

Hsiao Tong (LKKAUTO)

From: Joyce Foo <joyce.foo@qbe.com>
Sent: Wednesday, 7 November 2018 10:07 AM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: RE: <Seek Mandate> : ACCIDENT INVOLVING SGA 827 T & GBD 6729 Y ON 19/8/2018 - YOUR REF: VC011775 *** LKK REF: CC4/QBE18015653/Kpb3

Hi Hsiao Tong

Please proceed to settle as advised.

Thanks & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Tuesday, 6 November 2018 10:02 AM
To: Joyce Foo <joyce.foo@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: <Seek Mandate> : ACCIDENT INVOLVING SGA 827 T & GBD 6729 Y ON 19/8/2018 - YOUR REF: VC011775 *** LKK REF: CC4/QBE18015653/Kpb3

Your ref : **VC011775**
Our ref : CC4/QBE18015653/Kpb3n2

Dear Sirs/Madam,

ACCIDENT INVOLVING GBD 6729Y(OI) & SGA 827T(TP) ON 19/08/2018

We refer to the above matter.

This is a head-to-rear collision. Liability is not in our insured driver's favour.

We seek your approval to offer Third Party repairer "**LAM PAINTING COMPANY**" at **\$3,207.45(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 11,329.03	\$ 2,600.00
2. Loss of Use (10days x \$60.00)	\$ 600.00	\$ 600.00 (10days x \$60.00)
3. LTA/ GIA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 11,936.48	<u>\$ 3,207.45</u>

**10days recommendation for repair.

Market Value	: \$15,000.00 (est)
LTA Rebate	: \$12,400.00 (est)
Nett Value	: <u>\$ 2,600.00 (est)</u>

Enclosed here with all the relevant documents for your perusal.

For your approval/instruction please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Friday, 2 November 2018 3:10 PM

To: Joyce Foo <joyce.foo@qbe.com>; Reports (LKKAuto) <report@lkkauto.com>

Cc: Angie Quak <lam_painting@yahoo.com.sg>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SGA 827 T & GBD 6729 Y ON 19/8/2018 - YOUR REF: VC011775 *** LKK REF: CC4/QBE18015653/Kpb3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Joyce,

Thank you for your email.

We will expedite our report.

By copy to report team.

Kindly assist urgently.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joyce Foo <joyce.foo@qbe.com>

Sent: Friday, 2 November, 2018 2:59 PM

To: Angie Quak <lam_painting@yahoo.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SGA 827 T & GBD 6729 Y ON 19/8/2018 - YOUR REF: VC011775

Our Ref. VC011775

Dear Angie

We have yet to receive LKK's report.

Aside to LKK, please advise status and finalise your report soon.

Thanks & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Angie Quak <lam_painting@yahoo.com.sg>

Sent: Friday, 2 November 2018 2:41 PM

To: Joyce Foo <joyce.foo@qbe.com>

Subject: ACCIDENT INVOLVING SGA 827 T & GBD 6729 Y ON 19/8/2018 - YOUR REF: VC011775

Dear Joyce

The above refer.

Is there any settlement offer pertaining to this claim? All relevant documents were forwarded to LKK Consultant on the 4th Oct 2018. However, we still have not receive any reply up till today.

Kindly let us hear from you.

Thank you.

Regards

Angie Quak
Lam Painting Co
160 Sin Ming Drive
#02-15 Sin Ming AutoCity
Singapore 575722
Tel: 6453 2233

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