

Volkswagen Centre Singapore



Biz Reg. No. 53103069E
GST No. M20098505-2

MSG (WINNER): 20/9/18

NO VIDEO

Letter of Claims Request for direct settlement.

DRIVER: GINALIM 98225009

We are submitting a claim on behalf of our customer GERALD BALENDRAN SINGHAM

NRIC _____ insured of vehicle 5440M against

your insured vehicle number SDQ 71H (AIG)

On the accident dated on 24-8-18 (ddmmyyy) along NEWTON CIRCLE
ROUNDAABOUT.

Dated this 27 AUG 2018 (day) of _____ (month) 2018 .

Charmaine Kong
Volkswagen Group Singapore
Accident Claims Dept.
charmaine.kong@vw.com.sg
DID : 63057176/ 63057299
HP: 92361399

PDI TUAS

PDI TUAS

GERALD BALENDRAN SINGHAM
100 CLEMENCEAU AVENUE NORTH
#14-111
Singapore, 229491
Singapore

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV040360
Quote No. SER/QUO/1801409
QuoteDate 27/08/18
Salesperson Andre Koh
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	Sharan GP 2.0 TSI HL LOW	0	Kong Charmaine
License No.	VIN	Initial Registration	Sales Advisor
S440M	WVWZZZ7NZJV016855	29/03/18	Andre Koh
Engine Code	Labor Type	Engine No.	Model Code
	10	DED 020551	7N24MY

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P ALEX LABOUR	LABOUR	4	UNIT		3,360.00
P B&P ALEX PAINT	SPRAY PAINT	4	UNIT		3,200.00
P B&P DIAG	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	1	Time Un		480.00
P B&P MECH	CHECK WIRE HARNESS, ECU, S Nett	1	Time Un		280.00
	Sum Labor				7,320.00
P 7N0805912B	WHEEL HOUS	1	Pieces		131.43
P 7N0807184A	BUMPER BRACKET RH	1	Pieces		22.38
P 7N0807217J GRU	FRT BUMPER COVER	1	Pieces		1,107.09
P 7N0807724	BUMPER SUPP.PART RH	1	Pieces		22.83
P 7N0821022B	FENDER RHF	1	Pieces		663.64
	Use Predecessor 7N0821022A				
P 7N0919493	SENSOR BRACKET	2	Pieces		27.12
P 7N0919493A	SENSOR BRACKET	2	Pieces		28.72
P 7N0919493B GRU	SENSOR BRACKET	1	Pieces		18.56
P 7N0919494B GRU	SENSOR BRACKET	1	Pieces		18.56
P D 180KU2A1	2KADHESIVE	1	Pieces		69.11
P D 822150A1	BONDAGENT	1	Pieces		49.44
	Sum carried forward				9,478.88

Payments to: - BBN: - Acc.-No.:

PDI TUAS

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GERALD BALENDRAN SINGHAM
100 CLEMENCEAU AVENUE NORTH
#14-111
Singapore, 229491
Singapore

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
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Make	Model Description
Volkswagen Passeng	Sharan GP 2.0 TSI HL LOW
License No.	VIN
S440M	WVWZZZ7NZJV016855
Engine Code	Labor Type
	1O

Mileage	Service Advisor
0	Kong Charmaine
Initial Registration	Sales Advisor
29/03/18	Andre Koh
Engine No.	Model Code
DED 020551	7N24MY

Continued	9,478.88
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Sum Item	2,158.88
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Sum Labor	7,320.00
Sum Item	2,158.88

Total SGD	9,478.88
7% GST	9,478.88 663.52
Total SGD Incl. GST	10,142.40

Explanations

P = Proportionately Charged

Payment Terms No Credit

Payments to: - BBN: - Acc.-No.:

MSIG
 WINNER

VS

AIG

0.7

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report 27/08/2018 11:37
 Date Of Accident 24/08/2018 19:55
 Exact Location Of Accident NEWTON CIRCLE ROUNDABOUT
 Country/State of Loss SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number S440M
Insured/Policyholder
 Name Of Registered Owner GERALD BALENDRAN SINGHAM
 NRIC No S1503623J
 Email Address GSINGHAM@GMAIL.COM
 Mobile Phone No (LOCAL) +65-98334406
 Alternative Phone No OFFICE-98334406

Vehicle Particulars

Manufacturer VOLKSWAGEN
 Model SHARAN GP 2.0 TSI HL LOW

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? NO

If No, Please state action to be taken THIRD PARTY

Vehicle Category PRIVATE CAR

Insurance Company

Name of Insurance Company MSIG INSURANCE (SINGAPORE) PTE. LTD.
 Type Of Coverage COMPREHENSIVE
 Fleet Policy NO
 Policy Number A 2907 7768 AVW
 Cover Note Number

Driver

Name of Driver GINA LIM BEE GUAT
 NRIC No S2179960B
 Date Of Birth 30/05/1961
 Occupation INDOOR
 Date Of Driving Pass 04/08/1980
 Driving Experience 38 YEARS AND 0 MONTHS
 Gender FEMALE
 Mobile Number (LOCAL) +65-98225009
 Fax Number
 Contact Number
 Email Address GSINGHAM@GMAIL.COM

Address	100 CLEMENCEAU AVENUE NORTH #14-111
Postcode	229491
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : NICHOLAS SINGHAM
	GENDER: : MALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO SKETCH PLAN

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SDQ71H
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	S6927171E
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SKETCH PLAN

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Car SDQ T1H scraped & dented my car 3440m on Friday 24 August 2018 at 7:55 pm at Clemenceau Ave North/Newton Circus Roundabout.

I live on Clemenceau Ave North and take the circus many times a day. On Friday, the roundabout was crowded and as I approached it, I stopped inside the yellow box. There are 3 lanes on Clemenceau and I was on the middle lane. But the 3 lanes open to 4 lanes at the roundabout so I was in the box facing the second lane from the left. The leftmost lane turns left into Scotts Road. The lane I was going to take allows for left turn and straight (towards Bukit Timah). When lights turned green, I inched forward as the cars in front of me moved forward but as a habit (being familiar with drivers who don't signal or use the wrong lane), I will drive slowly looking at the vehicles on 3rd & 4th (to my right) lanes in case they shoot towards Scotts Rd. SDQ T1H was not at that time on 3rd or 4th lane but I suspect that seeing an empty 3rd lane, he moved up next to me. I was practically stationary when I saw his car and next thing I knew, he inched very close to me. I honk. & he continued a short distance scraping & denting my front fender & bumper. I did not see a signal & didn't suspect he was going to shoot towards Scotts Road & hence may end up on my lane. The 3rd & 4th lanes to my right only go straight towards Bukit Timah.

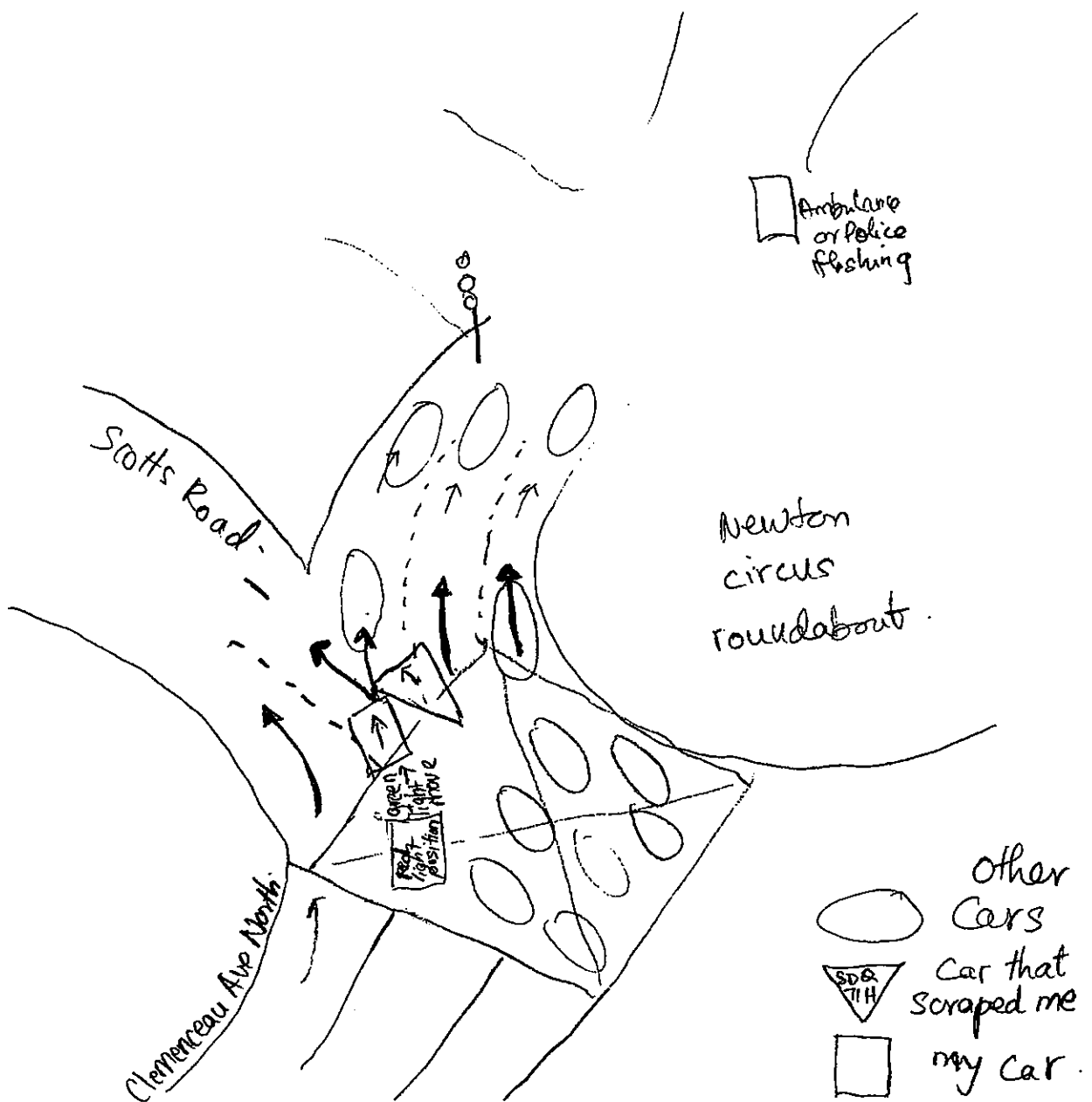
DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:





MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way #21-01 SGX Centre 2 Singapore 068807
Tel: (65) 6827 7888 Fax: (65) 6827 7800
Co. Reg. No. 200412212G GST Reg. No. 20-0412212G

MOTOR INSURANCE COVER NOTE

Cover Note No. 50506782

The Insured named in the Schedule below having proposed for insurance in respect of the Motor Vehicle described in the Schedule below the risk is hereby HELD COVERED in the terms of the Company's usual form of Policy applicable thereto for the period as stated below unless the cover be terminated by the Company by notice in writing in which case the insurance will thereupon cease and a proportionate part of the annual premium otherwise payable for such insurance will be charged for the time the Company has been on risk.

SCHEDULE

Agent No. : 156346
Name of Insured : GERALD BALENDRAN SINGHAM
Make and Description of Vehicle : VOLKSWAGEN SHARAN 2.0 TSI
Vehicle Registration No. : S 490M
Year of Manufacture : 2017
Engine No. : DED020551
Chassis No. : VVVZZZ7NZJV016855
Capacity : 1,984 Cubic Capacity
Cover Type : Comprehensive
Sum Insured (SGD) : Market Value
Period of Insurance : One year from Date of Registration of the vehicle with LTA
Excess (SGD) : As Agreed

We hereby certify that this Cover Note is issued in accordance with the Provisions of the Motor Vehicles (Third Party Risks & Compensation) Act (Cap. 189) and Part IV of the Road Transport Act, 1987 (Malaysia) or any Amendment, Act or Acts passed in substitution thereof.

Not valid unless countersigned by the
Company's Authorised Representative

Winner Consultancy Pte. Ltd.

MSIG Insurance (Singapore) Pte. Ltd.
Authorised Insurers

Amy Lér
Senior Vice President, Agencies


Date of Issue : 27/03/2018

This Cover Note is valid for 30 days from the date of issue.


XWCPLANCH2018032723259781

Sketch Plan #5


REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S1503623J




GERALD BALENDRAN SINGHAM



CEYLONISE
05-08-1991 M
SINGAPORE



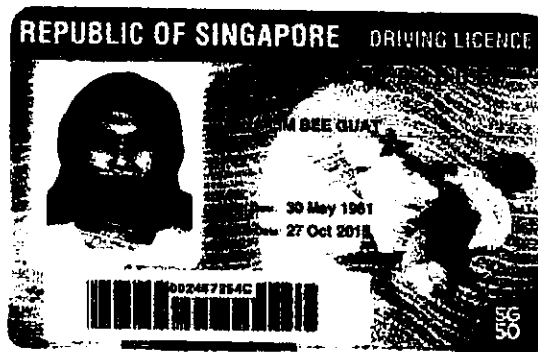
S1503623J



100 CLEMENCEAU AVENUE NORTH #14-111
SINGAPORE 229481

DATE 24-05-2006 R1100 11:11:11

Sketch Plan #6



GETU

GSINGHAM @ Gmail .com

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

EFFECTIVE DATE

Class 3 Motor Cars ≤ 3500kg with ≤ 7 passengers, exclusive of the driver, and other motor vehicles ≤ 2500kg 04 Aug 1980

NF 426A



A 2907 7768 AVW

Excess : \$1500 , MCD : ✓

Accident Photo



Accident Photo



Accident Photo



Accident Photo

