



# Z-ONE AUTOMOTIVE PTE LTD

1 Kaki Bukit Ave 6, Blk D #01-85/87, Autobay@Kaki Bukit Singapore 417883

Tel: 62502115/66342112 Fax: 66342122

Email: service@z-one.com.sg ; enquiry@z-one.com.sg

AUTOMOTIVE • PERFORMANCE Company Registration No. 201118055N

Our Ref : GBE5929M

Your Ref : S8M00TH7 MC/RA

19<sup>th</sup> September 2018

BY EMAIL & POST  
WITHOUT PREJUDICE

**AXA Insurance Pte Ltd**

8 Shenton Way #24-01  
Singapore 068811

**Attention: Pragati – Motor Claims Dept.**

Dear Pragati,

**CLAIMANT: GALLOP HUMAN RESOURCE**

**ACCIDENT INVOLVING GBE5929M & SBW3131R AT CARPARK OF BUKIT BATOK CENTRAL BLK636 ON 27/08/2018 AT 1000HRS**

We refer to the above matter.

As the quantum was agreed between your surveyor and our Ms Yvonne, we are submitting our claims as follows:

1. Cost of Repair (7% GST)	\$ 3,103.00
2. Loss of Use For 3 Days x \$120	\$ 360.00
3. LTA & GIA search fee	\$ 36.49

**Total:**

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**\$ 3,499.49**  
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A copy each of the following supporting documents is enclosed:

- (1) GIA Report
- (2) Final Repair Bill
- (3) LTA search
- (4) GIA Receipt
- (5) Letter of Authority
- (6) Certificate of Insurance
- (7) Vehicle Registration Card

Yours faithfully



**Z-one Automotive Pte Ltd**  
Ecls



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

05 OCTOBER 2018

NG POH HONG  
44 ENG KONG DRIVE  
SINGAPORE 599372

By Post & By Email

Dear Sir/Madam,

OUR REF : CC4/ASM18015753/Uhb3  
YOUR REF : SBW 3131R  
ACCIDENT INVOLVING SBW 3131R AND GBE 5929M ALONG BLOCK 636 BUKIT  
BATOK CENTRAL CAR PARK ON 27.08.2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from M/s Z-ONE AUTOMOTIVE PTE LTD, acting on behalf of the owner of GBE 5929M against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided to the Third-Party vehicle GBE 5929M. As such, liability may not be on your favour.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) within 7 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,



Vic Alpeh  
Case Handler  
DID: 6841 2096  
FAX: 6741 4108  
Email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

c.c. AXA Insurance Pte Ltd (AXA)  
(Motor Claims Dept)

[peggysaurus@hotmail.com](mailto:peggysaurus@hotmail.com)  
(Email)

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Friday, 5 October, 2018 11:19 AM  
**To:** peggysaurus@hotmail.com  
**Cc:** Admin A; Vic (LKKAUTO)  
**Subject:** YOUR REF: SBW 3131R\_ACCIDENT INVOLVING SBW 3131R AND GBE 5929M  
ALONG BLOCK 636 BUKIT BATOK CENTRAL CAR PARK ON 27.08.2018



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

05 OCTOBER 2018

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We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

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- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)

- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



ALR  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

## LETTER OF AUTHORITY

RE: ACCIDENT INVOLVING VEHICLE NOS G6E5929m  
& SBW3131R ALONG at  
Carpark of Bukit Batok Central BIK 636  
ON 27/08/2018 1000hrs

1. I/ We, hereby appoint Z-ONE AUTOMOTIVE PTE LTD to be my agent and I/We authorize my said agent to give you all instructions pertaining to the conduct of my claim including instructions to commence legal proceedings in court in my name against the third party driver/or his employers, if applicable.
2. \*\* My said agent also has my authority to decide on my behalf whether to accept any offer of settlement from the third party and/or his insurers.
3. I understand and accept that until I revoke my said agent's authority in writing to you, I am bound by all instructions given by my said agent to you
4. \*\* Upon settlement of the third party claim and in case the settlement monies was sent to me/us by the third party's insurers, I/We undertake to pay you and my/our Solicitor the cost of repair settled and related expenses and disbursement incurred.
5. My vehicle is repaired on my own will without any inducement, threat or promise.



Signature  
(Company's stamp if applicable)  
Name: Gallop Human Resource  
NRIC No: 53167049W  
Address 317 Jurong East Street 31  
#02-32  
Singapore 600317.



redefining / insurance

CLAIM REF : S8M00TH7  
INSURED : NG POH HONG

**WITHOUT PREJUDICE to:**

- (a) Insurers' Subrogated Claim and/or  
(b) Any Personal Injury Claims

[Note: This Notice supersedes any inconsistencies found in this Discharge Voucher]

**DISCHARGE VOUCHER**

We/I, GALLOP HUMAN RESOURCE, CO. REG. NO. 53167049W hereby agree to accept the sum of dollars THREE THOUSAND THREE HUNDRED SEVENTY NINE AND CENTS FORTY NINE ONLY (S\$ 3,379.49) paid to us/me by **AXA INSURANCE PTE LTD** as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said **AXA INSURANCE PTE LTD** or their Insured or the driver of motor vehicle no. SBW 3131R as a result of an accident along 636 BUKIT BATOK CENTRAL CAR PARK on 27/08/2018 of which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. GBE 5929M.

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. SBW 3131R in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify **AXA INSURANCE PTE LTD** against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. SBW 3131R.

Dated this 19th day of October 2018.

Claimant's Signature :

NRIC no./ Company Stamp :

53167049W

Occupation/ Business :

Address :

Blk 317 Jurong East St 31 #02-32 (S) 600317.

Telephone No. :

9363 2266

Witness's Name :

YONG YOKA FONG

Witness's Signature :

Witness's NRIC No. :

68274762T



**Z-ONE AUTOMOTIVE PTE LTD**

1 Kaki Bukit Ave 6, Blk D #01-85/87, Autobay@Kaki Bukit Singapore 417883

Tel: 62502115/66342112 Fax: 66342122Email: service@z-one.com.sg ; enquiry@z-one.com.sg

AUTOMOTIVE • PERFORMANCE Company Registration No. 201118055N

Gallop Human Resource  
Blk317 Jurong East Street 31  
#02-32  
Singapore 600317

Contact : 93632266

**TAX INVOICE**

Date : 19/09/2018

Date in : 29/08/2018

Vehicle Num. : GBE5929M

Make/Model : Mercedes Benz Citan 109 CDI Van Extra-Long - 2 Seaters-2015

Chassis/Eng# : WDF4156052U166052/K9KB608D548661

Accident Date : 27/08/2018

Claim No : C101825

Reference :

Policy No. : DMCPHQ18-000445 (28/01/2019)

LUMPSUM REPAIR BILL  
AS PER SURVEYOR REPORT  
DATED 19/09/2018  
BY LKK Auto Consultants Pte Ltd

Amount \$

2,900.00

E. &amp; O.E. Sub \$ : 2,900.00

Add GST ( 7% ) \$ : 203.00

Total Amount \$ : 3,103.00

**Z-ONE AUTOMOTIVE PTE LTD**



## TAX INVOICE

Our Ref No: GR-18-134455  
Date of Request: 31/08/2018

Your Ref No: AJ TK Z (GBE5979M)

CROSSBORDERS LLC  
133 New Bridge Road #23-03/04/05  
Chinatown Point  
Singapore 059413



Dear Sir/Madam,

Date of Accident: 27/08/2018  
Vehicle No: GBE5929M  
Place of Accident: CP OF BUKIT BATOK CENTRAL BLK 636  
Involving Vehicle No: SBW3131R

With reference to your application for the accident report, we have attached the following accident reports as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
SBW3131R	CP OF BUKIT BATOK CENTRAL BLK 636	14.00	1	13.08
GST Amount				0.92
Total Amount Due (GST Inclusive)				14.00

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank You.

This is a computer generated document and requires no signature.

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For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-18-134449

Date of Request: 31/08/2018

Your Ref No: AJ.TK.Z (GBE5979M)

CROSSBORDERS LLC

133 New Bridge Road #23-03/04/05

Chinatown Point

Singapore 059413

Dear Sir/Madam,

**Your Search Criteria:**

Date of Accident: 27/08/2018

Place of Accident: CP BUKIT BATOK CENTRAL BLK636

Client Vehicle No: GBE5929M

DESCRIPTION	AMOUNT (S\$)
E-File Search Fee (Public)	14.02
GST Amount	0.98
Total Amount Due (GST Inclusive)	15.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



*I thank you*

Amerjeet Singh has successfully logged out.

Your last login date and time was 28 Aug 2018, 10:27:37.

To return to ONE.MOTORING, please click [here](#)

For security reasons, please **CLEAR YOUR CACHE** after each session.

#### Session Transaction History

S/No.	Asset Type	Asset ID	Asset Owner ID	Transaction Type	Transaction Amount(S\$)	Log Date/Time
1	Vehicle	SBW3131R-		18.19 Enquire Veh Owner Info (Others) by Law Firm	7.49	28 Aug 2018 / 10:28:53

**Enquire Vehicle & Owner Information ( Vehicle No. SBW3131R As At 27 Aug 2018 / 10:00:00 )****Law Firm Search Details**

Search Reason: Insurance claim in relation to traffic accident  
Law Firm Case No.: AJ.TK.Z

**Current Owner Details**

Owner ID Type: Singapore NRIC  
Owner ID: S1697477C  
Owner Name: NG POH HONG  
Registered Address Type: Private Residential (Condo Apt or House) / Shopping / Office Complexes  
Registered Block/House No.: 44  
Registered Street Name: ENG KONG DRIVE  
Registered Unit No.: -  
Registered Building Name: -  
Registered Postal Code: 599372

**Current Vehicle Details**

Vehicle No.: SBW3131R  
Make Description/Model: MAZDA / MAZDA3SP LUX  
Insurance Company Name: AXA INSURANCE PTE LTD