

INS. CASE OWNER

Burwood

CC3

AIG1700

8941

KIP 19/2/17

LKK
IDAC

Surveyor:

Kulun

DOI:

ASSIGNMENT

5/5/17

Date / Time:

5/5/17

Registered in Merimen

8/5/17

Pre-assign / CCU / FTE

SKB857D



Insured Vehicle No

Claim No

3631260855

Name of Insured

8m Nani Ann

Policy No

2100474354

Insured Tel No

HP:

96733291

Make / Model

Honda Airwave

Excess Sec II :SS

D.O.A:

3/5/17

Place of Accident

Upper Thomson road

Is driver the owner?

☒ YES ☐ NO

Nature of Accident:

If NO, Driver Name / Age

8m Nani Chuan

OI GIA REPORT

☒ YES ☐ NO

TP GIA REPORT

☒ YES ☐ NO

Driver Tel No

(V/L: YES / NO)

Insured Liability

%

Final ? Yes / No

SHC 7334K



INSRS

WSP

Tel

Liability

RMKS

SHC 7334K



INSRS

WSP

Tel

Liability

RMKS



INSRS

WSP

Tel

Liability

RMKS



INSRS

WSP

Tel

Liability

RMKS

Date / Time

7/5/17
9/5/17

Please refer Mr. Nani Chuan on 9/5/17.

5/6/17 @ 3:25

Spoken with OJD. As per video evidence he cut in & suddenly stopped. Resulted the collision - He disputed on liab. He said why not we wait for police investigation result. Email to him Attached with video evidence.

LOI old sublet under injury

11/10/18

Offered \$1350. w. TP check & get basic

12/11/18

File per to Nani Chuan to close

STAGE

DATE / PIC

Non-Reporting Itr (1st)

Non-Reporting Itr (2nd)

Non-Reporting Itr (Final)

Notification Itr (if non-pickup)

Call OI

After call Itr to OI

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OI

Authorisation To Act

Release Voucher

Final Repair Bill

Car Rental Invoice

Towing Invoice

LTA / GIA

Medical Bill

PIR

Mandate/Reject Instruction

LOD

Payment Breakdown Form

Post-Repair Photos

Others

PRELIMINARY ADVICE

Date/Time

Sent By

Confirm by

Email ☐ Call ☐Email ☐ Call ☐

(If NO or B 28, Ass. Lia)

COPY SENT
15/11/18

1) Claim status: Normal/Reject/Private Settle

2) Report Format

3) Survey fee

\$320/-

Email ☐ Call ☐COPY SENT
17/11/18

FINAL SETTLEMENT

Date/Time: 9/11/18

Confirm with: Ceilina

Final Liability:

70

(Agreed / Assessed) BOLA S/N No: NIL

Repair Cost:

\$235.10

Loss of Rental (LOR):

\$350.00

Loss of Use (LOU):

\$ -

Loss of Income (LOI):

\$140.00

LOR only ☐ LOU only ☐

\$ -

GIA/LTA Search

\$2.00

Medical:

\$ -

Disbursement:

\$ -

Legal Cost

\$ -

Total:

\$177.10

(e.g. Tow Independent)

Global Sum SS: 1750.00

FINAL PAYMENT

Date/Time:

Confirm with:

Payee 1:

\$1750.00

Name 1:

Comfort Design Engineering

Payee 2: (Strike if N.A.)

\$ -

Name 2:

Mei Chuan

Payee 3: (Strike if N.A.)

\$ -

Name 3:

70p from name based on form documents.




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3581 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/AIG17008941/H1yg3	
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 08-05-2017	
		Code : AIG	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SKB 857D	Veh. Inspected	SHC 7234K
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	08/05/2017
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	03/05/2017	Inspection Date	05/05/2017
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

REPAIR ESTIMATE*

VEHICLE NO : SHC 7234K

MAKE :

MODEL : HYUNDAI i40

DATE 5/5/2017 10:06

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Radiator Grille <i>grazed</i>			\$ 1,480.00
	Radiator Grille H Emblem <i>cw</i>			\$ 290.80
	Radiator Grille Chrome Moulding <i>cw</i>			\$ 395.50
	Front Bumper Cover <i>svc</i>			\$ 1,052.20
	Front Bumper Sponge <i>svc</i>			\$ 142.20
	Front Bumper Reinforcement <i>svc</i>			\$ 526.10
	Front Bumper Bracket Top (LH/RH) <i>svc</i>		\$ 22.40	\$ 44.80
	Front Bumper Bracket (LH/RH) <i>svc</i>		\$ 24.60	\$ 49.20
	SUB TOTAL			\$ 3,980.80
	LESS 20%			\$ 796.16
	DISCOUNTED TOTAL			\$ 3,184.64
	Front Number Plate			\$ 25.00
	Front No Plate Trim Cover <i>35</i>			\$ 30.00
				\$ 55.00
	Labour Charge			
	Panel Beating			\$ 500.00
	Spray Painting Charge			\$ 200.00
	Towing fee			\$ 50.00
	2day PIP			\$ 800.00
	B4 paint photo			
	LKK Henry			
	97884060			
	5/5/17 1130hrs			
	TOTAL LABOUR			\$ 1,649.00
	ESTIMATE TOTAL			\$ 4,039.64

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

COMFORTDELGRO ENGINEERING PTE LTD
REPAIR ESTIMATE

Date: 12.05.2017
Time: 10:57:25
Page: 1

COMPANY : THIRD PARTY'S CLAIMS (CAS)
CUSTOMER: 7010070
ADDRESS : CITYCAB PTE LTD
383 SIN MING DRIVE
SINGAPORE SINGAPORE 575717
65551188

JOB NO : 305031223
REGN NO : SHC7234K
MILEAGE : 0000000000
MAKE : HYUNDAI
MODEL : I-40
DATE OF REGN : 28.07.2016
DATE/TIME IN : 03.05.2017 19:29
ACCIDENT DATE : 03.05.2017

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001 04-01-0103-2164-G 140V3 GRILLE ASSY-RADIATO 1 1,480.00 20.00 1,184.00

0002 FNPS NO PLATE(S) 1 L 35.00 2.00 35.00

SUB-TOTAL : 1,219.00

JOB NATURE

0000 L PANEL BEATING 200.00

0001 L SPRAY PAINTING CHARGE 180.00

0002 L TOWING FEE 50.00

SUB-TOTAL : 430.00

TOTAL : 1,649.00

MVA NAME & SIGNATURE
DATE :

AUTHORISED : YES / NO
SURVEYOR NAME & SIGNATURE
DATE :

Mei Kwan (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Friday, 24 August, 2018 3:03 PM
To: Cecilia Lee Peng Geok
Cc: Admin A; CS A Team; Thin Thin (LKKAUTO); KKLau
Subject: RE: 3RD REMINDER TO LKK: Acknowledgement of LOD's - TP claiming against AIG = 11 SHC 7234K SKB 857D CC3/AIG17008941/H1yg3 03.05.2017 Jas

Categories: HMK

Dear Cecilia,

We will check and revert to you.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>
Sent: Friday, 24 August, 2018 2:39 PM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Thin Thin (LKKAUTO) <thinthin@lkkauto.com>; KKLau <kklau@lkkauto.com>
Subject: Re: 3RD REMINDER TO LKK: Acknowledgement of LOD's - TP claiming against AIG = 11 SHC 7234K SKB 857D CC3/AIG17008941/H1yg3 03.05.2017 Jas
Importance: High

Without Prejudice

Dear Sir/Madam

Attached PIR.

Should your principal maintain rejection, please confirm to escalate the matter to GIA.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Friday, 24 August 2018 2:31 PM
To: Cecilia Lee Peng Geok
Cc: Admin A; CS A Team; Thin Thin (LKKAUTO); KKLau

Subject: RE: 3RD REMINDER TO LKK: Acknowledgement of LOD's - TP claiming against AIG = 11 SHC 7234K SKB 857D CC3/AIG17008941/H1yg3 03.05.2017 Jas

Dear Cecilia,

Further to the below matter.

As per video footage, our insured signal before changing into your client's lane. Our insured sudden braked as the benz ahead of him slowed down due to heavy traffic ahead. Furthermore, at the time of collision our insured vehicle completed changing lane and rear ended by your client's vehicle. (BOLA 27 applies)

Therefore, we regret to inform you that we have our Principal instruction to maintain the rejection.

Kindly forward us police investigation result if any. We shall look into this matter upon receipt the PIR result.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee Peng Geok [<mailto:cecilialee@sparkcarcare.com>]

Sent: Tuesday, 17 July, 2018 3:15 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>; KKLau <kklau@lkkauto.com>

Subject: 3RD REMINDER TO LKK: Acknowledgement of LOD's - TP claiming against AIG = 11 SHC 7234K SKB 857D CC3/AIG17008941/H1yg3 03.05.2017 Jas

Importance: High

Without Prejudice

Dear Sir/Madam

Please review the matter and revert with your settlement offer without further delay.

Note: Our client had successfully recovered his BI claim against your principal.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

Mei Kwan (LKKAuto)

From: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>
Sent: Monday, 27 August, 2018 3:48 PM
To: Mei Kwan (LKKAuto)
Cc: Hsiao Tong (LKKAuto)
Subject: RE: 3630260085SG - PIR RESULT

Follow Up Flag: Follow up
Flag Status: Flagged

Categories: HMK

Done.

Best Regards,

Bernard Ler
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte, Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946 | Fax +(65) 6835 7416

Bernard-JQ.Ler@aig.com | www.aig.com.sg

From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]
Sent: 27 August 2018 3:46 PM
To: Ler, Bernard-JQ
Cc: Hsiao Tong (LKKAuto)
Subject: RE: 3630260085SG - PIR RESULT

Dear Bernard,

We refer to the below email and the contents were duly noted.

Please send back report in Merimen.

Hi Hsiao Tong,

FYNA please.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>
Sent: Monday, 27 August, 2018 3:43 PM

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**SINGAPORE
POLICE FORCE**

Traffic Police
10 Ubi Avenue 9
Singapore 408866
Tel: +65 6547 0000
Fax: +65 6547 0266
www.npfa.gov.sg

Our Ref: TP/IP/24161/2017
Date: 28 November 2017

Lee Chih Wen
122 Yuan Ching Road
#09-457
Singapore 610122

Dear Sir/Mdm,

ROAD TRAFFIC ACCIDENT INVOLVING SHC7234K and SKB857D ALONG UPPER THOMSON ROAD ON 03 MAY 2017 AT ABOUT 4.00 PM

I refer to the above accident.

2 We have completed our investigation and have not produced any substantive results. No further action will be taken against any parties. You may wish to note that our decision does not preclude future prosecution should new evidence emerge at a later stage.

3 Please be informed that our decision does not preclude you from pursuing civil claims.

Yours faithfully

SHAIFUL NEEZAM
for HEAD TRAFFIC INVESTIGATION
TRAFFIC POLICE

Tang Seng Ng
Tel: 65496430

NP510

Hsiao Tong (LKKAUTO)

From: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>
Sent: Monday, 29 October 2018 9:28 AM
To: Hsiao Tong (LKKAUTO)
Subject: RE: 3630260085SG - PIR RESULT
Attachments: BI LOD.PNG

Hi Hsiao Tong,

Apologies, please include LOI in our offer as BI settlement is without LOI.

Kindly do your utmost to settle the TP claim at a global sum of \$1,750.00 (all-in).

Thank you.

Best Regards,

Bernard Ler
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946 | Fax +(65) 6835 7416

Bernard-JQ.Ler@aig.com | www.aig.com.sg

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: 20 October 2018 8:49 AM
To: Ler, Bernard-JQ
Subject: RE: 3630260085SG - PIR RESULT

Hi Bernard,

We have revised our offer at a global sum of \$1,350.00(all-in), excluded LOI. However third party request a copy of BI's LOD & settlement to show that LOI had been settled under BI claim.

Kindly advsie.



Tue 16/10/2018 11:52 AM

Cecilia Lee Feng Geok <cecilialee@comfortdelgro.com.sg>

Re: 3RD REMINDER TO LKK: Acknowledgement of LOD's - TP claiming against AIG - 11 SHC 7234K SKS 357D CC3/AIG17008941/H1yg3 03.05.2017 Jan

To: Hsiao Tong (LKKAuto)

Cc: Admin A

Without Prejudice

Dear Sir/Madam

Please let us have a copy of BI's LOD & settlement breakdown that shows the LOI was settled under BI claim.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 10 October 2018 3:38 PM

To: 'Ler, Bernard-JQ' <Bernard-JQ.Ler@aig.com>

Subject: RE: 3630260085SG - PIR RESULT

Hi Bernard,

As discussed earlier, we will proceed to negotiate the matter up to g/s \$1,550.00(all-in) with third party.

We will update if there is any issue.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>
Sent: Monday, 27 August 2018 3:43 PM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Cc: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: RE: 3630260085SG - PIR RESULT

Dear Mei Kwan,

Please proceed to offer 50% settlement, in view that PIR does not show any party was taken action by traffic police.

Do mention that our settlement on BI claim is on without prejudice basis and the settlement is global sum as well.

Thank you.

Best Regards,

Bernard Ler
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946 | Fax +(65) 6835 7416

Bernard-JQ.Ler@aig.com | www.aig.com.sg

From: Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]
Sent: 24 August 2018 3:04 PM
To: Ler, Bernard-JQ
Cc: Hsiao Tong (LKKAUTO)
Subject: 3630260085SG - PIR RESULT

Dear Bernard,

We refer to our tele-conversation on 17/07/2018.

Attached here with the PIR result and correspondence with CDGE for your perusal.

Please advise further instruction.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Hsiao Tong (LKKAUTO)

From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>
Sent: Friday, 9 November 2018 3:34 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: Re: 3RD REMINDER TO LKK: Acknowledgement of LOD's - TP claiming against AIG = 11 SHC 7234K SKB 857D CC3/AIG17008941/H1yg3 03.05.2017 Jas

Without Prejudice

Dear Sir/Madam

Strictly without admission of any liability and solely for quick amicable settlement, we confirm settlement at \$1,750.00 for property damage only and it shall not be cited or relied on as precedent in any proceeding. Please note that the contents of this document apply to vehicle damages only. It is condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/driver/claimant.

Please forward Discharge Voucher for execution and your cheque made payable to : COMFORTDELGRO ENGINEERING PTE LTD

All our client's rights in the matter are hereby reserved.

Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8354 | Fax: 6214 1843

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Friday, 9 November 2018 12:59 PM
To: Cecilia Lee Peng Geok
Cc: Admin A
Subject: RE: 3RD REMINDER TO LKK: Acknowledgement of LOD's - TP claiming against AIG = 11 SHC 7234K SKB 857D CC3/AIG17008941/H1yg3 03.05.2017 Jas

Without Prejudice
(save as to costs)

Hi Cecilia,

We refer to your below email.

Our principal had further reviewed the matter and we are prepared to improve our offer at a global sum of **\$1,750.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>

Sent: Wednesday, 7 November 2018 9:57 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: 3RD REMINDER TO LKK: Acknowledgement of LOD's - TP claiming against AIG = 11 SHC 7234K SKB 857D CC3/AIG17008941/H1yg3 03.05.2017 Jas

Without Prejudice

Dear Sir/Madam

We are prepared to accept \$2200.

Your favorable reply is appreciated.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Wednesday, 7 November 2018 9:24 AM

To: Cecilia Lee Peng Geok

Cc: Admin A

Subject: RE: 3RD REMINDER TO LKK: Acknowledgement of LOD's - TP claiming against AIG = 11 SHC 7234K SKB 857D CC3/AIG17008941/H1yg3 03.05.2017 Jas

Without Prejudice

Hi Cecilia,

We refer to your below email.

Our principal had reviewed the matter and we are prepared to improve our offer at a global sum of **\$1,700.00(all-in)**.

Please note that our offer is including LOL.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>

Sent: Tuesday, 16 October 2018 11:59 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: 3RD REMINDER TO LKK: Acknowledgement of LOD's - TP claiming against AIG = 11 SHC 7234K SKB 857D CC3/AIG17008941/H1yg3 03.05.2017 Jas

Without Prejudice

Dear Sir/Madam

Please let us have a copy of BI's LOD & settlement breakdown that shows the LOI was settled under BI claim.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, 12 October 2018 7:39 AM

To: Cecilia Lee Peng Geok

Cc: Admin A

Subject: RE: 3RD REMINDER TO LKK: Acknowledgement of LOD's - TP claiming against AIG = 11 SHC 7234K SKB 857D CC3/AIG17008941/H1yg3 03.05.2017 Jas

Without Prejudice

Hi Cecilia,

We refer to the above matter.

As discussed during RTM on 11/10/2018, we are prepared to improve our offer at a global sum of \$1,350.00(all-in).

***FYI, LOI had been settled under Injury claim.*

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 29 August 2018 5:43 PM

To: 'Cecilia Lee Peng Geok' <cecilialee@sparkcarcare.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: 3RD REMINDER TO LKK: Acknowledgement of LOD's - TP claiming against AIG = 11 SHC 7234K SKB 857D CC3/AIG17008941/H1yg3 03.05.2017 Jas

Without Prejudice

Hi Cecilia,

We refer to your below email.

We propose settlement at a global sum of **\$1,160.00(all-in)**.

***FYI, LOI had been settled under Injury claim.*

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>

Sent: Wednesday, 29 August 2018 8:58 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: 3RD REMINDER TO LKK: Acknowledgement of LOD's - TP claiming against AIG = 11 SHC 7234K SKB 857D CC3/AIG17008941/H1yg3 03.05.2017 Jas

Without Prejudice

Dear Hsiao Tong

Attached our LOD dated 31/05/2017 as requested.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Wednesday, 29 August 2018 7:59 AM

To: Cecilia Lee Peng Geok

Cc: Admin A

Subject: RE: 3RD REMINDER TO LKK: Acknowledgement of LOD's - TP claiming against AIG = 11 SHC 7234K SKB 857D CC3/AIG17008941/H1yg3 03.05.2017 Jas

Without Prejudice

Hi Cecilia,

We would like to request a copy of LOD with all the relevant docs for our necessary action.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)
Sent: Friday, 24 August 2018 3:03 PM
To: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>; KKLau <kklau@lkkauto.com>
Subject: RE: 3RD REMINDER TO LKK: Acknowledgement of LOD's - TP claiming against AIG = 11 SHC 7234K SKB 857D CC3/AIG17008941/H1yg3 03.05.2017 Jas

Dear Cecilia,

We will check and revert to you.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>
Sent: Friday, 24 August, 2018 2:39 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>; KKLau <kklau@lkkauto.com>
Subject: Re: 3RD REMINDER TO LKK: Acknowledgement of LOD's - TP claiming against AIG = 11 SHC 7234K SKB 857D CC3/AIG17008941/H1yg3 03.05.2017 Jas
Importance: High

Without Prejudice

Dear Sir/Madam

Attached PIR.

Should your principal maintain rejection, please confirm to escalate the matter to GIA.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Friday, 24 August 2018 2:31 PM
To: Cecilia Lee Peng Geok
Cc: Admin A; CS A Team; Thin Thin (LKKAuto); KKLau
Subject: RE: 3RD REMINDER TO LKK: Acknowledgement of LOD's - TP claiming against AIG = 11 SHC 7234K SKB 857D CC3/AIG17008941/H1yg3 03.05.2017 Jas

Dear Cecilia,

We refer to my email dated 17 July 2018 4:09 PM.

Kindly forward us police investigation result if any. We shall look into this matter upon receipt the PIR result.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>

Sent: Friday, 24 August, 2018 2:18 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>; KKLau <kklau@lkkauto.com>

Subject: Re: 3RD REMINDER TO LKK: Acknowledgement of LOD's - TP claiming against AIG = 11 SHC 7234K SKB 857D CC3/AIG17008941/H1yg3 03.05.2017 Jas

Importance: High

Without Prejudice

Dear Mei Kwan

The video shows the traffic in front of your client was clear but he opted to cut into taxi's lane recklessly disregard of the small gap between taxi and front vehicle, stop abruptly, leaving taxi driver no time to react that caused the accident.

Before changing lane, it's your driver's duty to ensure that it is safe to change lane, make sure he has enough space to change lane and does not inconvenience other drivers and cause them to brake or steer away to avoid his vehicle.

Since the dispute on liability cannot be resolved, please confirm to escalate the matter to GIA.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 17 July 2018 4:09 PM

To: Cecilia Lee Peng Geok

Cc: Admin A; CS A Team; Thin Thin (LKKAuto); KKLau

Subject: RE: 3RD REMINDER TO LKK: Acknowledgement of LOD's - TP claiming against AIG = 11 SHC 7234K SKB 857D CC3/AIG17008941/H1yg3 03.05.2017 Jas

Dear Cecilia,

Further to the below matter.

As per video footage, our insured signal before changing into your client's lane. Our insured sudden braked as the benz ahead of him slowed down due to heavy traffic ahead. Furthermore, at the time of collision our insured vehicle completed changing lane and rear ended by your client's vehicle. (BOLA 27 applies)

Therefore, we regret to inform you that we have our Principal instruction to maintain the rejection.

Kindly forward us police investigation result if any. We shall look into this matter upon receipt the PIR result.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee Peng Geok [<mailto:cecilialee@sparkcarcare.com>]

Sent: Tuesday, 17 July, 2018 3:15 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>; KKLau <kklau@lkkauto.com>

Subject: 3RD REMINDER TO LKK: Acknowledgement of LOD's - TP claiming against AIG = 11 SHC 7234K SKB 857D CC3/AIG17008941/H1yg3 03.05.2017 Jas

Importance: High

Without Prejudice

Dear Sir/Madam

Please review the matter and revert with your settlement offer without further delay.

Note: Our client had successfully recovered his BI claim against your principal.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

Caution: This email originated from outside of the organization.

[EXTERNAL]Caution: This email originated from outside of the organization.

Our Ref : CC17050160/ SHC7234K /CL(st)

Date : 31-May-17

AIG ASIA PACIFIC INSURANCE PTE LTD
CHARTIS Building
78 Shenton Way
#07-16
Singapore 079120

Attn : Motor Claims Department

Dear Sir **WITHOUT PREJUDICE**

ACCIDENT INVOLVING OUR TAXI SHC7234K YOUR INSURED
SKB 857D AND OTHER ON 03.05.17

We are the authorised repair workshop for Citycab Pte Ltd, the owner of motor vehicle no: SHC7234K which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : SKB 857D we are submitting this claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$	1,764.43
2	<u>5.5</u> days Loss of Rental @ <u>\$ 125.00</u> per day	\$	687.50
3	Survey Report Fees <i>(Surveyed by M/s LKK)</i>	\$	-
4	LTA Search Fees	\$	-
5	GIA / Police Report Fees	\$	2.00
6	Towing / Medical / Transportation Fees	\$	-
Sub Total :		\$	2,453.93

HIRER'S CLAIM

1	<u>5.5</u> days Loss of Income @ <u>\$ 80.00</u> per day	\$	440.00
Total Claims :		\$	2,893.93

We enclosed herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs 13 pcs.
b) LTA search slip/s of : SKB 857D
c) GIA / Police report/s of : SHC7234K
d) Letter of authority from owner / hirer / operator
() Witness statement/s () Certificate of Insur (x) Rental Rate letter
(3) Photograph/s of Accident Scene (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver. This condition shall apply even if medical expenses are claimed herewith and part of the settlement reached.

Please note that, for the time being, we are not making this claim via solicitors provided you treat this letter as our intention to file a claim in court according to the provisions of the Non-Injury Motor Accident Litigation ("NIMA") protocol and further, you agree that if negotiations should breakdown and this claim is referred to solicitors you shall not raise any objection that the NIMA protocol has not been complied with. If you disagree with this condition please reply in writing within the next 2 working days failing which we shall proceed to negotiate with you on the basis that you have acquiesced to the said condition by your conduct.

Yours faithfully

Cecilia Lee

Executive

CDGE Claims Department

Tel: 6214 8354 Fax: 6214 1843 Email: cecilialee@sparkcarcare.com

COMFORTDELGRO

COMFORTDELGRO
ENGINEERING

CDGE Taxi Claims Department

59 Laying Drive

4th floor

Singapore 508969

Fax : 6214 1843

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Maiden +65 8383 6280

Facsimile +65 8280 9755

www.cdge.com.sg

Company Registration No: 198800000

Workshops

Braddell
205 Braddell Road
Singapore 579701

Laying
59 Laying Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575117

Pandan
45 Pandan Road
Singapore 606296

Ubi
320 Ubi Road 3
Singapore 408649

Sengkang
24 Sengkang Loop
Singapore 758155

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Delhi
8 Delhi Avenue 1
Singapore 528537

Yishun
501 Yishun Industrial Park A
Singapore 768732



Jas Khine (LKKAUTO)

From: Jas Khine (LKKAUTO)
Sent: Monday, 5 June, 2017 3:24 PM
To: 'SIMMCSIMON@YAHOO.COM.SG'
Cc: Ler, Bernard-JQ
Subject: ACCIDENT INVOLVING SKB 857D & SHC 7234K ALONG/AT UPPER THOMSON ROAD ON 03/05/2017
Attachments: SHC 7234K VC (TS).avi

Our Ref: CC3/AIG17008941/H1yg3

05 JUNE 2017

SIM MUI ANN

Dear Sir/Madam,

ACCIDENT INVOLVING SKB 857D & SHC 7234K ALONG/AT UPPER THOMSON ROAD ON 03/05/2017

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the circumstances of the accident and available information in hand, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

This also refers to our tele-conversation earlier.

Enclosed herewith a copy of video footage provide by Third Party for your record purpose only.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter/email.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Thank you.

Best Regards,

Jas Khine | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jaskhine@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408931)

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING
ALONGI 40 SHC7234K , SKB857D
UPP THOMSON RD > LORNIE RD

ON 03-May-17 16:00

I / We

LEE CHIH WEN

(Hirer) NRIC No.: S7677374B

and/or

(Relief) NRIC No.:

Taxi Number

SHC7234K

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

04-May-2017

Name of Hirer

LEE CHIH WEN

Hirer NRIC

S7677374B

Signature :



Address

122 YUAN CHING ROAD #09-457
610122

Contact No.

97238300

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, COMFORTDELGRO ENGINEERING PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$1,750.00 (Global Sum) for vehicle no. SHC 7234K that was damaged pursuant to the accident which occurred on 03/05/2017 (date) along UPP THOMSON RD > LORNIE RD (location) involving vehicle no/s SKB 857D.

This is pursuant to the inspection conducted on 05/05/2017 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner CITYCAB PTE LTD ("the third party claimant") of vehicle no. SHC 7234K make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHC 7234K (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this _____ (day) of 12 NOV 2018 (month) 20 (year)



Awk

Signed by appointed surveyor

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
205 BRADDELL ROAD
SINGAPORE 579701

Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document."

Please forward your cheque made payable to
COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 7B SHRYTON WAY, CHARTERIS BUILDING
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHC7234K

MAKE
HYUNDAI

MODEL
I-40

DATE OF WORK
28.07.2016

CHASSIS CODE
KHHTJ411MKR1092552

TRV. NO/DATE
91309313 25.05.2017

JOB NO.
305031223

COMPUTER READING

DATE/TIME IN
03.05.2017 19:29

Description : 3P 03.05.2017

S/No	Part No.	Qty	Unit Price	Disc	Net
PART REQUISITION					
0001	FRPS NO PLATE(S)	1	35.00	0.00	35.00
0002	04-01-0103-2164 140V3 GRILLER ASSY-RADTAYO	1	1,480.00	20.00	1,184.00
		SUB-TOTAL	1		1,219.00

JOB NATURE

0001	I.	PANEL REPAIRING	200.00	200.00
0002	I.	SPRAY PAINTING CHARGE	180.00	180.00
0003	I.	TYREING FEE	50.00	50.00
		SUB-TOTAL	1	430.00

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

OFFICE COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ N
8010004	91309313	1,764.43	

COMFORTDELGRO ENGINEERING

A member of COMFORTDELGRO

GST REG. NO. M2-8921817-3

ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579701
Tel: +65 6321 5200 Fax: +65 6321 5700

Workshops

88 Legong Drive Singapore 600088
303 Serangoon Drive Singapore 550113
45 Pandan Road Singapore 600090
320 Ubi Road 2 Singapore 408542

81 Serangoon Road Singapore 559120
1 Sungei Road Singapore 7281
8 Delfi Avenue 1 Singapore 500507

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 2

8010004

AT&T ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHAWTON WAY, CHARLES BUILD
SINGAPORE SGT 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHC7234K

MAKR
HYUNDAI

MODEL
I-40

DATE OF REG
28.07.2016

CHASSIS CODE
KHTR841JAK93092552

TRV. NO/DATE
91309313 25.05.2017

JOB NO.
305031223

COMMENTS REGARDING

DATE/TIME IN
03.05.2017 19:29

Items total		1,649.00
Add GST @ 7.000 %		115.43
Invoice amount		1,764.43

Issued by : KAPHERNTAN 25.05.2017 14:48:30
Repair type : CSO/57/57
Payment Type/Term: /Credit 30 days

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

OFFICE COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ N
8010004	91309313	1,764.43	

Our Ref: CC17050160



Date: 25 May 2017

TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	03/05/2017 @ 16:00 hrs
ALONG	UPP THOMSON RD > LORNIE RD
INVOLVING	SKB857D

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC7234K** (the "Taxi"). The Taxi was hired to **LEE CHIH WEN IC NO S7677374B** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.00** per day (inclusive of GST).

Please be advised that the Taxi was insured with **First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Executive, Fleet Safety

This is a computer generated letter. No signature is required.

SHC 9234K

[illegible]

SIC 7334K



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-17-063835

Date of Request: 04/05/2017

Your Ref No: Online Purchase

ComfortDelGro Engineering Pte Ltd
205 Braddell Road
Singapore 579701

Dear Sir/Madam,

Enquiry Date 04/05/2017
Enquiry By FOO KOK POO
TP Vehicle No. SKB857D
Accident Date 03/05/2017**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SKB857D	AIG Asia Pacific Insurance Pte. Ltd.	05/07/2016-04/07/2017	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-17-063835
Date of Request: 04/05/2017

Your Ref No: Online Purchase

ComfortDelGro Engineering Pte Ltd
205 Braddell Road
Singapore 579701

Dear Sir/Madam,

Enquiry Date: 04/05/2017
Enquiry By: FOO KOK POO
TP Vehicle No: SKB857D
Accident Date: 03/05/2017

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	08 May 2017 Edit Reg		05 May 2017 00:00 Edit Adj Rpt	S\$1,649.00 Edit Estimates	S\$1,649.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
-------------	------------------	----------------------	------------------	-----------------

CLAIM SUBFOLDER DETAILS [Created by adjuster]

Insured:	SIM MUI ANN , ID: S1826626A		
Main Claimant:	CITYCAB PTE LTD , Co. Reg. No.: 199502839G		
Vehicle Reg. No.:	SHC7234K	Date of Loss:	03/05/2017 13:00 - :59 [9 Months and 5 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 3630260085SG	Policy/Cover Note No.:	2100474354
Vehicle Reg. No. (Insured):	SK8857D	Policy No. (Claimant):	D-15072702MFSH
		Excess:	
Repairer:	ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Ler, Bernard-JQ]		
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KALVIN ANG WEI KUN] ... [Final Rpt due 29/08/2018]		

ASSOCIATED MAIL RECEIVED View All Compose Case Mail

- AIG_SG_EXPRESS (27/08/2018): Report Send Back Alerts - SHC7234K (TP)








ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SHC7234K (3630260085SG)**
[SKB857D]
TP
CITYCAB PTE LTD
May 3 2017 1:00PM
[SIM MUI ANN]
ComfortDelGro Engineering Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Video															1 per page		<input type="checkbox"/>			
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)												Thumbnail		Print				
1	05/06/17 11:14	Video - Accident												1	Load AVI					
Letters/Correspondences															1 per page		<input type="checkbox"/>			
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	(Draft)	Third Party Express Settlement – Payment Breakdown												1	Edit					
Assessment Reports															1 per page		<input type="checkbox"/>			
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)												Thumbnail		Print				
1	09/05/17 09:30	Accident Statement From: SC - Reg. No: SKB857D, Claimant: SIM MUI ANN												1	Load HTML					
Photos/Images															3 per page		<input type="checkbox"/>			
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	24/05/17 10:13	General View												1	Load JPG	<input checked="" type="checkbox"/>				
2	24/05/17 10:13	General View												1	Load JPG	<input checked="" type="checkbox"/>				
3	24/05/17 10:13	General View												1	Load JPG	<input checked="" type="checkbox"/>				
4	24/05/17 10:13	General View												1	Load JPG	<input checked="" type="checkbox"/>				
5	24/05/17 10:13	General View												1	Load JPG	<input checked="" type="checkbox"/>				
6	24/05/17 10:13	General View												1	Load JPG	<input checked="" type="checkbox"/>				
7	24/05/17 10:13	General View												1	Load JPG	<input checked="" type="checkbox"/>				
8	24/05/17 10:13	General View												1	Load JPG	<input checked="" type="checkbox"/>				
9	24/05/17 10:13	General View												1	Load JPG	<input checked="" type="checkbox"/>				
10	24/05/17 10:13	General View												1	Load JPG	<input checked="" type="checkbox"/>				
11	24/05/17 10:13	General View												1	Load JPG	<input checked="" type="checkbox"/>				
12	24/05/17 10:13	General View												1	Load JPG	<input checked="" type="checkbox"/>				
13	24/05/17 10:13	General View												1	Load JPG	<input checked="" type="checkbox"/>				
14	24/05/17 10:13	General View												1	Load JPG	<input checked="" type="checkbox"/>				
15	24/05/17 10:13	Odometer Reading												1	Load JPG	<input checked="" type="checkbox"/>				
16	24/05/17 10:13	Chassis Number												1	Load JPG	<input checked="" type="checkbox"/>				
17	24/05/17 10:13	Photo After Spray												1	Load JPG	<input checked="" type="checkbox"/>				
18	24/05/17 10:13	Photo After Spray												1	Load JPG	<input checked="" type="checkbox"/>				
19	24/05/17 10:13	Photo After Spray												1	Load JPG	<input checked="" type="checkbox"/>				
Documentation															1 per page		<input type="checkbox"/>			
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	08/05/17 17:46	TP ESTIMATE - MARKED												1	Load PDF					
2	08/05/17 17:46	TP GIA& POLICE REPORT												1	Load PDF					
3	15/01/18 15:41	EMAIL CORRESPONDENCE WITH AIG												1	Load PDF					
4	15/01/18 15:41	EMAIL CORRESPONDENCE WITH CDGE												1	Load PDF					
5	24/08/18 14:55	PIR RESULT												1	Load PDF					
6	10/10/18 15:30	TP LOD_SHC 7234K												1	Load PDF					

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
7	16/11/18 11:14	WORKSHOP INVOICE	 Load PDF	
8	16/11/18 11:14	AUTHORISATION TO ACT FORM	 Load PDF	
9	16/11/18 11:14	Release Voucher	 Load PDF	
10	16/11/18 11:14	RENTAL RECEIPT	 Load PDF	
11	16/11/18 11:14	RENTAL MILEAGE	 Load PDF	
12	16/11/18 11:14	LETTER TO OI	 Load PDF	
13	16/11/18 11:14	GIA SEARCH	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<p>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</p> <div style="border: 1px solid black; height: 40px; width: 100%;"></div>			
<p>Show Remarks To: <input type="checkbox"/> Handling Insurer</p> <p><small>Note: Remarks are private unless you show it to other parties.</small></p>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SKB857D (Insd veh)	Model:	HYUNDAI I40 1.7 D (A)
	SHC7234K (TP veh)		
Date of Accident:	03/05/2017		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	4,375.91
Final Repair Cost	:	\$	1,750.00
Loss of Use	:	\$	4.00 days at \$50.00 per day
Rental (if any)	:	\$	4 days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	1,750.00

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A) For **Non GIA Registered Workshop**: Agreed Liability _____(%)

B) For **GIA Registered Workshop**: BOLA Applicable: ~~Yes~~/ No BOLA Scenario No: _____

BOLA Liability: _____70_____(%) Assessed Liability (*): _____(%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	ComfortDelGro Engineering Pte Ltd	:	\$ 1,750.00
2)		:	\$
3)		:	\$
4)		:	\$

JOANNE LEE KHANG MIN

16 Nov
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG17008941/K1PA3Q2-1

Date: 16/11/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100474354
Claimant Vehicle No : SHC7234K **Insured Vehicle No :** SKB857D
 Date of Loss: 03/05/2017 Nature of Claim: TP Claim No: 3630260085SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SHC7234K**
 Make & Model: HYUNDAI I40, 1.7 D (A) Engine No: D4FDGU661869
 Reg. Date: 28/07/2016 (Man. Year: 2016) Chassis No: KMHLB41UMGU092552
 Colour: Yellow Odometer: 88862 km
 Engine Capacity: 1685 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/60 R16 Rear Tyre Size: 205/60 R16
 Front Left Side: Bridgestone 7 mm Rear Left Side: Bridgestone 7 mm
 Front Right Side: Bridgestone 7 mm Rear Right Side: Bridgestone 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,239.64	1,219.00	2,020.64	62.37
Miscellaneous Items	0.00	0.00	0.00	
Labour	850.00	430.00	420.00	49.41
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	4,089.64	1,649.00	2,440.64	59.68
+ GST 7.00/7.00% (S\$)	286.27	115.43	170.84	59.68
Nett Amount (S\$)	4,375.91	1,764.43	2,611.48	59.68
+ Loss of Use (4.0 x S\$50.00/day) (S\$)		200.00		
+ Car Rental (4.0 x S\$125.00/day) (S\$)		500.00		
		(S\$) 2,464.43		
Liabe Amount (70.00%) (S\$)		1,725.10		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		1,727.10		
Global Sum Settlement (S\$)		1,750.00		

INSPECTION

Date of Assignment: 05/05/2017

Date Inspected: 05/05/2017 Inspected At: ComfortDelGro Engineering Pte Ltd
(Loyang)
59 Loyang Drive
Singapore 508969

Estimated Period of Repair: 2.0 days

Adjuster: KALVIN ANG WEI KUN

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*RADIATOR GRILLE }	Grazed	1,480.00 FL	*1,480.00 FL
2	1		*RADIATOR GRILLE H EMBLEM }		290.80 FL	*- FL
3	1		*RADIATOR GRILLE CHROME MOULDING }		395.50 FL	*- FL
4	1		*FRONT BUMPER COVER	Serviceable	1,052.20 FL	*- FL
5	1		*FRONT BUMPER SPONGE	Serviceable	142.20 FL	*- FL
6	1		*FRONT BUMPER REINFORCEMENT	Serviceable	526.10 FL	*- FL
7	2		*FRONT BUMPER BRACKET TOP (LH/RH)	Serviceable	44.80 FL	*- FL
8	2		*FRONT BUMPER BRACKET (LH/RH)	Serviceable	49.20 FL	*- FL
9	1		*FRONT NUMBER PLATE }	Cracked	25.00 FS	*35.00 FS
10	1		*FRONT NO PLATE TRIM COVER }	Cracked	30.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	4,035.80	1,515.00
- List Item Discount on L Items 20.00/20.00% (\$\$)	796.16	296.00
Total Parts (\$\$)	3,239.64	1,219.00

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING	New	500.00	200.00
2	SPRAY PAINTING CHARGE	New	300.00	180.00
3	TOWING FEE	New	50.00	50.00
Gross Labour Cost (S\$)			850.00	430.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >