





## PDI TUAS

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GERALD BALENDRAN SINGHAM  
100 CLEMENCEAU AVENUE NORTH  
#14-111  
Singapore, 229491  
Singapore

Phone No.  
Fax No.  
E-Mail

VAT Registration No. M20098505-2  
Tax No. 199101494Z

## Service Quote

Customer No. CV040360  
Quote No. SER/QUO/1801409  
QuoteDate 27/08/18  
Salesperson Andre Koh  
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

<b>Make</b> Volkswagen Passeng	<b>Model Description</b> Sharan GP 2.0 TSI HL LOW	<b>Mileage</b> 0	<b>Service Advisor</b> Kong Charmaine
<b>License No.</b> S440M	<b>VIN</b> WVWZZZ7NZJV016855	<b>Initial Registration</b> 29/03/18	<b>Sales Advisor</b> Andre Koh
<b>Engine Code</b>	<b>Labor Type</b> 10	<b>Engine No.</b> DED 020551	<b>Model Code</b> 7N24MY

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P ALEX LABOUR	LABOUR	4	UNIT		1680 3,360.00
P B&P ALEX PAINT	SPRAY PAINT	4	UNIT		1600 3,200.00
P B&P DIAG	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	1	Time Un		480.00
P B&P MECH	CHECK WIRE HARNESS, ECU, S Nett	1	Time Un		280.00
	<b>Sum Labor</b>				7,320.00
P 7N0805912B	WHEEL HOUS	1	Pieces		131.43
P 7N0807184A	BUMPER BRACKET RH	1	Pieces		22.38
P 7N0807217J GRU	FRT BUMPER COVER	1	Pieces		1,107.09
P 7N0807724	BUMPER SUPP.PART RH	1	Pieces		22.83
P 7N0821022B	FENDER RHF	1	Pieces		663.64
	Use Predecessor 7N0821022A				
P 7N0919493	SENSOR BRACKET	2	Pieces		27.12
P 7N0919493A	SENSOR BRACKET	2	Pieces		28.72
P 7N0919493B GRU	SENSOR BRACKET	1	Pieces		18.56
P 7N0919494B GRU	SENSOR BRACKET	1	Pieces		18.56
P D 180KU2A1	2KADHESIVE	1	Pieces		69.11
P D 822150A1	BONDAGENT	1	Pieces		49.44
Sum carried forward					9,478.88

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<b>Make</b>	<b>Model Description</b>	<b>Mileage</b>	<b>Service Advisor</b>
Volkswagen Passeng	Sharan GP 2.0 TSI HL LOW	0	Kong Charmaine
<b>License No.</b>	<b>VIN</b>	<b>Initial Registration</b>	<b>Sales Advisor</b>
S440M	WVWZZZ7NZJV016855	29/03/18	Andre Koh
<b>Engine Code</b>	<b>Labor Type</b>	<b>Engine No.</b>	<b>Model Code</b>
	10	DED 020551	7N24MY

Continued 9,478.88

Sum Item 2,158.88

Sum Labor 7,320.00  
Sum Item 2,158.88

Total SGD 9,478.88  
7% GST 663.52  
Total SGD Incl. GST 10,142.40

### Explanations

P = Proportionately Charged

**Payment Terms** No Credit

LIK Auto Consultants hereby notify the Registered as follows:

- To resurvey and/or spray painting
- To display damaged parts during resurvey
- Parts prices are based on market value
- Third party survey is on a "Mutual Proportion" basis
- No illegal refund/return is allowed
- Supplementary services must be requested and paid
- is subject to the terms and conditions of the company

Acknowledged by Customer

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Payments to: - BBN - Acc.-No.:

Rasul  
Hp 90010068  
4-5 days  
31/08/18 @ 1500hrs

## Poh Kin (LKKAuto)

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**From:** Poh Kin (LKKAuto)  
**Sent:** Thursday, 20 September 2018 3:56 PM  
**To:** 'Kong, Charmaine (VWG Singapore)'  
**Cc:** Hsiao Tong (LKKAuto); Admin A  
**Subject:** RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING S440M & SDQ71H ON 24.8.18 \*\*\* LKK REF: CC3/AIG18015620/T1fa3

**Importance:** High

Our Ref: CC3/AIG18015620/R1fa3  
Your Ref: S 440M

Dear Charmaine,

### ROAD TRAFFIC INVOLVING VEHICLE SDQ 71H AND S 440M ALONG NEWTON CIRCUS ROUNDABOUT ON 24/08/2018

We refer to the above matter.

We have reviewed the circumstances of the incident and we are of the opinion that your driver is more liable by inched out from side road and your driver should not move into yellow box as the traffic light was green for vehicle along the main road.

In view of this, we regret to inform you that we are unable to look into your claim.

Should you have further evidence to prove otherwise, please send us a copy for our review.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Poh Kin, Chong (Mr)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2132 | email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

**Poh Kin (LKKAUTO)**

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**From:** Wui, Shawnkaijye <Shawnkaijye.Wui@aig.com>  
**Sent:** Thursday, 20 September 2018 10:07 AM  
**To:** Poh Kin (LKKAUTO)  
**Cc:** Hsiao Tong (LKKAUTO)  
**Subject:** RE: seek comments/instruction; ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SDQ 71H(OI) AND S440M(TP) ALONG NEWTON CIRCLE ROUNDABOUT ON 24/08/2018.

Dear Poh Kin,

Please rejected TP claim.

Thanks and Regards,  
**Shawn Wui**  
**AIG**  
Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way, #08-16, Singapore 079120

Tel +(65) 6419 1959 | Fax +(65) 6835 7416

[Shawnkaijye.Wui@aig.com](mailto:Shawnkaijye.Wui@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

**IMPORTANT NOTICE**

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---

**From:** Poh Kin (LKKAUTO) [mailto:pohkin@lkkauto.com]  
**Sent:** Thursday, September 20, 2018 9:56 AM  
**To:** Wui, Shawnkaijye  
**Cc:** Hsiao Tong (LKKAUTO)  
**Subject:** RE: seek comments/instruction; ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SDQ 71H(OI) AND S440M(TP) ALONG NEWTON CIRCLE ROUNDABOUT ON 24/08/2018.  
**Importance:** High

Dear shawn,

Attached herewith the video footage for your kind attention.

## Poh Kin (LKKAUTO)

---

**From:** Poh Kin (LKKAUTO)  
**Sent:** Thursday, 20 September 2018 9:29 AM  
**To:** 'Shawnkaijie.Wui@aig.com'  
**Cc:** Hsiao Tong (LKKAUTO)  
**Subject:** seek comments/instruction; ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SDQ 71H(OI) AND S440M(TP) ALONG NEWTON CIRCLE ROUNDABOUT ON 24/08/2018.  
**Attachments:** IMG-1079.JPG; IMG-1081.JPG; IMG-1082.jpg; WhatsApp Image 2018-08-25 at 10.56.09(1).jpeg; WhatsApp Image 2018-08-25 at 10.56.09(2).jpeg; WhatsApp Image 2018-08-25 at 10.56.09(3).jpeg; WhatsApp Image 2018-08-25 at 10.56.09(4).jpeg; WhatsApp Image 2018-08-25 at 10.56.09(5).JPG; Newton Circus - Google Maps-Direction of OI.pdf

oiOur Ref: CC3/AIG18015620/R1fa3

Your Ref: 5247075938SG

Dear Shawn,

### **ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SDQ 71H(OI) AND S440M(TP) ALONG NEWTON CIRCLE ROUNDABOUT ON 24/08/2018.**

We refer to the above matter.

TP driver reported that he was driving along the middle lane of Clemenceau Avenue North(side road), when traffic light turn green, he inched forward as his cars in front move forward, TP driver alleged our Insured not in 3<sup>rd</sup> or 4<sup>th</sup> lane(assumed he alleged OI come from 2<sup>nd</sup> lane from right), our insured move in to 3<sup>rd</sup> lane as 3<sup>rd</sup> lane was empty. He was practically stationary and felt our insured was inched too close and collided into his front fender and bumper. TP has no CCTV, only have accident scene photo(attached).

Our insured reported that he was driven along 3<sup>rd</sup> lane(total 4 lane) from right of Newton Circle roundabout, traffic light was in Insured favor, while crossing the yellow box, suddenly, a car came out from side road (Clemenceau Avenue North) and collided into his left portion of his vehicle.

Accident occurred in 3<sup>rd</sup> lane(total 4 lane) from right of Newton Circle roundabout after the yellow box.

Our Insured driven along 3<sup>rd</sup> lane from right of Newton Circle roundabout(OI video footage proof that) has the right of way as our insured on the main road. TP inched out from side road(Clemenceau Avenue North). TP should not move into yellow box as the traffic light was green for vehicle along the main road.

**Given the above, we will like to propose to reject the claim.**

Below link only show OI was travelling along the 3<sup>rd</sup> lane from right along Newton Circle Roundabout. (not capture accident occur)  
<https://onedrive.live.com/?authkey=%21AKNlcjw%5FIJH95I&cid=B147813824F12F67&id=B147813824F12F67%211728&parId=B147813824F12F67%211257&o=OneUp>

For your instruction or advice please.

Thank you.

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

Revoked / No settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	28 Aug 2018 <a href="#">Edit Reg</a>		28 Aug 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>\$56,044.62</b> <a href="#">Edit Estimates</a>	<b>\$56,044.62</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured: <b>Kuek Siew Kiang</b> , ID: S6927171E									
Main Claimant: <b>GERALD BALENDRAN SINGHAM</b> , ID: S1503623J									
Vehicle Reg. No.: <b>S440M</b>		Date of Loss: 24/08/2018 19:00 - :59 [4 Months and 26 Days From LTA Reg Date (Man Yr)]							
Claim Type: <b>TP / 5247075938SG</b>		Policy/Cover Note No.: 2100300051 (Comprehensive)							
Vehicle Reg. No. (Insured): <b>SDQ71H</b>		Policy No. (Claimant): A29077768AVW							
		Excess:							
Repairer: <b>Volkswagen Centre Singapore (HQ)</b> 247 Alexandra Road, 159934 Alexandra - Tel: 63057288									
Handling Insurer: <b>AIG Asia Pacific Insurance Pte. Ltd. (Express)</b> - Tel: 65-6419-3000 ... [Handled by <b>Wui, Shawn-KJ</b> ] Shawnkaijye.Wui@aig.com									
Claimant's Insurer: <b>MSIG Insurance (Singapore) Pte. Ltd. (HQ)</b> - Tel: +65 6827 7888									
Adjuster: <b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>MOHD RASUL</b> ] ... <b>[Final Rpt due 06/09/2018]</b>									
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									



## Claim Documents

**\*S440M (5247075938SG)  
[SDQ71H]**

**TP**

**GERALD BALENDRAN SINGHAM**

**Aug 24 2018 7:00PM**

**[Kuek Siew Kiang]**

**Volkswagen Centre Singapore**

<a href="#">Upload Documents</a>			<a href="#">Upload Photos</a>			<a href="#">Compose New Letter</a>			<a href="#">Upload Video</a>			<a href="#">Upload Audio</a>			<b>View</b> <a href="#">View in Browser</a>		
<b>Photos/Images</b>															3 per page		<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail	Print	
1	20/09/18 16:06	Odometer Reading													Load JPG	<input checked="" type="checkbox"/>	
2	20/09/18 16:06	Chassis Number													Load JPG	<input checked="" type="checkbox"/>	
3	20/09/18 16:06	General View													Load JPG	<input checked="" type="checkbox"/>	
4	20/09/18 16:06	General View													Load JPG	<input checked="" type="checkbox"/>	
5	20/09/18 16:06	General View													Load JPG	<input checked="" type="checkbox"/>	
6	20/09/18 16:06	General View													Load JPG	<input checked="" type="checkbox"/>	
7	20/09/18 16:06	General View													Load JPG	<input checked="" type="checkbox"/>	
8	20/09/18 16:06	General View													Load JPG	<input checked="" type="checkbox"/>	
9	20/09/18 16:06	General View													Load JPG	<input checked="" type="checkbox"/>	
10	20/09/18 16:06	General View													Load JPG	<input checked="" type="checkbox"/>	
11	20/09/18 16:06	General View													Load JPG	<input checked="" type="checkbox"/>	
12	20/09/18 16:06	General View													Load JPG	<input checked="" type="checkbox"/>	
13	20/09/18 16:06	General View													Load JPG	<input checked="" type="checkbox"/>	
14	20/09/18 16:06	General View													Load JPG	<input checked="" type="checkbox"/>	
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16	20/09/18 16:06	General View													Load JPG	<input checked="" type="checkbox"/>	
17	20/09/18 16:06	General View													Load JPG	<input checked="" type="checkbox"/>	
18	20/09/18 16:06	General View													Load JPG	<input checked="" type="checkbox"/>	
19	20/09/18 16:06	General View													Load JPG	<input checked="" type="checkbox"/>	
20	20/09/18 16:06	General View													Load JPG	<input checked="" type="checkbox"/>	
21	20/09/18 16:06	General View													Load JPG	<input checked="" type="checkbox"/>	
22	20/09/18 16:06	General View													Load JPG	<input checked="" type="checkbox"/>	
23	20/09/18 16:06	General View													Load JPG	<input checked="" type="checkbox"/>	
24	20/09/18 16:06	General View													Load JPG	<input checked="" type="checkbox"/>	
25	20/09/18 16:06	General View													Load JPG	<input checked="" type="checkbox"/>	
26	20/09/18 16:06	General View													Load JPG	<input checked="" type="checkbox"/>	
27	20/09/18 16:06	General View													Load JPG	<input checked="" type="checkbox"/>	
28	20/09/18 16:06	General View													Load JPG	<input checked="" type="checkbox"/>	
29	20/09/18 16:06	General View													Load JPG	<input checked="" type="checkbox"/>	
															1 per page		<input checked="" type="checkbox"/>
<b>Documentation</b>															1 per page		<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail	Print	
1	28/08/18 13:20	NOTIFICATION FROM WORKSHOP + TP ESTIMATE + TP GIA REPORT													Load PDF		
2	04/09/18 10:42	TP ESTIMATE - MARKED													Load PDF		
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)													Thumbnail	Print	
1	28/08/18 16:20	OI GIA report													Load PDF		

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b>			
<div></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer			
<small>Note: Remarks are private unless you show it to other parties.</small>			

# LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: [sun@lkkauto.com](mailto:sun@lkkauto.com); [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18015620/R1FA3Q2

Date: 03/10/2018

### REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

2100300051

Claimant Vehicle No : S440M

Insured Vehicle No : SDQ71H

Date of Loss: 24/08/2018

Nature of Claim:

TP

Claim No: 5247075938SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: S440M

Make &amp; Model: VOLKSWAGEN SHARAN, 2.0 TSI (A)

Engine No: DED020551

Reg. Date: 29/03/2018 (Man. Year: 2017)

Chassis No: WWWZZZ7NZJV016855

Colour: Brown

Odometer: 3574 km

Engine Capacity: 1984 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 225/50 R17

Rear Tyre Size: 225/50 R17

Front Left Side: Continental 6 mm

Rear Left Side: Continental 6 mm

Front Right Side: Continental 6 mm

Rear Right Side: Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,158.88	2,004.62	154.26	7.15
Miscellaneous Items	0.00	0.00	0.00	
Labour	7,320.00	4,040.00	3,280.00	44.81
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>9,478.88</b>	<b>6,044.62</b>	<b>3,434.26</b>	<b>36.23</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>663.52</b>	<b>423.12</b>	<b>240.40</b>	<b>36.23</b>
<b>Nett Amount (S\$)</b>	<b>10,142.40</b>	<b>6,467.74</b>	<b>3,674.66</b>	<b>36.23</b>
<b>Global Sum Settlement (S\$)</b>		<b>0.00</b>		

### INSPECTION

Date of Assignment: 28/08/2018

Date Inspected: 31/08/2018 Inspected At:

Volkswagen Centre Singapore (HQ)

247 Alexandra Road

Singapore 159934

Estimated Period of Repair: 4.0 days

Adjuster: MOHD RASUL

Manager: Chong Poh Kin

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*WHEEL HOUS	Not Necessary	131.43 FS	*- FS
2	1		*BUMPER BRACKET RH	Necessary	22.38 FS	*22.38 FS
3	1		*FRT BUMPER COVER	Scratched	1,107.09 FS	*1,107.09 FS
4	1		*BUMPER SUPP PART RH	Not Necessary	22.83 FS	*- FS
5	1		*FENDER RHF	Necessary	663.64 FS	*663.64 FS
6	2		*SENSOR BRACKET	Necessary	27.12 FS	*27.12 FS
7	2		*SENSOR BRACKET	Necessary	28.72 FS	*28.72 FS
8	1		*SENSOR BRACKET	Necessary	18.56 FS	*18.56 FS
9	1		*SENSOR BRACKET	Necessary	18.56 FS	*18.56 FS
10	1		*2KADHESIVE	Necessary	69.11 FS	*69.11 FS
11	1		*BONDAGENT	Necessary	49.44 FS	*49.44 FS
Total Parts (S\$)					2,158.88	2,004.62

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	LABOUR	New	3,360.00	1,680.00
2	SPRAY PAINT	New	3,200.00	1,600.00
3	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	New	480.00	480.00
4	CHECK WIRE HARNESS ,ECU,S	New	280.00	280.00
Gross Labour Cost (\$\$)			7,320.00	4,040.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >