

LAM PAINTING COMPANY

160 Sin Ming Drive
#02-15 Sin Ming AutoCity
Singapore 575722

Phone: 6453 2233
Email: lam_painting@yahoo.com.sg

Our Ref: DS827/LP/aq
Your Ref: VC011775

2nd October 2018

BY EMAIL

M/s QBE Insurance (Singapore) Pte Ltd
1 Raffles Quay
#29-10 South Tower
Singapore 048583

Attn: Miss Joyce Foo, Motor Claims Dept

Dear Madam

ACCIDENT INVOLVING SGA 827 T & GBD 6729 Y ON 19/8/2018

1. We act for the owner of motor vehicle registration no. SGA 827 T.
2. We enclosed herewith copies of the following:-
 - Repair Bill (Invoice No. O210)
 - Letter of Authority
 - Singapore Accident Statement
 - LTA search
3. The breakdown of the claim would be as follows:-

• Cost of Repairs	\$ 2,600.00
• Loss of Use (10 days x @\$ 60.00)	\$ 600.00
• LTA search fee	\$ 7.45
	<u>\$ 3,207.45</u>

Please kindly contact us to negotiate for a satisfactory settlement at Tel No. 64532233 or email to lam_painting@yahoo.com.sg

Yours faithfully

Angie Quak
For LAM PAINTING CO

cc. LKK Auto Consultant Pte Ltd (Ms Chew Hsiao Tong)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC4/QBE18015653/Kpb3

07 SEPT 2018

GLAMOX PTE LTD
1 KALLANG WAY 2A
#04-01 COMMUNICATIONS TECHNO CENTRE
SINGAPORE 347495
ATTN: THE MANAGEMENT

Dear Sir/Madam,

ACCIDENT INVOLVING GBD 6729Y AND SGA 827T ON 19/08/2018

We refer to the above accident where we are acting for QBE Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SGA 827T against your motor insurance policy.

Based on the accident report and accident scenario, liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Chew Hsiao Tong
Case Handler
DID: 6742 3197
FAX: 6741 4108
Email: chewht@lkkauto.com

c.c. QBE Insurance (Singapore) Pte Ltd
(Motor Claims Dept)

LETTER OF AUTHORITY

M/s QBE Insurance (Singapore) Pte Ltd
1 Raffles Quay
#29-10 South Tower
S'PORE 048583

RE: ACCIDENT INVOLVING VEHICLES SEA 807 T Y ABD 679 Y
ON 15/8/2018 ALONG SLIP ROAD FROM TOA PAYOH JAL 6 TO BRADDELL ROAD

1. I/We TAN CHOR BUANG (TAN FAH MENG), NRIC No. S0797122 B
confirm that M/s **LAM PAINTING COMPANY** acts for me/us in respect of my/our
claim against the driver of SEA 807 Y, arising out of the abovementioned
accident.
2. I/We hereby authorize you, M/s QBE Insurance (Singapore) Pte Ltd to pay the cheque
for the full settlement sum to my/our repairer, M/s **LAM PAINTING COMPANY**.
3. The cheque for the settlement sum is to be made in favour of M/s **LAM PAINTING
COMPANY**.

Signature :
(Owner)

Date : 13.9.2018

Witness Signature :

Witness Name :

NRIC No. :

ANGIE QUAK

S14816341A

DISCHARGE VOUCHER

Without Prejudice
Save As to Costs


Your Reference : SGA827T
Our Reference : VC011775

I/We, **Tan Chor Buang @ Tan Tai Meng** do hereby acknowledge the sum of Singapore Dollars: **Three Thousand Two Hundred Seven and Cents Forty Five only (\$\$3,207.45)** being full discharge and satisfaction of all claims against QBE Insurance (Singapore) Pte Ltd and their Insured, 'Glamox Pte Ltd', over damage to my/our vehicle **SGA827T** from an accident involving **SGA827T** and **GBD6729Y** at/along **Slip Road From Toa Payoh Lor 6 Twds Braddell Rd**, which occurred on **19 Aug 2018** at about **10:50hrs**.

Further, I/we hereby acknowledge and accept that the above said sum paid to me is 'strictly on a without admission of liability basis' and I/we hereby discharge and release the said QBE Insurance (Singapore) Pte Ltd and their Insured 'Glamox Pte Ltd', from all claims, demands or action of damages as a result of the said accident.

Also, I/we hereby agree to indemnify and keep indemnified the said QBE Insurance (Singapore) Pte Ltd against all and any claims whatsoever made or to be made by any person or persons on my/our behalf in respect of the said accident.

Dated this (day) 12TH of (month) NOVEMBER (year) 2018


Signature

TAN CHOR BUANG @ TAN TAI MENG
Claimant's Name

S0797122B
FIN/NRIC No.

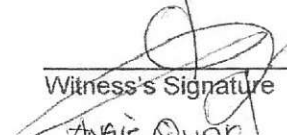
BLK 140 #13-782

RIVERVALE STREET

S (540140)
Address



Company stamp if applicable


Witness's Signature

ANGIE QUAR
Witness's Name

S4B1694A
FIN/NRIC No.

BLK 314 #11-234G

ANG MO KIO AVE 3

S (260314)
Address

Please return to:
General Claims Department

1 Raffles Quay
#29-10 South Tower
Singapore 048583
(By Fax: 6534 5356)

LAM PAINTING COMPANY

Quality auto spray painting and grooming for over 40 years

160 Sin Ming Drive
#02-15 Sin Ming AutoCity
Singapore 575722
Tel: 6453 2233
Email: lam_painting@yahoo.com.sg

DATE: 27th September 2018
INVOICE # 0210

Bill To:
Mr Tan Chor Buang
C/O QBE Insurance (Singapore) Pte Ltd
1 Raffles Quay
#29-10 South Tower
Singapore 048583

MAKE/MODEL: Nissan Latio
REG NO: SGA 827 T

PAGE: 1

DESCRIPTION	AMOUNT
Parts & Labour:- Being lump sum repairs.....	
TOTAL	\$ 2,600.00

MAKE ALL CHEQUES PAYABLE TO LAM PAINTING COMPANY

THANK YOU FOR YOUR BUSINESS!

Prepared By:

Anglo

> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 21 Aug 2018 / 14:28:52

Receipt Date/Time : 21 Aug 2018 / 14:28:52

Tax Invoice/Receipt

Receipt No. : ITNET-00000-180821-001482

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$)	GST Amount (\$)	Amount After GST (\$)
Result of Insurance Enquiry - GBD6729Y				
As at 19 Aug 2018/10:50:00				
Insurance Co: QBE INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - GBD6729Y Enquiry Fee 20180821142644059974	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	20180821142716705	Direct Debit: eNETS Debit (Internet Banking)		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Hsiao Tong (LKKAuto)

From: Joyce Foo <joyce.foo@qbe.com>
Sent: Wednesday, 7 November 2018 10:07 AM
To: Hsiao Tong (LKKAuto)
Cc: Admin A
Subject: RE: <Seek Mandate> : ACCIDENT INVOLVING SGA 827 T & GBD 6729 Y ON 19/8/2018 - YOUR REF: VC011775 *** LKK REF: CC4/QBE18015653/Kpb3

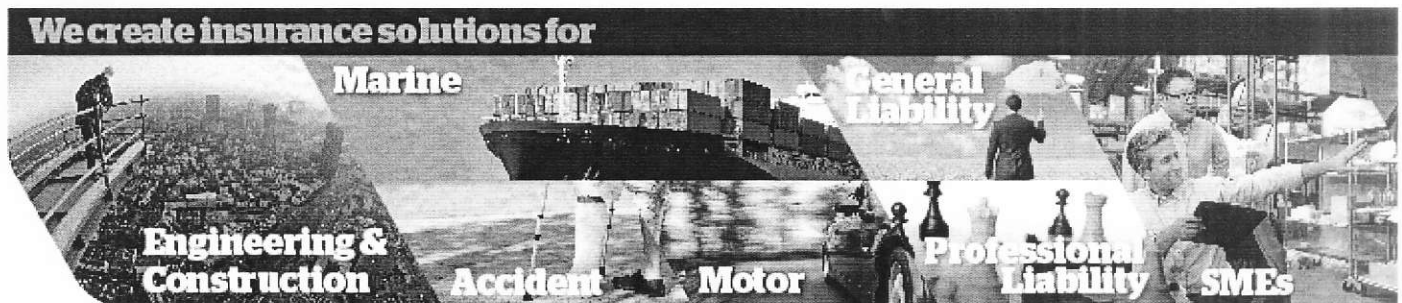
Hi Hsiao Tong

Please proceed to settle as advised.

Thanks & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Tuesday, 6 November 2018 10:02 AM
To: Joyce Foo <joyce.foo@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: <Seek Mandate> : ACCIDENT INVOLVING SGA 827 T & GBD 6729 Y ON 19/8/2018 - YOUR REF: VC011775 *** LKK REF: CC4/QBE18015653/Kpb3

Your ref : **VC011775**
Our ref : CC4/QBE18015653/Kpb3n2

Dear Sirs/Madam,

ACCIDENT INVOLVING GBD 6729Y(OI) & SGA 827T(TP) ON 19/08/2018

We refer to the above matter.

This is a head-to-rear collision. Liability is not in our insured driver's favour.

We seek your approval to offer Third Party repairer "**LAM PAINTING COMPANY**" at **\$3,207.45(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 11,329.03	\$ 2,600.00
2. Loss of Use (10days x \$60.00)	\$ 600.00	\$ 600.00 (10days x \$60.00)
3. LTA/ GIA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 11,936.48	\$ 3,207.45

**10days recommendation for repair.

Market Value	: \$15,000.00 (est)
LTA Rebate	: \$12,400.00 (est)
Nett Value	: \$ 2,600.00 (est)

Enclosed here with all the relevant documents for your perusal.

For your approval/instruction please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Friday, 2 November 2018 3:10 PM

To: Joyce Foo <joyce.foo@qbe.com>; Reports (LKKAuto) <report@lkkauto.com>

Cc: Angie Quak <lam_painting@yahoo.com.sg>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SGA 827 T & GBD 6729 Y ON 19/8/2018 - YOUR REF: VC011775 *** LKK REF: CC4/QBE18015653/Kpb3

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Joyce,

Thank you for your email.

We will expedite our report.

By copy to report team.

Kindly assist urgently.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joyce Foo <joyce.foo@qbe.com>

Sent: Friday, 2 November, 2018 2:59 PM

To: Angie Quak <lam_painting@yahoo.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SGA 827 T & GBD 6729 Y ON 19/8/2018 - YOUR REF: VC011775

Our Ref. VC011775

Dear Angie

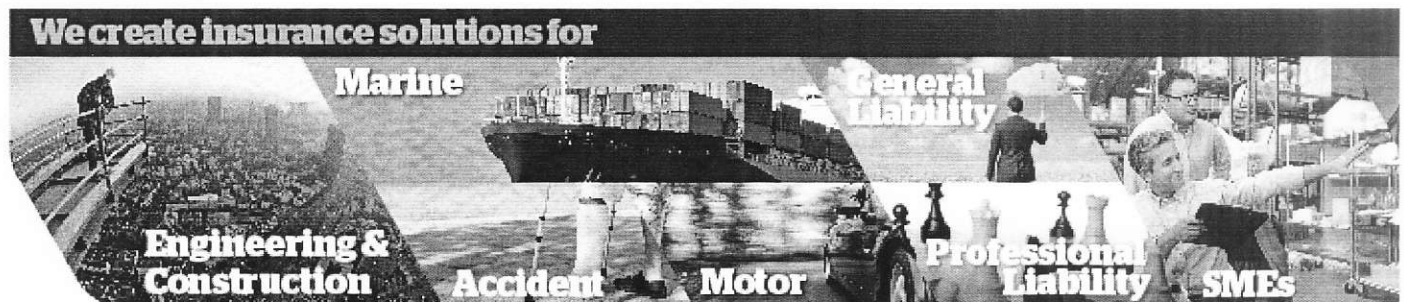
We have yet to receive LKK's report.

Aside to LKK, please advise status and finalise your report soon.

Thanks & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Angie Quak <lam_painting@yahoo.com.sg>

Sent: Friday, 2 November 2018 2:41 PM

To: Joyce Foo <joyce.foo@qbe.com>

Subject: ACCIDENT INVOLVING SGA 827 T & GBD 6729 Y ON 19/8/2018 - YOUR REF: VC011775

Dear Joyce

The above refer.

Is there any settlement offer pertaining to this claim? All relevant documents were forwarded to LKK Consultant on the 4th Oct 2018. However, we still have not receive any reply up till today.

Kindly let us hear from you.

Thank you.

Regards

Angie Quak
Lam Painting Co
160 Sin Ming Drive
#02-15 Sin Ming AutoCity
Singapore 575722
Tel: 6453 2233

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