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Loss of Use (LOU):   SS   (S   x   days)	P Jalenta
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Loss of Use (LOU):   SS   (S   x   days)	
Loss of Use (LOU):   S\$ (\$ x days)	2) Report Format: 1P 3) Survey fee: 5.320 ₹\$20
Loss of Use (LOU):   SS   (S   x   days)	2) Report Format P
Loss of Use (LOU):   SS   (S   x   days)	2) Report Format 1P 3) Survey fee: 5 320 ₹\$20

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rem	Date: 31.082018	Veh No: 5 446 /	Y Yr Regn: 7018 MAR
stimated Cost	250 M 20 100	Type: M.Gar / M.Cycle / Bus	Van / Lorry / Taxi / Prime Mover /
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a Inspect Vehicle No:	9 440m	Make Volksnack	on 5 HARPON 2-0 ac 1984
it Workshop m/s	Volkswagen	Colour Brown	A/C. Insured / Std / NI / NA
ď	DU -7 Alexandra Rd	Sp.Reading 3574	T/Radio: Insured / Std / NI / NA
nsured:		Eng/No:	
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(Client's Record)		Brake: Horde / Jammed /	Leaked / Burnt or
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#### PDI TUAS

PDI TUAS

GERALD BALENDRAN SINGHAM 100 CLEMENCEAU AVENUE NORTH #14-111 Singapore, 229491 Singapore

Phone No. Fax No. E-Mail

VAT Registration No. M20098505-2 199101494Z Tax No.

# Service Quote

Customer No.

CV040360

Quote No.

SER/QUO/1801409

QuoteDate

27/08/18

Salesperson

Andre Koh

Page

THIS IS NOT AN OFFICIAL TAX INVOICE

Make Volkswagen Passeng Sharan GP 2.0 TSI HL LOW

Model Description

Mileage

Service Advisor Kong Charmaine

License No. S440M

WVWZZZ7NZJV016855

Initial Registration 29/03/18

Sales Advisor Andre Koh

**Engine Code** 

Labor Type

Engine No. DED 020551 Model Code 7N24MY

	No.	Description	Qty.	UoM	Unit Price		Amount
D	B&P ALEX LABOUR	LABOUR	4	UNIT		1680	3 340 00
D	B&P ALEX PAINT	SPRAY PAINT		UNIT			3.200.00
	B&P DIAG	PROGRAMMING & CALIBRATION				1600	
-	BAP DIAG	COMPULSORY TO DO AFTER AC		Time Un			480.00
P	B&P MECH	CHECK WIRE HARNESS, ECU, S Nett	1	Time Un			280.00
		Sum Labor					7,320.00
			127			y*	7
Р	7N0805912B	WHEEL HOUS	1	Pieces		Into 1	131.43
P	7N0807184A	BUMPER BRACKET RH	1	Pieces			22.38
P	7N0807217J GRU	FRT BUMPER COVER	1	Pieces		50	1.107.09
P	7N0807724	BUMPER SUPP PART RH	- 1	Pieces		W M	7 22.83
Р	7N0821022B	FENDER RHF Use Predecessor 7N0821022A	1	Pieces		N- repa	663.64
Р	7N0919493	SENSOR BRACKET	2	Pieces		N	27.12
P	7N0919493A	SENSOR BRACKET		Pieces		AL	28.72
P	7N0919493B GRU	SENSOR BRACKET	1	Pieces		461	18.56
P	7N0919494B GRU	SENSOR BRACKET	1	Pieces		Me	18.56
P	D 180KU2A1	2KADHESIVE	1	Pieces		٨٠	69.11
P	D 822150A1	BONDAGENT	1	Pieces			49.44

#### PDI TUAS

**POITUAS** 

GERALD BALENDRAN SINGHAM 100 CLEMENCEAU AVENUE NORTH #14-111

Singapore, 229491 Singapore

Phone No. Fax No:

E-Mail

VAT Registration No. M20098505-2

Tax No.

199101494Z

# Service Quote

Customer No.

CV040360

Quote No.

SER/QUO/1801409

QuoteDate Salesperson 27/08/18 Andre Koh

Page

THIS IS NOT AN OFFICIAL TAX INVOICE

Make

Volkswagen Passeng

License No.

S440M

Sharan GP 2.0 TSI HL LOW

Model Description

WVWZZZ7NZJV016855

**Engine Code** 

Labor Type

Mileage

Initial Registration 29/03/1B

Engine No. DED 020551 Service Advisor

Kong Charmaine Sales Advisor Andre Koh

Model Code 7N24MY

Continued

9,478.88

2,158.88

7,320.00

Sum Item

Sum Labor Sum Item

2,158.88

SGD

9,478.88

9,478.88 663.52

Total SGD Incl. GST

10,142.40

Explanations

P = Proportionately Charged

Payment Terms

No Credit

Third pany survey of this "Visit and Projection" basis

 Supplementary III and the manufacture and and in subject to find you will be for the party

Acknowledge 2 by Former's

For your of the second of the

Payments to:

- BBN - Acc.-No...

#### Poh Kin (LKKAuto)

From:

Poh Kin (LKKAuto)

Sent:

Thursday, 20 September 2018 3:56 PM

To:

'Kong, Charmaine (VWG Singapore)'

Cc:

Hsiao Tong (LKKAuto); Admin A

Subject:

RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING \$440M & SDQ71H ON

24.8.18 \*\*\* LKK REF: CC3/AIG18015620/T1fa3

Importance:

High

Our Ref:

CC3/AIG18015620/R1fa3

Your Ref:

S 440M

Dear Charmaine.

## ROAD TRAFFIC INVOLVING VEHICLE SDQ 71H AND S 440M ALONG NEWTON CIRCUS ROUNDABOUT ON 24/08/2018

We refer to the above matter.

We have reviewed the circumstances of the incident and we are of the opinion that your driver is more liable by inched out from side road and your driver should not move into yellow box as the traffic light was green for vehicle along the main road.

In view of this, we regret to inform you that we are unable to look into your claim.

Should you have further evidence to prove otherwise, please send us a copy for our review.

#### Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Pava Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LKK Save the Earth Print only when necessary

#### Poh Kin (LKKAuto)

From: Wui, Shawnkaijye <Shawnkaijye.Wui@aig.com>

Sent: Thursday, 20 September 2018 10:07 AM

To: Poh Kin (LKKAuto)
Cc: Hsiao Tong (LKKAuto)

Subject: RE: seek comments/instruction; ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS.

SDQ 71H(OI) AND S440M(TP) ALONG NEWTON CIRCLE ROUNDABOUT ON

24/08/2018.

Dear Poh Kin,

Please rejected TP claim.

Thanks and Regards, Shawn Wui AIG Complex Claims Examiner Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way, #08-16, Singapore 079120

Tel +(65) 6419 1959 | Fax +(65) 6835 7416

Shawnkaijye.Wui@aig.com | www.aig.com.sg

#### IMPORTANT NOTICE

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.

From: Poh Kin (LKKAuto) [mailto:pohkin@lkkauto.com]

Sent: Thursday, September 20, 2018 9:56 AM

To: Wui, Shawnkaijye Cc: Hsiao Tong (LKKAuto)

Subject: RE: seek comments/instruction; ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SDQ 71H(OI) AND

S440M(TP) ALONG NEWTON CIRCLE ROUNDABOUT ON 24/08/2018.

Importance: High

Dear shawn,

Attached herewith the video footage for your kind attention.

## Poh Kin (LKKAuto)

From:

Poh Kin (LKKAuto)

Sent:

Thursday, 20 September 2018 9:29 AM

To:

'Shawnkaijye.Wui@aig.com'

Cc:

Hsiao Tong (LKKAuto)

Subject:

seek comments/instruction; ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SDQ

71H(OI) AND S440M(TP) ALONG NEWTON CIRCLE ROUNDABOUT ON 24/08/2018. IMG-1079.JPG; IMG-1081.JPG; IMG-1082.jpg; WhatsApp Image 2018-08-25 at

Attachments:

10.56.09(1).jpeg; WhatsApp Image 2018-08-25 at 10.56.09(2).jpeg; WhatsApp Image 2018-08-25 at 10.56.09(3).jpeg; WhatsApp Image 2018-08-25 at 10.56.09(4).jpeg; WhatsApp Image 2018-08-25 at 10.56.09(5).JPG; Newton Circus - Google Maps-

Direction of Ol.pdf

oiOur Ref: CC3/AIG18015620/R1fa3

Your Ref: 5247075938SG

Dear Shawn,

# ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SDQ 71H(OI) AND S440M(TP) ALONG NEWTON CIRCLE ROUNDABOUT ON 24/08/2018.

We refer to the above matter.

TP driver reported that he was driving along the middle lane of Clemenceau Avenue North(side road), when traffic light turn green, he inched forward as his cars infront move forward, TP driver alleged our Insured not in 3rd or 4th lane(assumed he alleged OI come from 2<sup>nd</sup> lane from right), our insured move in to 3<sup>rd</sup> lane as 3<sup>rd</sup> lane was empty. He was practically stationary and felt our insured was inched too close and collided into his front fender and bumper. TP has no CCTV, only have accident scene photo(attached).

Our insured reported that he was driven along 3rd lane(total 4 lane) from right of Newton Circle roundabout, traffic light was in Insured favor, while crossing the yellow box, suddenly, a car came out from side road (Clemenceau Avenue North) and collided into his left portion of his vehicle.

Accident occurred in 3rd lane(total 4 lane) from right of Newton Circle roundabout after the yellow box.

Our Insured driven along 3<sup>rd</sup> lane from right of Newton Circle roundabout(OI video footage proof that) has the right of way as our insured on the main road. TP inched out from side road(Clemenceau Avenue North). TP should not move into yellow box as the traffic light was green for vehicle along the main road.

Given the above, we will like to propose to reject the claim.

Below link only show OI was travelling along the 3rd lane from right along Newton Circle Roundabout. (not capture accident occur)

https://onedrive.live.com/?authkey=%21AKNIcjjw%5FIJH95I&cid=B147813824F12F67&id=B147813824F12F67%211728 &parld=B147813824F12F67%211257&o=OneUp

For your instruction or advice please.

Thank you.

Merimen e-Claims Page 1 of 1

# ...CLAIM SUBFOLDER...(Pending for Survey Report) Revoked / No settlement

Case	Notified	Est Submitted	Ad) Assigned	Adj Rpt	Adj	Submitted	Ins Auth ed	Status	
Main	28 Aug 2018 Edit Reg		28 Aug 2018 00:00 Edit Adj Rpt	S\$6,044.62 Edit Estimat	1 1	5,044.62 lew Rpt		Pending Report Cancel C	for Survey
	Main	T R	eference	Claim	Details		Documents		Show All
CLAIM SU	BFOLDER DE	TAILS				[Created	oy adjuster]		
Insured:	Kuek Sier	Klang, ID: S6	927171E						
Main Claimant:	GERALD I	IALENDRAN SIN	GHAM, ID: S1503	36233					
Vehicle Reg No.:	S440M Date of Loss: 24/08/2018 19:00 - :59 [4 Months and 26 Days From LTA Reg Date (Man						e (Man Yr)]		
Claim Type	Bellev (Peupe								
Vehicle Reg No. (Insured):	SDQ71H	SDQ71H			ry No. imant):				
				Exc		1			
Repairer:	Volkswag	en Centre Singa	pore (HQ) 247 Alex	kandra Road, 15	9934 Alex	andra - Tel:	63057288		
Handling Insurer:	AIG Asia	Pacific Insuranc	e Pte. Ltd. (Expre	ss) - Tel: 65-64	19-3000	[Handled b	Wul, Shawn-K	] Shawnkaijy	e.Wui@aig.co
Claimant's Insurer:	MSIG Ins	urance (Singapo	re) Pte. Ltd. (HQ)	- Tel: +65 682	7888				
Adjuster:	LKK Auto	Consultants Pte	Ltd (HQ) - Tel: 62	56-3561 [Har	idled by M	OHD RASU	.] [Final Rpt	t due 06/09	/2018]
ASSOCIAT	ED MAIL RE	CEIVED					View	w All Com	pose Case Mai
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Interest to	CIATED TAS	ks⊟				View All   S	earch Tasks   Co	reate New Tasi	Complete

Merimen e-Claims Page 1 of 2

#### Claim Documents

\*S440M (5247075938SG)

[SDQ71H]

TP

GERALD BALENDRAN SINGHAM
Aug 24 2018 7:00PM

[Kuek Siew Kiang]

Volkswagen Centre Singapore

- Di	pload Documents Up	pload Photos Compose New Letter Upload Video Upload Audio	View	View in Brows	ser v
Pho	otos/Images		3 per p	page 💟	V
Νo	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Prin
1	20/09/18 16:06	Odometer Reading	0	Load JPG	80
2	20/09/18 16:06	Chassis Number	0	Load JPG	V
3	20/09/18 16:06	General View	0	Load JPG	2
4	20/09/18 16:06	General View	0	Load JPG	V
5	20/09/18 16:06	General View	0	Load JPG	<b>√</b>
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8	20/09/18 16:06	General View	0	Load 3PG	50
9	20/09/18 16:06	General View	0	Load JPG	V
10	20/09/18 16:06	General View	0	Load JPG	[2]
11	20/09/18 16:06	General View	0	Load 3PG	V
12	20/09/18 15:06	General View	0	Load JPG	<b>V</b>
13	20/09/18 16:06	General View	0	Load JPG	V
14	20/09/18 16:06	General View	0	Load JPG	V
15	20/09/18 16:06	General View	0	Load JPG	12
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29	20/09/18 16:06	General View	0	Load 3PG	100
Doc	cumentation		1 per j	age 💟	52
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	28/08/18 13:20	NOTIFICATION FROM WORKSHOP + TP ESTIMATE + TP GIA REPORT	0	Load PDF	
2	04/09/18 10:42	TP ESTIMATE - MARKED	0	Load PDF	But
No 1	Finalized On 28/08/18 16:20	AIG Asia Pacific Insurance Pte. Ltd. (SG)	0	Thumbnail Load PDF	Print

Page 2 of 2

## **Documents Checklist**

DOCUMENTS CHECKLIST	Reset Save Print
There are no document checklists configured.	
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	
	^
	¥
Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.	

## LKK Auto Consultants Pte Ltd (Co.Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

### VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CC3/AIG18015620/R1FA3Q2

Date:

03/10/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

2100300051

Claimant Vehicle

S440M

Insured Vehicle No:

SDQ71H

No: Date of Loss:

24/08/2018

Nature of Claim:

TP

Claim No: 5247075938SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

S440M

Make & Model:

VOLKSWAGEN SHARAN, 2.0 TSI (A)

Engine No:

DED020551

Reg. Date: Colour

29/03/2018 (Man. Year: 2017)

Chassis No: Odometer:

WVWZZZ7NZJV016855 3574 km

Engine Capacity:

1984 cc

Market Value/New Car Price: N/A

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable): CONDITION OF TYRES

Yes Engine Modification:

Pre-accident Condition: No

Front Tyre Size: Front Left Side:

225/50 R17 Continental 6 mm

Rear Tyre Size: Rear Left Side:

225/50 R17 Continental 6 mm

Front Right Side:

Continental 6 mm

Rear Right Side:

Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,158.88	2,004.62	154.26	7.15
Miscellaneous Items	0.00	0.00	0.00	
Labour	7,320.00	4,040.00	3,280.00	44.81
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	9,478.88	6,044.62	3,434.26	36.23
+ GST 7.00/7.00% (S\$)	663.52	423.12	240.40	36.23
Nett Amount (S\$)	10,142.40	6,467.74	3,674.66	36.23

INSPECTION

Date of Assignment:

28/08/2018

Date Inspected:

31/08/2018 Inspected At:

Global Sum Settlement (S\$)

0.00

Volkswagen Centre Singapore (HQ)

247 Alexandra Road

Singapore 159934

Estimated Period of Repair:

4.0 days

Adjuster: MOHD RASUL

Manager:

Chong Poh Kin

Adjuster Report Page 2 of 4 NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded. https://singapore.merimen.com/claims/index.cfm?fusebox=MTRadjuster&fuseaction=gen\_... 3/10/2018

# REPAIR DETAILS

# Recommended Parts

No.	Qty Pa	rt No.	Particulars	Condition	Repairer's	Amount
1	1		*WHEEL HOUS	Not Necessary	131.43FS	*-FS
2	1		*BUMPER BRACKET RH	Necessary	22.38 FS	*22.38 FS
3	1		*FRT BUMPER COVER	Scratched	1,107.09 FS	*1,107.09FS
4	1		*BUMPER SUPP PART RH	Not Necessary	22.83 FS	*-FS
5	1		*FENDER RHF	Necessary	663.64 FS	*663.64 FS
6	2		*SENSOR BRACKET	Necessary	27.12 FS	*27.12FS
7	2		*SENSOR BRACKET	Necessary	28.72 FS	*28.72 FS
8	1		*SENSOR BRACKET	Necessary	18.56 FS	*18.56 FS
9	1		*SENSOR BRACKET	Necessary	18.56 FS	*18.56 FS
10	1		*2KADHESIVE	Necessary	69.11 FS	*69.11FS
11	1	C=Cookie	*BONDAGENT	Necessary	49.44 FS	*49.44 FS
F-F1#	inchise part.	o-apone	ni.	Total Parts (S\$)	2,158.88	2,004.62

Report was unsubmitted during this print-out.

Adjuster Report Page 4 of 4

# Recommended Miscellaneous Items

There are no new miscellaneous items selected.

# Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	LABOUR	New	3,360.00	1,680.00
2	SPRAY PAINT	New	3,200.00	1,600.00
3	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	New	480.00	480.00
4	CHECK WIRE HARNESS ,ECU,S	New	280.00	280.00
	Gross Labo	our Cost (S\$)	7,320.00	4,040.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >