

Claim

CC 4, FWD 180 15708, Plea3

Surveyor:

Rahul

DOI:

ASSIGNMENT

28/8/2018

Date / Time:

27/8/18

Registered in Merimen:

28/8/2018

Pre-assign / CCU / FTE



Insured Vehicle No.:

SKS 7496B

Name of Insured:

CHERRY SEOW SEE MING

Insured Tel No.:

HP:

9233 4803

Excess Sec II :SS

D.O.A.:

21/8/2018

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

PNPV 208-0005897  
M-bent.  
LOK CHUAN

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

SKS 7496B

SUH8806E

SJU 9138Z



INSRS:

WSP:

Tel:

Liability:

RMKS:

07



INSRS:

WSP:

Tel:

Liability:

RMKS:

Prime.

TP



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

27/8/18

SUH8806E, X:

SKS7496B - LU/M45012184/12012; 11/7/18

3.9.18

FILE PRG TO TYPST TO PREPARE REPORT.

RECEIVED 13 SEP 2018

RECEIVED 08 NOV 2018

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

30/8

Sent By:

Jm

FINALIZATION

Date/Time: 7.9.18

Confirm with: AUC

Confirm by: MGS

Repair Cost:

PR SS5,545.24

( 7 days)

Reduction:

28 %

Email

Call

FINAL SETTLEMENT

Date/Time: 01.11.18

Confirm with: AUC

Email

Call

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.:

20

If NO or B 28, Ass Lia: 100%

Repair Cost:

elka: SS5,432.41

3 PR CC DA 1201

Loss of Rental (LOR):

SS -

( 7 days)

Loss of Use (LOU):

SS 460.00

(\$ 40 x 8 days)

Loss of Income (LOI):

SS -

(\$ x days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

SS2.00

Medical:

SS -

Disbursement:

SS -

(e.g. Tow/ Independent)

Legal Cost

SS -

1) Claim status: Neutral/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

+150

Total:

SS6,415.41

Global Sum SS:

FINAL PAYMENT

Date/Time: 01.11.18

Confirm with: AUC

Email

Call

Payee 1:

SS6,415.41

Name 1:

PRIME AUTO CLAIMS SERVICE PTE LTD

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

Surveyor:

REF:

0964M

# ASSIGNMENT

From: Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SLH 8806E

at Workshop m/s PRIME AUTO

of

Insured: temp

Policy No.

Claims No.

Sum Insured: Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 1 days Res.: Yes or No

Lum Sum: % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: Person Contacted:

Vehicle: IN / OUT

Veh No: SLH 8806E Yr Regn: 2016 / NOV

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: HONDA VIZA 1.5X C.C. 1496

Colour: WHITE A/C: Insured / Std / NI / NA

Sp. Reading: 039418 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: RM1114295

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 215/60R16

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal. 6 mm R/Bal. 6 mm

L/Bal. 6 mm L/Bal. 6 mm

D.O.A. 21/08/18 D.O.I. 28/08/18

Survey held at PRIME AUTO

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

FR &amp; REAR N/S

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

PP: 5.515.24 (REQ: 2.94.99 28/18)

Date/Time, File Pass to?

Prel. Report

1)

Final Report

Date/Time, File Return to?

2)

Report Format :

Lump Sum / I.B.I.: (\$)

Days Of Repair:

Resurvey No. of Trip:

Add Fee: Site Insp (\$)

Interview (\$)

Tech. Invs (\$)

Weekend (\$)

Survey Fee:

Transportation:

S + RS SI

Photos

Others

TOTAL



# Prime Auto Claims Service Pte Ltd

6 Benoi Place Singapore 629927  
Tel: 6861 0908 Fax: 6515 2948  
GST Reg. No: 201606560M  
Reg No. 201606560M

Date: 27.08.2018

FWD Singapore Pte Ltd  
6 Temasek Blvd #18-01  
Suntec Tower Four  
Singapore 038986

Attn: Motor Claims Dept

## RE: ESTIMATE COST OF REPAIR TO VEHICLE SLH8806E HONDA VEZEL

### To Supply

1 )	1pc	rear bumper with garnish	\$	870.00	DE ✓
2 )	1pc	rear bumper clip	\$	30.00	RE ✓
3 )	1pc	rear bumper left reflector	\$	152.00	CA ✓
4 )	1pc	left rear bumper	\$	200.00	DE ✓
5 )	1pc	left rear bumper side retainer	\$	35.00	RE ✓
6 )	1pc	left fender garnish	\$	160.00	DE ✓
7 )	1set	left fender garnish clip	\$	20.00	RE ✓
8 )	1pc	rear end panel	\$	530.00	RE + NW
9 )	1pc	rear tailgate	\$	1,100.00	TH ✓
10 )	1pc	rear tailgate "H" emblem	\$	30.00	RE ✓
11 )	1pc	rear tailgate "Vezel" emblem	\$	60.00	RE ✓
12 )	1pc	rear tailgate weatherstrip	\$	140.00	RE ✓
13 )	1set	rear glass moulding (4pcs)	\$	200.00	RE ✓
14 )	1pc	Cargo box	\$	220.00	X NW
15 )	1pc	rear floor under cover 74646-T7A-000/010	\$	118.30	DE ✓
16 )	1pc	rear floor panel	\$	1,130.00	RE ✓
17 )	1pc	front bumper facial	\$	730.00	DE ✓
18 )	1set	front bumper clip	\$	30.00	RE ✓
19 )	1pc	front bumper left retainer	\$	25.00	RE ✓

Sub total Parts	\$	5,780.30
Less: 20% discount	\$	(1,445.07)
	\$	4,335.23

To supply S.Nett Parts

- |                               |    |        |
|-------------------------------|----|--------|
| 1 ) 1 tube rear glass sealant | \$ | 45.00  |
| 2 ) 1 set reverse sensor      | \$ | 180.00 |

Sub total S.Nett Parts \$ 225.00

L/charges

- |  |    |                         |
|--|----|-------------------------|
| 1 ) To tuff kote   | \$ | <del>120.00</del> 60    |
| 2 ) To transfer rear tailgate trim board, handle, mechanism parts & etc  | \$ | <del>100.00</del> 60    |
| 3 ) To remove & refit rear glass   | \$ | 120.00                  |
| 4 ) To remove & replace reverse sensor   | \$ | 60.00                   |
| 5 ) To remove rear bumper, rear tailgate, cut/welding rear end panel, floor panel, left rear bumper, replace rear bumper, tailgate, floor panel, end panel & etc | \$ | <del>1,100.00</del> 700 |
| 6 ) To putty & respray painting tailgate inlet & outer, rear end, floor panel, left rear bumper  | \$ | <del>900.00</del> 700   |
| 7 ) To remove front bumper, knock, adjust & align support panel, replace front bumper & align front bonnet   | \$ | <del>300.00</del> 200   |
| 8 ) To putty, respray painting front bumper & support panel  | \$ | <del>480.00</del> 300   |

Sub total L/charges \$ 3,180.00

Estimated Total \$ 7,740.23

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer:

Signature:

Date:

Repairer  
 H# 90010068  
 7 days  
 P/R  
 28/08/18 @ 1020  
 Recy 54 paint

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: FWD Singapore Pte. Ltd.  
6 Temasek Boulevard  
#18-01 Suntec Tower 4  
Singapore 038986

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Clara Li Zi Rong

Date: 30 Aug 2018

## Preliminary Advice

Insured Vehicle No	: SKS7496B	Accident Date	: 21/08/2018
TP Vehicle No	: SLH8806E	Assignment Date	: 28/08/2018
Make	: HONDA VEZEL	Est. Duration of Repair	: 7 days
Date of Inspection	: 28/08/2018		
Inspection At	: Prime Auto Claims Service Pte Ltd (HQ) 6 Benoi Place Singapore 629927		

### Point of Impact / General Description of Damages

The vehicle sustained impact / damages ....front and rear N/S... portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	7,740.23
Revised Amount	:S\$	5,969.24
Check Items (Estimated)	:S\$	0.00
Total	:S\$	5,969.24

Lump Sum Repair :S\$

### Total Loss Consideration

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

### Remarks

- ( ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- ( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( X ) Other comments : We have not authorized repairs.

## Claim Audit

### AUDIT TRAIL

No.	On	Audit	Remarks	By
1	28 Aug 2018 20:28	Clim Veh Model Changed	(204319) HONDA VEZEL 1.5 X (A).	[A] HOW MEI KWAN
2	28 Aug 2018 20:28	Clim Created	Reg No: SLH8806E. Acct Date: 2018/08/21. Claim Type: TP. Insurer: FWD Singapore Pte. Ltd. (HQ). TP Insurer: Tokio Marine Insurance Singapore Ltd (HQ). Workshop: Prime Auto Claims Service Pte Ltd (HQ)	[A] HOW MEI KWAN
3	28 Aug 2018 20:28	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):: RR Region: FWD - Ext Auto Adj Assignment. Suggested Adj. : VICOM Ltd.	[A] HOW MEI KWAN
4	28 Aug 2018 20:28	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/09/06	[A] HOW MEI KWAN
5	28 Aug 2018 20:28	Adj Mandate Set	Approved:0.00,Reinsp:Adj decides.	[A] HOW MEI KWAN
6	28 Aug 2018 20:29	Label Added	(20004):SJE,(20005):Direct Settlement .	[A] HOW MEI KWAN
7	28 Aug 2018 20:29	Adj Adjuster Assigned	[None] -> MOHD RASUL	[A] HOW MEI KWAN
8	28 Aug 2018 20:52	Clim Registration Modified	Pol No:->PNPV2018-00005887.	[I] Clara Li Zi Rong
9	28 Aug 2018 20:52	Clim Registration Modified	Excess: -> 3100.00.	[I] Clara Li Zi Rong
10	30 Aug 2018 18:59	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2018/09/06	[A] HOW MEI KWAN
11	30 Oct 2018 10:27	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
12	30 Oct 2018 10:27	Clim Dtl Modified	JPJ Reg. Date: -> 2016/11/22.	[A] JOANNE LEE KHANG MIN
13	30 Oct 2018 10:27	Clim Details Notified		[A] JOANNE LEE KHANG MIN
14	01 Nov 2018 17:13	Adj Mandate Request	Cur.Reg:6415.41:LIABILITY: 100% B:28 3VEH CC OI LAST QUANTUM: (a) COR w/GST: \$5,933.41 + (b) LOU: \$480.00 (8days x \$60) + LTA: \$2.00 Total: a+b+c = \$6,415.41 PLEASE REVERT WITH YOUR APPROVAL / MANDATE / INSTRUCTIONS, IF ANY.	[A] Asher Sng Rong Yi

Date From



Date To



Audit Type None

Go

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1903003	30/08/2018 18:59	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLH8806E	SKS7496B	10.70

## Print Received Message

This mail is associated with :

\*SLH8806E (1201800010635)  
[SKS7496B]

TP

PRIME CAR RENTAL & TAXI SERVICES PTE LTD

Aug 21 2018 3:00PM

[Cheryl Seow Sze Ming]

Prime Auto Claims Service Pte Ltd

**From** FWD Singapore Pte. Ltd. (HQ) (FWD\_SG), sent on 01/11/2018 17:18 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$6415.41) - SLH8806E - Claim Handler: Clara Li Zi Rong

Approved;6415.41.



## Prime Auto Claims Service Pte Ltd

GST Reg. No : 201606560M  
6 Benoi Place Singapore 629927  
Tel: 6861 0908 Fax: 6515 2948

Date: 07.09.2018

Our Ref: SLH8806E

FWD Singapore Pte Ltd  
6 Temasek Boulevard #18-01  
Suntec Tower Four  
Singapore 038986

without prejudice

Attn: Motor Claim Dept

Dear Sir,

### **ACCIDENT ON 21.08.2018 INVOLVING VEHICLE NO. SLH8806E & SKS7496B**

On behalf of our client M/S Section Limousine Services Pte Ltd owner of vehicle SLH8806E in the above accident. We are instructed that the negligence of your insured's driver and/or management of vehicle SKS7496B caused the accident.

Appended below our client's claim:-


Cost of repair	\$ 5,933.41
Loss of Rental @\$60.00 x 8 days (incl. 1 Sun)	\$ 480.00
GIA search fee	\$ 2.00
	<hr/>
Total	\$ 6,415.41

We enclosed herewith our repair invoice 2465-2466, GIA search receipt & Letter of Authority for your retention. Please acknowledge receipt.

For amicable settlement, please let us have your offer.

Regards

Yours faithfully,

  
.....  
Alice Leong

Encl.



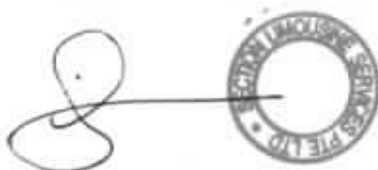
## ***LETTER OF AUTHORITY***

To: PRIME AUTO CLAIMS SERVICE PTE. LTD.

Re: ACCIDENT ON 21.08.2018 INVOLVING SLH8806E & SKS7496B  
ALONG ANG MO KIO AVENUE 1 NEAR LOR CHUAN

I/ We, Section Limousine Services Pte Ltd hereby authorized you to carry out repairs of the damage caused to my / our vehicle no. SLH8806E in the above accident.

I/ We further also confirm and agree that all sums of money to be recovered by you on my/ our behalf shall be paid to you. I/ We hereby also authorise the third party insurer to release to you such sums of money recovered on my / our behalf.



.....  
*Signature (Company's stamp if applicable)*

Name: *Section Limousine Services P/L*

NRIC: *201620964M*

**RELEASE**

Claim Reference:	1201800010635
Surveyor's Reference:	CC4/FWD18015708/R1ea3
TP Reference:	SLH 8806E

We, **PRIME AUTO CLAIMS SERVICE PTE LTD** ("Workshop") hereby agree and confirm that we are authorized by the owner ("Claimant") of motor vehicle **SLH 8806E** ("Vehicle") to accept the sum of **\$6,415.41**, being the amount claimed for **\$5,933.41** (repair costs), **\$480.00** (loss of ~~rental~~ use), **\$ -** (loss of income), **\$2.00** (search fees) as compensation for the loss of or damage to the Vehicle, as a result of an accident ("Accident") which occurred on **21/08/2018** (date of accident) at / along **ANG MO KIO AVE 1 NEAR LOR CHUAN** (location) involving vehicle no/s. **SLH 8806E** and **SKS 7496B**.

This is pursuant to the inspection conducted on **28/08/2018** (date) at the Workshop.

We confirm that this acceptance is in full and final settlement of all claims arising from the damage to the Vehicle (whether now or hereafter to become manifest), to the intent that FWD Singapore Pte. Ltd. and all other persons, in particular the driver of **SKS 7496B** be absolutely and finally exonerated and discharged from all claims of every nature and kind whatsoever which have been made or which may be made in respect of this Accident.

We also declare that we are authorized by the Claimant to receive the above compensation and we have full authority to make the claim as set out above and to settle the matter on behalf of the Claimant in any manner we deem fit.

This settlement is reached on a without prejudice and without admission of liability basis. As such, this Release is not to be construed as an admission of liability on the part of FWD Singapore Pte Ltd, their policyholder and / or authorised driver and shall not be used as evidence in any claims and / or action which may be lodged by any of them.

Dated this 09 day of November 2018

CLAIMANT



[Signed by the "Workshop" with Co. Stamp]  
For and on behalf of the "Claimant"



MRB

[FWD's appointed surveyor with Co. Stamp]  
For and on behalf of FWD Singapore Pte. Ltd.

**TAX INVOICE****No: 2465****Prime Auto Claims Service Pte Ltd**

6 Benoi Place Singapore 629927  
 Tel: 6861 0908 Fax: 6515 2948  
 GST Reg. No: 201606560M  
 Reg No. 201606560M


**MESSRS****FWD Singapore Pte Ltd**

6 Temasek Boulevard  
 #18-01 Suntec Tower Four  
 Singapore 038986

Date: 5/9/2018Works Order No: 2419Vehicle No: SLH8806E

ITEM	DESCRIPTION	UNIT PRICE	AMOUNT
	Make/Model : Honda Vezel Repair Date : 24/8/2018 Terms of Payment: COD		
	<u>Third Party Claims</u>		
	<u>To Supply</u>		
1.	1 pc rear bumper with garnish.		\$ 870.00
2.	1 pc rear bumper clip.		\$ 30.00
3.	1 pc rear bumper left reflector.		\$ 152.00
4.	1 pc left rear bumper.		\$ 200.00
5.	1 pc left rear bumper side retainer.		\$ 35.00
6.	1 pc left fender garnish.		\$ 160.00
7.	1 set left fender garnish clip.		\$ 20.00
8.	1 pc rear tailgate.		\$ 1,100.00
9.	1 pc rear tailgate "H" emblem.		\$ 30.00
10.	1 pc rear tailgate "Vezel" emblem.		\$ 60.00
11.	1 pc rear tailgate weatherstrip.		\$ 140.00
12.	1 set rear glass moulding (4pcs).		\$ 200.00
13.	1 pc rear floor under cover.		\$ 118.30
14.	1 pc front bumper facial.		\$ 730.00
15.	1 set front bumper clip.		\$ 30.00
16.	1 pc front bumper left retainer.		\$ 25.00
	Sub Total Parts:		\$ 3,900.30
	Less: 20% discount		<u>(\$ 780.06)</u>
			\$ 3,120.24

\* Compound interests at the rate of 1% per month  
 will be charged on late payment.

**SUB TOTAL****GST 7%****TOTAL**Prepared by 
  
 Prime Auto Claims Service Pte Ltd  
 Manager

**TAX INVOICE**

No: 2466

**Prime Auto Claims Service Pte Ltd**

6 Benoi Place Singapore 629927  
 Tel: 6861 0908 Fax: 6515 2948  
 GST Reg. No: 201606560M  
 Reg No. 201606560M

**MESSRS****FWD Singapore Pte Ltd**

5/9/2018

Date: \_\_\_\_\_

2419

Works Order No: \_\_\_\_\_

SLH8806E

Vehicle No: \_\_\_\_\_

6 Temasek Boulevard  
 #18-01 Suntec Tower Four  
 Singapore 038986

ITEM	DESCRIPTION	UNIT PRICE	AMOUNT
	Make/Model : Honda Vezel Repair Date : 24/8/2018 Terms of Payment: COD		
	<u>Third Party Claims</u>		
	<u>To Supply S.Nett Parts</u>		
1.	1 tube rear glass sealant.		\$ 45.00
2.	1 set reverse sensor.		\$ 180.00
	Sub Total S.Nett Parts:		\$ 225.00
	<u>Labour Charges</u>		
1.	To tuff kote		\$ 60.00
2.	To transfer rear tailgate trim board, handle, mechanism parts & etc.		\$ 60.00
3.	To remove & refit rear glass.		\$ 120.00
4.	To remove & replace reverse sensor.		\$ 60.00
5.	To remove rear bumper, rear tailgate, cut/welding rear end panel, floor Panel, left rear bumper, replace rear bumper, tailgate, floor panel, end Panel & etc.		\$ 700.00
6.	To putty & respray painting tailgate inlet & outer, rear end panel, floor Panel, left rear bumper		\$ 700.00
7.	To remove front bumper, knock, adjust & align support panel. Replace Front bumper & align front bonnet.		\$ 200.00
8.	To putty, respray painting front bumper & support panel.		\$ 300.00
	Sub Total L/Charges:		\$ 2,200.00
			\$ 5,545.24
		<b>SUB TOTAL</b>	
		<b>GST 7%</b>	\$ 388.17
		<b>TOTAL</b>	\$ 5,933.41

\* Compound interests at the rate of 1% per month will be charged on late payment.

Prepared by

 Prime Auto Claims Service Pte Ltd  
 Manager



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**Third Party Insurer Enquiry**

Our Ref No: GR-18-130975

Date of Request: 27/08/2018

Your Ref No:

Online Purchase

Prime Auto Claims Service Pte Ltd  
6 Benoi Place  
Singapore 629927

Dear Sir/Madam,

Enquiry Date: 27/08/2018

Enquiry By: Liu Pei Yee

TP Vehicle No: SKS7496B

Accident Date: 21/08/2018

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
Sks7496B	FWD Singapore Pte. Ltd.	03/05/2018-02/05/2019	6727 5700

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-18-130975  
Date of Request: 27/08/2018

Your Ref No: Online Purchase

Prime Auto Claims Service Pte Ltd  
6 Benoi Place  
Singapore 629927

Dear Sir/Madam,

Enquiry Date 27/08/2018  
Enquiry By Liu Pei Yee  
TP Vehicle No. SKS7496B  
Accident Date 21/08/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	23 Aug 2018 <a href="#">Edit Reg</a>		27 Aug 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$5,545.24</b> <a href="#">Edit Estimates</a>	<b>S\$5,545.24</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>











































Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	<b>Cheryl Seow Sze Ming</b> , ID: S9170296G								
Main Claimant:	<b>SECTION LIMOUSINE SERVICES PTE LTD</b> , Co. Reg. No.: 201620964M								
Vehicle Reg. No.:	<b>SLH8806E</b>	Date of Loss:	21/08/2018 15:00 - :59 [20 Months and 30 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / 1201800010635</b>	Policy/Cover Note No.:	PNPV2018-00005887 (Comprehensive)						
Vehicle Reg. No. (Insured):	<b>SKS7496B</b>	Policy No. (Claimant):	17-MH001249-R01						
		Excess:	S\$3,100.00						
Repairer:	<b>Prime Auto Claims Service Pte Ltd (HQ)</b> 6 Benoi Place, 629927 Pioneer - Tel: 68610908								
Handling Insurer:	<b>FWD Singapore Pte. Ltd. (HQ)</b> - Tel: 6727 5700 ... [Handled by <b>Clara Li Zi Rong</b> ]								
Claimant's Insurer:	<b>Tokio Marine Insurance Singapore Ltd (HQ)</b> - Tel: 6221 6111								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>MOHD RASUL</b> ] ... [Final Rpt due 06/09/2018]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>FWD_SG (01/11/2018): Alert - Adj Mandate Approved (S\$6415.41) - SLH8806E - Claim Handler: Clara Li Zi...</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SLH8806E (1201800010635)  
[SKS7496B]  
TP  
SECTION LIMOUSINE SERVICES PTE LTD  
Aug 21 2018 3:00PM  
[Cheryl Seow Sze Ming]  
Prime Auto Claims Service Pte Ltd

<a href="#">Upload Documents</a> <a href="#">Upload Photos</a> <a href="#">Compose New Letter</a>		<b>View</b> <span style="border: 1px solid black; padding: 0 5px;">View in Browser</span>
<b>Letters/Correspondences</b>		
		1 per page <span style="border: 1px solid black; padding: 0 5px;">v</span> <input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)
1	(Draft)	Third Party Express Settlement – Payment Breakdown
		<span style="border: 1px solid black; padding: 0 5px;">1</span> Edit <span style="border: 1px solid black; padding: 0 5px;">Thumbnail</span> <span style="border: 1px solid black; padding: 0 5px;">Print</span>
<b>Assessment Reports</b>		
		1 per page <span style="border: 1px solid black; padding: 0 5px;">v</span> <input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)
1	30/08/18 18:59	Adjuster Immediate Advice
		<span style="border: 1px solid black; padding: 0 5px;">1</span> Load HTM <span style="border: 1px solid black; padding: 0 5px;">Thumbnail</span> <span style="border: 1px solid black; padding: 0 5px;">Print</span>
<b>Photos/Images</b>		
		3 per page <span style="border: 1px solid black; padding: 0 5px;">v</span> <input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)
1	07/09/18 09:38	General View
2	07/09/18 09:38	Odometer Reading
3	07/09/18 09:38	Chassis Number
4	07/09/18 09:38	General View
5	07/09/18 09:38	General View
6	07/09/18 09:38	General View
7	07/09/18 09:38	General View
8	07/09/18 09:38	General View
9	07/09/18 09:38	General View
10	07/09/18 09:38	General View
11	07/09/18 09:38	General View
12	07/09/18 09:38	General View
13	07/09/18 09:38	General View
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15	07/09/18 09:38	General View
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25	07/09/18 09:38	General View
26	07/09/18 09:38	General View
27	07/09/18 09:38	General View
28	07/09/18 09:38	General View
29	07/09/18 09:38	General View
30	07/09/18 09:38	General View
		<span style="border: 1px solid black; padding: 0 5px;">1</span> Load JPG <span style="border: 1px solid black; padding: 0 5px;">Thumbnail</span> <span style="border: 1px solid black; padding: 0 5px;">Print</span>



Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
31	07/09/18 09:38	General View	 Load JPG	<input checked="" type="checkbox"/>
32	07/09/18 09:38	General View	 Load JPG	<input checked="" type="checkbox"/>
33	07/09/18 09:38	General View	 Load JPG	<input checked="" type="checkbox"/>
34	07/09/18 09:38	General View	 Load JPG	<input checked="" type="checkbox"/>
35	07/09/18 09:38	General View	 Load JPG	<input checked="" type="checkbox"/>
36	07/09/18 09:38	General View	 Load JPG	<input checked="" type="checkbox"/>
37	07/09/18 09:38	General View	 Load JPG	<input checked="" type="checkbox"/>
38	07/09/18 09:38	General View	 Load JPG	<input checked="" type="checkbox"/>
39	07/09/18 09:38	General View	 Load JPG	<input checked="" type="checkbox"/>
40	07/09/18 09:38	General View	 Load JPG	<input checked="" type="checkbox"/>
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50	07/09/18 09:38	General View	 Load JPG	<input checked="" type="checkbox"/>
51	07/09/18 09:38	General View	 Load JPG	<input checked="" type="checkbox"/>
52	07/09/18 09:38	General View	 Load JPG	<input checked="" type="checkbox"/>
53	07/09/18 09:38	General View	 Load JPG	<input checked="" type="checkbox"/>
54	07/09/18 09:38	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
55	07/09/18 09:38	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
56	07/09/18 09:38	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
57	07/09/18 09:38	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
58	07/09/18 09:38	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
59	07/09/18 09:38	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
60	07/09/18 09:38	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
61	07/09/18 09:38	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
62	07/09/18 09:38	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	28/08/18 20:29	ACKNOWLEDGEMENT EMAIL TO FWD DD 27.08.2018	 Load PDF	
2	28/08/18 20:29	TP GIA REPORT	 Load PDF	
3	31/08/18 09:29	TP ESTIMATE - MARKED	 Load PDF	
4	30/10/18 10:37	WORKSHOP INVOICE	 Load PDF	
5	30/10/18 10:37	GIA SEARCH	 Load PDF	
6	30/10/18 10:37	LOD	 Load PDF	
7	08/11/18 11:58	TP GIA REPORT- ADDENDUM	 Load PDF	
8	12/11/18 11:29	Release Voucher	 Load PDF	
9	12/11/18 11:29	AUTHORISATION TO ACT FORM	 Load PDF	
No	Finalized On	FWD Singapore Pte. Ltd. (HQ)	Thumbnail	Print
1	28/08/18 20:53	OI GIA Report	 Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

## Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SKS7496B (Insd veh)	Model:	HONDA VEZEL 1.5 X (A)
	SLH8806E (TP veh)		
Date of Accident:	21/08/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	
Repair Estimate	:	\$	8,591.29	
Final Repair Cost	:	\$	5,933.41	
Loss of Use	:	\$	480.00	8.00 days at \$60.00 per day
Rental (if any)	:	\$	0.00	days
LTA / GIA Search Fee	:	\$	2.00	
Others:	:	\$	0.00	
	:	\$		
Final Settlement Sum	:	\$	6,415.41	

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability \_\_\_\_ 100 \_\_\_\_ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: \_\_\_\_

BOLA Liability: \_\_\_\_ (%) Assessed Liability (\*): \_\_\_\_ 100 \_\_\_\_ (%)

\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	Prime Auto Claims Service Pte Ltd	:	\$ 6,415.41
2)		:	\$
3)		:	\$

\_\_\_\_\_  
JOANNE LEE KHANG MIN

\_\_\_\_\_  
LKK Auto Consultants Pte Ltd

\_\_\_\_\_  
12 Nov  
2018

\_\_\_\_\_  
Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/FWD18015708/R1EA3Q2

Date: 12/11/2018

## REFERENCE

Handling Insurer: FWD Singapore Pte. Ltd. Policy No: PNPV2018-00005887

Claimant Vehicle No: SLH8806E Insured Vehicle No: SKS7496B

Date of Loss: 21/08/2018 Nature of Claim: TP Claim No: 1201800010635

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SLH8806E

Make &amp; Model: HONDA VEZEL, 1.5 X (A)

Engine No: L15B4034300

Reg. Date: 22/11/2016 (Man. Year: 2016)

Chassis No: RU11114295

Colour: White

Odometer: 39418 km

Engine Capacity: 1496 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 215/60 R16

Rear Tyre Size: 215/60 R16

Front Left Side: Dunlop 6 mm

Rear Left Side: Dunlop 6 mm

Front Right Side: Dunlop 6 mm

Rear Right Side: Dunlop 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,849.24	3,345.24	1,504.00	31.02
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,180.00	2,200.00	980.00	30.82
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>8,029.24</b>	<b>5,545.24</b>	<b>2,484.00</b>	<b>30.94</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>562.05</b>	<b>388.17</b>	<b>173.88</b>	<b>30.94</b>
<b>Nett Amount (S\$)</b>	<b>8,591.29</b>	<b>5,933.41</b>	<b>2,657.88</b>	<b>30.94</b>
<b>+ Loss of Use (8.0 x S\$60.00/day) (S\$)</b>		<b>480.00</b>		
<b>+ Doc/Search Fee (S\$)</b>		<b>2.00</b>		
<b>Nett Liability (S\$)</b>		<b>6,415.41</b>		

## INSPECTION

Date of Assignment: 27/08/2018

Date Inspected: 28/08/2018 Inspected At:

Prime Auto Claims Service Pte Ltd (HQ)  
6 Benoi Place  
Singapore 629927

Estimated Period of Repair: 7.0 days

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**Adjuster:** MOHD RASUL**Manager:** Asher Sng Rong Yi

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

## Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 30 Oct 2018)

Parts: M1-SUV HONDA VEZEL 1.5 X (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for SLH8806E)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk \*.

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER WITH GARNISH	Deformed	870.00 FL	*870.00 FL
2	1		*REAR BUMPER CLIP	Necessary	30.00 FL	*30.00 FL
3	1		*REAR BUMPER LEFT REFLECTOR	Cracked	152.00 FL	*152.00 FL
4	1		*LEFT REAR BUMPER	Deformed	200.00 FL	*200.00 FL
5	1		*LEFT REAR BUMPER SIDE RETAINER	Necessary	35.00 FL	*35.00 FL
6	1		*LEFT FENDER GARNISH	Deformed	160.00 FL	*160.00 FL
7	1		*SET LEFT FENDER GARNISH CLIP	Necessary	20.00 FL	*20.00 FL
8	1		*REAR END PANEL	Not Necessary	530.00 FL	*- FL
9	1		*REAR TAILGATE	Bent	1,100.00 FL	*1,100.00 FL
10	1		*REAR TAILGATE H EMBLEM	Necessary	30.00 FL	*30.00 FL
11	1		*REAR TAILGATE VEZEL EMBLEM	Necessary	60.00 FL	*60.00 FL
12	1		*REAR TAILGATE WEATHERSTRIP	Necessary	140.00 FL	*140.00 FL
13	1		*SET REAR GLASS MOULDING (4 PCS)	Necessary	200.00 FL	*200.00 FL
14	1		*CARGO BOX	Not Necessary	220.00 FL	*- FL
15	1		*REAR FLOOR UNDER COVER 74646-T7A -000/010	Deformed	118.30 FL	*118.30 FL
16	1		*REAR FLOOR PANEL	Repair	1,130.00 FL	*- FL
17	1		*FRONT BUMPER FACIAL	Deformed	730.00 FL	*730.00 FL
18	1		*SET FRONT BUMPER CLIP	Necessary	30.00 FL	*30.00 FL
19	1		*SET FRONT BUMPER LEFT RETAINER	Necessary	25.00 FL	*25.00 FL
20	1		*TUBE REAR GLASS SEALANT	Necessary	45.00 FS	*45.00 FS
21	1		*SET REVERSE SENSOR	Not Working	180.00 FS	*180.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$) 6,005.30 4,125.30  
 - List Item Discount on L Items 20.00/20.00% (\$\$) 1,156.06 780.06

Total Parts (\$\$) 4,849.24 3,345.24

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO TUFF KOTE	New	120.00	60.00
2	TO TRANSFER REAR TAILGATE TRIM BOARD ,HANDLE ,MECHANISM PARTS & ETC	New	100.00	60.00
3	TO REMOVE & REFIT REAR GLASS	New	120.00	120.00
4	TO REMOVE & REPLACE REVERSE SENSOR	New	60.00	60.00
5	TO REMOVE REAR BUMPER ,REAR TAILGATE ,CUT/WELDING REAR END PANEL ,FLOOR PANEL ,LEFT REAR BUMPER ,REPLACE REAR BUMPER ,TAILGATE ,FLOOR PANEL ,END PANEL & ETC	New	1,100.00	700.00
6	TO PUTTY & RESPRAY PAINTING TAILGATE INLET & OUTER ,REAR END FLOOR PANEL ,LEFT REAR BUMPER	New	900.00	700.00
7	TO REMOVE FRONT BUMPER ,KNOCK ,ADJUST & ALIGN SUPPORT PANEL,REPLACE FRONT BUMPER & ALIGN FRONT BONNET	New	300.00	200.00
8	TO PUTTY ,RESPRAY PAINTING FRONT BUMPER & SUPPORT PANEL	New	480.00	300.00
<b>Gross Labour Cost (S\$)</b>			<b>3,180.00</b>	<b>2,200.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >