

Hsiao Tong (LKKAUTO)

From: Jeremiah Ng <jeremiah@falconair.com.sg>
Sent: Monday, 10 June 2019 9:33 AM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A; Marcus Chua (LKKAUTO)
Subject: Re: 3pty claim for SJK1476C against your insured SHD9989Y doa 27/08/2018 ***
LKK REF: CC4/AXA18015709/Upa3

Hi Siao Tong,

Kindly cancel claim.

Regards,
Jeremiah Ng
Falcon-Air Auto Services Pte Ltd (Tampines)
Tel:67897997

From: Hsiao Tong (LKKAUTO)
Sent: Sat, 08 Jun 2019 3:20 PM
To: Jeremiah Ng
Cc: Admin A ; Marcus Chua (LKKAUTO)
Subject: RE: 3pty claim for SJK1476C against your insured SHD9989Y doa 27/08/2018 *** LKK REF: CC4/AXA18015709/Upa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Kindly advise if your client is still pursuing third party claim against our insured on this matter. If so, kindly forward your LOD with all the relevant documents (ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 18 April 2019 7:51 AM
To: Jeremiah Ng <jeremiah@falconair.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: 3pty claim for SJK1476C against your insured SHD9989Y doa 27/08/2018 *** LKK REF: CC4/AXA18015709/pa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Kindly advise if your client is still pursuing third party claim against our insured on this matter. If so, kindly forward your LOD with all the relevant documents (ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Thank you.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 9 April 2019 12:34 PM
To: Jeremiah Ng <jeremiah@falconair.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: 3pty claim for SJK1476C against your insured SHD9989Y doa 27/08/2018 *** LKK REF: CC4/AXA18015709/pa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 3 October 2018 10:34 AM

To: 'Jeremiah Ng' <jeremiah@falconair.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: 3pty claim for SJK1476C against your insured SHD9989Y doa 27/08/2018 *** LKK REF: CC4/AXA18015709/pa3

Without Prejudice

Hi Jeremiah,

We refer to your email below.

Our insured has not reported and we are unable to comment on the liability at this moment.

Reminder had been sent to follow up on insured non-reporting.

By copy to Mei Kwan,

FYNA. (NR CASE)

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jeremiah Ng <jeremiah@falconair.com.sg>

Sent: Wednesday, 3 October 2018 9:23 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: Re: 3pty claim for SJK1476C against your insured SHD9989Y doa 27/08/2018 *** LKK REF: CC4/AXA18015709/pa3

Hi Hsiao Tong,

Resend

Has your insured reported the accident?
Kindly assist with the liability.

Thanks and regards,
Jeremiah Ng
Falcon-Air Auto Services Pte Ltd (Tampines)
[Tel:67897997](tel:67897997)

From: Jeremiah Ng
Sent: Mon, 01 Oct 2018 9:32 AM
To: Hsiao Tong (LKKAuto)
Cc: Admin A ; Vic (LKKAuto)
Subject: Re: 3pty claim for SJK1476C against your insured SHD9989Y doa 27/08/2018 *** LKK REF: CC4/AXA18015709/pa3

Hi Hsiao Tong,

Has your insured reported the accident?
Kindly assist with the liability.

Thanks and regards,
Jeremiah Ng
Falcon-Air Auto Services Pte Ltd (Tampines)
[Tel:67897997](tel:67897997)

From: Hsiao Tong (LKKAuto)
Sent: Mon, 17 Sep 2018 8:15 AM
To: Jeremiah Ng
Cc: Admin A ; Vic (LKKAuto)
Subject: RE: 3pty claim for SJK1476C against your insured SHD9989Y doa 27/08/2018 *** LKK REF: CC4/AXA18015709/pa3

Without Prejudice

Hi Jeremiah,

We refer to your email below.

Our insured has not reported and we are unable to comment on the liability at this moment.

Reminder had been sent to follow up on insured non-reporting.

We will get back to you in due course.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jeremiah Ng <jeremiah@falconair.com.sg>

Sent: Friday, 14 September 2018 9:30 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: Re: 3pty claim for SJK1476C against your insured SHD9989Y doa 27/08/2018 *** LKK REF: CC4/AXA18015709/pa3

Hi Hsiao Tong,

Kindly assist if your insured has reported the accident and also the liability.

Thanks and regards,

Jeremiah Ng

Falcon-Air Auto Services Pte Ltd (Tampines)

[Tel:67897997](tel:67897997)

From: Hsiao Tong (LKKAuto)

Sent: Mon, 10 Sep 2018 11:02 AM

To: Jeremiah Ng ; Mei Kwan (LKKAuto)

Cc: Admin A ; Vic (LKKAuto)

Subject: RE: 3pty claim for SJK1476C against your insured SHD9989Y doa 27/08/2018 *** LKK REF: CC4/AXA18015709/pa3

Without Prejudice

Hi Jeremiah,

We refer to the email below.

Our insured has not reported and we are unable to comment on the liability at this moment.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jeremiah Ng <jeremiah@falconair.com.sg>
Sent: Monday, 10 September 2018 10:36 AM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Subject: Re: 3pty claim for SJK1476C against your insured SHD9989Y doa 27/08/2018 *** LKK REF: CC4/AXA18015709/pa3

Hi Hsiao Tong,

Kindly assist if your insured has reported the accident and also the liability.

Thanks and regards,
Jeremiah Ng
Falcon-Air Auto Services Pte Ltd (Tampines)
[Tel:67897997](tel:67897997)

From: Mei Kwan (LKKAUTO)
Sent: Thu, 06 Sep 2018 2:01 PM
To: Hsiao Tong (LKKAUTO) ; Jeremiah Ng
Cc: Admin A ; Vic (LKKAUTO)
Subject: RE: 3pty claim for SJK1476C against your insured SHD9989Y doa 27/08/2018 *** LKK REF: CC4/AXA18015709/pa3

Without Prejudice

Hi Jeremiah,

OI has yet to report the accident till date.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAUTO)
Sent: Thursday, 6 September, 2018 9:13 AM
To: Jeremiah Ng <jeremiah@falconair.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Subject: RE: 3pty claim for SJK1476C against your insured SHD9989Y doa 27/08/2018 *** LKK REF: CC4/AXA18015709/pa3

Without Prejudice

Hi Jeremiah,

Please be informed that our insured had yet lodge the accident report.

We are following up with AXA and will get back to you asap.

By copy to Mei Kwan,

Kindly assist. CC4/AXA18015709/Upa3

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jeremiah Ng <jeremiah@falconair.com.sg>

Sent: Wednesday, 5 September 2018 10:33 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: Re: 3pty claim for SJK1476C against your insured SHD9989Y doa 27/08/2018 *** LKK REF: CC4/AXA18015709/pa3

Hi Hsian Tong,

Has your insured reported the accident?
Kindly assist with the liability for this case.

Thanks and regards,
Jeremiah Ng
Falcon-Air Auto Services Pte Ltd (Tampines)
[Tel:67897997](tel:67897997)

From: Hsiao Tong (LKKAuto)

Sent: Mon, 03 Sep 2018 5:58 PM

To: Jeremiah Ng

Cc: Admin A ; Vic (LKKAuto)

Subject: RE: 3pty claim for SJK1476C against your insured SHD9989Y doa 27/08/2018 *** LKK REF: CC4/AXA18015709/pa3

Without Prejudice

Hi Jeremiah,

Please be informed that our insured had yet lodge the accident report.

We are following up with AXA and will get back to you asap.

By copy to Mei Kwan,

Kindly assist. CC4/AXA18015709/Upa3

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jeremiah Ng <jeremiah@falconair.com.sg>

Sent: Friday, 31 August 2018 9:24 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Fw: 3pty claim for SJK1476C against your insured SHD9989Y doa 27/08/2018 *** LKK REF: CC4/AXA18015709/pa3

Hi Hsiao Tong,

The above attachment is SJK1476C marked estimate.
Kindly assist with the liability for this case.

Thanks and regards,
Jeremiah Ng
Falcon-Air Auto Services Pte Ltd (Tampines)
[Tel:67897997](tel:67897997)

From: Mei Kwan (LKKAuto)

Sent: Tue, 28 Aug 2018 8:41 PM

To: Jeremiah Ng

Cc: Hsiao Tong (LKKAuto) ; Vic (LKKAuto) ; Admin A ; assignments

Subject: Re: 3pty claim for SJK1476C against your insured SHD9989Y doa 27/08/2018 *** LKK REF: CC4/AXA18015709/pa3

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has yet to report the accident and we are currently **pending verification for direct settlement**.

Please provide us the following and arrange for TP survey.

- evidence i.e. video/ scene photo***
- estimated cost of repair***

Please note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

From: Jeremiah Ng <jeremiah@falconair.com.sg>
Sent: Monday, August 27, 2018 11:12 AM
To: SG AXA Insurance SM AXA SGP - Motor Survey
Subject: 3pty claim for SJK1476C against your insured SHD9989Y doa 27/08/2018
Attachments: SJK1476C.PDF

Follow Up Flag: Follow up
Flag Status: Flagged
Categories: SHEKHAR

Hi Sir/Mdm,

Kindly assist with the list of 10 surveyors.
The above attachment is SJK1476C accident report.
Vehicle is in workshop (Tampines)

Thanks and regards
Jeremiah Ng
Falcon-Air Auto Services (Tampines)
Tel:67897997