

Surveyor

Rafal

ASSIGNMENT (Office)

From (Person):

Josey Joh

of

FWD

Date/Time:

27/8/18 @ 9.31am

Estimated Cost:

Bill to:

OD/TP/WS/TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SKD 8520L

Insured:

at Workshop in/s

Wah Hung Motor

Vin's Auto

Tel:

67737377

of

38 Joh Guan Rd East

#01-57

160, Sunning Drive

Policy No:

PNPV2018-00067758

Claim No:

12018 00010650

Sum Insured:

Excess:

\$ 800.00

Make of Veh:

D.O.A.

19/8/2018

(Client's Record)

CA / REV

REP. / REV 24 HRS

H.O.D. Endorsement

Date/Time:

11.20am 27/8/18

Person Contacted:

Michael

Vehicle:

IN OUT

Date/Time

Action/Instruction

(✓) Estimate

27/8-

SKD 8520

Revert via menimen

Change workshop to Vin's auto

Check with Josey (FWD) not exceeding \$9000/-; need take mandate.

Surveyor: Rajan

REF:

92763

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SKD 8520Lat Workshop m/s WATH HONKof 35, TOTA HUMAN RO ENT # 0157Insured: FWD

Policy No. _____

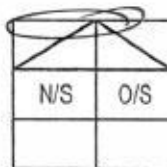
Claims No. _____

Sum Insured: _____ Excess: 800

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.Bal. or Market Value: 50K

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: _____ days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SKD 8520L Yr Regn: 2012 / JanType: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Renault Megane C18 2.0 1997Colour: Red A/C: Insured / Std / NI / NASp. Reading: 15 0313 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: VF1EZ1POT45575957Gen. Cond: Good Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 225/45R17

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 6 mmR/Bal. 6 mmL/Bal. 6 mmL/Bal. 6 mmD.O.A. 19/08/18D.O.I. 27/08/18Survey held at WATH HONKDes. of Damages: Fr / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

repair sum \$9000 Cred: 2510, 210%)

RECEIVED 1 OCT 2018

Date/Time, File Pass to?

☐ : Preli. ReportDays Of Repair: 6

11/10 Typist

☒ : Final ReportResurvey No. of Trip: 1

Date/Time, File Return to?

2)

Add Fee: ☐ : Site Insp (\$ _____)☐ : Interview (\$ _____)☐ : Tech. Invs (\$ _____)☐ : Weekend (\$ _____)Survey Fee: 250Transportation: 50S + RS, SI 50

Photos

Others

TOTAL

Report Format : ODLump Sum / I.B.I.: (\$ 9000)

250
50
50
10



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
FWD SINGAPORE PTE LTD		Ref : CS/FWD18015543/R1td3		
6 TEMASEK BOULEVARD #18-01 SUNTEC TOWER 4SINGAPORE 038986		Date : 27-08-2018		
		Code : FWD		
1. Policy Particulars :- OWN DAMAGE				
Insured Veh.	Veh. Inspected		SKD 8520L	
Policy No.	PNPV2018-00007758	Coverage (\$)	0.00	
Claim No.	1201800010650	Excess (\$)	800.00	
Assign From	MERIMEN (JOSEY LOH)	Assign Date	27/08/2018	
2. Vehicle Particulars & Condition				
Make & Model	c.c		0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.	Colour			
Odometer	-	Steering		
Brakes	Modification			
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	19/08/2018	Inspection Date	27/08/2018	
Survey held at	WAH HONG & CREDIT PTE LTD 38 TOH GUAN ROAD EAST #01-57 ENTERPRISE HUB SINGAPORE 608581			
5a. Remarks				
A)THE MARKET VALUE IS S\$------(EST. AVERAGE) B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.				

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	25 Aug 2018 Sendback Est	25 Aug 2018 13:39 S\$13,785.00	27 Aug 2018 09:31 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All
------	-----------	---------------	-----------	--------------------------

CLAIM SUBFOLDER DETAILS

Insured:	ROSLINA BINTE SHAHARAN, ID: S6919276I		
Vehicle Reg. No.:	SKD8520L	Date of Loss:	19/08/2018 00:00 - :59 [79 Months and 7 Days From LTA Reg Date (Man Yr)]
Claim Type:	OD / 1201800010650	Policy/Cover Note No.:	PNPV2018-00007758 (Comprehensive)
		Excess:	S\$800.00
Repairer:	Wah Hong Motors & Credit Pte Ltd (HQ) 38 Toh Guan Road East, #01-57, Enterprise Hub, 608581 Jurong East - Tel: +65 6773 7377		
Handling Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Josey Loh]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 05/09/2018]		

ASSOCIATED MAIL RECEIVED

[View All](#) [Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Denise Tay (LKKAUTO)

From: clara.li@fwd.com
Sent: Thursday, 30 August 2018 5:29 PM
To: Denise Tay (LKKAUTO); SUR; admin@vinsautogroup.com.sg
Cc: motorclaims.sg@fwd.com
Subject: RE: OD - SKD8520L DOA: 19/08/2018 Our Ref: 1201800010650

Hi Denise,

Please assist to check with surveyor if he has instructed Wah Hong Motors & Credit Pte Ltd to dismantle the vehicle.

Thank you.

Regards,
Clara

At the time of first survey at Wah Hong, the surveyor had asked them to remove the front bumper in order to check on the parts behind the front bumper, like the reinforcement, condenser and radiator.

From: Clara Li Zirong - SGUser
Sent: Wednesday, 29 August, 2018 12:03 PM
To: 'Denise Tay (LKKAUTO)'; SUR; 'admin@vinsautogroup.com.sg'
Cc: Motor Claims SG - SG Common
Subject: RE: OD - SKD8520L DOA: 19/08/2018 Our Ref: 1201800010650

Hi Denise,

Please be advised that the above vehicle will be towed to Vin's Motor Pte Ltd from Wah Hong Motors for repairs.

Hi Vincent,

Please contact LKK for photo taking for check items & before painting.

Thank you.

Regards,
Clara

For a more accurate opinion on whether vehicle will be total loss due to economical reasons.

From: Denise Tay (LKKAUTO) [mailto:denisetay@lkkauto.com]
Sent: Tuesday, 28 August, 2018 2:53 PM
To: Clara Li Zirong - SGUser; SUR
Cc: Motor Claims SG - SG Common
Subject: RE: OD - SKD8520L DOA: 19/08/2018 Our Ref: 1201800010650

Dear Clara,

The following documents has been uploaded

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Denise Tay (LKKAUTO)

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Sent: Wednesday, 29 August 2018 12:03 PM
To: Denise Tay (LKKAUTO); SUR; admin@vinsautogroup.com.sg
Cc: motorclaims.sg@fwd.com
Subject: RE: OD - SKD8520L DOA: 19/08/2018 Our Ref: 1201800010650

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Thank you.

Regards,
Clara

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Sent: Tuesday, 28 August, 2018 2:53 PM
To: Clara Li Zirong - SGUser; SUR
Cc: Motor Claims SG - SG Common
Subject: RE: OD - SKD8520L DOA: 19/08/2018 Our Ref: 1201800010650

Dear Clara,

The following documents has been uploaded

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: clara.li@fwd.com <clara.li@fwd.com>
Sent: Tuesday, 28 August 2018 12:42 PM
To: Denise Tay (LKKAUTO) <denisetay@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: motorclaims.sg@fwd.com
Subject: OD - SKD8520L DOA: 19/08/2018 Our Ref: 1201800010650

Hi Denise,

Please upload survey photos, market value reference, COE rebate in Merimen.

Thank you.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	20/08/2018 19:33
Date Of Accident	19/08/2018 13:25
Exact Location Of Accident	ALONG BUKIT BATOK EAST AVE 6
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKD8520L
Insured/Policyholder	
Name Of Registered Owner	ROSLINA BINTE SHAHARAN
NRIC No	S6919276I
Email Address	LINA.SHAHARAN@GMAIL.COM
Mobile Phone No	(LOCAL) +65-97605441
Alternative Phone No	OFFICE-97605441
Vehicle Particulars	
Manufacturer	RENAULT
Model	MEGANE COUPE CABRIOLET 2.0L CVT ABS D/AB
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	FWD SINGAPORE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	PNPV2018-00007758
Cover Note Number	
Driver	
Name of Driver	ROSLINA BINTE SHAHARAN
NRIC No	S6919276I
Date Of Birth	23/06/1969
Occupation	INDOOR
Date Of Driving Pass	16/04/2009
Driving Experience	9 YEARS AND 4 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-97605441
Fax Number	
Contact Number	OFFICE-97605441
EEmail Address	LINA.SHAHARAN@GMAIL.COM

Address	APT BLK 420 FAJAR ROAD #12-473 SINGAPORE 670240
Postcode	
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

Driving along BUKIT BATOK EAST AVE 6, was on the left lane going straight. Front suddenly jammed braked, I applied braked not enough time and ended bumped onto front vehicle rear portion.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SMA2773E
Vehicle Make/Model/Colour	MAZDA/MAZDA3 SEDAN 1.5 AT LED EU6/GREY
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	FANG ZHENG
NRIC/Passport Number	S8486911B
Contact Number	83141158
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	2
Passenger 1	NAME: : P1
	GENDER: : FEMALE

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

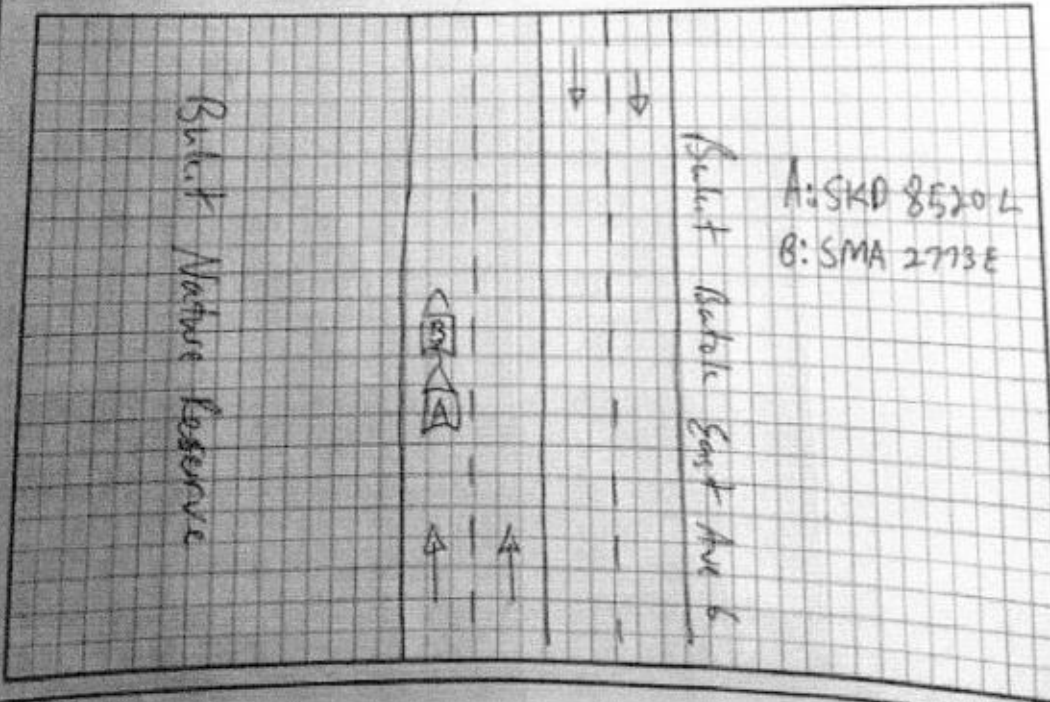
- Please report accurately the details of the accident to speed up the claims process.
- This Form must be completed by the Policyholder and/or the Authorized Driver.
- Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- The report and acceptance of this form by insurance companies is not an admission of policy liability on the part of insurance companies.
- Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the Insurers of the GIA Reports Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of the report will for a fee be made available application by interested parties.
- By the completion of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available elsewhere.
- Consent under the Personal Data Protection Act (PDPA):
I understand, acknowledge, agree and consent that:
(a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may be permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurers who have insured vehicle(s) involved in this accident (all insurers) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers", the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purposes of:
(i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
(ii) investigating the accident and/or my claims;
(iii) verifying and/or dealing with my insurances or responding to any enquiries by me;
(iv) administering my claims including the making of correspondence, statements, notices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of any correspondence; and/or
(v) complying with applicable law in administering, processing, handling and/or dealing with my claims.
(collectively the "Purposes")
(b) all insurers who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may be permitted to collect, use and disclose and/or process my Personal Information for one or more of the above Purposes; and
(c) my Personal Information may also be disclosed by any of the Insurers and/or GIA to other third party service providers of agents (including their lawyers/law firms), which may be also outside of Singapore, for one or more of the above Purposes.

VERIFIED BY AJAX MARS
REPORTING OFFICER

AIZAM BIN ATAN

Policyholder's Signature / Date & Time Driver's Signature (if driver is not the policyholder) / Date & Time Witnessed by Reporting Centre Personnel

Sketch Plan



ACCIDENT STATEMENT (2000 characters)

Driving along BUKIT BATOK EAST AVE 6, was on the left lane going straight. Front suddenly jammed braked, I applied braked not enough time and ended bumped onto front vehicle rear portion.

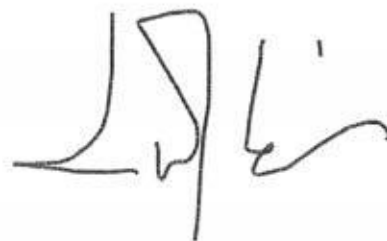
Taxi Voucher No.:

DECLARATION

I/We declare that the above particulars & information provided above are true in every aspect

VERIFIED BY AJAX MARS REPORTING OFFICER -
AIZAM BIN ATAN

MARS Officer



Registered Owner or Driver's Signature

Job Complete Date/Time

20 August 2018 at 12:00 PM

Date/Time:

20 August 2018 at 12:00 PM

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Singapore NRIC
Owner ID: 92761

Vehicle Details

Vehicle No.: SKD8520L
Vehicle to be Exported: Yes
Intended De-registration Date: 20 Aug 2018
Vehicle Make: RENAULT
Vehicle Model: MEGANE COUPE
CABRIOLET 2.0L CVT ABS
D/AB

Primary Colour: Red
Manufacturing Year: 2011
Engine No.: M4RF713N073732
Chassis No.: VF1EZ1P0T45575957
Maximum Power Output: 103.0 kW (138 bhp)
Open Market Value: \$27,945.00
Original Registration Date: 12 Jan 2012
First Registration Date: 12 Jan 2012
Transfer Count: 1
Actual ARF Paid: \$27,945.00

Intended PARF Rebate Details

PARF Eligibility: Yes
PARF Eligibility Expiry Date: 11 Jan 2022
PARF Rebate Amount: \$18,164.00

Intended COE Rebate Details

COE Expiry Date: 11 Jan 2022
COE Category: E - Open Category
COE Period(Years): 10
QP Paid: \$65,700.00
COE Rebate Amount: \$22,288.00
Total Rebate Amount: \$40,452.00

The information contained herein is correct as at 20 Aug 2018

WAH HONG MOTORS & CREDIT PTE LTD

39, Teh Guan Road East
#01-57 Enterprise Hub
Singapore 608581
Tel: 6515 5988 Fax: 6896 6321

OK

50,000
40,452

9,548



97880700

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	92761
Vehicle Details	
Vehicle No.:	SKD8520L
Vehicle to be Exported:	No
Intended De-registration Date:	28 Aug 2018
Vehicle Make:	RENAULT
Vehicle Model:	MEGANE COUPE CABRIOLET 2.0L CVT ABS D/AB
Primary Colour:	Red
Manufacturing Year:	2011
Engine No.:	M4RF713N073732
Chassis No.:	VF1EZ1P0T45575957
Maximum Power Output:	103.0 kW (138 bhp)
Open Market Value:	\$27,945.00
Original Registration Date:	12 Jan 2012
First Registration Date:	12 Jan 2012
Transfer Count:	1
Actual ARF Paid:	\$27,945.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	11 Jan 2022
PARF Rebate Amount:	\$18,164.00
Intended COE Rebate Details	
COE Expiry Date:	11 Jan 2022
COE Category:	E - Open Category
COE Period(Years):	10
QP Paid:	\$65,700.00
COE Rebate Amount:	\$22,147.00
Total Rebate Amount:	\$40,311.00

The information contained herein is correct as at 28 Aug 2018

OK

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Sort by Date Posted 20 results/page

3 vehicles **Search** [Advanced Search](#) [Search](#) [View All](#)

Make Model Price Depreciation Reg Date Eng Cap Mileage Veh Type Status

Search Selection	Megane Coupe Cabriolet 2.0A	Any	Any	Any	Any	Any	Any	Available
	☐ Renault Megane Coupe Cabriolet 2.0A	\$24,500	\$8,670 /yr	04-Sep-2009	1,998 cc	107,000 km	Sports	Available
1 Owner Only! New 6 Months Road Tax! Stylish Look Convertible Coupe! Well Maintained! Powerful And Smooth Transmission! View To Believe, Trade In Welcome, Flexible Loan/Insurance Available, Call Us No...  Posted: 21-Aug-2018 Tags: 2009 Renault Megane, Renault Megane, Renault, Megane, Used Renault								
	☐ Renault Megane Coupe Cabriolet 2.0A	\$27,000	\$9,600 /yr	30-Nov-2009	1,998 cc	190,000 km	Sports	Available
Very Rare RS Rear Bumper Shipped From UK. Eibach Lower Spring. Sprint Booster. 1 Touch To Open Top. Front And Rear Thinkware Car Camera. Parrot Bluetooth For Phone, iPod And USB. Reverse Camera, 18" S...  Posted: 30-Jul-2018 Tags: 2009 Renault Megane, Renault Megane, Renault, Megane, Used Renault								
	☐ Renault Megane Coupe Cabriolet 2.0A	\$45,800	\$10,970 /yr	27-Jul-2011	1,997 cc	84,000 km	Sports	Available
 Posted: 08-Aug-2018 Tags: 2011 Renault Megane, Renault Megane, Renault, Megane, Used Renault								

Save this search criteria, to get email alerts whenever a match is found.  Save Search

Make Model Price Depreciation Reg Date Eng Cap Mileage Veh Type Status

For old advertisements, view [Expired ads](#) 20 results/page

SHORTLISTED HISTORY

Compare 

VIN'S MOTOR PTE LTD

BLOCK 12, SIN MING ROAD, #01-67, SINGAPORE 575656. TEL : 6453 2121 (4 LINES) FAX : 6459 9795

INSURER: **FWD Singapore Pte. Ltd. (HQ)****PARTICULARS OF CLAIM**

Claim Type:	OD (OWN DAMAGE)	Ref. No:	OD/082018/3619
Policy No:	PNPV2018-00007758	Date of Loss:	19/08/2018
Vehicle Reg. No.:	SKD8520L	Driveable?	
Driver Age/Info:		Party At Fault:	UNKNOWN
TP Injury Involved?	NO	Third Party Involved?	YES
Insured/Claimant:	ROSLINA BINTE SHAHARAN		
Make/Model:	RENAULT MEGANE, COUPE-CABRIOLET 2.0 (A)	Vehicle Reg. Date:	12/01/2012
Vehicle Colour:	RED		
Engine No:	M4RF713N073732	Chassis No:	VF1EZ1P0T45575957
Odometer:	0 KM		
Paint Type:			
Total Loss?	NO		
Est. Duration of Repair (day)	10		

Present Location: **VIN'S MOTOR PTE LTD (SIN MING)****COST OF CLAIMS**

	Amount
Parts	10,030.00
Miscellaneous Items	120.00
Labour	680.00
Paintwork Labour	680.00
Towing	0.00
Gross Total (S\$)	11,510.00
+ GST 7.00% (S\$)	805.70
Nett Amount (S\$)	12,315.70

This claim is handled by: **RAYMOND TEO YUN LEONG**

Generated using Merimen e-Claims Internet Estimation & Adjusting System

REPAIR DETAILS**Reference****Part Source:** MRM-SG Version: 1.0 (Last Synchronised: 04 Sep 2018)**Parts:** M1-COUPE RENAULT MEGANE COUPE-CABRIOLET 2.0 (A) (Catalogue:Merimen Singapore 1.0)**Labour:** Repairer's (Price-denominated Standard List)**Print Code:** Vin's Motor Pte Ltd/SKD8520L/04/09/2018 17:21**Validity:** These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page**Further Info:** Items/values not in reference catalogue are prefixed with an asterisk *.**Estimates on Parts**

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*Front bonnet	0.00	0.00	PT ✓ *1,250.00 F
2	1		*Front bonnet logo	0.00	0.00	neu ✓ *160.00 F
3	1		*Front headlamp @ \$750.00	0.00	0.00	CRA ✓ *1,500.00 F
4	1		*Front headlamp bracket @ <u>\$350.00</u> LK	0.00	0.00	CRA (LK) ✓ 700.00 F 1pc
5	1		*Front bumper	0.00	0.00	DE ✓ *1,200.00 F
6	1		*Front bumper retainer @ <u>\$80.00</u> LK	0.00	0.00	CRA ✓ *160.00 F 1pc
7	1		*Front bumper under cover	0.00	0.00	DE ✓ *380.00 F
8	1		*Front bumper reinforcement	0.00	0.00	PT ✓ *760.00 F
9	1		*Front bumper top cover	0.00	0.00	SVC ✓ *360.00 F
10	1		*Front bumper support panel	0.00	0.00	CRA ✓ *670.00 F
11	1		*Front aircond condenser	0.00	0.00	PT ✓ *1,350.00 F
12	1		*Front radiator	0.00	0.00	PT ✓ *850.00 F
13	1		*Front radiator fan assy	0.00	0.00	CRA ✓ *650.00 F
14	1		*Front number plate	0.00	0.00	PT ✓ *40.00 F
Total Parts (\$\$)						10,030.00

F=Franchise part.

Vin's Motor Pte Ltd/SKD8520L/04/09/2018 17:21. Not valid without Reference section.
Generated using Merimen e-Claims IEAS

Estimates on Miscellaneous Items

No Qty Particulars

Amount

Miscellaneous Items

1 1 To refill aircond gas

120.00 ~~80~~

Sub Total (S\$)

120.00

Estimates on Labour

No Particulars

Lab.Type

Amount

Paintwork Labour

1 To spray painting

New

680.00 ~~400~~Labour Items

2 To repair front damage

New

680.00 ~~600~~

Gross Labour Cost (S\$)

1,360.00

Vin's Motor Pte Ltd/SKD8520L/04/09/2018 17:21. Not valid without Reference section.
Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >

LKK Auto Consultants hence notify

the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Keep reference

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 25 Aug 2018)**Parts:** M1-COUPE RENAULT MEGANE COUPE-CABRIOLET 2.0 (A) (Catalogue:Merimen Singapore 1.0)**Labour:** Repairer's (Price-denominated Standard List)**Print Code:** Wah Hong Motors & Credit Pte Ltd/SKD8520L/25/08/2018 13:39**Validity:** These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page**Further Info:** Items/values not in reference catalogue are prefixed with an asterisk *.

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*1 Pc Front Bumper (BY AIR)	0.00	0.00	*1,350.00 F
2	1		*1 Pc Front Bonnet (BY AIR)	0.00	0.00	*1,465.00 F
3	1		*1 Pc Front Bumper Reinforcement (BY AIR)	0.00	0.00	*905.00 F
4	1		*1 Pc Front R/H Bumper Retainer (BY AIR)	0.00	0.00	*280.00 F
5	1		*1 Pc Front L/H Bumper Retainer (BY AIR)	0.00	0.00	*280.00 F
6	1		*1 Pc Front Support Panel (BY AIR)	0.00	0.00	*1,065.00 F
7	1		*1 Pc Front Bonnet Logo (BY AIR)	0.00	0.00	*315.00 F
8	1		*1 Pc Front R/H Head Lamp (HID) (BY AIR)	0.00	0.00	*880.00 F
9	1		*1 Pc Front L/H Head Lamp (HID) (BY AIR)	0.00	0.00	*880.00 F
10	1		*1 Pc Air Con Condenser (BY AIR)	0.00	0.00	*1,700.00 F
11	1		*1 Pc Radiator Assy (BY AIR)	0.00	0.00	*855.00 F
12	1		*1 Pc Radiator Fan Motor With Cowling Assy (BY AIR)	0.00	0.00	*1,175.00 F
13	1		*1 Pc Front Bumper Support (BY AIR)	0.00	0.00	*855.00 F

F=Franchise part.

Total Parts (S\$)

12,005.00

Wah Hong Motors & Credit Pte Ltd/SKD8520L/25/08/2018 13:39. Not valid without Reference section.
Generated using Merimen e-Claims IEAS

Estimates on Miscellaneous Items

There are no new miscellaneous items selected.

Estimates on Labour

No	Particulars	Lab.Type	Amount
Labour Items			
1	remove & replace all the parts mentioned above knocking straighten up necessary affected	New	600 1,200.00
2	remove & replace air-con condenser & etc , piping vacuum and top up gas	New	80.00
3	spray painting on affected areas	New	400 500.00
Gross Labour Cost (S\$)			1,780.00

Wah Hong Motors & Credit Pte Ltd/SKD8520L/25/08/2018 13:39. Not valid without Reference section.
Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Resul
H# 90010068

6 days

L/S MR

27/08/18 @ 1510

Excess: 800

Revert

Resurvey after paint

Wah Hong Motors & Credit Pte Ltd (Co.Reg.No:199806235M)

38 Toh Guan Road East, #01-57, Enterprise Hub

Singapore 608581

Tel: +65 6773 7377 Fax: +65 6896 6321 Email: nicholas@wahhong.sg;michael@wahhong.sg

INSURER: **FWD Singapore Pte. Ltd. (HQ)**

PARTICULARS OF CLAIM

Claim Type:	OD (OWN DAMAGE)	Ref. No:	180811
Policy No:	PNPV2018-00007758	Date of Loss:	19/08/2018
Vehicle Reg. No.:	SKD8520L	Driveable?	
Driver Age/Info:		Party At Fault:	UNKNOWN
TP Injury Involved?	NO	Third Party Involved?	YES
Insured/Claimant:	ROSLINA BINTE SHAHARAN		
Make/Model:	RENAULT MEGANE, COUPE- CABRIOLET 2.0 (A)	Vehicle Reg. Date:	12/01/2012
Vehicle Colour:	RED		
Engine No:	M4RF713N073732	Chassis No:	VF1EZ1POT45575957
Odometer:	0 KM		
Paint Type:			
Total Loss?	NO		
Est. Duration of Repair (day)	10		
Present Location:	WAH HONG MOTORS & CREDIT PTE LTD (HQ)		

COST OF CLAIMS

	Amount
Parts	12,005.00
Miscellaneous Items	0.00
Labour	1,780.00
Paintwork Labour	0.00
Towing	0.00
Gross Total (S\$)	13,785.00
+ GST 7.00% (S\$)	964.95
Nett Amount (S\$)	14,749.95

This claim is handled by: **MICHAEL TEE LIAN HUAT**

Generated using Merimen e-Claims Internet Estimation & Adjusting System

Keep reference.

Wah Hong Motors & Credit Pte Ltd (Co Reg No:199806235M)

38 Toh Guan Road East, #01-57, Enterprise Hub
Singapore 608581

Tel: +65 6773 7377 Fax: +65 6836 6321 Email: nicholas@wahhong.sg;michael@wahhong.sg

URER: FWD Singapore Pte. Ltd. (HQ)

PARTICULARS OF CLAIM

Claim Type:	OD (OWN DAMAGE)	Ref. No:	180811
Policy No:	PNPV2018-00007758	Date of Loss:	19/08/2018
Vehicle Reg. No:	SKD3520L	Driveable?	
Driver Age/Info:		Party At Fault:	UNKNOWN
Injury Involved?	NO	Third Party Involved?	YES
Insured/Claimant:	ROSLINA BINTE SHAHARAN		

Make/Model:	RENAULT MEGANE COUPE- CABRIOLET 2.0 (A)	Vehicle Reg. Date:	12/01/2012
Vehicle Colour:	RED		
Engine No:	M4RF713N073732	Chassis No:	VF1EZ1POT45575957
Odometer:	0 KM		

Paint Type:			
Total Loss?	NO		
Est. Duration of Repair (day)	10		

Present Location:	WAH HONG MOTORS & CREDIT PTE LTD (HQ)
-------------------	---------------------------------------

COST OF CLAIMS

	Amount
Parts	12,005.00
Miscellaneous Items	0.00
Labour	1,780.00
Paintwork Labour	0.00
Polishing	0.00
Gross Total (\$\$)	13,785.00
+ GST 7.00% (\$\$)	964.95
Nett Amount (\$\$)	14,749.95

This claim is handled by: MICHAEL TEE LIAN HUAT

REPAIR DETAILS

Reference

Part Source: MIAF 2018 Version: 1.0 (Last Synchronised: 25 Aug 2018)

Parts: M1-COUPE RENAULT MEGANE COUPE-CABRIOLET 2.0 (A) (Catalogue: Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: Wah Hong Motors & Credit Pte Ltd/SKD8520L/25/08/2018 13:39

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further information: Items not in reference catalogue are prefixed with an asterisk *

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*1 Pc Front Bumper (BY AIR)	0.00	0.00	1,350.00 F
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3	1		*1 Pc Front Bumper Reinforcement (BY AIR)	0.00	0.00	905.00 F
4	1		*1 Pc Front R/H Bumper Retainer (BY AIR)	0.00	0.00	280.00 F
5	1		*1 Pc Front L/H Bumper Retainer (BY AIR)	0.00	0.00	280.00 F
6	1		*1 Pc Front Support Panel (BY AIR)	0.00	0.00	1,065.00 F
7	1		*1 Pc Front Bonnet Logo (BY AIR)	0.00	0.00	315.00 F
8	1		*1 Pc Front R/H Head Lamp (HID) (BY AIR)	0.00	0.00	880.00 F
9	1		*1 Pc Front L/H Head Lamp (HID) (BY AIR)	0.00	0.00	880.00 F
10	1		*1 Pc Air Con Condenser (BY AIR)	0.00	0.00	1,700.00 F
11	1		*1 Pc Radiator Assy (BY AIR)	0.00	0.00	855.00 F
12	1		*1 Pc Radiator Fan Motor With Cowling Assy (BY AIR)	0.00	0.00	1,175.00 F
13	1		*1 Pc Front Bumper Support (BY AIR)	0.00	0.00	855.00 F

F=Franchise price

Total Parts (S\$)

12,005.00

Wah Hong Motors & Credit Pte Ltd/SKD8520L/25/08/2018 13:39. Not valid without Reference section.

Generated using Merimen e-Claims IEAS

25/8/18 1:40 pm

Estimates

Estimates on Miscellaneous Items

There are no new miscellaneous items selected

Estimates on Labour

No Particulars

Lab.Type

Amount

Labour Items

1	remove & replace all the parts mentioned above knocking straighten up necessary affected	New	600 1200.00
2	remove & replace air-con condenser & etc piping vacuum and top up gas	New	80.00
3	spray painting on affected areas	New	400 500.00

Gross Labour Cost (\$\$)

1,780.00

Wah Hong Motors & Credit Pte Ltd/SKD8520L/25/08/2018 13:39 Not valid without Reference section.
Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Rasul

Hp 90010068

6 days

P/P

27/08/18 @ 1510

EXCESS: 800

Revert

Resurvey by paint

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	04 Sep 2018 17:18 Sendback Est	04 Sep 2018 17:21 S\$11,510.00	04 Sep 2018 17:38 Edit Adj Rpt	S\$9,000.00 Edit Estimates	S\$9,000.00 View Rpt		Pending for Survey Report Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

Insured:	Roslina Binte Shaharan, ID: S69192761		
Vehicle Reg. No.:	SKD8520L	Date of Loss:	19/08/2018 00:00 - :59 [79 Months and 7 Days From LTA Reg Date (Man Yr)]
Claim Type:	OD / 1201800010650	Policy/Cover Note No.:	PNPV2018-00007758 (Comprehensive)
		Excess:	S\$800.00
Repairer:	Vin's Motor Pte Ltd (Sin Ming) 160 Sin Ming Drive, #03-03, Sin Ming AutoCity, 575722 Sin Ming - Tel: 64532121		
Handling Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Clara Li Zi Rong]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 13/09/2018]		

ASSOCIATED MAIL RECEIVED

- FWD_SG (10/10/2018): Alert - Adj Mandate Approved (S\$9000.00) - SKD8520L - Claim Handler: Clara Li Zi...

[View All](#)[Compose Case Mail](#)

ALL ASSOCIATED TASKS

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Claim Documents

SKD8520L (1201800010650)

OD

Aug 19 2018 12:00AM

[Roslina Binte Shaharan]

Vin's Motor Pte Ltd

Upload Documents Upload Photos Compose New Letter

View View in Browser ▼

Assessment Reports

1 per page ▼

No	Finalized On	Vin's Motor Pte Ltd (Sin Ming)	Thumbnail	Print
1	04/09/18 17:21	Repairer Estimates	 Load HTM	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	10/10/18 14:30	Adjuster Immediate Advice	 Load HTM	

Photos/Images

3 per page ▼

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	10/10/18 14:22	General View	 Load JPG	☒
2	10/10/18 14:22	General View	 Load JPG	☒
3	10/10/18 14:22	General View	 Load JPG	☒
4	10/10/18 14:22	General View	 Load JPG	☒
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31	10/10/18 14:22	General View	 Load JPG	☒
32	10/10/18 14:22	General View	 Load JPG	☒

Assessment Reports			1 per page ▼	✓
No	Finalized On	Vin's Motor Pte Ltd (Sin Ming)	Thumbnail	Print
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34	10/10/18 14:22	General View	 Load JPG	✓
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Assessment Reports			1 per page ▼	✓
No	Finalized On	Vin's Motor Pte Ltd (Sin Ming)	Thumbnail	Print
81	10/10/18 14:23	Reinspection Photo	Load JPG	✓
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106	10/10/18 14:23	Reinspection Photo	Load JPG	✓
Documentation			1 per page ▼	✓
No	Finalized On	Vin's Motor Pte Ltd (Sin Ming)	Thumbnail	Print
1	04/09/18 17:37	Letter of Undertaking	Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	10/10/18 14:04	ESTIMATE	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST		Reset	Save	Print
There are no document checklists configured.				
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)				
Show Remarks To: ☐ Repairer ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.				

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

FWD Singapore Pte. Ltd.
6 Temasek Boulevard, #18-01 Suntec Tower 4
Singapore 038986

Our File No: CS/FWD18015543/R1TD3S2

Date: 23/10/2018

REFERENCE

Insured/Claimant: Roslina Binte Shaharan Policy No: PNPV2018-00007758
Date of Loss: 19/08/2018 Nature of Claim: OD Claim No: 1201800010650

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SKD8520L**
Make & Model: RENAULT MEGANE, COUPE-CABRIOLET 2.0 (A) Engine No: M4RF713N073732
Reg. Date: 12/01/2012 (Man. Year: 2011) Chassis No: VF1EZ1P0T45575957
Colour: Red Odometer: 150313 km
Engine Capacity: 1997 cc
Market Value/New Car Price: S\$50,000.00
Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Fair Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/45R17 Rear Tyre Size: 225/45R17
Front Left Side: Goodyear 6 mm Rear Left Side: Goodyear 6 mm
Front Right Side: Goodyear 6 mm Rear Right Side: Goodyear 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	10,030.00	8,860.00	1,170.00	11.67
Miscellaneous Items	120.00	80.00	40.00	33.33
Labour	680.00	600.00	80.00	11.76
Paintwork Labour	680.00	400.00	280.00	41.18
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	11,510.00	9,940.00	1,570.00	13.64
Approved Total (Overridden) (S\$)		9,000.00		
- Excess (S\$)	0.00	800.00	-800.00	
(S\$)	11,510.00	8,200.00	3,310.00	28.76
+ GST 7.00/7.00% (S\$)	805.70	574.00	231.70	28.76
Nett Amount (S\$)	12,315.70	8,774.00	3,541.70	28.76

INSPECTION

Date of Assignment: 04/09/2018 Present Location: Vin's Motor Pte Ltd (Sin Ming)
Date Inspected: 27/08/2018 Inspected At: Vin's Motor Pte Ltd (Sin Ming)
Estimated Period of Repair: 6.0 days 160 Sin Ming Drive, #03-03, Sin Ming AutoCity
Singapore 575722

Adjuster: MOHD RASUL

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but

any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 22 Oct 2018)

Parts: M1-COUPE RENAULT MEGANE COUPE-CABRIOLET 2.0 (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for SKD8520L)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*Front bonnet	Bent	1,250.00 F	*1,250.00 F
2	1		*Front bonnet logo	Necessary	160.00 F	*160.00 F
3	2		*Front headlamp @ \$750.00	Cracked	1,500.00 F	*1,500.00 F
4	1		*Front headlamp bracket @ \$350.00	N/s Cracked	700.00 F	*350.00 F
5	1		*Front bumper	Deformed	1,200.00 F	*1,200.00 F
6	1		*Front bumper retainer @ \$80.00	N/s Cut	160.00 F	*80.00 F
7	1		*Front bumper under cover	Serviceable	380.00 F	*- F
8	1		*Front bumper reinforcement	Bent	760.00 F	*760.00 F
9	1		*Front bumper top cover	Serviceable	360.00 F	*- F
10	1		*Front bumper support panel	Cracked	670.00 F	*670.00 F
11	1		*Front aircond condenser	Bent	1,350.00 F	*1,350.00 F
12	1		*Front radiator	Bent	850.00 F	*850.00 F
13	1		*Front radiator fan assy	Cracked	650.00 F	*650.00 F
14	1		*Front number plate	Bent	40.00 F	*40.00 F

F=Franchise part.

Total Parts (\$\$) **10,030.00** **8,860.00**

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

No	Qty	Particulars	Repairer's	Amount
<u>Miscellaneous Items</u>				
1	1	To refill aircond gas	120.00	80.00
Sub Total (S\$)			120.00	80.00

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Paintwork Labour</u>				
1	To spray painting	New	680.00	400.00
<u>Labour Items</u>				
2	To repair front damage	New	680.00	600.00
Gross Labour Cost (S\$)			1,360.00	1,000.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >