

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Tuesday, 30 April, 2019 5:09 PM
To: Coco Lu Ting; CST@AXA.COM.SG
Cc: Hsiao Tong (LKKAUTO); Admin A; assignments; Andre Chow En De; Don Bong Kiong Hua; Edwin Abcede Caina; Tay Jian Ye; Vic (LKKAUTO)
Subject: RE: our veh SLX5352H, your veh SLX6638C on 21.08.2018 *** LKK REF: CC4/ASM18015756/Aha3

Without Prejudice

Dear Coco,

We refer to your below email.

Please be informed that we are still pending for our Insured to lodge the GIA report.

We will continue to follow up and will get back to you for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Coco Lu Ting [mailto:coco.lu@cyclecarriage.com.sg]

Sent: Thursday, 21 March, 2019 7:20 PM

To: Vic (LKKAUTO); CST@AXA.COM.SG

Cc: Hsiao Tong (LKKAUTO); Admin A; assignments; Andre Chow En De; Don Bong Kiong Hua; Edwin Abcede Caina; Tay Jian Ye

Subject: RE: our veh SLX5352H, your veh SLX6638C on 21.08.2018 *** LKK REF: CC4/ASM18015756/Aha3

Dear Vic,

Please advise us the liability for this case !

Best regards

Coco Lu Ting

From: Coco Lu Ting
Sent: Thursday, 14 March, 2019 12:18 PM
To: Vic (LKKAUTO) <vicalpeh@lkkauto.com>; 'CST@AXA.COM.SG' <CST@AXA.COM.SG>; 'motor.survey@axa.com.sg' <motor.survey@axa.com.sg>
Cc: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Tay Jian Ye <jianye.tay@cyclecarriage.com.sg>
Subject: RE: our veh SLX5352H, your veh SLX6638C on 21.08.2018 *** LKK REF: CC4/ASM18015756/Aha3

Dear Vic,

Any update for this case? police investigation attached on email 26/02/2019.

Best regards

Coco Lu Ting

From: Coco Lu Ting
Sent: Tuesday, 5 March, 2019 10:40 AM
To: 'Vic (LKKAUTO)'; 'CST@AXA.COM.SG'; 'motor.survey@axa.com.sg'
Cc: 'Hsiao Tong (LKKAUTO)'; 'Admin A'; 'assignments'; Andre Chow En De; Don Bong Kiong Hua; Edwin Abcede Caina; Tay Jian Ye
Subject: RE: our veh SLX5352H, your veh SLX6638C on 21.08.2018 *** LKK REF: CC4/ASM18015756/Aha3

Dear officer in charge,

Please advise on this case.

Best regards

Coco Lu Ting

From: Coco Lu Ting
Sent: Tuesday, 26 February, 2019 10:47 AM
To: 'Vic (LKKAUTO)'
Cc: 'Hsiao Tong (LKKAUTO)'; 'Admin A'; 'assignments'
Subject: RE: our veh SLX5352H, your veh SLX6638C on 21.08.2018 *** LKK REF: CC4/ASM18015756/Aha3

Dear Vic,

Please advise us the liability for this case, we attached the police investigation result for your reference. Customer is chasing.

Best regards

Coco Lu Ting

From: Coco Lu Ting
Sent: Friday, 25 January, 2019 10:10 AM
To: 'Vic (LKKAUTO)'
Cc: Hsiao Tong (LKKAUTO); Admin A; assignments
Subject: RE: our veh SLX5352H, your veh SLX6638C on 21.08.2018 *** LKK REF: CC4/ASM18015756/Aha3

Dear Vic,

Is your insured report for the accident ? please advise . thank you

Best regards

Coco Lu Ting

From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]

Sent: Thursday, 8 November, 2018 9:31 AM

To: Coco Lu Ting

Cc: Hsiao Tong (LKKAUTO); Admin A; assignments; Vic (LKKAUTO)

Subject: RE: our veh SLX5352H, your veh SLX6638C on 21.08.2018 *** LKK REF: CC4/ASM18015756/Aha3

Without Prejudice

Dear Coco,

We refer to the below email.

Please be informed that till date, we are still pending for our Insured's GIA report.

We will continue to follow up on the matter.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Coco Lu Ting [<mailto:coco.lu@cyclecarriage.com.sg>]

Sent: Wednesday, 12 September, 2018 7:10 PM

To: Mei Kwan (LKKAUTO); Vic (LKKAUTO)

Cc: Hsiao Tong (LKKAUTO); Admin A; assignments

Subject: RE: our veh SLX5352H, your veh SLX6638C on 21.08.2018 *** LKK REF: CC4/ASM18015756/ha3

Dear Vic,

Please update us the liability for this case. thank you

Best regards

Coco L u

From: Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]
Sent: Wednesday, 29 August, 2018 7:30 PM
To: Coco Lu Ting
Subject: RE: our veh SLX5352H, your veh SLX6638C on 21.08.2018 *** LKK REF: CC4/ASM18015756/ha3

Dear Coco,

Received with thanks.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>
Sent: Wednesday, 29 August, 2018 4:32 PM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Tay Jian Ye <jianye.tay@cyclecarriage.com.sg>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: our veh SLX5352H, your veh SLX6638C on 21.08.2018 *** LKK REF: CC4/ASM18015756/ha3

Dear Mei Kwan,

We attached the video footage for your reference.

Best regards

Coco Lu

From: Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]
Sent: Wednesday, 29 August, 2018 3:48 PM
To: Coco Lu Ting
Cc: Andre Chow En De; Don Bong Kiong Hua; Edwin Abcede Caina; Tay Jian Ye; Vic (LKKAUTO); Hsiao Tong (LKKAUTO); Admin A; assignments
Subject: RE: our veh SLX5352H, your veh SLX6638C on 21.08.2018 *** LKK REF: CC4/ASM18015756/ha3

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has yet to report the accident and we are currently **pending verification for direct settlement**.

Please provide us : -

- **evidence i.e. video and scene photo.**
- **arrange for TP survey.**

Please note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>

Sent: Tuesday, 28 August, 2018 7:00 PM

To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Tay Jian Ye <jianye.tay@cyclecarriage.com.sg>

Subject: our veh SLX5352H, your veh SLX6638C on 21.08.2018

Dear officer in charge,

Please advise us the liability for this case, we attached the related documents for your reference. Our customer have video footage too.

Best regards

Coco Lu

209 Pandan Gardens

Singapore 609339

DID: 65 6568 4501 / 9186 5200

Fax: 65 6565 1240

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