

INSURANCE CASE OWNER: Bernard | CC #/AIG1801 5676, Kpbh | LK: 18/8/18
IDAC: 18/8/18

Surveyor: Ferneth | DOI: 18/8/18 | Date / Time: 18/8/18
Registered in Merimen: 18/8/18

Pre-assign / CCU / FTE



Insured Vehicle No.: SUX 1809J | Claim No.: 046591484754
Name of Insured: DAIMLER SOUTH EAST ASIA Pte | Policy No.: 944444550
Insured Tel No.: _____ | HP: _____ | Make / Model: MERCEDES
Excess Sec II : \$S _____ | D.O.A.: 1/8/18 | Place of Accident: P1E TWO5 L1H4N61 A1K1P1A
Is driver the owner? ☒ YES / ☐ NO | Nature of Accident: _____
If NO, Driver Name / Age: SHAR HAN L1H4N61 | OI GIA REPORT: ☒ YES / ☐ NO | TP GIA REPORT: ☒ YES / ☐ NO
Driver Tel No.: _____ | (V/L: ☒ YES / ☐ NO) | Insured Liability: ☐ % | Final ? Yes / No

SUX 1809J →



INSRS: _____
WSP: complete
Tel: VMS
Liability: _____
RMKS: _____



INSRS: _____
WSP: _____
Tel: _____
Liability: _____
RMKS: _____



INSRS: _____
WSP: _____
Tel: _____
Liability: _____
RMKS: _____



INSRS: _____
WSP: _____
Tel: _____
Liability: _____
RMKS: _____

Date/ Time		STAGE	DATE / PIC
<u>20/8/18</u>	<u>SUX 1809J</u>	Non-Reporting 1st (1st)	
<u>17/9/18 @ 5:20pm</u>	<u>3 veh cc. OIB and car.</u>	Non-Reporting 1st (2nd)	
<u>15/11/18</u>	<u>OV sent</u>	Non-Reporting 1st (Final)	
<u>16/11/18</u>	<u>Repross to Shur P1H4N61</u>	Notification 1st (if non-pickup)	
		Call OI	<u>18/8/18</u>
		After call 1st to OI	
		Documentation Check List: Handler	Typist
		Notification 1st (if non-pickup)	<input checked="" type="checkbox"/>
		After call 1st to OI	<input checked="" type="checkbox"/>
		Authorisation To Act	<input checked="" type="checkbox"/>
		Release Voucher	<input checked="" type="checkbox"/>
		Final Repair Bill	<input checked="" type="checkbox"/>
		Car Rental Invoice	<input checked="" type="checkbox"/>
		Towing Invoice	<input checked="" type="checkbox"/>
		LTA / GIA	<input checked="" type="checkbox"/>
		Medical Bill	<input checked="" type="checkbox"/>
		PIR	<input checked="" type="checkbox"/>
		Mandate/Reject Instruction	<input checked="" type="checkbox"/>
		LOD	<input checked="" type="checkbox"/>
		Payment Breakdown Form	<input checked="" type="checkbox"/>
		Post-Repair Photos	<input checked="" type="checkbox"/>
		Others	<input checked="" type="checkbox"/>

RECEIVED 15 NOV 2018

PRELIMINARY ADVICE Date/Time: _____ Sent By: _____

FINALIZATION Date/Time: _____ Confirm with: _____ Confirm by: _____

Repair Cost: \$S _____ days Reduction: _____ % Email ☐ Call ☐

FINAL SETTLEMENT Date/Time: 15/11/18 Confirm with: _____ Email ☒ Call ☐

Final Liability: W/H % 100 (Agreed / Assessed) BOLA S/N No.: 28 (3veh cc) 01 2nd)

Repair Cost: 2963.08 \$S

Loss of Rental (LOR): 300.00 \$S (3 days) × \$100.00

Loss of Use (LOU): - \$S (5 days)

Loss of Income (LOI): - \$S (5 days)

LOR only ☐ LOU only ☐ LOR + LOU ☐ LOR + LOI ☐ (Tick only one)

GIA/LTA Search: 7.45 \$S

Medical: - \$S

Disbursement: - \$S (e.g. Tow/ Independent)

Legal Cost: - \$S

Total: 3270.53 \$S Global Sum \$S: _____

FINAL PAYMENT Date/Time: _____ Confirm with: _____ Email ☒ Call ☐

Payee 1: 3270.53 \$S Name 1: Complete VMS Pte Ltd

Payee 2: (Strike if N.A.) \$S Name 2: _____

Payee 3: (Strike if N.A.) \$S Name 3: _____

ASS. REC. BY:

REF:

A/G

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

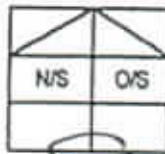
Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 2 days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SL 717477 Yr Regn: 04, 18

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Volkswagen Tiguan 13P5Colour: M. Gold A/C: Insured / Std / NI / NASp. Reading: 7360 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WVG 777 6N 7JW 379 331

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modl: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 235/55R18

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIG / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal. 9 mmL/Bal. 9 mmD.O.A. 21/8/18

Rear

R/Bal. 9 mmL/Bal. 9 mmD.O.I. 28/8/18

Survey held at _____

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

28/8File pass to CustomerPIP \$ 2869.23 Credit \$ 2321.21 / 4671

Date/Time, File Pass to?

☐

: Prel. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech Invs (\$

☐

: Weekend (\$

Survey Fee:

Transportation:

\$ + RS \$

Parking

Others

TOTAL

Report Format :

Lump Sum / I.B.I. (\$) _____



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No: 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC4/AIG18015626/Kpb3

78 SHENTON WAY #08-16
CHARTIS BUILDING
SINGAPORE 079120

Date : 28-08-2018



Code : AIG

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLX 1809J	Veh. Inspected	SLZ 1747T
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	28/08/2018

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	21/08/2018	Inspection Date	28/08/2018
Survey held at	COMPLETE VMS PTE LTD BLK 176 SIN MING DRIVE #03-14 SIN MING AUTOCARE COMPLEX SINGAPORE 575721		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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Kp

COMPLETE VMS PTE LTD The Premier One-Stop Vehicle Accident Claims Centre
 176 Sin Ming Drive, #03-14, Sin Ming Autocare Complex, Singapore 575721
 (Tel) 6455 0012 (Fax) 6554 0012 (Web) www.completevms.com.sg

Email : darren@completevms.com.sg ()
 lily@completevms.com.sg ()
 lihui@completevms.com.sg ()

LEE MAY YIN
 81 JURONG WEST CENTRAL 3 #07-37
 THE CENTRIS SINGAPORE 648340

Attention : THE OWNER
 Contact : 97805493

Estimate : ES006433

Date : 27/08/2018
 Vehicle Num. : SLZ1747T
 Make/Model : VOLKSWAGEN TIGUAN COMFORTLI
 Chassis/Eng# : WVGZZZ5NZJW379331/CZE381885
 Accident Date : 21/08/2018
 Claim No. :
 Reference :
 Policy No. :

Not Withheld
1.B.1
Resurvey B6 point
@ 2769.23

S/N Quantity Particular Unit Price Amount S\$

- LIST ITEMS :
1. 1 REAR BUMPER
 2. 1 REAR BUMPER SPONGE
 3. 1 REAR BUMPER REINFORCEMENT
 4. 1 REAR BUMPER CENTRE INNER GARNISH
 5. 1 REAR BUMPER LOWER PAD
 6. 8 REAR BUMPER CLIP

B6 point
 1,368.10 ✓
SL 261.00 ✓
CR 559.72 ✓
CR 389.70 ✓
not in 362.58 ✓
 10.80 86.40 ✓
 3,027.50
 - 302.75
 2,724.75

List Total S\$:
 10.00% Discount S\$:

1. *21* SPECIAL NETT ITEMS :
 REVERSE SENSOR

short 233.13 *2* 466.26 ✓
 466.26

Special Nett Total S\$:

LABOUR :
 RUST PROOFING TREATMENT
 SPRAY PAINT DAMAGED AREA AFFECTED
 TO KNOCK AND STRAIGHTEN REAR CHASSIS FRAME AND CHANGE
 ALL NECESSARY PARTS

22 100.00 ✓
250l 900.00 ✓
300l 950.00 ✓
 1,950.00

Labour Total S\$:

SingDollars : Five Thousand One Hundred Forty-One & Cents One Only

Total S\$: 5,141.01

COMPLETE VMS PTE LTD

This is only an estimate based on our preliminary inspection and does not cover additional work and labour that may be required after the work has begun

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- No legal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature:
 Date:



Email : darren@completevms.com.sg ()
lily@completevms.com.sg ()
lihui@completevms.com.sg ()

LEE MAY YIN
81 JURONG WEST CENTRAL 3 #07-37
THE CENTRIS SINGAPORE 648340

Attention : THE OWNER
Contact : 97805493

Estimate : ES006433

Date : 27/08/2018
Vehicle Num. : SLZ1747T
Make/Model : VOLKSWAGEN TIGUAN COMFORTLINE
Chassis/Eng# : WVZZZ5NZJW379331/CZE381885
Accident Date : 21/08/2018
Claim No. :
Reference :
Policy No. :

*Not Withheld
1.B.1
Resurvey B6 paint*

S/N	Quantity	Particular	Unit Price	Amount S\$
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LIST ITEMS :				
1.	1	REAR BUMPER	<i>Avotau</i> 1,368.10	✓
2.	1	REAR BUMPER SPONGE	261.00	✓
3.	1	REAR BUMPER REINFORCEMENT	559.72	✓
4.	1	REAR BUMPER CENTRE INNER GARNISH	389.70	✓
5.	1	REAR BUMPER LOWER PAD	<i>not for</i> 362.58	✓
6.	8	REAR BUMPER CLIP	10.80 <i>m</i> 86.40	✓
List Total S\$:			3,027.50	
10.00% Discount S\$:			302.75	
			2,724.75	
SPECIAL NETT ITEMS :				
1.	2	REVERSE SENSOR	233.13 <i>m</i> 466.26	X
Special Nett Total S\$:			466.26	
LABOUR :				
RUST PROOFING TREATMENT			<i>22</i> 100.00	X
SPRAY PAINT DAMAGED AREA AFFECTED			<i>250l</i> 900.00	
TO KNOCK AND STRAIGHTEN REAR CHASSIS FRAME AND CHANGE ALL NECESSARY PARTS			<i>300l</i> 950.00	
Labour Total S\$:			1,950.00	

SingDollars : Five Thousand One Hundred Forty-One & Cents One Only

Total S\$: 5,141.01

COMPLETE VMS PTE LTD

This is only an estimate bases on our preliminary inspection and does not cover additional parts and labour time which may be required after the work has begun

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Hsiao Tong (LKKAUTO)

From: Lily Leow <lily@completevms.com.sg>
Sent: Thursday, 1 November 2018 11:20 AM
To: CS A Team
Subject: ACCIDENT INVOLVING SLZ1747T & SLX1809J ON 21/8/18
Attachments: slz1747t.pdf

WITHOUT PREJUDICE

Dear Office In Charge

With reference to above mentioned, attached is LOD. Please look into this matter and advise offer asap.

Thank you and best regards

Lily Leow

Tel: 64550012

Complete VMS Pte Ltd

Blk 176 Sing Ming Drive #03-14

Sin Ming Autocare Complex

Singapore 575721

E-mail: lily@completevms.com.sg



Your Ref: SLX1809J
Our Ref: TPDS18120 - SLZ1747T

31st October 2018

By Postage

AIG ASIA PACIFIC INSURANCE PTE LTD
78 Shenton Way #07-16
Charitis Building
Singapore 079120

Attention: Motor Claims Department

Dear OIC,

**ACCIDENT INVOLVING VEHICLE: SLZ1747T AND SLX1809J ALONG BUKIT TIMAH ROAD
PIE TOWARDS CHANGI ON 21/08/2018**

We are the authorized repair workshop for the owner of motor vehicle no. **SLZ1747T**, which is involved in the captioned accident with your insured vehicle **SLX1809J**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1	Cost of Repair	S\$ 2,963.08	(inclusive GST)
2	5 Day Loss of Rental@ \$200.00	S\$ 1,000.00	
3	LTA search fee	S\$ 7.45	
		<u>S\$ 3,970.53</u>	

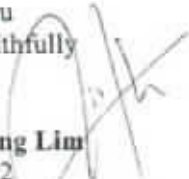
We enclosed herewith the following documents to support the claims:-

- GIA Report
- Proforma invoice
- Lta search fee

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you
Yours Faithfully


Chiu Siong Lim
6455 0012
For Complete VMS Pte Ltd

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Tuesday, 13 November 2018 10:25 AM
To: Lily Leow
Subject: RE: ACCIDENT INVOLVING SLZ1747T & SLX1809J ON 21/8/18 *LKK REF: CC4/AIG18015626/Kpb3

Without Prejudice

Hi Lily,

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 2,963.08
2. Loss of Rental (3days x \$100.00)	\$ 300.00
3. LTA/GIA Search Fee	\$ 7.45
TOTAL	<u>\$ 3,270.53</u>

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lily Leow <lily@completevms.com.sg>
Sent: Thursday, 1 November 2018 11:20 AM
To: CS A Team <cs-a@lkkauto.com>
Subject: ACCIDENT INVOLVING SLZ1747T & SLX1809J ON 21/8/18

WITHOUT PREJUDICE

Dear Office In Charge

With reference to above mentioned, attached is LOD. Please look into this matter and advise offer asap.

Thank you and best regards

Lily Leow

Tel: 64550012

Complete VMS Pte Ltd

Hsiao Tong (LKKAUTO)

From: Lily Leow <lily@completevms.com.sg>
Sent: Tuesday, 13 November 2018 11:44 AM
To: Hsiao Tong (LKKAUTO)
Subject: Re: ACCIDENT INVOLVING SLZ1747T & SLX1809J ON 21/8/18 *LKK REF: CC4/AIG18015626/Kpb3

WITHOUT PREJUDICE

Dear Hsiao Tong

With reference to your email, we accept your offer as follows:-

1. Cost of Repair (w/GST)	\$ 2,963.08
2. Loss of Rental (3days x \$100.00)	\$ 300.00
3. LTA/GIA Search Fee	\$ 7.45
TOTAL	<u>\$ 3,270.53</u>

Please send us your discharge voucher for our client to sign asap.

Thank you and best regards

Lily Leow

Tel: 64550012

Complete VMS Pte Ltd

Blk 176 Sing Ming Drive #03-14

Sin Ming Autocare Complex

Singapore 575721

E-mail: lily@completevms.com.sg

On Tue, Nov 13, 2018 at 10:24 AM Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

Without Prejudice

Hi Lily,

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 2,963.08
2. Loss of Rental (3days x \$100.00)	\$ 300.00
3. LTA/GIA Search Fee	\$ 7.45
TOTAL	<u>\$ 3,270.53</u>

Please confirm acceptance.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Our Ref: CC4/AIG18015626/Kpb3

14 SEPT 2018

DAIMLER SOUTH EAST ASIA PTE LTD

1 GATEWAY DRIVE
#15-01 WESTGATE TOWER
SINGAPORE 608531
ATTN: THE MANAGEMENT

Dear Sir/Madam,

ACCIDENT INVOLVING SLX 1809J / SLZ 1747T/ OTHERS ON 21/08/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SLZ 1747T against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be with held for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Please call us if you have further queries.

Yours faithfully,

CHEW HSIAO TONG
Case Handler
DID: 6742 3197
FAX: 6741 4108
Email: chewht@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

To: Complete VMS Pte Ltd
176, Sin Ming Drive,
#03-14, Sin Ming Autocare Complex
Singapore 575721

LETTER OF AUTHORIZATION

RE: ACCIDENT BETWEEN SLZ1747T / SLX1809J / SJY5585X (Vehicle Numbers)
ON 21/08/18 (Date of Accident) AT Bukit Timah Road PE towards
chang

1. I/We, the owner of vehicle no. SLZ1747T hereby appoint you to act for me to repair and recover damages sustained to my vehicle in the above accident from the third party driver and / or his / her insurers.
2. In this respect, I/We have authorized you to repair, correspond, negotiate and settle on my behalf, all claims against the parties involved in the subject accident. All final financial awards in my favor pertaining to the subject accident claim are to be paid to Complete VMS Pte Ltd.
3. By way of this Letter of Authorization, I/We also further authorized you to sign all Discharge Vouchers and any other related documents in settlement of the subject accident claims. I/We hereby undertake to ratify and reaffirm such signing of Discharge Vouchers and/or documents from any third party insurers by us.
4. During the settlement process with the third party insurers / drivers, you may act fully on my behalf and all negotiations and correspondences given by you to the third party insurers / driver are as if given directly from me. With regards to the settlement of the above subject accident claim, I/We agree and undertake to ratify all correspondences and negotiations given by you to the third party insurers / driver and further agree and undertake to be bound by all acts performed or carded out by you.
5. I/We understand that should the subject accident claims fail or not able to reach an amicably settlement with the third party insurers or driver, I/We will have to appointed a solicitors by way of signing a warrant to act in present of the appointed solicitor to further pursue the matter and to commence legal proceedings in Court in my/our name against the third party driver and/or his employers (if applicable). I/We further agrees that should I/We fails or disagrees to appoint a solicitors at that stage, I/We shall be fully liable for all costs incurred to you until that point of time.
6. I/We further confirm my/our understanding that I/We shall render my/our full co-operation pertaining to the settlement of the subject accident and method of repair adopted shall be in accordance to the standard practices of the industry and will be at the full discretion of you.
7. I/We hereby agree that upon settlement of the above subject accident claim, I/We are required to sign Discharge Voucher/s issued by the third party insurers. After which all settlement monies shall be used to settle all costs and fee incurred to carry out the above subject accident repairs and claims. This settlement monies shall constitute a full discharge of your payment obligation to us.
8. Any indemnity / discharge voucher signed by the workshop is without prejudice to my rights to claim for compensation for my personal injury (if any). Complete VMS Pte Ltd is only authorized to negotiate and finalized with Third Party for my property damages

Signature : 

Witness's Name & Signature : 

Name : Lee May Yin

Date : 21/08/18

Company Stamp (if applicable) : _____

Email: _____

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, COMPLETE VMS PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$2,963.08 (Repair Cost), S\$300.00 (Loss of Use/Rental), S\$7.45 (Disbursement) for vehicle no. SLZ 1747T that was damaged pursuant to the accident which occurred on 21/08/2018 (date) along BUKIT TIMAH ROAD PIE TOWARDS CHANGI (location) involving vehicle no/s SLX 1809J. This is pursuant to the inspection conducted on 28/08/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner LEE MAY YIN (the third party claimant") of vehicle no. SLZ 1747T make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".


We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLZ 1747T (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 15 (day) of November (month) 2018 (year)


Signed by appointed surveyor


Signed by "the workshop" (with chop)



This indemnity is signed without prejudice
to my rights to claim for compensation
for my personal injury.

COMPLETE VMS PTE LTD

176 Sin Ming Drive, #03-14 / 07, Sin Ming Autocare Complex, S575721
Tel: 6455 0012 Fax: 6554 0012 Email: main@completevms.com.sg
Business Reg. No. 200416180E GST Reg. No.: 200416180E



AIG ASIA PACIFIC INSURANCE PTE LTD
78 SHENTON WAY #07-16 CHARTIS BUILDING
SINGAPORE 079120

Tax Invoice : VM013865

Invoice Date : 15/11/2018
Vehicle Num. : SLZ1747T
Make/Model : VOLKSWAGEN TIGUAN COMFORTLI
Mileage(Km) :
POWO/RO# :
Ref./Remark :

S/N	Quantity	Particular	Unit Price	Amount S\$
		COST OF REPAIR AS AGREED AT		2,769.23

SingDollars : Two Thousand Nine Hundred Sbdy-Three & Cents Eight Only

Total S\$:	2,769.23
GST S\$:	193.85
Amount Due S\$:	2,963.08
	=====

Terms : 30 Days



COMPLETE VMS PTE LTD



35 Eden Grove, Singapore 539085
Co. Reg. No.: 200717924R

INVOICE

No: **2185**

To: LEE MAY YIN

c/o Complete VMS Pte Ltd

Date: 21. Sep. 2018

Vehicle No: SKV7868X

QTY	DESCRIPTION	UNIT PRICE	AMOUNT
1	Rental for 5 days	\$200.00	\$1,000.00
	27/8/2018 to 1/9/2018		
	Reference: SLZ1747T		

Cheques should be crossed and made payable to "COMPLETE LEASING PTE LTD"

TOTAL

\$1,000.00

I/ We hereby confirm the order

for COMPLETE LEASING PTE LTD

Authorized Signature & Company's Stamp

Order checked & accepted by



35 Eden Grove, Singapore 539085
Co.Reg. No.: 200717924R

SL21747T

VEHICLE RENTAL AGREEMENT

STA No: 002105

HIRER'S PARTICULAR

Name: (as in I/C) Lee May Yin

NRIC / Passport No: S1217326A

Address: _____

ADDITIONAL DRIVER'S PARTICULARS

Name: (as in I/C) Lee Wee Peng

NRIC / Passport No: S0031750J

Address: _____

REMARK:

Veh. No: 3KV7868X Replace Veh. No: _____

Mileage Out: _____ Mileage Out: _____

Out: Date 27/8/2018 Out: Date _____

Out: Time 3.45 PM Out: Time _____

RENTAL CHARGES

Daily	5	@ \$	200/-	\$ (USD) -
Monthly		@ \$		
Delivery Charges	@ \$			For
Others	@ \$			
SUB TOTAL \$				1000 -

PETROL: Empty, 1/8, 1/4, 3/8, 1/2, 5/8, 3/4, 7/8, Full

INSURANCE EXCESS PAYABLE ON CLAIM

Hirer is responsible for the first \$ 2000 - excess

for Collision / Damages to 1st party (i.e.) COMPLETE LEASING P/L vehicle (inc. windscreen) and also first \$ 2000 - excess

for Collision / Damages to 3rd party's vehicle for each and every accident / damages.

Hirer's Signature: _____

I/We agreed to the terms and conditions above, overleaf and that all information given are true & correct in all respect. My/Our driving license(s) is/are current and not disqualified from driving.

IMPORTANT

- ONLY PERSON ABOVE 23 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORIZED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- VEHICLE IS STRICTLY FOR USE IN SINGAPORE ONLY AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT FROM THE COMPANY COMPLETE LEASING PTE LTD
- IN THE EVEN OF AN ACCIDENT, THE HIRER OF AUTHORIZED DRIVER:
 - shall report all accidents involving the said vehicle to the owner immediately,
 - shall NOT admit liability or sign any settlement documents with any 3rd parties
- THIS AGREEMENT IS SUBJECT TO THE CONDITIONS PRINTED ON THE REVERSE SIDE

EXCESS:
ADDITIONAL \$2500
FOR 22 TO 27 &
ABOVE 65 YEARS OLD

DATE IN	TIME IN	CHECKED BY	SIGNATURE OF HIRER / DRIVER
<u>1/9/18</u>	<u>12.05 pm</u>		<u>[Signature]</u>

> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 27 Aug 2018 / 16:34:42

Receipt Date/Time : 27 Aug 2018 / 16:34:42

Tax Invoice/Receipt

Receipt No. : ITNET-00000-180827-001756

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SLX1809J				
As at 21 Aug 2018/00:00:01				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SLX1809J Enquiry Fee 20180827163352865589	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	xxxxxxxxxxxx5909	Credit Card: Visa/MasterCard		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	28 Aug 2018 Edit Reg		28 Aug 2018 00:00 Edit Adj Rpt	\$2,769.23 Edit Estimates	\$2,769.23 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: Daimler South East Asia Pte Ltd , Co. Reg. No.: NA									
Main Claimant: LEE MAY YIN , ID: S1217326A									
Vehicle Reg. No.: SLZ1747T		Date of Loss: 21/08/2018 00:00 - :59 [3 Months and 27 Days From LTA Reg Date (Man Yr)]							
Claim Type: TP / 0465914847SG		Policy/Cover Note No.: (Comprehensive)							
Vehicle Reg. No. (Insured): SLX1809J		Policy No. (Claimant): A29080103AVW							
		Excess:							
Repairer: COMPLETE VMS PTE LTD (HQ) 176 Sin Ming Drive #03-14 Sin Ming Autocare Complex, 575721 Sin Ming - Tel: 6455 0012									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Ler, Bernard-JQ] Bernard.JiQian.Ler@aig.com									
Claimant's Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 06/09/2018]									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> AIG_SG (29/08/2018): Request To Upload TP GIA Report 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLZ1747T (0465914847SG)
[SLX1809J]
TP
LEE MAY YIN
Aug 21 2018 12:00AM
[Daimler South East Asia Pte Ltd]
COMPLETE VMS PTE LTD

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View View in Browser	
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Letters/Correspondences							1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)				Thumbnail	Print	
1	(Draft)	Third Party Express Settlement - Payment Breakdown					Edit	

Photos/Images							3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)				Thumbnail	Print	
1	12/09/18 17:31	General View					Load JPG	
2	12/09/18 17:31	General View					Load JPG	
3	12/09/18 17:31	General View					Load JPG	
4	12/09/18 17:31	General View					Load JPG	
5	12/09/18 17:31	General View					Load JPG	
6	12/09/18 17:31	General View					Load JPG	
7	12/09/18 17:31	General View					Load JPG	
8	12/09/18 17:31	General View					Load JPG	
9	12/09/18 17:31	General View					Load JPG	
10	12/09/18 17:31	General View					Load JPG	
11	12/09/18 17:31	Odometer Reading					Load JPG	
12	12/09/18 17:31	Chassis Number					Load JPG	
13	12/09/18 17:31	Reinspection Photo					Load JPG	
14	12/09/18 17:31	Reinspection Photo					Load JPG	
15	12/09/18 17:31	Reinspection Photo					Load JPG	
16	12/09/18 17:31	Reinspection Photo					Load JPG	
17	13/11/18 10:23	Reinspection Photo					Load JPG	
18	13/11/18 10:23	Reinspection Photo					Load JPG	

Documentation							1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)				Thumbnail	Print	
1	28/08/18 14:07	EMAIL FROM AIG DD 28082018					Load PDF	
2	28/08/18 14:07	WKSP NOTICE					Load PDF	
3	30/08/18 10:14	TP ESTIMATE- MARKED					Load PDF	
4	30/08/18 10:14	TP GIA REPORT					Load PDF	
5	23/11/18 13:31	WORKSHOP INVOICE					Load PDF	
6	23/11/18 13:31	AUTHORISATION TO ACT FORM					Load PDF	
7	23/11/18 13:31	Release Voucher					Load PDF	
8	23/11/18 13:31	RENTAL RECEIPT					Load PDF	
9	23/11/18 13:31	LTA SEARCH					Load PDF	
10	23/11/18 13:31	LETTER TO OI					Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)				Thumbnail	Print	
1	29/08/18 11:36	OI GIA REPORT					Load PDF	
2	06/09/18 09:19	Status of Driving License					Load PDF	

From: OD - Reg. No: SLX1809J, Claimant: DAIMLER SOUTH EAST ASIA PTE LTD

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
<div></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer			
<small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLX1809J (Insd veh)	Model:	VOLKSWAGEN TIGUAN 1.4
	SLZ1747T (TP veh)		TSI (A)
Date of Accident:	21/08/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No		
Repair Estimate	: \$	5,500.88			
Final Repair Cost	: \$	2,963.08			
Loss of Use	: \$			days at \$0.00 per day	
Rental (if any)	: \$	300.00		3 days	
LTA / GIA Search Fee	: \$	7.45			
Others:	: \$	0.00			
	: \$				
Final Settlement Sum	: \$	3,270.53			

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ 100 _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ 0 _____ (%)

** Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	COMPLETE VMS PTE LTD	: \$	3,270.53
2)		: \$	
3)		: \$	

JOANNE LEE KHANG MIN

23 Nov
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG18015626/KPB3Q2

Date: 23/11/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

Claimant Vehicle No : SLZ1747T

Insured Vehicle No : SLX1809J

Date of Loss: 21/08/2018

Nature of Claim: TP

Claim No: 0465914847SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLZ1747T

Make & Model: VOLKSWAGEN TIGUAN, 1.4 TSI (A)

Engine No: CZE381885

Reg. Date: 25/04/2018 (Man. Year: 2018)

Chassis No: WVGZZZ5NZJW379331

Colour: Metallic Gold

Odometer: 7360 km

Engine Capacity: 1395 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 235/55 R18 Rear Tyre Size: 235/55 R18

Front Left Side: Pirelli 9 mm Rear Left Side: Pirelli 9 mm

Front Right Side: Pirelli 9 mm Rear Right Side: Pirelli 9 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,191.01	2,219.23	971.78	30.45
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,950.00	550.00	1,400.00	71.79
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	5,141.01	2,769.23	2,371.78	46.13
+ GST 7.00/7.00% (S\$)	359.87	193.85	166.02	46.13
Nett Amount (S\$)	5,500.88	2,963.08	2,537.80	46.13
+ Car Rental (3.0 x S\$100.00/day) (S\$)		300.00		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		3,270.53		

INSPECTION

Date of Assignment: 28/08/2018

Date Inspected: 28/08/2018 Inspected At:

COMPLETE VMS PTE LTD (HQ)
176 Sin Ming Drive #03-14 Sin Ming
Autocare Complex
Singapore 575721

Estimated Period of Repair: 2.0 days

Adjuster: KENNETH KONG**Manager:** CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Buckled / Dented	1,368.10 FL	*1,368.10 FL
2	1		*REAR BUMPER SPONGE	Serviceable	261.00 FL	*- FL
3	1		*REAR BUMPER REINFORCEMENT	Repair	559.72 FL	*- FL
4	1		*REAR BUMPER CENTRE INNER GARNISH	Cracked	389.70 FL	*389.70 FL
5	1		*REAR BUMPER LOWER PAD	Dented / Cut	362.58 FL	*362.58 FL
6	8		*REAR BUMPER CLIP	Necessary	86.40 FL	*86.40 FL
7	1		*REVERSE SENSOR (2 PCS)	Shoted (1 PCS ONLY)	466.26 FS	*233.13 FS

F=Franchise part, S=SpcNett, L=ListItemDisc.

Sub Total (S\$)	3,493.76	2,439.91
- List Item Discount on L Items 10.00/10.00% (S\$)	302.75	220.68
Total Parts (S\$)	3,191.01	2,219.23

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	RUST PROOFING TREATMENT	New	100.00	0.00
2	SPRAY PAINT DAMAGED AREA AFFECTED	New	900.00	250.00
3	TO KNOCK AND STRAIGHTEN REAR CHASSIS FRAME AND CHANGE ALL NECESSARY PARTS	New	950.00	300.00
Gross Labour Cost (S\$)			1,950.00	550.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >