auto Consultants Pte Ltd

17 Jan
2019

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/LCR18015835/T1HB3S2

Date: 17/01/2019

REFERENCE

Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd.	Policy No:	0999994770
Claimant Vehicle No :	SHB1063G	Insured Vehicle No :	SLQ6334R
Date of Loss:	24/08/2018	Nature of Claim:	TP
		Claim No:	6909886950SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SHB1063G	Engine No:	2ZR8264476
Make & Model:	TOYOTA PRIUS TAXI, 1.8 (A)	Chassis No:	JTDKB3FU603577127
Reg. Date:	19/12/2017 (Man. Year: 2017)	Odometer:	43431 km
Colour:	Maroon		
Engine Capacity:	1798 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Good	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:	

CONDITION OF TYRES

Front Tyre Size:	195/65R15	Rear Tyre Size:	195/65R15
Front Left Side:	Yokohama 6 mm	Rear Left Side:	Yokohama 6 mm
Front Right Side:	Yokohama 6 mm	Rear Right Side:	Yokohama 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	12,241.84	3,853.55	8,388.29	68.52
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,491.00	1,190.00	2,301.00	65.91
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	15,732.84	5,043.55	10,689.29	67.94
+ Loss of Use (10.0 x S\$50.00/day) (S\$)		500.00		
+ Car Rental (10.0 x S\$125.19/day) (S\$)		1,251.90		
+ Doc/Search Fee (S\$)		7.00		
Nett Liability (S\$)		6,802.45		
Global Sum Settlement (S\$)		6,800.00		

INSPECTION

Date of Assignment:	27/08/2018	
Date Inspected:	27/08/2018	Inspected At: SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4 Singapore 757705
Estimated Period of Repair:	5.0 days	

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: VIC ALPEH

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*COVER, FR BUMPER (DISC 25%)	Deformed	495.50 F	*371.63 F
2	1		*SUPPORT, FR BUMPER LH (DISC 25%)	Necessary	82.30 F	*61.73 F
3	1		*FENDER SUB-ASSY, FR, LH (DISC 25%)	Bent	933.10 F	*699.83 F
4	1		*EMBLEM, SIDE PANEL (HYBRID) (DISC 25%)	Necessary	52.90 F	*39.68 F
5	1		*LINER, FR FENDER, LH (DISC 25%)	Deformed	194.30 F	*145.73 F
6	1		*WHEEL, DISC FRONT (DISC 25%)	Cut	1,555.10 F	*1,166.33 F
7	1		*COVER, OUTER MIRROR, LH (DISC 25%)	Missing	89.50 F	*67.13 F
8	1		*MIRROR ASSY, OUTER REAR VIEW, LH (DISC 10%)	Broken	1,283.90 F	*1,155.51 F
9	1		*LAMP ASSY, SIDE MIRROR TURN SIGNAL LH (DISC 10%)	Cracked	162.20 F	*145.98 F
10	1		*UNIT, HEADLAMP LH	Not Necessary	2,558.90 F	*- F
11	1		*PAD, FR WHEEL LH	Not Necessary	57.70 F	*- F
12	1		*TYRE	Not Necessary	126.74 F	*- F
13	1		*ABSORBER SET, SHOCK, FRONT LH	Not Necessary	398.10 F	*- F
14	1		*LINK ASSY, FRONT STABILIZER, RH & LH	Not Necessary	196.70 F	*- F
15	1		*LOWER ARM SUB-ASSY, FRONT LH	Not Necessary	631.60 F	*- F
16	1		*JOINT ASSY, LWR BALL, RH & LH	Not Necessary	200.10 F	*- F
17	1		*HUB & BEARING ASSY, RH & LH	Not Necessary	554.20 F	*- F
18	1		*KNUCKLE, STEERING, LH	Not Necessary	555.20 F	*- F
19	1		*APRON SUB-ASSY, FRONT FENDER, LH	Not Necessary	944.20 F	*- F
20	1		*MOULDING ASSY, BODY ROCKER PANEL, LH	Not Necessary	576.00 F	*- F
21	1		*MIRROR OUTER GLASS, LH	Not Necessary	143.10 F	*- F
22	1		*SENSOR, SPEED, FRONT LH	Not Necessary	450.50 F	*- F

F=Franchise part.

Total Parts (\$\$)	12,241.84	3,853.55
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PANEL BEATING & BODYWORK.	New	845.00	400.00
2	SPRAY PAINT.	New	1,476.00	500.00
3	TO CHECK WIRING AND SYSTEM FUNCTION.	New	80.00	30.00
4	TO APPLY RUST-PROOFING ON AFFECTED AREA.	New	100.00	30.00
5	TO DO WHEEL ALIGNMENT / TYRE BALANCING.	New	120.00	80.00
6	TO REMOVE AND REFIX UNDERCARRIAGE.	New	350.00	0.00
7	TO REMOVE AND REFIX WING MIRROR.	New	120.00	60.00
8	TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	New	120.00	30.00
9	TO REMOVE AND REFIT TYRE.	New	120.00	30.00
10	TO REPLACE SUNDRY PARTS.	New	100.00	30.00
11	TO WASH AND VACUUM.	New	60.00	0.00
Gross Labour Cost (\$\$)			3,491.00	1,190.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >