

## Joy Irene (LKKAuto)

---

**From:** Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Sent:** Tuesday, 21 May 2019 8:33 AM  
**To:** Joy Irene (LKKAuto); Admin A  
**Cc:** Claims Dept of CTI; Chee So Chow; Alfred Toh; Hsiao Tong (LKKAuto)  
**Subject:** RE: Direct Settlement - Accident Involving SJT1362A (OI : CTI - TBA) and SHC5931U (TP : LKK REF -CC3/CTI18015762/Kjb3) on 26.08.2018

Dear Joy IRENE

We refer to your email pertaining to the above marker.

Please proceed to resolve the claim at \$10,599.71.

Regards

Alfred

---

**From:** Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>  
**Sent:** Saturday, May 18, 2019 2:02:44 PM  
**To:** Alfred Toh  
**Cc:** Claims Dept of CTI; Admin A  
**Subject:** RE: Direct Settlement - Accident Involving SJT1362A (OI : CTI - TBA) and SHC5931U (TP : LKK REF - CC3/CTI18015762/Kjb3) on 26.08.2018

SNM18D04161/C01/2

Dear Sirs,

This is a head-to-rear scenario where our insured vehicle was behind.

BOLA 17 -100%. Liability is not in our favour.

Insured agreed and aware NCD issue.

Summary to offer to repairer M/s TRANS-CAB AUTO SERVICES PTE LTD is as follows:

TP CLAIMED

OUR REVISED

Cost of Repairs

\$ 48,567.05 (per estimate)

\$ 9,683.50 GST included

Loss of Rental

\$ 608.76 (\$101.46 x 5 days)

\$ 608.76 (\$101.46 x 6 )

Loss of Income

\$ 300.00 (\$ 50 x 6 days)

\$ 300.00 ( \$50 x 6 )

\$ 7.49

\$ 7.45

TOTAL

\$ 49,483.33

\$ 10,599.71

Relevant supporting claim documents attached for your perusal and reference.

The above summary is subject for your approval to offer.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: joyirene@lkkauto.com | <mailto:joyirene@lkkauto.com%7C> Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

All contents of this email is intended strictly for the addressee(s) only. It may contain confidential and/or privileged information. If you are not the intended recipient (or have received this email in error) please notify the sender immediately and destroy this email. Any unauthorized copying, disclosure or distribution of the material in this email is strictly forbidden.

From: Shu Pei (LKKAuto)

Sent: Thursday, 30 August 2018 8:59 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Sharon Han <sharon.han@sg.cntaiping.com>; Angie Foo <angie.foo@sg.cntaiping.com>; Lucas Lee <lucas.lee@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>

Subject: Direct Settlement - Accident Involving SJT1362A (OI : CTI - TBA) and SHC5931U (TP : LKK REF - CC3/CTI18015762/Kjb3) on 26.08.2018

WITHOUT PREJUDICE

Dear Sir/ Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHC 5931U at M/s Trans-cab Auto Services Pte Ltd.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Our case handler in-charge is Joy and she can be contacted at DID: 6749 5792.

Thank You.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com<mailto:shupeil@lkkauto.com> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

This email has been scanned by the Symantec Email Security.cloud service.  
For more information please visit <http://www.symanteccloud.com>

---

3.

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Our Ref : AAD1808-213

Your Ref : SJT1362A

Date : 31.January 2019

**CHINA TAIPING INSURANCE**

Dear Sir/Madam,

**ACCIDENT INVOLVING SHC5931U AND SJT1362A ON 26/08/18 08:05 PM ALONG WOODLANDS CENTRE ROAD towards Marsiling Road**

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	9,683.50
2.	Loss of Rental for <u>6</u> days @ \$ <u>101.46</u> per day	\$	608.76
3.	Loss of Income for <u>6</u> days @ \$ <u>50</u> per day	\$	300.00
4.	LTA Search Fee	\$	7.49
5.	Survey Fee	\$	0.00
	Total	\$	10,599.75

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

**Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.**

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to [claims@transcab.com.sg](mailto:claims@transcab.com.sg) (6603 1259)

**Joy Irene (LKKAuto)**

---

**From:** Joy Irene (LKKAuto)  
**Sent:** Wednesday, 21 November 2018 7:16 PM  
**To:** 'pohhow@yahoo.com.sg'  
**Cc:** Admin A  
**Subject:** ACCIDENT INVOLVING SJT 1362A AND SHC 5931U ON 26/08/18

Our ref: CC3/CTI18015762/Kja3

**KIM POH HOW**

Policy Holder

Dear Sir,

**ACCIDENT INVOLVING SJT 1362A AND SHC 5931U ON 26/08/18**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us.

We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Best Regards,  
Joy Irene | Case Handler  
LKK Auto Consultants Pte Ltd  
DID: 6841-2409 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

All contents of this email is intended strictly for the addressee(s) only. It may contain confidential and/or privileged information. If you are not the intended recipient (or have received this email in error) please notify the sender immediately and destroy this email. Any unauthorized copying, disclosure or distribution of the material in this email is strictly forbidden.

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

**Authorization To Act**

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHC5931U and SJT1362A along WOODLANDS CENTRE ROAD towards Marsiling Road on 26/08/18 08:05 PM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

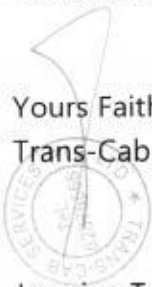
Dated this 31 (day) of January 2019

Yours Faithfully

Trans-Cab Services Pte Ltd

Jasmine Tan

General Manager



To: Joy

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN3014591800  
 Claimant : TRANS-CAB SERVICES PTE LTD

Claim No : SNM18D04161/C01/2

Amount : S\$10,599.71  
 SINGAPORE DOLLARS TEN THOUSAND FIVE HUNDRED NINETY NINE AND  
 CENTS SEVEN ONE ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHC 5931U  
 Insured Vehicle No. : SGT 1362A

Date of Loss : 26/08/2018  
 Place of Accident : WOODLANDS CENTRE ROAD/MARSILING ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : LIM POH HOW  
 Driver Name : LIM POH HOW

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/Excess	S\$	9,683.50
(3) Loss of Use/Rental/Earning	S\$	908.76
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.45
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
TOTAL . . . . .	S\$	10,599.71



Jasmine Tan

Claimant Name : \_\_\_\_\_ NRIC No : \_\_\_\_\_

21 MAY 2019

Signature : \_\_\_\_\_ Date : \_\_\_\_\_

**Trans-Cab Auto Services Pte Ltd**

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666

Fax: 6287 7764

Co. Reg. No.: 201019626G

GST Reg. No.: 201019626G

**Tax Invoice / Debit Note**

<b>TO:</b> <b>CHINA TAIPING INSURANCE (S) PTE LTD</b> 3 ANSON ROAD #15-02 SPRINGLEAF TOWER 079909 SINGAPORE  ATTENTION:	<b>INVOICE NO.</b> : INV1812-417 <b>DATE</b> : 31. December 2018 <b>REFERENCE NO</b> : AAD1808-213 <b>TERMS</b> : <b>DUE DATE</b> : 31. December 2018 <b>PAGE</b> : 1
---	--

NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR-SHC5931U;DOA 26.08.18(LUMP SUM-18)	1	9,683.50	9,683.50

<b>Total SGD Excl. GST :</b>	<b>9,050.00</b>
<b>7% GST :</b>	<b>633.50</b>
<b>Total SGD Incl. GST :</b>	<b>9,683.50</b>

**\*\*\*\* NINE THOUSAND SIX HUNDRED EIGHTY THREE AND FIFTY SGD ONLY \*\*\*\***

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
- 2) Please quote our Invoice Number during payment.
- 3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.
- 4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. &amp; O. E.

**THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE**



**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

31 January, 2019

To Whom It May Concern

Dear Sir / Madam,

Accident on 26/08/18 08:05 PM at WOODLANDS CENTRE ROAD towards Marsiling Road

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHC5931U. The taxi was hired to LIM KIM CHAI a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$101.46 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan  
General Manager

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

26-08-2018

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.
<b>Accident No.</b>	AAD1808-213	<b>Accident Date</b> 26-08-2018
27/8/2018 10:08	1/9/2018 17:20	SHC5931U

**Yours Faithfully,****Trans-Cab Services Pte Ltd****Jasmine Tan****General Manager**

> Back to OneMotoring

## Vehicle Insurance Particulars Result

Vehicle No.	Incident Date/Time	Insurance Company Name
SLX7387U	27 Aug 2018 / 14:10:00	AIG ASIA PACIFIC INSURANCE PTE. LTD.
SGW9622S	26 Aug 2018 / 16:05:00	AXA INSURANCE PTE LTD
✓SJT1362A	26 Aug 2018 / 20:05:00	CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Print

OK

Save as PDF