REF: N3/INC18015587/Klvbn2

ASSIGNMENT SHA 2098 E Yr Regn: 75 74 , 37 Veh No: Type: M.Car / M.Cycle / Bus / Van / Lorry / Tol Prime Mover / Estimate Cost OD (TP) WS ITP RES I OD RES I EVA I INV I MV Truck / Trailer or To insped Vehicle No: at Workshop m/s 20.9807 T/Radio: Inst dd / Std / NI / NA Sp.Reading Insured: SDH 132M Eng/No: JTOK BJF470355876x Policy Na 5066131098-04 180917 C/No: MT 1009555-001 Gen. Cond: God / Fair / Poor / Burnt Suminsured: . Steering: Ino der / Jammed / Leaked / Burnt or Brake: Ino der / Jammed / Leaked / Burnt on ... (Client's Record) Modi: Nil / S/Rim / STOWRim or Make of Veh: Tyre Size; F: 195/65.5 (Policy Condition) Remark: The veh had commenced its O/S BS / DUN / EXNOVA / GY / FS / LIZA / MIC / GHTSU / PIR / SUMI / West lala repair at the time of Inspection. TOYO/YOKO or Bal, or Market Value: Front Consistent?: Yes or No R/Bal. IDAC Accident Roort: UBal. Consistent?: Yes or No L/Bal. GIA / PR Seen: D.O.I. 27/8/8 D.O.A. 25/8/18 Est. Repairs; days Res.: Yes or No (DhE (Loyang) 3 Val.: Yes or No Lum Sum: Survey held at ... Des. of Damages : Frt / Regt / O/S I, N/S / U/C / Rooftop or CA / REV / REP. / 24 HRS Vehicle: IN / OUT Person Contacted: The U/C / Chassis frame / Body Structure affected due to collision. Date / Time Action / Instruction INC 50H 132M - NA/EDILIDUO6579/52 778.89 (Red Days Of Repair: 2 Date/Time, File Pass to? : Prell. Report Survey Fee: Resurvey No. of Trip: : Final Report Date/Time, File Return to? Transportation: :Site Insp (\$ Add Fee: S+RS, SI 2) 31/8 - typist Interview (\$ Photos Tech. Invs (\$ Others Report Format: Weekend (\$ 160 Lump Sum / 1.B.1: (\$ 814.45

TOTAL



National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933





NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref: NS/INC18015587/K1vb 73 BRAS BASAH ROAD #05-01 NTUC TRADE UNION HOUSESINGAPORE Date: 27-08-2018 189556 Code: INC4 1. Policy Particulars :- THIRD PARTY CLAIM **SDH 132M** Insured Veh. Veh. Inspected SHA 2098E 5066131098-04 Policy No. Coverage (\$) 0.00 Claim No. 0.00 Excess (\$) Assign From Assign Date 27/08/2018 2. Vehicle Particulars & Condition Make & Model C.C 0 HIDDEN Engine No. Year of Reg. Chassis No. Colour Odometer Steering Brakes Modification General 3. **Conditions of Tyres** Size Make Balance R/H Front Tyre mm L/H Front Tyre mm R/H Rear Tyre mm L/H Rear Tyre mm 4. **Description of Damages** 5. General Information **Accident Date** 25/08/2018 Inspection Date 27/08/2018 Survey held at COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969 5a. Remarks A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

Veron Chen (LKKAuto)

From:

mtreg <mtreg@income.com.sg>

Sent:

Friday, 31 August 2018 10:26 AM

To:

Veron Chen (LKKAuto)

Subject:

REQUEST FOR CLAIM NUMBER

Hi,

Claim created.

With Regards

Samsia

Senior Admin Assistant, Motor Insurance www.income.com.sg











At Income, we are 'In with You' on Performance, Growth, Innovation and Impact. These attributes reflect what we promise as an employer and what we want our people to exemplify.

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'With effect from 1 Oct 2018, we will be discontinuing our fax number 6338 1504. Please forward all motor claims related correspondences to mtcl@income.com.sa so that we can attend to it accordingly.'

From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]

Sent: Friday, August 31, 2018 9:11 AM To: mtreg <mtreg@income.com.sg> Subject: REQUEST FOR CLAIM NUMBER

Dear Sir/Madam,

Kindly provides us the claim number.

S/NO	Income Reference	Claimant (Owner / Taxi Company)	Claimant Vehicle No.	Income Vehicle
1	MT/1008564-002	COMFORT TRANSPOTATION PTE LTD	SHB 6719R	SKE 1758J
2	MT/1009555-001	COMFORT TRANSPOTATION PTE LTD	SHA 2098E	SDH 132M

D.O.A	Time of Accident	Estimate	Tentative repair cost
23/8/2018	17:00	\$3,210.05	\$1,000.00
25/8/2018	16:30	\$1,593.34	\$814.45

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Disclaimer

This e-mail contains privileged or confidential information which is intended only for the use of the recipient(s) named above. If you have received this message in error, please notify the sender immediately and delete all copies of it. Thank you.

eBaoTech							District of the last of the la	(eneralC	laim	
Hello, NAC_PAYA_UBI_80	0601			The state of the s			• Change La	nguage	Change P	assword)	Log Out
My Desktop	Polic	y Query				100000					
Notice of Loss	Policy N	0.				Date of A	ccident	25/08	3/2018 17:51		
	Vehicle	No.(For Motor)	SDH132M	1		Certificat	e Number				
					Se	arch					
	Select	Policy No.	Certificate Number	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
	Ð	5066131098- 04		CL LEASING PTE LTD	201321410W	GFT	Third Party, Fire & Theft	5DH132M	SDH132M	18/09/2017	
					Con	tinue					

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- Please report correctly the details of the accident to speed up the claims process.
- This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy ability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.

5. Any false reporting may be referred to the Police for investigation.

- This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

AC	חוי	ENT	CTAT	4-18	ENT
AC	CID	- 1	STAT	- 11	

Date Of Report 27/08/2018 09:18

Date Of Accident 25/08/2018 16:30

Exact Location Of Accident CLEMENTI RD TWDS UPP BUKIT TIMAH

Country/State of Loss SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number SHA2098E

Insured/Policyholder

Name Of Registered Owner COMFORT TRANSPORTATION PTE LTD

Co Reg No 199303821R

Email Address FLEETSAFETY@CDGTAXI.COM.SG

Mobile Phone No

Alternative Phone No OFFICE-65508768

Vehicle Particulars

Manufacturer TOYOTA
Model PRIUS

Exact Purpose for which vehicle was being used at

time of accident

Are you claiming under your own insurance policy

for repair to your vehicle?

NO

If No. Please state action to be taken

THIRD PARTY

Vehicle Category

TAXI

Insurance Company

Name of Insurance Company MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage THIRD PARTY FIRE AND/OR THEFT

Fleet Policy YES

Policy Number D-18088936MFSH

Cover Note Number

Driver

 Name of Driver
 NG KOK HENG

 NRIC No
 S8131182Z

 Date Of Birth
 25/09/1981

 Occupation
 OUTDOOR

 Date Of Driving Pass
 13/10/2011

Driving Experience 6 YEARS AND 10 MONTHS

Gender MALE

Mobile Number (LOCAL) +65-97689841

Fax Number

Contact Number

EMail Address TONY_TAN512@HOTMAIL.COM

Address

BLK 524A PASIR RIS ST 51 #09-625

Postcode

511524

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured

OTHER - TAXI DRIVER

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

COLLISION - HEAD TO REAR

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

NO

Number of vehicles involved in the accident

Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by

NO

ambulance? Was any other material or property damaged?

YES

I have been approached by unknown person(s)

NO

soliciting/offering accident claims assistance.

2

Number of Passengers (Including Driver)

Passenger 1

NAME:

GENDER:

: FEMALE

Details of Police Action

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

PLS REFER TO ATTACHED

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

YES

Remarks/ Reasons:

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

SDH132M

Vehicle Make/Model/Colour

Details Of Properties

PRIVATE CAR

Vehicle Category Name of Driver

ISMAIL BIN JASMAN

NRIC/Passport Number

S7338202E

Contact Number

Address

Postcode

Insurance Company Name

NTUC INCOME INSURANCE CO-OPERATIVE LTD

Nature Of Damage

FRT

No. Of Passenger (Including Driver)

IMPORTANT NOTICE

- Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as <u>truthful and accurate as possible</u>. Any wilful misrepresentation or withholding of material facts may allow insurance companies to <u>repudiate policy liability</u>.
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance
 Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by
 interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

COMFORT TRANSPORTATION PTE LT

Policyholder's Signature

Date & Time:

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

KETCH PLAN	3 1
(A)SHA DEGR E.	The Deliver
BSDH 132M.	y 171717
ESCRIBE CIRCUMSTANCES OF THE ACC	
00.	25 Aug 2018 @ 1680 he I DOH
te a	bore logaturi Suddenly vert B hom
	but vet (A) rear. at the point of
aewood	ut ver (A) ferry a female PAX
She	was ste

DECLARATION

I/We declare the foregoing particulars are true in every respect.

COMPORT TRANSPORTATION PTE LTD

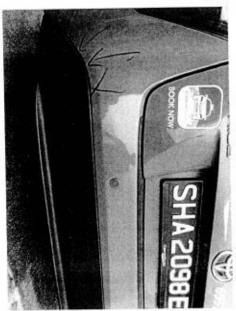
Policyholder's Signature Date & Time: Driver's Signature (If driver is not the policyholder) Date & Time: Reporting Centre Personnel's Signature

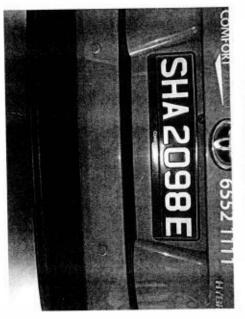
Name: NRIC/FIN No.:







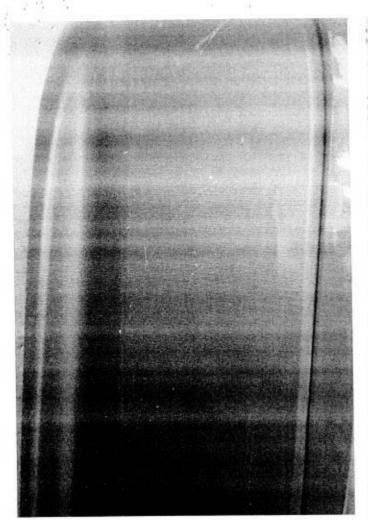
















COMFORTDELGRO ENGINEERING

A member of COMFORTDELCRO

ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579701

Majnine + 65 6383 6280 Facsimile + 95 6280 9755

Workshops 59 Loyarig Drive Birigapore 508989

24 Senoko Loop Singapora 758196 7 Sungei Kadut Way Singapore 728791 501 Vishun Industrial Park A Singapore 76873

Date/Time: 27.08.2018 12:01

Page : 1

JOB CARD	Sales Order:	JC NO.: 305204656
VAPE	REGN NO.: SHA2098E	MILEAGE
E LTD	MAKE: TOYOTA	FUEL EF
7	MODEL PRIUS HYBRID(G4)	DATE/TIME IN 25.08.2018 21:15
	YR OF MANU. 15.06.2017	TARGET DATE
B		COMPLETION DATE/TIME:
	JOB CARD E LTD VACS	E LTD VACS REGN.NO.:SHA2098E MAKE: TOYOTA MODEL

JOB DESCRIPTION

Accident Date: 25.08.2018 NATURE: 3P 25.08.2018

LABOR CODE

NTINC - taxi lear damog

LCC/ Kalmi -

HECKED & PASSED OUT BY:	
SERVICE ADVISOR	CUSTOMER'S SIGNATURE
owiedgement Slip	Exit Pass
e: lo.: sie No.: SHA2098E LARRY	Vehicle No.: SHA2098E
e of Service Advisor a returned to Service Reception upon collection	Name of Service Advisor Date To be kept by Security Guard

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO

SHA2098E

: TOYOTA

DATE: 27. Aug. 2018

DEL	: PRIUS	DOA:	25. Aug. 2018	NTUC	
Qty	Parts Description/ Labour	Туре	Unit Price	Amount	
	1 Rear Bumper X Mar			\$458.60	
	1 Rear Bumper Undercover — Cu-4	- 1		\$552.60	
	1 Rear Bumper Side Retainer – LH			\$112.70	
	SUB TOTAL LESS 25% DISCOUNTED TOTAL			\$1,123.90 \$280.56 \$843.34	
	1 Rear Bumper Rubber Mat 🗶 🐴			\$50.00	Ne
				\$50.00	1
	1 10 205			=7	
	Labour Charge			200	1
	1 Panel Beating			\$250.00 \$250.00	
	1 Spray Painting Charge			\$80.00	
	1 Wiring Charge				
	1 Remove/refix Reverse sensor LKK Auto Co the Repaire • To resurvey • To display d			\$120.00	
	TOTAL LABOUR 27/8/18 152647. ESTIMATE TOTAL Acknowled	survey is on a li load feed ones) is stary item(s) in a spal approve	of ceresurveyed and from insurance Company	\$700.00	1
	ESTIMATE TOTAL	a manaine		\$1,593.34	7
443	Alle Repar plas Date:	led by Hebane		1592-92	
	This is an initial estimate based on a visual inspection of th		histo The final consis	quantum will	1

COMFORTDELGRO ENGINEERING PTE LTD

Date: 30.08.2018

Time: 11:28:29

REPAIR ESTIMATE

Page: 1

COMPANY: THIRD PARTY'S CLAIMS (CAS)

CUSTOMER: 7010045

ADDRESS: COMFORT TRANSPORTATION PTE LTD

383 SIN MING DRIVE

SINGAPORE SINGAPORE 575717

65508755

JOB NO

: 305204656

REGN NO MILEAGE

: SHA2098E : 0000000000

MAKE

: TOYOTA

MODEL

: PRIUS HYBRID(G4)

DATE OF REGN DATE/TIME IN

: 15.06.2017

: 25.08.2018 21:15

ACCIDENT DATE : 25.08.2018

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001 04-01-0302-2287-G PRIG4 GUARD-REAR BUMPER C 1 552.60 25.00 414.45

SUB-TOTAL: 414.45

JOB NATURE

0000 L

PANEL BEATING

200.00

0001 23-502

SPRAYPAINT ON AFFECTED AREA

200.00

SUB-TOTAL: 400.00

TOTAL : 814.45

AUTHORISED: YES / NO

MVA NAME & SIGNATURE

SURVEYOR NAME & SIGNATURE

DATE:

DATE:

COMFORTDELGRO ENGINEERING

305204656 Our Job Ref No . ComfortDelGro Engineering Pte Ltd 59 Loyang Drive Singapore 508969 Fax: 6546 8156 : 30, Aug. 2018 FINALIZATION FORM Fax: LKK To : KALVIN Attn : Date of Accident: 25. Aug. 2018 Vehicle Reg No. : SHA2098E The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-SDH132M NTUC The repair job shall bill to: The finalized amount shall be: \$414.45 Spare Parts after List discount \$400.00 Labour Charges (b) \$814.45 Total for Part-By-Part Repair Cost (c.) Lumpsum Repair (if applicable) Total for Lumpsum repair cost after Less: Final Lumpsum Repair cost 2 working days. Estimated normal period for repairs: 3. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days We confirm the estimates and Thank you for your assistance. 5. finalized amount Signature: Signature : Name Name : 6214 8316 : 6546 8156 Fax For Official Use Only Document Confirm By Remarks Attached Amount Item (Signature) Yes or No YES 1. Rental Rate P/Day 2. Loss of Income Paid Survey Fees LTA Search Fee Medical Fees (on behalf of driver, if applicable) Overrun Remarks:



5b.

ESTIMATED NORMAL PERIOD FOR REPAIR:

National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933 TEL: 6841 0055 FAX: 6841 6315





NTU	IC INCOME INSUR	ANCE CO-OPERATIVE LTD	Ref:	NS/INC1801558	37/K1vbn2
		D UNION HOUSESINGAPORE	Date:	10-09-2018 INC4	
1.		Policy Particulars	:- THIR	D PARTY CLAIM	
	Insured Veh.	SDH 132M	Veh. I	nspected	SHA 2098E
	Policy No.	5066131098-04	Cover	age (\$)	0.00
	Claim No.	MT/1009555-001	Exces	s (\$)	0.00
	Assign From		Assig	n Date	27/08/2018
2.		Vehicle Parti	culars 8	& Condition	
	Make & Model	TOYOTA PRIUS	c.c		1798
	Engine No.	HIDDEN	Year of Reg.		2017
	Chassis No.	JTDKB3FU703558764	Colour Steering		BLUE
	Odometer	209807			IN ORDER
	Brakes	IN ORDER	Modification		STANDARD ALLOY RIM
	General	GOOD			
3.		Condit	ions of	Tyres	
		Size	Make		Balance
	R/H Front Tyre	195/65 R15	WEST	LAKE	7 mm
	L/H Front Tyre	195/65 R15	WEST	LAKE	7 mm
	R/H Rear Tyre	195/65 R15	WEST	LAKE	7 mm
	L/H Rear Tyre	195/65 R15	WEST	LAKE	7 mm
4.	A Section of the sect	Descripti	ion of D	amages	
	THE VEHICLE SU	STAINED DAMAGES AT THE RE	AR N/S	PORTION.	
	DAMAGES SEE D	ETAILS.			
5.		Genera	al Inform	nation	
	Accident Date	25/08/2018	Inspe	ction Date	27/08/2018
	Survey held at	COMFORTDELGRO ENGINEE	RING PT	E LTD	
		59 LOYANG DRIVE SINGAPORE 508969			
5a.	and the bonder of	R	Remarks		

Estimate Days of Repair

2 Working Days



National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315





ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHA 2098E

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	REAR BUMPER	TO REPAIR SEE LABOUR	458.60	502
1	REAR BUMPER UNDERCOVER	CUT	552.60	552.60
1	REAR BUMPER SIDE RETAINER-LH	SERVICEABLE	112.70	17.
	LESS 25% DISCOUNT		-280.98	-138.15
			842.92	414.45
	SPECIAL NETT ITEMS			
1	REAR BUMPER RUBBER MAT (SN)	NOT NECESSARY	50.00	
	\$550 to 9750 500 500 500 500 500 500 500 500 500		50.00	
	LABOUR			
	PANEL BEATING.INCLUSIVE OF THE REPAIR OF REAR BUMPER.		250.00	1117753000
	SPRAY PAINTING CHARGE.		250.00	200.00
	WIRING CHARGE.	NOT NECESSARY	80.00	
	REMOVE/REFIX REVERSE SENSOR.	NOT NECESSARY	120.00	
	Annual Landon Company of the Annual State of the Company of the Co		700.00	400.00
	GRAND TOTAL		1,592.92	814.45

RECOMMENDED COST OF REPAIRS (CONFIRMED)	814.45

Report Ref No. NS/INC18015587/K1vbn2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

K.K.LAU CPT(RET)

BEng(Hons),B.Bus,MBA,PEng,PE, MInstAEA,MASME,MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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