ISSUE CAST OWNER	PA	cc4, Asm 180 1	5756, R	1 AAB & DAC	66110
Surveyor	RASUL	DOI: ASSIGN		Date / Time :	29/8/2018
Insured Vehicle No Name of Insured Insured Tel No. Excess See II :SS Is driver the owner?	SLX	b638C y Fier Diminore HP: 8382 9893 D.O.A: 718/2018 Nature of Accident:	Claim No. Policy No. Make / Model Place of Accide	Registered in Merimen:	Dot Ausinese city
If NO, Driver Name Driver Tel N	0	(V/L (FES) NO)	OI GIA REPOR Insured Liability	TVES NO ; TP GIA R	EPOR YES NO
INSRS: WSP Tel: Liability: RMKS: Date/ Time	INSRS: WSP. Tel: Limbility RMKS:		INSRS: WSP: Tel: Liability: RMKS:		NSRS: WSP: Tel: Liability: RMKS:
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Loss of Income (LCI): LOR enity LOU only GIA/LTA Search	SS - (S x	days) OR + LOI [Tick only one]		1) Claims status: Northal/R	SAN T
Disbursement: Legal Cost Total:	SS	(a.g. Tow/ Independent Global Sum S5: Confirm with:		2) Report Formut: 3) Survey fine:	435%
Payee 1: Payee 2: (Strike if N.A.)	F4.F/1/C 22	Name 1 LAME & URVING, Name 2: Name 3:	ge bia AL E	tu.	

Days Of Repair:

Add Fee:

Resurvey No. of Trip:

Site Insp (\$

Interview of

Tech. Invs. 61

Survey Fee:

Transportation:

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Date Class. File Page 167

Date/Time, File Paisers In 7

Report Forms :

Preli. Report

Final Report



CYCLE & CARRIAGE KIA PTE LTD PANDAN GARDENS CUSTOMER SERVICE CENTRE



209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65651240

Co Reg No : 199405410K

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			_		_

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info		
NG SZE ENG(HUANG SIRONG)	Cust No/Name	LCV05132/Ng Sze Eng (Huang Sirong)	
nd SZE ENG(HOMNO STRONG)	Reg No/Reg Date	SLX5352H / 29/03/201	
BLK 17 TECK WHYE LANE	Date In/Mileage	/ 0	
#09-155	Chassis No	KNAPH81BSJ5411620	
SINGAPORE 680017	Engine No	D4HBHH347448	
Contact No	Make/Model	KIA/SORENTO 2.2 A D GT SR 4WDD82	
	Colour/Trim	DN9 RICH ESPRESSO / WK SATURN BLACK	

Account No	Terms	Date/Time Printed	CSE	Operator		WIP No			
LCV05132	CRDVCH	28/08/2019/ 13:13	TLC	442 / CocoLu		56865			
		Description of Good	s / Services	3	Qty	Unit Price	Disc%	Am	ount
E PNT98000 SPRAY PA M SUNDRY Sundry A 10028901 TO CARRY USING HI E PNT88000	OUT DIAC	R. RENEW FRT LOWER CO FRT BUMPER GNOSTIC CHECK USING I	OVER HI-SCAN PR	RO TEST				8 5	550.00 20.00 200.00 108.00
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Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required. Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.



AXA-TP CLAIM LKK |Zasul

Viaterial	: \$	111.00
abour	: 8	1,270.00
	: \$	1,381.00
ess 2% Disc		-
less Excess	: \$	-
Total	: 8	1,381.00
3ST 7%	: 8	96.67
Brand Total	: 8	1,477.67
		THUY ON 25/09/19
REVERT BAI OTHERWISE	CK WITH	III: 7 DAYS, ROCEED WITH INVOIC

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AXA -TP CLAIM LKK Pasul

VEHICLE NO	:_SL	x 5352 H			
MODEL	: KIA/	SOPENTO	2.2	Α	D
WIP	:	56865			

Material	: \$	111.00
Labour,	: \$	1,270.00
Sub-Total	: \$	1,381.00
Less 2% Disc	: \$	
Less Excess	: \$	
Total	: \$	1,381.00
GST 7%	: \$	96.67
Grand Total	: \$	1,477.67

V	OTHERWISE WILL		DAYS, ED WITH INVOICING
	SURVEYOR'S REP	ORT RE	QUIRED
	REPAIR TOOK	03	_ WORKING DAYS
	vehicle no:		6638C (AXA)



CYCLE & CARRIAGE KIA PTE LTD PANDAN GARDENS CUSTOMER SERVICE CENTRE



209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65651240

PRO-FORMA INVOICE

Co Reg No : 199405410K

THIS IS NOT AN OFFICIAL TAX INVOICE

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
Mr Ng	Cust No/Name LCV05132/Ng Sze Eng (Huang Sirong)
	Reg No/Reg Date SLX5352H / 29/03/2018
Blk 17 Teck Whye Lane	Date In/Mileage 16/09/2019/ 0
#09-155	Chassis/Package KNAPH81BSJ5411620 /FS317
Singapore 680017	Engine No D4HBHH347448
Contact No *Mobile: 97125570	Make/Model K1A/SORENTO 2.2 A D GT SR 4WDD82
16/09/	Colour/Trim DN9 RICH ESPRESSO / WK SATURN BLAC

Account No	Terms	Date/Time Pr	inted	CSE	Operator			WIP No		
CTP00080	Cash	25/09/2019/	20:43	TLC	884 / Laur	o Songcuar	1	56865		
	BYETTO:	Description	of Goods	/ Services			Qty Ur	ilt Price	Disc%	Amount.
E PNT88000	DOME THE	DED DENEU ED	ONT LOUE	n cours						550.00
E PNT98000	KUNT BUM	PER, RENEW FR	ONI LOWE	K LUVER						420.00
	INT FOR	FRONT BUMPER								420,00
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A 10028901	OUT DIA	GNOSTIC CHECK	HETNE I	IT CCAN DD	TEST					200.0
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E PNT88000		1								80.0
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Z TEXT	AXA - S	Y6638C	Ti V			17	H H X	Ser. 1		
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		LKK) 16.09.19)							
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		Cycl	e & Carr	tage cele	brates 120 ye	ars.				
		Visit wa	w.cycled	arriage.c	om/120 for mo	re info!				
Parts			111	00				Ne	tt	1,381.
Labour			1,250			7%	GST on	1381.		96.
Standard			0.	.00		0.5				
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Diagnosti Sundry/Ot				.00						
	11424 36		20	00						
Total (w/o			1,381							



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CYCLE & CARRIAGE KIA PTE LTD PANDAN GARDENS CUSTOMER SERVICE CENTRE



209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65651240

ESTIMATE

GST Reg No : MR-8500111-X

Invoice Name & Address		Owner Name & Vehicle Info
	Cust No/Name	LCV05132/Ng Sze Eng (Huang Sirong)
NG SZE ENG(HUANG SIRONG)	Reg No/Reg Date	SLX5352H / 29/03/201
BLK 17 TECK WHYE LANE	Date In/Mileage	/ 0
#09-155	Chassis No	KNAPH81BSJ5411620
SINGAPORE 680017	Engine No	D4HBHH347448
Contact No	Make/Model	KIA/SORENTO 2.2 A D GT SR 4WDD82
	Colour/Trim	DN9 RICH ESPRESSO / WK SATURN BLACK

Account No	Terms	Date/Time Printed	CSE	Operator		WIP No	
LCV05132	CRDVCH	28/08/2019/ 13:13	TLC	442 / CocoLu		56865	
1930.00	ICA NIG	Description of Goo	ds / Services	3	Qty	Unit Price Dis	sc% Amount
E PNT98000 SPRAY PA M SUNDRY Sundry A 10028901 TO CARRY USING HI E PNT88000	OUT DIAM	R, RENEW FRT LOWER FRT BUMPER SNOSTIC CHECK USING TEST	COVER HI-SCAN PR				- 550.00 - 20.00 - 200.00 - 200.00
		SURVEYOR NAME: SURVEYOR SIGNAT DATE: REMARKS:	1/15 @ 1 3 de	L - Hp 200100 24 1545 cyp y bo fre jain	the -To -To -Pi	Auto Consultants I Repairer of the folio reservey between the say display damaged partitions prices are subject to sed party survey is on a pringel modification(s) inconsentury income in adject to final account acquired by Perpuring grations.	or support or support - America Laboratora, pro- or companion or com
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Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required. Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worm or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 500 of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.

Page 1 of 1



AXA -TP CLAIM LKK Rasul

Material	:	111.00
	: 8	1,270.00
Sub-Total Less 2% Disc		1,381.00
Less Excess		
Total	: \$	1,381.00
GST 7%		96.67
Grand Total		1,477.67
REVERT BAC OTHERWISE	CK WITH	TINY ON 25/09/19

* claim loss of DENTAL.



CYCLE & CARRIAGE KIA PTE LTD PANDAN GARDENS CUSTOMER SERVICE CENTRE



209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65651240

PRO-FORMA INVOICE

Co Reg No : 199405410K

THIS IS NOT AN OFFICIAL TAX INVOICE

Invoice Name & Address	Owner Name & Vehicle Info			
Mr Ng	Cust No/Name LCV	/05132/Ng Sze Eng (Huang Sirong)		
	Reg No/Reg Date SLX	5352H / 29/03/2018		
Blk 17 Teck Whye Lane	Date In/Mileage 16/	09/2019/ 0		
#09-155 Singapore 680017	Chassis/Package KNA	PH81BSJ5411620 /FS317		
2 indabore pagety	Engine No D4H	IBHH347448		
Contact No *Mobile: 97125570	Make/Model KIA	/SORENTO 2.2 A D GT SR 4WDD82		
16/09/	Colour/Trim DN9	RICH ESPRESSO / WK SATURN BLACK		

Account No 1	Terms	Date/Time Printed	CSE	Operator	C. Indian	WIP No	All the later of
CTP00080 C	Cash	25/09/2019/ 20:43	TLC	884 / Lauro Son	ngcuan	56865	
		Description of Good	s / Services		Qty	Unit Price Disc?	6 Amount
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USING HI-S			II-SCAN PR	U IEST			
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X SKID PLATE- Z TEXT	-FR BUN	PER -			1.00	111.00 00.00	111.0
TP CLAIM A	XA - SL	X6638C			11 11 11		
DOA: 21.08	.2018						
	ASUL (L	KK) 16.09.19					
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		Visit www.cyclec	arriage.co	brates 120 years. om/120 for more in	fol		
Parts				The second secon	(a. 4. 4)		
Labour		111.			71. 007	Nett	1,381.0
Standard Men	u	1,250.	00		7% GST on	1381.00	96.6
Specialist Jo	ob		00		Tot	tal Payable	1,477.6
Diagnostics .		0.	00				2,47710
Sundry/Other Total(w/o GS		20. 1,381.					

This is not an official tax invoice.
This is a computer generated document, no signature is required.



CERTIFICATE OF INSURANCE

KIA AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder

: NG SZE ENG (HUANG SIRONG)

Period of Insurance

: 29 Mar 2018 To 28 Mar 2020

Engine No.

: D4HBHH34744B

Chassis No.

: KNAPH81BSJ5411620

Vehicle No.

: SLX5352H

Policy No.

: 1800030923

Endorsement No.

Issued Date

: 09 Apr 2018

ABOUT THE COVER

Make/Model

KIA SORENTO 2.2 A DIESEL

Engine Capacity/Tonnage : 2,199.00 CC

Sum Insured : Market Value

First Year of Registration : 2018

Driver Restriction

- NA

Off Peak Car : No

Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive*:

b) Any other person who is driving on the Policyholder's under or with his/her permissio

This Policy will indumnify the Policyholder or any authorised stwor only if heighe mosts the specified age condition

You have to pay an additional sum of \$3,000 as "Inexpensenced Driver Excess" ("DR") if You are or Your Authorises Driver grammil or unnamed has less than 2 years arriving expensence

Age Condition

: 35 years old and above

Limitation as to use"

Use any for sense, demestic and planeture purposes and for the Policyhoraer's business.
This Policy does not cover use for him or reward, draing fullen, draing test, racing, pace-making, reliability but or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1500cc - 1600cc

* Limitations rendered inoporative by Section 8 of the Motor Vehicles (Thrd-Party Risks and Companisation) Act (Cap. 188) and Section 85 of the Road Transport Act. 1887 (Malaysia), and not 15 lie. makaled crafer these brodings

EXCESS

Section 1

Fire - 50 Own Damage - \$600 Theft - \$6 Flood Cover - \$0

Property Damage - \$0

Windscreen: \$103

Named Driver and Excess (where applicable)

NG SZE ENG (HUANG SIRONG) - \$600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

yom & Carriage Body & Paint Centre. Adv. 209 Paindas Gardens Eingapore 605339 55564501

2 Cycle & Centage Customer Service Centre (For Westscreen stem only) Apr 241 Alexandra Rosd Segapor: 158831 64278800 3 Cycle & Centage Customer Service Centre (For windscreen deep only) Add. 330 Uth Rd 3 Singapore 408650 67461000

For effor: Approved Hoporting Contros/AIG Authorised Repairms, please contact our 24-hour accident emergency holice at +65 6338 6200. Alternatively, you may refer to AIG sections of a Google Play or AIG SG Mother App. Simply search and covenions "AIG 50" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: Standard Chartered Bank (Singapore) Limited

0004622214

CAURDITY - LANCE 200 ALEXANDRA ROAD SINGUPORE (5990)

Underwritten by AIG Asia Pacific Insurance Ple. Ltd.

AIG Asia Pacific Insurance Pte. Ltd. AUTHORISED REPRESENTATIVE

Menu



Service Request Details

Claim

58M00TOZ

Reference

None #

Loss Date

21 August 2018

Request Date

29 August 2018

Due Date

5 September 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

29.082018 C 1036am.

Que veh nutin 9186 5200



Vehicle Information

Incident Vehicle Registration # SLX5352H

Make

TPVD KIA

SORENTO 2.2 A DIESEL

Service Address

Primary Contact/Insured

CHAN YINGJIE DOMINIC BLK 2 GHIM MOH ROAD, #07-324, 270002, Singapore

WAYNZ@INSURELINK.COM.SG

Claim Handler

ANG Richard

richard.angbs@axa.com.sg

Additional Instructions
GIA NOT REPORTED

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

New Message



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

29 August, 2018

CHAN YINGJIE DOMINIC

BLK 2 GHIM MOH ROAD #07-324 SINGAPORE 270002

Dear Sir.

OUR REF

: CC4/ASM18015756/ha3 // S8M00TOZ

YOUR REF

: SLX 6638C

ACCIDENT INVOLVING SLX 6638C & SLX 5352H ON 21/08/2018 ALONG/AT MAPLETREE BUSINESS CITY CARPARK (PASIR PANJANG)

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA insurance Pte Ltd to deal with the third party claim against your motor policy.

We refer to the above subject matter. We have received third party claim(s) against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy, and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres (subject to your policy). For the list of AXA Premium Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder, or visit https://www.axa.com.sg/customer-care/personal/motor/owndamageaccidentreporting.

Your full co-operation is required. Kindly submit the following when lodging the report which list is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- · Coloured photographs of accident scene (if any)



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

8 November, 2018

2ND REMINDER

CHAN YINGJIE DOMINIC BLOCK 2 GHIM MOH ROAD #07-324 SINGAPORE 270002

Dear Sir/Madam.

Your Ref: SLX 6638C

Our Ref: CC4/ASM18015756/Aha3

Accident involving SLX 6638C & SLX 5352H ALONG MAPLETREE BUSINESS CITY CAR

PARK (PASIR PANJANG) ON 21/08/2017

We refer to our letter of 29 August 2018 requesting for your reporting of the above accident.

We have checked our records and we are unable to trace your reporting of the accident to our office. For the purpose of assessing the claim lodged by the third party, we would require a report of the accident together with the original/coloured photocopied photographs showing the damages to your vehicle (if any) from you or your driver at the material time of the accident. This report is in a pre-set electronic form and has to be lodged through any of AXA Premium Workshops. Please refer to the back/folder accompanying your Certificate of Insurance for the list of our Premium Workshops conveniently located throughout Singapore. Please report the accident within the next 05 days, i.e by 15 November 2018

Please note that with the effect of 1st Jun 2008, under the Motor Claims Framework (MCF), you are required to report any accident at our Premium Workshops or reporting centres (if applicable) with your accident vehicle (whether damage or not) within 24 hours or by the next working day of the occurrence of the accident. Any non-compliance of this condition will result in a loss of your No Claim Discount upon renewal of your policy and your claim will be prejudiced. The primary purpose of this reporting is to provide your version of the accident and does not automatically render you liable for the accident.

Please take note that we shall inform the <u>Traffic Police</u> of the non-reporting if we do not hear from you then.

Furthermore, the owner of vehicle SLX 5352H has submitted a claim against you and we are unable to revert on their claim as a result of your non-reporting of the above accident. If we fail to hear from you by 15 NOVEMBER 2018, we shall assume that indemnification under the Policy is not sought, and we shall refer the third party claim to you for direct handling.

If you need any clarification, please do not hesitate to contact us at 6841 8625 at our operating hours 9:00am to 5:30pm or send to our email as below. Please quote our claim reference when you contact us that we can assist you more effectively.

Yours faithfully, Vic Alpeh

Tel: 6841 2096

Email: vicalpeh@lkkauto.com

This is a computer generated letter and no signature is required.

c.c. AXA Insurance Pte Ltd (Motor Claims Dept) To : Traffic Police - Deputy Head, Investigations Department

Fax: 65474885

ONLY FOR ACCIDENTS IN SINGAPORE

NON-INJURY MOTOR ACCIDENT REPORT SCHEME FORM ON NON-REPORTING BY INSUREDS

Please be informed that we have yet to receive a motor accident report from our insured with regard to a non-injury motor accident as follows:-

Date of accident

: 21/08/2018

Time of accident

: 08:25

Place of accident

: MAPLETREE BUSINESS CITY CARPARK

(PASIR PANJANG)

Third Party's name

: NG SZE ENG

Third Party's vehicle number

: SLX5352H

Our insured's name

: CHAN YINGJIE DOMINIC

Our insured's vehicle number

: SLX 6638C

Our insured's NRIC number

: NIL

Our insured's address

: BLK 2 GHIM MOH ROAD #07-324

SINGAPORE 270002

Our Insured's telephone number : NIL

A letter dated (08/11/2018) was sent to remind our insured to report the non-injury motor accident to us. No report has yet been made.

Please do not hesitate to contact the following for any clarification on the matter. (Please cite our reference number: (CC4/ASM18015756/ga3)

Name and address of insurance company: AXA Insurance

8 Shenton Way, #24-01 AXA Tower, 068811

Name of contact person

: Cecilia Chong

Contact Number

: 6749 4274 Fax: 6741 4108

Date

: 19/06/2019



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 67414108

20 JUNE 2019

FINAL REMINDER

CHAN YINGJIE DOMINIC BLK 2 GHIM MOH ROAD #07-324 SINGAPORE 270002

Dear Madam.

OUR REF

: CC4/ASM18015756/ga3 // S8M00TOZ

YOUR REF

: SLX 6638C

ACCIDENT INVOLVING SLX 6638C & SLX 5352H ON 21/08/2018 ALONG/AT

MAPLETREE BUSINESS CITY CARPARK (PASIR PANJANG)

We refer to our letters of 28/08/2018 & 08/11/2018 to you requesting for your reporting of the above accident.

We have checked our records and we are unable to trace your reporting of the accident to our office. For the purpose of assessing the claim lodged by the third party, we would require a report of the accident together with the original/coloured photocopied photographs showing the damages to your vehicle (if any) from you or your driver at the material time of the accident. This report is in a pre-set electronic form and has to be lodged through any of our AXA Premium Workshops. Please refer to the back/folder accompanying your Certificate of Insurance for the list of our Premium Workshops conveniently located throughout Singapore. Please report the accident within the next 7 days, i.e by 28 JUNE 2019.

Please note that with the effect of 1st Jun 2008, under the Motor Claims Framework (MCF), you are required to report any accident at our Premium Workshops or reporting centres (if applicable) with your accident vehicle (whether damage or not) within 24 hours or by the next working day of the occurrence of the accident. The primary purpose of this reporting is to provide your version of the accident and does not automatically render you liable for the accident.

As you are aware, the owner of the vehicle SLX 5352H has submitted a claim against you and we are unable to revert on their claim as a result of your non-reporting of the above accident. If we fail to hear from you by 28 JUNE 2019, we shall refer the third party claim to you for direct handling.

Yours faithfully

Cecilia Chong | Case Handler

Tel: 6749 4274 Fax: 6741 4108

Email: CeciliaChong@lkkauto.com

This is a computer-generated letter and no signature is required.

Cc AXA Insurance Pte Ltd (Motor Claims Dept)

CHAN YINGJIE DOMINIC

Address

BLK 2 GHIM MOH ROAD, #07-324, 270002, Singapore

Home Phone

64444644 (primary)

Work Phone

Cell Phone

(primary)

Email

WAYNZ@INSURELINK.COM.SG

Close

TODAY

Hi Mr Dominic, ACCIDENT INVOLVING SLX 6638C & SLX 5352H ON 21/08/2018 ALONG/AT MAPLETREE BUSINESS CITY CARPARK (PASIR PANJANG) We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA insurance Singapore Pte Ltd to deal with the third party claim against your motor policy.

We have received a third party claim(s) against your motor insurance policy. Please report the accident within the next 7 days, i.e by 12/07/2019. If you have any queries, please contact Ms Cecilia Chong (LKK Handler) at

Best Regards, LKK Auto Consultants Pte Ltd.

6749 4274 or email us at CeciliaChong@lkkauto.com Thank you.

12:02 PM J

Messages you send to this chat and calls are secured with end-to-end encryption.



51 UHLAVE 1, 002-25 PAYA UHLINDUSTRIAL PARK, SINGAPORE 408933 TEL; (065) 62563561 FAX; (065) 62564315

Immediate Advice

To: AXA Insurance Pte Ltd

Date:

16/1/2020

Survey Details:

Date of loss	21-Aug-18
Date of appointment	29-Aug-18
Date of survey	16-Sep-19
Location of survey	CYCLE & CARRIAGE KIA PTE LTD

Vehicle Details:

Claim Type:	THIRD PARTY CLAIM				
Vehicle number	SLX 5352H				
Make and Model	KIA SORENTO 2.2(A) CRDI 4WD S/R				
Date of registration	29-Mar-18				
Parf Rebate		14			
Market Value	\$	130,000.00			
Parf Rebate	\$	65,654.00			
Nett Loss	\$	64,346.00			

Repair details:

Initial Estimate	\$ 1,481.00

Proposed/Revised repair cost:

Parts	\$ 111.00
Check items (estimate)	\$
Labour	\$ 1,270.00
Total	\$ 1,381.00
Lump Sum(if applicable)	\$ (4)

Number of days for repair	3
---------------------------	---



\$1 UHI AVE 1, #02-25 PAYA UHI INDUSTRIAL PARK, SINGAPORE 408933 TEL ; (965) 62563561 FAX ; (965) 62564315

Remarks:

03 RECOMMENDED REPAIR DAYS + 1PRS = 4 DAYS						

Mandate:

Liability(TP)	100%]
Proposed repair cost	\$ 1,477.67	W/GST
Loss of use	\$ -	
Loss of rental	\$ 640.00	4days x \$160
Loss of income	\$	
LTA search fees	\$ 2	
Others	\$	
Proposed Total	\$ 2,117.67	

Menu



<MANDATE IA> - S8M00TOZ {ACCIDENT INVOLVING SLX 6638C (OI) & SLX 5352H (TP) ON 21/08/2018}

Type

Q Question

Message

LIABILITY: 100% BOLA 523 - INFORMED OI ABOUT TP CLAIM AND NCD ISSUE. AGREED TO SETTLE AT BEST. WE SEEK YOUR MANDATE AT \$2117.67 (CLAIMING LOR). MANDATE IA HAS BEEN UPLOADED IN SMARTCLAIM. KINDLY LET US HAVE YOUR APPROVAL/INSTRUCTION. THANKS - CCL 16/01/2020

Reply



CYCLE & CARRIAGE KIA PTE LTD PANDAN GARDENS CUSTOMER SERVICE CENTRE



209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65651240

TAX INVOICE

Co Reg No : 199405410K

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info				
Mr Ng Sze Eng	Cust No/Name	LCV05132/Ng Sze Eng (Huang Sirong)			
in ng bee eng	Reg No/Reg Date	SLX5352H*FS31/ 29/03/2018			
C/O AXA INSURANCE PTE LTD	Date In/Mileage	16/09/2019/ 24701			
MOTOR CLAIM DEPARTMENT	Chassis/Package	KNAPH81BSJ5411620 /T2P			
8 SHENTON WAY #24-01 SINGAPORE 068811	Engine No	D4HBHH347448			
Contact No	Make/Model	KIA/SORENTO 2.2 A D GT SR 4WDD82			
16/09/2019	Colour/Trim	DN9 RICH ESPRESSO / WK SATURN BLACK			

Account No	Terms	Date/Time Printed	CSE	Ope	rator		H	WIP No	Invoice/C	redit Note N
CSK00001	Cash	03/12/2019/ 09:36	TLC	884	/ Laure	Songcuan		56865	81421597	
	F 100	Description of Good	s / Services		, ILI	(Qty Ur	it Price	Disc%	Amount
E PNT88000										550.0
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E PNT98000	THE COD	DOONT DUMBER								420.0
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E PNT88000										80.0
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Re:<MANDATE IA> - S8M00TOZ {ACCIDENT INVOLVING SLX 6638C (OI) & SLX 5352H (TP) ON 21/08/2018}

Type

Question

Message

Hi, pls proceed as per mandate. TY.

Reply



CYCLE & CARRIAGE KIA PTE LTD

Body & Paint Centre 209 Pandari Gardens, Singapore 609339 Tel +65 6568 4501 - Fax +65 6565 1240 Company No. 199405410K

Date: 18th December 2019

Our ref : SLX5352H

Your ref: CC4ASM18015756/ga3

Ms. Cecilia Chong (Case Handler) LKK Auto Consultants Pte. Ltd. Blk. 51 Paya Ubi Industrial Park Ubi Avenue 1 #02-25 Singapore 408933

Dear Madam.

RE: SUBMISSION OF DOCUMENTS FOR SLX5352H – DOA: 21.08.2018

Kindly be informed that our customer Ng Sze Eng, owner of vehicle registration no. SLX5352H (insured with AIG) holds vehicle registration no. SLX6638C which is insured with you at the time of an accident liable and hereby submitting a claim against your insured for the cost incurred.

On behalf of our customer, we provide the following claim for your settlement as below:

Repair cost

\$ 1,477.67

Loss of rental

640.00 (\$160.00 x 4 days)

Total

\$ 2,117,67

We are pleased to enclose the documents as set out in the attached checklist.

Please contact Mr. Andre Chow En De at 91449137 or email him at andre.chow@cyclecarriage.com.sg within 7 working days from the date of this letter should there be any missing documents or any other additional documents required. If we do not hear from you during these 7 days, we would take it that all documents submitted to you are complete and in order.

Cheque should be made payable to Cycle & Carriage Kia Pte. Ltd.

We look forward to receiving your early settlement of the invoice(s). Thank you.

Yours faithfully,

CYCLE & CARRIAGE KIA PTE LTD

MANAGER

SERVICE OPERATIONS - PG



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

1418	13000	Affiliated to Federation Intern	nationale Des Experts En Auton	nobile
AXA	INSURANCE PTE	LTD	Ref : CC4/ASM1801	5756/R1ga3q2
AXA	ENTON WAY #24 TOWERSINGAPO		Date: 05-02-2020 Code: ASM	
1.	LINES IN	Policy Particula	ars :- THIRD PARTY CLA	IM
	Insured Veh.	SLX 6638C	Veh. Inspected	SLX 5352H
	Policy No.	GA361185	Coverage (\$)	0.00
	Claim No.	S8M00TOZ	Excess (\$)	0.00
	Assign From		Assign Date	29/08/2018
2.	(Asset Control	Vehicle Pa	articulars & Condition	a to sking the
	Make & Model	KIA SORENTO 2.2(A)	c.c	2199
	Engine No.	HIDDEN	Year of Reg.	2018
	Chassis No.	KNAPH81BSJ5411620	Colour	BLACK
	Odometer	23261	Steering	IN ORDER
	Brakes	IN ORDER	Modification	SPORTS RIM
	General	FAIR		
3.	I I I STANK	Con	ditions of Tyres	
		Size	Make	Balance
	R/H Front Tyre	235/55 R19	HANKOOK	6 mm
	L/H Front Tyre	235/55 R19	HANKOOK	6 mm
	R/H Rear Tyre	235/55 R19	HANKOOK	6 mm
	L/H Rear Tyre	235/55 R19	HANKOOK	6 mm
4.		Descr	iption of Damages	
	THE VEHICLE SU	STAINED DAMAGES AT THE	FRONT PORTION.	
5.	DAMAGES SEE D	-3.00m3/r/	eral Information	Name of the last
	Accident Date	21/08/2018	Inspection Date	16/09/2019
	Survey held at	CYCLE & CARRIAGE KIA P		æ
		209 PANDAN GARDENS SINGAPORE 609339		
5a.			Remarks	
	A)THE INSPECTION B)IN ACCORDANG	ON WAS CONDUCTED ON A'CE TO YOUR INSTRUCTIONS	WITHOUT PREJUDICE" BAS S, WE HAVE NOT AUTHORIS	SIS. SED REPAIRS.
5b.		Estim	ate Days of Repair	
	ESTIMATED NOR	MAL PERIOD FOR REPAIR:	3 Working Day	ys



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

1,381.00

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLX 5352H

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
-1	SKID PLATE -FR BUMPER (SN) (CONSISTENT)	CUT	111.00	111.00
1	SUNDRY (SN) (CONSISTENT)	NECESSARY	20.00	20.00
			131.00	131.00
	LABOUR			
	REPAIR FRT BUMPER ,RENEW FRT LOWER COVER .		550.00	550.00
	SPRAY PAINT FOR FRT BUMPER .		500.00	420.00
	TO CARRY OUT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST USING HI-SCAN PRO TEST.		200.00	200.00
	REMOVE & INSTALL PARKING SENSOR.		100.00	80.00
			1,350.00	1,250.00
	GRAND TOTAL		1,481.00	1,381.00

RECOMMENDED COST OF REPAIRS		
Bened Bethle CCAIACH	1001E7E6/D1aa2a2	

Report Ref No. CC4/ASM18015756/R1ga3q2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

10

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contact or tort, is accepted to any third party who may reply on the Report wholly or in part. Any third party acting or replying on this Report, in whole or in part, does so at his or her own risk.

*

CLAIMS

Service Request Details



CHAN YINGJIE DOMINIC BLK 2 GHIM MOH ROAD, #07-324, 270002. Primary Contact/Insured Singapore

LICK AUTO CONSULTANTS PTE LTD (TP)

Vendor Name

29 August 2018

Request Date

Due Date

Beport Date

Reference

Claim

Loss Date

Third Party Whicle Damage

Type of Loss.

Pending verification - Direct Settlement

Services

Service Address

WAYNZEINSURELINICCOMSG

Claim Handler ANG Richard

dchard anghs@aka.com.sg

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TP - Mpdf	Form / Claim Documents	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	17 September 2019
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Final reminder pdf	Letters and Correspondence	Others	LKK AUTO CONSULTANTS FTE LTD (TP)	19 June 2019
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Claim Portal