

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Wednesday, 11 September, 2019 1:59 PM
To: PBSP
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SLW2341P & SLB6403D ON 17/08/2018
****LKK REF: CC3/AIG18015581/hb3

Without Prejudice

Dear Caroline,

We refer to our below email.

We noted that there was no survey done to your client's vehicle yet.

Kindly advise if your client is still pursuing the claim.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAUTO)
Sent: Tuesday, 23 July, 2019 3:46 PM
To: PBSP
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SLW2341P & SLB6403D ON 17/08/2018 ****LKK REF: CC3/AIG18015581/hb3

WITHOUT PREJUDICE

Dear Caroline,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
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From: PBSP [<mailto:pml-pbsp@simedarby.com.sg>]

Sent: Tuesday, 12 March, 2019 11:37 AM

To: Joy Irene (LKKAuto); Hsiao Tong (LKKAuto)

Cc: Admin A; CS A Team

Subject: Re: REQUEST FOR DIRECT SETTLEMENT - SLW2341P & SLB6403D ON 17/08/2018 ****LKK REF: CC3/AIG18015581/jb3

Dear Joy,

Kindly reply on liability.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

From: PBSP

Sent: Friday, 8 March 2019 2:58:48 PM

To: Joy Irene (LKKAuto); Hsiao Tong (LKKAuto)

Cc: 甯琨 @; CS A Team

Subject: Re: REQUEST FOR DIRECT SETTLEMENT - SLW2341P & SLB6403D ON 17/08/2018 ****LKK REF: CC3/AIG18015581/jb3

Dear Joy,

Kindly reply on liability.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: Joy Irene (LKKAUTO) <JoyIrene@lkkauto.com>
Sent: Thursday, 28 February 2019 9:16:44 AM
To: PBSP; Hsiao Tong (LKKAUTO)
Cc: 甯璿 ©; CS A Team
Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SLW2341P & SLB6403D ON 17/08/2018 *****LKK REF: CC3/AIG18015581/jb3

Dear Caroline,

Status: Pending GIA.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: PBSP [<mailto:pml-pbsp@simedarby.com.sg>]
Sent: Thursday, 28 February 2019 9:14 AM
To: Joy Irene (LKKAUTO) <JoyIrene@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: Re: REQUEST FOR DIRECT SETTLEMENT - SLW2341P & SLB6403D ON 17/08/2018 *****LKK REF: CC3/AIG18015581/jb3

Dear Joy,

Kindly reply on liability.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: Joy Irene (LKKAUTO) <JoyIrene@lkkauto.com>
Sent: Monday, 25 February 2019 9:07:05 AM
To: PBSP; Hsiao Tong (LKKAUTO)
Cc: 甯璿 @; CS A Team
Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SLW2341P & SLB6403D ON 17/08/2018 *****LKK REF: CC3/AIG18015581/jb3

Dear Caroline,

Status :Pending GIA.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: PBSP [<mailto:pml-pbsp@simedarby.com.sg>]
Sent: Monday, 25 February 2019 9:02 AM
To: Joy Irene (LKKAUTO) <JoyIrene@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: Re: REQUEST FOR DIRECT SETTLEMENT - SLW2341P & SLB6403D ON 17/08/2018 *****LKK REF: CC3/AIG18015581/jb3

Dear Joy,

Kindly reply on liability.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: Joy Irene (LKKAUTO) <JoyIrene@lkkauto.com>
Sent: Friday, 15 February 2019 11:18:13 AM
To: PBSP; Hsiao Tong (LKKAUTO)
Cc: 甯璿 @; CS A Team
Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SLW2341P & SLB6403D ON 17/08/2018 *****LKK REF: CC3/AIG18015581/jb3

Dear Caroline,

Status :Pending GIA.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: PBSP [<mailto:pml-pbsp@simedarby.com.sg>]
Sent: Friday, 15 February 2019 10:23 AM
To: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: Re: REQUEST FOR DIRECT SETTLEMENT - SLW2341P & SLB6403D ON 17/08/2018 *****LKK REF: CC3/AIG18015581/jb3

Dear Joy,

Kindly reply on liability.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>
Sent: Monday, 28 January 2019 10:23:30 AM
To: PBSP; Hsiao Tong (LKKAuto)
Cc: 甯瑤 @; CS A Team
Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SLW2341P & SLB6403D ON 17/08/2018 *****LKK REF: CC3/AIG18015581/jb3

WITHOUT PREJUDICE

Dear Caroline,

Status : Non- reporting.

Thank you.

Best Regards,
Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: PBSP [<mailto:pml-pbsp@simedarby.com.sg>]
Sent: Monday, 28 January 2019 10:15 AM
To: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: Re: REQUEST FOR DIRECT SETTLEMENT - SLW2341P & SLB6403D ON 17/08/2018 ****LKK REF: CC3/AIG18015581/jb3

Dear Joy,

Kindly reply on liability.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>
Sent: Thursday, 3 January 2019 11:41:16 AM
To: Hsiao Tong (LKKAuto); PBSP
Cc: 甯瑤 @; CS A Team
Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SLW2341P & SLB6403D ON 17/08/2018 ****LKK REF: CC3/AIG18015581/jb3

Dear Caroline,

We just had a telephone conversation with our insured and he have not lodge his GIA report as he just got back from overseas.

We are pending for his reporting.

Thank you and Happy New Year!

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Hsiao Tong (LKKAuto)
Sent: Thursday, 3 January 2019 11:33 AM
To: PBSP <pml-pbsp@simedarby.com.sg>
Cc: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SLW2341P & SLB6403D ON 17/08/2018 *****LKK REF: CC3/AIG18015581/jb3

Without Prejudice

Dear Sirs/Mdm,

Thank you for your email.

The case had been reassigned to Ms Joy.

By copy to Joy,

Kindly assist. CC3/AIG18015581/jb3

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Thursday, 3 January 2019 11:24 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Re: REQUEST FOR DIRECT SETTLEMENT - SLW2341P & SLB6403D ON 17/08/2018 *****LKK REF: CC3/AIG18015581/ub3

Dear Hsiao,

Kindly reply on liability.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Wednesday, 26 December 2018 5:27:17 PM

To: PBSP

Subject: Automatic reply: REQUEST FOR DIRECT SETTLEMENT - SLW2341P & SLB6403D ON 17/08/2018 *****LKK REF: CC3/AIG18015581/ub3

Hi,

Thank you for your email.

I am on leave and will be in office on 31/12/2018 (Monday).

I will look into your email when I am back.

Thank you.

Regards,

Hsiao Tong