

ASSIGNMENT

Surveyor:

Tampilal

DOI:

Date / Time:

28/8/2018

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SPK 1969K

Name of Insured:

Tan Chung Xury

Insured Tel No.:

HP:

26/8/2018

Excess Sec II :S\$

D.O.A.:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

18/8/18/VP05/02857

Policy No.:

28VP05017525

Make / Model:

on-bent. C180

Place of Accident:

U-Turn Fr H. / meh kel 7.
Dunne-to

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:

Borneo.



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time:

28/8/18

- OI rear ended TP.
- Email to TP: DS.

29/10/18 -

FCR - type mandale

19/12/18 - FILE PAS to HML to close

STAGE

DATE / PIC

Non-Reporting ltr (1st)

Non-Reporting ltr (2nd)

Non-Reporting ltr (Final)

Notification ltr (if non-pickup)

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed /

Assessed)

BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost: (w/hys)

S\$

2875.30

Loss of Rental (LOR):

S\$

-

(

days)

Loss of Use (LOU):

S\$

300.00

(S

100

x

3

days)

Loss of Income (LOI):

S\$

-

(S

x

days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

S\$

2.00

Medical:

S\$

-

Disbursement:

S\$

-

Legal Cost

S\$

-

Total:

S\$

3177.30

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

3177.30

Name 1:

Borneo Motors (Singapore) Pte Ltd

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$450

COPY SENT

Surveyor

Tunji

REF: LPC

15641/71993 + (P)

ASSIGNMENT

From: Date: 03/09/2018

Estimated Cost

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SJJ 7778Y
at Workshop m/s: Borneo Motor
of: 2 Pandan Crescent

Insured:

Policy No.

Claims No.

Sum Insured: Excess:

(Client's Record)

Make of Veh: Carine

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S
X	

Bal. or Market Value:

IDAC Accident Report: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 3 days Res: Yes or No

Lum Sum: % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: Person Contacted:

Vehicle: IN / OUT

Veh No: 5557778Y Yr Regn: 2016 May

Type: M Car / M Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toyota Lexus NX 200t C.C 1998

Colour: Pearl white A/C: Insured / Std / NI / NA

Sp. Reading: 35850 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: JT JS ARBZ102075942

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modl: Nil / SRim / STD A/Rim or

Tyre Size: F: 225/60K18
R: 1

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or

Front: R/Bal. 6 mm

L/Bal. 6 mm

D.O.A. D.O.I. 5/9/18 R/W

Survey held at: Borneo Pandan

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear n/s.

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

P/P \$ 2687.20 (Reel \$ 3034.80 / 5777)

Date/Time, File Pass to?

☐ : Prel. Report

☐ : Final Report

1)

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee

Transportation

\$ + RS \$

Photos

Others

Add Fee: ☐ Site Insp (\$

☐ Interview (\$

☐ Tech. Invs (\$

☐ Weekend (\$

TOTAL

Report Format :

Lump Sum / I.B.I: (\$

**TAX INVOICE**Co Reg No : 196700086Z
GST Reg No : MR-8500000-9**ESTIMATE****Borneo Motors (Singapore) Pte Ltd**

www.lexus.com.sg

Lexus Bodycare Centre
No. 2 Pandan Crescent
Singapore 128462
Tel no.: 6631 1388

Account Detail	Account No	Customer Detail
Lompac Insurance Berhad 100 Beach Road #19-00 Shaw Tower Singapore 189702 Attn: Ms Lily Koh/Mr Chia	S1000007 / ICLP11	Mr Choo Tong San 22 Wilby Road #06-17 Singapore 276306 Mobile: 82007778
	Document No 0	
	Document Date 03/09/2018	

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
16	AWTLTQ	L2	AGZ15R	09/05/2016	SJJ7778Y	0	15926 11TP/SDG3888B/26081
Chassis No	Engine No	TWC No	Terms	Lexus Consultant	Vehicle In	Collected On	
JTJBARBZ102075992	8ARM268972	60	Carine Yeo C L	--/--/----	0.00	--/--/----	0.00

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
1	Z	BP-SUNDRY SUNDRIES T/P INS: LONPAC INS T/P VEH: SKK1969K DATE SURVEY: DATE AUTHORIZE:	1			50. 100.00
2	B	BP-LAB TO REMOVE ALL NECESSARY PARTS TO ENABLE REPAIRING AND STRAIGHTEN ON REAR BUMPER, REAR PANEL AND FIX NEW PARTS				816 1632.00
3	B	BP-RES TO SPRAY PAINT ON REAR BUMPER AND REAR PANEL				700 1400.00
4	B	BP-LAB TO REMOVE AND TRANSFER REAR SENSOR TO NEW BUMPER, REPLACE IF DAMAGE (NETT)				✓ 204.00
5	B	BP-LAB TO CHECK WIRING AND LIGHTS FUNCTIONING AND CARRY OUT WATER LEAK TEST (NETT)				✓ 204.00
6	B	BP-ECU TO RESET ECU AND REPROGRAMME (NETT)				✓ 204.00

Borneo Motors is the only authorized workshop to maintain your Lexus. Service your Lexus every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.

For & on behalf of Borneo Motors	Customer's Signature	Change Summary	Total
	Please acknowledge receipt of vehicle	Parts Labour Materials Lubrication/Fluid Others	Toughen 47495749 03/09/18 C 1120. * Reusing new parts sur@lklauto.com
			Amount Due 03 days

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation

Third party survey is not a "Toll-free" service.

No illegal modifications proposed

Supplier warranty item is resurveyed and
is subject to the original warranty terms.

DATE 03/09/2018

TIME 09:10

TO SECURITY GUARD

PLEASE ALLOW THE UNDERMENTIONED
VEHICLE TO LEAVE THE COMPANY PREMISES

VEHICLE NO

SJJ7778Y

CUSTOMER

SIGNATURE
FOR BORNEO MOTORS (SINGAPORE) PTE LTD**Borneo Motors**

**TAX INVOICE**Co Reg No : 196700086Z
GST Reg No : MR-8500000-9**ESTIMATE****Borneo Motors (Singapore) Pte Ltd**

www.lexus.com.sg

Lexus Bodycare Centre
No.2 Fandan Crescent
Singapore 128462
Tel no.: 6631 1388

Account Detail	Account No	Customer Detail
Lonpac Insurance Berhad 100 Beach Road #19-00 Shaw Tower Singapore 189702 Attn: Ms Lily Koh/Mr Chia	S1000007/ICLPI1	Mr Choo Tong San 22 Wilby Road #06-17 Singapore 276306 Mobile: 82007778
	Document No 0	
	Document Date 03/09/2018	

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
16	AWTLTQ	L2	09/05/2016	SJJ7778Y	0	15926	1TP/SDG3888B/26081
Chassis No	Engine No	TWC No	Terms	Lexus Consultant	Vehicle In	Collected On	
JTJBARBZ102075992	BARW268972	60	Carine Yeo C L	--/--/----	0.00	--/--/----	0.00

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
7	2	BP-MISC2 A DAILY STORAGE CHARGE AT THE RATE OF S\$25/- PER DAY WILL COMMENCE 7 DAYS AFTER ESTIMATE DATE. THESE CHGS WILL NOT APPLY IF REPAIRS ARE UNDERTAKEN BY BORNEO MOTORS.				
8	1	L52159-78904 COVER, RR BUMPER	1.00	628.70		? 628.70
9	2	L52169-78010 COVER, RR BUMPER,	1.00	418.90		de 418.90
10	3	L52156-78010 SUPPORT, RR BUMPER	1.00	90.30		rec 90.30
11	4	L81920-48012 L/RR REFLECTOR ASSY,	1.00	58.90		? 58.90
12	5	L89348-78020 RETAINER, ULTRASONIC	2.00	16.30		? 32.60
13	6	L89348-78030 RETAINER, ULTRASONIC	2.00	61.90		? 123.80
14	7	L89341-78010 A0 SENSOR, ULTRASONIC,	1.00	488.00		? 488.00
15	8	L75606-78010 MOULDING SUB-ASSY,	1.00	136.80		? 136.80
16	T	BP-MISC1 SHOULD THE ABOVE VEHICLE BE SUBJECT TO TOTAL LOSS OR TOW OUT BY INSURANCE COMPANY OR BY THE OWNER PRIOR TO THE REPAIR A 6% OF THE QUOTATION PRICE WILL BE IMPOSED AS ADMIN CHARGES TO A MAX OF \$1000 + TOWING CHARGES IF APPLICABLE.				

Borneo Motors is the only authorized workshop to maintain your Lexus. Service your Lexus every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.

For & on behalf of Borneo Motors	Customer's Signature	Change Summary	Total
	Please acknowledge receipt of vehicle	Parts 1,978.00	5,722.00
		Labour 3,744.00	GST 7.00% 400.54
		Materials 0.00	Less 0.00
		Lubrication/Fluid 0.00	
		Others 0.00	
		Amount Due	6,122.54

PLEASE TEAR ALONG PERFORATED LINE

TO SECURITY GUARD

PLEASE ALLOW THE UNDERMENTIONED
VEHICLE TO LEAVE THE COMPANY PREMISES.DATE 03/09/2018
TIME 09:10

VEHICLE NO SJJ7778Y

CUSTOMER

SIGNATURE
FOR BORNEO MOTORS (SINGAPORE) PTE LTD**Borneo Motors**



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: 18/18/18/VP05/020857
Our ref: CC4/LPC18015641/T1pa3

Date: 04.09.2018

The Motor Claims Department
M/s LONPAC INSURANCE BHD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SJJ 7778Y

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 03.09.2018 at the premises of M/s Borneo Motors (S) Pte Ltd have the following to report:-

Workshop Estimate Amount	: S\$	5,722.00
Revised Estimate Amount	: S\$	2,687.20
"Check" Items Amount	: S\$	1,468.80
Total (Including Check Items)	: S\$	4,156.00
Market Value	: S\$	- (est.)
LTA Reimbursement Value	: S\$	- (est.)
Nett Value	: S\$	- (est.)

Description of Damage:

The vehicle sustained damages at the
Rear N/S Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 3.0 days

Yours faithfully,

MOHD. TAUFIKH
Licensed Appraiser



FB-6/9

TAX INVOICE

Co Reg No : 196700086Z
GST Reg No : MR-8500000-9

ESTIMATE

Borneo Motors (Singapore) Pte Ltd

www.lexus.com.sg

Lexus Bodycare Centre
No.2 Pandan Crescent
Singapore 128462
Tel no: +6531 1388

Account Detail	Account No	Customer Detail
Lonpac Insurance Berhad 100 Beach Road #19-00 Shaw Tower Singapore 189702 Attn: Ms Lily Koh/Ms Chia	S1000007/ICLPI1	Mr Choo Tong San 22 Wilby Road #06-17 Singapore 276306 Mobile: 82007778
	Document No 0	
	Document Date 05/09/2018	

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
16	AWTLTQ	L2	AGH15R	09/05/2016	SJJ7778Y	35637	15926 IDS/SDG3888B/26081
Chassis No	Engine No	TWC No	Terms	Lexus Consultant	Vehicle In	Collected On	
JTJBARBZ102075992	8ARW268972	60	Carine Yeo C L	03/09/2018	8.00	05/09/2018	18.00

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
1	Z	BP-SUNDRY SUNDRIES T/P INS: LONPAC INS ACC DATE: 26.08.2018 T/P VEH: SKK1969K DATE IN: 03.09.2018 DATE SURVEY: 03.09.2018 BY TAUFIKH (LKK) DATE AUTHORIZE: 29.08.2018 BY HSIAO TONG FOR TP*DS * W LOU FOR 3 DAYS AS RECOMMENDED				50.00
2	B	BP-LAB TO REMOVE ALL NECESSARY PARTS TO ENABLE REPAIRING AND STRAIGHTEN ON REAR BUMPER AND FIX NEW PARTS *				816.00
3	B	BP-RES TO SPRAY PAINT ON REAR BUMPER *				700.00
4	B	BP-LAB TO REMOVE AND TRANSFER REAR SENSOR TO NEW BUMPER, REPLACE IF DAMAGE				204.00
5	B	BP-LAB TO CHECK WIRING AND LIGHTS FUNCTIONING AND CARRY OUT WATER LEAK TEST (NETT)				204.00
6	B	BP-ECU TO RESET ECU AND REPROGRAMME (NETT)				204.00
7	1	L52156-78010 SUPPORT, RR BUMPER	1.00	90.30		90.30
8	2	L52169-78010 COVER, RR BUMPER,	1.00	418.90		418.90

Borneo Motors is the only authorized workshop to maintain your Lexus. Service your Lexus every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.

For & on behalf of Borneo Motors	Customer's Signature	Change Summary	Total
	Please acknowledge receipt of vehicle	Parts 509.20	2,687.20
		Labour 2,178.00	GST 7.00%
		Materials 0.00	Less 0.00
		Lubrication/Fluid 0.00	
		Others 0.00	Amount Due 2,875.30

PLEASE TEAR ALONG PERFORATED LINE

TO SECURITY GUARD

PLEASE ALLOW THE UNDERMENTIONED
VEHICLE TO LEAVE THE COMPANY PREMISES.DATE 05/09/2018
TIME 13:22

VEHICLE NO SJJ7778Y

CUSTOMER

SIGNATURE
FOR BORNEO MOTORS (SINGAPORE) PTE LTD

Borneo Motors

Hsiao Tong (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Thursday, 6 September 2018 3:56 PM
To: Hsiao Tong (LKKAuto); CS A Team; Admin A; Carine Yeo TCBC
Cc: SUR
Subject: FW: SJJ 7778 Y - FINAL REPAIR BILL
Attachments: SJJ7778Y_FINAL REPAIR BILL.pdf; IMG-20180904-WA0009.jpg; IMG-20180904-WA0010.jpg

Importance: High

Dear Hsiao Tong,

FYNA-CC4/LPC18015641/T1pa3

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)


From: Carine Yeo TCBC <carine.yeo@borneomotors.com.sg>
Sent: Thursday, 6 September 2018 3:52 PM
To: SUR <sur@lkkauto.com>
Subject: SJJ 7778 Y - FINAL REPAIR BILL
Importance: High

Good afternoon Taufikh,

With reference to the above-mentioned.

I have attached a copy of the Final Bill for your immediate attention.

Repair Amount : \$2687.20 + GST \$188.10 = \$2875.30
Days of Repair : 03 working days

6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.						
For & on behalf of Borneo Motors	Customer's Signature	Charge Summary		Total	2, 68	
	Please acknowledge receipt of vehicle	Parts	509.20	GST 7.00%	18	
		Labour	2, 178.00	Less		
		Materials	0.00			
		Lubrication/Fluid	0.00			
		Others	0.00			
					Amount Due	2, 875

Thank you and Best Regards

Carine Yeo

Motor Claims Assessor

DIRECT LINE +65 6631 1505 | MOBILE +65 9699 6192 | FAX +65 6476 6247

EMAIL: carine.yeo@borneomotors.com.sg

Inchcape – Borneo Motors | 2 Pandan Crescent, S128462

www.borneomotors.com.sg | www.lexus.com.sg

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Nivitha (LKK Auto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Tuesday, 28 August 2018 8:53 AM
To: Catherine Chong (LKK Auto)
Cc: MT_Claim_SG; carine.yeo@borneomotors.com.sg
Subject: FW: ACCIDENT INVOLVING VEHICLES SJJ 7778 Y & SKK 1969 K ON 26.08.2018
Attachments: SJJ7778Y_ACCIDENT REPORT.pdf; SJJ7778Y_CI, IC, DL & NOTES.pdf; SJJ7778Y_ESTIMATE.pdf

Importance: High

9.47am @ 28/08/18
person @ Carine
vehicle not in

Our Ref : 18/18/18/VP05/020857

Dear Catherine,

Kindly proceed to conduct the survey and revert to them on liability.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Carine Yeo TCBC [mailto:carine.yeo@borneomotors.com.sg]

Sent: Monday, 27 August, 2018 5:57 PM

To: GERALD POH WEE BIN

Cc: Siti Nabilah PTCBC; Suraidah B Saidi PTCBC

Subject: ACCIDENT INVOLVING VEHICLES SJJ 7778 Y & SKK 1969 K ON 26.08.2018

Importance: High

Good afternoon Sir or Madam,

With reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged photos & Estimate for your kind perusal.

As our client is claiming against your insured SKK1969K, thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with Car Rental of @ \$150 per day x no. of days as recommended by your appointed surveyor.

Kindly have your surveyor to contact us @ **9699 6192** for an appointment to have the vehicle surveyed.

Your kind attention into the above is greatly appreciated.

Thank You and Best Regards

Carine Yeo

Motor Claims Assessor

DIRECT LINE +65 6631 1505 | MOBILE +65 9699 6192 | FAX +65 6476 6247

EMAIL: carine.yeo@borneomotors.com.sg

Inchcape – Borneo Motors | 2 Pandan Crescent, S128462

www.borneomotors.com.sg | www.lexus.com.sg

This e-mail (and any attachment) is intended for the addressee(s) only and contains information that is legally privileged and confidential. If you are not the intended recipient, please be advised that you have received this e-mail in error and that any use, dissemination, distribution, printing or copying of this communication is unauthorized and strictly prohibited. Kindly notify us by replying to the sender's e-mail address and delete this e-mail immediately. E-mail transmissions cannot be guaranteed to be secure or error-free as information could be intercepted, corrupted, lost, destroyed, delayed or incomplete, or could contain viruses. We therefore do not accept liability for any errors or omissions in the contents of this e-mail which arise as a result of e-mail transmission, and you are advised to carry out your own virus checks and confirm the accuracy of the contents of this e-mail before relying on it for any purpose.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 29 August 2018 11:51 AM
To: 'Carine Yeo TCBC'
Cc: Admin A; assignments
Subject: RE: ACCIDENT INVOLVING VEHICLES SJJ 7778 Y & SKK 1969 K ON 26.08.2018 *LKK
REF: CC4/LPC18015641/pa3

Without Prejudice

Hi Sirs/ Madam,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Carine Yeo TCBC <carine.yeo@borneomotors.com.sg>
Sent: Wednesday, 29 August 2018 11:34 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING VEHICLES SJJ 7778 Y & SKK 1969 K ON 26.08.2018

Dear Mei Kwan

Please have your officer in charge to get back to us on Liability and Direct Settlement before we arrange for survey.

Thank You
Carine Yeo

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Wednesday, 29 August 2018 11:13 AM
To: Carine Yeo TCBC
Cc: Hsiao Tong (LKKAuto); Admin A; assignments
Subject: RE: ACCIDENT INVOLVING VEHICLES SJJ 7778 Y & SKK 1969 K ON 26.08.2018

Dear Sir / Madam,

We refer to the above matter.

Please note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

Our respective case handler will look into the matter and revert to you in due course.

Meanwhile, please arrange appointment for survey.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]
Sent: Tuesday, 28 August 2018 8:53 AM
To: Catherine Chong (LKK Auto) <admin-d@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; carine.yeo@borneomotors.com.sg
Subject: FW: ACCIDENT INVOLVING VEHICLES SJJ 7778 Y & SKK 1969 K ON 26.08.2018
Importance: High

Our Ref : 18/18/18/VP05/020857

Dear Catherine,

Kindly proceed to conduct the survey and revert to them on liability.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Carine Yeo TCBC [<mailto:carine.yeo@borneomotors.com.sg>]
Sent: Monday, 27 August, 2018 5:57 PM
To: GERALD POH WEE BIN

Cc: Siti Nabilah PTCBC; Suraidah B Saidi PTCBC

Subject: ACCIDENT INVOLVING VEHICLES SJJ 7778 Y & SKK 1969 K ON 26.08.2018

Importance: High

Good afternoon Sir or Madam,

With reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged photos & Estimate for your kind perusal.

As our client is claiming against your insured SKK1969K, thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with Car Rental of @ \$150 per day x no. of days as recommended by your appointed surveyor.

Kindly have your surveyor to contact us @ **9699 6192** for an appointment to have the vehicle surveyed.

Your kind attention into the above is greatly appreciated.

Thank You and Best Regards

Carine Yeo
Motor Claims Assessor

DIRECT LINE +65 6631 1505 | MOBILE +65 9699 6192 | FAX +65 6476 6247

EMAIL: carine.yeo@borneomotors.com.sg

Inchcape – Borneo Motors | 2 Pandan Crescent, S128462

www.borneomotors.com.sg | www.lexus.com.sg

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Hsiao Tong (LKKAUTO)

From: Admin-D (LKKAUTO)
Sent: Monday, 3 September 2018 11:05 AM
To: 'GERALD POH WEE BIN'; Hsiao Tong (LKKAUTO)
Cc: 'MT_Claim_SG'; Admin A; assignments
Subject: RE: Ref 18/18/18/VP05/020857 - Attn Gerald Poh

Dear Mr Gerald,

Thank you for your email.

Dear Hsiao Tong,

FYNA. Our Ref: CC4/LPC18015641/pa3

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]
Sent: Monday, 3 September, 2018 9:36 AM
To: Catherine Chong (LKK Auto) <admin-d@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: Ref 18/18/18/VP05/020857 - Attn Gerald Poh

Dear Catherine,

Kindly highlight to the surveyor and the case handler on the comments from our insured and revert.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Sunny Tan [<mailto:sunny@sunnytan.net>]
Sent: Friday, 31 August, 2018 5:19 PM
To: MT_Claim_SG
Subject: Ref 18/18/18/VP05/020857 - Attn Gerald Poh

Dear Sirs

I received your note regarding the accident involving my car SKK1969K and the other car SJJ7778Y.

I find the claim amount from the other party highly inflated seeing that there was not much damage at all - his rear bumper became unclipped - just need to push it back in - there were NO dents on his car (white). On my car (silver), there was NO dents on the front. (See photos).

I have no workshop claims on my end - as there is nothing to repair/replace.

Please advise if I need to do anything else.

Rgds

TAN CHUNG YUNG





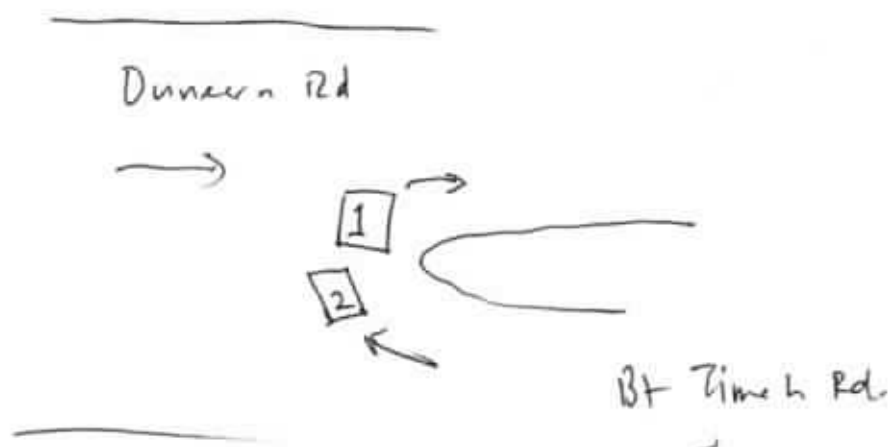
Driver: Chua Teng Sen SJS 7778 Y. (Car 1)
Direct Asia 8 200 7778

SUNNY. TAN HONG YONG SG9231785 (Car 2).
99631270
5KK1969K.

Accident Report.

Date: 26 Aug 2018.

Time: 9:05 am.



Car 2 hit Car 1 from left rear -

Ch

Chua Teng Sen

hy

TAN HONG YONG

Mei Kwan (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Tuesday, 28 August, 2018 3:36 PM
To: Mei Kwan (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: ACCIDENT INVOLVING VEHICLES SJJ 7778 Y & SKK 1969 K ON 26.08.2018
Attachments: 28082018153251.pdf

Follow Up Flag: Follow up
Flag Status: Completed

Categories: HMK

Our Ref :18/18/18/VP05/020857

Dear Mei Kwan,

Attached copy of insured's GIA report for your attention.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Mei Kwan (LKKAUTO) [mailto:Meikwan@lkkauto.com]
Sent: Tuesday, 28 August, 2018 3:11 PM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; Hsiao Tong (LKKAUTO); Vic (LKKAUTO); Admin A
Subject: RE: ACCIDENT INVOLVING VEHICLES SJJ 7778 Y & SKK 1969 K ON 26.08.2018

WITHOUT PREJUDICE

Your ref: 18/18/18/VP05/020857
LKK ref: CC4/LPC18015641/pa3

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

As our client is claiming against your insured SKK1969K, thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with Car Rental of @ \$150 per day x no. of days as recommended by your appointed surveyor.

Kindly have your surveyor to contact us @ **9699 6192** for an appointment to have the vehicle surveyed.

Your kind attention into the above is greatly appreciated.

Thank You and Best Regards

Carine Yeo
Motor Claims Assessor

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EMAIL: carine.yeo@borneomotors.com.sg

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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

LONPAC INSURANCE BHD

Ref : CC4/LPC18015641/T1da3q2

300 BEACH ROAD
#17-04/07 THE CONCOURSESINGAPORE 199555

Date : 20-12-2019



Code : LPC2

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SKK 1969K	Veh. Inspected	SJJ 7778Y
Policy No.	Z18VP05017525	Coverage (\$)	0.00
Claim No.	18/18/18/VP05/020857	Excess (\$)	0.00
Assign From	GERALD	Assign Date	28/08/2018

2. Vehicle Particulars & Condition

Make & Model	TOYOTA LEXUS NX200T	c.c	1998
Engine No.	HIDDEN	Year of Reg.	2016
Chassis No.	JTJBARBZ102075992	Colour	PEARL WHITE
Odometer	35850	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	225/60 R18	BRIDGESTONE	6 mm
L/H Front Tyre	225/60 R18	BRIDGESTONE	6 mm
R/H Rear Tyre	225/60 R18	BRIDGESTONE	6 mm
L/H Rear Tyre	225/60 R18	BRIDGESTONE	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR N/S PORTION. DAMAGES SEE DETAILS.
--

5. General Information

Accident Date	26/08/2018	Inspection Date	03/09/2018
Survey held at	BORNEO MOTORS (S) PTE LTD 2 PANDAN CRESCENT SINGAPORE 128462		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	3 Working Days
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**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SJJ 7778Y

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	SUNDRIES (SN)	NECESSARY	100.00	50.00
1	COVER ,RR BUMPER (SN)	NOT NECESSARY	628.70	-
1	COVER ,RR BUMPER, (SN)	DEFORMED	418.90	418.90
1	SUPPORT ,RR BUMPER (SN)	NECESSARY	90.30	90.30
1	L/RR REFLECTOR ASSY , (SN)	NOT NECESSARY	58.90	-
2	RETAINER ,ULTRASONIC (SN)	NOT NECESSARY	32.60	-
2	RETAINER ,ULTRASONIC (SN)	NOT NECESSARY	123.80	-
1	SENSOR,ULTRASONIC (SN)	NOT NECESSARY	488.00	-
1	MOULDING SUB-ASSY , (SN)	NOT NECESSARY	136.80	-
			2,078.00	559.20
	<u>LABOUR</u>			
	TO REMOVE ALL NECESSARY PARTS TO ENABLE REPAIRING AND STRAIGHTEN ON REAR BUMPER ,REAR PANEL AND FIX NEW PARTS.		1,632.00	816.00
	TO SPRAY PAINT ON REAR BUMPER AND REAR PANEL.		1,400.00	700.00
	TO REMOVE AND TRANSFER REAR SENSOR TO NEW BUMPER ,REPLACE IF DAMAGE .		204.00	204.00
	TO CHECK WIRING AND LIGHTS FUNCTIONING AND CARRY OUT WATER LEAK TEST.		204.00	204.00
	TO RESET ECU AND REPROGRAMME .		204.00	204.00
			3,644.00	2,128.00
	GRAND TOTAL		5,722.00	2,687.20
	RECOMMENDED COST OF REPAIRS			2,687.20

Report Ref No. CC4/LPC18015641/T1da3q2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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