

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Saturday, 22 December 2018 1:08 PM
To: 'GERALD POH WEE BIN'
Cc: MT_Claim_SG; Admin A
Subject: <Seek Mandate> : LONPAC Ref: 18/18/18/VC00/020859 *LKK REF: CC4/LPC18015647/Gpb3q2 [Accident Involving SLU2199U and GX4150P DOA 24/08/2018]
Attachments: LKKInspection.pdf; LKKAdjustment1.pdf; LKK Survey Photos.pdf; TP LOD_SLU 2199U.pdf

Lonpac Ref: **18/18/18/VC00/020859**
LKK Ref: CC4/LPC18015647/Gpb3q2

Dear Sirs/Madam,

ACCIDENT INVOLVING GX 4150P(OI) AND SLU 2199U(TP) ON 24/08/2018

We refer to the above matter.

We have highlighted to your good office on 08/11/2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our driver reversed and hit third party parked vehicle. Liability is not in our driver's favour.

Summary to offer to third party repairer, "**BORNEO MOTORS (S) PTE LTD**" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 3,201.33	\$ 2,155.73
2. Loss of Use (3days x \$80.00)	\$ 240.00	\$ 240.00 (3days x \$80.00)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 3,443.33	\$ 2,397.73

**03days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)
Sent: Thursday, 8 November 2018 5:17 PM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement(SAM) - Accident Involving SLU2199U and GX4150P DOA 24/08/2018 Our Ref: 18/18/18/VC00/020859

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLU 2199U at M/s Borneo Motors (S) Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Thursday, 6 September 2018 10:43 AM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Direct Settlement(SAM) - Accident Involving SLU2199U and GX4150P DOA 24/08/2018 Our Ref: 18/18/18/VC00/020859

Dear Shu Pei,

Attached copy of insured's GIA report for your attention.

Please note the contents of our email dated 31 August 2018.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Thursday, 6 September, 2018 10:29 AM

To: ONG LI LI

Cc: MT_Claim_SG

Subject: RE: Direct Settlement(SAM) - Accident Involving SLU2199U and GX4150P DOA 24/08/2018 Our Ref: 18/18/18/VC00/020859

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeilkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Tuesday, 28 August 2018 10:16 AM

To: 'ONG LI LI' <llong@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement(SAM) - Accident Involving SLU2199U and GX4150P DOA 24/08/2018 Our Ref: 18/18/18/VC00/020859

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Tuesday, 28 August 2018 9:35 AM

To: Siti.Nabilah@inchcape.com.sg; assignments@lkkauto.com; Catherine Chong (LKK Auto) <admin-d@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: Direct Settlement(SAM) - Accident Involving SLU2199U and GX4150P DOA 24/08/2018 Our Ref: 18/18/18/VC00/020859

Without Prejudice

Dear Nabilah

Please note that our Insured has not reported the accident.

If you still require us to survey your client's vehicle, you may liaise with LKK Auto Consultants Pte Ltd.

Dear Catherine/Nivitha

fya

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Siti Nabilah PTCBC [<mailto:Siti.Nabilah@inchcape.com.sg>]
Sent: Monday, 27 August, 2018 7:01 PM
To: GERALD POH WEE BIN
Cc: Siti Nabilah PTCBC
Subject: Direct Settlement(SAM) - Accident Involving SLU2199U and GX4150P DOA 24/08/2018

Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos, Police Report & Estimate Invoice for your kind perusal.

As our client is claiming against your insured GX4150P thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with Car Rental of @ \$130 per day x no. of days as recommended by your appointed surveyor.

Kindly have your surveyor to contact our Motor Claim Assessor, **Sam Joi @ 9847 6209 / 6631 1687** is located at **17 Ubi Road 4** for an appointment to inspect our client's vehicle.

As for liability clearance, kindly revert to this email.

Your kind attention into the above is greatly appreciated.

Thank you

Best Regards,

Nabilah

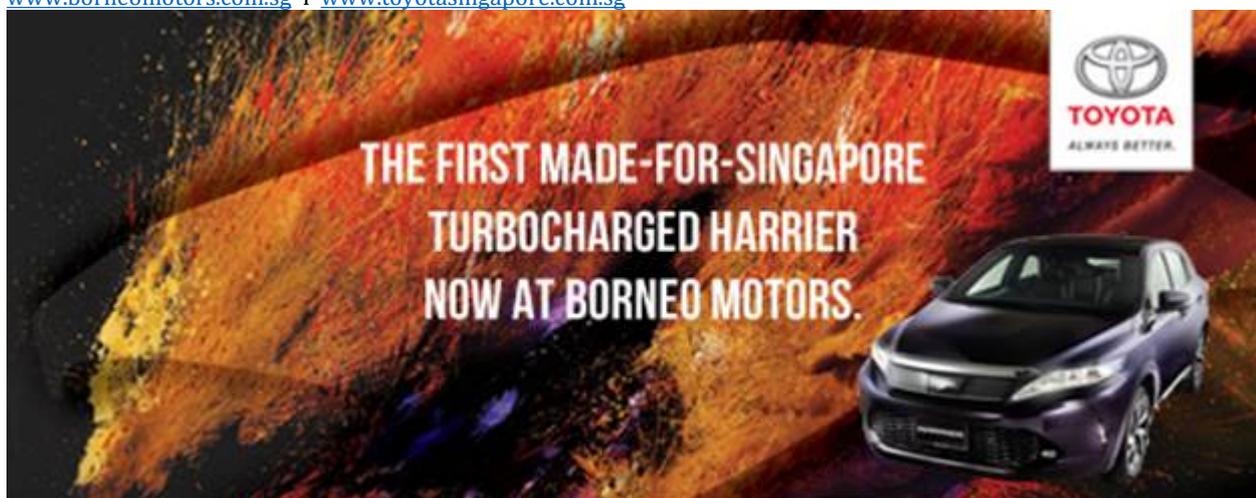
TPR Team (Claims Accident Recovery Dpt)

DID 6631 1874 | FAX 6872 7260

Inchcape - Borneo Motors (S) Pte Ltd

Office Address: 2 Pandan Crescent, Inchcape Centre Level 4, Singapore 128462

www.borneomotors.com.sg | www.toyotasingapore.com.sg



THE ALL-NEW LEXUS LS
WITHOUT PRECEDENT



THE MOST
POWERFUL HATCHBACK
IN ITS CLASS



The All-New
SWIFT



TOP THREE IN THE WORLD
2018 WORLD CAR AWARDS
WORLD URBAN CAR

This e-mail (and any attachment) is intended for the addressee(s) only and contains information that is legally privileged and confidential. If you are not the intended recipient, please be advised that you have received this e-mail in error and that any use, dissemination, distribution, printing or copying of this communication is unauthorized and strictly prohibited. Kindly notify us by replying to the sender's e-mail address and delete this e-mail immediately. E-mail transmissions cannot be guaranteed to be secure or error-free as information could be intercepted, corrupted, lost, destroyed, delayed or incomplete, or could contain viruses. We therefore do not accept liability for any errors or omissions in the contents of this e-mail which arise as a result of e-mail transmission, and you are advised to carry out your own virus checks and confirm the accuracy of the contents of this e-mail before relying on it for any purpose.



This email has been checked for viruses by AVG antivirus software.
www.avg.com