## ASSIGNMENT

rom: Date:	Veh No: 3037007C , Yr Regn; 2018 / 1203
stimated Cost:	Type: M.Cap/ M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
DD TP / WS / TP RES / OD RES / EVA / INV / MV	Truck / Trailer or
To Inspect Vehicle No:	Make: Audi A4 c.c 1984.
t Workshop m/s	Colour Silver. A/C: Insured / Std / NI / NA
ſ	Sp.Reading 8695 T/Radio: Insured / Std / NI / NA
isured:	Eng/No:
olicy No. 180017516	C/No: WAUZZZF44JA07336:
laims No.	Gen. Cond: @od / Fair / Poor / Burnt
ium Insured: Excess: 1600	Steering: Ino er / Jammed / Leaked / Burnt or
(Client's Record)	Brake: Inorpier / Jammed / Leaked / Burnt or
fake of Veh;	Modi: Nil / Ston / STD A/Rim or
-	Tyre Size: F: 225 50R17.
(Policy Condition)	R: 225/50R17.
Remark: The veh had commenced its N/S O	BS / DUN / EXNOVA / GY / FS / LIZA / OHTSU / PIR / SUMI /
repair at the time of inspection.	TOYO/YOKO or
al or Market Value: 148K .	Front Rear
DAC Accident Rport: Consistent? : Yes or No	R/Bal. 06 mm R/Bal. 06 mm
SIA / PR Seen: Consistent?: Yes or No	L/Bal. 06 mm L/Bal. 06 mm
st. Repairs: 6 days Res.: Yes or No	D.O.A. >>\8\18 D.O.I. 38/08/18
um Sum: % 3 Val.: Yes or No	Survey held at Premium.
CA / REV / REP. / 24 HRS	Des. of Damages : Frt / Rear / O/S / N/S / U/C / Roofton or
Vehicle: IN / C	
Date / Time   Action / Instruction	The U/C / Chassis frame / Body Structure affected due to collision
od Alq.	
3/9/18 Rece approved \$10,637 3/9/18 Informed George CIA ex	from Victor by email \$1600 by email
3/9/18 Rece approved \$10,637 3/9/18 Informed George CIA ex	d 8341.24, 5599 Confirmed by email
3/9/18 Rece approved \$10,637 3/9/18 Informed George clA ex 3/9/19 Final fig \$6813.76 (Rec	RECEIVED 2 1 FEB 2019
3/9/18 Rece approved \$10,637 3/9/18 Informed George clA ex 3 colv/19 Final fig \$6813.76 (Recentled Pass 107)	d 8341.24, 5599 Confirmed by email  RECEIVED 2 1 FEB 2019  Days Of Repair:
3/9/18 Rece approved \$10,637 3/9/18 Informed George clA & S oli/19 Final fig \$6813.76 (Rec late/Time, File Pass to? : Preli. Report : Final Report	RECEIVED 2 1 FEB 2019 Days Of Repair:  Resurvey No. of Trip:   Survey Fee: 200
3/9/18 Rece approved \$10,637 3/9/18 Informed George clA & Solv/19 Final fig \$6813.76 (Recently)  Date/Time, File Pass to? : Preli. Report : Final Report	A 8341-24, 5579 Confirmed by email  RECEIVED 2 1 FEB 2019  Days Of Repair:  Resurvey No. of Trip:   Survey Fee: 200
3/9/18 Rece approved \$10,637 3/9/18 Informed George clA & Solid Final fig \$6813.76 (Recentled Pass 10? : Preli. Report : Final Report : Final Report	RECEIVED 2 1 FEB 2019  Days Of Repair:  Resurvey No. of Trip:   Survey Fee: 200  Transportation:  Fee: Site Insp (\$ ) \$188.51
3/9/18 Rece approved \$10,637 3/9/18 Informed George clA & Solv/19 Final fig \$6813.76 (Recorder/Time, File Pass to? : Preli. Report:  Date/Time, File Return to?  Add	RECEIVED 2 1 FEB 2019 Days Of Repair:  Resurvey No. of Trip:   Survey Fee: 200 Transportation:  Fee: Site Insp (\$ ) S+RS SI
3/9/18 Rece approved \$10,637 3/9/18 Informed George clA & Solv/19 Final fig \$6813.76 (Reconstruction)  Date/Time, File Pass to?  : Preli. Report : Final Report	RECEIVED 2 1 FEB 2019  Days Of Repair:  Resurvey No. of Trip:   Survey Fee: 200  Transportation:  Fee: Site Insp (\$ ) SHRS SI   Photos

## Veron Chen (LKKAuto)

From:

Veron Chen (LKKAuto)

Sent:

Monday, 3 September 2018 11:21 AM

To:

'Claims Dept'; SUR

Subject:

RE: RE: OD claim for SDS 9809 C-DOA: 22/8/2018

Dear George,

As instructed by our client, please proceed to repair the insured vehicle SDS 9809C (Excess \$1600/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Thursday, 30 August 2018 4:48 PM

To: 'Claims Dept' <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: RE: OD claim for SDS 9809 C-DOA: 22/8/2018

Dear George,

We are pending approval from AIG.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>

Sent: Thursday, 30 August 2018 3:36 PM

To: Veron Chen (LKKAuto) < veronchen@lkkauto.com >; SUR < sur@lkkauto.com >

Cc: 'Claims Dept' < claims@premiumauto.com.sg>

Subject: RE: RE: OD claim for SDS 9809 C-DOA: 22/8/2018

Dear Ms. Veron,

Any updates for the above mentioned vehicle?

Thank you.

Best Regards, George Wong Claims Advisor

### Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

The all-new Audi Q2

#untaggable

Discover offers

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If you have received it in error, please notify us immediately by reply email and then delete this message from your system. Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Claims Dept [mailto:claims@premiumauto.com.sg]

Sent: Wednesday, 29 August 2018 1:33 PM To: 'Veron Chen (LKKAuto)'; 'SUR'; 'Admin A'

Cc: 'Claims Dept'

Subject: RE: RE: OD claim for SDS 9809 C-DOA: 22/8/2018

Dear Ms. Veron,

Attached is the necessary documentation and Photos for you kind reference.

Kindly assist in OD claims approval and confirm the excess.

Thank you.

Best Regards, George Wong Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.

From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]

Sent: Wednesday, 29 August 2018 12:14 PM

To: Claims; SUR; Admin A

Cc: 'Nora Khai'

Subject: RE: RE: OD claim for SDS 9809 C-DOA: 22/8/2018

Dear Phua,

Attached with surveyor marking.

Please forward us a copy of CI and driver's driving licensed.

Best Regards,

Veron Chen | Case Handler

#### LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Wednesday, 29 August 2018 9:18 AM

To: 'Claims' < claims@premiumauto.com.sg>; SUR < sur@lkkauto.com>; Admin A < admin-a@lkkauto.com>

Subject: RE: RE: OD claim for SDS 9809 C-DOA: 22/8/2018

Dear Phua,

Please forward us a copy of CI and driver's driving licensed.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Friday, 24 August 2018 1:09 PM

To: 'Claims' < claims@premiumauto.com.sg>; SUR < sur@lkkauto.com>; Admin A < admin-a@lkkauto.com>

Subject: RE: RE: OD claim for SDS 9809 C

Dear Phua,

Attachment?

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims < claims@premiumauto.com.sg>

Sent: Friday, 24 August 2018 1:06 PM

To: SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: 'Claims' <<u>claims@premiumauto.com.sg</u>> Subject: RE: OD claim for SDS 9809 C

Good afternoon all,

Here are the estimate of GIA report and estimate for your kind reference .

Thank you.

Best Regards,

Phua

Claims Advisor

#### Premium Automobiles Pte Ltd [Reg No 199902271W]

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg



http://www.audi.com.sg/sea/brand/sg/audi promotions/promotions/car promotions/new-audi-q2-2017.html

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If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

### View Received Message

This mail is associated with:

\*SDS9809C (2462697384SG)

OD Aug 22 2018 9:30AM [THONG MAY LAI] Premium Automobiles Pte Ltd

Reply All Mark as Unread Print Message Delete Message Forward AIG Asia Pacific Insurance Pte. Ltd. (AIG\_SG), sent on 03/09/2018 10:58 AM. From Alert - Adj Mandate Approved (\$\$10637.00) - SD\$9809C - Claim Handler: Loo, Tong Shing Subject Approved:10637.00:Re-inspection to be done for damage check and supplementary items / labour.

#### **DOCUMENTS SUMMARY**

There are no documents.

From: LKK Auto Consultants Pte Ltd

To:

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933
Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

AIG Asia Pacific Insurance Pte. Ltd.

78 Shentor	AIG Building 78 Shenton Way #07-16 Singapore 079120		Paya Ubi Industrial Park Singapore 408933		
Attn:		Date:	29	Aug 2018	
	Prelimin	ary Adv	ice		
Vehicle No	: SDS9809C		Accid	lent Date	: 22/08/2018
Make	: AUDI A4	Policy No.		: 1800017516	
Assignment Date	: 28/08/2018	Excess		: S\$0.00	
Date of Inspection		E	Est. [	Duration of Repair	: 7.00
Inspection At	: PREMIUM AUTOMOBILES PTE 55 UBI ROAD 1 SINGAPORE 408699	ELTD (UBI)			
	General Description of Damages ned impact / damages rooftop and		ed ar	e consistent to the	accident.
	Repairer's Estimate (Gross)	:5	\$	14,755.00	
	Revised Amount	:5	\$ 10,637.00		
	Check Items (Estimated)	:5	\$	600.00	
	Total	:8	\$	11,237.00	
	Lump Sum Repair	:S	\$\$		
	Total Loss Consideration				
	New for Old Value	:5	SS		
	Pre-Accident Value	:5	\$\$	148,000.00	
	COE / PARF Rebate		3\$	69,062.00	
	Salvage Value	:5	SS		
	Margin for Repair	:5	\$\$	78,938.00	
Remarks					
	cle is repairable at our adjusted Kindly let us have your authorisation		Ne I	have also confirm	ned excess and polic
The vehicle	le is uneconomical to be repaired, y	you are adv	ised	to invite tender for	the wreck.
Other com	nments :				

#### SINGAPORE ACCIDENT STATEMENT

#### IMPORTANT NOTICE

- Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy ability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.

5. Any false reporting may be referred to the Police for investigation.

- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCI		COT ALL	4 - 1.7.	1-126
ACCI	DEN		-14	

23/08/2018 10:00 Date Of Report 22/08/2018 09:30 Date Of Accident

101 YISHUN AVE 5 CHONG PANG CITY LOT85 CARPARK Exact Location Of Accident

Country/State of Loss SINGAPORE

#### **DETAILS OF OWN VEHICLE**

SDS9809C Vehicle Registration Number

Insured/Policyholder

THONG MAY LAI Name Of Registered Owner

NRIC No S6943691I

Email Address MIC9809@YAHOO.COM.SG Mobile Phone No (LOCAL) +65-97603516 Alternative Phone No OTHERS-97603516

Vehicle Particulars

Manufacturer AUDI

Model A4 SEDAN 2.0 TFSI 8W

Exact Purpose for which vehicle was being used at PRIVATE USE

time of accident

Are you claiming under your own insurance policy

for repair to your vehicle?

YES

If No. Please state action to be taken

Vehicle Category PRIVATE CAR

Insurance Company

AIG ASIA PACIFIC INSURANCE PTE. LTD. Name of Insurance Company

COMPREHENSIVE Type Of Coverage

Fleet Policy NO

1800017516 Policy Number

Cover Note Number

Driver

Name of Driver THONG MAY LAI NRIC No S6943691I

Date Of Birth 12/12/1969 Occupation INDOOR Date Of Driving Pass 08/11/1993

Driving Experience 24 YEARS AND 9 MONTHS

FEMALE Gender

Mobile Number (LOCAL) +65-97603516

Fax Number

Contact Number OTHERS-97603516

EMail Address MIC9809@YAHOO.COM.SG No. Of Passenger (Including Driver)

SKETCH PLAN

SDS 980/C



#### Police Report





POLICE REPORT (NP299)

CONTINUATION OF REPORT

Report No. J/20180822/2045

At about 0930hrs, I returned to my car and discovered that a roughly 5-matre-long tree branch had broken off from an adjacent tree and fallen on top of my car.

As a result of the impact, the roof of my car was dented. The frame/bow between the front windscreen and front left passenger side door was also dented.

The fallen tree had also damaged another vehicle (green van) parkad in Lot 86.

It was raining heavily in the vicinity earlier. Town Council was at some to assist to remove the obstructing tree branches. Police also attended to me

I am lodging this report for insurance claim purposes.

Signature Of Officer Recording The Report: SN 130

Signature Of Interpreter

Not applicating a police Police Force

Officer In-Charge Of Case: J / Jurong Police Divisional HQ / Staff Sgt WANG ZHENXIONG Contact No. 67910000

Authentication Stamp

Signature Of Informant

Date/Time:

Z2/08/2018 11 20

Classification Of Case:

### > Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars		
Owner ID Type:	Singapore NRIC	
Owner ID:	3691	
Vehicle Details	The second secon	
Vehicle No.:	SDS9809C	
Vehicle to be Exported:	No	
Intended De-registration Date:	28 Aug 2018	
Vehicle Make:	AUDI	
Vehicle Model:	A4 SEDAN 2.0 TFSI STRONIC (NAV)	
Primary Colour:	Silver	
Manufacturing Year:	2017	
Engine No.:	CVK050766	
Chassis No.:	WAUZZZF44JA075336	
Maximum Power Output:	140.0 kW (187 bhp)	
Open Market Value:	\$33,419.00	
Original Registration Date:	08 Feb 2018	
First Registration Date:	08 Feb 2018	
Transfer Count:	0	
Actual ARF Paid: Intended PARF Rebate Details	\$38,787.00	
PARF Eligibility:	Yes	
PARF Eligibility Expiry Date:	07 Feb 2028	
PARF Rebate Amount:	\$29,090.00	
Intended COE Rebate Details		
COE Expiry Date:	07 Feb 2028	
COE Category:	B - Car above 1600cc or 97kW (130bhp)	
COE Period(Years):	10	
QP Paid:	\$42,322.00	
COE Rebate Amount:	\$39,972.00	
Total Rebate Amount:	\$69,062.00	

The information contained herein is correct as at 28 Aug 2018

OK



## CERTIFICATE OF INSURANCE

## AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder

: Thong May Lai

Period of Insurance

: 08 Feb 2018 To 07 Feb 2019

Engine No.

: CVK050766

Chassis No.

: WAUZZZF44JA075336

Vehicle No.

: SDS9809C

Policy No.

Endorsement No.

: 1800017516

Issued Date

: 21 Feb 2018

#### ABOUT THE COVER

Make/Model

: AUDI A4 Sedan 2.0 TFSI S tronic

Engine Capacity/Tonnage : 1,984.00 CC

Sum Insured : Market Value

First Year of Registration : 2018

Driver Restriction

: NA

Off Peak Car : No

Insuring with COE/PARF : Yes

### Person or Classes of Persons Entitled to Drive\*:

a) The Policyholder

b) Any other person who is driving on the Policyholder's order or with his/her permission.

This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition

: All Age Condition

Limitation as to use\* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

#### **EXCESS**

Fire - \$0 Own Damage - \$1600 Theft - \$0 Flood Cover - \$0

Property Damage - \$0

Windscreen: \$100

Named Driver and Excess (where applicable)

Thong May Lai - \$1600 (Own Damage)

## APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other: Approved Reporting Centres/AlG Authorised Repairers, please contact our 24-hour accident emergency holline st +65 6338 6200. Alternatively, you may refer to AlG website www.aig.com.sg or AlG SG Mobile App. Simply search and download "AlG SG" from iTunes or Google Play.

#### IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: MayBank

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles(Third Party Risks and Compensation) Act (Cap. 189). Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules. 1959 (Malaysia).

0504125256

PREMIUM LEASING -LSYA 281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.



AIG Asia Pacific Insurance Pte. Ltd. AUTHORISED REPRESENTATIVE

REPUBLIC OF SINGAPORE

IDENTITY CARD NO. \$6943691





THONG MAY LAI

CHINESE Date of birth 12-12-1969

Country of birth SINGAPORE 50943691

4384501

23-03-2009

APT BLK 9 ROSEWOOD DRIVE #09–18 SINGAPORE 737938 S69436911 2

27/01/2014

## YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

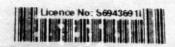
PASS DATE

Class 3

Motor Cars and Motor Tractors the weight of which unleden does not exceed 2500 kilograms

08 Nov 1993

NID 420A



## REPUBLIC OF SINGAPORE DRIVING LICENCE



Licence Number S 6 9 4 3 6 9 1 1

THONG MAY LAI

Birth Date: 12 Dec 1969

Issue Date: 20 Oct 2003





# CERTIFICATE OF INSURANCE

## AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder

: Thong May Lai

Period of Insurance

; 08 Feb 2018 To 07 Feb 2019

Engine No.

: CVK050766

Chassis No.

: WAUZZZF44JA075336

Vehicle No.

: SDS9809C : 1800017516

Policy No.

Endorsement No.

Issued Date

: 21 Feb 2018

### ABOUT THE COVER

Make/Model

: AUDI A4 Sedan 2.0 TFSI S tronic

Engine Capacity/Tonnage : 1,984.00 CC

Sum Insured : Market Value

First Year of Registration : 2018

**Driver Restriction** 

: NA

Off Peak Car : No

Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive\*:

b) Any other person who is driving on the Policyholder's order or with his/her permission.
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition

; All Age Condition

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

This Policy does not cover use for hire or reward, driving fullion, driving fest, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

\* Unitations renderest inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cop. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings

#### **EXCESS**

Section 1 Fire - \$0 Own Damage - \$1600 Theft - \$0 Flood Cover - \$0

Property Damage - \$0

Windscreen: \$100

Named Driver and Excess (where applicable)

Thong May Lai - \$1600 (Own Damage)

## APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408899 63662323

For other: Approved Reporting Centras/Ald Authorised Repairers, please contact our 24-hour accident emergency hottine 6t < 65 6338 6200, Alternatively, you may refer to Ald website www.aig.com.sp or Ald SG Mobile App. Samply search and download "Ald SG" from ITunes or Google Play.

#### IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: MayBank

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cep. 189). Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125256

PREMIUM LEASING -LSYA

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.



AIG Asia Pacific Insurance Pte. Ltd. AUTHORISED REPRESENTATIVE

REPUBLIC OF SINGAPORE IDENTITY CARD NO. S6943691





THONG MAY LAI

CHINESE Date of birth 12-12-1969

SCG43691

Country of birth SINGAPORE

23-03-2009

APT BLX 9 ROSEWOOD DRIVE #09-18 SINGAPORE 737938 S69436911 2

27/01/2014

4384501

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 billograms

08 Nov 1993

NP 4284



# EPUBLIC OF SINEAPORE DRIVING LICENCE

Lecence Named S 6 9 4 3 6 9 1 1

THONG MAY LAI



Birth Date: 12 Dec 1969 Issue Date: 20 Oct 2003



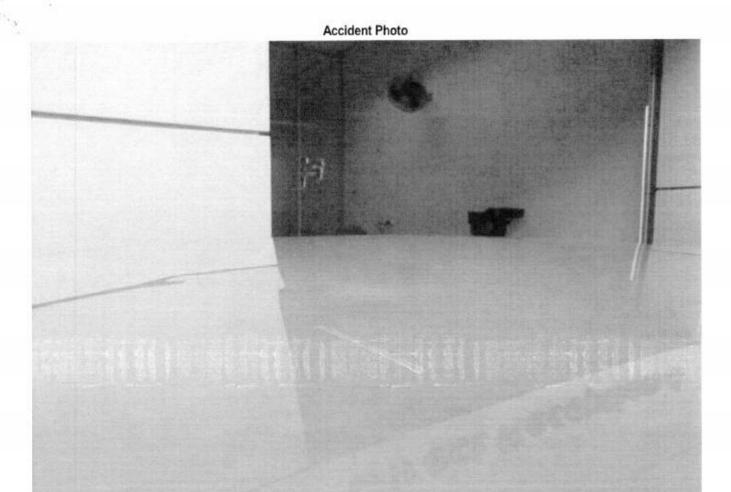
## Accident Photo



















1 of 2

Report No. J/20180822/2045

## POLICE REPORT (NP299)

Police Station Of Origin Woodlands East N.P.C. 3 Woodlands Drive 63 SINGAPORE 737890 Tel No: 1800-7679999

Date/Time Report Made 22/08/2018 11:20	Vide Report No. F/20180822/0119			Station Diary No 70
Name Of Informant THONG MAY LAI	Address APT BLK 737938	9 ROSEV	VOOD DRIVE #09	-18 SINGAPORE
ID Type / ID No. NRIC NO / S6943691I	Contact No. Home/Office Mobile 97603516		Mobile 97603516	
Nationality SINGAPORE CITIZEN	Email Ad	dress		
Occupation HIGHER TECHNICAL OFFICER	Sex Female	Age 48	Date of Birth 12/12/1969	Race Chinese
Institution/School Name	Language			
Date/Time Of Incident 22/08/2018 09:30	Location Of Incident 101 YISHUN AVENUE 5 CHONG PANG CITY SINGAPORE 760101 LOT 85 OPEN CARPARK			

#### Brief details.

I am the driver of vehicle SDS9809C.

On 22/08/2018 at about 0750hrs, I parked my car at Lot 85 of the open carpark Blk 101 Yishun Ave 5 (near Chong Pang Market). Everything was intact.

Signature Of Officer Recording The Report: SN 130  J / Sgt 2 LEONS JA SHENG, KENNETH		Signature Of Informant:	
Signature Of Interpretamature: Not applicable apore sice Force		Date/Time: 22/08/2018 11:20	
Officer In-Charge Of Case: J / Jurong Police Divisional HQ / Staff Sgt WANG ZHENXIONG Contact No.: 67910000		Classification Of Case:	
Authentication Stamp	_		





POLICE REPORT (NP299)

CONTINUATION OF REPORT

Report No. J/20180822/2045

At about 0930hrs, I returned to my car and discovered that a roughly 5-metre-long tree branch had broken off from an adjacent tree and fallen on top of my car.

As a result of the impact, the roof of my car was dented. The frame/bow between the front windscreen and front left passenger side door was also dented.

The fallen tree had also damaged another vehicle (green van) parked in Lot 86.

It was raining heavily in the vicinity earlier. Town Council was at scene to assist to remove the obstructing tree branches. Police also attended to me.

I am lodging this report for insurance claim purposes.

Signature Of Officer Recording The Report: SN 130
J/Sgt 2 LEONG JA SHENG, KENNETH
Signature Of Interpreter Planture: Not applicable gapore Police Force
To the state of th

Officer In-Charge Of Case: J / Jurong Police Divisional HQ / Staff Sgt WANG ZHENXIONG Contact No.: 67910000

Signature Of Informant: mude

Date/Time: 22/08/2018 11:20

Classification Of Case:

Authentication Stamp

## **Premium Automobiles**

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

#### Telefax

 Estimate
 : Accident Repairs

 Workshop
 : Ubi Road 1

 Contact No
 : 6366 2323

 Fax No
 : 6841 1183

Reference : PA/OD/0966/2018/PH

Date : 24-Aug-18

Vehicle IN workshop. Kindly arrange for survey.

#### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #07-16 AIG Building Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Ms Tong Mei Lai Address : 9 Rosewood Dr

#09-18

Singapore 737938

: Audi A4 2.0 TFSI

 Telephone
 : (HP) +65 97603516

 Type of Claim
 : Own Damage Claim

 Policy No.
 : 1800017516

 Vehicle No
 : SDS 9809 C

Model / Year : Feb-18
Engine No : CVK 050766

Chassis No : WAUZZZF44]A07336

Mileage

Model Code

Date In :

Excess Cost :

Estimated By : Johnny Boo / Allan Wu

Accident Date : 22-Aug-18

Place of Accident : 101 Yishun Ave 5 Chong Pang City lot 85 carpark