



**Letter of Claims  
Request of direct settlement.**

We are submitting a claim on behalf of our customer Lim Ah Soon.  
NRIC S 0091380D insured of vehicle SKS24327 against  
your insured vehicle number SLC 74617. ( AlG )  
On the accident dated on 21/8/18 (ddmmyyyy) along  
AME S1 22 wing into Amk S723.

Dated this 21 (day) of 8 (month) 20 18.



Volkswagen Group Singapore  
1 Kampong Ampat  
Singapore 368314  
DID: 69223502  
HP: 93867833  
[shushi.tang@vw.com.sg](mailto:shushi.tang@vw.com.sg)

PDI TUAS

PDI TUAS

LIM AH JOON  
56 THOMSON GREEN  
Singapore, 574932  
Singapore

Phone No.  
Fax No.  
E-Mail

VAT Registration No. M20098505-2  
Tax No. 199101494Z

### Service Quote

Customer No. CV029073  
Quote No. SER/QUO/1801371  
QuoteDate 21/08/18  
Salesperson Jacqueline Yong  
Page 1

**THIS IS NOT AN OFFICIAL TAX INVOICE**

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	Golf 1.0 TSI 81 kW Trendline	866	Tang Shu Shi
License No.	VIN	Initial Registration	Sales Advisor
SKS2432T	WVWZZZAUZJW231227	26/06/18	Jacqueline Yong
Engine Code	Labor Type	Engine No.	Model Code
	1T	CHZ 940599	BQ12AZ

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P MACP LABOUR	LABOUR	3	UNIT		2,520.00
P B&P MACP PAINT	SPRAY PAINT	3	UNIT		2,400.00
P B&P DIAG	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	1	Time Un		480.00
P B&P MECH	CHECK WIRE HARNESS, ECU, S Nett	1	Time Un		280.00
	<b>Sum Labor</b>				<b>5,680.00</b>
P 5G0807305D	REINFORCEMENT Use Predecessor 5G0807305B	1	Pieces		748.02
P 5G0945093AH	LHR INNER TAIL LIGHT	1	Pieces		604.74
P 5G0945095Q	LHR OUTER TAIL LIGHT	1	Pieces		633.23
P 5G0945105C	RHR REFLECTOR	1	Pieces		97.34
P 5G6807393	LHR BUMPER BRACKET	1	Pieces		46.13
P 5G6807393A	LHR TAILLIGHT BRACKET	1	Pieces		46.13
P 5G6807394	RHR BUMPER BRACKET	1	Pieces		46.13
P 5G6807394A	RHR TAILLIGHT BRACKET	1	Pieces		46.13
P 5G6807417BQGRU	REAR BUMPER	1	Pieces		1,149.75
P 5G6807568Q 9B9	SPOILER	1	Pieces		341.82
P 5G6807863C	REAR BUMPER CENTRE BRACK	1	Pieces		105.80
P WHT005263	POP-RIVET	3	Pieces		5.09
P WHT009007	RIVET	1	Pieces		1.11
	<b>Sum carried forward</b>				<b>9,551.38</b>

Payments to: - BBN: - Acc.-No...:

**PDI TUAS**

PDI TUAS

LIM AH JOON  
56 THOMSON GREEN  
Singapore, 574932  
Singapore

Phone No.  
Fax No.  
E-Mail

VAT Registration No. M20098505-2  
Tax No. 199101494Z

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SKS2432T	WVWZZZAUZJW231227	26/06/18	Jacqueline Yong	
<b>Engine Code</b>	<b>Labor Type</b>	<b>Engine No.</b>	<b>Model Code</b>	
	1T	CHZ 940599	BQ12AZ	
			<b>Continued</b>	<b>9,551.38</b>
<b>Sum Item</b>				<b>3,871.38</b>
			<b>Sum Labor</b>	<b>5,680.00</b>
			<b>Sum Item</b>	<b>3,871.38</b>
			<b>Total SGD</b>	<b>9,551.38</b>
			7% GST	9,551.38 668.64
			<b>Total SGD Incl. GST</b>	<b>10,220.02</b>

**Explanations**

P = Proportionately Charged

**Payment Terms** No Credit

Payments to: - BBN: - Acc.-No...

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	21/08/2018 16:11
Date Of Accident	21/08/2018 15:15
Exact Location Of Accident	AMK ST 22 TURNING INTO AMK ST 23
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKS2432T
<b>Insured/Policyholder</b>	
Name Of Registered Owner	LIM AH JOON
NRIC No	S0091380D
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-83453213
Alternative Phone No	OFFICE-83453213

### Vehicle Particulars

Manufacturer	VOLKSWAGEN
Model	GOLF 1.0 TSI 81 KW TRENDLINE
Exact Purpose for which vehicle was being used at time of accident	PRIVATE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	A 29087224 AVW
Cover Note Number	

### Driver

Name of Driver	LIM AH JOON
NRIC No	S0091380D
Date Of Birth	21/01/1948
Occupation	OUTDOOR
Date Of Driving Pass	23/08/1976
Driving Experience	41 YEARS AND 11 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-83453213
Fax Number	
Contact Number	OFFICE-83453213
Email Address	NOEMAIL

Address	56 THOMSON GREEN
Postcode	574932
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : THOH CHEE YONG
	GENDER: : MALE

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

REFER TO SKETCH PLAN

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLC7461Z
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	SOO TECK KONG
NRIC/Passport Number	S7513807E
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

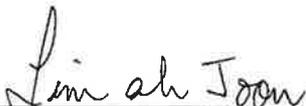
**SKETCH PLAN**

**IMPORTANT NOTICE**

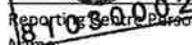
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2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
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5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

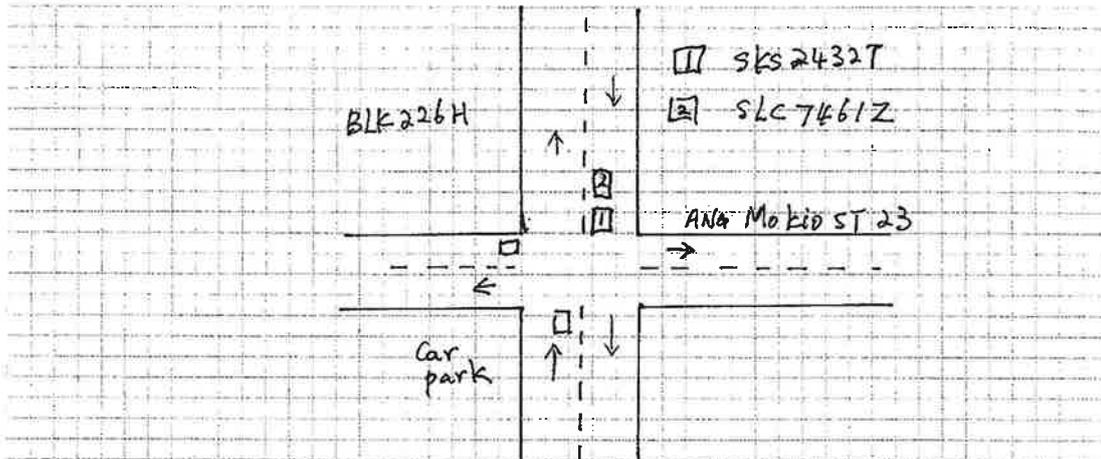
  
Policyholder's Signature  
Date & Time:

\_\_\_\_\_  
Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

  
Reporting Centre Personnel's Signature  
Name:   
NRIC/FIN No.:   
21/8/2018

Sketch Plan #2 Pg. 1

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 21/8/2018 @ 3.15 pm, I WAS driving along Amk ST 22, I slow down to turn right into the car park as there was a vehicle coming out I came to a stop. suddenly SLC 7461Z bang me from behind.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

*Lim Ah Joon*

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:



Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

REPUBLIC OF SINGAPORE DRIVING LICENCE

License Number: **S0091380D**

Name: **LIM AH JOON**

Birth Date: **21 Jan 1948**

Issue Date: **24 Jun 2003**

1000592069H




REPUBLIC OF SINGAPORE

IDENTITY CARD NO. **S0091380D**

Name: **LIM AH JOON**

**林雅蓉**

Race: **CHINESE**

Date of Birth: **21-01-1948**

Sex: **F**

Country of Birth: **CHINA**

S0091380D




YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class	Description	PASS DATE
Class 3	Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms	23 Aug 1976

NP 428A

Licence No. **S0091380D**



0185681



NRIC No. **S0091380D**

Blood Group: **A+**

Date of Issue: **13-12-1991**

**56 THOMSON GREEN**  
**SINGAPORE 574932**

NRIC No. **S0091380D** Date: **14-01-2001** No: **33-11840**





**MSIG**

MSIG Insurance (Singapore) Pte. Ltd.  
4 Shenton Way, # 21-01, SGX Centre 2, Singapore 068807  
Tel +65 6827 7888, Fax +65 6827 7800  
Co. Reg. No. 200412212G GST Reg. No. 20-0412212G

## Certificate of Insurance

ROAD TRANSPORT ACT 1987 (MALAYSIA)  
THE MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (FEDERATION OF MALAYSIA)  
THE MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CAP. 189 OF THE REVISED EDITION)  
(REPUBLIC OF SINGAPORE)  
THE MOTOR VEHICLES (THIRD-PARTY RISK AND COMPENSATION) RULES, 1996 EDITION (REPUBLIC OF SINGAPORE)  
OR ANY AMENDMENT, ACT OR ACTS PASSED IN SUBSTITUTION THEREOF.

Form M.X.1  
Individual Ownership

**VW DRIVEEASY**  
**Comprehensive**

Certificate No. A 29087224 AVW

Excess : SGD500  
Windscreen Excess : SGD100

**1. Index Mark and Registration Number of Vehicle**

SKS2432T

**2. Name of Policyholder**

Lim Ah Joon

**3. Effective Date of the Commencement of Insurance for the purposes of the Act**

26/06/2018

**4. Date of Expiry of Insurance**

25/06/2019

**5. Persons or Classes of Persons entitled to drive\***

Lim Ah Joon

Any other person provided he is driving on the Policyholder's order or with the Policyholder's permission.

\* Provided that the person driving is permitted in accordance with the licensing or other laws or laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

**6. Limitations as to use\***

Use only for social domestic and pleasure purposes and for the Policyholder's business.

The Policy does not cover use for hire or reward racing pace-making reliability trial speed-testing the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

**PLEASE NOTE ALL CLAIMS RELATED REPAIR MUST BE CARRIED OUT AT VOLKSWAGEN CENTRE SINGAPORE.**

This Certificate is not transferable to a new owner of the vehicle. If for any reason the Policy is terminated during its currency, the Certificate must be returned to the Insurer within 7 days of the termination or if the Certificate has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189).

I/WE HEREBY CERTIFY that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia) or any Amendment, Act or Acts passed in substitution thereof.

**MSIG Insurance (Singapore) Pte. Ltd.**

Approved Insurers

for Chief Executive Officer