

Volkswagen Centre Singapore



Biz Reg. No. 53103069E
GST No. M20098505-2

16/09/18
1516 (NOT INMUSE) 1516/1516

* SCENE VIDEO *

Letter of Claims Request for direct settlement.

We are submitting a claim on behalf of our customer AZILAH BINTE ABU CAE 94504346
NRIC _____ insured of vehicle SKB 43570 against
your insured vehicle number SLW 543 L (ALG)
On the accident dated on 25-8-18 (ddmmyyy) along BLK 11 MARSLING
DR. CARPARK.

Dated this 27 AUG 2018 (day) of _____ (month) 2018 .

Charmaine Kong
Volkswagen Group Singapore
Accident Claims Dept.
charmaine.kong@vw.com.sg
DID : 63057176/ 63057299
HP: 92361399

PDI TUAS

PDI TUAS

AZILAH BINTE ABU CHE
10 Marsiling Drive
730010 SINGAPORE

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV023739
Quote No. SER/QUO/1801398
QuoteDate 27/08/18
Salesperson
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	Polo A05 1.4A+6E1 9P3	156,084	Cheong Pearlyn
License No.	VIN	Initial Registration	Sales Advisor
SKB4357D	WVWZZZ6RZAU063972	27/05/11	
Engine Code	Labor Type	Engine No.	Model Code
	1A	CGG 337897	6R13E7

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P ALEX LABOUR	LABOUR	6	UNIT		5,040.00
P B&P ALEX LABOUR	TRANSFER DOOR PARTS	1	UNIT		840.00
P B&P ALEX PAINT	SPRAY PAINTING	6	UNIT		4,800.00
P B&P DIAG	PROGRAMMING & CALIBRATION	1	Time Un		2.53
	COMPULSORY TO DO AFTER AC				
P B&P MECH	CHECK WIRE HARNESS, ECU, S	1	Time Un		480.00
	Nett				
P B&P PARTS	RIM VALVE	1	Time Un		1,780.00
	KEY IN PARTS NUMBER				
P B&P WHEEL ALIGNMENT	B&P WHEEL ALIGNMENT NETT	1	Time Un		280.00
	Sum Labor				13,222.53
P 6R4833055J	DOOR LHR	1	Pieces		1,586.26
	Use Predecessor 6R4833055H				
P 6R6839697A 5AP	DOOR SEAL LHR	1	Pieces		104.67
P D 378500A2	DOOR INSULATOR	1	Pieces		53.34
	Sum Item				1,744.27

Payments to: - BBN: - Acc.-No..:

PDI TUAS

PDI TUAS

AZILAH BINTE ABU CHE
10 Marsiling Drive
730010 SINGAPORE

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV023739
Quote No. SER/QUO/1801398
QuoteDate 27/08/18
Salesperson
Page 2

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description
Volkswagen Passeng	Polo A05 1.4A+6E1 9P3
License No.	VIN
SKB4357D	WVWZZZ6RZAU063972
Engine Code	Labor Type
	1A

Mileage	Service Advisor
156,084	Cheong Pearlyn
Initial Registration	Sales Advisor
27/05/11	
Engine No.	Model Code
CGG 337897	6R13E7

Sum Labor	13,222.53
Sum Item	1,744.27
Total SGD	14,966.80
7% GST	14,966.80 1,047.68
Total SGD Incl. GST	16,014.48

Explanations

P = Proportionately Charged

Payment Terms No Credit

Payments to: - BBN: - Acc.-No.:

Govt
Ad 20.

MS.G (not in house)
vs
ALG
out

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report 27/08/2018 10:14
Date Of Accident 25/08/2018 12:30
Exact Location Of Accident ALG BLK 11 MARSILING DRIVE CARPARK
Country/State of Loss SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number SKB4357D
Insured/Policyholder
Name Of Registered Owner AZILAH BINTE ABU CHE
NRIC No S7905100D
Email Address AZILAH@MAIL.COM
Mobile Phone No (LOCAL) +65-94504346
Alternative Phone No OFFICE-94504346

Vehicle Particulars

Manufacturer VOLKSWAGEN
Model POLO A05 1.4A+6E1 9P3
Exact Purpose for which vehicle was being used at time of accident PRIVATE

Are you claiming under your own insurance policy for repair to your vehicle? NO

If No, Please state action to be taken THIRD PARTY

Vehicle Category PRIVATE CAR

Insurance Company

Name of Insurance Company MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage COMPREHENSIVE
Fleet Policy NO
Policy Number S 29078580 SMF
Cover Note Number

Driver

Name of Driver FARUZI BIN AD RAHMAN
NRIC No S8515978Z
Date Of Birth 20/05/1985
Occupation INDOOR
Date Of Driving Pass 20/09/2011
Driving Experience 6 YEARS AND 11 MONTHS
Gender MALE
Mobile Number (LOCAL) +65-94504346
Fax Number (LOCAL) +65-94504346
Contact Number
Email Address AZILAH@MAIL.COM

Address	APT BLK 261 BOON LAY DRIVE #03-545
Postcode	640261
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : AZILAH BINTE ABU CHE GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

MORE DETAILS PLEASE REFER TO SKETCH PLAN

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	VIDEO UNABLE TO UPLOADED
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLW543L
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	MDM CHNG MUI CHAN
NRIC/Passport Number	S0126560A
Contact Number	96372610
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	

No. Of Passenger (Including Driver)

SKETCH PLAN

IMPORTANT NOTICE

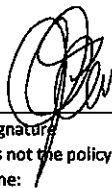
1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

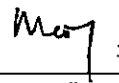
- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:

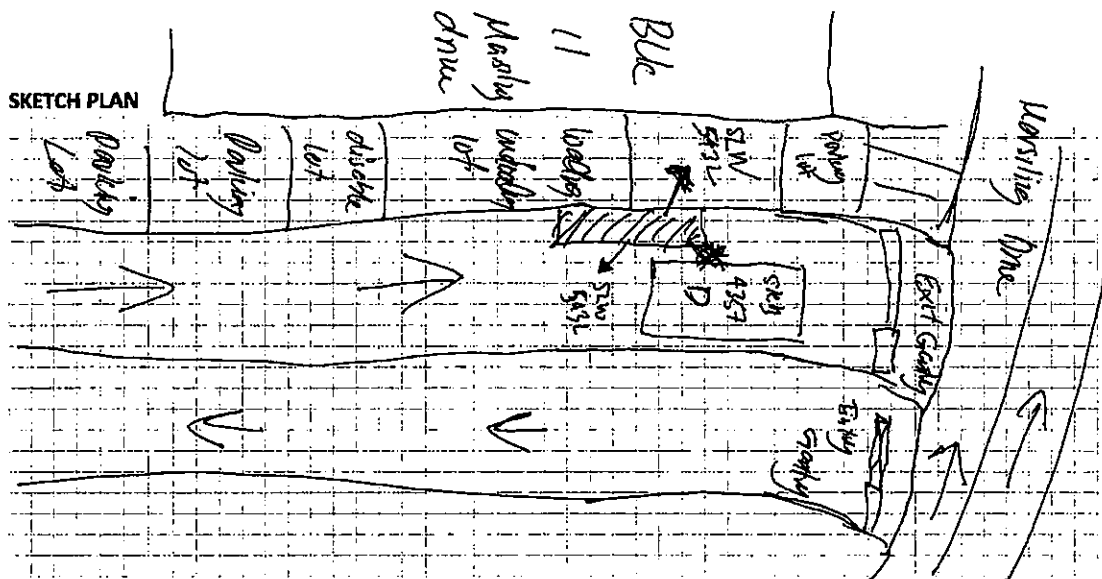


Driver's Signature
(If driver is not the policyholder)
Date & Time:



Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

Sketch Plan #2 Pg. 1



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 25 Aug 2018, I was driving along Blk 11 Marsiling Drive Carpark at about 1228hrs, on the way out to the Carpark gantry I was about to pass by a vehicle plate number SLW 543L and the vehicle was at a stationary position upon passing by. After I have passed by the vehicle with my right of way without knowing the intention of the driver as she did not signal her vehicle, suddenly I felt something hit my vehicle from the left side of the vehicle. The driver stepped out of her vehicle and admitted that she did not notice there was another vehicle (my vehicle) close by before she drove out/off. She admitted she did not check her right blind spot / side before moving off. She admitted it was her mistake the accident happened. Accident was recorded on the vehicle dashcam.

Driver details (SLW 543L)



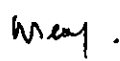
Mdm Chng Mui Chan

S 012 65 60 A

HP: 9637 2610

DECLARATION

I/We declare the foregoing particulars are true in every respect.

<p></p> <p>Policyholder's Signature</p> <p>Date & Time:</p>	<p></p> <p>Driver's Signature (If driver is not the policyholder)</p> <p>Date & Time:</p>	<p></p> <p>Reporting Centre Personnel's Signature</p> <p>Name:</p> <p>NRIC/FIN No.:</p>
--	--	--



MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way, # 21-01, SGX Centre 2, Singapore 068807
Tel +65 6827 7888, Fax +65 6827 7800
Co. Reg. No. 200412212G GST Reg. No. 20-0412212G

Certificate of Insurance

ROAD TRANSPORT ACT 1987 (MALAYSIA)
THE MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (FEDERATION OF MALAYSIA)
THE MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CAP. 189 OF THE REVISED EDITION)
(REPUBLIC OF SINGAPORE)
THE MOTOR VEHICLES (THIRD-PARTY RISK AND COMPENSATION) RULES, 1996 EDITION (REPUBLIC OF SINGAPORE)
OR ANY AMENDMENT, ACT OR ACTS PASSED IN SUBSTITUTION THEREOF.

Form M.X.1.
Individual Ownership

ULTIMATE CAR PROTECTOR-PREMIER
Comprehensive

Certificate No. S 29078580 SMF

Excess: SGD500

1. Index Mark and Registration Number of Vehicle
SKB4357D
2. Name of Policyholder
Azilah binte Abu Che
3. Effective Date of the Commencement of Insurance for the purposes of the Act
27/05/2018
4. Date of Expiry of Insurance
26/05/2019
5. Persons or Classes of Persons entitled to drive*
Azilah binte Abu Che
Any other person provided he is driving on the Policyholder's order or with the Policyholder's permission.

* Provided that the person driving is permitted in accordance with the licensing or other laws or laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.
6. Limitations as to use*
Use only for social domestic and pleasure purposes and for the Policyholder's business.
The Policy does not cover use for hire or reward racing pace-making reliability trial speed-testing the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

* Limitations rendered Inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

PLEASE NOTE ALL CLAIMS RELATED REPAIR CAN BE CARRIED OUT AT ANY WORKSHOP OF YOUR CHOICE OR AT ANY MSIG AUTHORISED WORKSHOP LISTED IN THE ATTACHED.

This Certificate is not transferable to a new owner of the vehicle. If for any reason the Policy is terminated during its currency, the Certificate must be returned to the Insurer within 7 days of the termination or if the Certificate has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189).

I/WE HEREBY CERTIFY that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia) or any Amendment, Act or Acts passed in substitution thereof.

MSIG Insurance (Singapore) Pte. Ltd.
Approved Insurers

for Chief Executive Officer

Date : 22/08/14

Dear Sir or Madam :

To whom it may concern,

RE: Authorization to act on behalf

Vehicle No.: S KB 4357D

I, Ailish Borte Bnu CLK, bearing NRIC Number 879 051000,

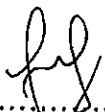
would like to authorize Faruji Bnu AD Rahman, bearing NRIC

Number S 85159782, to act on my behalf for all documents

and repair for the above said vehicle.

Thank You.

Yours Sincerely,



.....
Signature

Accident Photo



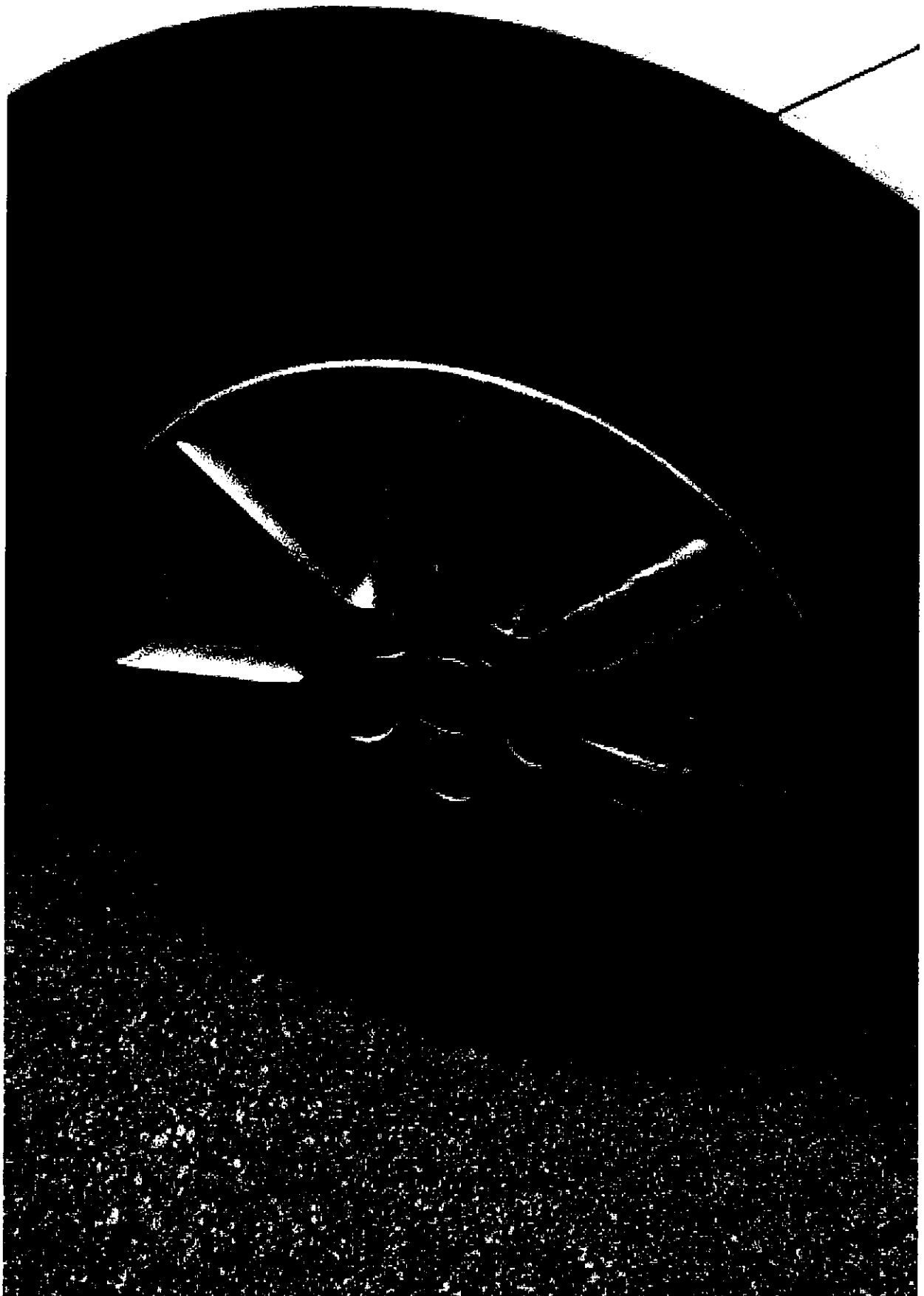
Accident Photo



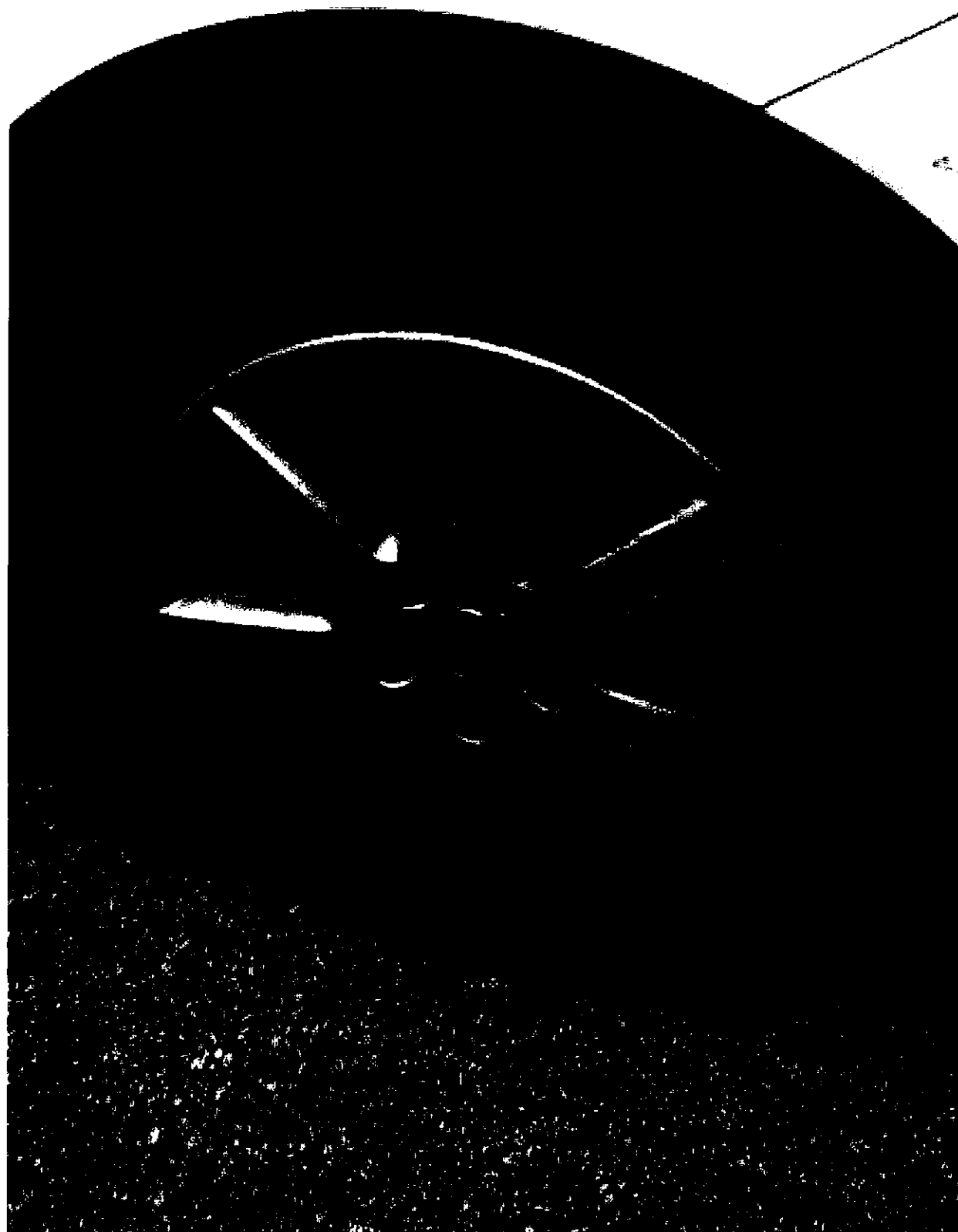
Accident Photo



Accident Photo



Accident Photo



Accident Photo



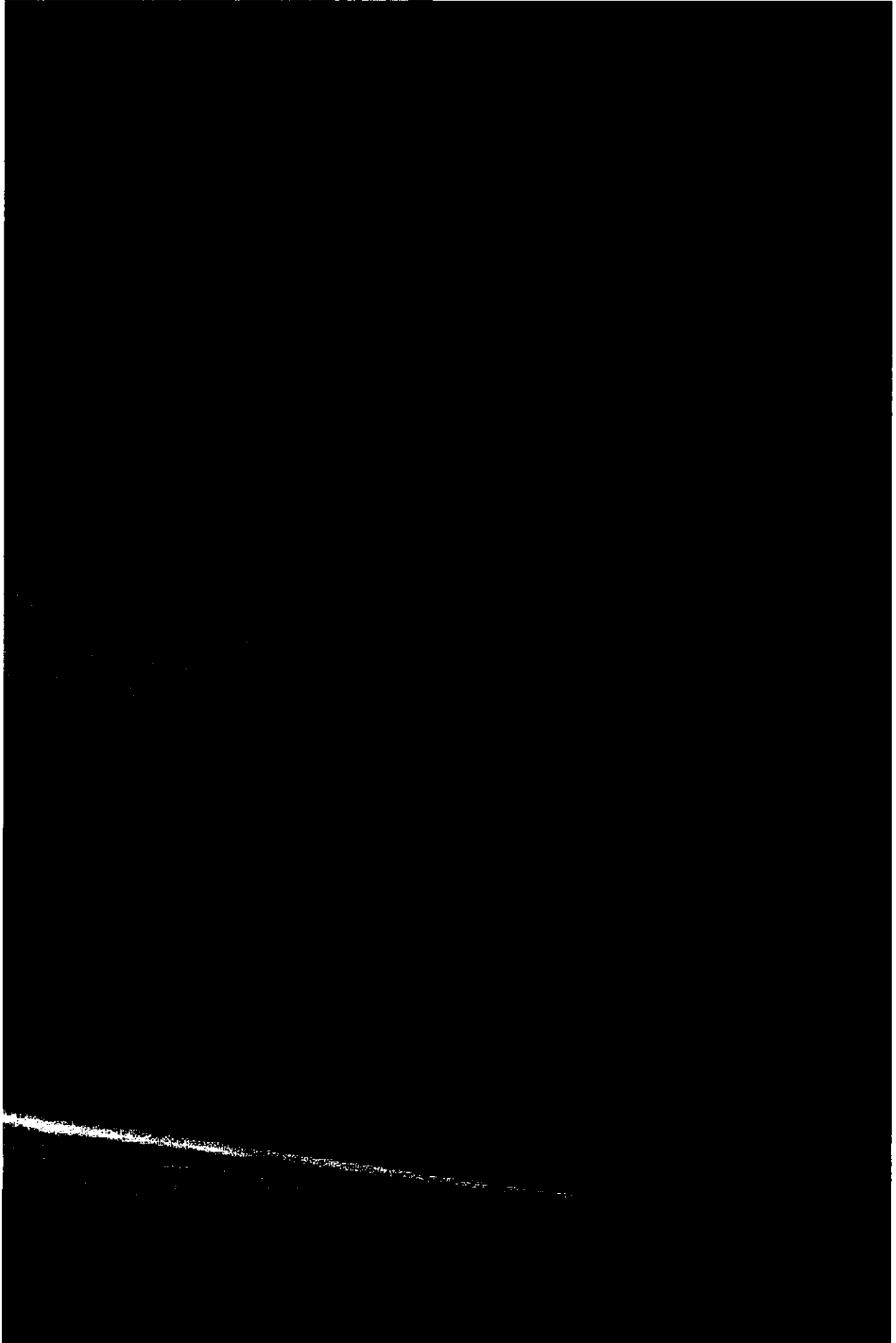
Accident Photo



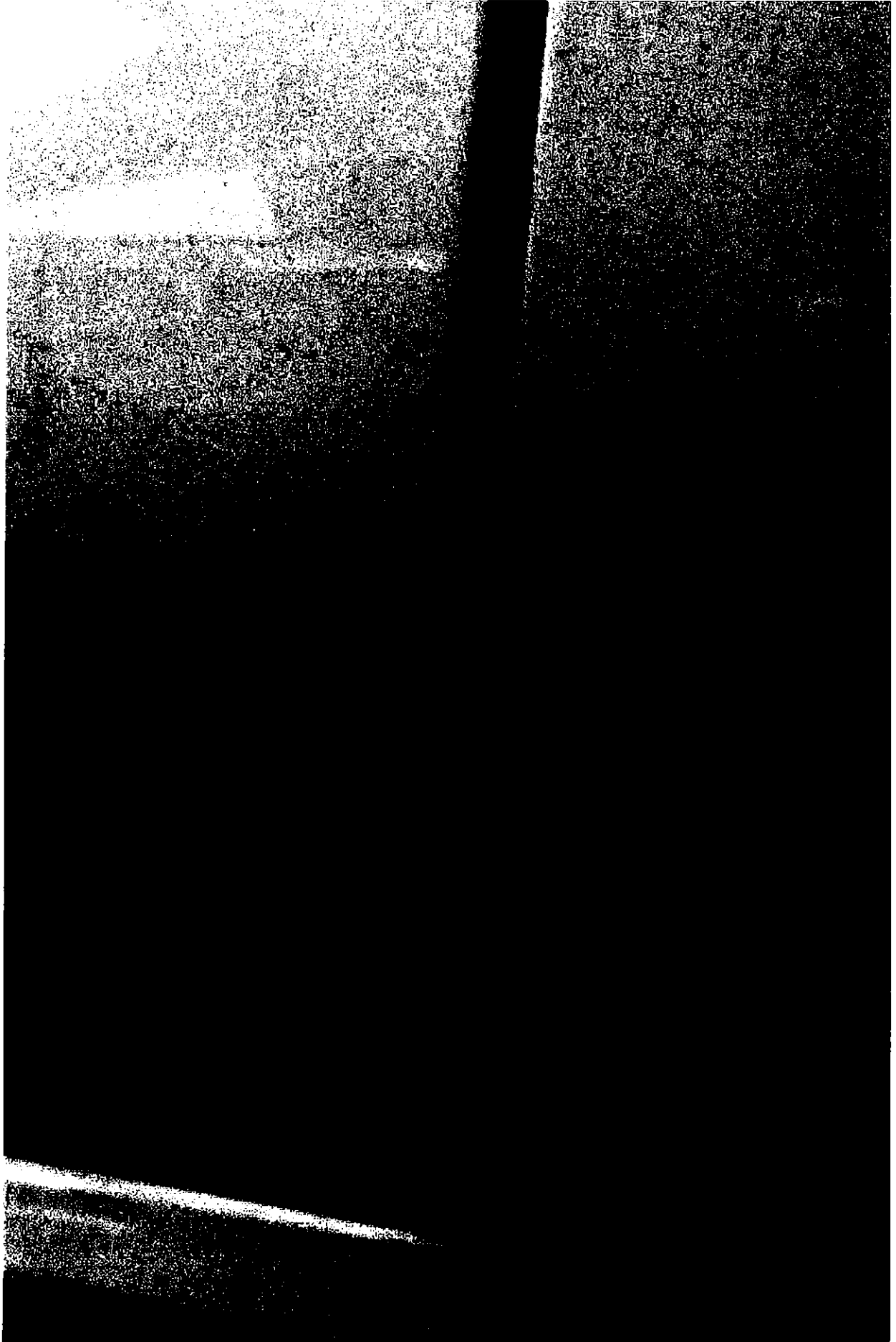
Accident Photo



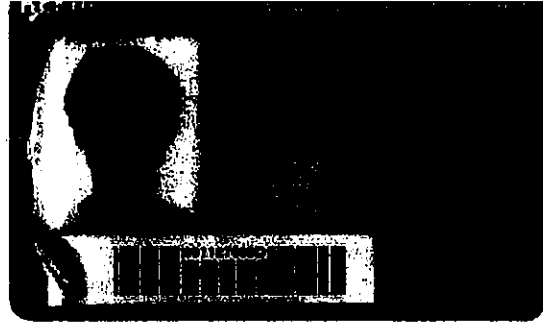
Accident Photo



Accident Photo



Driving License



REPUBLIC OF SINGAPORE
IDENTITY CARD NO. 88515978Z



Name

FARUZI BIN AD RAHMAN

Faruzi Bin Ad Rahman

Race

MALAY

Date of Birth
20-05-1985

Sex
M

Country/Place of Birth
SINGAPORE

88515978Z


azilah @ mail . com

Identification Card

Class 2B	Motorcycles <= 250 CC	12 Feb 2015
Class 2A	Motorcycles between 251 CC and 400 CC	17 Feb 2015
Class 2	Motorcycles > 400 CC	17 Feb 2015
Class 3	Motor cars <= 2000 kg with <= 7 passengers, exclusive of the driver, and motor tractors <= 1200 kg	28 Sep 2015

S/No. 9000151055

3471702



88515978Z

Date of issue
20-08-2015

APPLY
APT BLK 251 SOON LAY DRIVE
455-455
SINGAPORE 040201