

CL
CASE OWNER:

cc 4, Asm 180

15601, R1332

LKK:
IDAC:

65104

Surveyor:

DOI:

ASSIGNMENT

28/8/2018

Date / Time:

29/8/2018

Registered in Merimen:

Pre-assign / CCU / FTE

SJW 4364J

S8M00T4L



Insured Vehicle No.:

Claim No.:

Name of Insured:

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :\$:

1500.00

D.O.A.:

23/08/2018

Place of Accident:

Explained Dr.

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No

SLE 434Y



INSRS:

WSP:

Tel:

Liability:

RMKS:

Vermogen



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup):

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

30/8

Sent By:

Hm

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with P19

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

15

If NO or B 28, Ass. Lia:

Repair Cost:

W44

S\$

3103.00

Loss of Rental (LOR):

S\$

240.00 (\$ 60 x 4 days)

Loss of Use (LOU):

S\$

240.00 (\$ 60 x 4 days)

Loss of Income (LOI):

S\$

(\$ x days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

S\$

2.00

Medical:

S\$

Disbursement:

S\$

50.00

(e.g. Tow/Independent)

Legal Cost

S\$

Total:

S\$

3395.00

Global Sum S\$: 3350.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

3350.00

Name 1:

Vermogen Ace Pte Ltd

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$350.00

COPY SENT
28/10/19



SLE474Y

Vermogen Ace Pte Ltd (Co.Reg. No: 20160623C)
6 Benoi Sector, Singapore (629904)
Tel : 6358 3031 | Fax No : 6694 4929

ACCIDENT REPAIR ESTIMATE

TP INSURER : AXA
OWN INSURER : AIG
CLAIM TYPE : TP
Date of Accident : 23-Aug-2018

Vehicle Reg. No. : SLE474Y
Vehicle Reg. Date: 4-Jul-2016
Make / Model : SIENTA 1.5X CVT ABS D/A
Engine No. : 2NR8601761
Chassis No. : NSP1707027179

COST OF CLAIMS

Parts Cost / List Items : \$ 8,614.90
Plus/Less 25% \$ 2,153.73
Total Cost / List : \$ 6,461.18
Special Nett Items : \$ 990.00 ⁵⁰⁰
Total Parts Amount : \$ 7,451.18
Total Labour Amount : \$ 2,800.00
Gross Total : \$ 10,251.18 ^{4761.18}
GST % : 7% \$ 717.58
Nett Amount : \$ 10,968.76

Surveyor Name and Company :

RASUL
Date of survey : 28/08/18 @ 1130
Part by Part / Lump Sum 3 days
Resurvey Before Paint / After Paint
Authorize/Not Authorize/Without Prejudice
Email : _____
Fax No : _____
HP No : 90010068

This claim is handled by : MINOKO

Vermogen Ace Pte Ltd (Co.Reg. No: 20160623C)

6 Benoi Sector, Singapore (629904)

Tel : 6358 3031 | Fax No : 6694 4929

Vehicle Reg. No. : **SLE474Y**
 Vehicle Reg. Date: **4/7/2016**
 Make / Model : **SIENTA 1.5X CVT ABS D/AIRBAG 2WD 5DR**
 Engine No. : **2NR8601761**
 Chassis No. : **NSP1707027179**

PAGE 1

Estimates on Parts

No	Qty	PARTICULARS	CONDITION	AMOUNT	S/N	ADJUSTED AMOUNT
1	1	Headlamp RH	SCR	\$ 2,300.00		
2	1	Headlamp panel RH	X SW	\$ 130.00		
3	1	Front bumper	DE	\$ 679.00		
4	1set	Front bumper clips	100%	\$ 50.00		
5	1	Front bumper logo	X NH	\$ 97.60		
6	1	Front bumper sponge	CRA	\$ 97.60		
7	1	Front bumper reinforcement	X NH	\$ 489.00		
8	1	Front bumper upper retainer	2/	\$ 92.00		
9	2	Front bumper side retainer LH/RH	X NH	\$ 192.00		
10	1	Front bumper grille	SCR	\$ 750.00		
11	1	Front bumper tow cover	SCR	\$ 32.00		
12	1	Fog lamp RH	X NH	\$ 450.00		
13	1	Fog lamp garnish RH	SCR	\$ 147.60		
14	1	Front fender RH	X SW	\$ 690.00		
15	1	Front fender inner shield RH	X SW	\$ 250.00		
16	1set	Front fender inner shield clips RH	X NH	\$ 50.00		
17	1	Washer tank	X SW	\$ 122.00		
18	1	Washer tank motor	X SW	\$ 235.00		
19	1	FRONT WHEEL COVER RH	X NH	\$ 250.00		
20	1	FRONT SHOCK ABSORBER RH	X SW	\$ 243.10		
21	1	FRONT SHOCK ABSORBER MOUNTING RH	X NH	\$ 50.00		
22	1	FRONT WHEEL BEARING RH	X NH	\$ 80.00		
23	1	FRONT LOWER ARM RH	X NH	\$ 250.00		
24	1	FRONT STABILIZER LINK RH	X NH	\$ 113.00		
25	1	FRONT TIE ROD END RH	X NH	\$ 134.00		
26	1	FRONT KNUCKLE ARM RH	X NH	\$ 404.00		
27	1	FRONT WHEEL HUB RH	X NH	\$ 237.00		
28	1	Front rim RH	X NH		\$ 350.00	
29	1	Front tyre RH	X NH		\$ 150.00	
30	0	Front Bumper Lower cover	CRA			
31	0	0				
32	0	0				
33	0	0				
34	0	0				
35	0	0				
36	0	0				
37	0	0				
38	0	0				
39	0	0				
40	0	0				

Tel : 6358 3031 | Fax No : 6694 4929

PAGE 1

[illegible]

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

~~Acknowledged by Repairer~~

Signature: _____

Date:

CP 61-18



Service Request Details

Claim

S8M00T4L

Reference

None

Loss Date

August 23, 2018

Request Date

August 24, 2018

Due Date

August 31, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

27082018 @ 1139am
Edmund veh in
6404 4596
Raul

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SLE474Y

Make

TPVD TOYOTA

Model

SIENTA

Service Address

...

Primary Contact/Insured

XINYAN PROFESSIONAL

BLK 202A COMPASSVALE DRIVE, #14-575, 541202, Singapore
97302986

yangjiansg@gmail.com

Claim Handler

LOH Cynthia

6568804843

cynthia.loh@axa.com.sg

Additional Instructions

NON REPORTED

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

[New Message](#)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

27 August, 2018

XINYAN PROFESSIONAL
BLK 202A COMPASSVALE DRIVE
#14-575
SINGAPORE 541202

Dear Sir,

OUR REF : CC4/ASM18015601/R1ja3 // S8M00T4L
YOUR REF : SJW 4364J

ACCIDENT INVOLVING SJW 4364J & SLE 474Y ON 23/08/2018 ALONG/ AT ESPLANADE DR

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA insurance Pte Ltd to deal with the third party claim against your motor policy.

We refer to the above subject matter. We have received third party claim(s) against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy, and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres (subject to your policy). For the list of AXA Premium Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder, or visit <https://www.axa.com.sg/customer-care/personal/motor/owndamageaccidentreporting>.

Your full co-operation is required. Kindly submit the following when lodging the report which list is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)

Addendum Sheet Pg. 1



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE
6 Raffles Quay #18-00 Singapore 048580
Tel (65) 6224 0010 Fax (65) 6224 0030
Operating Hours : Monday to Friday, 09:00 - 17:00
UEN: S66550020G / GST Reg. No.: NM00017735

IMPORTANT NOTE: Please submit the completed Addendum form to the same Authorised Reporting Centre with whom you submitted the Original Report.

ADDENDUM

(A) PARTICULARS OF PERSON MAKING THE AMENDMENTS:

Original Report No : MSME18109701 Vehicle Registration No : SJW4364J
Name (as shown in NRIC) : YUAN HONG NRIC/FIN/Passport No : S7276079D
(*Vehicle Driver / Vehicle Owner) (*) Please delete as appropriate
Address : _____ Singapore ()
Contact (Tel) : _____ Mobile No. : _____
Email Address : _____
Date of Accident : 23/08/2018 Time of Accident : 13:20
Place of Accident : ESPLANADE DRIVE
Insurance Company : AXA Insurance Pte Ltd

(B) ADDITIONAL INFORMATION / AMENDMENTS:

I have made a report on the above mentioned accident and would like to include additional information or make the following amendments:

Registered Owner Name should be : XINYAN PROFESSIONAL

ID Of Registered Owner should be : 53311523W

Policyholder / Driver's Signature
Date:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:
Date:

 <TP - Mandate IA> - S8M00T4L [ACCIDENT INVOLVING SJW 4364J(OI) & SLE 474Y(TP) ON 23/08/2018]

Type

 Question

Message

Liability: 100%. Insured driver changed lane and collided with third party. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$3,395.00(all-in). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 26-Sep-19

 Reply



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 26/9/2019

Survey Details:

Date of loss	23-Aug-18
Date of appointment	24-Aug-18
Date of survey	28-Aug-18
Location of survey	VERMOGEN ACE PTE LTD

Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SLE474Y
Make and Model	TOYOTA SIENTA 1.5G CVT - 1496cc
Date of registration	4-Jul-16
Excess	
Market Value	\$ 64,000.00
Parf Rebate	\$ 49,477.00
Nett Loss	\$ 14,523.00

Repair details:

Initial Estimate	\$ 10,251.18
------------------	--------------

Proposed/Revised repair cost:

Parts	\$ 3,111.15
Check items (estimate)	\$ -
Labour	\$ 530.00
Total	\$ 3,641.15
Lump Sum(if applicable)	\$ 2,900.00

Number of days for repair	<u>3 days</u>
---------------------------	---------------



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

OID changed lane and collided with third party.

Mandate:

Liability(TP)		100%
Proposed repair cost (w/GST)	\$	3,103.00
Loss of use	\$	240.00 (4days x \$60.00)
Loss of rental		NIL no. of days
Loss of income		NIL no. of days
LTA search fees	\$	2.00
Others		50.00
Proposed Total	\$	3,395.00

Hsiao Tong (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Monday, 30 September 2019 5:56 PM
To: Hsiao Tong (LKKAUTO)
Subject: FW: New message for service request 65104, vehicle number SLE474Y

30/9/19 5:42 PM *** Please proceed. - ANG Yvonne

-----Original Message-----

From: yvonne.ang@axa.com.sg <yvonne.ang@axa.com.sg>
Sent: Monday, 30 September, 2019 5:43 PM
To: admin-d@lkkauto.com
Subject: New message for service request 65104, vehicle number SLE474Y

AXA Insurance has sent you a message for claim number S8M00T4L.

Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

Hsiao Tong (LKKAUTO)

From: Pila Ng <pila@vermogen-group.com>
Sent: Tuesday, 8 October 2019 10:48 AM
To: Hsiao Tong (LKKAUTO)
Cc: ezel.t@vermogen-group.com; Admin A; CS A Team
Subject: Re: (LOD) Your Ref : CC4/ASM18015601/R1ja3 - ACCIDENT INVOLVING SLE474Y & SJW4364J ON 23/08/2018

Without Prejudice

Dear Hsiao Tong,

We accepted your offer with settlement amount **\$3,350.00 (all in)**.

Kindly send us the DV as soon as possible.

Thanks & regards,
Pila
Vermogen Ace Pte Ltd
Tel : 9128 8559

On Tue, Oct 8, 2019 at 10:41 AM Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$3,350.00(all-in)**.

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Friday, 30 August 2019 3:35 PM

To: ezel.t@vermogen-group.com

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; 'Pila Ng' <pila@vermogen-group.com>; 'Baldoz Juan Paulo Bongon' <paulo.b@vermogen-group.com>; 'Vermogen Ace' <ace@vermogen-group.com>; 'Glorioso Eric Paul Patambang' <eric.g@vermogen-group.com>; 'Luis Tan' <luis@vermogen-group.com>; 'Minoko Chan' <minoko@vermogen-group.com>; 'Vmg admin' <vmg@vermogen-group.com>; 'Edmond Lim' <edmond@vermogen-group.com>; 'Yira Rahman' <yira@vermogen-group.com>; 'Vermogen Ace' <ace@vermogen-group.com>; paul@vermogen-group.com

Subject: FW: (LOD) Your Ref : CC4/ASM18015601/R1ja3 - ACCIDENT INVOLVING SLE474Y & SJW4364J ON 23/08/2018

Without Prejudice

Dear Sir / Madam,

Thank you for your email.

Please be informed that this matter is now handled by my colleague, Ms Vivian.

Hi Vivian,

FYNA, our ref CC4/ASM18015601/R1wa3

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 (Ext:119) Email: SuLi@lkkauto.com | Fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ezel.t@vermogen-group.com [<mailto:ezel.t@vermogen-group.com>]

Sent: Friday, 30 August 2019 11:03 AM

To: CS A Team; Admin A

Cc: 'Pila Ng'; 'Glorioso Eric Paul Patambang'; 'Baldoz Juan Paulo Bongon'; 'Luis Tan'; 'Minoko Chan'; 'Vermogen Ace'; 'Vmg admin'; 'Edmond Lim'; 'Yira Rahman'; paul@vermogen-group.com

Subject: FW: (LOD) Your Ref : CC4/ASM18015601/R1ja3 - ACCIDENT INVOLVING SLE474Y & SJW4364J ON 23/08/2018

Without Prejudice

Dear Sir/Madam,

Please find attached LOD with all relevant documents for your review.

Kindly check and revert to us as soon as possible.

Thank you.

Best Regards,

Ezel Tejano

Vermogen Ace Pte Ltd

Operation Address:

60 Jalan Lam Huat # 03-35/36

Carros Centre Singapore 737869

Tel: 6904 4596

Fax: 6694 4929

Mailing Address:

1 Bukit Batok Crescent #04-54

Wcega Plaza Singapore 658064

From: ezel.t@vermogen-group.com <ezel.t@vermogen-group.com>

Sent: Friday, July 5, 2019 1:09 PM

To: 'Janice Lee (LKKAuto)' <JaniceLee@lkkauto.com>

Cc: 'Pila Ng' <pila@vermogen-group.com>; 'Baldoz Juan Paulo Bongon' <paulo.b@vermogen-group.com>;

'Vermogen Ace' <ACE@VERMOGEN-GROUP.COM>; 'Glorioso Eric Paul Patambang' <eric.g@vermogen-group.com>;

'Luis Tan' <luis@vermogen-group.com>; 'Minoko Chan' <minoko@vermogen-group.com>; 'Vmg admin'

<vmg@vermogen-group.com>; 'Edmond Lim' <edmond@vermogen-group.com>; 'Yira Rahman' <yira@vermogen-group.com>;

'Vermogen Ace' <ace@vermogen-group.com>; paul@vermogen-group.com

Subject: (LOD) Your Ref : CC4/ASM18015601/R1ja3 - ACCIDENT INVOLVING SLE474Y & SJW4364J ON 23/08/2018

Without Prejudice

Dear Officer In-Charge,

Please find attached LOD with all relevant documents for your review.

Kindly check and revert to us as soon as possible.

Thank you.

Best Regards,

Ezel Tejano

Vermogen Ace Pte Ltd

Operation Address:

60 Jalan Lam Huat # 03-35/36

Carros Centre Singapore 737869

Tel: 6904 4596

Fax: 6694 4929

Mailing Address:

1 Bukit Batok Crescent #04-54

Wcega Plaza Singapore 658064

From: Janice Lee (LKKAuto) <JaniceLee@lkkauto.com>

Sent: Thursday, November 1, 2018 11:03 AM

To: minoko@vermogen-group.com; Rasul (LKKAuto) <Rasul@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>

Cc: SUR <sur@lkkauto.com>; 'Pila Ng' <pila@vermogen-group.com>; 'Tejano Exequiel Dawal' <ezel.t@vermogen-group.com>; 'Baldoz Juan Paulo Bongon' <paulo.b@vermogen-group.com>; 'Vermogen Ace' <ACE@VERMOGEN-GROUP.COM>

Subject: FW: SLE474Y FINALISE

Dear Minoko,
Thank you for your email.

Dear Joy/ Rasul,
FYNA. Our Ref : [CC4/ASM18015601/R1ja3](#)

Thank you.

Best Regards,

Jannice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: janicelee@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: minoko@vermogen-group.com [<mailto:minoko@vermogen-group.com>]

Sent: Thursday, November 01, 2018 10:58 AM

To: Rasul (LKKAuto) <Rasul@lkkauto.com>

Cc: SUR <sur@lkkauto.com>; 'Pila Ng' <pila@vermogen-group.com>; 'Tejano Exequiel Dawal' <ezel.t@vermogen-group.com>; 'juan paulo baldoz' <paulovermogenace@gmail.com>; 'Desmond Kor' <desmond@vermogen-group.com>; 'Vmg admin' <vmg@vermogen-group.com>; 'Vermogen Ace' <ACE@VERMOGEN-GROUP.COM>

Subject: FW: SLE474Y FINALISE

2ND REMINDER.

Dear RASUL,

SLE474Y DOA:23/08/2018

Kindly check & revert to us as soon as possible, to expedite the claim.

Please send us your calculation.

Thank you

Best Regards,

Minoko

Vermogen Ace Pte Ltd

1 Bukit Batok Crescent

#05-23 Wcega Plaza

Singapore 658064
Tel: 6904 4596
Fax: 6694 4929

From: minoko@vermogen-group.com <minoko@vermogen-group.com>
Sent: Thursday, 18 October 2018 11:03 AM
To: 'Rasul (LKKAUTO)' <Rasul@lkkauto.com>
Cc: 'SUR' <sur@lkkauto.com>; 'Pila Ng' <pila@vermogen-group.com>; 'Tejano Exequiel Dawal' <ezel.t@vermogen-group.com>; 'juan paulo baldoz' <paulovermogenace@gmail.com>; 'Desmond Kor' <desmond@vermogen-group.com>; 'vmg.vermogenace' <vmg.vermogenace@gmail.com>; 'Vermogen Ace' <ACE@VERMOGEN-GROUP.COM>
Subject: FW: SLE474Y FINALISE

Dear Rasul,

SLE474Y DOA:23/08/2018

Kindly check & revert to us as soon as possible, to expedite the claim.

Please send us your calculation.

Best Regards,

Minoko
Vermogen Ace Pte Ltd
1 Bukit Batok Crescent
#05-23 Wcega Plaza
Singapore 658064
Tel: 6904 4596
Fax: 6694 4929

From: minoko@vermogen-group.com <minoko@vermogen-group.com>
Sent: Tuesday, 25 September 2018 10:04 AM
To: 'Rasul (LKKAUTO)' <Rasul@lkkauto.com>
Cc: pila@vermogen-group.com; ezel.t@vermogen-group.com; 'juan paulo baldoz' <paulovermogenace@gmail.com>; 'desmond' <desmond@vermogen-group.com>; 'Vmg admin' <vmg@vermogen-group.com>; 'Vermogen Ace' <ACE@VERMOGEN-GROUP.COM>
Subject: SLE474Y FINALISE

Dear Rasul,

Refer to attachment, kindly confirm & acceptance finalise @ COR \$3,400.00 & 3 repair days (excluding PRS/RS/Weekend & PH).

please revert.ASAP

Thank you

Best Regards,

Minoko

Vermogen Ace Pte Ltd

1 Bukit Batok Crescent

#05-23 Wcega Plaza

Singapore 658064

Tel: 6904 4596

Fax: 6694 4929



Vermogen ACE Pte Ltd

1 Bukit Batok Crescent
#05-23 Wcega Plaza
Singapore 658064
Co. Reg No.: 201606023C GST Reg No.: 201606023C
Tel: 6694 4919 Fax: 6694 4929
Email: vermogenace@gmail.com

Yr Ref : SJW4364J

Our Ref : SLE474Y

05 JULY 2019

Without Prejudice

Attn: Motor Claim Dept

AXA INSURANCE (S) PTE LTD

8 Shenton Way,
#27-01/02 AXA Tower
Singapore 068811

Dear Sir/Mdm,

Accident involving SLE474Y & SJW4364J on 23/08/2018 14:00 hrs at along ESPLANADE DR.

We refer to the above said accident.

As instructed, we are claiming the following as stated below:-

1. Cost of repair	\$	3,103.00
2. Loss of use (\$100 x 9 days)	\$	900.00
3. Towing fee	\$	50.00
4. GIA search fee	\$	2.00
Total	\$	4,055.00

We enclosed herewith relevant document as stated below:-

1. Accident report
2. Final Repair Bill
3. Letter of authority
4. Towing receipt
5. GIA search receipt

We do not have the survey report and photographs as our client's motor vehicle was surveyed by your appointed surveyor.

Please kindly let us know whether you are prepared to settle our client's claim & we look forward to hear from you soonest.

Thank you.
Best Regards,



Ezel Tejano (Claim Dept)
Vermogen ACE PTE LTD
Tel: 6904 4596 | Fax: 6694 4929
Email: ezel.t@vermogen-group.com



Vermogen ACE Pte Ltd
1 BUKIT BATOK CRESCENT #05-23
WCEGA PLAZA S(658064)
TEL : 6694 4919 FAX : 6694 4929
CO & GST REG NO : 201606023C

Tax Invoice: 21299

AXA Insurance Singapore Pte.Ltd.

8 Shenton Way,
#27-01/02 AXA Tower
Singapore 068811
Tel: +65 6880 4741 Fax: +65 6880 4838

Bill Date: 3/7/2019
Vehicle No: SLE474Y
Vehicle Model: TOYOTA SIENTA
Date of Accident: 23/08/2018
Claim No:

Attn: Motor Claims Dept

S/N	QTY	Descriptions	Unit Price	Amount S\$
1		Lumpsum Repair		2900.00

E. & O.E.

Total	S\$	2900.00
GST 7%	S\$	203.00
Amount Due	S\$	3103.00



for Vermogen ACE Pte Ltd



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18015601/R1pa3s2

8 SHENTON WAY #24-01
AXA TOWERS SINGAPORE 068811
ATTN: CYNTHIA LOH

Date : 16-10-2019

Code : ASM



1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SJW 4364J	Veh. Inspected	SLE 474Y
Policy No.	VCX/P2040515	Coverage (\$)	0.00
Claim No.	S8M00T4L	Excess (\$)	0.00
Assign From	CYNTHIA LOH	Assign Date	24/08/2018

2. Vehicle Particulars & Condition

Make & Model	TOYOTA SIENTA 1.5	c.c	1496
Engine No.	HIDDEN	Year of Reg.	2016
Chassis No.	NSP1707027179	Colour	WHITE
Odometer	183649	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	165/50 R16	FIRENZA	5 mm
L/H Front Tyre	165/50 R16	FIRENZA	5 mm
R/H Rear Tyre	165/50 R16	FIRENZA	5 mm
L/H Rear Tyre	165/50 R16	FIRENZA	5 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE O/S FRONT PORTION. DAMAGES SEE DETAILS.

5. General Information

Accident Date	23/08/2018	Inspection Date	28/08/2018
Survey held at	6 BENOI SECTOR		
Repairer	VERMOGEN ACE PTE LTD		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	3 Working Days
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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLE 474Y

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	HEADLAMP RH (CONSISTENT)	SCRATCHED	2,300.00	2,300.00
1	HEADLAMP PANEL RH (CONSISTENT)	SERVICEABLE	130.00	-
1	FRONT BUMPER (CONSISTENT)	DEFORMED	679.00	679.00
1	SET FRONT BUMPER CLIPS (CONSISTENT)	NECESSARY	50.00	50.00
1	FRONT BUMPER LOGO (CONSISTENT)	NOT NECESSARY	97.60	-
1	FRONT BUMPER SPONGE (CONSISTENT)	CRACKED	97.60	97.60
1	FRONT BUMPER REINFORCEMENT (CONSISTENT)	NOT NECESSARY	489.00	-
1	FRONT BUMPER UPPER RETAINER (CONSISTENT)	CUT	92.00	92.00
2	FRONT BUMPER SIDE RETAINER LH/RH (CONSISTENT)	NOT NECESSARY	192.00	-
1	FRONT BUMPER GRILLE (CONSISTENT)	SCRATCHED	750.00	750.00
1	FRONT BUMPER TOW COVER (CONSISTENT)	SCRATCHED	32.00	32.00
1	FOG LAMP RH (CONSISTENT)	NOT NECESSARY	450.00	-
1	FOG LAMP GARNISH RH (CONSISTENT)	SCRATCHED	147.60	147.60
1	FRONT FENDER RH (CONSISTENT)	SERVICEABLE	690.00	-
1	FRONT FENDER INNER SHIELD RH (CONSISTENT)	SERVICEABLE	250.00	-
1	SET FRONT FENDER INNER SHIELD CLIPS RH (CONSISTENT)	NOT NECESSARY	50.00	-
1	WASHER TANK (CONSISTENT)	SERVICEABLE	122.00	-
1	WASHER TANK MOTOR (CONSISTENT)	SERVICEABLE	235.00	-
1	FRONT WHEEL COVER RH (CONSISTENT)	NOT NECESSARY	250.00	-
1	FRONT SHOCK ABSORBER RH (CONSISTENT)	SERVICEABLE	243.10	-
1	FRONT SHOCK ABSORBER MOUNTING RH (CONSISTENT)	NOT NECESSARY	50.00	-
1	FRONT WHEEL BEARING RH (CONSISTENT)	NOT NECESSARY	80.00	-
1	FRONT LOWER ARM RH (CONSISTENT)	NOT NECESSARY	250.00	-
1	FRONT STABILIZER LINK RH (CONSISTENT)	NOT NECESSARY	113.00	-
1	FRONT TIE ROD END RH (CONSISTENT)	NOT NECESSARY	134.00	-
1	FRONT KNUCKLE ARM RH (CONSISTENT)	NOT NECESSARY	404.00	-
1	FRONT WHEEL HUB RH (CONSISTENT)	NOT NECESSARY	237.00	-
	LESS 25% DISCOUNT		-2,153.72	-1,037.05
			6,461.18	3,111.15

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>SPECIAL NETT ITEMS</u>			
1	FRONT RIM RH (SN) (CONSISTENT)	NOT NECESSARY	350.00	-
1	FRONT TYRE RH (SN) (CONSISTENT)	NOT NECESSARY	150.00	-
			500.00	-
	<u>LABOUR</u>			
	TO REMOVE AND REPLACE DAMAGED PARTS AND TO PANEL BEATING, ACCIDENT AREA.		1,000.00	300.00
	TO PUTTY AND SPRAY REPLACED PARTS AND ACCIDENT REPAIR AREA.		1,000.00	200.00
	TO CHECK AND RECTIFY WIRING AFTER DISCONNECT AND CONNECT.		100.00	30.00
	TO RUSTPROOF ACCIDENT REPAIR AREA.	NOT NECESSARY	150.00	-
	TO DO TYRE BALANCING.	NOT NECESSARY	100.00	-
	TO REMOVE & REFIT UNDERCARRIAGE TO ASSIST WORK LOAD.	NOT NECESSARY	300.00	-
	TO DO WHEEL ALIGNMENT.	NOT NECESSARY	150.00	-
			2,800.00	530.00
	GRAND TOTAL		9,761.18	3,641.15
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			2,900.00

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MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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