

15/5/2011

INS. CASE OWNER:

CC 6, M1801 5729, Kpbbs2

LKK:

IDAC:

Surveyor:

Fenneth

DOI:

ASSIGNMENT

26/8/18

Date / Time:

26/8/18

Registered in Merimen:

21/8/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SGT 7919L

Claim No.:

7262516236

Name of Insured:

NEW NEWSIA (LIN YOUNG)

Policy No.:

700477048-07

Insured Tel No.:

HP:

9019825

Make / Model:

MERCEDES

Excess Sec II :SS

D.O.A.:

21/8/18

Place of Accident:

PTE

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No

SFE 8129M

INSRS:
WSP:
Tel:
Liability:
RMKS:

Optima

INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time	STAGE	DATE / PIC
7/8/18	Non-Reporting ltr (1st):	
	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call OI:	21/8/18
	After call ltr to OI:	
4/9/18 @ 3.43pm	Documentation Check List:	Handler Typist
	Notification ltr (if non-pickup)	☐
	After call ltr to OI:	☐
	Authorisation To Act:	☐
	Release Voucher:	☐
	Final Repair Bill:	☐
	Car Rental Invoice:	☐
	Towing Invoice:	☐
	LTA / GIA:	☐
	Medical Bill:	☐
	PIR:	☐
	Mandate/Reject Instruction:	☐
	LOD:	☐
	Payment Breakdown Form:	☐
	Post-Repair Photos:	☐
	Others:	☐

PRELIMINARY ADVICE	Date/Time:	Sent By:
FINALIZATION	Date/Time:	Confirm with:
Repair Cost:	SS	(days) Reduction: %
FINAL SETTLEMENT	Date/Time: 16/5/19	Confirm with: Lily Loi
Final Liability:	% 100	(Agreed / Assessed) BOLA S/N No. : 27.
Repair Cost: (w/c33)	SS 9019.99	
Loss of Rental (LOR): (w/c33)	SS 834.60	(6 days) x \$130
Loss of Use (LOU):	SS -	(5 x days)
Loss of Income (LOI):	SS -	(5 x days)
LOR only ☐ LOU only ☐	LOR + LOU ☐ LOR + LO ☐	(Tick only one)
GIA/LTA Search	SS 2.00	
Medical:	SS -	
Disbursement:	SS -	(e.g. Tow/ Independent)
Legal Cost	SS -	
Total:	SS 9856.59	Global Sum SS: 9850.00
FINAL PAYMENT	Date/Time:	Confirm with:
Payee 1:	SS 9850.00	Name 1: OFema Werkz Pte Ltd
Payee 2: (Strike if N.A.)	SS	Name 2:
Payee 3: (Strike if N.A.)	SS	Name 3:

COPY SENT 21/8/18

1) Claim status: Normal/Reject/Private Settle
2) Report Format: 78
3) Survey fee: \$320

21/8/18

ASS. REC. BY:

REF:

AIG/

Kenneth

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

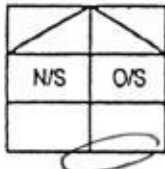
Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 4 days Res.: Yes or NoLum Sum: 1-B.1 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SFE 8129M Yr Regn: 01, 17

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Mer GLC 250 c.c. 1.991Colour: White A/C: Insured / Std / NI / NASp. Reading: 27275 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WDC 2539462F135431Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModl: NI / S/Rlm / STD A/Rlm orTyre Size: F: 255/45R20

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 9 mm R/Bal. 9 mmL/Bal. 9 mm L/Bal. 9 mmD.O.A. 27/8/18 D.O.I. 28/8/18Survey held at ✓

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

Rear o/s

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

29/8 File pass to Catherine16/11/18 8029.90 P/P (Red \$2212.40/21%)

Date/Time, File Pass to?

☐

: Prell. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee: _____

Transportation: _____

S + R.S. \$

Photos

Others

TOTAL

Report Format :

Lump Sum / I.B.I: (\$

Add Fee: ☐ : Site Insp (\$☐ : Interview (\$☐ : Tech. Invs (\$☐ : Weekend (\$



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC6/AIG18015739/Kpb3		
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 29-08-2018		
		Code : AIG		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SGT 7519L	Veh. Inspected	SFE 8129M	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	29/08/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	27/08/2018	Inspection Date	28/08/2018	
Survey held at	OPTIMA WERKZ PTE LTD 9A SERANGOON NORTH AVE 5 SINGAPORE 554500			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

Kp

Tel : +65 6472 1313 Fax : +65 6472 2112
Tel : +65 6484 0000

Tel : +65 6472 1313 Fax : +65 6472 2112
Tel : +65 6484 9919 Fax : +65 6481 1011

Third Party Insurer: AIG

Date: 27 AUGUST 2018

Third Party Veh No: SGT7519L

Vehicle No: SFE8129M

Third Party Veh No: SGT7519L

Model: MERCEDES BENZ GLC250

Date of Accident: 27 AUGUST 2018

Chassis: WDC2539462F135431

381918 AS-15pm
222 ark
1-B.1
86palm
72 2112
1 1011
4-5day

11/27/2018

6.12.10 ✓

600-40 ✓

OPTIMA WERKZ PTE LTD

Head office : 6 Kung Chong Road Singapore 159143

Tel : +65 6472 1313 Fax : +65 6472 2112

Branch office : 9A Serangoon North Ave 5 Singapore 554500 Tel : +65 6484 9919 Fax : +65 6481 1011

Co. Reg. No. 201212455W

Date: 27 AUGUST 2018

Vehicle No: SFE8129M

Model: MERCEDES BENZ GLC250

Chassis: WDC2539462F135431

Third Party Insurer: AIG

Third Party Veh No: SGT7519L

Date of Accident: 27 AUGUST 2018

ESTIMATE

LABOUR CHARGES:

TO REMOVE & REPLACE WITH PANEL BEATING ALL ACCIDENT PORTION	\$1,000.00	500/-
TO PUTTY & SPRAY PAINTING WITH SEALANT ALL ACCIDENT PORTION	\$800.00	480/-
TO DIAGNOSTIC CHECK & RESET MEMORY TO IDENTIFICATION STANDARD	\$250.00	120/-
TO DISMANTLE & REPLACE REAR BUMPER REVERSE SENSOR	\$80.00	60/-
TO CHECK WIRING WITH WATER LEAKAGE TEST	\$60.00	20/-
LABOUR TOTAL	\$2,190.00	
PUI THENG	TOTAL	1180.00 ✓

9909.70

10642.30

OPTIMA WERKZ PTE LTD

Head office : 6 Kung Chong Road Singapore 159143

Branch office : 9A Serangoon North Ave 5 Singapore 554500 Tel : +65 6472 1313 Fax : +65 6472 2112

Co. Reg. No. 201212455W

Tel : +65 6484 9919 Fax : +65 6481 1011

Date: 27 AUGUST 2018
Vehicle No: SFE8129M
Model: MERCEDES BENZ GLC250
Chassis: WDC2539462F135431

Third Party Insurer: AIG
Third Party Veh No: SGT7519L
Date of Accident: 27 AUGUST 2018

SUPPLEMENTARY

QTY	DESCRIPTION	UNIT S\$	AMOUNT S\$
1	REAR BUMPER KICK BRACKET		CRT \$94.00
1	REAR BUMPER KICK SENSOR 'UPPER'		Shot \$298.00
1	REAR BUMPER KICK SENSOR 'LOWER'		Shot \$132.00
10	REAR BUMPER KICK SENSOR CLIPS		MC \$90.00
1	REAR BUMPER TOP RETAINER	\$9.00	CRT \$200.00
SUB TOTAL			\$814.00
LESS 10%			-\$81.40
PARTS TOTAL			\$732.60
TOTAL			\$732.60

PUITHENG

2/p 6,117-30 ✓

2/p 400.00 ✓

1 1,180-00

2/p 732.60 ✓

2/p 835.40 ✓

8429.90 4 days

OPTIMA WERKZ PTE LTD

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Co. Reg. No. 201212455W

Date: 27 AUGUST 2018

Third Party Insurer: AIG

Vehicle No: SFE8129M

Third Party Veh No: SGT7519L

Model: MERCEDES BENZ GLC250

Date of Accident: 27 AUGUST 2018

Chassis: WDC2539462F135431

Not Noted
1-B.1
Murray B. 6pm
4-5 days

ESTIMATE

QTY	DESCRIPTION	UNIT S\$	AMOUNT S\$
1	REAR TAILGATE <i>Bi ✓</i>		
1	REAR TAILGATE WEATHER STRIP <i>in X</i>		
1	REAR TAILGATE EMBLEM 'GLC 250' <i>in</i>		
1	REAR TAILGATE EMBLEM 'AMG' <i>in</i>		
1	REAR TAILGATE EMBLEM LOGO <i>in</i>		
3	REAR TAILGATE EMBLEM LOGO CLIPS <i>in</i>		
1	REAR TAILLAMP LOWER BRACKET RH <i>in X</i>		
1	REAR BUMPER <i>Bi</i>		
1	REAR BUMPER REFLECTOR RH <i>?</i>		
2	REAR BUMPER REVERSE SENSOR <i>?</i>		
2	REAR BUMPER REVERSE SENSOR RUBBER SEAL <i>?</i>		
1	REAR BUMPER REVERSE SENSOR WIRE HARDNESS <i>?</i>		
1	REAR BUMPER SIDE RETAINER RH <i>in X</i>		
1	REAR BUMPER TOW HOOK COVER <i>in</i>		
1	REAR BUMPER REINFORCEMENT <i>?</i>		
1	REAR BUMPER LOWER BRACKET CENTRE <i>?</i>		
1	REAR BUMPER LOWER BRACKET RH <i>?</i>		
6	REAR BUMPER CLIPS <i>in</i>		
8	REAR BUMPER RIVETS <i>in</i>		
1	REAR BUMPER LOWER DIFFUSER <i>in</i>		
1	REAR BUMPER LOWER DIFFUSER SIDE RETAINER LH <i>?</i>		
1	REAR BUMPER LOWER DIFFUSER CHROME MOULDING <i>in</i>		
1	REAR EXHAUST END CHROME PIPE RH <i>in</i>		
1	REAR EXHAUST END CHROME PIPE BRACKET RH <i>?</i>		
1	REAR EXHAUST ALUMINIUM HEAT SHIELD <i>?</i>		
SUB TOTAL			\$0.00
Less 10%			\$0.00
PARTS TOTAL			\$0.00

QTY	SPECIAL NETT	UNIT S\$	AMOUNT S\$
1	REAR BUMPER TOP CHROME PAD <i>in</i>		
1	REAR BUMPER COATING <i>?</i>		
1	REAR TAILGATE COATING <i>?</i>		
S/N TOTAL			\$0.00

OPTIMA WERKZ PTE LTD

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Co. Reg. No. 201212455W

Date: 27 AUGUST 2018

Third Party Insurer: AIG

Vehicle No: SFE8129M

Third Party Veh No: SGT7519L

Model: MERCEDES BENZ GLC250

Date of Accident: 27 AUGUST 2018

Chassis: WDC2539462F135431

ESTIMATE

LABOUR CHARGES:

TO REMOVE & REPLACE WITH PANEL BEATING ALL ACCIDENT PORTION	\$1,000.00	5001
TO PUTTY & SPRAY PAINTING WITH SEALANT ALL ACCIDENT PORTION	\$800.00	4801
TO DIAGNOSTIC CHECK & RESET MEMORY TO IDENTIFICATION STANDARD	\$250.00	7
TO DISMANTLE & REPLACE REAR BUMPER REVERSE SENSOR	\$80.00	601
TO CHECK WIRING WITH WATER LEAKAGE TEST	\$60.00	201

LABOUR TOTAL	\$2,190.00
--------------	------------

PUI THENG

TOTAL

Our Ref : SFE8129M / TP#699
Your Ref : SGT7519L

WITHOUT PREJUDICE

Date : 16 November 2018

AIG ASIA PACIFIC INSURANCE PTE. LTD.
AIG BUILDING
78 Shenton Way #07-16
Singapore 079120

Attention: Motor Claims Department

**ACCIDENT INVOLVING SFE8129M & SGT7519L ON 27/08/2018
ALONG MCE KEPPEL TOWARDS ON LANE 1**

We refer to the above captioned.

We are claiming the below followings :

- Cost of Repair (incl. of GST)	S\$9,019.99	187.00	6 days (4 recommended days + 2 PRS)
- Loss of Rental (incl. of GST)	S\$1,712.00	(S\$214.00 x 08 days)	1155.60
- LTA/GIA Search Fee	S\$2.00		

Grand Total **S\$10,733.99**

If you have any enquiries, please contact our representative, Ms. Sharon Ten & Ms. Lily at 64849919 or email sharon@ow.sg / lily.loi@ow.sg

All payment is to be issued direct to **Optima Werkz Pte Ltd.**

Your prompt attention is most grateful and look forward to your speedy settlement.

Yours faithfully

OPTIMA WERKZ PTE LTD

Encl.

This is a computer generated printout and no signature is required.

Hsiao Tong (LKKAUTO)

From: Lily.loi@ow.sg
Sent: Friday, 16 November 2018 6:11 PM
To: Admin A; CS A Team
Cc: 'Sharon'; 'Adeline Lim'
Subject: LOD - ACCIDENT INVOLVING SFE8129M & SGT7519L ON 27/08/2018 (AIG)
Attachments: SFE8129M LOD.pdf

Our Ref : SFE8129M / TP#699
Your Ref : SGT7519L

Without Prejudice

Dear Officer-In-Charge,

We refer to the above mentioned accident.

We are claiming as below:

- Cost of Repair (incl. of GST)	S\$9,019.99
- Loss of Rental (incl. of GST)	S\$1,712.00 (\$214.00 x 08 days)
- LTA/GIA Search Fee	S\$2.00
Grand Total	S\$10,733.99

Your prompt attention is most grateful and look forward to your speedy settlement.

Thank you.

--

Best Regards,

Lily Loi (Ms)

Claims Executive, Motor Claims Department
D: +65 6481 1522 | F: +65 6481 1011

OPTIMA WERKZ PTE LTD

Head office: 6 Kung Chong Road Singapore 159143	T: +65 6472 1313	F: +65 6472 2112
Branch : 9A Serangoon North Ave 5 Singapore 554500	T: +65 6484 9919	F: +65 6481 1011
Branch : 551 Upp Thomson Road Singapore 574415	T: +65 6452 6868	F: +65 6452 9223

www.ow.sg

www.facebook.com/optimawerkz

Jia Le (LKK Auto)

From: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>
Sent: Wednesday, 15 May 2019 11:09 AM
To: Jia Le (LKK Auto)
Cc: Hsiao Tong (LKKAuto); Admin A
Subject: RE: (Seek Mandate) AIG Ref: 7262557637SG Accident involving SGT7519L & SFE8129M on 27/08/2018

Dear Carlor,

Mandate has been given in Merimen as follows:

Cost of Repair	:	\$	9,019.99	As per surveyor finalization
Loss of Rental	:	\$	83460 963.00	6 days @ S\$ 150/day + gst
LTA/ GIA Search Fee	:	\$	2.00	
Total	:	\$	9,984.99	

For your handling please.

9856.59

Thank you.

Best Regards,

Bernard Ler
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946

Bernard-JQ.Ler@aig.com | www.aig.com.sg

From: Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]
Sent: 30 April 2019 09:02
To: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] (Seek Mandate) AIG Ref: 7262557637SG Accident involving SGT7519L & SFE8129M on 27/08/2018

This message is from an external sender; be cautious with links and attachments.

AIG Ref: **7262557637SG**

LKK Ref: CC6/AIG18015739/Kpb3

Dear Sirs/Madam,

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	29 Aug 2018 14:51	Clim Veh Model Changed	(204230) MERCEDES-BENZ GLA250 2.0 4MATIC (A).	[A] Lau Shu Pei
2	29 Aug 2018 14:51	Clim Created	Reg No: SFE8129M. Acct Date: 2018/08/27. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: AXA Insurance Pte Ltd (HQ). Workshop: Optima Werkz Pte Ltd (HQ)	[A] Lau Shu Pei
3	29 Aug 2018 14:51	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
4	29 Aug 2018 14:51	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/09/07	[A] Lau Shu Pei
5	29 Aug 2018 14:51	Adj Mandate Set	Approved:8000.00.Reinsp:Adj decides.	[A] Lau Shu Pei
6	29 Aug 2018 14:51	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
7	29 Aug 2018 14:51	Label Added	(19):Fastlane.	[A] Lau Shu Pei
8	29 Aug 2018 14:51	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] Lau Shu Pei
9	26 Apr 2019 17:24	Adj Rpt Initiated		[A] NUR SHAQILAH BTE ABDOL WAHAB
10	26 Apr 2019 17:24	Clim Dtl Modified	JPJ Reg. Date: -> 2017/01/24.	[A] NUR SHAQILAH BTE ABDOL WAHAB
11	26 Apr 2019 17:24	Clim Details Notified		[A] NUR SHAQILAH BTE ABDOL WAHAB
12	30 Apr 2019 13:05	Adj Mandate Request	Cur.Req:10177.59:Total Amount \$10,177.59	[A] CHAN JIA LE
13	15 May 2019 11:08	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/09/07. Mandate Remarks: Hi, pls try ur utmost to settle as follows: Cost of Repair : \$9,019.99 Loss of Rental : \$963.00 6 days @ \$150/day + gst Search Fee : \$2.00 Total : \$9,984.99	[I] Ler, Bernard-JQ
14	15 May 2019 11:08	Adj Mandate Set	Approved:9984.99:Hi, pls try ur utmost to settle as follows: Cost of Repair : \$9,019.99 Loss of Rental : \$963.00 6 days @ \$150/day + gst Search Fee : \$2.00 Total : \$9,984.99	[I] Ler, Bernard-JQ

Date From Date To Audit Type None Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2128729	26/04/2019 17:24	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SFE8129M	SGT7519L	10.70

ACCIDENT INVOLVING SGT 7519L(OI) AND SFE 8129M(TP) ON 27/08/2018

We refer to the above matter.

It is a head-to-rear collision. Liability is not in our driver's favour.

We did clarify with insured the nature of the accident and he is aware that NCD (if any) would be affected.

We seek your approval to offer to Third Party repairer, "**Optima Werkz Pte Ltd**" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 10,642.30	\$ 9,019.99
2. Loss of Rental (8days x \$200.00)(w/GST)	\$ 1,712.00	\$ 1,155.60 (6days x \$180.00)(w/GST)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 12,356.30	\$10,177.59

**04days recommendation for repair + 2PRS = 6days

All the relevant documents had been uploaded in Merimen.

Kindly let us have your mandate in Merimen.

Best Regards,

Carlton Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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View Received Message

This mail is associated with :

***SFE8129M (72625576375G)
[SGT7519L]**

TP

TOH SEO LIN

Aug 27 2018 9:00AM

[Liem Yew Sia (Lin Youxia)]

Optima Werkz Pte Ltd

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From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 15/05/2019 11:08 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$9984.99) - SFE8129M - Claim Handler: Ler, Bernard-JQ

Approved:9984.99:Hi, pls try ur utmost to settle as follows: Cost of Repair : \$9,019.99 Loss of Rental : \$963.00 6 days @ S\$ 150/day + gst Search Fee : \$2.00 Total : \$9,984.99

DOCUMENTS SUMMARY

There are no documents.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	28 Aug 2018 Edit Reg		28 Aug 2018 00:00 Edit Adj Rpt	S\$8,429.90 Edit Estimates	S\$8,429.90 View Rpt		Pending for Survey Report Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

[Created by adjuster]

Insured:	Liem Yew Sia (Lin Youxia), ID: S7730700A		
Main Claimant:	TOH SEO LIN, ID: S1801786E		
Vehicle Reg. No.:	SFE8129M	Date of Loss:	27/08/2018 09:00 - :59 [19 Months and 3 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 7262557637SG	Policy/Cover Note No.:	2100433048 (Comprehensive) Coverage: 15/10/2017 - 14/10/2018
Vehicle Reg. No. (Insured):	SGT7519L	Policy No. (Claimant):	GA304512
		Excess:	
Repairer:	Optima Werkz Pte Ltd (HQ) 9A Serangoon North Ave 5, 554500 Serangoon - Tel:		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Ler, Bernard-JQ] BernardJiQian.Ler@aig.com		
Claimant's Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 07/09/2018]		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

- AIG_SG_EXPRESS (15/05/2019): Alert - Adj Mandate Approved (S\$9984.99) - SFE8129M - Claim Handler: Ler, Bernar...
- AIG_SG (30/08/2018): Request To Upload TP GIA Report

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SFE8129M (7262557637SG)**
[SGT7519L]
TP
TOH SEO LIN
Aug 27 2018 9:00AM
[Liem Yew Sia (Lin Youxia)]
Optima Werkz Pte Ltd

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View View in Browser ▼

Letters/Correspondences				1 per page ▼	✓
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	(Draft)	Third Party Express Settlement – Payment Breakdown	Edit		

Assessment Reports				1 per page ▼	✓
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print	
1	30/08/18 09:54	Accident Statement From: OD - Reg. No: SGT7519L, Claimant: LIEM YEW SIA (LIN YOUXIA)	Load HTM		

Photos/Images				3 per page ▼	✓
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	04/09/18 15:42	General View	Load JPG		✓
2	04/09/18 15:42	General View	Load JPG		✓
3	04/09/18 15:42	General View	Load JPG		✓
4	04/09/18 15:42	General View	Load JPG		✓
5	04/09/18 15:42	General View	Load JPG		✓
6	04/09/18 15:42	General View	Load JPG		✓
7	04/09/18 15:42	General View	Load JPG		✓
8	04/09/18 15:42	General View	Load JPG		✓
9	04/09/18 15:42	General View	Load JPG		✓
10	04/09/18 15:42	General View	Load JPG		✓
11	04/09/18 15:42	General View	Load JPG		✓
12	04/09/18 15:42	General View	Load JPG		✓
13	04/09/18 15:42	General View	Load JPG		✓
14	04/09/18 15:42	General View	Load JPG		✓
15	04/09/18 15:42	General View	Load JPG		✓
16	04/09/18 15:42	General View	Load JPG		✓
17	04/09/18 15:42	Odometer Reading	Load JPG		✓
18	04/09/18 15:42	Chassis Number	Load JPG		✓
19	04/09/18 15:42	General View	Load JPG		✓
20	04/09/18 15:42	General View	Load JPG		✓
21	04/09/18 15:42	General View	Load JPG		✓
22	04/09/18 15:42	General View	Load JPG		✓
23	04/09/18 15:42	General View	Load JPG		✓
24	04/09/18 15:42	Reinspection Photo	Load JPG		✓
25	04/09/18 15:42	Reinspection Photo	Load JPG		✓
26	04/09/18 15:42	Reinspection Photo	Load JPG		✓
27	04/09/18 15:42	Reinspection Photo	Load JPG		✓
28	04/09/18 15:42	Reinspection Photo	Load JPG		✓

Letters/Correspondences			1 per page ▼	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
29	04/09/18 15:42	Reinspection Photo	 Load JPG	☒
30	04/09/18 15:42	Reinspection Photo	 Load JPG	☒
31	04/09/18 15:42	Reinspection Photo	 Load JPG	☒
32	04/09/18 15:42	Reinspection Photo	 Load JPG	☒
33	04/09/18 15:42	Reinspection Photo	 Load JPG	☒
34	04/09/18 15:42	Reinspection Photo	 Load JPG	☒
35	04/09/18 15:42	Reinspection Photo	 Load JPG	☒
36	04/09/18 15:42	Reinspection Photo	 Load JPG	☒
Documentation			1 per page ▼	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	30/08/18 10:09	TP ESTIMATE- MARKED	 Load PDF	
2	30/08/18 10:09	TP GIA REPORT	 Load PDF	
3	29/04/19 08:36	GIA SEARCH	 Load PDF	
4	29/04/19 08:36	LETTER TO OI	 Load PDF	
5	29/04/19 08:36	RENTAL RECEIPT	 Load PDF	
6	23/05/19 11:43	AUTHORISATION TO ACT	 Load PDF	
7	23/05/19 11:43	RELEASE VOUCHER	 Load PDF	
8	23/05/19 11:43	WORKSHOP INVOICE	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST

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There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SGT7519L (Insd veh)	Model:	MERCEDES-BENZ GLA250 2.0
	SFE8129M (TP veh)		4MATIC (A)
Date of Accident:	27/08/2018		

Global Sum Settlement	:	☒ [X] Yes	☐ [] No	
Repair Estimate	:	\$		11,387.26
Final Repair Cost	:	\$		9,850.00
Loss of Use	:	\$		days at \$0.00 per day
Rental (if any)	:	\$		6 days
LTA / GIA Search Fee	:	\$		
Others:	:	\$		
	:	\$		
Final Settlement Sum (GLOBAL SUM)	:	\$		9,850.00

Is Third Party Workshop GIA Registered?	[]	YES	[X]	NO	(Kindly indicate below)
A) For <u>Non GIA Registered Workshop</u> :		Agreed Liability _____ 100 _____ (%)			
B) For <u>GIA Registered Workshop</u> :		BOLA Applicable: Yes/ No BOLA Scenario No: _____			
BOLA Liability: _____ (%)		Assessed Liability (*): _____ (%)			
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.					
Remarks _____					

Payment Instruction: Payee's Breakdown				
1)	Optima Werkz Pte Ltd	:	\$	9,850.00
2)		:	\$	
3)		:	\$	

NUR SHAQILAH BTE ABDOL WAHAB

23 May
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/AIG18015739/KPB3S2
Date: 23/05/2019

REFERENCE

Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd.	Policy No:	2100433048
Claimant Vehicle No :	SFE8129M	Insured Vehicle No :	SGT7519L
Date of Loss:	27/08/2018	Nature of Claim:	TP
		Claim No:	7262557637SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SFE8129M	Engine No:	27492030779814
Make & Model:	MERCEDES-BENZ GLA250, 2.0 4MATIC (A)	Chassis No:	WDC2539462F135431
Reg. Date:	24/01/2017 (Man. Year: 2016)	Odometer:	27275 km
Colour:	White		
Engine Capacity:	1991 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Good	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:	

CONDITION OF TYRES

Front Tyre Size:	255/45R20	Rear Tyre Size:	255/45R20
Front Left Side:	Pirelli 9 mm	Rear Left Side:	Pirelli 9 mm
Front Right Side:	Pirelli 9 mm	Rear Right Side:	Pirelli 9 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	8,452.30	7,249.90	1,202.40	14.23
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,190.00	1,180.00	1,010.00	46.12
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	10,642.30	8,429.90	2,212.40	20.79
+ GST 7.00/7.00% (S\$)	744.96	590.09	154.87	20.79
Nett Amount (S\$)	11,387.26	9,019.99	2,367.27	20.79
+ Car Rental (6.0 x S\$130.00/day + 7.00% GST) (S\$)		834.60		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		9,856.59		
Global Sum Settlement (S\$)		9,850.00		

INSPECTION

Date of Assignment:	28/08/2018	
Date Inspected:	28/08/2018	Inspected At: Optima Werkz Pte Ltd (HQ) 9A Serangoon North Ave 5 Singapore 554500
Estimated Period of Repair:	4.0 days	

5/23/2019

Adjuster Report

Adjuster: KENNETH KONG

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR TAILGATE	Bent	2,433.00 FL	*2,433.00 FL
2	1		*REAR TAILGATE WEATHER STRIP	Serviceable	378.00 FL	*- FL
3	1		*REAR TAILGATE EMBLEM GLC 250	Necessary	88.00 FL	*88.00 FL
4	1		*REAR TAILGATE EMBLEM AMG	Necessary	188.00 FL	*188.00 FL
5	1		*REAR TAILGATE EMBLEM LOGO	Necessary	58.00 FL	*58.00 FL
6	3		*REAR TAILGATE EMBLEM LOGO CLIPS	Necessary	36.00 FL	*36.00 FL
7	1		*REAR TAILLAMP LOWER BRACKET RH	Serviceable	90.00 FL	*- FL
8	1		*REAR BUMPER	Buckled	1,175.00 FL	*1,175.00 FL
9	1		*REAR BUMPER REFLECTOR RH	Scratched	30.00 FL	*30.00 FL
10	2		*REAR BUMPER REVERSE SENSOR	Shorted	370.00 FL	*370.00 FL
11	2		*REAR BUMPER REVERSE SENSOR RUBBER SEAL	Necessary	24.00 FL	*24.00 FL
12	1		*REAR BUMPER REVERSE SENSOR WIRE HARDNESS	Torn / Cut	230.00 FL	*230.00 FL
13	1		*REAR BUMPER SIDE RETAINER RH	Serviceable	128.00 FL	*- FL
14	1		*REAR BUMPER TOW HOOK COVER	Dented	56.00 FL	*56.00 FL
15	1		*REAR BUMPER REINFORCEMENT	Repair	690.00 FL	*- FL
16	1		*REAR BUMPER LOWER BRACKET CENTRE	Cracked	53.00 FL	*53.00 FL
17	1		*REAR BUMPER LOWER BRACKET RH	Cracked	58.00 FL	*58.00 FL
18	6		*REAR BUMPER CLIPS	Necessary	54.00 FL	*54.00 FL
19	8		*REAR BUMPER RIVETS	Necessary	72.00 FL	*72.00 FL
20	1		*REAR BUMPER LOWER DIFFUSER	Dented	668.00 FL	*668.00 FL
21	1		*REAR BUMPER LOWER DIFFUSER SIDE RETAINER LH	Not Necessary	50.00 FL	*- FL
22	1		*REAR BUMPER LOWER DIFFUSER CHROME MOULDING	Cracked	480.00 FL	*480.00 FL
23	1		*REAR EXHAUST END CHROME PIPE RH	Dented	425.00 FL	*425.00 FL
24	1		*REAR EXHAUST END CHROME PIPE BRACKET RH	Cracked	94.00 FL	*94.00 FL
25	1		*REAR EXHAUST ALUMINIUM HEAT SHIELD	Bent	205.00 FL	*205.00 FL
26	1		*REAR BUMPER TOP CHROME PAD	Necessary	400.00 FS	*400.00 FS
27	1		*REAR BUMPER COATING (NPA)	Not Necessary	0.00 FS	*- FS
28	1		*REAR TAILGATE COATING (NPA)	Not Necessary	0.00 FS	*- FS
29	1		*REAR BUMPER KICK BRACKET	Cracked	94.00 FL	*94.00 FL
30	1		*REAR BUMPER KICK SENSOR UPPER	Shorted	298.00 FL	*298.00 FL
31	1		*REAR BUMPER KICK SENSOR LOWER	Shorted	132.00 FL	*132.00 FL
32	10		*REAR BUMPER KICK SENSOR CLIPS	Necessary	90.00 FL	*90.00 FL
33	1		*REAR BUMPER TOP RETAINER	Cracked	200.00 FL	*200.00 FL

F=Franchise part, S=SpcNett, L=ListItemDisc.

Sub Total (\$\$)	9,347.00	8,011.00
- List Item Discount on L Items 10.00/10.00% (\$\$)	894.70	761.10
Total Parts (\$\$)	8,452.30	7,249.90

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE & REPLACE WITH PANEL BEATING ALL ACCIDENT PORTION.	New	1,000.00	500.00
2	TO PUTTY & SPRAY PAINTING WITH SEALANT ALL ACCIDENT PORTION.	New	800.00	480.00
3	TO DIAGNOSTIC CHECK & RESET MEMORY TO IDENTIFICATION STANDARD.	New	250.00	120.00
4	TO DISMANTLE & REPLACE REAR BUMPER REVERSE SENSOR.	New	80.00	60.00
5	TO CHECK WIRING WITH WATER LEAKAGE TEST.	New	60.00	20.00
Gross Labour Cost (\$\$)			2,190.00	1,180.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >