Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Sent: Thursday, 30 August 2018 3:42 PM **To:** 'Survey Report (ERGO Insurance Pte. Ltd.)'

Cc: 'SUR'; 'Nivitha (LKK Auto)'; ASSIGNMENTS@LKKAUTO.COM

Subject: RE: XD 2458U | TP: PC 1573B | LKK | DOA: 28.08.2018 - PRS | OUR REF:

XD2458U/SL/sa

Dear Pei Li/Siti,

Please be informed that we have inspected the vehicle PC 1573B on 29/08/2018.

We are pending estimate from repairer.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>Sur@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Survey Report (ERGO Insurance Pte. Ltd.) [mailto:Survey.Report@ergo.com.sg]

Sent: Thursday, 30 August 2018 9:29 AM

To: Nivitha (LKK Auto) <admin-d@lkkauto.com>; ASSIGNMENTS@LKKAUTO.COM

Cc: 'SUR' <sur@lkkauto.com>

Subject: RE: XD 2458U | TP: PC 1573B | LKK | DOA: 28.08.2018 - PRS | OUR REF: XD2458U/SL/sa

Dear Nivitha,

Enclosed herewith are insured and TP's SAS for your action.

Rgds Pei Li

From: Nivitha (LKK Auto) [mailto:admin-d@lkkauto.com]

Sent: Wednesday, 29 August, 2018 4:53 PM

To: Siti A Thikah AB Rahman; ASSIGNMENTS@LKKAUTO.COM

Cc: 'SUR'; Survey Report (ERGO Insurance Pte. Ltd.)

Subject: RE: XD 2458U | TP: PC 1573B | LKK | DOA: 28.08.2018 - PRS | OUR REF: XD2458U/SL/sa

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) From: Siti A Thikah AB Rahman [mailto:siti.rahman@ergo.com.sg]

Sent: Wednesday, 29 August 2018 4:47 PM

To: Nivitha (LKK Auto) <admin-d@lkkauto.com>; ASSIGNMENTS@LKKAUTO.COM

Cc: 'SUR' <sur@lkkauto.com>; Survey Report (ERGO Insurance Pte. Ltd.) <Survey.Report@ergo.com.sg>

Subject: OI: XD 2458U | TP: PC 1573B | LKK | DOA: 28.08.2018 - PRS | OUR REF: XD2458U/SL/sa

Dear Nivitha / Catherine,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and Ergo Insurance Pte Ltd have agreed on your company **LKK AUTO CONSULTANTS PTE LTD** to be the "Single Joint Expert".

Please assist to conduct this survey from **NEW HOCK TECK MOTOR WORKSHOP**,

ADDRESS : 1 KAKI BUKIT AVE 6

#01-43 BLK C @ AUTOBAY SINGAPORE 417883

PERSON TO CONTACT : REENA / SUKYI – 6747 9241

ERGO OFFICER-IN-CHARGE : STEVE

Note: To survey on without prejudice basis. Please note that our insured/insured driver has yet to e-file their SAS for this accident. Obtain estimate and advise the consistency of damages to third party vehicle that you are require to conduct a re-survey before vehicle is returned to claimant. They are to contact your office directly. Please do keep us in the loop.

Please fill up the necessary on ERGO PRS Form from workshop and return to us together on your update of the survey status via Survey.Report@ergo.com.sg.

Kindly acknowledge receipt of this email.

Thank you.

Siti A'thikah Claims Department

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five Singapore 038985 DID.: +65 6829 9170 siti.rahman@ergo.com.sq

www.ergo.com.sg



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