

22/03/2002

ASS. REC. BY:

REF:

CS/CTI18015555 / R1403ⁿ²

Special Instruction:

Surveyor

Munnen

Rasm

ASSIGNMENT (Office)

From (Person):

Cheng Sean Sun

of

CPI

Date/Time: 27/8/18 @ 9.53am

Estimated Cost:

Bill to:

OD ☒ TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SKW 7576H

Insured:

SJU 751L

at Workshop m/s

Volkswagon

Tel:

63057176

of

247 Alexandra Rd

Policy No:

DMPCS N3035781803

Claim No:

SNM18D04102C02

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

21/08/2018

CA / REV / REP. / REV 24 HRS

cup

H.O.D. Endorsement:

29/8/18 @ 1pm DW

Date/Time:

11.49am @ 27/8/18

Person Contacted:

Chenmeine

Vehicle IN / OUT

Date/Time	Action/Instruction (✓) Estimate
	SKW 7576H - NA/CTI 18015369/24 DOA: 21/8/18
	SJU 751L - NA/CTI 18015369/24 DOA: 21/8/18
13/9/18 @ 4.26pm	Confirmed with Pearlyn final fig \$5029.73, 3 days. (Red \$3639.18, 42%)

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: 3KW 7576Hat Workshop m/s VOLKSWAGENof 247, ALEXANDRA RDInsured: CTI

Policy No. _____

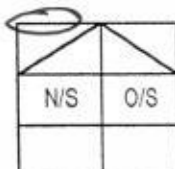
Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 3 days Res: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: 3KW 7576H Yr Regn: 2015 / NOVType: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: VOLKSWAGEN GOLF A7 1.4 c.c. 1395Colour: Brown A/C: Insured / Std / NI / NASp. Reading: 42641 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: NU W222 AU ZFW 3566 48Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 225/45R17

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal. 6 mmL/Bal. 6 mmD.O.A. 21/08/18

Rear

R/Bal. 6 mmL/Bal. 6 mmD.O.I. 29/8/18Survey held at VOLKSWAGEN

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Frt A/S

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

RECEIVED 21 SEP 2018

Date/Time, File Pass to?

11/9/18 turnin

Date/Time, File Return to?

2)

☐ : Preli. Report☐ : Final ReportDays Of Repair: 3

Resurvey No. of Trip: _____

Survey Fee: _____

Transportation: _____

Add Fee: ☐ : Site Insp (\$ _____) \$ + RS \$ _____☐ : Interview (\$ _____) Photos☐ : Tech. Invs (\$ _____) Others☐ : Weekend (\$ _____)

TOTAL

220

Report Format: MPR-TPLump Sum / I.B.I. (\$) 5079.13

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	24 Aug 2018		27 Aug 2018 09:53 Assign				New Assignment Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	MR LEE SEK KHIM, ID: S11090411		
Main Claimant:	KOH AIK CHYE, ID: S11519051		
Vehicle Reg. No.:	SKW7576H	Date of Loss:	21/08/2018 19:00 - :59
Claim Type:	TP / SNM18D04102C02	Policy/Cover Note No.:	DMPCSN3035781803 (Comprehensive)
Vehicle Reg. No. (Insured):	SJU751L	Policy No. (Claimant):	A 28644707 AVW
		Excess:	S\$0.00
Repairer:	Volkswagen Centre Singapore (HQ) 247 Alexandra Road, 159934 Alexandra - Tel: 63057288		
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Chong Boon Sen]		
Claimant's Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 05/09/2018]		
Driver/Custodian (Insured):	LEE YEN LEONG (LI JIANLONG) (30 / Male), NRIC: S8821998H, Tel: +6597984216		
Adj Asg. Remarks:	EST 9275.20, CASE WITH SJE.		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

CHINA TAIPING INSURANCE (S) PTE LTD

Ref : CS/CTI18015555/R1qd3

3 ANSON ROAD #16-00

SPRINGLEAF TOWERS SINGAPORE 079909

Date : 27-08-2018

Code : CTI



1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SJU 751L	Veh. Inspected	SKW 7576H
Policy No.	DMPCSN3035781803	Coverage (\$)	0.00
Claim No.	SNM18D04102C02	Excess (\$)	0.00
Assign From	MERIMEN (CHONG BOON SEN)	Assign Date	27/08/2018

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	21/08/2018	Inspection Date	29/08/2018
Survey held at	VOLKSWAGEN CENTRE SINGAPORE 247 ALEXANDRA ROAD SINGAPORE 159934		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Thursday, 13 September 2018 4:26 PM
To: 'Cheong, Pearlyn (VWG Singapore)'; Rasul (LKKAUTO); SUR; Admin A; Admin-D (LKKAUTO)
Cc: Kong, Charmaine (VWG Singapore); Wong, Meiy (VWG Singapore); Foo, John (VWG Singapore)
Subject: RE: SKW7576H - FINALISE

Dear Pearlyn,

WITHOUT PREJUDICE

Confirm final fig \$5,029.23 before GST and 3 repair days.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cheong, Pearlyn (VWG Singapore) <Pearlyn.cheong@vw.com.sg>
Sent: Thursday, 13 September 2018 1:58 PM
To: Rasul (LKKAUTO) <Rasul@lkkauto.com>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Cc: Kong, Charmaine (VWG Singapore) <charmaine.kong@vw.com.sg>; Wong, Meiy (VWG Singapore) <meiy.wong@vw.com.sg>; Foo, John (VWG Singapore) <John.Foo@vw.com.sg>
Subject: SKW7576H - FINALISE

Dear Rasul,

Please confirmed

COR \$5029.23 before GST

Total 3 working days repairs

Best regards,

Pearlyn Cheong
Service Advisor
Aftersales Body & Paint Department

Volkswagen Group Singapore (Alexandra)
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7288
Mobile : +65 9236 1336
Main line: +65 6305 7299
Main Fax: +65 6474 3643
pearlyn.cheong@vw.com.sg
<http://www.vw.com.sg>

Volkswagen Centre Singapore

PDI TUAS



PDI TUAS

KOH AIK CHYE
23 MAR THOMA ROAD
#25-03
Singapore, 328704
Singapore

Phone No.
Fax No.
E-Mail

Biz Reg. No. 53103069E
GST No. M20098505-2

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV031731
Quote No. SER/QUO/1801387
QuoteDate 23/08/18
Salesperson Benjamin lim
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make Volkswagen Passeng	Model Description GOLF A7 1.4 TSI (DSG)RECAT	Mileage 34,511	Service Advisor Cheong Pearlyn
License No. SKW7576H	VIN WVWZZZAUZFW356648	Initial Registration 13/11/15	Sales Advisor Benjamin lim
Engine Code	Labor Type 1T	Engine No. CXS 259055	Model Code 5G13GZ

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P ALEX LABOUR	LABOUR	3	UNIT		840 2,520.00
P B&P ALEX PAINT	SPRAY PAINT	3	UNIT		800 2,400.00
P B&P NUMBER PLATE	B&P NUMBER PLATE -NETT	1	pcs		80.00
P B&P DIAG	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	1	Time Un		480.00
P B&P MECH	CHECK WIRE HARNESS, ECU, S Nett	1	Time Un		280.00
	Sum Labor				5,760.00
P 5G0805915 9B9	FRONT BUMPER LOWER SPOILE	1	Pieces		231.93
P 5G0807049A	BUMPER BRACKET LHS	1	Pieces		25.56
P 5G0807217BNGRU	FRONT BUMPER	1	Pieces		1,201.83
P 5G0807723D	SUPP.PART BUMPER LHS	1	Pieces		67.72
P 5G0853211E 9B9	COVER PART LHS	1	Pieces		33.97
P 5G0853665 9B9	GRILLE LHS	1	Pieces		113.35
P 5G0853677 9B9	CENTER LOWER GRILLE	1	Pieces		161.01
P 5G2941005E	HEADLAMP LHS	1	Pieces		1,073.04
	Use-Predessor 5G2941005-				
	Sum Item				2,908.41

Payments to:

- BBN: - Acc.-No.:

Volkswagen Centre Singapore

PDI TUAS



PDI TUAS

KOH AIK CHYE
23 MAR THOMA ROAD
#25-03
Singapore, 328704
Singapore

Phone No.
Fax No.
E-Mail

Biz Reg. No. 53103069E
GST No. M20098505-2

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV031731
Quote No. SER/QUO/1801387
QuoteDate 23/08/18
Salesperson Benjamin lim
Page 2

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description
Volkswagen Passeng	GOLF A7 1.4 TSI (DSG)RECAT
License No.	VIN
SKW7576H	WVWZZZAUZFW356648
Engine Code	Labor Type
	1T

Mileage	Service Advisor
34,511	Cheong Pearlyn
Initial Registration	Sales Advisor
13/11/15	Benjamin lim
Engine No.	Model Code
CXS 259055	5G13GZ

Sum Labor	5,760.00
Sum Item	2,908.41
Total SGD	8,668.41
7% GST	8,668.41 606.79
Total SGD Incl. GST	9,275.20

Explanations

P = Proportionately Charged

Payment Terms No Credit

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary items must be reviewed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Rasul
Hp 90010068
3 days
29/08/18 @ 1300hrs
30/8/18

Payments to: - BBN: - Acc.-No.:

Service Order Confirmation

SERVICE ORDER NO: 18IP2241

CUSTOMER NO.: CV031731

CUSTOMER NAME: KOH AIK CHYE

TELEPHONE NO.:

ADDRESS: 23 MAR THOMA ROAD #25-03

Singapore

VEH No.: SKW7576H

Order Date: 29/08/18

Reg Date: 13/11/15

KM: 34,511

VIN NO.: WVVZZZAUZFW356648

ENGINE NO:

SA: Cheong Pearlyn

MODEL: GOLF A7 1.4 TSI (DSG)RECAT MODEL NO.: 5G13GZ

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
Labor						
1	B&P DIAG PROGRAMMING & CALIBRATION- NETT	1	TU	480		480
2	B&P MECH CHECK WIRE HARNESS, ECU, SENSOR, SOCKET	1	TU	280		280
3	B&P ALEX LABOUR LABOUR	1	UNIT	840		840
4	B&P ALEX PAINT SPRAY PAINT	1	UNIT	800		800
5	B&P NUMBER PLATE B&P NUMBER PLATE -NETT	1	ST	80		80
6	EXT00037 Tow SVC- Quality Recovery Services	1	UNIT	0		0
7	EXT00037 Tow SVC- Quality Recovery Services	1	UNIT	0		0
Item						
8	5G0807217BNGRU FRONT BUMPER	1	PCS	1,201.83		1,201.83
9	5G0853665 9B9 GRILLE LHS	1	PCS	113.35		113.35
10	5G0853677 9B9 CENTER LOWER GRILLE	1	PCS	161.01		161.01
11	5G2941005E HEADLAMP LHS	1	PCS	1,073.04		1,073.04

Remarks : CHINA TAIPING DIRECT SETTLEMENT

DOA 21.8.18

SURVEYOR LKK RASUL

TP VEHICLE SJU751L

Service Order Confirmation

SERVICE ORDER NO: 18IP2241

CUSTOMER NO.: CV031731

CUSTOMER NAME: KOH AIK CHYE

TELEPHONE NO.:

ADDRESS: 23 MAR THOMA ROAD #25-03

Singapore

VEH No.: SKW7576H

Order Date: 29/08/18

Reg Date: 13/11/15 KM: 34,511

VIN NO.: WVVZZZAUZFW356648 ENGINE NO:

SA: Cheong Pearlyn

MODEL: GOLF A7 1.4 TSI (DSG)RECAT MODEL NO.: 5G13GZ

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
-----	-------------	-----	-----	------------	--------	--------

TOTAL	5,029.23
GST AMOUNT	352.05
TOTAL AMOUNT	5,381.28

On Behalf Of "COMPANY"

Certified Goods/Service received:

Authorized Signature

Customer

NOTE: THIS IS NOT AN OFFICIAL RECEIPT

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/CTI18015555/R1QD3N2

Date: 25/09/2018

REFERENCE

Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd.	Policy No:	DMPCSN3035781803
Claimant Vehicle No :	SKW7576H	Insured Vehicle No :	SJU751L
Date of Loss:	21/08/2018	Nature of Claim:	TP
		Claim No:	SNM18D04102C02

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SKW7576H	Engine No:	CXS259055
Make & Model:	VOLKSWAGEN GOLF, 1.4 A7 TSI (A)	Chassis No:	WWZZZAUZFW356648
Reg. Date:	13/11/2015 (Man. Year: 2015)	Odometer:	42641 km
Colour:	Brown		
Engine Capacity:	1395 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	225/45R17	Rear Tyre Size:	225/45R17
Front Left Side:	Pirelli 6 mm	Rear Left Side:	Pirelli 6 mm
Front Right Side:	Pirelli 6 mm	Rear Right Side:	Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,988.41	2,629.23	359.18	12.02
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,680.00	2,400.00	3,280.00	57.75
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	8,668.41	5,029.23	3,639.18	41.98
+ GST 7.00/7.00% (S\$)	606.79	352.05	254.74	41.98
Nett Amount (S\$)	9,275.20	5,381.28	3,893.92	41.98

INSPECTION

Date of Assignment:	27/08/2018	
Date Inspected:	29/08/2018	Inspected At: Volkswagen Centre Singapore (HQ) 247 Alexandra Road Singapore 159934
Estimated Period of Repair:	3.0 days	

Adjuster: MOHD RASUL

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 25 Sep 2018)
Parts:	143	VOLKSWAGEN GOLF 1.4 A7 TSI (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SKW7576H)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER LOWER SPOILE	Serviceable	231.93 FS	*- FS
2	1		*BUMPER BRACKET LHS	Serviceable	25.56 FS	*- FS
3	1		*FRONT BUMPER	Scratched	1,201.83 FS	*1,201.83 FS
4	1		*SUPP PART BUMPER LHS	Serviceable	67.72 FS	*- FS
5	1		*COVER PART LHS	Serviceable	33.97 FS	*- FS
6	1		*GRILLE LHS	Scratched	113.35 FS	*113.35 FS
7	1		*CENTER LOWER GRILLE	Deformed	161.01 FS	*161.01 FS
8	1		*HEADLAMP LHS	Scratched	1,073.04 FS	*1,073.04 FS
9	1		*B&P NUMBER PLATE	Bent	80.00 FS	*80.00 FS
F=Franchise part. S=SpcNett.						
Total Parts (S\$)					2,988.41	2,629.23

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	LABOUR	New	2,520.00	840.00
2	SPRAY PAINT	New	2,400.00	800.00
3	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	New	480.00	480.00
4	CHECK WIRE HARNESS,ECU,S	New	280.00	280.00
Gross Labour Cost (S\$)			5,680.00	2,400.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >