## **Premium Automobiles**

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #07-16 AIG Building Singapore 079120

Attn: Motor Claims Dept Yr Ref: SDS 9809 C Norah Khai 6768 9911 6841 1183 Nora.khai@premiumauto.com.sg

19 Feb 2019

Body & Paint Dept

PA/OD/0966/2018/MAS

from

Telephone +65-Telefax +65-

EMail

Our department

Our Ref Your Ref

Date

Dear Sir,

RE: INSURANCE CLAIM FOR SDS 9809 C, Audi A4 Sedan 2.0 TFSI

With reference to the above-mentioned vehicle, no. SDS 9809 C, claimant, Ms. Thong May Lai, please find the related document per attached.

- 1. A copy of the Original invoice no. 85013421 S\$5,578.72
- 2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai Claims Dept

Encls

AIG - SDS 9809 C

total pages

Premium Automobiles Pte Ltc Showroom 9 Leng Kee Road Singapore 159090 Telephone (65) 6566 1111 Telefax (65) 6471 3733

Service & Parts Centres 55 Ubi Rd 1 Singapore 408699 Telephone (65) 6336 2323 Telefax (65) 684 11183

## Premium Automobiles Pte Ltd

a m

Audi Centre Singapore 281 Alexandra Road Singapore 159938 Main Telephone 6836 2223 Main Telefax 6471 3733

Page 2

Alexandra Service Centre 281 Alexandra Road Singapore 159938 Telephone 6388 2223

6475 1023

Telefax

Ubi Service Centre
55 Ubi Road 1
Simmacore 408699

Customer Service Service Appointment

6366 2323 9828 1233

INS Singapore 408699NUOIC Ethour Breakdown Service
Telephone 6388 2323 Custor
Company (1845). Nos411799902271W custor

Service 9828 1233 customer.care@premiumauto.com.sg

GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD

10:58

MOTOR CLAIM DEPT

AIG BUILDING 78 SHENTON WAY

78 SHENTON WAY #07-16

SINGAPORE 079120 079120

Invoice: 85013421

Date : 30/01/2019

ave + 50/01/L01.

Order : SDS9809C

Term : 30

Account: A0006 (T

AIG ASIA PACIFIC INSURANCE PTE LTD

MOTOR CLAIM DEPT AIG BUILDING

78 SHENTON WAY

#07-16

SINGAPORE 079120

Regn No.: SDS9809C

(V 36153)

Regn Date: 08/02/2018

Mileage: 13277

WIP No.: 22083

Model: A4 SEDAN 2.0 TFSI 8W2ADG (NAV,

Chassis: WAUZZZF44JA075336

Engine: CVK 050766

Dept: U

Sub-Total

7% GST

**Grand Total** 

5, 213, 76

364.96

5,578.72

VSB No.:

You have been assisted by :- UB-Carrine

(11)

		De	etails	Qty	Unit Price	Amount
		VACUM AND REMOVEL OF WOOD SPL: PARTS REMOVED.	INTERS. REINSTALL ALL			
S	BODYWORK	TO CARRY OUT DIAGNOSTIC CHECK.	ii s	192.00	1.00	192.00
S	BODYWORK	TO SUPPLY FRONT WINDSCREEN SEA	4: NLANT.	200.00	1.00	200.00
Χ	A8W0845099J NVB	GLASS	Less 020%	1.00	1004.00	803.20
X	A4G0063511L	UTR ADHESIVE PADS	Less 020%	1.00	26.00	20.80
X	A8WØ845453	CLAMPSTRIP	Less 020%	1.00	29.10	23, 28
X	A8U0955609	FILM	Less 020%	1.00	126.50	101.20
Χ	AD 00920002	PRIMER (DG)	Less 020%	1.00	18.20	14, 56
X	A8W0854327C 9B9	DEFLECTOR	Less 020%	1.00	60.90	48.72
					,	

Parts 1,011.76
Labour 0.00
Sublet 5,802.00
Menus 0.00
Lubricant 0.00

Received by

A STA STA

310 311

For & on behalf of Premium Automobiles Pte Ltd

# Premium Automobiles Pte Ltd

Audi Centre Singapore 281 Alexandra Road Singapore 159938 Main Telephone 6836 2223 Main Telefax 6471 3733

Alexandra Service Centre 281 Alexandra Road Singapore 159938 Telephone 6388 2223 Telefax 6475 1023

Ubi Service Centre 55 Ubi Road 1

Service Appointment INS Singapore 408699 24-hour Breakdown Service Final Custon Custon

6366 2323 9828 1233 customer.care@premiumauto.com.sg

Page i 10:58 Company TRefgs Nos41199902271W GST Req. No. 199902271W

Invoice: 85013421

Account: A0006

(T

MOTOR CLAIM DEPT

AIG BUILDING

78 SHENTON WAY

Date : 30/01/2019

AIG ASIA PACIFIC INSURANCE PTE LTD

Order : SDS9809C

MOTOR CLAIM DEPT

AIG BUILDING 78 SHENTON WAY

#07-16

SINGAPORE 079120 079120

Term : 30

#07-16

SINGAPORE 079120

Regn No.: SDS9809C

36153)

Regn Date: 08/02/2018

Mileage: 13277

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Model: A4 SEDAN 2.0 TFSI 8W2ADG (NAV,

AIG ASIA PACIFIC INSURANCE PTE LTD

Chassis: WAUZZZF44JA075336

Engine: CVK 050766

Dept: U

VSB No. :

You have been assisted by :- UB-Carrine

(11)

		Details	Qty	Unit Price	Amount
S	SUBLET	M: TO INSTALL FRONT WINDSCREEN SOLAR FILM	400.00	1.00	400.00
Q	EXC	M: 8888 Insurance Excess/Liability	-1600.00	1.00	-1,600.00
5	BODYWORK	M: TO REMOVE AND REINSTALL ABCD PILLAR TRIMS. DISLODG RODF INER, REMOVE ANTENNA AND DISENSAGE CURTAIN AI BAGS.	1800.00	1.00	1,800.00
S	BODYWORK	M: TO REMOVE AND RENEW FRONT WINDSCREEN.	480,00	1.00	480.00
S	BODYWORK	M: TO CUT OUT AND WELD LHS A-PILLAR. REPAIR ROOF PANEL. REINSTALL ALL PARTS REMOVED.	1000.00	1.00	1,000.00
S	BODYWORK	M: TO RESPRAY ROOF PANEL AND LHS A-PILLAR. TO CARRY OUT JOINT SEALER WORKS.	1250.00	1.00	1,250.00
S	BODYWORK	M: TO DISMANTLE LHS FRONT DOOR PANEL TRIM, CARRY OUT	480.00	1.00	480.00

Sub-Total

7% GST

**Grand Total** 

## **Premium Automobiles**

### Telefax

to AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #07-16 AIG Building Singapore 079120 **Motor Claims Dept** Yr Ref: SDS 9809 C

Norah Khai

6768 9828 Telephone +65-6841 1183

from

Telefax +65-Mobile +65-

Body Repair Our department Your Claim Ref

PA/OD/0966/2018/JW 24 December 2018

Our Ref Date

total pages

CLAIM - OWNER'S SATISFACTION/DISCHARGE VOUCHER

Premium Automobiles Pte Ltd

Showroom 9 Leng Kee Road

Singapore 159090 Telephone (65) 6566 1111

Telefax (65) 6471 3733

Service & Parts Centres

55 Ubi Road 1 Singapore 408699

Telephone (65) 6366 2323 Telefax (65) 6841 1183

Make & Model Audi A4 2.0 TFSI

Vehicle Chassis No. WAUZZZF44JA07336

Vehicle Regn No. SDS 9809 C

Vehicle Mileage 12867 KM

Vehicle Owner Ms. Thong May Lai

Certificate No 1800017516

Own Damage Excess: S\$ 1712.00 (inclusive of 7% GST)

**Accident Date** 22/08/2018

Place 101 Yishun Ave 5, Chong Pang City Lot 85 Carpark :

\$ 5,578.72 Repair Cost :

WIP No. 22083 :

Premium Automobiles Pte Ltd Repairer's Name :

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature

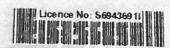
Time

Date

## YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms

NP 428A



# EPUBLIC OF SINGAPORE DRIVING LICENCE



License Number S 6 9 4 3 6 9 1 1



THONG MAY LAI

Birth Date: 12 Dec 1969

Issue Date 20 Oct 2003



# REPUBLIC OF SINGAPORE

IDENTITY CARD NO. S6943691





THONG MAY LAI

湯 Race CHINESE

Date of birth 12-12-1969

56943691

Country of birth SINGAPORE



IRIC No. S69436911

23-03-2009

APT BLK 9 ROSEWOOD DRIVE #09–18 SINGAPORE 737938 S69436911 2

27/01/2014



### **CERTIFICATE OF INSURANCE**

### AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder

: Thong May Lai

Period of Insurance

: 08 Feb 2018 To 07 Feb 2019

Engine No.

: CVK050766

Chassis No.

: WAUZZZF44JA075336

Vehicle No.

: SDS9809C

Policy No.

: 1800017516

Endorsement No.

**Issued Date** 

: 21 Feb 2018

### **ABOUT THE COVER**

Make/Model

: AUDI A4 Sedan 2.0 TFSI S tronic

Engine Capacity/Tonnage: 1,984,00 CC

Sum Insured : Market Value Off Peak Car : No

First Year of Registration : 2018

Insuring with COE/PARF : Yes

#### Person or Classes of Persons Entitled to Drive\*:

a) The Policyholder

Driver Restriction

b) Any other person who is driving on the Policyholder's order or with his/her permission

· NA

This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition

: All Age Condition

#### Limitation as to use\*

Use only for social, domestic and pleasure purposes and for the Policyholder's business

This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings,

#### **EXCESS**

Section 1

Fire - \$0 Own Damage - \$1600 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen: \$100

Named Driver and Excess (where applicable)

Thong May Lai - \$1600 (Own Damage)

### APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS

1.Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200, Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

### **IMPORTANT NOTES**

Hire Purchase Company/Employer's Loan: MayBank

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles(Third Party Risks and Compensation) Act (Cap. 189). Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules 1959 (Malaysia).

0504125256

PREMIUM LEASING -LSYA

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.



AIG Asia Pacific Insurance Pte, Ltd. AUTHORISED REPRESENTATIVE