

INS. CASE OWNER: Gerald. | CC Y/LPC1801 5647, Gpbhnr LKK:
 IDAC:

Surveyor: XHQ. DOI: 7/11/18 Date/Time: 28/8/18.
 Registered in Merimen:

Pre-assign / CCU / FTE
 Insured Vehicle No.: GK 4150P Claim No.: 18/18/18/V00/02859.
 Name of Insured: PAMEN SORA-SAPPORA. Policy No.: 218/V00/101795
 Insured Tel No.: HP: Make / Model: TOYOTA
 Excess Sec II :SS: D.O.A: 24/8/18 Place of Accident: 16 UPP BOON FENG RD.
 Is driver the owner? (YES/NO) Nature of Accident: OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO
 If NO, Driver Name / Age: Amh Eub 4000 Insured Liability: % Final? Yes/No
 Driver Tel No.: (V/L: YES / NO)



INSRS: WSP: Burned Tel: Liability: RMKS:
 INSRS: WSP: Tel: Liability: RMKS:
 INSRS: WSP: Tel: Liability: RMKS:

Date/Time	STAGE	DATE/PIC
<u>6/9/18</u>	Non-Reporting ltr (1st):	
<u>7/9/18</u>	Non-Reporting ltr (2nd):	
<u>10/11/18</u>	Non-Reporting ltr (Final):	
<u>9/3/19</u>	Notification ltr (if non-pickup):	
<u>9/1/19</u>	Call OI:	
	After call ltr to OI:	
	Documentation Check List:	
	Notification ltr (if non-pickup)	<input type="checkbox"/>
	After call ltr to OI:	<input type="checkbox"/>
	Authorisation To Act:	<input checked="" type="checkbox"/>
	Release Voucher:	<input checked="" type="checkbox"/>
	Final Repair Bill:	<input checked="" type="checkbox"/>
	Car Rental Invoice:	<input type="checkbox"/>
	Towing Invoice:	<input type="checkbox"/>
	LTA / GIA :	<input checked="" type="checkbox"/>
	Medical Bill:	<input type="checkbox"/>
	PIR:	<input type="checkbox"/>
	Man date/Reject Instruction:	<input checked="" type="checkbox"/>
	LOD	<input checked="" type="checkbox"/>
	Payment Breakdown Form:	<input type="checkbox"/>
	Post-Repair Photos:	<input type="checkbox"/>
	Others:	<input type="checkbox"/>

PRELIMINARY ADVICE Date/Time: Sent By:

FINALIZATION Date/Time: Confirm with: Confirm by:
 Repair Cost: \$S (days) Reduction: % Email Call

FINAL SETTLEMENT Date/Time: 31/1/19 Confirm with: Email Call
 Final Liability: % (Agreed / Assessed) BOLA S/N No.: MU If NO or B 28, Ass. Lia:
 Repair Cost: W/GST \$S 2155.73
 Loss of Rental (LOR): \$S (days)
 Loss of Use (LOU): \$S 240.W (S 80 x 3 days)
 Loss of Income (LOI): \$S (S x days)
 LOR only LOU only LOR + LOU LOR + LOI [Tick only one]
 GIA/LTA Search: \$S 2.W
 Medical: \$S
 Disbursement: \$S (e.g. Tow/Independent)
 Legal Cost: \$S
 Total: \$S 2392.73 Global Sum \$S: Email Call

FINAL PAYMENT Date/Time: Confirm with: Email Call
 Payee 1: \$S 2392.73 Name 1: Burneo Motors (Singapore) Pte Ltd
 Payee 2: (Strike if N.A.) \$S Name 2:
 Payee 3: (Strike if N.A.) \$S Name 3:

COPY SENT

ASSIGNMENT

From: _____ Date: 7/11/2018
 Estimated Cost: _____
 OD / (TP) WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: SLU 2199U
 at Workshop m/s: Borneo Motor
 of: 17 Ubi Rd 4
 Insured: _____
 Policy No: _____
 Claims No: _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: Sam
 (Policy Condition) after 9am
 Remark: The veh had commenced its
 repair at the time of inspection.
 Bal. or Market Value: _____
 IDAC Accident Rpt: _____ Consistent?: Yes or No
 GIA / PR Seen: _____ Consistent?: Yes or No
 Est. Repairs: 3 days Res.: Yes or No
 Lum Sum: _____ % 3 Val.: Yes or No
 CA / REV / REP. / 24 HRS Wp
 Date: _____ Person Contacted: _____ Vehicle: IN / OUT

<u>B</u>	
N/S	O/S

Veh No: SLU 2199U Yr Regn: 27 Nov 2017
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or
 Make: Toyota wish G.C. 1798
 Colour: Grey A/C: Insured / Std / NI / NA
 Sp. Reading: 8692 T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: JTDG620W90J008229
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: In. / Jammed / Leaked / Burnt or
 Brake: In. / Jammed / Leaked / Burnt or
 Modi: Nil / S/Rim / STD A/Rim or
 Tyre Size: F: 195/65 R15
 R: "
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or
 Front 6 mm Rear 6 mm
 R/Bal. 6 mm L/Bal. 6 mm
 D.O.A. _____ D.O.I. 07-11-18
 Survey held at w/s 11AM
 Des. of Damages: Fr / Rear / O/S / N/S / UIC / Rooftop or
 The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>\$2014.7</u>
	<u>PIP \$2014.70 (Red \$927.20/334)</u>

Date/Time, File Pass to? : Preli. Report
 : Final Report
 Date/Time, File Return to?
 Report Format :
 Lump Sum / I.B.I: (\$)

Days Of Repair:
 Resurvey No. of Trip:
 Add Fee: Site Insp (\$)
 Interview (\$)
 Tech. Invs (\$)
 Weekend (\$)

Survey Fee:
 Transportation: S + RS SI
 Photos
 Others
 TOTAL



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

LONPAC INSURANCE BHD

Ref : CC4/LPC18015647/pb3

300 BEACH ROAD
#17-04/07 THE CONCOURSESINGAPORE 199555

Date : 28-08-2018



Code : LPC2

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	GX 4150P	Veh. Inspected	SLU 2199U
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	28/08/2018

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	24/08/2018	Inspection Date	
Survey held at	BORNEO MOTORS (S) PTE LTD 17 UBI ROAD 4 SINGAPORE 408611		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC4/LPC18015647/Gpb3

Date: 08.11.2018

The Motor Claims Department
M/s LONPAC INSURANCE BHD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

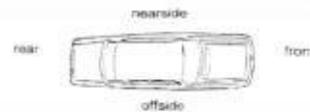
SLU2199U

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 07.11.2018 at the premises of M/s Borneo Motors (S) Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	<u>2,991.90</u>
Revised Estimate Amount	: S\$	<u>2,014.70</u>
"Check" Items Amount	: S\$	<u>-</u>
Market Value	: S\$	<u>-</u>
LTA Reimbursement Value	: S\$	<u>-</u>
Nett Value	: S\$	<u>-</u>

Description of Damage:
The vehicle sustained damages at the
Front Portion



Comments/Present Status:
Damages Consistent
Estimated normal period for repairs: 3 days

Yours faithfully,

XING GUO QIANG
Licensed Appraiser

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	1635J
Vehicle Details	
Vehicle No.:	SLU2199U
Vehicle to be Exported:	No
Intended Deregistration Date:	08 Nov 2018
Vehicle Make:	TOYOTA
Vehicle Model:	WISH 1.8 CVT
Primary Colour:	Grey
Manufacturing Year:	2017
Engine No.:	2ZR0A29587
Chassis No.:	JTDGG20W90J008229
Maximum Power Output:	105.0 kW (140 bhp)
Open Market Value:	\$19,955.00
Original Registration Date:	27 Nov 2017
First Registration Date:	27 Nov 2017
Transfer Count:	0
Actual ARF Paid:	\$19,955.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	26 Nov 2027
PARF Rebate Amount:	\$14,966.00
Intended COE Rebate Details	
COE Expiry Date:	26 Nov 2027
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$57,414.00
COE Rebate Amount:	\$51,959.00
Total Rebate Amount:	\$66,925.00

The information contained herein is correct as at 08 Nov 2018

OK

Co Reg No : 196700086Z
 GST Reg No : MR-8500000-9

 Online Service Booking
 www.toyotasingsapore.com.sg

 Join Toyota ME @ <http://toyotame.borneomotors.com.sg> & earn points to redeem for attractive items!

ESTIMATE

Toyota Bodycare Centre
 17 Ubi Road 4
 Singapore 409611
 Tel no.: 6631 1188
 Customer Detail

Account Detail Lonpac Insurance Berhad 100 Beach Road #19-00 Shaw Tower Singapore 189702 Attn: Ms Lily Koh/Mr Chia	Account No S1000007 / ICLPI1 Document No 0 Document Date 27/08/2018	Mr Lee Chye Boo 267 Bishan Street 24 #07-152 Singapore 570267 Mobile: 97699247
--	---	--

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
17	HPXNP	S6	ZGE20R	27/11/2017	SLU2199U	5996	16933 :7DS/SLU2199U/240811
Chassis No	Engine No	TWC No	Terms	Service Engineer	Vehicle In	Collected On	

JTDGG20W90J008229 2ZROA29587 60 Sam San Joi 27/08/2018 18.00 --/--/---- 0.00

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
1	Z	BP-SUNDRY SUNDRIES TP-DIRECT SETTLEMENT TP-GX4150P ACC DATE:24/08/2018 DRIVE IN:27/08/2018 DATE-IN: DATE SURVEY: NO OF REPAIR DAYS: BY: AUTHORISED ON:				✓ 30.00
2	S	BP-SUBLET REPLACE FRT BUMPER				678 1017.00
3	S	BP-SUBLET STRAIGHTEN & ALIGN FRT RH ACCIDENT AFFECTED AREAS+				566 1112.00
4	B	BP-SUBLET RESPRAY JOB ON FRT RH ACCIDENT AFFECTED AREAS				
4	B	BP-MECH RESET ECU AND REPROGRAMME				169.50
5	1	T52119-68909 FRONT BUMPER COVER, / ee	1.00	581.20		581.20
6	2	T52115-68031 R/FRT BUMPER SUPPORT, X Sun	1.00	61.60		61.60
7	3	T53879-28010 RETAINER, FR FENDER X Sun	2.00	10.30		20.60
3 Days. before part photos. Gmo Qiong 07/11/18						

Borneo Motors is the only authorised workshop to maintain your Toyota. Service your Toyota every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.

For & on behalf of Borneo Motors	Customer's Signature Please acknowledge receipt of vehicle	Change Summary Parts Labour 663.40 Materials 199.50 Lubrication/Fluid 2,129.00 Others 0.00	Total 2,991.90 GST 7.00% 209.43 Less 0.00 Amount Due 3,201.33
--	---	---	---

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

DATE: 27/08/2018
 TIME: 18:16

TO SECURITY GUARD

PLEASE ALLOW THE UNDERMENTIONED VEHICLE TO LEAVE THE COMPANY PREMISES.

VEHICLE NO

SLU2199U

SIGNATURE FOR BORNEO MOTORS (SINGAPORE) PTE LTD


Borneo Motors

TAX INVOICE

Toyota Bodycare Centre
17 Ubi Road 4
Singapore 409611
Tel no.: 6631 1188

Lonpac Insurance Berhad
100 Beach Road
#19-00 Shaw Tower
Singapore 189702
Attn: Ms Lily Koh/Mr Chia

S1000007 /ICLPI1

39007494

19/11/2018

Mr Lee Chye Boo
267 Bishan Street 24
#07-152
Singapore 570267
Mobile: 97699247

17 HPXNP S6 ZGE20R 27/11/2017 SLU2199U 5996 16933 7DS/SLU2199U/24081

JTDGG20W90J008229 2ZR0A29587 60 Sam San Joi 27/08/2018 18.14 08/11/2018 10.29

1	Z	BP-SUNDRY	SUNDRIES	TP-DIRECT SETTLEMENT			30.00
		TP-GX4150P		ACC DATE:24/08/2018			
		DRIVE IN:27/08/2018					
		DATE-IN:07/11/2018		DATE SURVEY:07/11/2018			
		NO OF REPAIR DAYS:3 DAYS					
		BY:GUO QIANG(LKK)					
2	S	BP-SUBLET	REPLACE FRT BUMPER		A45		678.00
		STRAIGHTEN & ALIGN FRT RH ACCIDENT AFFECTED AREAS+					
3	S	BP-SUBLET	RESPRAY JOB ON FRT RH ACCIDENT AFFECTED AREAS		A45		556.00
4	B	BP-MECH	RESET ECU AND REPROGRAMME COVER, FR BUMPER			1.00 581.20	169.50
5	1	T52119-68909					581.20

			2,014.70
	581.20	GST 7.00%	141.03
	199.50		0.00
	1,234.00		
	0.00		
	0.00		
			2,155.73

PLEASE MAIL YOUR CHEQUE TO 2 PANDAN CRESCENT, LEVEL 10 INCHCAPE CENTRE, SINGAPORE 128462

19/11/2018
14:14

SLU2199U

Hsiao Tong (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Thursday, 6 December 2018 10:29 AM
To: Hsiao Tong (LKKAuto); Sam San Joi UBI
Cc: CS A Team; Admin A; SUR
Subject: FW: FINALIZE SLU2199U
Attachments: SLU2199U.pdf

Dear Hsiao Tong,

FYNA-CC4/LPC18015647/Gpb3

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sam San Joi UBI <SanJoi.Sam@borneomotors.com.sg>
Sent: Thursday, 6 December 2018 10:03 AM
To: Guo Qiang (LKKAuto) <GuoQiang@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: FINALIZE SLU2199U

This e-mail (and any attachment) is intended for the addressee(s) only and contains information that is legally privileged and confidential. If you are not the intended recipient, please be advised that you have received this e-mail in error and that any use, dissemination, distribution, printing or copying of this communication is unauthorized and strictly prohibited. Kindly notify us by replying to the sender's e-mail address and delete this e-mail immediately. E-mail transmissions cannot be guaranteed to be secure or error-free as information could be intercepted, corrupted, lost, destroyed, delayed or incomplete, or could contain viruses. We therefore do not accept liability for any errors or omissions in the contents of this e-mail which arise as a result of e-mail transmission, and you are advised to carry out your own virus checks and confirm the accuracy of the contents of this e-mail before relying on it for any purpose.

Nivitha (LKK Auto)

From: ONG LI LI <llong@lonpac.com>
Sent: Tuesday, 28 August 2018 9:35 AM
To: Siti.Nabilah@inchcape.com.sg; assignments@lkkauto.com; Catherine Chong (LKK Auto)
Cc: MT_Claim_SG
Subject: FW: Direct Settlement(SAM) - Accident Involving SLU2199U and GX4150P DOA 24/08/2018 Our Ref: 18/18/18/VC00/020859
Attachments: SLU2199U 24082018_Est Inv.pdf; SLU2199U 24082018_SAS_Damaged Photos_Police Report.pdf

10:14am @ 28/8/18
Person @ Sam
vehicle not in

Without Prejudice

Dear Nabilah

Please note that our Insured has not reported the accident.

If you still require us to survey your client's vehicle, you may liaise with LKK Auto Consultants Pte Ltd.

Dear Catherine/Nivitha

fya

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Siti Nabilah PTCBC [mailto:Siti.Nabilah@inchcape.com.sg]
Sent: Monday, 27 August, 2018 7:01 PM
To: GERALD POH WEE BIN
Cc: Siti Nabilah PTCBC
Subject: Direct Settlement(SAM) - Accident Involving SLU2199U and GX4150P DOA 24/08/2018

Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos, Police Report & Estimate Invoice for your kind perusal.

As our client is claiming against your insured GX4150P thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with Car Rental of @ \$130 per day x no. of days as recommended by your appointed surveyor.

Kindly have your surveyor to contact our Motor Claim Assessor, **Sam Joi @ 9847 6209 / 6631 1687** is located at **17 Ubi Road 4** for an appointment to inspect our client's vehicle.

As for liability clearance, kindly revert to this email.

Your kind attention into the above is greatly appreciated.

Thank you

Best Regards,

Nabilah

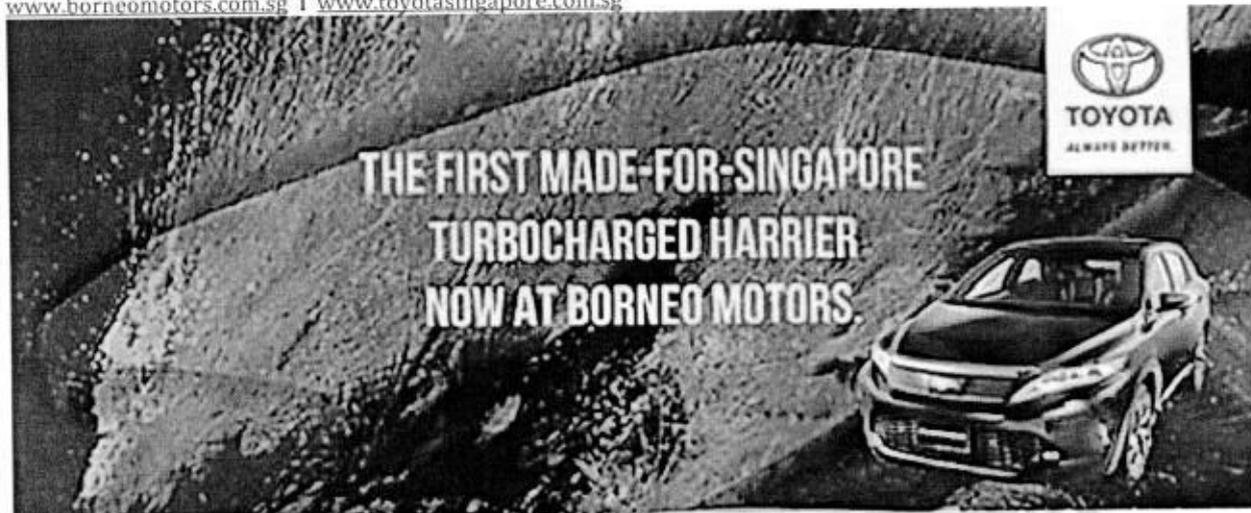
TPR Team (Claims Accident Recovery Dpt)

DID 6631 1874 | FAX 6872 7260

Inchcape - Borneo Motors (S) Pte Ltd

Office Address: 2 Pandan Crescent, Inchcape Centre Level 4, Singapore 128462

www.borneomotors.com.sg | www.toyotasingapore.com.sg



TOYOTA
ALWAYS BETTER.

THE FIRST MADE-FOR-SINGAPORE
TURBOCHARGED HARRIER
NOW AT BORNEO MOTORS.

2 Pandan Crescent, Inchcape

THE ALL-NEW LEXUS LS
WITHOUT PRECEDENT

LEXUS



THE MOST
POWERFUL HATCHBACK
IN ITS CLASS

TOP THREE IN THE WORLD
2018 WORLD CAR AWARDS
WORLD URBAN CAR

The All-New
SWIFT

This e-mail (and any attachment) is intended for the addressee(s) only and contains information that is legally privileged and confidential. If you are not the intended recipient, please be advised that you have received this e-mail in error and that any use, dissemination, distribution, printing or copying of this communication is unauthorized and strictly prohibited. Kindly notify us by replying to the sender's e-mail address and delete this e-mail immediately. E-mail transmissions cannot be guaranteed to be secure or error-free as information could be intercepted, corrupted, lost, destroyed, delayed or incomplete, or could contain viruses. We therefore do not accept liability for any errors or omissions in the contents of this e-mail which arise as a result of e-mail transmission, and you are advised to carry out your own virus checks and confirm the accuracy of the contents of this e-mail before relying on it for any purpose.

Hsiao Tong (LKKAuto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Friday, 7 September 2018 10:20 AM
To: weegoasia@gmail.com
Cc: MT_Claim_SG; Hsiao Tong (LKKAuto)
Subject: FW: Direct Settlement(SAM) - Accident Involving SLU2199U and GX4150P DOA
24/08/2018
Attachments: 20180824_154302_Forward-camera (online-video-cutter.com).mp4
Importance: High

Our Ref : 18/18/18/VC00/020859

Dear Mr Wee,

Attached video footage for your attention.

Based on the video recording, liability is substantially against Insured driver.

As such, we shall proceed to negotiate a direct settlement with the third party.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 7 September 2018 12:51 PM
To: Siti Nabilah PTCBC
Cc: MT_Claim_SG; 'GERALD POH WEE BIN'; Admin A; assignments
Subject: RE: Direct Settlement(SAM) - Accident Involving SLU2199U and GX4150P DOA 24/08/2018 *LKK REF: CC4/LPC18015647/pb3

Without Prejudice

Hi Sirs,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear/ under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Friday, 7 September 2018 10:23 AM
To: Siti Nabilah PTCBC <Siti.Nabilah@inchcape.com.sg>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: Direct Settlement(SAM) - Accident Involving SLU2199U and GX4150P DOA 24/08/2018

WITHOUT PREJUDICE

Dear Siti,

Please liaise with LKK for Direct Settlement.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Siti Nabilah PTCBC [<mailto:Siti.Nabilah@inchcape.com.sg>]

Sent: Friday, 7 September, 2018 9:56 AM

To: GERALD POH WEE BIN

Cc: MT_Claim_SG; Siti Nabilah PTCBC

Subject: RE: Direct Settlement(SAM) - Accident Involving SLU2199U and GX4150P DOA 24/08/2018

Importance: High

Hi Gerald,

Please refer to the attached video footage for your perusal.

Kindly review and revert to us accordingly.

Thank you,

Nabilah

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Friday, 31 August 2018 12:56 PM

To: Siti Nabilah PTCBC <Siti.Nabilah@inchcape.com.sg>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Direct Settlement(SAM) - Accident Involving SLU2199U and GX4150P DOA 24/08/2018

WITHOUT PREJUDICE

Our Ref :18/18/18/VC00/020859

Dear Siti,

Our insured has reported the accident to us.

However, our driver stated that he cannot recalled having involved in any accident.

We understand that the accident was captured by the camera in your client's vehicle

As such, please provide us with the video footage in order for us to establish liability.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Siti Nabilah PTCBC [mailto:Siti.Nabilah@inchcape.com.sg]

Sent: Monday, 27 August, 2018 7:01 PM

To: GERALD POH WEE BIN

Cc: Siti Nabilah PTCBC

Subject: Direct Settlement(SAM) - Accident Involving SLU2199U and GX4150P DOA 24/08/2018

Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos, Police Report & Estimate Invoice for your kind perusal.

As our client is claiming against your insured GX4150P thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with Car Rental of @ \$130 per day x no. of days as recommended by your appointed surveyor.

Kindly have your surveyor to contact our Motor Claim Assessor, **Sam Joi @ 9847 6209 / 6631 1687** is located at **17 Ubi Road 4** for an appointment to inspect our client's vehicle.

As for liability clearance, kindly revert to this email.

Your kind attention into the above is greatly appreciated.

Thank you

Best Regards,

Nabilah

TPR Team (Claims Accident Recovery Dpt)

DID 6631 1874 | FAX 6872 7260

Inchcape - Borneo Motors (S) Pte Ltd

Office Address: 2 Pandan Crescent, Inchcape Centre Level 4, Singapore 128462

www.borneomotors.com.sg | www.toyotasingapore.com.sg



THE ALL-NEW LEXUS LS
WITHOUT PRECEDENT

LEXUS





This e-mail (and any attachment) is intended for the addressee(s) only and contains information that is legally privileged and confidential. If you are not the intended recipient, please be advised that you have received this e-mail in error and that any use, dissemination, distribution, printing or copying of this communication is unauthorized and strictly prohibited. Kindly notify us by replying to the sender's e-mail address and delete this e-mail immediately. E-mail transmissions cannot be guaranteed to be secure or error-free as information could be intercepted, corrupted, lost, destroyed, delayed or incomplete, or could contain viruses. We therefore do not accept liability for any errors or omissions in the contents of this e-mail which arise as a result of e-mail transmission, and you are advised to carry out your own virus checks and confirm the accuracy of the contents of this e-mail before relying on it for any purpose.

This e-mail (and any attachment) is intended for the addressee(s) only and contains information that is legally privileged and confidential. If you are not the intended recipient, please be advised that you have received this e-mail in error and that any use, dissemination, distribution, printing or copying of this communication is unauthorized and strictly prohibited. Kindly notify us by replying to the sender's e-mail address and delete this e-mail immediately. E-mail transmissions cannot be guaranteed to be secure or error-free as information could be intercepted, corrupted, lost, destroyed, delayed or incomplete, or could contain viruses. We therefore do not accept liability for any errors or omissions in the contents of this e-mail which arise as a result of e-mail transmission, and you are advised to carry out your own virus checks and confirm the accuracy of the contents of this e-mail before relying on it for any purpose.

Hsiao Tong (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Wednesday, 5 September 2018 9:17 AM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; Hsiao Tong (LKKAuto); Admin A
Subject: RE: ACCIDENT INVOLVING VEHICLES SJJ 7778 Y & SKK 1969 K ON 26.08.2018
Attachments: RE: Ref 18/18/18/VP05/020857 - Attn Gerald Poh

Dear Gerald,

Noted.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Wednesday, 5 September, 2018 9:07 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: ACCIDENT INVOLVING VEHICLES SJJ 7778 Y & SKK 1969 K ON 26.08.2018

Dear Mei Kwan,

Attached copy of insured's report for your attention.

Kindly note our email to Catherine with regards to insured's comments on the damage to the third party vehicle.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Tuesday, 4 September, 2018 7:22 PM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; Hsiao Tong (LKKAuto); Vic (LKKAuto); Admin A
Subject: RE: ACCIDENT INVOLVING VEHICLES SJJ 7778 Y & SKK 1969 K ON 26.08.2018

WITHOUT PREJUDICE

LPC ref: 18/18/18/VP05/020857
LKK REF: CC4/LPC18015641/T1pa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SJJ 7778Y

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Tuesday, 28 August, 2018 3:36 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: ACCIDENT INVOLVING VEHICLES SJJ 7778 Y & SKK 1969 K ON 26.08.2018

Our Ref :18/18/18/VP05/020857

Dear Mei Kwan,

Attached copy of insured's GIA report for your attention.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Tuesday, 28 August, 2018 3:11 PM

To: GERALD POH WEE BIN

Cc: MT_Claim_SG; Hsiao Tong (LKKAuto); Vic (LKKAuto); Admin A

Subject: RE: ACCIDENT INVOLVING VEHICLES SJJ 7778 Y & SKK 1969 K ON 26.08.2018

WITHOUT PREJUDICE

Your ref: 18/18/18/VP05/020857

LKK ref: CC4/LPC18015641/pa3

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Tuesday, 28 August, 2018 10:45 AM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING VEHICLES SJJ 7778 Y & SKK 1969 K ON 26.08.2018

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Tuesday, 28 August 2018 8:53 AM

To: Catherine Chong (LKK Auto) <admin-d@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; carine.yeo@borneomotors.com.sg

Subject: FW: ACCIDENT INVOLVING VEHICLES SJJ 7778 Y & SKK 1969 K ON 26.08.2018

Importance: High

Our Ref : 18/18/18/VP05/020857

Dear Catherine,

Kindly proceed to conduct the survey and revert to them on liability.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Carine Yeo TCBC [<mailto:carine.yeo@borneomotors.com.sg>]
Sent: Monday, 27 August, 2018 5:57 PM
To: GERALD POH WEE BIN
Cc: Siti Nabilah PTCBC; Suraidah B Saidi PTCBC
Subject: ACCIDENT INVOLVING VEHICLES SJJ 7778 Y & SKK 1969 K ON 26.08.2018
Importance: High

Good afternoon Sir or Madam,

With reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged photos & Estimate for your kind perusal.

As our client is claiming against your insured SKK1969K, thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with Car Rental of @ \$150 per day x no. of days as recommended by your appointed surveyor.

Kindly have your surveyor to contact us @ **9699 6192** for an appointment to have the vehicle surveyed.

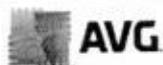
Your kind attention into the above is greatly appreciated.

Thank You and Best Regards

Carine Yeo
Motor Claims Assessor

DIRECT LINE +65 6631 1505 | MOBILE +65 9699 6192 | FAX +65 6476 6247
EMAIL: carine.yeo@borneomotors.com.sg
Inchcape – Borneo Motors | 2 Pandan Crescent, S128462
www.borneomotors.com.sg | www.lexus.com.sg

This e-mail (and any attachment) is intended for the addressee(s) only and contains information that is legally privileged and confidential. If you are not the intended recipient, please be advised that you have received this e-mail in error and that any use, dissemination, distribution, printing or copying of this communication is unauthorized and strictly prohibited. Kindly notify us by replying to the sender's e-mail address and delete this e-mail immediately. E-mail transmissions cannot be guaranteed to be secure or error-free as information could be intercepted, corrupted, lost, destroyed, delayed or incomplete, or could contain viruses. We therefore do not accept liability for any errors or omissions in the contents of this e-mail which arise as a result of e-mail transmission, and you are advised to carry out your own virus checks and confirm the accuracy of the contents of this e-mail before relying on it for any purpose.



This email has been checked for viruses by AVG antivirus software.
www.avg.com

AXA INSURANCE PTE LTD
8 Shenton Way, #24-01
AXA Tower, Singapore 068811
Customer Service Centre #B1-01
Tel:(65)63387288 Fax:(65)63382522
Website:www.axa.com.sg
GST Registration Number: 199903512M
customer.service@axa.com.sg



CERTIFICATE OF INSURANCE

Motor Vehicles (Third-Party Risks and Compensation) Act. (Chapter 189) Motor Vehicles (Third-Party Risks and Compensation) Rules, 1960 Road Transport Act, 1987 (Malaysia) Motor Vehicles (Third-Party Risks) Rules, 1959 (Malaysia)

CERTIFICATE NO. : VPA/P2032800 Account No. : 14885
Coverage : Comprehensive (SmartDrive Toyota Prestige)
Sum Insured : Market Value At The Time Of Loss
Name of Policy Holder : LEE CHYE BOO
Vehicle Registration No. : SLU2199U
Period of Insurance : From 27/11/2017 To 26/11/2019 (Both Dates Inclusive)

PERSONS OR CLASSES OF PERSONS ENTITLED TO DRIVE*

- (a) The Policyholder
The Policyholder may also drive a Motor Car not belonging to or not hired (under a hire purchase agreement or otherwise) to him or his employer or his partner
- (b) Any other person who is driving on the Policyholder's order or with his permission
Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

LIMITATIONS AS TO USE*

Use only for social, domestic and pleasure purposes and for the Policyholder's business
The policy does not cover - use for hire or reward, racing, pace-making, reliability trial, speedtesting, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with motor trade; or when the Motor Car, whether stationary, in use or otherwise, is in or on, a racing track, circuit, route, course or any other roads by whatever name called that are typically used for racing, pace-making or such similar purposes.

(01)

Basic Own Damage Excess : SGD 500.00

An Additional Excess is applicable as follows:
S\$2,500.00 for Young or Inexperienced Driver.
Young or Inexperienced Driver is defined as any driver whom is aged below 23 years old and/or less than one year of driving experience.

(Please refer to your policy on the terms & conditions)* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act, (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

I/We hereby certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act, (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

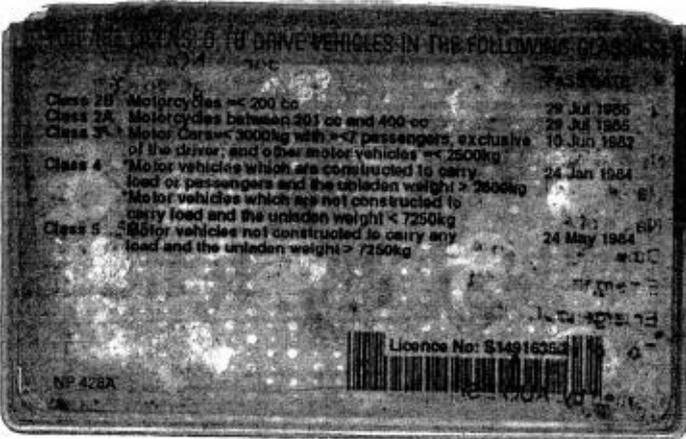
AXA INSURANCE PTE LTD


Authorized Signature

Issued by - SGOAGPH on 30/11/2017

IMPORTANT :

Policyholders are warned that on the sale of a motor vehicle they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed a Statutory Declaration to the effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicle (Third-Party Risks and Compensation) Act (Cap. 189). The Premium Warranty Clause requires the premium to be paid in full within a specific period failing which there would be no liability under the policy, renewal certificate, covernote and endorsement etc.



Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Saturday, 22 December 2018 1:08 PM
To: 'GERALD POH WEE BIN'
Cc: MT_Claim_SG; Admin A
Subject: <Seek Mandate> : LONPAC Ref: 18/18/18/VC00/020859 *LKK REF: CC4/LPC18015647/Gpb3q2 [Accident Involving SLU2199U and GX4150P DOA 24/08/2018]
Attachments: LKKInspection.pdf; LKKAdjustment1.pdf; LKK Survey Photos.pdf; TP LOD_SLU 2199U.pdf

Lonpac Ref: **18/18/18/VC00/020859**
LKK Ref: CC4/LPC18015647/Gpb3q2

Dear Sirs/Madam,

ACCIDENT INVOLVING GX 4150P(OI) AND SLU 2199U(TP) ON 24/08/2018

We refer to the above matter.

We have highlighted to your good office on 08/11/2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our driver reversed and hit third party parked vehicle. Liability is not in our driver's favour.

Summary to offer to third party repairer, "**BORNEO MOTORS (S) PTE LTD**" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 3,201.33	\$ 2,155.73
2. Loss of Use (3days x \$80.00)	\$ 240.00	\$ 240.00 (3days x \$80.00)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 3,443.33	\$ 2,397.73

**03days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)
Sent: Thursday, 8 November 2018 5:17 PM



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

LONPAC INSURANCE BHD

Ref : CC4/LPC18015647/Gpb3n2

300 BEACH ROAD
#17-04/07 THE CONCOURSESINGAPORE 199555

Date : 10-04-2019



Code : LPC2

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	GX 4150P	Veh. Inspected	SLU 2199U
Policy No.	Z/18/VC00/101795	Coverage (\$)	0.00
Claim No.	18/18/18/VC00/020859	Excess (\$)	0.00
Assign From	GERALD	Assign Date	28/08/2018

2. Vehicle Particulars & Condition

Make & Model	TOYOTA WISH	c.c	1798
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	JTDGG20W90J008229	Colour	GREY
Odometer	8692	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195/65 R15	GOODYEAR	6 mm
L/H Front Tyre	195/65 R15	GOODYEAR	6 mm
R/H Rear Tyre	195/65 R15	GOODYEAR	6 mm
L/H Rear Tyre	195/65 R15	GOODYEAR	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE FRONT PORTION.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	24/08/2018	Inspection Date	07/11/2018
Survey held at	BORNEO MOTORS (S) PTE LTD 17 UBI ROAD 4 SINGAPORE 408611		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR: **3 Working Days**



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLU 2199U

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	SUNDRIES (SN)	NECESSARY	30.00	30.00
1	FRONT BUMPE COVER, (SN)	DEFORMED	581.20	581.20
1	R/FRT BUMPER SUPPORT (SN)	NOT NECESSARY	61.60	-
2	RETAINER ,FR FENDER (SN)	NOT NECESSARY	20.60	-
			693.40	611.20
LABOUR				
	REPLACE FRT BUMPER STRAIGHTEN & ALIGN FRT RH ACCIDENT AFFECTED AREAS.		1,017.00	678.00
	RESPRAY JOB ON FRT RH ACCIDENT AFFECTED AREAS.		1,112.00	556.00
	RESET ECU AND REPROGRAMME.		169.50	169.50
			2,298.50	1,403.50
GRAND TOTAL			2,991.90	2,014.70
RECOMMENDED COST OF REPAIRS				2,014.70

Report Ref No. CC4/LPC18015647/Gpb3n2

XING GUO QIANG

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report. No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.