



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/AIG18015739/Kpb3

06 SEPT 2018

LIEM YEW SIA (LIN YOUXIA)
BLK 141 PASIR RIS ST 11
#07-165
SINGAPORE 510141

Dear Sir/Madam,

ACCIDENT INVOLVING SGT 7519L & SFE 8129M ALONG/AT AYE ON 27/08/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SFE 8129M against your motor insurance policy.

Based on the accident report and accident scenario, liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHEW HSIAO TONG
Case Handler
DID: 6742 3197
FAX: 6741 4108
Email: chewht@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)


AUTHORISATION TO ACT


I/We, Toh Seo Lin ("the third party claimant") of 10 upper Serangoon Crescent #17-29 (S) 534031 (address), owner of SFE 8129M (vehicle no.) hereby authorize Optima Werkz Pte Ltd ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. SFE 8129M that was damaged pursuant to the accident which occurred on 27/8/18 (date) along MCE Keppel towards on lane 1 (location) involving vehicle no/s SRT 7519 L ("the accident").


I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 16 (day) of November (month) 20 18 (year)


Signed by "the third party claimant"
(with chop if applicable)


Signed by "the workshop"
(with chop)



RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **OPTIMA WERKZ PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$9,850.00** (Global Sum) for vehicle no. **SFE 8129M** that was damaged pursuant to the accident which occurred on **27/08/2018** (date) along **MCE KEPPEL TOWARDS ON LANE 1** involving vehicle no/s **SGT 7519L**.

This is pursuant to the inspection conducted on **28/08/2018** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **TOH SEO LIN** ("the third party claimant") of vehicle no. **SFE 8129M** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SFE 8129M** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 16 (day) of May (month) 2017 (year)



KSC

Signed by appointed surveyor



Signed by "the workshop" (with chop)

Without Prejudice

"The contents of this document apply to property damages claim only. All personal injuries and damages arising therefore are not included from the ambit and application of this document."

Optima Werkz Pte Ltd

9A Serangoon North Avenue 5, Singapore 554500

Tel (+65) 6484 9919 Fax: (+65) 6481 1101

Co Reg & GST No: 201212455W

TAX INVOICE

To: AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY
#07-16 AIG BUILDING
SINGAPORE 079120

Tel 64191000
Fax: 68357416

INV NO. : 121807383
INVOICE DATE : 16/11/2018
REF : TP#699
VEH NO. : SFE8129M
CAR MODEL : GLC250 2.0A
CURRENT MILEAGE:
ADVISOR : PEI TING
TERMS : COD

DESCRIPTION	QTY	UOM	U.PRICE SGD	AMOUNT SGD
REAR TAILGATE	1	PC	2,189.70	2,189.70
REAR TAILGATE EMBLEM 'GLC 250'	1	PC	79.20	79.20
REAR TAILGATE EMBLEM 'AMG'	1	PC	169.20	169.20
REAR TAILGATE EMBLEM LOGO	1	PC	52.20	52.20
REAR TAILGATE EMBLEM LOGO CLIPS	3	PCS	10.80	32.40
REAR BUMPER	1	PC	1,057.50	1,057.50
REAR BUMPER REFLECTOR RH	1	PC	27.00	27.00
REAR BUMPER REVERSE SENSOR	2	PCS	166.50	333.00
REAR BUMPER REVERSE SENSOR RUBBER SEAL	2	PCS	10.80	21.60
REAR BUMPER REVERSE SENSOR WIRE HARDNESS	1	PC	207.00	207.00
REAR BUMPER TOW HOOK COVER	1	PC	50.40	50.40
REAR BUMPER LOWER BRACKET CENTRE	1	PC	47.70	47.70
REAR BUMPER LOWER BRACKET RH	1	PC	52.20	52.20
REAR BUMPER CLIPS	6	PCS	8.10	48.60
REAR BUMPER RIVETS	8	PCS		64.80
REAR BUMPER LOWER DIFFUSER	1	PC	601.20	601.20
REAR BUMPER LOWER DIFFUSER CHROME MOULDING	1	PC	432.00	432.00
REAR EXHAUST END CHROME PIPE RH	1	PC	382.50	382.50
REAR EXHAUST END CHROME PIPE BRACKET RH	1	PC	84.60	84.60
REAR EXHAUST ALUMINIUM HEAT SHIELD	1	PC	184.50	184.50
REAR BUMPER KICK BRACKET	1	PC	84.60	84.60
REAR BUMPER KICK SENSOR 'UPPER'	1	PC	268.20	268.20
REAR BUMPER KICK SENSOR 'LOWER'	1	PC	118.80	118.80
REAR BUMPER KICK SENSOR CLIPS	10	PCS	8.10	81.00
REAR BUMPER TOP RETAINER	1	PC	180.00	180.00
REAR BUMPER TOP CHROME PAD	1	PC	400.00	400.00
TO REMOVE & REPLACE WITH PANEL BEATING ALL ACCIDENT PORTION	1	JOB	500.00	500.00
TO PUTTY & SPRAY PAINTING WITH SEALANT ALL ACCIDENT PORTION	1	JOB	480.00	480.00
TO DIAGNOSTIC CHECK & RESET MEMORY TO IDENTIFICATION STANDARD	1	JOB	120.00	120.00
TO DISMANTLE & REPLACE REAR BUMPER REVERSE SENSOR	1	JOB	60.00	60.00
TO CHECK WIRING WITH WATER LEAKAGE TEST	1	JOB	20.00	20.00

Optima Werkz Pte Ltd

9A Serangoon North Avenue 5, Singapore 554500
Tel (+65) 6484 9919 Fax: (+65) 6481 1101
Co Reg & GST No: 201212455W

TAX INVOICE

To: AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY
#07-16 AIG BUILDING
SINGAPORE 079120

Tel 64191000
Fax: 68357416

INV NO. : 121807383
INVOICE DATE : 16/11/2018
REF : TP#699
VEH NO. : SFE8129M
CAR MODEL : GLC250 2.0A
CURRENT MILEAGE:
ADVISOR : PEI TING
TERMS : COD

DESCRIPTION	QTY	UOM	U.PRICE SGD	AMOUNT SGD
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Remarks: DOA: 27/08/18 @ 0900 HRS
CLAIMANT: TOH SEO LIN
NRIC NO: S1801786E
TP VEHICLE: SGT7519L

Singapore Dollars: Nine Thousand Nineteen And Cent Ninety-Nine Only

Name: _____

NRIC No.: _____

Signature: _____

SUB TOTAL	SGD	8,429.90
GST 7.00%	SGD	590.09
GRAND TOTAL	SGD	9,019.99

I/We confirm that I/We incurred the repair costs herein and will observe my/our agreement with the repairs.
I/We declare the repairs for above vehicle have been completed to my/our satisfaction.

- 1) New parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of one (1) year or mileage up to 30,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 2) Recon Parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of six (6) months or mileage up to 10,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 3) Goods sold are not refundable/returnable.

Original Invoice is only valid when the payment is acknowledge receipt by Optima Werkz Pte Ltd. Interest of 2% per month will be charged on any outstanding amount.

for Optima Werkz Pte Ltd

AUTHORISED SIGNATURE(S)

Optima Werkz Pte Ltd

9A Serangoon North Avenue 5, Singapore 554500

Tel (+65) 6484 9919 Fax: (+65) 6481 1011

Co Reg & GST No: 201212455W

TAX INVOICE

To: TOH SEO LIN

BLK 10 UPPER SERANGOON CRESCENT
#17-29
SINGAPORE 534031

Tel 97992279
Fax:

INV NO. : 121806084
INVOICE DATE : 21/09/2018
REF : TP#699 - CR
VEH NO. : SFE8129M
MAKE : MERCEDES-BENZ
MODEL : GLA250 2.0A 4MATIC
CURRENT MILEAGE:
ADVISOR : TP/OD
TERMS : COD

#	DESCRIPTION	QTY	UOM	U/P SGD	AMT SGD
1	CAR RENTAL CHARGES RENTAL AGREEMENT NQ 2368 VEHICLE NO: SKE9429G MODEL: VOLKSWAGEN TIGUAN 2.0 TSI FROM 27-08-2018 TO 04-09-2018	8	DAYS	200.00	1,600.00

Remarks: DOA: 27/08/18 @ 0900HRS

Singapore Dollars: One Thousand Seven Hundred Twelve Only

Name: _____

NRIC No.: _____

Signature: _____

SUB TOTAL	SGD	1,600.00
GST 7.00%	SGD	112.00
TOTAL	SGD	1,712.00
Oustanding	SGD	1,712.00

I/We confirm that I/We incurred the repair costs herein and will observe my/our agreement with the repairs.
I/We declare the repairs for above vehicle have been completed to my/our satisfaction.

1) New parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of one (1) year or mileage up to 30,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.

2) Recon Parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of six (6) months or mileage up to 10,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.

3) Goods sold are not refundable/returnable.

Original Invoice is only valid when the payment is acknowledge receipt by Optima Werkz Pte Ltd. Interest of 2% per month will be charged on any outstanding amount.

For Optima Werkz Pte Ltd

AUTHORISED SIGNATURE(S)

Optima Werkz Pte Ltd

6 Kung Chong Rd Singapore 159143
Tel: +65 6472 1313 Fax: +65 6472 2112 Website: www.ow.sg
9A Serangoon North Ave 5 Singapore 554500
Tel: +65 6484 9919 Fax: +65 6481 1011
CO. REG NO. 201212455W

OPTIMA WERKE



VEHICLE RENTAL AGREEMENT

No: 2368

HIRER'S PARTICULARS Full Name: <u>Toh Leo Lin</u> Nric/Passport No: <u>S1801786E</u> Address: <u>10 Upper Serangoon Crescent</u> <u>#17-29 Singapore 534031</u> Name & Address Employer: Occupation: Driving Exp: <u>28 Yrs</u> Driving Licence No: D/L Type: <u>Local/Int'l</u> Issue Date: Date of Birth: <u>22/04/1967</u> Contact no(s): HP: <u>9026 0700</u>		Rental replacement Vehicle No: <u>SFE 8129M</u> Vehicle No: <u>SKE 9429G</u> Make/Model: <u>M/B GLC 250</u> Make/Model: <u>VW Tiguan</u> Mileage Out: <u>84138</u> 1 <u>84387</u> DATE OUT: <u>27.8.18</u> TIME OUT: <u>5.15</u> AM/PM DATE IN: <u>4.9.18</u> TIME IN: <u>5.53</u> AM/PM Signature: <u>[Signature]</u>	
ADDITIONAL DRIVER'S PARTICULARS Full Name: Nric/Passport No: Address: Contact no(s): HP: Driving Licence No: Driving Exp: Issue Date: D/L Type: <u>Local/Int'l</u> Occupation: Date of Birth:		CHARGES S\$ 8 Day(s) @ S\$ 200.00 per day <u>1,600.00</u> Week(s) @ S\$ per day Month(s) @ S\$ per day Extension Delivery/Collection Charges Sub-Total	
REMARKS: <u>EXCESS I - \$2,000</u> <u>EXCESS II - \$2,000</u> <u>DOUBLE EXCESS OUTSIDE M'SIA</u>		Petrol Level Out E <u>1/4</u> 1/2 3/4 F IN E 1/4 1/2 3/4 F MISC TOTAL CHARGES (Inclusive of GST) <u>1,712.00</u> Less Deposit Balance Payable/Refundable Refund received	

*IMPORTANT

- ONLY PERSON ABOVE 24 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
- IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.
- EXCESS - HIRER IS LIABLE TO PAY INSURANCE EXCESS/ES WHICH IS/ARE APPLICABLE UNDER THE RENTAL CAR INSURANCE POLICY IN ANY EACH ACCIDENT PLUS LOSS OF EARNINGS WHILE DAMAGED VEHICLE IS UNDER REPAIR.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY. OUR INSURANCE DOES NOT COVER IN MALAYSIA.

I HAVE READ THE TERMS AND CONDITIONS ON BOTH SIDE OF THIS RENTAL AGREEMENT AND AGREE THEREOF.
I UNDERTAKE NOT TO USE OR LET OTHERS USE THE RENTAL VEHICLE TO CARRY OUT ANY ILLEGAL OR CRIMINAL ACTS, INCLUDING CARRYING OF DUTY UNPAID GOODS.

Hirer's
Signature:
Date:

[Signature]
27/8/18

Driver's Signature
(if different from Hirer)
Date:

[Signature]



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-131607

Date of Request: 27/08/2018

Your Ref No: Online Purchase

Optima Werkz Pte Ltd
6 Kung Chong Road
Singapore 159143

Dear Sir/Madam,

Enquiry Date: 27/08/2018

Enquiry By: Loi Ya Lee

TP Vehicle No.: SGT7519L

Accident Date: 27/08/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SGT7519L	AIG Asia Pacific Insurance Pte. Ltd.	15/10/2017-14/10/2018	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

8/27/2018

Invoice



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our RefNo: GR-18-131607

Date of Request: 27/08/2018

Your Ref No:

Online Purchase

Optima Werkz Pte Ltd
6 Kung Chong Road
Singapore 159143

Dear Sir/Madam,

Enquiry Date 27/08/2018

Enquiry By Loi Ya Lee

TP Vehicle No. SGT7519L

Accident Date 27/08/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque