

ASS. REC. BY:

REF:

CS: /MSG18015577/RIVD322

Special Instruction:

SUV/VOY  
Merimen

Rasul

## ASSIGNMENT (Office)

From (Person):

Irene Tun

of

MSG

Date/Time

27/8/08 @ 4:05pm

Estimated Cost:

Bill to:

OD / TP WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLCS119B

Insured:

FBH 9232Y

at Workshop m/s

Xinya Auto

Tel:

62703481

of

Bik 1002, Bkt meruh June 3 # 01-75

Policy No:

MSD / VMS / 17-987053

Claim No:

MSC / V / 18-0001144

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

21/8/18

CA / REV / REP. / REV 24 HRS

(up)

H.O.D. Endorsement:

29/8/18 @ 2pm - 3pm

Date/Time:

4:17pm @ 27/8/18

Person Contacted:

Mei

Vehicle: IN / OUT

Date/Time	Action/Instruction	( <input checked="" type="checkbox"/> ) Estimate
	SLCS119B - NBA / AIG 18015238 / K1	DOA: 21/8/18
	FBH 9232Y - NBA / AIG 18015238 / K1	DOA: 21/8/18
30/8/18	Send preli revised via merimen	
6/9/18	Final fig \$ 1102.03 confirmed by email (Reel 860, H410)	

(08/11/13)

Surveyor: Pasan

REF:

45012

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_  
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV  
 To Inspect Vehicle No: SLC 5119B  
 at Workshop m/s XINYA MOTOR  
 of BLK 1002 BM LN3 #01-75  
 Insured: MSIH  
 Policy No. \_\_\_\_\_  
 Claims No. \_\_\_\_\_  
 Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
 (Client's Record)  
 Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
 repair at the time of inspection.

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: \_\_\_\_\_ days Res.: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: SLC 5119B Yr Regn: 2016 / MY  
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /  
 Truck / Trailer or \_\_\_\_\_  
 Make: TOYOTA WISH 1.8 CVT c.c. 1798  
 Colour: GRAY A/C: Insured / Std / NI / NA  
 Sp. Reading: 54283 T/Radio: Insured / Std / NI / NA  
 Eng/No: \_\_\_\_\_  
 C/No: 3T D6G 20W 20J 004121  
 Gen. Cond: Good / Fair / Poor / Burnt  
 Steering: In order / Jammed / Leaked / Burnt or \_\_\_\_\_  
 Brake: In order / Jammed / Leaked / Burnt or \_\_\_\_\_  
 Modi: Nil / SRim / STD A/Rim or \_\_\_\_\_  
 Tyre Size: F: 195/65R15  
 R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or \_\_\_\_\_

Front

Rear

R/Bal. 5 mm R/Bal. 5 mmL/Bal. 5 mm L/Bal. 5 mmD.O.A. 21/08/18 D.O.I. 29/08/18Survey held at XINYA

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

REAR N/S

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

RECEIVED 08 SEP 2018

Date/Time, File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

6/9- typistDays Of Repair: 2Resurvey No. of Trip: 1

Survey Fee:

Transportation:

\_\_\_\_ S + RS, \_\_\_\_ SI

Photos

Others

TOTAL

Report Format :

merimenLump Sum / I.B.I: (\$ 1102.03 )

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Invs (\$

☐

: Weekend (\$

150

10

160



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

MSIG INSURANCE (SINGAPORE) PTE LTD

Ref : CS/MSG18015577/R1vd3

16 RAFFLES QUAY

#24-01 HONG LEONG BLDG SINGAPORE 048581

Date : 27-08-2018



Code : MSG

## 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	FBH 9232Y	Veh. Inspected	SLC 5119B
Policy No.	MSD/VMS/17-987053	Coverage (\$)	0.00
Claim No.	MSC/V/18-0001144	Excess (\$)	0.00
Assign From	MERIMEN (IRENE TAN)	Assign Date	27/08/2018

## 2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

## 4. Description of Damages

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## 5. General Information

Accident Date	21/08/2018	Inspection Date	29/08/2018
Survey held at	XINYA AUTO SERVICES PTE LTD BLK 1002 BUKIT MERAH LANE 3 #01-75 SINGAPORE 159719		

## 5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION. THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE. C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.
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## ...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	(Not Notified)		27 Aug 2018 16:05 <a href="#">Assign</a>				<b>New Assignment</b> <a href="#">Cancel Case</a>

<a href="#">Main</a>	<a href="#">Reference</a>	<a href="#">Claim Details</a>	<a href="#">Documents</a>	<a href="#">Show All</a>
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### CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	SHAHUL HAMEED S/O M ABDUL MAJEED, ID: S7048517F		
Main Claimant:	NG SOR TIN, ID: S7004501Z		
Vehicle Reg. No.:	SLC5119B	Date of Loss:	21/08/2018 13:00 - :59 [27 Months and 3 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP	Policy/Cover Note No.:	MSD/VMS/17-987053 (TP, Fire & Theft) Coverage: 23/10/2017 - 22/10/2018
Vehicle Reg. No. (Insured):	FBH9232Y	Policy No. (Claimant):	
		Excess:	
Repairer:	Xinya Auto Services Pte Ltd (HQ) Blk 1002, #01-75, Bukit Merah Lane 3, 159719 Bukit Merah - Tel: 6270 3481		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Irene Tan Gek Ing - 6594 2541]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 28/08/2018]		
Adj Asg. Remarks:	SJE AGREE LKK Liability (Non-reporting)		

### ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

### ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd. 4 Shenton Way #21-01 SGX Centre 2 Singapore 068807	From: LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
Attn: Irene Tan Gek Ing	Date: 30 Aug 2018
<b><u>Preliminary Advice</u></b>	

Insured Vehicle No	: FBH9232Y	Accident Date	: 21/08/2018
TP Vehicle No	: SLC5119B	Assignment Date	: 27/08/2018
Make	: TOYOTA WISH	Est. Duration of Repair	: 2.00
Date of Inspection	: 29/08/2018		
Inspection At	: XINYA AUTO SERVICES PTE LTD (HQ) BLK 1002, #01-75, BUKIT MERAH LANE 3 SINGAPORE 159719		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages rear n/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	1,962.03
Revised Amount	:S\$	1,065.95
Check Items (Estimated)	:S\$	36.08
Total	:S\$	1,102.03

Lump Sum Repair	:S\$	
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**Total Loss Consideration**

New for Old Value	:S\$	
Pre-Accident Value	:S\$	
COE / PARF Rebate	:S\$	
Salvage Value	:S\$	
Margin for Repair	:S\$	

**Remarks**

- ( ) The vehicle is economical/not economical for repair.
- ( X ) The above survey was conducted on a 'without prejudice' basis.

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	21/08/2018 16:46
Date Of Accident	21/08/2018 13:55
Exact Location Of Accident	JLN TOA PAYOH
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLC5119B
<b>Insured/Policyholder</b>	
Name Of Registered Owner	NG SOR TIN
NRIC No	S7004501Z
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-96694088
Alternative Phone No	OTHERS-96694088

### Vehicle Particulars

Manufacturer	TOYOTA
Model	-
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100466566-02
Cover Note Number	

### Driver

Name of Driver	NG SOR TIN
NRIC No	S7004501Z
Date Of Birth	06/02/1970
Occupation	OUTDOOR
Date Of Driving Pass	30/06/1988
Driving Experience	30 YEARS AND 1 MONTH
Gender	FEMALE
Mobile Number	(LOCAL) +65-96694088
Fax Number	
Contact Number	OTHERS-96694088
EEmail Address	NOEMAIL

Address	BLK 472 CHOA CHU KANG AVENUE 3 #14-145
Postcode	680472
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

PLS REFER TO THE ATTACHED STATEMENT.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	REVERT
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	FBH9232Y
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	MOTORCYCLE
Name of Driver	SHAHUL HAMEED S/O M ABDUL MAJEED
NRIC/Passport Number	S7048517F
Contact Number	98000376
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

## Sketch Plan

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all Insurer(s) who have insured vehicle(s) involved in this accident (all Insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

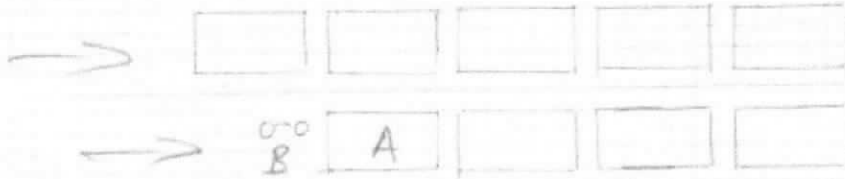


Sketch Plan #2

A - SL65119B  
 SKETCH PLAN B - FBH92324

Jln Tog Payoh

Woodsville close



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Vehicle A was driving along Jln Tog Payoh and stopped due to traffic light and jam. While waiting to move, vehicle B hit on my rear portion and damage my rear.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature  
 Date & Time:

Driver's Signature  
 (If driver is not the policyholder)  
 Date & Time:

Reporting Centre Personnel's Signature  
 Name: 21/8/2018  
 NRIC/FIN No.:

# XINYA AUTO SERVICES PTE LTD

Address: BLK 1002 BUKIT MERAH LANE 3 # 01-75 SINGAPORE 159719

E-mail : xinyaauto@singnet.com.sg

Tel: 6270 3481 Fax: 6278 7522

Date : 27-Aug-18

Address : MS NG SOR TIN

Reference : TP 1168/08/18

Vehicle No : SLC 5119B

Make/Model : TOYOTA WISH

Insurance Co. : AIG

## RE : QUOTATION REPAIRS TO SLC 5119B FOR THIRD PARTY CLAIMS.

PARTS REQUIRED		QTY		AMT \$
1)	REAR BUMPER 632	1	\$	609.40 DE
2)	REAR BUMPER RETAINER	1	\$	65.20 M
3)	REAR BUMPER REFLECTOR	1	\$	48.10 ? sur
LIST PRICE TOTAL			\$	722.70
LESS DISCOUNT 25%			\$	180.68
LIST PRICE TOTAL AFTER LESS			\$	542.03
4)	REAR REVERSE SENSOR		\$	220.00 X su
NETT PRICE TOTAL			\$	220.00
TOTAL PARTS COST				<b>\$762.03</b>

## LABOUR AND MISCELLANEOUS CHARGES

1)	TO REMOVE & REPLACE REAR BUMPER AND TO PANEL BEAT AND ALIGN	\$	<del>600.00</del> 250 ( 3 DAYS)
2)	TO PUTTY & SPRAY PAINT REAR BUMPER & OTHER AFFECTED AREA.	\$	<del>400.00</del> 250 ( 2 PANEL)
3)	TO CHECK & RECTIFY WIRING.	\$	<del>80.00</del> X 150
4)	TO REPLACE REAR REVERSE SENSOR.	\$	<del>120.00</del> 60
LABOUR TOTAL			<b>\$ 1,200.00</b>

LKK Auto Consultants hence notify the Repairer of the following.

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

## TOTAL ESTIMATED REPAIR COST

2 days  
P/P  
29/08/18 @ 1355  
Rasy bp paint

**\$ 1,962.03**

30/8/18

## **Veron Chen (LKKAuto)**

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**From:** Veron Chen (LKKAuto)  
**Sent:** Thursday, 6 September 2018 1:05 PM  
**To:** 'Xinya Auto Services'  
**Cc:** SUR  
**Subject:** RE: slc5119b photo

Dear Madam,

Noted with thanks.

**Kindly send Final invoice and all supporting documents to MSIG**

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Xinya Auto Services <xinyaauto@singnet.com.sg>  
**Sent:** Thursday, 6 September 2018 12:42 PM  
**To:** Veron Chen (LKKAuto) <veronchen@lkkauto.com>  
**Subject:** RE: slc5119b photo

Hi, Veron

Ok.accept

---

**From:** Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]  
**Sent:** Thursday, September 6, 2018 11:40 AM  
**To:** Xinya Auto Services <xinyaauto@singnet.com.sg>; SUR <sur@lkkauto.com>  
**Subject:** RE: slc5119b photo

Dear Sir/Madam,

WITHOUT PREJUDICE

Finalise amount \$1102.03 @ 2 working days

Please check and confirm.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Xinya Auto Services <xinyaauto@singnet.com.sg>  
**Sent:** Tuesday, 4 September 2018 3:15 PM  
**To:** SUR <sur@lkkauto.com>  
**Subject:** slc5119b photo

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Virus-free. [www.avg.com](http://www.avg.com)

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	24 Aug 2018		27 Aug 2018 16:05 <a href="#">Edit Adj Rpt</a>	<b>S\$1,102.02</b> <a href="#">Edit Estimates</a>	<b>S\$1,102.02</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by insurer]</span>									
Insured: <b>SHAHUL HAMEED S/O M ABDUL MAJEED</b> , ID: S7048517F									
Main Claimant: <b>NG SOR TIN</b> , ID: S7004501Z									
Vehicle Reg. No.: <b>SLC5119B</b>		Date of Loss: 21/08/2018 13:00 - :59 [27 Months and 3 Days From LTA Reg Date (Man Yr)]							
Claim Type: <b>TP / MSC/V/18-0001144</b>		Policy/Cover Note No.: MSD/VMS/17-987053 (TP, Fire & Theft) Coverage: 23/10/2017 - 22/10/2018							
Vehicle Reg. No. (Insured): <b>FBH9232Y</b>		Policy No. (Claimant):							
		Excess:							
Repairer: <b>Xinya Auto Services Pte Ltd (HQ)</b> Blk 1002, #01-75, Bukit Merah Lane 3, 159719 Bukit Merah - Tel: 6270 3481									
Handling Insurer: <b>MSIG Insurance (Singapore) Pte. Ltd. (HQ)</b> - Tel: +65 6827 7888 ... [Handled by <b>Irene Tan Gek Ing</b> - 6594 2541]									
Adjuster: <b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>MOHD RASUL</b> ] ... [Final Rpt due 26/09/2018]									
Adj Asg. Remarks: SJE AGREE LKK Liability (Non-reporting)									
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SLC5119B (MSC/V/18-0001144)  
[FBH9232Y]  
TP  
NG SOR TIN  
Aug 21 2018 1:00PM  
[SHAHUL HAMEED S/O M ABDUL MAJEED]  
Xinya Auto Services Pte Ltd

[Upload Documents](#)
[Upload Photos](#)
[Compose New Letter](#)

**View** View in Browser

Letters/Correspondences				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print	
1	27/08/18 13:58	Non Reporting Letter to OI	Load HTM		

Assessment Reports				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	30/08/18 12:54	Adjuster Immediate Advice	Load HTM		

Photos/Images				3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	30/08/18 12:49	General View	Load JPG	<input checked="" type="checkbox"/>	
2	30/08/18 12:49	General View	Load JPG	<input checked="" type="checkbox"/>	
3	30/08/18 12:49	General View	Load JPG	<input checked="" type="checkbox"/>	
4	30/08/18 12:49	General View	Load JPG	<input checked="" type="checkbox"/>	
5	30/08/18 12:49	General View	Load JPG	<input checked="" type="checkbox"/>	
6	30/08/18 12:49	General View	Load JPG	<input checked="" type="checkbox"/>	
7	30/08/18 12:49	General View	Load JPG	<input checked="" type="checkbox"/>	
8	30/08/18 12:49	General View	Load JPG	<input checked="" type="checkbox"/>	
9	30/08/18 12:49	General View	Load JPG	<input checked="" type="checkbox"/>	
10	30/08/18 12:49	General View	Load JPG	<input checked="" type="checkbox"/>	
11	30/08/18 12:49	General View	Load JPG	<input checked="" type="checkbox"/>	
12	30/08/18 12:49	General View	Load JPG	<input checked="" type="checkbox"/>	
13	30/08/18 12:49	General View	Load JPG	<input checked="" type="checkbox"/>	
14	30/08/18 12:49	General View	Load JPG	<input checked="" type="checkbox"/>	
15	30/08/18 12:49	General View	Load JPG	<input checked="" type="checkbox"/>	
16	30/08/18 12:49	General View	Load JPG	<input checked="" type="checkbox"/>	
17	06/09/18 11:44	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>	
18	06/09/18 11:44	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>	
19	06/09/18 11:44	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>	
20	06/09/18 11:44	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>	
21	06/09/18 11:44	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>	
22	06/09/18 11:44	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>	
23	06/09/18 11:44	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>	
24	06/09/18 11:44	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>	
25	06/09/18 11:44	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>	

Documentation				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print	
1	27/08/18 10:46	Third Party Accident Report	Load PDF		
2	27/08/18 10:46	PRI	Load PDF		
3	27/08/18 10:46	SJE AGREE LKK	Load PDF		

Documents Checklist

<b>DOCUMENTS CHECKLIST</b>	<a href="#">Reset</a>	<a href="#">Save</a>	<a href="#">Print</a>
There are no document checklists configured.			

<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b>
<div></div>
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer
<small>Note: Remarks are private unless you show it to other parties.</small>

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/MSG18015577/R1VD3E2

Date: 06/09/2018

## REFERENCE

Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd.	Policy No:	MSD/VMS/17-987053
Claimant Vehicle No :	SLC5119B	Insured Vehicle No :	FBH9232Y
Date of Loss:	21/08/2018	Nature of Claim:	TP
		Claim No:	MSC/V/18-0001144

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No:	<b>SLC5119B</b>		
Make & Model:	TOYOTA WISH, 1.8 CVT (A)	Engine No:	2ZR1762256
Reg. Date:	18/05/2016 (Man. Year: 2016)	Chassis No:	JTDGG20W20J004121
Colour:	Grey	Odometer:	54283 km
Engine Capacity:	1798 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	<b>Market Value/New Car Price</b>		

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size:	195/65R15	Rear Tyre Size:	195/65R15
Front Left Side:	Yokohama 5 mm	Rear Left Side:	Yokohama 5 mm
Front Right Side:	Yokohama 5 mm	Rear Right Side:	Yokohama 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	762.02	542.02	220.00	28.87
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,200.00	560.00	640.00	53.33
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Nett Amount (S\$)</b>	<b>1,962.02</b>	<b>1,102.02</b>	<b>860.00</b>	<b>43.83</b>

## INSPECTION

Date of Assignment:	27/08/2018	
Date Inspected:	29/08/2018	Inspected At: Xinya Auto Services Pte Ltd (HQ) Blk 1002, #01-75, Bukit Merah Lane 3 Singapore 159719
Estimated Period of Repair:	2.0 days	

Adjuster: MOHD RASUL

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.





## REPAIR DETAILS

### Reference

<b>Part Source:</b>	MRM-SG	Version: 1.0 (Last Synchronised: 06 Sep 2018)
<b>Parts:</b>	M1-MPV	TOYOTA WISH 1.8 CVT (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SLC5119B)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Deformed	609.40 FL	*609.40 FL
2	1		*REAR BUMPER RETAINER	Necessary	65.20 FL	*65.20 FL
3	1		*REAR BUMPER REFLECTOR	Scratched	48.10 FL	*48.10 FL
4	1		*REAR REVERSE SENSOR	Serviceable	220.00 FS	*- FS
					<b>Sub Total (\$\$)</b>	<b>722.70</b>
					<b>- List Item Discount on L Items 25.00/25.00% (\$\$)</b>	<b>180.68</b>
					<b>Total Parts (\$\$)</b>	<b>542.02</b>

F=Franchise part. S=SpcNett. L=ListItemDisc.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO REMOVE & REPLACE REAR BUMPER AND TO PANEL BEAT AND ALIGN	New	600.00	250.00
2	TO PUTTY & SPRAY PAINT REAR BUMPER & OTHER AFFECTED AREA	New	400.00	250.00
3	TO CHECK & RECTIFY WIRING	New	80.00	-
4	TO REPLACE REAR REVERSE SENSOR	New	120.00	60.00
Gross Labour Cost (\$\$)			1,200.00	560.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >