

INS. CASE OWNER: Sasha 7457 CC 4, AXA 180 15750, P1/2/3/4/5 LKK: 15/11/18 IDAC: 15/11/18

ASSIGNMENT: 21/8/2018 Date: 21/8/2018 Registered in Mariner: 21/8/18 by AXA

Pre-assign / CCU / FTE: SHDQK

Insured Vehicle No.: 44MS-030 SVS P11 Claim No.: COU34289

Name of Insured: 5,000-00 HP: 21/8/18 Policy No.: P1680520

Insured Tel No.: 94567005 D.O.A.: 21/8/18 Make / Model: Ben2 MK6

Excess Sec II :SS: 5,000-00 Nature of Accident: Accident Place of Accident: Highway 7 BCP

Is driver the owner? (YES / NO) YES Driver Name / Age: Yes Once 41 OI GIA REPORT: YES / NO: YES / NO: YES / NO

Driver Tel No.: 94567005 (V/L: YES / NO) Insured Liability: % Final? Yes / No

SLQ 7098K



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Accident



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

**URGENT**

Date/Time	STAGE	DATE / PIC
<u>21/8</u>	Non-Reporting ltr (1st)	
<u>21/8</u>	Non-Reporting ltr (2nd)	
<u>21/8</u>	Non-Reporting ltr (Final)	
<u>21/8</u>	Notification ltr (if non-pickup)	
<u>21/8</u>	Call OI:	<u>31118 email.</u>
<u>21/8</u>	After call ltr to OI:	<u>UJUN</u>
<u>21/8</u>	Documentation Check List: Handler	
<u>21/8</u>	Documentation Check List: Typist	
<u>21/8</u>	Notification ltr (if non-pickup)	
<u>21/8</u>	After call ltr to OI:	
<u>21/8</u>	Authorisation To Act:	
<u>21/8</u>	Release Voucher:	
<u>21/8</u>	Final Repair Bill:	
<u>21/8</u>	Car Rental Invoice:	
<u>21/8</u>	Towing Invoice:	
<u>21/8</u>	LTA / OIA:	
<u>21/8</u>	Medical Bill:	
<u>21/8</u>	PIR:	
<u>21/8</u>	Mandate/Reject Instruction:	
<u>21/8</u>	LOD:	
<u>21/8</u>	Payment Breakdown Form:	
<u>21/8</u>	Post-Repair Photos:	
<u>21/8</u>	Others:	

PRELIMINARY ADVICE Date/Time: 21/8 Sent By: SHDQK

FINALIZATION Date/Time: 21/8 Confirm with: SHDQK

Repair Cost: \$5 days Reduction: % Email:  Call:

FINAL SETTLEMENT Date/Time: 11/11/19 Confirm with: SHDQK Email:  Call:

Final Liability: % (Agreed / Assessed) BOLA S/N No.: 28

Repair Cost: \$22592.44 (15 days) x \$160.00

Loss of Rental (LOR): \$2400.00 (15 days) x \$160.00

Loss of Use (LOU): \$ (15 days) x \$160.00

Loss of Income (LOI): \$ (15 days) x \$160.00

LOR only  LOU only  LOR + LOU  LOR + LOI  [Tick only one]

GIA/LTA Search: \$7.45

Medical: \$

Disbursement: \$ (e.g. Tow/ Independent)

Legal Cost: \$

Total: \$24900.89 Global Sum SS: 21700.00 (as per PMA mandator)

FINAL PAYMENT Date/Time: 21/8 Confirm with: SHDQK Email:  Call:

Payee 1: \$21700.00 Name 1: Accord Auto Services Pte Ltd

Payee 2: (Strike if N.A.) \$ Name 2:

Payee 3: (Strike if N.A.) \$ Name 3:

Signature: P. Raman

REF:

72126

### ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SLQ 7098R

at Workshop m/s ACCORD AUTO

of 1009, 3M LNZ #01-50

Insured: AXA

Policy No: \_\_\_\_\_

Claims No: \_\_\_\_\_

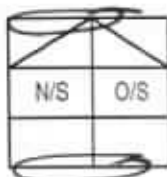
Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: 150K

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 13 days Res: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Veh No: SLQ 7098R Yr Regn: 2017 / July

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: TOYOTA KUNFIRE 2.5X c.c. 2493

Colour: BLACK A/C: Insured / Std / NI / NA

Sp. Reading: 16253 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: AGH 300115371

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Order / Jammed / Leaked / Burnt or

Brake: Order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 215/65R16

R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front: \_\_\_\_\_ Rear: \_\_\_\_\_

R/Bal. 6 mm R/Bal. 6 mm

L/Bal. 6 mm L/Bal. 6 mm

D.O.A. 27/08/18 D.O.I. 29/08/18

Survey held at: ACCORD AUTO

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

PIP \$ 21114.43 (Red \$ 17028.59 / 45%)

Date/Time, File Pass to?

☐ : Preli. Report

1) \_\_\_\_\_

☐ : Final Report

Date/Time, File Return to?

2) \_\_\_\_\_

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Survey Fee: \_\_\_\_\_

Transportation: \_\_\_\_\_

Add Fee: ☐ : Site Insp (\$ \_\_\_\_\_)

) \$ + RS \$ \_\_\_\_\_

☐ : Interview (\$ \_\_\_\_\_)

) Photos

☐ : Tech. Invs (\$ \_\_\_\_\_)

) Others

☐ : Weekend (\$ \_\_\_\_\_)

)

Report Format : \_\_\_\_\_

Lump Sum / I.B.I: (\$ \_\_\_\_\_)

TOTAL

# ACCORD AUTO SERVICES PTE LTD

BLOCK 1000 BUKIT MERAH LANE 3

#01-00 SINGAPORE 199723

TEL: 67424111, 67424112 FAX: 67424114

Pg 1

## ESTIMATE REPAIR

AXA Insurance Pte Ltd

Date: 28.8.2018

Owner's Name: Lau Ying Min

Vehicle No: SLQ7098R

Vehicle Make & Model: Toyota Vellfire 2.5 CVT A

Registration Date: 20 Jul 2017 (YOM 2017) COE Expiry Date 19 July 2027

Claim Type: Third Party Claim

Chassis No: AGH300115371

DOA: 27.8.2018

No	Description	Unit	List (\$)
1	FRONT BONNET	1	\$ PH ✓ 880.60
2	FRONT BONNET HINGE	2	\$ SU X 210.00
3	FRONT BONNET CHROME	1	\$ CR ✓ 535.90
4	FRONT BONNET STAND	1	\$ RA X 80.97
5	FRONT BONNET INSULATOR	1	\$ RA X 265.40
6	FRONT BONNET INSULATOR CLIPS	10	\$ RA / 35.00
7	FRONT BONNET LOCK	1	\$ SU X 220.90
8	FRONT SPACE LOCK PANEL	1	\$ SU X 188.90
9	FRONT SUPPORT PANEL	1	\$ repair 1,550.60
10	FRONT EMBLEM	1	\$ RA / 181.70
11	FRONT GRILLE BASE	1	\$ CR / 1,125.00
12	FRONT GRILLE CHROME	1	\$ SC / 643.30
13	FRONT LOWER GRILLE	1	\$ DB / 288.70
14	FRONT GRILLE CLIPS/SCREW	SET	\$ RA / 40.00
15	FRONT HEADLAMP LH	1	\$ X SU 2,022.30
16	FRONT HEADLAMP RH	1	\$ CR / 2,022.30
17	FRONT BUMPER	1	\$ DB / 1,614.80
18	FRONT BUMPER SIDE RETAINER	2	\$ RA / 196.00
19	FRONT BUMPER CLIPS	10	\$ RA / 35.00
20	FRONT BUMPER FOGLAMP GARNISH LH	1	\$ SU X 135.80
21	FRONT BUMPER FOGLAMP GARNISH RH	1	\$ CR / 135.80
22	FRONT FOGLAMP GARNISH CHROME	2	\$ SU X 220.00
23	FRONT REINFORCEMENT BAR	1	\$ RA / ? 580.50
24	FRONT REINFORCEMENT ARM LH	1	\$ X RA ? 289.80
25	FRONT REINFORCEMENT ARM RH	1	\$ X RA ? 289.80
26	FRONT BUMPER LOWER COVER	1	\$ RA / ? 245.90

8560.50

Total (A):	\$	14,034.97
Less 25%	\$	3,508.74
Total:	\$	10,526.23

ACCORD AUTO SERVICES PTE LTD

BLOCK 100B DUKIT MERAH LANE 3  
#01-80 SINGAPORE 159723  
TEL: 67741111 FAX: 67741111

Pg 2

## ESTIMATE REPAIR

NTUC Income Ins Co-Op Ltd

Date: 26.6.2018

Owner's Name : L/H Holding

Vehicle No : SGQ6198B

Vehicle Make &amp; Model: SGQ6198B

Registration Date : 19 Jan 2007 (YOM 2006) COE Expiry Date 18 Jan 2027

Claim Type: Third Party Claim

Chassis No: GJ11107611

DCA: 29.6.2018

No	Description	Unit	List (\$)
27	FRONT BUMPER LOWER COVER CLIPS	10	\$ 35.00
28	FRONT HEADLAMP LOWER COVER	2	\$ 200.00
29	FRONT BUMPER TOW COVER	1	\$ 80.00
30	FRONT BUMPER SPONGE	1	\$ 170.30
31	FRONT FENDER LH	1	\$ 735.60
32	FRONT FENDER RH	1	\$ 735.60
33	FRONT FENDER SHIELD CLIPS	20	\$ 70.00
34	REAR TAILGATE	1	\$ 1,809.70
35	REAR TAILGATE ABSORBER	2	\$ 597.20
36	REAR TAILGATE LAMP LH	1	\$ 620.40
37	REAR TAILGATE LAMP RH	1	\$ 620.40
38	REAR TAILGATE CHROME	1	\$ 890.50
39	REAR TAIL GATE EMBLEM	1	\$ 150.60
40	REAR TAILGATE "VELLFIRE"	1	\$ 185.60
41	REAR TAILGATE INNER COMPARTMENT	1	\$ 1,080.00
42	REAR TAILGATE INNER COMPARTMENT CLIPS	18	\$ 81.00
43	REAR TAILGATE LOCK	1	\$ 870.50
44	REAR TAILGATE STRICK	1	\$ 102.68
45	REAR TAILGATE WEATHERSHIP	1	\$ 360.50
46	REAR FENDER LH	1	\$ 1,280.00
47	REAR FENDER RH	1	\$ 1,280.00
48	REAR SIDE BUMPER LH	1	\$ 280.80
49	REAR SIDE BUMPER RH	1	\$ 280.80
50	REAR BUMPER	1	\$ 880.90
51	REAR BUMPER SIDE RETAINER	2	\$ 300.00
52	REAR BUMPER REFLECTOR	2	\$ 193.60
		Total (B):	\$ 13,891.68
		Less 25%	\$ 3,472.92
		Total:	\$ 10,418.76





**ACCORD AUTO SERVICES PTE LTD**

BLOCK 1009 BUKIT MEHRAH LANE 3  
#01-80 SINGAPORE 19723  
TEL: 67711111-67772415 FAX: 67772414

$$\begin{array}{r} 13767.67 \\ 2930.00 \\ 4820.00 \\ \hline 19,517.67 \end{array}$$

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## ESTIMATE REPAIR

AXA Insurance Pte Ltd

Date: 28.8.2018

Owner's Name : Lau Ying Min

Vehicle No : SLO7098R

Vehicle Make & Model : Toyota Veilfire 2.5 CVT A

Registration Date : 20 Jul 2017 (YOM 2017) COE Expiry Date 19 July 2027

Claim Type: Third Party Claim

Chassis No: AGH300115371

DOI: 27.8.2018

No	Description	Unit	List (\$)
	<b>Labour</b>		
1	Spray Painting to All Affected Areas	1	\$ 1750 2,800.00
2	Labour Remove / Refix Accident Damages parts to knock , jack, cut weld and realign accident affected area	1	\$ 1700 2,600.00
3	Check Wiring System & Light	1	\$ 30 100.00
4	Anti Rust Treatment	1	\$ 100 120.00
5	To Check & Adjust Wheel Alignment	1	\$ m X 100.00
6	To Remove/Refix Rear Inner Compartment & Carpet To Facilitate Repair	1	\$ 120 280.00
7	To Remove / Refix / Replace Front Camera	1	\$ 60 180.00
8	To Remove / Replace Front Bumper Sensor	1	\$ 80 180.00
9	To Remove / Replace Rear Reverse Camera	1	\$ 60 180.00
10	To Remove / Replace Rear Reverse Sensor	1	\$ 80 180.00
11	To Check Water Leaking	1	\$ 50 180.00
12	To Remove / Refix / Replace Rear Tail Gate Inner Compartment,Mechanism & Assy To New Tail Gate	1	\$ 100 200.00
13	To Remove/Refix/Replace Exhaust Pipe	1	\$ 80 250.00
14	To Remove / Refix Rear Windscreen To New Tail Gate	1	\$ 120 220.00
15	To Remove/Refix/Replace Seat Belt & Buckle	1	\$ 80 200.00
16	To Remove/Refix/Adjust Rear Chair Roller Bar	1	\$ 80 200.00
17	To Check / Repair / Replace LH & RH Side Sliding Door Auto Open & Close Function	1	\$ 180 350.00 150 100
18	Upholstery Details Cleaning	1	\$ m X 220.00
19	Computer Diagnostic	1	\$ 150 350.00
	I HK Auto Consultants hereby certify the Repairs of the following:		
	• We have very satisfied after safety getting		
	• To display damaged part(s) during warranty		
	• Parts prices are subject to market price		
	• Third party liability is not a "Contracted" item		
	• No illegal means applied at all times		
	Total (E) :	\$	8,860.00
	Grand Total:	\$	36,400.64

29/08/18 @ 1445  
Resurvey by part  
To check parts prize



DOI: 10.1002/for

[illegible]



BLOCK 1009 BUKIT MERAH LANE 3  
#01-80 SINGAPORE 159723  
TEL: 62715133/62717433 FAX: 62745711

320.51 - 347

 $350.100 - 5/2$ 
$$120.00 - LA$$

1596.76

DOA: 27.8.2018

[illegible]

19,517.67

1596.76

21,114.43

13 days

38143.0

# ACCORD AUTO SERVICES PTE LTD

BLOCK 1009 BUKIT MERAH LANE 3

#01-80 SINGAPORE 159723

Tel: 67715132 67717412 FAX: 67745715

Pg 1

## ESTIMATE REPAIR

AXA Insurance Pte Ltd

Date: 28.8.2018

Owner's Name : Lau Ying Min

Vehicle No : SLQ7098R

Vehicle Make & Model : Toyota Vellfire 2.5 CVT A

Registration Date : 20 Jul 2017 (YOM 2017) COE Expiry Date 19 July 2027

Claim Type: Third Party Claim

Chassis No: AGH300115371

DOA: 27.8.2018

No	Description	Unit	List (\$)
1	FRONT BONNET	1	\$ 880.60
2	FRONT BONNET HINGE	2	\$ 210.00
3	FRONT BONNET CHROME	1	\$ 535.90
4	FRONT BONNET STAND	1	\$ 80.97
5	FRONT BONNET INSULATOR	1	\$ 265.40
6	FRONT BONNET INSULATOR CLIPS	10	\$ 35.00
7	FRONT BONNET LOCK	1	\$ 220.90
8	FRONT SPACE LOCK PANEL	1	\$ 188.90
9	FRONT SUPPORT PANEL	1	\$ 1,550.60
10	FRONT EMBLEM	1	\$ 181.70
11	FRONT GRILLE BASE	1	\$ 1,125.00
12	FRONT GRILLE CHROME	1	\$ 643.30
13	FRONT LOWER GRILLE	1	\$ 288.70
14	FRONT GRILLE CLIPS/SCREW	SET	\$ 40.00
15	FRONT HEADLAMP LH	1	\$ 2,022.30
16	FRONT HEADLAMP RH	1	\$ 2,022.30
17	FRONT BUMPER	1	\$ 1,614.80
18	FRONT BUMPER SIDE RETAINER	2	\$ 196.00
19	FRONT BUMPER CLIPS	10	\$ 35.00
20	FRONT BUMPER FOGLAMP GARNISH LH	1	\$ 135.80
21	FRONT BUMPER FOGLAMP GARNISH RH	1	\$ 135.80
22	FRONT FOGLAMP GARNISH CHROME	2	\$ 220.00
23	FRONT REINFORCEMENT BAR	1	\$ 580.50
24	FRONT REINFORCEMENT ARM LH	1	\$ 289.80
25	FRONT REINFORCEMENT ARM RH	1	\$ 289.80
26	FRONT BUMPER LOWER COVER	1	\$ 245.90
Total (A) :			\$ 14,034.97
Less 25%			\$ 3,508.74
Total:			\$ 10,526.23

# ACCORD AUTO SERVICES PTE LTD

BLOCK 1009 BUKIT MERAH LANE 3

#01-80 SINGAPORE 159723

TEL: 67712112-67717433 FAX: 67745793

## ESTIMATE REPAIR

Pg 2

NTUC Income Ins Co-Op Ltd

Date: 26.6.2018

Owner's Name : LJH Holding

Vehicle No : SGQ6198B

Claim Type: Third Party Claim

Vehicle Make & Model : SGQ6198B

Chassis No: GJ11107611

Registration Date : 19 Jan 2007 (YOM 2006) COE Expiry Date 18 Jan 2027

DOA: 29.6.2018

No	Description	Unit	List (\$)
27	FRONT BUMPER LOWER COVER CLIPS	10	\$ ne / 35.00
28	FRONT HEADLAMP LOWER COVER	2	\$ X 200.00
29	FRONT BUMPER TOW COVER	1	\$ X 80.00
30	FRONT BUMPER SPONGE	1	\$ ? 170.30
31	FRONT FENDER LH	1	\$ X 735.60
32	FRONT FENDER RH	1	\$ X 735.60
33	FRONT FENDER SHIELD CLIPS	20	\$ X 70.00
34	REAR TAILGATE	1	\$ Due / 1,809.70
35	REAR TAILGATE ABSORBER	2	\$ X 597.20
36	REAR TAILGATE LAMP LH	1	\$ X 620.40
37	REAR TAILGATE LAMP RH	1	\$ X 620.40
38	REAR TAILGATE CHROME	1	\$ X 890.50
39	REAR TAIL GATE EMBLEM	1	\$ X 150.60
40	REAR TAILGATE "VELLFIRE"	1	\$ ne / 185.60
41	REAR TAILGATE INNER COMPARTMENT	1	\$ CRA / 1,080.00
42	REAR TAILGATE INNER COMPARTMENT CLIPS	18	\$ ne / 81.00
43	REAR TAILGATE LOCK	1	\$ JAM / 870.50
44	REAR TAILGATE STRICK	1	\$ ? 102.68
45	REAR TAILGATE WEATHERSHIP	1	\$ ne / 360.50
46	REAR FENDER LH	1	\$ X 1,280.00
47	REAR FENDER RH	1	\$ X 1,280.00
48	REAR SIDE BUMPER LH	1	\$ X 280.80
49	REAR SIDE BUMPER RH	1	\$ X 280.80
50	REAR BUMPER	1	\$ DE / 880.90
51	REAR BUMPER SIDE RETAINER	2	\$ ne / 300.00
52	REAR BUMPER REFLECTOR	2	\$ CRA / 193.60

Total (B) : \$ 13,891.68

Less 25% \$ 3,472.92

Total: \$ 10,418.76

TEL: 02015117 @ 2017411 FAX: 02045714

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Total (D) :	\$	2,820.68
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BLOCK 1009 BUKIT MERAH LANE 3  
#01-80 SINGAPORE 159723  
TEL: 62715113-62717433 FAX: 62726702

### ESTIMATE REPAIR

Date: 28.8.2018

Owner's Name : Lau Ying Min

Vehicle No : SLO7098R

Vehicle Make & Model : Toyota Vellfire 2.5 CVT A

Claim Type: Third Party Claim

Chassis No: AGH300115371

Registration Date : 20 Jul 2017 (YOM 2017) COE Expiry Date 19 July 2027

DOA: 27.8.2018

Dietary

Grand Total:	\$	36,400.64
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Grand Total:	\$	36,400.64
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## Print Sent Message

This mail is associated with :

\*SLQ7098R (C0474289)  
[SHD9K]  
TP  
LAU YING MIN  
Aug 27 2018 5:00PM  
[TRANS-CAB SERVICES PTE LTD]  
Accord Auto Services Pte Ltd

**From** LKK Auto Consultants Pte Ltd (LKK\_HQ), sent on 02/03/2019 14:13 PM.  
**To** lynn.khong@axa.com.sg  
**CC** AXA\_SG; pohkin@lkkauto.com; admin-a@lkkauto.com  
**Subject** <C0474289> IA with mandate uploaded

Our Ref: CC4/AXA/18015750/R1fa3  
Your Ref: **C0474289**

Dear Lynn,

TP said chain collision involved FIVE vehicles whereby our insured was the LAST vehicle as per TP video footage.

In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

send letter to OI via E-mail to notify TP claim and excess amount on 3<sup>rd</sup> September 2018.

Immediate Advice (with mandate) have been uploaded in Merimen.

We hereby seek your approval to offer Third Party repairer M/s "Accord Auto Serices Pte Ltd" is as follows: -

1)COR(w/gst) : \$22,592.44 + 2) Loss of Rental (16days x \$150.00): \$2,400.00 +3) LTA: \$7.45 + 4) Towing fee: \$48.15= Total: **\$25,048.04.**

\*\*13days recommendation for repair.

\*\*All the relevant documents had been uploaded in Merimen.

For your approval please. PohKin - 02/03/2019

Best Regards,

**Poh Kin, Chong (Mr)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2132 | email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAVA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

## Immediate Advice

To : AXA Insurance Pte Ltd

Date: 2/3/2019

### Survey Details:

Date of loss	27-Aug-18
Date of appointment	29-Aug-18
Date of survey	29-Aug-18
Location of survey	ACCORD AUTO SERVICES PTE LTD

### Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SLQ7098R
Make and Model	TOYOTA VELLFIRE 2.5X CVT - 2493cc
Date of registration	20-Jul-17
Excess	
Market Value	\$ 150,000.00
Part Rebate	\$ 70,700.00
Nett Loss	\$ 79,300.00

### Repair details:

Initial Estimate	\$ 38,143.02
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### Proposed/Revised repair cost:

Parts	\$ 16,174.43	List - 25%
Check items (estimate)	\$ -	
Labour	\$ 4,940.00	
Total (I/B/I)	\$ 21,114.43	
Lump Sum(if applicable)	\$ -	

Number of days for repair	<u>13 days</u>
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Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAVA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

**Remarks:**

LOR 16 days = 13 days + PRI + 2 weekends

**Mandate:**

Liability(TP)	100%	
Proposed repair cost	\$ 22,592.44	(\$21,114.43 +7%gst)
Loss of use	\$ -	
Loss of rental	\$ 2,400.00	(\$150.00 x 16 days)
Loss of income	\$ -	
LTA search fees	\$ 7.45	
Others (Towing)	\$ 48.15	
<b>Proposed Total</b>	<b>\$ 25,048.04</b>	

## Print Received Message

This mail is associated with :

**\*SLQ7098R (C0474289)**

**[SHD9K]**

TP

LAU YING MIN

Aug 27 2018 5:00PM

[TRANS-CAB SERVICES PTE LTD]

Accord Auto Services Pte Ltd

**From** AXA Insurance Pte Ltd (HQ) (AXA\_SG), sent on 11/03/2019 08:51 AM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$20455.60) - SLQ7098R - Claim Handler: Lynn Khong

Approved:20455.60:COR(w/gst) : \$18,000 + 2) Loss of Rental (16days x \$150.00): \$2,400.00 +3) LTA: \$7.45 + 4)  
Towing fee: \$48.15= Total: \$20455.60 Recommended no. of days - 13 days

**Poh Kin (LKKAuto)**

---

**From:** Poh Kin (LKKAuto)  
**Sent:** Monday, 11 March 2019 9:56 AM  
**To:** Accord Claims(AV)  
**Cc:** Admin A  
**Subject:** RE: Acknowledgement Your ref : SLQ7098R (DOA: 27/08/2018) )Our ref : C0474289MC/JT \*\*\* LKK REF: CC4/AXA18015750/wa3

**Importance:** High

**WITHOUT PREJUDICE**  
**SAVE AS TO COSTS**

Our Ref: CC4/AXA18015750/wa3  
Your Ref: SLQ 7098R

Dear Sir/Madam,

We refer to above matter and your letter of demand.

Towards an amicable settlement and without admission of liability to our Insured's part, we have instruction from our principal to offer settlement at global sum of **\$20,450.00(all in)** on this matter.

Kindly confirm acceptance on this matter.

Your prompt reply will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

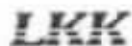
Best Regards,

**Poh Kin, Chong (Mr)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2132 | email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



LKK  
Auto  
Consultants  
Pte Ltd

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## Print Sent Message

This mail is associated with :

**\*SLQ7098R (C0474289)**

**[SHD9K]**

TP

LAU YING MIN

Aug 27 2018 5:00PM

[TRANS-CAB SERVICES PTE LTD]

Accord Auto Services Pte Ltd

**From** LKK Auto Consultants Pte Ltd (LKK\_HQ), sent on 02/07/2019 16:17 PM.  
**To** lynn.khong@axa.com.sg  
**CC** AXA\_SG; pohkin@lkkauto.com  
**Subject** Re: Alert - Adj Mandate Approved (S\$20455.60) - SLQ7098R - Claim Handler: Lynn Khong

Our Ref: CC4/AXA/18015750/R1fa3

Your Ref: **C0474289**

Dear Lynn,

We refer to the above matter and your mandate instruction.

Please be informed that we have offered third party as per your instruction. However, Third party Repairer M/s "Accord Auto Services Pte Ltd" rejected our offer and proposed settlement at as per their Letter of Demand on this matter.

We hereby seek your instruction in order for us to proceed further.

Thank you.

Best Regards,

**Poh Kin, Chong (Mr)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2132 | email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

<-- Original Message -->

From: AXA\_SG

To: LKK\_HQ

Sent On: 11/03/2019 08:51 AM

Subject: Alert - Adj Mandate Approved (S\$20455.60) - SLQ7098R - Claim Handler: Lynn Khong

Approved:20455.60:COR(w/gst) : \$18,000 + 2) Loss of Rental (16days x \$150.00): \$2,400.00 +3) LTA: \$7.45 + 4)

Towing fee: \$48.15= Total: \$20455.60 Recommended no. of days - 13 days

**Poh Kin (LKKAUTO)**

---

**From:** Accord Claims(AV) <avclaims@mycarworkshop.com.sg>  
**Sent:** Monday, 11 March 2019 9:12 PM  
**To:** Poh Kin (LKKAUTO)  
**Cc:** Admin A  
**Subject:** Re: Acknowledgement Your ref : SLQ7098R (DOA: 27/08/2018) )Our ref : C0474289MC/JT \*\*\* LKK REF: CC4/AXA18015750/wa3

Dear Poh Kin,

We refer your offer as below.

We regret to inform you not agree on your offer. Kindly refer our LOD.

COR \$22,592.44 (Include GST) , your offer \$20,450.00. Counter propose our offer as LOD submitted.

Kindly revert.

Thank you.

Kind regards,  
Celia Lai

Accord Auto Services Pte Ltd  
Blk 1009 Bukit Merah Lane 3  
#01-80  
Singapore 159723

Mobile: (65) 9274 0999  
Tel : (65) 6271 7433  
Fax : (65) 6274 5715

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On Mon, Mar 11, 2019 at 9:55 AM Poh Kin (LKKAUTO) <pohkin@lkkauto.com> wrote:

**WITHOUT PREJUDICE**

**SAVE AS TO COSTS**

Our Ref: CC4/AXA18015750/wa3  
Your Ref: SLQ 7098R

Dear Sir/Madam,

**Poh Kin (LKKAUTO)**

---

**From:** Poh Kin (LKKAUTO)  
**Sent:** Friday, 12 July 2019 11:26 AM  
**To:** Accord Claims(AV)  
**Cc:** Admin A  
**Subject:** RE: Acknowledgement Your ref : SLQ7098R (DOA: 27/08/2018) )Our ref : C0474289MC/JT \*\*\* LKK REF: CC4/AXA18015750/wa3

**Importance:** High

**WITHOUT PREJUDICE**  
**SAVE AS TO COSTS**

Our Ref: CC4/AXA18015750/R1fa3  
Your Ref: SLQ 7098R

Dear Sir/Madam,

We refer to above matter and your letter of demand.

Towards an amicable settlement and without admission of liability to our Insured's part, we have instruction from our principal to revise offer settlement at global sum of **\$21,700.00**(all in) on this matter.

Kindly confirm acceptance on this matter.

Your prompt reply will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Poh Kin, Chong (Mr) | Case Handler**  
**LKK Auto Consultants Pte Ltd**

Phone: 6841-2132 | email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**LKK** Auto Consultants Pte Ltd *Save the Earth. Print only when necessary.*

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**From:** Accord Claims(AV) [<mailto:avclaims@mycarworkshop.com.sg>]  
**Sent:** Monday, 11 March 2019 9:12 PM  
**To:** Poh Kin (LKKAUTO) <[pohkin@lkkauto.com](mailto:pohkin@lkkauto.com)>



**Hsiao Tong (LKKAUTO)**

---

**From:** Accord Claims(AV) <avclaims@mycarworkshop.com.sg>  
**Sent:** Monday, 15 July 2019 9:14 PM  
**To:** Poh Kin (LKKAUTO)  
**Cc:** Admin A  
**Subject:** Re: Acknowledgement Your ref : SLQ7098R (DOA: 27/08/2018) )Our ref : C0474289MC/JT \*\*\* LKK REF: CC4/AXA18015750/wa3

Dear Poh Kin,

Kindly let us have your breakdown offer on your amount \$21,700.00 on the matter.

Thank you.

Kind regards,  
Celia Lai

Accord Auto Services Pte Ltd  
Blk 1009 Bukit Merah Lane 3  
#01-80  
Singapore 159723

Mobile: (65) 9274 0999  
Tel : (65) 6271 7433  
Fax : (65) 6274 5715

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On Fri, Jul 12, 2019 at 11:26 AM Poh Kin (LKKAUTO) <pohkin@lkkauto.com> wrote:

**WITHOUT PREJUDICE**

**SAVE AS TO COSTS**

Our Ref: CC4/AXA18015750/R1fa3

Your Ref: SLQ 7098R

Dear Sir/Madam,

We refer to above matter and your letter of demand.

Towards an amicable settlement and without admission of liability to our Insured's part, we have instruction from our principal to revise offer settlement at global sum of **\$21,700.00**(all in) on this matter.

Kindly confirm acceptance on this matter.

## Print Sent Message

This mail is associated with :

**\*SLQ7098R (C0474289)**  
**[SHD9K]**  
TP  
LAU YING MIN  
Aug 27 2018 5:00PM  
[TRANS-CAB SERVICES PTE LTD]  
Accord Auto Services Pte Ltd

**From** LKK Auto Consultants Pte Ltd (LKK\_HQ), sent on 10/08/2019 14:36 PM.  
**To** sashe.goms@axa.com.sg  
**CC** AXA\_SG; chewht@lkkauto.com; admin-a@lkkauto.com  
**Subject** RE: Alert - Adj Mandate Approved (S\$21700.00) - SLQ7098R - Claim Handler: SASHE Go Mui Sang

Hi Sashe,

Third party requested for the breakdown of \$21,700.00.

Kindly advise.

Thanks.

Hsiao Tong

<-- Original Message -->

From: AXA\_SG

To: LKK\_HQ

Sent On: 03/07/2019 10:09 AM

Subject: Alert - Adj Mandate Approved (S\$21700.00) - SLQ7098R - Claim Handler: SASHE Go Mui Sang

Approved:21700.00:Please revise offer up to \$21,700/-(all-in). Thank you.

## Hsiao Tong (LKKAuto)

---

**From:** Do-Not-Reply <do-not-reply@merimen.com>  
**Sent:** Tuesday, 13 August 2019 3:40 PM  
**To:** Hsiao Tong (LKKAuto); Admin A  
**Subject:** RE: Alert - Adj Mandate Approved (S\$21700.00) - SLQ7098R - Claim Handler: SASHE Go Mui Sang

This mail is associated with :  
**\*SLQ7098R (C0474289)**  
**[SHD9K]**  
TP  
LAU YING MIN  
Aug 27 2018 5:00PM  
[TRANS-CAB SERVICES PTE LTD]  
Accord Auto Services Pte Ltd



Dear Hsiao Tong

Please inform TPW that this is an all-in offer, there is no breakdown.

Thank you.

Regards  
Sashe

<-- Original Message -->

**From:** LKK\_HQ  
**To:** sashe.goms@axa.com.sg  
**CC:** AXA\_SG; chewht@lkkauto.com; admin-a@lkkauto.com  
**Sent On:** 10/08/2019 02:36 PM  
**Subject:** RE: Alert - Adj Mandate Approved (S\$21700.00) - SLQ7098R - Claim Handler: SASHE Go Mui Sang

Hi Sashe,

Third party requested for the breakdown of \$21,700.00.

Kindly advise.

Thanks.

Hsiao Tong

<-- Original Message -->

**From:** AXA\_SG  
**To:** LKK\_HQ  
**Sent On:** 03/07/2019 10:09 AM  
**Subject:** Alert - Adj Mandate Approved (S\$21700.00) - SLQ7098R - Claim Handler: SASHE Go Mui Sang

Approved:21700.00:Please revise offer up to \$21,700/-(all-in). Thank you.

This is an auto-generated email. Do not reply to this email.

Sent by : SASHE Go Mui Sang (AXA Insurance Pte Ltd)



This email has been checked for viruses by AVG antivirus software.  
[www.avg.com](http://www.avg.com)

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Thursday, 15 August 2019 11:53 AM  
**To:** Accord Claims(AV)  
**Cc:** Admin A  
**Subject:** RE: Acknowledgement Your ref : SLQ7098R (DOA: 27/08/2018) )Our ref : C0474289MC/JT \*\*\* LKK REF: CC4/AXA18015750/R1pa3

### Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

We wish to inform you that this is an all-in offer, there is no breakdown.

Thank you.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Accord Claims(AV) <avclaims@mycarworkshop.com.sg>

**Sent:** Sunday, 11 August 2019 5:06 PM

**To:** Poh Kin (LKKAuto) <pohkin@lkkauto.com>

**Cc:** Admin A <admin-a@lkkauto.com>

**Subject:** Re: Acknowledgement Your ref : SLQ7098R (DOA: 27/08/2018) )Our ref : C0474289MC/JT \*\*\* LKK REF: CC4/AXA18015750/wa3

Dear Poh Kin,

We still haven't heard any reply from you.

Kindly advise.

Thank you.

Kind regards,  
Celia Lai

Accord Auto Services Pte Ltd  
Blk 1009 Bukit Merah Lane 3  
#01-80  
Singapore 159723

## Hsiao Tong (LKKAUTO)

---

**From:** Accord Claims(AV) <avclaims@mycarworkshop.com.sg>  
**Sent:** Friday, 16 August 2019 11:02 AM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Admin A  
**Subject:** Re: Acknowledgement Your ref : SLQ7098R (DOA: 27/08/2018) )Our ref : C0474289MC/JT \*\*\* LKK REF: CC4/AXA18015750/R1pa3

Dear Hsiao Tong,

We refer to your email.

We regret to inform you not agree on your all-in offer amount \$21,700.00.

We agreed/finalize amount COR at \$21,114.43 (Before GST) , loss of use total 16 days as LOD , towing fee \$48.15 & GIA/LTA search fee \$7.45. Is not reasonable.

Kindly advise.

Thank you.

Kind regards,  
Celia Lai

Accord Auto Services Pte Ltd  
Blk 1009 Bukit Merah Lane 3  
#01-80  
Singapore 159723

Mobile: (65) 9274 0999  
Tel : (65) 6271 7433  
Fax : (65) 6274 5715

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On Thu, Aug 15, 2019 at 11:53 AM Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

**Without Prejudice**

Dear Sirs/Mdm,

We refer to your below email.

## Print Sent Message

This mail is associated with :

**\*SLQ7098R (C0474289)**

**[SHD9K]**

TP

LAU YING MIN

Aug 27 2018 5:00PM

[TRANS-CAB SERVICES PTE LTD]

Accord Auto Services Pte Ltd

**From** LKK Auto Consultants Pte Ltd (LKK\_HQ), sent on 26/09/2019 12:31 PM.  
**To** sashe.goms@axa.com.sg  
**CC** AXA\_SG; chewht@lkkauto.com; admin-a@lkkauto.com  
**Subject** RE: Alert - Adj Mandate Approved (S\$21700.00) - SLQ7098R - Claim Handler: SASHE Go Mui Sang

Hi Sashe,

We refer to the above matter.

Third party rejected our offer at \$21,700.00(all-in) and proposed \$25,528.04(all-in). The breakdown is as follows:

1. Cost of Repair (w/GST)	\$ 22,592.44
2. Loss of Rental (16days x \$180.00)	\$ 2,880.00
3. LTA/GIA Search Fee	\$ 7.45
4. Towing Fee	\$ 48.15
<b>Total</b>	<b>\$ 25,528.04</b>

Kindly let us have further mandate/ instruction.

Hsiao Tong

<-- Original Message -->

From: AXA\_SG

To: LKK\_HQ; chewht@lkkauto.com; admin-a@lkkauto.com

CC: AXA\_SG

Sent On: 13/08/2019 03:35 PM

Subject: RE: Alert - Adj Mandate Approved (S\$21700.00) - SLQ7098R - Claim Handler: SASHE Go Mui Sang



Dear Hsiao Tong

Please inform TPW that this is an all-in offer, there is no breakdown.

Thank you.

Regards

Sashe

<-- Original Message -->

From: LKK\_HQ

To: sashe.goms@axa.com.sg

CC: AXA\_SG; chewht@lkkauto.com; admin-a@lkkauto.com

Sent On: 10/08/2019 02:36 PM

Subject: RE: Alert - Adj Mandate Approved (S\$21700.00) - SLQ7098R - Claim Handler: SASHE Go Mui Sang

Hi Sashe,

Third party requested for the breakdown of \$21,700.00.



## Print Received Message

This mail is associated with :

**\*SLQ7098R (C0474289)**

**[SHD9K]**

TP

LAU YING MIN

Aug 27 2018 5:00PM

[TRANS-CAB SERVICES PTE LTD]

Accord Auto Services Pte Ltd

**From** AXA Insurance Pte Ltd (HQ) (AXA\_SG), sent on 27/09/2019 09:56 AM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Maintained - SLQ7098R - Claim Handler: Jas Tan

Maintained: Please maintain offer. Thank you.

## Hsiao Tong (LKKAuto)

---

**From:** Accord Claims(AV) <avclaims@mycarworkshop.com.sg>  
**Sent:** Saturday, 5 October 2019 5:33 PM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** Admin A  
**Subject:** Re: Acknowledgement Your ref : SLQ7098R (DOA: 27/08/2018) )Our ref : C0474289MC/JT \*\*\* LKK REF: CC4/AXA18015750/R1pa3

Dear Hsiao Tong,

Accept,

Kindly let us have your DV.

Thank you.

Kind regards,  
Celia Lai

Accord Auto Services Pte Ltd  
Blk 1009 Bukit Merah Lane 3  
#01-80  
Singapore 159723

Mobile: (65) 9274 0999  
Tel : (65) 6271 7433  
Fax : (65) 6274 5715

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On Sat, Oct 5, 2019 at 2:28 PM Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

Without Prejudice

(save as to costs)

Dear Sirs/Mdm,

We refer to your below email.

We have our principal instruction to maintain our offer at a global sum of \$21,700.00(all-in).

Please re-consider our offer.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Accord Claims(AV) <[avclaims@mycarworkshop.com.sg](mailto:avclaims@mycarworkshop.com.sg)>

**Sent:** Friday, 16 August 2019 11:02 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: Acknowledgement Your ref : SLQ7098R (DOA: 27/08/2018) )Our ref : C0474289MC/JT \*\*\* LKK REF: CC4/AXA18015750/R1pa3

Dear Hsiao Tong,

We refer to your email.

We regret to inform you not agree on your all-in offer amount \$21,700.00.

We agreed/finalize amount COR at \$21,114.43 (Before GST) , loss of use total 16 days as LOD , towing fee \$48.15 & GIA/LTA search fee \$7.45. Is not reasonable.

Kindly advise.

Thank you.

Kind regards,  
Celia Lai

Accord Auto Services Pte Ltd

Blk 1009 Bukit Merah Lane 3

#01-80

Singapore 159723

Mobile: (65) 9274 0999  
Tel : (65) 6271 7433  
Fax : (65) 6274 5715

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On Thu, Aug 15, 2019 at 11:53 AM Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

**Without Prejudice**

Dear Sirs/Mdm.

We refer to your below email.

We wish to inform you that this is an all-in offer, there is no breakdown.

Thank you.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Accord Claims(AV) <[avclaims@mycarworkshop.com.sg](mailto:avclaims@mycarworkshop.com.sg)>

**Sent:** Sunday, 11 August 2019 5:06 PM

**To:** Poh Kin (LKKAuto) <[pohkin@lkkauto.com](mailto:pohkin@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: Acknowledgement Your ref : SLQ7098R (DOA: 27/08/2018) )Our ref : C0474289MC/JT \*\*\* LKK REF: CC4/AXA18015750/wa3

Dear Poh Kin,

We still haven't heard any reply from you.

Kindly advise.

Thank you.

Kind regards,  
Celia Lai

Accord Auto Services Pte Ltd

Blk 1009 Bukit Merah Lane 3

#01-80

Singapore 159723

Mobile: (65) 9274 0999

Tel : (65) 6271 7433

Fax : (65) 6274 5715

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On Mon, Jul 15, 2019 at 9:13 PM Accord Claims(AV) <[avclaims@mycarworkshop.com.sg](mailto:avclaims@mycarworkshop.com.sg)> wrote:

Dear Poh Kin,

Kindly let us have your breakdown offer on your amount \$21,700.00 on the matter.

Thank you.

Kind regards,  
Celia Lai

Accord Auto Services Pte Ltd

Blk 1009 Bukit Merah Lane 3

#01-80

Singapore 159723

Mobile: (65) 9274 0999

Tel : (65) 6271 7433

Fax : (65) 6274 5715

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On Fri, Jul 12, 2019 at 11:26 AM Poh Kin (LKKAuto) <[pohkin@lkkauto.com](mailto:pohkin@lkkauto.com)> wrote:

**WITHOUT PREJUDICE**

**SAVE AS TO COSTS**

Our Ref: CC4/AXA18015750/R1fa3

Your Ref: SLQ 7098R

Dear Sir/Madam,

We refer to above matter and your letter of demand.

Towards an amicable settlement and without admission of liability to our Insured's part, we have instruction from our principal to revise offer settlement at global sum of **\$21,700.00**(all in) on this matter.

Kindly confirm acceptance on this matter.

Your prompt reply will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Poh Kin, Chong (Mr)** | Case Handler

**LKK Auto Consultants Pte Ltd**



Phone: 6841-2132 | email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com) | fax: 6741-4108

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**From:** Accord Claims(AV) [<mailto:avclaims@mycarworkshop.com.sg>]

**Sent:** Monday, 11 March 2019 9:12 PM

**To:** Poh Kin (LKKAuto) <[pohkin@lkkauto.com](mailto:pohkin@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: Acknowledgement Your ref : SLQ7098R (DOA: 27/08/2018) )Our ref : C0474289MC/JT \*\*\* LKK REF: CC4/AXA18015750/wa3

Dear Poh Kin,

We refer your offer as below.

We regret to inform you not agree on your offer. Kindly refer our LOD.

COR \$22,592.44 (Include GST) , your offer \$20,450.00. Counter propose our offer as LOD submitted.

Kindly revert.

Thank you.

Kind regards,  
Celia Lai

Accord Auto Services Pte Ltd

Blk 1009 Bukit Merah Lane 3

#01-80

Singapore 159723

Mobile: (65) 9274 0999

Tel : (65) 6271 7433

Fax : (65) 6274 5715

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On Mon, Mar 11, 2019 at 9:55 AM Poh Kin (LKKAuto) <[pohkin@lkkauto.com](mailto:pohkin@lkkauto.com)> wrote:

**WITHOUT PREJUDICE**

**SAVE AS TO COSTS**

Our Ref: CC4/AXA18015750/wa3

Your Ref: SLQ 7098R

Dear Sir/Madam,

We refer to above matter and your letter of demand.

Towards an amicable settlement and without admission of liability to our Insured's part, we have instruction from our principal to offer settlement at global sum of **\$20,450.00(all in)** on this matter.

Kindly confirm acceptance on this matter.

Your prompt reply will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Poh Kin, Chong (Mr)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2132 | email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

**From:** Mei Kwan (LKKAuto)

**Sent:** Thursday, 28 February 2019 6:17 PM

**To:** Accord Claims(AV) <[avclaims@mycarworkshop.com.sg](mailto:avclaims@mycarworkshop.com.sg)>; Poh Kin (LKKAuto) <[pohkin@lkkauto.com](mailto:pohkin@lkkauto.com)>

**Cc:** Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>

**Subject:** RE: Acknowledgement Your ref : SLQ7098R Our ref : C0474289MC/JT \*\*\* LKK REF: CC4/AXA18015750/wa3

**'WITHOUT PREJUDICE'**

**SAVE AS TO COSTS**

Dear Sir / Madam,

Thank you for your email.

Please note that this case has been re-assigned to **Poh Kin**.

Our respective case handler will look into the matter and revert to you in due course.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Accord Claims(AV) <[avclaims@mycarworkshop.com.sg](mailto:avclaims@mycarworkshop.com.sg)>

**Sent:** Thursday, 28 February, 2019 3:16 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>; Thin Thin (LKKAuto) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** Re: Acknowledgement Your ref : SLQ7098R Our ref : C0474289MC/JT \*\*\* LKK REF: CC4/AXA18015750/wa3

Dear Mei Kwan,

Kindly update us any status on the claim.

Thank you.

Kind regards,  
Celia Lai

Accord Auto Services Pte Ltd

Blk 1009 Bukit Merah Lane 3

#01-80

Singapore 159723

Mobile: (65) 9274 0999

Tel : (65) 6271 7433

Fax : (65) 6274 5715

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On Wed, Aug 29, 2018 at 4:02 PM Accord Claims(AV) <[avclaims@mycarworkshop.com.sg](mailto:avclaims@mycarworkshop.com.sg)> wrote:

Dear Mei Kwan,

As request , kindly refer attached file.

Thank you.

Kind regards,  
Celia Lai

Accord Auto Services Pte Ltd

Blk 1009 Bukit Merah Lane 3

#01-80

Singapore 159723

Mobile: (65) 9274 0999  
Tel : (65) 6271 7433  
Fax : (65) 6274 5715

This email is confidential and privileged. If you are not the intended recipient, you must not view, disseminate, use or copy this email. Kindly notify the sender immediately, and delete this email from your system. Thank you.

On Wed, Aug 29, 2018 at 3:33 PM, Mei Kwan (LKKAuto) <Meikwan@lkkauto.com> wrote:

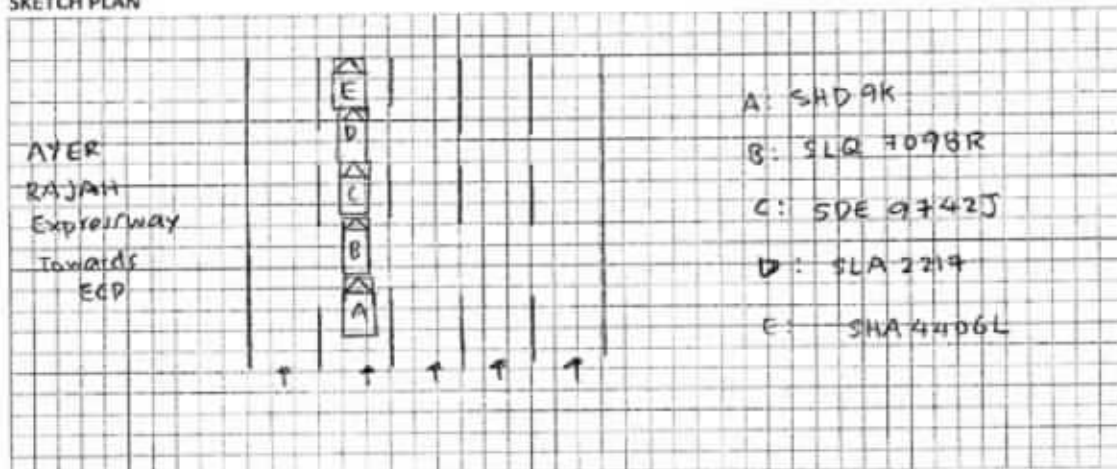
Dear Sir / Madam,

We refer to the above matter.

Please be informed that we are currently **pending verification for direct settlement.**

Fyi, OI has reported. Please refer to the below OI's sketch plan and statement.

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Pls see the attach police statement

**Brief Details.**

On 27/08/2018 at about 1715hrs, I was driving my taxi bearing registration number SHD9K along MCE towards ECP with 3 passengers onboard. As I was driving before Fort Road exit, vehicle(SLQ7098R) in front of me made an emergency brake. I immediately stepped on my brake however, was unable to stop in time hence, collided against the rear of the said vehicle. I then alighted my taxi to take photos of scene. My taxi suffered severe damages due to the collision. It was a chain collision with 5 vehicles involved. I managed to speak to the first vehicle(SHA4408L) involved and the taxi driver told me that he was picking up a passenger at the expressway. I did not ask further. Ambulance and TP then came to scene and 3 of my passengers were subsequently conveyed to the hospital. There is an in-car camera in my taxi. I am lodging this report as requested by TP.

***Kindly arrange for TP survey.***

Please note that for liability, claim negotiation and settlement, please contact Vivian at 6841 8625.

Our respective case handler will look into the matter and revert to you in due course.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

# ACCORD AUTO SERVICES PTE LTD

BLOCK 1009 BUKIT MERAH LANE 3

#01-80 SINGAPORE 159723

TEL: 6271 5133/6271 7433 FAX: 6274 5715

GST Regn No: 201113141K

27 December 2018

## AXA Insurance Pte Ltd

8 Shenton Way  
#24-01 AXA Tower  
Singapore 068811

Attn: Motor Claims Department

Dear Sirs,

**ACCIDENT INVOLVING VEHICLE: SLQ7098R, SHD9K, SDE9742J, SLA2217G and SHA4406L on 27.8.2018 Along MCE Tunnel.**

We are the authorized repair workshop for the owner of motor vehicle no: **SLQ7098K**, which was involved in the captioned accident with your insured vehicle: **SHD9K**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

01) Cost Of Repair	\$ 21,114.43
02) 7% GST	\$ 1,478.01
03) Loss Of Rental 16 days @ \$180 (*Including 1 Days Pre-Repair & 2 days non working days on 2.9.2018 & 9.9.2018)	\$ 2,880.00
04) GIA/LTA Enquiry Fee	\$ 7.45
05) Towing Bill	\$ 48.15
	<b>25,528.04</b>

We enclosed herewith the following documents to support the claims:-

- |  |                        |
|--|------------------------|
| a) GIA report                            | e) Letter Of Authority |
| b) Repair Statement BM479                | f) GIA/LTA Enquiry Fee |
| c) Owner & Driver NRIC & Driving License | g) Rental Agreement    |
| d) Towing Bill                           |                        |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

**Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.**

Thank you  
Yours faithfully

**ACCORD**  
AUTO SERVICES PTE LTD  
Celia Lai

Accord Auto Services Pte Ltd  
Tel: 6271 7433 / 9274 0999  
Email: avclaims@mycarworkshop.com.sg



# ACCORD AUTO SERVICES PTE LTD

BLOCK 1009 BUKIT MERAH LANE 3  
#01-80 SINGAPORE 159723  
TEL: 6271 5133/6271 7433 FAX: 6274 5715  
GST Regn No: 201113141K

Date : 27 December 2018

AXA Insurance Pte Ltd  
8 Shenton Way  
#24-01 AXA Tower  
Singapore 068811

Our Ref No : BM479  
Insured : Lau Ying Min  
Insured NRIC : S7419212B  
Make & Model : Toyota Vellfire 2.5 CVT A  
DOA : 27.8.2018  
Claim Type : Third Party

## REPAIR STATEMENT

Re: Vehicle Registration No:

SLQ7098R

Cost Of Repair

\$ 21,114.43

7% GST

\$ 1,478.01

\$ 22,592.44

Accord Auto Services Pte Ltd

**ACCORD**  
AUTO SERVICES PTE LTD



## Trans-cab Recovery Services Pte. Ltd.

DOI: 27.8.2018

HQ: No. 2 Ang Mo Kio Street 63, Singapore 569111

UEN No.: 201616157R

GST No: 201616157R

Hotline: +65 9022 1881

Fax: +65 6287 7764

Email: recovery@transcab.com.sg

Tax Invoice /

Service Order no: 002043

Date: 27.08.18

Messrs: Accord e B. MERAH

Amount: 48.15 CASH / CREDIT

Vehicle no: SLQ7092R

Brand/Model: T. VELLFIRE

Time: CALL IN: REACH: COMPLETE:

Contact No: 96909109

From: FORT ED HULP

To: Accord e B. MERAH

Operator: JAMES

Tow Truck/By: KEWIN

### Type of Service:

- |   |  |
|---|--|
| <input type="checkbox"/> Breakdown            | <input type="checkbox"/> Accident        |
| <input type="checkbox"/> Jump Start           | <input type="checkbox"/> Transportation  |
| <input type="checkbox"/> Replace Battery/Tyre | <input type="checkbox"/> Malaysia Towing |
| <input type="checkbox"/> King Dolly/Fiatbed   | <input type="checkbox"/> Locksmith       |
| <input type="checkbox"/> Crane/Winch          | <input type="checkbox"/> Repossess       |
| <input type="checkbox"/> MSCP/BSCP            | <input type="checkbox"/> Load/Cargo Box  |

Owner/Driver

Date:

Signature:

Time:

\*\*\* Please do not leave any valuables in your car. \*\*\*

Invoice

Date:

Received By:

Time:

Key:

☒ YES

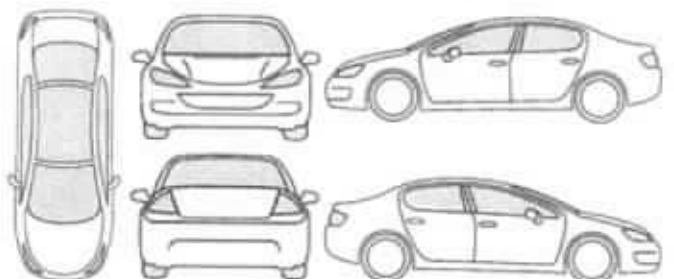
☐ NO

Location:

Remark:

Parked Area:

SHALL CP LOT 300



#: Cracked, X: Missing, O: Dented, S: Scratched

**Vivian Lau (LKKAUTO)**

---

**From:** Vivian Lau (LKKAUTO)  
**Sent:** Monday, 3 September, 2018 4:05 PM  
**To:** 'claims@transcab.com.sg'  
**Cc:** 'carrisalee@ava-ins.com'; 'icewong@ava-ins.com'; 'ireneng@ava-ins.com'; 'foonghon@ava-ins.com'  
**Subject:** ACCIDENT INVOLVING SHD 9K & SLQ 7098R ALONG AYER RAJAH TWDS ECP

03 September 2018

Transcab Taxi  
Singapore

Dear Sir/Madam,

**OUR REF : CC4/AXA18015750/R1wa3**  
**YOUR REF : SHD 9K**

**ACCIDENT INVOLVING SHD 9K & SLQ 7098R ALONG AYER RAJAH TWDS ECP**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **Accord Auto Services Pte Ltd** acting on behalf of the owner of SLQ 7098R against your motor insurance policy.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

We also wish to advise that there is an excess of **S\$5,000.00** attached with Third Party Claims. Please be informed that you shall be liable for the excess following any settlement of the third party claim.

AXA shall keep you informed of the third party claim settlement and thereafter kindly let AXA have the excess payment in your cheque payable to "AXA Insurance Pte Ltd". Please indicate your vehicle registration number and the date of accident on the back of the cheque.

Notwithstanding the excess being applied and/or received by AXA for the above subject matter, AXA expressly reserves all their rights under the policy to refund the excess payment in the event that there arises any known policy breach and or exclusion material to coverage.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following to [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to AXA immediately. You may email it to [cst@axa.com.sg](mailto:cst@axa.com.sg) or deliver it by hand to AXA's Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 8625 or email us at [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com). Please quote our claim reference when you contact us that we can assist you more effectively.

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## LETTER OF AUTHORITY

To Whom It May Concern,

**Accident Involving Vehicle:** SLG 7098 R and SHD 9 K, SDE 9742 J, BLA 2217 G and SHA 4406 L  
on 27.8.2018 Along MICE Tunnel.

I/We, Lau Ying Min, NRIC No: S 741 9212 B  
Of 81 ELITE PARK AVENUE S (458900)

Owner of motor vehicle no SLG 7098 R do hereby appoint **Accord Auto Services Pte Ltd**  
as my/ours authorised representative and \_\_\_\_\_

as my/ours solicitors to write, to negotiate and settle my/our claim against the other party/parties involved  
in the above mentioned accident. I/We, Lau Ying Min

shall have absolute discretion to settle the matter at the best term.

I/We also confirm and instruct that any agreed settlement sum in respect my/our claims be paid

**Accord Auto Services Pte Ltd** and such payment will be constitute a full and final discharge of my claims.



\_\_\_\_\_  
Signature of owner  
(Company Stamp, if Applicable)



# Without Prejudice on Injury Claims

## AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SHD 9K	(Insd veh)	Model: TOYOTA VELLFIRE 2.5 CVT (A)
	SLQ 7098R	(TP veh)	
Date of Accident/ Time:	27/08/2018		

Repair Estimate	\$ 41,073.83	
Final Repair Cost	\$	
Loss of Use	\$	days at \$ per day
Rental (if any)	\$	days at \$ per day
ATA / GIA Search Fee	\$	
Others	\$	
Final Settlement Sum (Global Sum)	\$ 21,700.00	
Payee Name : ACCORD AUTO SERVICES PTE LTD		
Is Third Party Workshop GIA Registered? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO (Kindly indicate below)		
A)	For Non GIA Registered Workshop:	Agreed Liability _____ (%)
B)	For GIA Registered Workshop:	BOLA Applicable: Yes/No BOLA Scenario No. 28
	BOLA Liability 100 (%)	Assessed Liability (*) (00) (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.		
Remarks:		

### NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are *not received within 7 days* of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and/or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

**ACCORD**  
AUTO SERVICES PTE LTD

Signature of workshop representative / Workshop stamp

Name of Representative: *Chia Lai*

Date: 18 OCT 2019



MRB

Signature of AXA's surveyor/representative

Name of AXA's surveyor / Representative:

Date: 21/10/19

**ACCORD**  
AUTO SERVICES PTE LTD

Signature of Witness / Workshop stamp (If applicable)

Name of Witness: *Chia Lai*

Date: 18 OCT 2019



www.MyCarWorkshop.com.sg

# Accord Rent-A-Car Pte. Ltd.

Blk 1009 Bukit Merah Lane 3  
#01-80 Alexandra Village Ind'l Est  
Singapore 159723  
TEL: 97690531  
FAX: 6481 9516  
Co Reg No.: 201130172G

Invoice #: RC50951

Lau Ying Min  
Customer Vehicle No.: SLQ7098R  
Replacement Vehicle No.: SJQ9073Y  
Make & Model: Toyota Camry 2.4 A  
IU No.: 1123081050

## Rental Information:

Date / Time	Start		End		Actual Duration / Charged
	28/08/2018	12:00 PM	12/09/2018	6:00 PM	
					16 Days

## Rental Cost

Daily	16	Days	\$180.00	Per day	\$2,880.00
Weekly		Weekly		Per week	
Monthly		Monthly		Per month	
CDW				Per day	
Others					

### Payment Details:

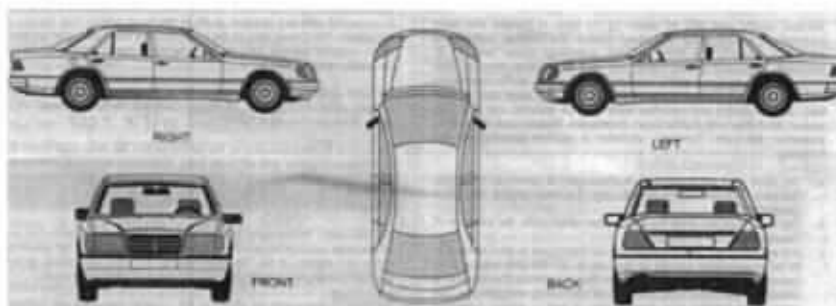
### Amount Due:

\$2,880.00

This is a computer generated invoice. No signature is required.  
Thank you for choosing Accord Rent A Car Pte Ltd

# VEHICLE HIRING AGREEMENT

Vehicle No:	SJQ9073Y	Vehicle Out Date: 28/08/2018	Time: 12:00 PM
Make & Model:	Toyota Camry 2.4 A	Vehicle In Date:	Time:
THIRD PARTY INSURANCE NON WAIVER EXCESS: \$3500		Rate Per Day: \$180.00	No. of Days:
OWN DAMAGE INSURANCE NON WAIVER EXCESS: \$3500		Total Charges:	
<b>HIRER'S PARTICULARS</b>			
Name (as in NRIC):	Lau Ying Min	Name (as in NRIC):	Liao Huizhu
NRIC / Passport No:	S7419212B	NRIC / Passport No:	S5237194Z
Date of Birth:	26/08/1974	Date of Birth:	02/11/1982
Address: 81 Elite Park Ave Singapore 458900		Address: 81 Elite Park Ave Singapore 458900	
Employment Details:		Employment Details:	
Driving License Passed Date:	30/11/0001	Driving License Passed Date:	12/02/2004
Contact:	96909108	Contact:	98712090



MILEAGE OUT : \_\_\_\_\_

CONTROL LEVEL (OUT & IN)



EMERGENCY BREAKDOWN AND TOWING SERVICE (24 HOURS) HELPLINE: 6461 9518 / 6271 5133 HP 9229 9191

## IMPORTANT INFORMATION AND DECLARATION

Before signing this agreement you should carefully read and understand the terms and conditions provided with this documents and confirm below whether you consent to receiving information as set out.

- Only persons above 25 & below 65 years of age and signing this agreement may drive the vehicle.
- Vehicle is strictly for use in Singapore only and may not driven out of Singapore without the prior written consent of Precursor Investments.
- All vehicles are fitted with anti theft device which will response to the RF at the Singapore Customs. Hirer will be fully liable for all costs and charges incurred in event that the immobiliser is being activated at the Singapore Customs. There will be no refund of unused rental and the hirer shall bear the costs of the following charges i) S\$300.00 for towing from Singapore Customs i) S\$150.00 for resetting of immobiliser.
- Use of vehicle for illegal purposes (e.g. in connection with theft, drug peddling or trafficking, smuggling) is strictly prohibited.
- In case of accident, the hirer shall report to the rental office immediately. If there are bodily injuries, a police report must be made within 24 hours.
- Punctured tyres, empty petrol tank, flat battery due to negligence, loss of vehicle's key or locked key inside the vehicle, by itself does not constitute a breakdown and that in the event, the Owner's 24 hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the costs of such response at S\$50.00 per trip. Punctured and damaged tyres that cannot be reused will be changed accordingly from S\$60.00 to S\$200.00 per tyre.
- All vehicles are supplied with petrol and should be returned with petrol level likewise. There will be no refund for excess petrol.
- No refund or early return of vehicle (The Hirer shall be liable for excess charges for any late return at rate shown per hour per day). Latest by 6pm.
- Windscreen and windows damages are not covered under insurance (Range from S\$300.00 to S\$1000.00).
- No Smoking, Drunken and Transportation of Pets are allowed. Hirer is responsible for a penalty of S\$500.00.

I have read and agree to the terms and conditions on both sides of this agreement as indicated, I consent to pay the final cost of rental and I understand that the cost of rental set out above is an estimate only, I may be liable to further charges as set out in Clauses 6 and which include, but are not limited to my liability as owner of the vehicle for charges for traffic or parking violations during the currency of this agreement. All information I have provided Precursor Investments in connection with this agreement is true.

Signature, Company Stamp (if Applicable)  
 Customer name: Lau Ying Min (Hirer) : Liao Huizhu  
 (driver)

Date: 30/08/2018





Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

SLG 7098K

2018.08.27

Print Date/Time : 28 Aug 2018 / 14:22:30

Receipt Date/Time : 28 Aug 2018 / 14:22:30

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-180828-001305

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - SHD9K				
As at 27 Aug 2018/17:30:00				
Insurance Co: AXA INSURANCE PTE LTD				
1	Insurance Enquiry - SHD9K			
	Enquiry Fee	7.00	0.49	7.49
	20180828142117481519			
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	xxxxxxxxxxxx5430	Credit Card: Visa/MasterCard		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

PRI BI

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	28 Aug 2018		29 Aug 2018 09:41 <a href="#">Edit Adj Rpt</a>	<b>S\$21,114.43</b> <a href="#">Edit Estimates</a>	<b>S\$21,114.43</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All
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**CLAIM SUBFOLDER DETAILS** [Created by insurer]

Insured:	TRANS-CAB SERVICES PTE LTD, Co. Reg. No.: 200303878K		
Main Claimant:	LAU YING MIN, ID: S7419212B		
Vehicle Reg. No.:	SLQ7098R	Date of Loss:	27/08/2018 17:00 - :59 [13 Months and 7 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / C0474289	Policy/Cover Note No.:	P1680520 (Third Party Only)
Vehicle Reg. No. (Insured):	SHD9K	Policy No. (Claimant):	D18MTPV01010897
		Excess:	S\$5,000.00
Repairer:	Accord Auto Services Pte Ltd (HQ) 10 Ang Mo Kio Ind Park 2A #03-11, AMK Auto Point, 568047 Ang Mo Kio - Tel: 64819517/85715140		
Handling Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288 ... [Handled by Jas Tan - 6880 4844]		
Claimant's Insurer:	Sompo Insurance Singapore Pte. Ltd. (HQ) - Tel: 6461 6555		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 07/09/2018]		
Adj Asg. Remarks:	Please explore DS		

**ASSOCIATED MAIL RECEIVED** [View All](#) [Compose Case Mail](#)

- AXA\_SG (27/09/2019): Alert - Adj Mandate Maintained - SLQ7098R - Claim Handler: Jas Tan
- AXA\_SG (13/08/2019): RE: Alert - Adj Mandate Approved (S\$21700.00) - SLQ7098R - Claim Handler: SASHE ...
- AXA\_SG (03/07/2019): Alert - Adj Mandate Approved (S\$21700.00) - SLQ7098R - Claim Handler: SASHE Go M...
- AXA\_SG (11/03/2019): Alert - Adj Mandate Approved (S\$20455.60) - SLQ7098R - Claim Handler: Lynn Khong
- AXA\_SG (11/03/2019): Re: <C0474289> IA with mandate uploaded
- AXA\_SG (03/11/2018): FILE REVIEW, PLS ADVISE STATUS TO CH-VO
- AXA\_SG (29/08/2018): WP/ PRI Assignment - C0474289/P1680520

**ALL ASSOCIATED TASKS** [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SLQ7098R (C0474289)  
[SHD9K]  
TP  
LAU YING MIN  
Aug 27 2018 5:00PM  
[TRANS-CAB SERVICES PTE LTD]  
Accord Auto Services Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View <span>View in Browser</span>	
Video										1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)							Thumbnail	Print	
1	29/08/18 19:35	Video - Accident								Load MP4	
Documentation										1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AXA Insurance Pte Ltd (HQ)							Thumbnail	Print	
1	28/08/18 16:31	EMAIL RECEIVED FROM WORKSHOP								Load PDF	
2	28/08/18 16:31	SLQ7098R TP GIA REPORT								Load PDF	
3	28/08/18 16:38	EMAIL TO WORKSHOP								Load PDF	
4	29/08/18 09:28	EMAIL FROM WORKSHOP								Load PDF	
5	29/08/18 09:39	INSD GIA REPORT-SHD9K								Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)							Thumbnail	Print	
1	31/08/18 09:31	TP ESTIMATE - MARKED								Load PDF	
2	02/03/19 14:09	Immediate Advice (with mandate) dated 02.03.2019								Load PDF	
3	02/03/19 14:09	Letter to OI								Load PDF	
4	02/03/19 14:09	LKK Resurvey Photo								Load PDF	
5	02/03/19 14:09	LKK Survey Photo								Load PDF	
6	02/03/19 14:09	LTA search tax invoice								Load PDF	
7	02/03/19 14:09	PRAF and COE rebate form								Load PDF	
8	02/03/19 14:09	Rental Agreement and tax invoice								Load PDF	
9	02/03/19 14:09	Towing tax invoice								Load PDF	
10	02/03/19 14:09	TP estimate- Marked REVISE and TP Supplementary- Marked								Load PDF	
11	02/07/19 16:15	TP LOD								Load PDF	
12	24/10/19 09:49	AUTHORISATION TO ACT FORM								Load PDF	
13	24/10/19 09:49	PAYMENT BREAKDOWN_EXPRESS SETTLEMENT FORM								Load PDF	

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b>		Reset	Save	Print
There are no document checklists configured.				
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)				
<div style="border: 1px solid black; height: 40px; width: 100%;"></div>				
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>				

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AXA18015750/R1PA3Q2

Date: 24/10/2019

## REFERENCE

Handling Insurer: AXA Insurance Pte Ltd

Policy No:

P1680520

## Claimant

Vehicle No : SLQ7098R

Insured Vehicle No :

SHD9K

Date of Loss: 27/08/2018

Nature of Claim:

TP

Claim No: C0474289

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SLQ7098R

Make &amp; Model: TOYOTA VELLFIRE, 2.5 CVT (A)

Engine No: 2ARH892805

Reg. Date: 20/07/2017 (Man. Year: 2017)

Chassis No: AGH300115371

Colour: Black

Odometer: 16253 km

Engine Capacity: 2493 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes

Engine Modification:

No

Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 215/65 R16

Rear Tyre Size:

215/65 R16

Front Left Side: Goodyear 6 mm

Rear Left Side:

Goodyear 6 mm

Front Right Side: Goodyear 6 mm

Rear Right Side:

Goodyear 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	29,326.76	16,174.43	13,152.33	44.85
Miscellaneous Items	0.00	0.00	0.00	
Labour	9,060.00	4,940.00	4,120.00	45.47
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>38,386.76</b>	<b>21,114.43</b>	<b>17,272.33</b>	<b>45.00</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>2,687.07</b>	<b>1,478.01</b>	<b>1,209.06</b>	<b>45.00</b>
<b>Nett Amount (S\$)</b>	<b>41,073.83</b>	<b>22,592.44</b>	<b>18,481.39</b>	<b>45.00</b>
<b>+ Car Rental (15.0 x S\$160.00/day) (S\$)</b>		<b>2,400.00</b>		
<b>+ Doc/Search Fee (S\$)</b>		<b>7.45</b>		
<b>Nett Liability (S\$)</b>		<b>24,999.89</b>		
<b>Global Sum Settlement (S\$)</b>		<b>21,700.00</b>		

## INSPECTION

Date of Assignment: 29/08/2018

Date Inspected: 29/08/2018 Inspected At:

BLK 1009 BUKIT MERAH LANE 3

#01-80 SINGAPORE 159723

Repairer: Accord Auto Services Pte Ltd (HQ)

Estimated Period of Repair: 13.0 days

Adjuster: MOHD RASUL

Manager: CHEW HSIAO TONG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

## Reference

<b>Part Source:</b>	MRM-SG	Version: 1.0 (Last Synchronised: 13 Sep 2019)
<b>Parts:</b>	M1-MPV	TOYOTA VELLFIRE 2.5 CVT (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SLQ7098R)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BONNET (CONSISTENT)	Bent	880.60 FL	*880.60 FL
2	2		*FRONT BONNET HINGE (CONSISTENT)	Serviceable	210.00 FL	*- FL
3	1		*FRONT BONNET CHROME (CONSISTENT)	Cracked	535.90 FL	*535.90 FL
4	1		*FRONT BONNET STAND (CONSISTENT)	Not Necessary	80.97 FL	*- FL
5	1		*FRONT BONNET INSULATOR (CONSISTENT)	Not Necessary	265.40 FL	*- FL
6	10		*FRONT BONNET INSULATOR CLIPS (CONSISTENT)	Necessary	35.00 FL	*35.00 FL
7	1		*FRONT BONNET LOCK (CONSISTENT)	Serviceable	220.90 FL	*- FL
8	1		*FRONT SPACE LOCK PANEL (CONSISTENT)	Serviceable	188.90 FL	*- FL
9	1		*FRONT SUPPORT PANEL (CONSISTENT)	Repair	1,550.60 FL	*- FL
10	1		*FRONT EMBLEM (CONSISTENT)	Necessary	181.70 FL	*181.70 FL
11	1		*FRONT GRILLE BASE (CONSISTENT)	Cracked	1,125.00 FL	*1,125.00 FL
12	1		*FRONT GRILLE CHROME (CONSISTENT)	Scratched	643.30 FL	*643.30 FL
13	1		*FRONT LOWER GRILLE (CONSISTENT)	Deformed	288.70 FL	*288.70 FL
14	1		*SET FRONT GRILLE CLIPS /SCREW (CONSISTENT)	Necessary	40.00 FL	*40.00 FL
15	1		*FRONT HEADLAMP LH (CONSISTENT)	Serviceable	2,022.30 FL	*- FL
16	1		*FRONT HEADLAMP RH (CONSISTENT)	Cracked	2,022.30 FL	*2,022.30 FL
17	1		*FRONT BUMPER (CONSISTENT)	Deformed	1,614.80 FL	*1,614.80 FL
18	2		*FRONT BUMPER SIDE RETAINER (CONSISTENT)	Necessary	196.00 FL	*196.00 FL
19	10		*FRONT BUMPER CLIPS (CONSISTENT)	Necessary	35.00 FL	*35.00 FL
20	1		*FRONT BUMPER FOGLAMP GARNISH LH (CONSISTENT)	Serviceable	135.80 FL	*- FL
21	1		*FRONT BUMPER FOGLAMP GARNISH RH (CONSISTENT)	Cut	135.80 FL	*135.80 FL
22	2		*FRONT FOGLAMP GARNISH CHROME (CONSISTENT)	Serviceable	220.00 FL	*- FL
23	1		*FRONT REINFORCEMENT BAR (CONSISTENT)	Bent	580.50 FL	*580.50 FL
24	1		*FRONT REINFORCEMENT ARM LH (CONSISTENT)	Not Necessary	289.80 FL	*- FL
25	1		*FRONT REINFORCEMENT ARM RH (CONSISTENT)	Not Necessary	289.80 FL	*- FL
26	1		*FRONT BUMPER LOWER COVER (CONSISTENT)	Deformed	245.90 FL	*245.90 FL
27	10		*FRONT BUMPER LOWER COVER CLIPS (CONSISTENT)	Necessary	35.00 FL	*35.00 FL
28	2		*FRONT HEADLAMP LOWER COVER (CONSISTENT)	Serviceable	200.00 FL	*- FL
29	1		*FRONT BUMPER TOW COVER (CONSISTENT)	Cut	80.00 FL	*80.00 FL
30	1		*FRONT BUMPER SPONGE (CONSISTENT)	Cracked	170.30 FL	*170.30 FL
31	1		*FRONT FENDER LH (CONSISTENT)	Not Necessary	735.60 FL	*- FL
32	1		*FRONT FENDER RH (CONSISTENT)	Not Necessary	735.60 FL	*- FL
33	20		*FRONT FENDER SHIELD CLIPS (CONSISTENT)	Not Necessary	70.00 FL	*- FL
34	1		*REAR TAILGATE (CONSISTENT)	Buckled	1,809.70 FL	*1,809.70 FL
35	2		*REAR TAILGATE ABSORBER (CONSISTENT)	Serviceable	597.20 FL	*- FL
36	1		*REAR TAILGATE LAMP LH (CONSISTENT)	Serviceable	620.40 FL	*- FL
37	1		*REAR TAILGATE LAMP RH (CONSISTENT)	Cracked	620.40 FL	*620.40 FL

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No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
38	1		*REAR TAILGATE CHROME (CONSISTENT)	Serviceable	890.50 FL	*- FL
39	1		*REAR TAIL GATE EMBLEM (CONSISTENT)	Serviceable	150.60 FL	*- FL
40	1		*REAR TAILGATE VELLFIRE (CONSISTENT)	Necessary	185.60 FL	*185.60 FL
41	1		*REAR TAILGATE INNER COMPARTMENT (CONSISTENT)	Cracked	1,080.00 FL	*1,080.00 FL
42	18		*REAR TAILGATE INNER COMPARTMENT CLIPS (CONSISTENT)	Necessary	81.00 FL	*81.00 FL
43	1		*REAR TAILGATE LOCK (CONSISTENT)	Jammed	870.50 FL	*870.50 FL
44	1		*REAR TAILGATE STRICK (CONSISTENT)	Not Necessary	102.68 FL	*- FL
45	1		*REAR TAILGATE WEATHERSTRIP (CONSISTENT)	Necessary	360.50 FL	*360.50 FL
46	1		*REAR FENDER LH (CONSISTENT)	Serviceable	1,280.00 FL	*- FL
47	1		*REAR FENDER RH (CONSISTENT)	Serviceable	1,280.00 FL	*- FL
48	1		*REAR SIDE BUMPER LH (CONSISTENT)	Serviceable	280.80 FL	*- FL
49	1		*REAR SIDE BUMPER RH (CONSISTENT)	Serviceable	280.80 FL	*- FL
50	1		*REAR BUMPER (CONSISTENT)	Deformed	880.90 FL	*880.90 FL
51	2		*REAR BUMPER SIDE RETAINER (CONSISTENT)	Necessary	300.00 FL	*300.00 FL
52	2		*REAR BUMPER REFLECTOR (CONSISTENT)	Cracked	193.60 FL	*193.60 FL
53	10		*REAR BUMPER CLIPS (CONSISTENT)	Necessary	35.00 FL	*35.00 FL
54	20		*REAR BUMPER FENDER SHIELD (CONSISTENT)	Not Necessary	70.00 FL	*- FL
55	1		*REAR END PANEL (CONSISTENT)	Bent	770.50 FL	*770.50 FL
56	1		*REAR END PANEL GARNISH (CONSISTENT)	Deformed	340.40 FL	*340.40 FL
57	6		*REAR END PANEL GARNISH CLIPS (CONSISTENT)	Necessary	36.00 FL	*36.00 FL
58	1		*REAR FLOOR PANEL (CONSISTENT)	Buckled	1,280.00 FL	*1,280.00 FL
59	1		*REAR ANTENNA SENSOR (CONSISTENT)	Not Necessary	180.50 FL	*- FL
60	1		*REAR EXHAUST (OUTER) (CONSISTENT)	Serviceable	709.70 FL	*- FL
61	1		*CENTRE LH SEAT BELT (CONSISTENT) (NPA)	Serviceable	0.00 FL	*- FL
62	1		*CENTER LH SEAT BELT BUCKLE (CONSISTENT)	Necessary	325.00 FL	*325.00 FL
63	1		*REAR WINDSCREEN MOULDING (CONSISTENT)	Necessary	300.00 FL	*300.00 FL
64	1		*REAR TAILGATE SWITCH & HOUSING (CONSISTENT)	Not Necessary	188.30 FL	*- FL
65	1		*REAR TAILGATE HANDLE SWITCH (CONSISTENT)	Not Necessary	200.69 FL	*- FL
66	1		*REAR LH FENDER INNER COMPARTMENT (CONSISTENT)	Not Necessary	880.20 FL	*- FL
67	12		*REAR LH FENDER INNER COMPARTMENT CLIPS (CONSISTENT)	Necessary	42.00 FL	*42.00 FL
68	2		*CAR PLATE NUMBER WITH FREME (CONSISTENT)	Bent (1 PCS ONLY)	100.00 FS	*50.00 FS
69	1		*SET FRONT BUMPER SENSOR (CONSISTENT)	Not Necessary	680.00 FS	*- FS
70	1		*SET REAR BUMPER REVERSE SENSOR (CONSISTENT)	Not Working	1,440.00 FS	*500.00 FS
71	1		*REAR WINDSCREEN SEALANT (CONSISTENT)	Necessary	80.00 FS	*80.00 FS
72	1		*REAR BUMPER CHROME PROTECTOR VELLFIRE (CONSISTENT)	Deformed	520.68 FS	*300.00 FS
73	2		*RADIATOR SIDE GARNISH (CONSISTENT)	Cracked	190.00 FL	*190.00 FL
74	2		*REAR BUMPER TOW COVER (CONSISTENT)	Cut	120.00 FL	*120.00 FL
75	1		*FRONT GRILLE COVER (CONSISTENT)	Cracked	45.00 FL	*45.00 FL
76	1		*AIRCON CONDENSER (CONSISTENT)	Bent	720.00 FL	*720.00 FL
77	1		*UNDER BRACKET SPARE TYRE PANEL (CONSISTENT)	Bent	277.34 FL	*277.34 FL
78	1		*REAR LH LOWER COVER (CONSISTENT)	Deformed	150.00 FL	*150.00 FL
79	1		*REAR END PANEL TOP GARNISH CHROME (CONSISTENT)	Cracked	415.62 FS	*350.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$) 38,023.58 21,139.24  
 - List Item Discount on L Items 25.00/25.00% (\$\$) 8,696.82 4,964.81

Total Parts (\$\$) 29,326.76 16,174.43

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## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO REMOVE/REPLACE AIRCON CONDENSER ,TOP UP AIRCON GAS ETC	New	200.00	120.00
2	SPRAY PAINTING TO ALL AFFECTED AREAS	New	2,800.00	1,750.00
3	LABOUR REMOVE/REFIX ACCIDENT DAMAGES PARTS TO KNOCK ,JACK ,CUT WELD AND REALIGN ACCIDENT AFFECTED AREA	New	2,600.00	1,700.00
4	CHECK WIRING SYSTEM & LIGHT	New	100.00	30.00
5	ANTI RUST TREATMENT	New	120.00	100.00
6	TO CHECK & ADJUST WHEEL ALIGNMENT	New	100.00	0.00
7	TO REMOVE/REFIX REAR INNER COMPARTMENT & CARPET TO FACILITATE REPAIR	New	280.00	120.00
8	TO REMOVE/REFIX /REPLACE FRONT CAMERA	New	180.00	60.00
9	TO REMOVE/REPLACE FRONT BUMPER SENSOR	New	180.00	80.00
10	TO REMOVE/REPLACE REAR REVERSE CAMERA	New	180.00	60.00
11	TO REMOVE/REPLACE REAR REVERSE SENSOR	New	180.00	80.00
12	TO CHECK WATER LEAKING	New	150.00	50.00
13	TO REMOVE/REFIX /REPLACE REAR TAIL GATE INNER COMPARTMENT ,MECHANISM & ASSY TO NEW TAIL GATE	New	200.00	100.00
14	TO REMOVE/REFIX /REPLACE EXHAUST PIPE	New	250.00	80.00
15	TO REMOVE/REFIX REAR WINDSCREEN TO NEW TAIL GATE	New	220.00	120.00
16	TO REMOVE/REFIX /REPLACE SEAT BELT & BUCKLE	New	200.00	80.00
17	TO REMOVE/REFIX /ADJUST REAR CHAIR ROLLER BAR	New	200.00	80.00
18	TO CHECK /REPAIR /REPLACE LH & RH SIDE SLIDING DOOR AUTO OPEN & CLOSE FUNCTION	New	350.00	180.00
19	UPHOLSTERY DETAILS CLEANING	New	220.00	0.00
20	COMPUTER DIAGNOSTIC	New	350.00	150.00
<b>Gross Labour Cost (S\$)</b>			<b>9,060.00</b>	<b>4,940.00</b>

Report was unsubmitted during this print-out.

&lt; END OF ESTIMATES &gt;