INS. CASE OWNER	K:	CC 3/AIG1801 5	t56,-	T. enb LEKE	
Surveyor:	Turfich		DINT	Date / Time : V	1818
Pre-assign / CCU	SLW 5	7/11		the March of the	1711
Insured Vehicle N	0.		Claim No.	30 24 2744	
Name of Insured	Unt	omi Hoo	Policy No.	1800008	54)
Insured Tel No.		HP 46777616	Make / Model	MJ5mm	
Excess Sec II :SS	7.	D.O.A. 25 8 Lb	Place of Accide	1 21 14.4	A DK UP
ls driver the owne		Nature of Accident :	Place (it Accuse		
		Nature of Accident	OI GIA REPOR	RT. LES NO . TP GIA REPO	enTvas ivo
If NO. Driver Na Driver Tel		(VALVES / NO.)	Insured Liabilit		
SEB 435	1000		NAME OF TAXABLE PARTY.		
INSRS: WSP: Tel: Liability: RMKS:	CEWNW INSI	dity:	INSRS: WSP: Tel: Liability: RMKS:	INSR WSP Tel: Linbil RMK	lity:
Date/Time			17		The Chair Warren
. 1.A.X	CHANTESO -C	5145 51 mr-	1	STAGE Non-Reporting ltr (1st):	DATE/PIC
JN/8/18				Non-Reporting Itr (2nd):	
1.1.11	rugation microsc-			Non-Reporting ltr (Final): Nonfication ltr (if non-pickup):	
My M74.8.18	tenns one top you	O TO REVERO LIABILITY.		A CONTRACTOR OF THE PROPERTY O	holie
	Burne and Jon Am	O ID REINCO PROMITY		After call by to Ol	1110.0
	RECO TO VOICE SAN	CV: MHEE: SORT TIDEO SIN	Syom to Ou	Documentation Check List: Ha	ndler Typist
	DEE ERSON STRENGTHONEY	4		Notification by (if non-pickup)	
				After call by to Of: Authorisation To Act	
21,0918#10.19		ACCIDENT - DI MOVE OFF FROM AND TICHO, AGRED TO BEILD		Release Voucher:	
	ABOUT NO ISSUE	THE STATE OF THE SECOND		Final Repair Bill:	
				Car Rental Invoice:	
8.10.18	FAX THESE TO THEM	To PREPARE REPORT.		Towing Invoice	HH
				LTA / GIA : Medical Bill:	
	RE	CEIVED   0 OCT	2018	PIR:	
				Mandate/Reject Instruction:	
				1.0D	
				Payment Breakdown Form:	
PRELIMINARY ADVICE	Date/Time:	Sent By:		Post-Repair Photos:	=
FINALIZATION	Dute/Time:	Confirm with:		Others: Confirm by: Min	
Repair Cost: Ph	AP MAN THEFT	Securitaria actual		Email	Call
FINAL SETTLEMENT	22 (1) (22) (22)	T days   Reduction: 01	-		
	S\$10,53155 ( Date/Time: 33,11.18	T days) Reduction; 59 Confirm with [45,7]		Email * Cal	
CUC 15 V14 C40, CUNY NOVE	Date/Time: 23.31-18 9-100 (Agreed	Confirm with High 27 Assessed) BOLA S/N No. 14	-	Email Cal	
Repair Cost: N S	Date/Time: 30.11-18 % 100 (Agreed SS 11-043-84	Confirm with Hery 27 Assessed) BOLA S/N No. 14 Di 100		Email Cal	
Repair Cost: N S	Date/Time: 22.11-18 15-10D (Agreed SS-11-0+3-0+ SS - (	Confirm with His/4 27 Assessed) BOLA S/N No. 14 Di 100 days)	-	Email Cal	MSP
Repair Cost: NG   Loss of Rental (LOR): Loss of Use (LOU):	Date/Time: 20.11-18 4-100 (Agreed SS-1-043-84 SS - (SS-540-0) (S-10	Confirm with His/s  17 Assessed) BOLA S/N No. 14  Di 100  days)  x 9 days)	-	Email Cal	XIT .
Repair Cost: when Loss of Rental (LOR): Loss of Use (LOU): Loss of Income (LOI):	Date/Time: 20.10.18 9-100 (Agreed SS-0-0-13.84 SS - (S-0-0-13.85 SS - (S-0-0-13.85 SS - (S-0-0-13.85 SS - (S-0-0-13.85)	Confirm with His/4 27 Assessed) BOLA S/N No. 14 Di 100 days)	H ONE DEF FERON ST	Email Cal	ØT -
Repair Cost: NIGO Loss of Rental (LOR): Loss of Use (LOU): Loss of Income (LOI): LOR only LOU only GIA/LTA Search	Date/Time: 20,10,108 95-100 (Agreed SS-1, 043, 94 SS - (SS-540 to (S-60 SS (S-50) (S-60) SS (S-50) (S-60) SS (S-50) (S-60)	Confirm with His/s  1 / Assessed   BOLA S/N No.   14  D1 100  days)  x = days)  x = days)	H ONE DEF FERON ST	If NO or B 25, Ass. Lie	<b>S</b> T
Repair Cost: NIGO Loss of Rental (LOR): Loss of Use (LOU): Loss of Income (LOI): LOR only 1.0U only GIAA.TA Search Medical:	Date/Time: 20,10,108 95-100 (Agreed SS-1, 043, 94 SS - ( SS-540 to (S-60 SS (S-50) (S-60) SS (S-50) (S-60) SS (S-50) (S-60) SS (S-50) (S-60) (S-60)	Confirm with Hk/ry  1/ Assessed) BOLA S/N No.: 14  D) 100  days)  x 9 days)  x days)  LOR + LO   Tick only on	H ONE DEF FEDON STO Hel	If NO or B 25, Ass. Lie:	Private Settle
Repair Cast:	Date/Time: 20.11-18 9-100 (Agreed SS-1-0+3-8+ SS - ( SS-5+0-0) (S-60 SS (S-1-0) (S-60 SS (S	Confirm with His/s  1 / Assessed   BOLA S/N No.   14  D1 100  days)  x = days)  x = days)	H ONE DEF FEDON STO Hel	If NO or B 25, Ass. Lie:    If NO or B 25, Ass. Lie:	
Loss of Rental (LOR): Loss of Use (LOU): Loss of Income (LOI): LOR only LOU only GIAA.TA Search Medical: Disbursement: Legal Cost	Date/Time: 20,10,108 9-100 (Agreed SS-0-103, 94 SS - (S-0-103, 94	Confirm with   Hk/rg     1   Assessed   BOLA S/N No.   14     D)   Trope   days	H ONE DEF FEDON STO Hel	If NO or B 25, Ass. Lie:	
Repair Cost:	Date/Time: 20.11-18 9-100 (Agreed SS-1-0+3-8+ SS - ( SS-5+0-0) (S-60 SS (S-1-0) (S-60 SS (S	Confirm with Hk/ry  1/ Assessed) BOLA S/N No.: 14  D) 100  days)  x 9 days)  x days)  LOR + LO   Tick only on	H ONE DEF FEDON STO Hel	If NO or B 25, Ass. Lie:    If NO or B 25, Ass. Lie:	
Repair Cost:	Date/Time: 32.11-18 9-100 (Agreed \$\$\$11.043.84 \$\$\$ \$\$\$ 540.00 (\$50 \$\$\$ \$\$\$ (\$\$ \$\$\$ 1.0R + LOU \$\$\$ \$\$\$ - \$\$\$ - \$\$\$ - \$\$\$ 1.505.94  Date/Time: \$2.11.35	Confirm with Hk/9  1/ Assessed) BOLA S/N No. : 14  Or from days)  x H days)  x days)  LOR + LO Tick only on  (e.g. Tow/ Independen  Global Sum S\$:  Confirm with: Miry	NE DEF PROFI STO	If NO or B 28, Ass. Lia  If NO or B 28, Ass. Lia  If ONACY  I) Claim status: Narmal/Reject  2) Report Format:  3) Survey fee:  Email  Cal	
Repair Cost:	Date/Time: 20,11-18 9-100 (Agreed \$\$\$11,043,84 \$\$\$ \$\$\$ (\$\$\$540 or (\$\$60 \$\$\$ (\$\$\$) \$\$\$ (\$\$\$\$) \$\$\$ (\$\$\$\$) \$\$\$ (\$\$\$\$\$) \$\$\$ (\$\$\$\$\$) \$\$\$ (\$\$\$\$\$\$) \$\$\$ (\$\$\$\$\$\$) \$\$\$ (\$\$\$\$\$\$\$) \$\$\$ (\$\$\$\$\$\$\$) \$\$\$ (\$\$\$\$\$\$\$\$) \$\$\$ (\$\$\$\$\$\$\$\$\$) \$\$\$ (\$\$\$\$\$\$\$\$\$\$	Confirm with Hk/9  17 Assessed) BOLA S/N No. : 14  D) 100  days)  x 9 days)  x days)  LOR + LO Tick only on  (e.g. Tow/ Independen	NE DEF PROFI STO	If NO or B 28, Ass. Lia  If NO or B 28, Ass. Lia  If ONACY  I) Claim status: Narmal/Reject  2) Report Format:  3) Survey fee:  Email  Cal	

RUE



### LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

		Affiliated to Federation inte	rnationale Des Experts En Au	tomobile				
AIG	ASIA PACIFIC INS	SURANCE PTE LTD	Ref : CC3/AIG18	015556/eb3				
CHA	HENTON WAY #00 ARTIS BUILDING GAPORE 079120	3-16	Date : 27-08-2018					
1.		Policy Particu	lars :- THIRD PARTY C	LAIM				
	Insured Veh.	SLW 543L	Veh. Inspected	SKB 4357D				
	Policy No.		Coverage (\$)	0.00				
	Claim No.		Excess (\$)	0.00				
	Assign From		Assign Date	27/08/2018				
2.	100000000000000000000000000000000000000	Vehicle I	Particulars & Condition					
T	Make & Model		c.c	0				
Т	Engine No.	HIDDEN	Year of Reg.					
	Chassis No.		Colour					
	Odometer	-	Steering					
	Brakes		Modification					
	General							
3.		Co	nditions of Tyres					
		Size	Make	Balance				
	R/H Front Tyre			mm				
	L/H Front Tyre			mm				
	R/H Rear Tyre			mm				
	L/H Rear Tyre			mm				
4.		Desc	ription of Damages					
5.		Ge	neral Information					
	Accident Date	25/08/2018	Inspection Date					
	Survey held at	VOLKSWAGEN CENTRE						
		247 ALEXANDRA ROAD SINGAPORE 159934						
5a.			Remarks					

### **PDI TUAS**

Taylor 97495749 40/8/18 @ 1530 Parry byte paid

**PDITUAS** 

AZILAH BINTE ABU CHE 10 Marsiling Drive 730010 SINGAPORE Phone No. Fax No. E-Mail

VAT Registration No. M20098505-2 Tax No. M20098505-2

### Service Quote

Customer No.

CV023739

Quote No.

SER/QUO/1801398

QuoteDate

27/08/18

Salesperson

Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make

Model Description asseng Polo A05 1 4A+6E1 9P3

Volkswagen Passeng License No.

MIN

SKB4357D

WVWZZZ6RZAU063972

Engine Code

Labor Type

1A

Mileage 156.084

Initial Registration

27/05/11 Engine No. CGG 337897 Service Advisor Cheong Pearlyn

Sales Advisor

Model Code 6R13E7

	No.	Description	Qty.	UoM	Unit Price	Amount
Р	B&P ALEX LABOUR	LABOUR	6	UNIT		2520 / 5,040.00
P	B&P ALEX LABOUR	TRANSFER DOOR PARTS		UNIT		#201840.00
P	B&P ALEX PAINT	SPRAY PAINTING	6	UNIT		3600,4,800.00
P	B&P DIAG	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	1	Time Un		2.53
P	B&P MECH	CHECK WIRE HARNESS, ECU, S Nett	1	Time Un		480:00
P	B&P PARTS	RIM VALVE KEY IN PARTS NUMBER	1	Time Un		ent 1 780.00
P	B&P WHEEL ALIGNMENT	B&P WHEEL ALIGHNMENT NETT Sum Labor	1	Time Un		280.00 13,222.53
P	6R4833055J	DOOR LHR Use Predecessor 6R4833055H	-1	Pieces		1.586.26-
P	6R6839697A 5AP	DOOR SEAL LHR	1	Pieces		104 67
P	D 378500A2	DOOR INSULATOR	-1	Pieces		53.34
	(40)	Sum Item  Dueses VRIVE IS WITH VIEL				1,744.27

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey.
- . Parts prices are subject to confirmation.
- \* Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from insurance Company

Acknowledged by Repairer

Signature:

Date:

Payments to:

- BBN: - Acc.-No.::

### **PDI TUAS**

POLTUAS

AZILAH BINTE ABU CHE 10 Marsiling Drive 730010 SINGAPORE Phone No. Fax No. E-Mail

VAT Registration No. M20098505-2 Tax No. 199101494Z

### Service Quote

Customer No.

CV023739

Quote No.

SER/QUO/1801398

QuoteDate

27/08/18

Salesperson Page

2

THIS IS NOT AN OFFICIAL TAX INVOICE

Make

Volkswagen Passeng

License No.

SKB4357D Engine Code Model Description Polo A05 1.4A+6E1 9P3

MIN

WVWZZZ6RZAU063972

Labor Type

1A

Mileage 156.084

Initial Registration

27/05/11

Engine No. CGG 337897 Service Advisor

Cheong Pearlyn Sales Advisor

Model Code 6R13E7

Sum Labor Sum Item

13,222.53

Total SGD

7% GST

14,966.80 14,966.80 1,047.68

Total SGD Incl. GST

1,047.68

Explanations

P = Proportionately Charged

Payment Terms

No Credit

### Asher Sng (LKKAuto)

From:

Asher Sng (LKKAuto)

Sent:

Friday, 9 November 2018 11:44 AM

To:

Md Noor, Norsiah

Subject:

[MANDATE REQUEST] Your ref: 3034379465SG, ACCIDENT ON 25/08/2018 INVOLVING

SLW 543L (OI) & SKB 4357D (TP)

Your ref: 3034379465SG

Our ref: CC3/AIG18015556/T1eb3

Dear Sirs.

### ACCIDENT ON 25/08/2018 INVOLVING SLW 543L (OI) & SKB 4357D (TP)

We refer to the above matter.

The accident occurred when our insured move off from stationary and hit third party vehicle (Refer to tp Video)

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer "VOLKSWAGEN GROUP SINGAPORE PTE LTD" at \$ 11,585.84 (all-in).

The summary is as follows: -

		A	mount Claimed	An	nount Revised
1. Cost of Repairs (with GST)		\$ 1	6,398.85	\$ :	10,470.49
2. Loss of Use (9days x \$60)		5	540.00	\$	540.00 (9days x \$60)
3. LTA Search Fee		\$	2.00	\$	2.00
	Total	\$ 1	6.940.85	\$ 1	11.585.84

### For your approval in merimen please.

Thank You.

Best Regards.

Asher Sng | Case Handler LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: <u>ashersng@lkkauto.com</u> | Tax: 6741-4108 Blk 51, Paya Ubl Industrial Park, Ubi Avenue 1, #02-25 | \$4408933)

# **Print Received Message**

This mail is associated with:

\*SKB4357D (3034379465SG)
[SLW543L]
TP
AZILAH BINTE ABU CHE
Aug 25 2018 12:00PM
[Chng Mui Choo]

[Chng Mui Choo] Volkswagen Centre Singapore

From

AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS), sent on 20/11/2018 10:43 AM.

To Subject LKK\_HQ

Alert - Adj Mandate Approved (S\$11585.84) - SKB4357D - Claim Handler: MdNoor, Norsiah

Approved:11585.84.	

# PAYMENT ADVICE

Your ref: AIG Insurance Vehicle No
Claimant's Vehicle No CKF 4357D
Accident on 25 - 2-12 involving vehicle/s No
along/at BLK II MARGING DR.
CARPARK-
BREAKDOWN OF PAYMENT/S
1. Repair Cost S\$
9 MAUS & £6.  2. Loss-of-Use/ Gar Rental S\$ \$4.0 Payable to AZILAH BINTE ARG CHE
3. Medical and Search Fees SS Payable to _ Volkswagen Centre Singapore
Remarks:
Service Adviser
Contact No.H/P



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 67414108

### Our Ref: CC3/AIG18015556/T1eb3

08 OCT 2018

CHNG MUI CHOO 20 SIGLAP DRIVE #02-03 SINGAPORE 456192

Dear Sir/Madam,

### ACCIDENT INVOLVING SLW 543L AND SKB 4357D ON 25/08/2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher

Case Handler DID: 6841 6051 FAX: 6741 4108

Email: Ashersng@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd (Motor Claims Dept)

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

### AUTHORIZATION TO ACT

### (AIG Asia Pacific - Express Third Party Claim)

I,		BOON LAY	1117	-	third	party	claimant")	of
(vehicle no.)		AT 121			entre Si	ngapore	("the works	sa ran
to act for me	with respe	ect to my cl	aim for re	epair costs	and/or rea	ntal and/or lo	ss of use ("claim"	") for
						the acciden	nt which occurre	ed on
involving ve								
	kshop is fu	rther author	rized to r	eceive pay	ment furt		nner that they dee	
I further ack	nowledge	that any se	tlement 1	the worksh	op may r	each on my	behalf is on a wi	thout
prejudice an	d without	admission o	f liability	y basis inse	ofar as the	e driver/own	er/insurers of the	other
vehicle/s is o	concerned.							
Dated this _	204	(day) of	SEPT	_(month)	20 <u>1</u> (y	ear)		
						VOLK	SWAGEN	

Signed by "the third party claimant"

(with chop if applicable)

Signed by "the workshop"

(with chop)

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

### (AIG Asia Pacific - Express Third Party Claim)

"We/I,VOLKSWAGEN CENTRE SINGAPORE	("the workshop") hereby confirm that we/I
have reached an agreement with the appointed survey	
LKK AUTO CONSULTANTS PTE LTD (name of si	[1] : [1] : [1] : [1] : [1] : [1] : [1] : [1] : [1] : [1] : [1] : [1] : [1] : [1] : [1] : [1] : [1] : [1] : [1]
for \$\$ 11,043.84 (Repair Cost), \$\$ 540.00 (Loss o	' ( B.) , [ [ [ [ [ [ [ [ [ [ [ [ [ [ [ [ [ [
for vehicle no. SKB 4357D that was dama	ged pursuant to the accident which occurred
on 25/08/2018 (date) along ALG BLK 11 MARSILING	DRIVE CARPARK (location)
involving vehicle no/s <u>SLW 543L</u> . This is pursuant to the at "the workshop".	e inspection conducted on 30/08/2018 (date)
We/I confirm that we/I are/am authorized by the owner	
third party claimant") of vehicle no. SKB 4357D make	
and we/I have full authority to settle the matter on his	
We/I enclose herein the letter of authority given by "the	third party claimant".
We/I further confirm that we/I will indemnify AIG Asia loss and/or expense that they will or have already in claimant" after the above said agreement lodges a further expenses suffered pertaining to costs of repairs and/or damage toSKB 4357D (vehicle no.) as a result of the we/I confirm that the agreement reached above is in further party claimant" pursuant to the accident and the	neurred in the event that "the third party er claim against the former for any loss and r rental and/or loss of use pursuant to the of the accident.
without prejudice and without admission of liability basi	s.
This agreement is subject to the application of Singa exclusive jurisdiction over any dispute arising out of the	
Dated this (day) of (month)	VOLKSWAGEN SINGAPORE
мтн	01030001
Signed by appointed surveyor	Signed by "the workshop" (with chop)

# Volkswagen Centre Singapore



Service Tax Invoice No. SV18P42019

Bis Reg. No. 53103069E GST No. M20098505-2

SERVICE ORDER NO: 18IP2285

SERVICE CUSTOMER NO.: F01089R

SERVICE CUSTOMER NAME: AIG ASIA PACIFIC INSURANCE PAL

TELEPHONE NO.:

ADDRESS:

78 Shenton Way

#07-16 AIG Building

Singapore

Post Code:

079120

VEH NO.:

GEARBOX CODE:

SKB4357D

DATE

21/09/18

MGQ

Plakup:

VIN NO.:

WVWZZZ6RZAU063972

KM:

160,540

MODEL:

Polo A05 1.4A+6E1 9P3

Cheeng Pearlyn

Next Appointment Date :

Next Appointment Mileage:

No.	DESCRIPTION	gry	MOM	UNIT PRICE	AMOUNT
	Labor				
£	LABOUR	3.00	UNIT	840.00	2.520.00
2	TRANSFER DOOR PARTS	0.50	UNIT	840.00	420.00
3	SPRAY PAINTING	4.50	UNIT	800.00	3,800.00
4	Tow SVC- Quality Recovery Services	1.00	UNIT		
5	Tow SVC- Quality Recovery Services	1.00	UNIT		
9	PROGRAMMING & CALIBRATION-NETT	1.00	TU	480.00	480.00
7	CHECK WIRE HARNESS, ECU, SENSOR, SOCKET	1.00	TU	280.00	280.00
	B&P WHEEL ALIGHNMENT NETT	1.00	TU	360.00	360.00
	Items				
9	RUBBER VALVE	1.00	PCS	1.75	1.76
10	DOOR LHR	1.00	PCS	1,586.26	1,585.26
33	DOOR SEAL LHR	1.00	PCS	104.57	104.67
12	15" RIVERSIDE RIM ONLY	1.00	PCS	915.32	915.32
13	DOOR INSULATOR	1.00	PCS	53.54	63.34

GST (7%) AMOUNT: 722.49

TOTAL AMOUNT:

11,043.84

VOLKSWAGEN

Customer

NOTICE

1. All fund transfer payments should be made payable to Volkewagen Group Singapore Pte Lts: Bank Account: 2528214002 Swift Code: DEUTBGSG Please indicate Customer Name and Invoice Number in the payment

Phone: Fax:



# GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm GST Registration No: M400017735

### Third Party Insurer Enquiry

Our Ref No:

GR-18-130958

Date of Request:

27/08/2018

Your Ref No:

Online Purchase

Volkswagen Centre Singapore 247 Alexandra Road Singapore 159934

Dear Sir/Madam,

**Enquiry Date** 

27/08/2018

Enquiry By

Wong Yen Mei

TP Vehicle No.

SLW543L

Accident Date

25/08/2018

Enquiry Result /

TP Vehicle No.	Insurer		Period of Insurance	Insurer Tel. No.
SLW543L	AIG Asia	Pacific Insurance Pte. Ltd.	26/01/2018-25/01/2019	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



### GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm GST Registration No: M400017735

### TAX INVOICE

Our Ref No:

GR-18-130958

Date of Request:

27/08/2018

Your Ref No:

Online Purchase

Volkswagen Centre Singapore 247 Alexandra Road Singapore 159934

Dear Sir/Madam,

Enquiry Date

27/08/2018

Enquiry By

Wong Yen Mei

TP Vehicle No.

SLW543L

Accident Date

25/08/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

[X] GIRO [ ] Cash [ ] Cheque

# ...CLAIM SUBFOLDER...(Pending for Survey Report)

LAIM SUB	FOLDER TRA	CKING								
Case	Notified	Est Submitted	Adj Assigned	Ad) Rpt	Adj Su	bmitted	Ins Auth'ed	1 :	Status	
Main	27 Aug 2018 Edit Reg		30 Aug 2018 00:00 Edit Adj Rpt	5\$10,321.35 Edit Estimates	S\$10,	321.35 Rpt			Pending for Survey Report Cancel Case	
li)	Main	R	eference	Claim De	tails	$\neg \Gamma$	Docume	ents	$\neg$	Show All
CLAIM SU	BFOLDER DE	TAILS			te	Created I	by adjuster)			
Insured:	Chng Mui	Choo, ID: S012	6560A							
Main Claimant:	AZILAH B	INTE ABU CHE,	ID: S7905100D							
Vehicle Reg No.:	SKB435	7D		Date of			3 12:00 - :59 and <b>29</b> Days	From LT	A Reg Date	(Man Yr)]
Claim Type:	TP / 303	4379465SG	Policy/G Note N	lover		3 (Comprehen				
Vehicle Reg No. (Insured):	SLW543L				nt): S	S29078580SMF				
				Excess						
Repairer:	Volkswag	en Centre Singa	pore (HQ) 247 Alex	andra Road, 15993	4 Alexand	tra - Tel:	63057288			
Handling Insurer:	AIG Asia	Pacific Insuranc	e Pte. Ltd. (Expres	s) - Tel: 65-6419-	1] 000	fandled b	y MdNoor, No	orsiah] (	iorsiah.MdN	loor@aig.co
Claimant's Insurer:	MSIG Ins	urance (Singapo	re) Pte. Ltd. (HQ)	- Tel: +65 6827 78	88					
Adjuster:	05/09/20	Consultants Pte [18]	Ltd (HQ) - Tel: 625	6-3561 [Handle	d by MOH	ID TAUFI	KH BIN HAM	ID] [	Final Rpt	due
ASSOCIAT	ED MAIL RE	CEIVED						View All	Compo	e Case Mail
<ul> <li>AIG_SG_</li> </ul>	EXPRESS (20)	/11/2018): Alert	- Adj Mandate App	roved (S\$11585.	14) - SKE	14357D -	Claim Handi	er: MdN	oor, No	
ALL ASSO	CIATED TAS	ks∃			Viev	All S	earch Tasks	Create	New Task	Complete
Due Date	Priority	Type Task	Group Subject	Handler /	ssigned	ву	Completed C	)n	Created O	

### Claim Documents

\*SKB4357D (3034379465SG)

[SLW543L]

TP

AZILAH BINTE ABU CHE

Aug 25 2018 12:00PM

[Chng Mui Choo]

Volkswagen Centre Singapore

Vid	eo		1 per	page V	V
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	-
1	21/09/18 10:10	SKB 4357D SCENE VIDEO	0	Load MP4	
Let	ters/Corresponder	nces	1 per	page 🔽	<b>V</b>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	1 per	Thumbnail	-
1	(Draft)	Third Party Express Settlement - Payment Breakdown	0	Edit	7.111
Phy	otos/Images			per que	l m
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	3 per	Application of the last of the	<u>A</u>
1	08/10/18 12:06	Odometer Reading	0	Thumbnail Load JPG	Print
2	08/10/18 12:06	General View	0	Load JPG	3
3	08/10/18 12:06	General View	0	Load JPG	<b>∀</b>
4	08/10/18 12:06	Chassis Number	0	Load JPG	(Z)
5	08/10/18 12:06	General View	0	Load JPG	3
6	08/10/18 12:06	General View	0	Load JPG	<u>SQ</u>
7	08/10/18 12:06	General View	0	Load 3PG	<b>☑</b>
8	08/10/18 12:06	General View	0	Load JPG	[2]
9	08/10/18 12:06	General View	0	Load JPG	<b>S</b>
10	08/10/18 12:06	General View	ō	Load JPG	<b>☑</b>
11	08/10/18 12:06	General View	0	Load JPG	8
12	08/10/18 12:06	General View	0	Load JPG	A
13	08/10/18 12:06	General View	0	Load JPG	2
14	08/10/18 12:06	General View	0	Load JPG	V
15	08/10/18 12:06	General View	0	Load JPG	Ø
16	08/10/18 12:06	General View	0	Load JPG	Ø
17	08/10/18 12:06	General View	0	Load JPG	V
18	08/10/18 12:06	General View	0	Load JPG	V
19	08/10/18 12:06	General View	0	Load JPG	V
20	08/10/18 12:06	General View	0	Load JPG	3
21	08/10/18 12:06	General View	0	Load 3PG	V
22	08/10/18 12:06	General View	0	Load JPG	V
23	08/10/18 12:06	General View	0	Load JPG	V
24	08/10/18 12:06	General View	0	Load JPG	V
25	08/10/18 12:06	General View	0	Load JPG	V
26	08/10/18 12:06	General View	0	Load JPG	V
27	08/10/18 12:06	General View	0	Load JPG	V
28	08/10/18 12:06	General View	0	Load JPG	V
29	08/10/18 12:06	General View	0	Load JPG	V
30	08/10/18 12:06	General View	0	Load JPG	V

Merimen e-Claims Page 2 of 2

Vid	eo		1 per page	■
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnai	Print
Doc	umentation		1 per page   ✓	V
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnai	Print
1	27/08/18 17:28	TP EST & GIA REPORT	1 Load PDF	
2	03/09/18 14:59	TP ESTIMATE- MARKED	1 Load PDF	
3	08/10/18 12:12	LETTER TO OI	1 Load PDF	
4	29/10/18 11:44	GIA SEARCH	B Load PDF	
5	26/11/18 11:08	WORKSHOP INVOICE	Load PDF	
6	26/11/18 11:08	AUTHORISATION TO ACT FORM	Load PDF	
7	26/11/18 11:08	Release Voucher	Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnai	Print
1	28/08/18 10:47	OI GIA REPORT	■ Load PDF	

### **Documents Checklist**

DOCUMENTS CHECKLIST	Reset Save Print
There are no document checklists configured.	
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	
	2
	~
Show Remarks To: Handling Insurer  Note: Remarks are private unless you show it to other parties.	

NOTE: TO BE COMPLETED BY SURVEY	YO	Æ	٤V	JR	SI	Υ	В	D	TE	E	PI	M	CO	E (	В	O	: 1	TE	NO
---------------------------------	----	---	----	----	----	---	---	---	----	---	----	---	----	-----	---	---	-----	----	----

TEA	M.		
LEA	WI		

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Date of Accident:  Global Sum Settlem Repair Estimate Final Repair Cost Loss of Use Rental (if any)  LTA / GIA Search F	SKB4357D (TP veh) 25/08/2018 eent : [ ] Yes			A05 (A)
Global Sum Settlem Repair Estimate Final Repair Cost Loss of Use Rental (if any)				
Repair Estimate Final Repair Cost Loss of Use Rental (if any)	nent : [ ] Yes			
Repair Estimate Final Repair Cost Loss of Use Rental (if any)	nent : [ ] Yes			
Final Repair Cost Loss of Use Rental (if any)			[X] No	
Loss of Use Rental (if any)		: \$	16,398.85	
Rental (if any)		: \$	11,043.84	
		: \$	540.00	9.00 days at \$60.00 per day
ITA / CIA Search E		: \$	0.00	days
LIA / GIA Seal GI F	ee	: \$	2.00	
Others:		: \$	0.00	
		: \$		
Final Settlement Su	m	: \$	11,585.84	
below)	kshop GIA Registered	7	52 52	( ] NO (Kindly indicate
A) For Non GIA R	egistered Workshop:		Agreed Liability _	(%)
B) For GIA Regist	ered Workshop:		BOLA Applicable	: Yes/ No BOLA Scenario No:
	(%) bility to be filled only for	chain i		y (*):(%) ses where BOLA does not apply.
Remarks				
Payment Instruction	n: Payee's Breakdow	n		
1) Volkswagen Co	entre Singapore		: \$	11,585.84
2)			: \$	
3)			: \$	
JOANNE L	EE KHANG MIN		26 Nov 2018	
LKK Auto C	onsultants Pte Ltd		Date	

Please attach all the supporting documents to the form. (Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any)

### LKK Auto Consultants Pte Ltd (Co.Reg.No:189607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

### VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CC3/AIG18015556/T1EB3Q2

Date:

26/11/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

1800008543

Claimant Vehicle

SKB4357D

Insured Vehicle No:

SLW543L

Date of Loss:

25/08/2018

Nature of Claim:

TP

Claim No: 3034379465SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

No:

SKB4357D

Make & Model:

VOLKSWAGEN POLO, 1.2 A05 (A)

Engine No:

CGG337897

Reg. Date:

27/05/2011 (Man. Year: 2010)

Chassis No: Odometer:

WWZZZ6RZAU063972 159865 km

Colour: Engine Capacity:

1390 cc

Market Value/New Car Price: N/A

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Engine Modification:

Yes Footbrake (Serviceable):

Pre-accident Condition:

Yes

Handbrake (Serviceable):

CONDITION OF TYRES Front Tyre Size:

185/60 R15

Rear Tyre Size:

185/60 R15

Front Left Side:

Continental 6 mm

Rear Left Side:

Continental 6 mm

Front Right Side:

Continental 6 mm

Rear Right Side:

Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS		Repairer's	Adjuster's	Difference	Diff %
Parts		3,526.03	2,661.35	864.68	24.52
Miscellaneous Items		0.00	0.00	0.00	
Labour		11,800.00	7,660.00	4,140.00	35.08
Paintwork Labour		0.00	0.00	0.00	
Towing		0.00	0.00	0.00	
	Gross Total (S\$)	15,326.03	10,321.35	5,004.68	32.65
+ G	ST 7.00/7.00% (S\$)	1,072.82	722.49	350.33	32.66
	Nett Amount (S\$)	16,398.85	11,043.84	5,355.01	32.65
	+ Loss of Use (9.0 x 5	\$60.00/day) (S\$)	540.00		
	+ Doc	/Search Fee (S\$)	2.00		
		lett Liability (S\$)	11,585.84		

INSPECTION

Date of Assignment:

30/08/2018

Date Inspected:

30/08/2018 Inspected At:

Volkswagen Centre Singapore (HQ)

247 Alexandra Road Singapore 159934

Estimated Period of Repair:

7.0 days

Adjuster Report Page 2 of 4

Adjuster: MOHD TAUFIKH BIN HAMID Manager: Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

Adjuster Report Page 3 of 4

### REPAIR DETAILS

### Recommended Parts

Qty Part No.	Particulars	Condition	Repairer's	Amount
1	*RIM VALVE	Cut	1,780.00 FS	*915.32 FS
1	*DOOR LHR	Bent	1,586.26 FS	*1,586.26FS
1	*DOOR SEAL LHR	Necessary	104.67 FS	*104.67FS
1	*DOOR INSULATOR	Necessary	53.34 FS	*53.34 FS
1	*RUBBER VALVE	Necessary	1.76FS	*1.76FS
inchise part. S=SpcNe	ett.	I HE TO SEE SHIPLE TO	THE THE ACCES	U172415-90-416
		Total Parts (S\$)	3,526.03	2,661.35
	1 1 1 1	1 *RIM VALVE 1 *DOOR LHR 1 *DOOR SEAL LHR 1 *DOOR INSULATOR	1 *RIM VALVE Cut 1 *DOOR LHR Bent 1 *DOOR SEAL LHR Necessary 1 *DOOR INSULATOR Necessary 1 *RUBBER VALVE Necessary nothise part. S=SpcNett.	1 *RIM VALVE Cut 1,780.00 FS 1 *DOOR LHR Bent 1,586.26 FS 1 *DOOR SEAL LHR Necessary 104.67 FS 1 *DOOR INSULATOR Necessary 53.34 FS 1 *RUBBER VALVE Necessary 1.76 FS

Report was unsubmitted during this print-out.

### Recommended Miscellaneous Items

There are no new miscellaneous items selected.

### Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	B&P WHEEL ALIGNMENT	New	280.00	280.00
2	LABOUR	New	5,040.00	2,520.00
3	TRANSFER DOOR PARTS	New	840.00	420.00
4	SPRAY PAINTING	New	4,800.00	3,600.00
5	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	New	360.00	360.00
6	CHECK WIRE HARNESS ,ECU,S	New	480.00	480.00
	Gross Labo	our Cost (S\$)	11,800.00	7,660.00
	Report was unsubmitted durin	g this print-out.		

< END OF ESTIMATES >