

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Friday, 2 August 2019 1:56 PM
To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)
Cc: Admin A
Subject: RE: Acceptance of offer Re: Accident on 21/8/2018 involving SHB 1906A & SKW 282B (China Taiping's insured) Our Ref: TAX/08/18/2081/lg *** LKK REF: CC3/CTI18015745/Nua3
Attachments: LOA SMRT.pdf; CTI DV.pdf

**Without Prejudice
(save as to costs)**

Dear Sirs/Mdm,

Thank you for the acceptance.

We attach herewith a copy of the DV & LOA for your further action.

Kindly return back the **hardcopy of the DV & LOA to us (LKK)** for our further action.

Thank you.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Friday, 2 August 2019 12:23 PM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>
Subject: Acceptance of offer Re: Accident on 21/8/2018 involving SHB 1906A & SKW 282B (China Taiping's insured) Our Ref: TAX/08/18/2081/lg *** LKK REF: CC3/CTI18015745/Nua3

Dear Khanchna,

We accept your offer of \$1,500 for our own losses. Please let us have your DV and ATA.

Thanks for your prompt action.

Regards

Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd



From: Khanchna (LKK Auto) [<mailto:khanchna@lkkauto.com>]
Sent: 02/08/2019 11:41
To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)
Cc: Admin A; Bryan Ang (LKKAuto)
Subject: RE: URGENT / FINAL REMINDER Re: Accident on 21/8/2018 involving SHB 1906A & SKW 282B (China Taiping's insured) Our Ref: TAX/08/18/2081/lg *** LKK REF: CC3/CTI18015745/Nua3

Without Prejudice

Dear Sirs/Mdm,

ACCIDENT INVOLVING SHB 1906A & SKW 282B ON 21/08/2018

We refer to the above matter.

We propose settlement at a global sum of **\$1,500.00(all-in)**.

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>
Sent: Friday, 2 August 2019 10:19 AM
To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: URGENT / FINAL REMINDER Re: Accident on 21/8/2018 involving SHB 1906A & SKW 282B (China Taiping's insured) Our Ref: TAX/08/18/2081/lg *** LKK REF: CC3/CTI18015745/Nua3

Dear Khanchna

File transferred to you. Please give CTI officer a call for mandate approval as this is a small claim.

Our ref: CC3/CTI18015745/Nka3

Best Regards,

Bryan Ang

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: bryanang@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>

Sent: Friday, 2 August 2019 10:13 AM

To: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Cc: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: URGENT / FINAL REMINDER Re: Accident on 21/8/2018 involving SHB 1906A & SKW 282B (China Taiping's insured) Our Ref: TAX/08/18/2081/lg *** LKK REF: CC3/CTI18015745/Nua3

URGENT

FINAL REMINDER

Dear Vic,

Despite sending 2 reminders, to-date there is still no response.

Please let us have your offer by **13th August 2019**, otherwise we shall have no option but to refer this matter to China Taiping.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)

Sent: 07/06/2019 18:37

To: Vic

Subject: URGENT / 2ND REMINDER Re: Accident on 21/8/2018 involving SHB 1906A & SKW 282B (China Taiping's insured) Our Ref: TAX/08/18/2081/lg *** LKK REF: CC3/CTI18015745/Nua3

URGENT

2nd REMINDER

Dear Vic,

Please let us have your offer by **14th June 2019** without unnecessary delay. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)

Sent: 02/01/2019 17:13

To: Vic

Cc: Admin A

Subject: URGENT / REMINDER Re: Accident on 21/8/2018 involving SHB 1906A & SKW 282B (China Taiping's insured)
Our Ref: TAX/08/18/2081/lg *** LKK REF: CC3/CTI18015745/Nua3

**URGENT
REMINDER**

Dear Vic,

This is a clear-cut chain collision and all the 4 vehicles involved are registered in Singapore so there should be no reasons for the delay.

Please let us have your offer by **10th January 2019**. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: 08/10/2018 14:26

To: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims); Thin Thin (LKKAuto)

Cc: CS A Team; Admin A

Subject: RE: LOD Re: Accident on 21/8/2018 involving SHB 1906A & SKW 282B (China Taiping's insured) Our Ref: TAX/08/18/2081/lg *** LKK REF: CC3/CTI18015745/Nua3

‘WITHOUT PREJUDICE’
SAVE AS TO COSTS

Dear Lee Gek,

Thank you for your email.

Please note that: -

LKK ref	Officer in charge
CC3/CTI18015745/Nua3	Thin Thin – 6841 2360

Our respective case handler will look into the matter and revert to you in due course.

Thank you.
Best Regards,
Mei Kwan | Admin
LKK Auto Consultants Pte Ltd
Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) <LeeGek@smrt.com.sg>
Sent: Friday, 5 October, 2018 5:58 PM
To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: LOD Re: Accident on 21/8/2018 involving SHB 1906A & SKW 282B (China Taiping's insured) Our
Ref: TAX/08/18/2081/lg

Dear All,

We attach our LOD for our own losses and the supporting documents for your perusal.

Please acknowledge and let us have your offer soon. Thanks.

Regards
Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd