



Borneo Motors

Co Reg No: 1967000862

Borneo Motors (Singapore) Pte Ltd
Inchcape Bodycare Centre
Level 4, Inchcape Centre
2 Pandan Crescent
Singapore 128462
Tel: +65 6831 1855/1500
Fax: +65 6872 7260
www.borneomotors.com.sg

Our Ref: BMS2018/12/LK8278/DS(CY)

Your Ref: CC4/LPC18015641/pa3

07 Dec 2018

BY HAND (INS COPY)

M/S. LONPAC INSURANCE BERHAD C/O LKK AUTO CONSULTANTS PTE LTD

Attn : Hsiao Tong

Dept : Motor Claims

RE : ACCIDENT INVOLVING SJJ7778Y AND SKK1969K ON 26 Aug 2018

Dear Officer,

We refer to the above captioned,

The accident was caused by the negligence of your insured and as a result, our client has incurred the following losses:

A. Repair Cost - \$2,875.30	B. LTA Search - \$2.00
C. Excess -	D. Loss of Use - \$300.00(\$100x3days)
E. Loss of Rental -	F. Others -
G. Medical Claims - -Undertake By Claimant <input type="checkbox"/>	Total Claim - \$3,177.30

We would appreciate if you could revert to us with an offer to settlement within **8 working weeks** as required under NIMA Protocol.

Enclosed are the following documents for your kind perusal:

- | | |
|--|--|
| (✓) Original Tax Invoice | (X) Vehicle Registration Card |
| (X) Car Rental Invoice/Agreement/Medical Receipt | (✓) Driver's driving license / Identity card |
| (✓) GIAS/Police Report/s | (X) Original Photograph X _____ |
| (✓) Certificate of Insurance | (X) Original/Photocopy Survey |
| (✓) Letter of Authority | (✓) LTA Search Fees |

*Cheque is to be made payable to **BORNEO MOTORS (SINGAPORE) PTE LTD** & mail it to, Inchcape Bodycare Centre Level 4, Inchcape Centre, 2 Pandan Crescent, Singapore 128462, Attn: TPR Department*

Yours faithfully,

TPR Team

Claims Service Department

F:68727260 E: claimstatusenquiry@borneomotors.com.sg

(As this is a computer generated letter, no signature is required.)

LETTER OF AUTHORITY

ACCIDENT INVOLVING SJTTT8Y and BKK1969K on 26/8/2018
Own vehicle's number Other vehicle's number Date of accident

along Roundabout at Bukit Timah Rd to Dunearn Rd
Accident location

BY THE LETTER OF AUTHORITY, I/we, Choo Tong San
Name of Policy Holder & (IC/Passport/Company Registration) number

of 20 Wilby Road, #06-17, 3276306
Address of Policy Holder

owner of Vehicle Registration No. SJTTT8Y hereby appoint **BORNEO MOTORS (SINGAPORE) PTE LTD** (hereinafter refers to **BMS**), a company incorporated in Singapore and having its registered office at 33 Leng Kee Road, Singapore 159102, to do all or any of the following

1. To submit, resolve and make any claims which "I/we may have against the other "party/parties to the Accident and under the insurance "policy/policies taken up by such "party/parties or **alternatively** under Insurance Policy number _____ taken up by "me/us and pay the compulsory excess in respect of the cost of repairs suffered by "me/us arising from the Accident (loss and damage).
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favour of **BORNEO MOTORS (SINGAPORE) PTE LTD** and give a valid receipt and discharge therefore.
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever in relation thereto.
4. Generally do all such acts as it shall deem necessary for the purpose of settling such claim.


"I/We hereby declare that all acts, instruments and documents done by virtue of this letter of authority on "my/our behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by "me/us in "my/our own proper person(s) and "I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

"I/We hereby further declare that the letter of authority hereby conferred shall remain irrevocable.

"I/We further confirm that the acceptance by **BMS** of the settlement amount in respect of such constitute the full discharge of "my/our claim(s) in respect of such loss and damage.

IN WITNESS WHEREOF, "I/we have hereunto to set "my/our hand and sign this 6 of the month Sep Year 2018.

Signed & Delivered By:


(To be sign by the policy holder only)
**Please stamp the company chop for vehicle registered under a company's name

Witness By:





LONPAC INSURANCE BHD

CLAIM NO : 18/18/18/VP05/020857

DATE : 30 OCTOBER 2019

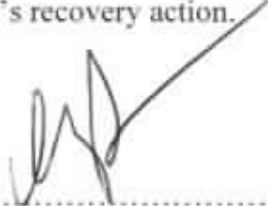
DISCHARGE VOUCHER

I/We, CHOO TONG SAN confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of SKK 1969K the sum of Singapore Dollar Three Thousand One Hundred Seventy-Seven and Cents Thirty Only (\$3,177.30) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SJJ 7778Y and SKK 1969K on 26 August 2018 along ROUNDABOUT AT BKT TIMAH RD TO DUNEARN ROAD.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD AND/OR TAN CHUNG YUNG**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **BORNEO MOTORS (SINGAPORE) PTE LTD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

 19/12/19

Signature of vehicle owner/Date

CHOO TONG SAN

Name of vehicle owner /Date

19/12/19

This settlement does not preclude/prejudice the Claimant/Driver/Passenger for personal injury at a later date should such a claim arises.

**TAX INVOICE**Co Reg No : 196700086Z
GST Reg No : MR-B500000-9

Borneo Motors (Singapore) Pte Ltd

www.lexus.com.sg

Lexus Bodycare Centre
No. 2 Pandan Crescent
Singapore 128462
Tel: 6544 8888**TAX INVOICE**

Account Detail	Account No	Customer Detail
Lompac Insurance Berhad 100 Beach Road #19-00 Shaw Tower Singapore 189702 Attn: Ms Lily Koh/Ms Chia	S1000007/ICLPT1	Mr Choo Tong San 32 Wilby Road #06-17 Singapore 276306 Mobile: 82007778
	Document No 36006068	
	Document Date 12/11/2018	

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
16	AWT1TQ	L2	AG213R	09/03/2016	SJJ7778Y	35850	15926 1D6/SJJ7778Y/26081

Chassis No	Engine No	TWC No	Terms	Lexus Consultant	Vehicle In	Collected On
UTJBARDE102075992	3ARW268972	60	Caring Tech 1 L	03/09/2016 11.39	12/11/2018 16.03	

L	Cd	Job/Parts Description	Qty	Unit Price	Disc%	Amount
1	E	SP-SUNDRY SUNDRIES T/P INS: LOMPAC INS. ACC DATE: 26.08.2018 T/P VEH: SKM1969K DATE IN: 03.09.2018 DATE SURVEY: 03.09.2018 BY TAUFIKH (LHM) DATE AUTHORIZED: 29.09.2018 BY HSIAO TONG FOR TP'DS * W LOU FOR 3 DAYS AS RECOMMENDED				30.00
2	E	SP-LAB TO REMOVE ALL NECESSARY PARTS TO ENABLE REPAIRING AND STRAIGHTEN ON REAR BUMPER AND FIX NEW PARTS	1			816.00
3	E	SP-RES TO SPRAY PAINT ON REAR BUMPER	1			700.00
4	E	SP-LAB TO REMOVE AND TRANSFER REAR SENSOR TO NEW BUMPER, REPLACE IF DAMAGE (NETT)	08			204.00
5	E	SP-LAB TO CHECK WIRING AND LIGHTS FUNCTIONING AND CARRY OUT WATER LEAK TEST (NETT)	08			204.00
6	E	SP-ECU TO RESET ECU AND REPROGRAMME (NETT)	18			204.00
7	1	LS2156-78010 SUPPORT, RR BUMPER	1.00	90.30		90.30
8	2	LS2169-78010 COVER, RR BUMPER,	1.00	418.90		418.90

Borneo Motors is the only authorized workshop to maintain your Lexus. Service your Lexus every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.

For & on behalf of Borneo Motors	Customer's Signature	Change Summary	Total
	Please acknowledge receipt of vehicle	Parts 509.20	2,687.20
		Labour 2,178.00	GST 7.00%
		Materials 0.00	185.10
		Lubrication/Fluid 0.00	Less 0.00
		Others 0.00	Amount Due 2,875.30

PLEASE MAIL YOUR CHECK TO 2 PANDAN CRESCENT, LEVEL 11, BODYCARE CENTRE, SINGAPORE 128462

TO SECURITY GUARD

PLEASE ALLOW THE UNDERMENTIONED
VEHICLE TO LEAVE THE COMPANY PREMISES.DATE 12/11/2018
TIME 18:07

VEHICLE NO SJJ7778Y

CUSTOMER

SIGNATURE
FOR BORNEO MOTORS (SINGAPORE) PTE LTD**Borneo Moto**



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-131654

Date of Request: 27/08/2018

Your Ref No: Online Purchase

Borneo Motors (S) Pte Ltd
33 Leng Kee Road
Singapore 159096

Dear Sir/Madam,

Enquiry Date 27/08/2018
Enquiry By Siti Nabilah Binte Abdul Rahim
TP Vehicle No. SKK1969K
Accident Date 26/08/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SKK1969K	Lonpac Insurance Bhd	13/02/2018-12/02/2019	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-131654

Date of Request: 27/08/2018

Your Ref No: Online Purchase

Borneo Motors (S) Pte Ltd
33 Lang Kee Road
Singapore 159096

Dear Sir/Madam,

Enquiry Date 27/08/2018
Enquiry By Siti Nabilah Binte Abdul Rahim
TP Vehicle No. SKK1969K
Accident Date 26/08/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

Jia Le (LKK Auto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Wednesday, 30 October 2019 12:31 PM
To: Jia Le (LKK Auto)
Cc: MT_Claim_SG
Subject: RE: ACCIDENT INVOLVING VEHICLES SJJ 7778 Y & SKK 1969 K ON 26.08.2018
[External Confidential]

Lonpac External - Confidential

Dear Jia Le,

Kindly proceed as proposed.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]
Sent: Monday, 14 October, 2019 9:49 AM
To: MT_Claim_SG
Cc: GERALD POH WEE BIN
Subject: RE: ACCIDENT INVOLVING VEHICLES SJJ 7778 Y & SKK 1969 K ON 26.08.2018

Lonpac Ref: **18/18/18/VP05/020857**

LKK Ref: CC4/LPC18015641/T1da3

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 27/08/2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a head-to-rear collision. Liability is not in our driver's favour.

Summary to offer to third party repairer, "**BORNEO MOTORS (SINGAPORE) PTE LTD**" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 6,122.54	\$ 2,875.30
2. Loss of Use (3days x \$100.00)	\$ 300.00	\$ 300.00 (3days x \$100.00)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 6,424.54	\$ 3,177.30

**03days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Wednesday, 5 September 2018 9:17 AM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING VEHICLES SJJ 7778 Y & SKK 1969 K ON 26.08.2018

Dear Gerald,

Noted.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Wednesday, 5 September, 2018 9:07 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: ACCIDENT INVOLVING VEHICLES SJJ 7778 Y & SKK 1969 K ON 26.08.2018

Dear Mei Kwan,

Attached copy of insured's report for your attention.

Kindly note our email to Catherine with regards to insured's comments on the damage to the third party vehicle.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]
Sent: Tuesday, 4 September, 2018 7:22 PM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; Hsiao Tong (LKKAUTO); Vic (LKKAUTO); Admin A
Subject: RE: ACCIDENT INVOLVING VEHICLES SJJ 7778 Y & SKK 1969 K ON 26.08.2018

WITHOUT PREJUDICE

LPC ref: 18/18/18/VP05/020857
LKK REF: CC4/LPC18015641/T1pa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SJJ 7778Y

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: Meikwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Tuesday, 28 August, 2018 3:36 PM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: ACCIDENT INVOLVING VEHICLES SJJ 7778 Y & SKK 1969 K ON 26.08.2018

Our Ref :18/18/18/VP05/020857

Dear Mei Kwan,

Attached copy of insured's GIA report for your attention.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]
Sent: Tuesday, 28 August, 2018 3:11 PM
To: GERALD POH WEE BIN

Cc: MT_Claim_SG; Hsiao Tong (LKKAuto); Vic (LKKAuto); Admin A
Subject: RE: ACCIDENT INVOLVING VEHICLES SJJ 7778 Y & SKK 1969 K ON 26.08.2018

WITHOUT PREJUDICE

Your ref: 18/18/18/VP05/020857
LKK ref: CC4/LPC18015641/pa3

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Tuesday, 28 August, 2018 10:45 AM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING VEHICLES SJJ 7778 Y & SKK 1969 K ON 26.08.2018

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Tuesday, 28 August 2018 8:53 AM

To: Catherine Chong (LKK Auto) <admin-d@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; carine.yeo@borneomotors.com.sg

Subject: FW: ACCIDENT INVOLVING VEHICLES SJJ 7778 Y & SKK 1969 K ON 26.08.2018

Importance: High

Our Ref : 18/18/18/VP05/020857

Dear Catherine,

Kindly proceed to conduct the survey and revert to them on liability.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Carine Yeo TCBC [<mailto:carine.yeo@borneomotors.com.sg>]

Sent: Monday, 27 August, 2018 5:57 PM

To: GERALD POH WEE BIN

Cc: Siti Nabilah PTCBC; Suraidah B Saidi PTCBC

Subject: ACCIDENT INVOLVING VEHICLES SJJ 7778 Y & SKK 1969 K ON 26.08.2018

Importance: High

Good afternoon Sir or Madam,

With reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged photos & Estimate for your kind perusal.

As our client is claiming against your insured SKK1969K, thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with Car Rental of @ \$150 per day x no. of days as recommended by your appointed surveyor.

Kindly have your surveyor to contact us @ **9699 6192** for an appointment to have the vehicle surveyed.

Your kind attention into the above is greatly appreciated.

Thank You and Best Regards

Carine Yeo

Motor Claims Assessor

DIRECT LINE +65 6631 1505 | MOBILE +65 9699 6192 | FAX +65 6476 6247

EMAIL: carine.yeo@borneomotors.com.sg

Inchcape – Borneo Motors | 2 Pandan Crescent, S128462

www.borneomotors.com.sg | www.lexus.com.sg

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www.avg.com