

condition
ASS. REC. BY:

REF: CS3/MSG/18007989/H16⁰²

Special Instructions

Surveyor
Menmen

Adrian
Irene tan

ASSIGNMENT (Office)
MSG

Date/Time: 27032018

Estimate/Cont.

Bill to:

OD ☒ TP / WS / IT RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No.

8KA92004

Insured:

GR 6392 B

at Workshop no/

C.H. Motor vehicle

Tel:

6841 8841 / 6748 8888

of

Bik 3019A Ubi Road 1# 01-30

Policy No.

A28910753MKC

Claim No:

557012/IT

Sum Insured:

Excess:

Make of Veh.
(Client's Record)

D.O.A.

28/04/2018

12/06/2018 @ Morning

H.O.D. Endorsement:

CA / REV / REP. / REV 24 HRS

1wp

Date/Time:

5:02pm @ 11/6/18

Person Contacted:

Mrs. Quek

Vehicle:

☒ IN ☐ OUT

Date/Time

Action/Instruction (X) Estimate

Do Not Finalize

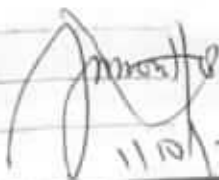
13/4/18

Dismantling

15/6/18

After Repair

To submit 9.8K 07 Days 01/10/18 R/S.
(Red: 2200 (18%))


11/10/2018

Menmen Surveyor put Marcus, view remains as Adrian

AD-REC-BY Adrian Ling

REF:

ASSIGNMENT

From: _____ Date: _____
Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: _____

at Workshop n/s _____

of _____

Insured: _____

Policy No: _____

Claims No: _____

Sum Insured: _____

Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Report: _____

Consistent? : Yes or No

GIA / PR Seen: _____

Consistent? : Yes or No

Est. Repairs: _____

6

days

Res: Yes or No

Lum Sum: _____

%

3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____

Person Contacted: _____

Veh No: SKA92004

Yr Regn: 2011 Jan 25

Type: M.Cat / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi Q5

cc 3197

Colour: Brown

AC: Insured / Std / NI / NA

Sp. Reading: 100615

T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: _____

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / Rim / STD A/Rim or

Tyre Size: F: _____

235/45R20

R: 235/45R20

BS: DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal: 06

mm

R/Bal: 06

mm

L/Bal: 06

mm

L/Bal: 06

mm

D.O.A. _____

D.O.A. 12/06/18

Survey held at C-H Motor

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Front n/s.

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time _____ Action / Instruction _____

TP MS/6 TRS.

Estimated repair range \$6,000 - \$7,600

6/7/18

submit PRS Report.

4/7/2018

Date/Time: File Pass 10/

☐

Preli. Report

1/

☐

Final Report

Date/Time: File Return 10/

2/

Days Of Repair:

Resurvey No. of Trip:

Add Fee:

☐

Site Insp (\$)

☐

Interview (\$)

☐

Tech. Trng (\$)

☐

Workshop (\$)

Report Format:

Lump Sum / LD 1/ (\$)

Survey Fee:

Transportation:

3 + RS. 31

Fuel:

Other:

10

180

Catherine Chong (LKK Auto)

From: Irene Tan <irene_tan@sg.msig-asia.com>
Sent: Monday, 27 August, 2018 3:44 PM
To: Veron Chen (LKKAuto); 'Olivia Lau (LKKAuto)'; 'Shiau Chan (LKKAuto)'; 'Admin-D (LKKAuto)'
Cc: 'assignments'
Subject: Please prepare paper survey report on SKA9200U; Our claim no.: 557012/IT
Importance: High

Good afternoon Veron,

We refer to your PRI report dated 11.7.18.

Please prepare and upload your paper survey report asap.

Best Regards

Irene Tan

Senior Executive, Claims Services (Motor)

Direct line +65 6594 2541 | Direct fax +65 6225 7402 | irene_tan@sg.msig-asia.com



MSIG



Insurer Claims
Team of the Year
2016

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220

9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

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...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	30 Apr 2018		11 Jun 2018 16:10 Edit Adj Rpt	S\$0.00 Edit Estimates	S\$0.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	COOL AIR SERVICE, Co. Reg. No.: 53085821E, Tel: +6598750032								
Main Claimant:	HE SHIMIN, ID: 58321090G								
Vehicle Reg. No.:	SKA9200U	Date of Loss:	28/04/2018 11:00 - :59 [87 Months and 3 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 557012	Policy/Cover Note No.:	A28910753MKC (Comprehensive) Coverage: 23/03/2018 - 22/03/2019						
Vehicle Reg. No. (Insured):	GR6392B	Policy No. (Claimant):							
		Excess:	S\$600.00						
Repairer:	C.h.motor Vehicle Repair Training (HQ) BLK 3019A UBI ROAD 1 #01-30, 408713 Ubi - Tel:								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Irene Tan Gek Ing - 6594 2541]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 29/08/2018]								
Driver/Custodian (Insured):	HO GUAN HUAT (), NRIC: S1806118Z, Tel: +6598750032								
Adj Asg. Remarks:	on WP. liability against oi -100% TP DISAGREE SJE APPOINT LKK AUTO CONSULTANTS AS SJE (ACCORDING TO SURVEYOR ASSIGNMENT LISTING CHART)								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> MSIG_SG (27/08/2018): Report Send Back Alerts - SKA9200U (TP) MSIG_SG (11/06/2018): Cancellation of Assignment: SKA9200U 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

VISION LAW LLC

Advocates & Solicitors - Notary Public - Commissioner for Oaths
Agents for Trade Marks
(Incorporated with limited liability)

REG/CS/PAY/FA

20 AUG 2018

IT

ERIC NG CHING BOON
RAYNEY WONG KENG LEONG
AUDREY WONG SU-HSIEN
PAUL YAP TAI SAN
ANJALI DIO MUNIANDY
SEGA PARAM
TIWARY ANURACHA
ONG BOCK KEE
DIANE ANG KIM NOI
RAVENDRA KRISHNASAMY
TAY HAO RAN
JANICE HAN JIA LIN
SELWYN TAN YINGXUAN

Unique Entity Number: 200721148H

✓ HEAD OFFICE

133 New Bridge Road
#18-01/02 Chinatown Point
Singapore 059413

Branch: 490 Toa Payoh Lorong 6
#03-11 HDB Hub
Singapore 310490

✓ HEAD OFFICE

TEL : (65) 65342811 (Hunting)
FAX : (65) 65356802 (General)
✓: (65) 65355905 (Litigation)
E-mail : yvonnelim@visionlawllc.com

BRANCH

TEL : (65) 63580703
FAX : (65) 63580448 (Conveyancing)

WHEN REPLYING PLEASE QUOTE OUR REFERENCE - PLEASE REPLY TO HEAD OFFICE FOR THIS MATTER

557012

Our Ref : JH1-yiv-Ins-C115-107015-18-er
Your Ref : GR 6392 B

16 August 2018

MSIG INSURANCE (SINGAPORE) PTE. LTD.

16 Raffles Quay
#24-01 Hong Leong Building
Singapore 048581

Attention: Motor Claims Department

BY HAND

COOL AIR SERVICES

Blk 451B Sengkang West Way
#14-383
Singapore 792451

CERTIFICATE OF POSTING
(For your information Only)

Dear Sirs,

CLAIMANT : HE SHIMIN

ACCIDENT INVOLVING SKA 9200 U & GR 6392 B ON 28-APR-2018 OUTSIDE TERENE AT BUKIT TIMAH AT ABOUT 2345 HOURS

We are instructed by the above named to claim damages against you/your insured in connection with a road traffic accident on **28-Apr-2018 OUTSIDE TERENE AT BUKIT TIMAH AT ABOUT 2345 HOURS** involving our client's vehicle registration number **SKA 9200 U** and vehicle registration number **GR 6392 B** driven by you/your insured at the material time.

We are instructed that the accident was caused by you/your insured's negligent driving and /or management of your/your insured vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows:-

1.	Costs of Repair	\$12,000.00
2.	Loss of Use (10 days x \$280.00 per day)	\$ 2,800.00
3.	Pre-repair Loss of Use (3 days)	\$ 840.00
4.	LTA/GIA/TP report/search fees	\$ 39.00
5.	Survey report fees	\$ 678.00
6.	Costs (with GST)	\$ 1,284.00
7.	Incidentals (with GST)	\$ 128.40
	TOTAL:-	\$17,769.40

Your
D. Upload
2 WLI A 2
here
24/8/18

.../2 to be continued next page

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Our Ref : JH1-yiv-Ins-C115-107015-18-er
Your Ref : GR 6392 B

16 August 2018

MSIG INSURANCE (SINGAPORE) PTE. LTD.
16 Raffles Quay
#24-01 Hong Leong Building
Singapore 048581
Attention: Motor Claims Department

COOL AIR SERVICES
Blk 451B Sengkang West Way
#14-383
Singapore 792451

We enclose a copy of each of the following documents for your consideration:-

- (a) Police/GIA report lodged by driver of SKA 9200 U & GR 6392 B;
- (b) LTANet Search;
- (c) Certificate of Insurance;
- (d) Final Repair Bill;
- (e) Surveyor's report & invoice; and
- (f) 88 original photographs depicting the damages to motor vehicle SKA 9200 U.
 - (P.S:- Original photographs will be sent to Insurance co. only)
 - (P.S:- Kindly return us all original photographs within 7 days hereof)

We have notified your insurers of the accident and a pre-repair inspection of our client's vehicle was carried out by your insurers.

Please note that if you are insured and you wish to claim under your insurance policy, you should immediately pass this letter and all the enclosed documents to your insurer.

Please note that you or your insurer should send to us an acknowledgement of receipt of this letter within 14 days of your receipt of this letter, failing which our client will have no alternative but to commence proceedings against you without further notice to you or your insurer. Our client's claim herein is quantified based on supporting documents in our file. Until a settlement is reached, all negotiations are conducted on the basis that the damages quantified herein are subject to revision if so instructed by our client.

Please also note that if you have a counterclaim against our client arising out of the accident, you are also required to send to us a letter giving full particulars of the counterclaim together with all relevant supporting documents within 8 weeks of your receipt of this letter.

Yours faithfully

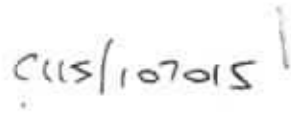
JANICE HAN
(HEAD OFFICE)
Encl.

cc: SKA 9200 U- By fax: 6743 6878 only

{As per your instruction we have submitted your claim as set out above to the third party insurance company. Please do notify us if there is any discrepancy, if any, particularly, the number of days claimed for rental charges and/or loss of use as soon as possible. Thank you.}

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Reg. No. 29274500A

_____ day.



PROMINENT APPRAISER SERVICES PTE LTD

Qualified Loss Adjusters And Motor Appraisers

Correspondence Address: 1 Simei St.3 #02-24 S(529890)

Mobile: 9295 2204 Fax: 6722 8508 Email: pasvcs@hotmail.com

Business Reg. 201404434D

INVOICE

Ms He Shimin
Blk 66 Lorong 4 Toa Payoh
#11-307
Singapore 310066

Invoice No. : HA/1807-77

Date : 31/07/2018

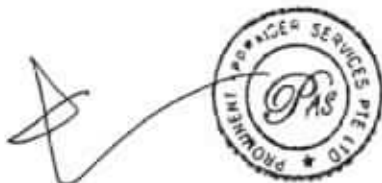
Descriptions	Amount (SGD)
Services rendered for appraiser / inspection report :-	
Survey Fee	
Photographs	
Transport Fees	
Re-inspection Fees	
Total :	SGD : \$ 678.00
SGD Dollar : Six Hundred Seventy Eight Dollars Only.	
Our Reference : PAS/TP/0250618	
Vehicle No. : SKA9200U	
Make & Model : Audi Q5 (A)	
Your Claim No. : Third Party Claim	

Notes:

All cheque payment should be Crossed and made payable to "PROMINENT APPRAISER SERVICES PTE LTD".

Please indicate our "INVOICE NO." on the reverse side of the cheque.

Should you have any enquiries, please do not hesitate to contact us.



For PROMINENT APPRAISER SERVICES PTE LTD



PROMINENT APPRAISER SERVICES PTE LTD

Qualified Loss Adjusters And Motor Appraisers

Correspondence Address: 1 Simei St 3 #02-24 S(529890)

Mobile: 9295 2204 Fax: 6722 8508 Email: pasvcs@hotmail.com

Business Reg: 201404434D

VEHICLE INSPECTION REPORT

Report No.: PAS/TP/0250618

Date of Report : 31/07/2018

To: Ms He Shimin
Blk 66 Lorong 4 Toa Payoh
#11-307
Singapore 310066

Date of Assignment : 12/06/2018
Report requested by : Ms He Shimin
Date of Accident : 28/04/2018
Date of Inspection : 12/06/2018
Claim No. : Third Party Claim
Policy No. : -

PARTICULARS OF DAMAGED VEHICLE

Vehicle Registration No. : SKA9200U
Make & Model : Audi Q5 (A)
Date of Registration : 25/01/2011
Colour : Met. Brown

Engine Capacity (cc) : 3197cc
Mileage (km) : 100615km
Chassis / Frame No. : WAUZZZ8R4BA062497
Engine No. : CAL080058

TYRE CONDITION

Front LH : 5 mm
Make : Pirelli

Front RH : 5 mm
Make : Pirelli

Rear LH : 5 mm
Make : Bridgestone

Rear RH : 5 mm
Make : Bridgestone

Road wheels Type: Alloy

(The above represents the approximate remaining life of tyre treads)

PRE-ACCIDENT CONDITION OF DAMAGED VEHICLE (Static tests only)

General Bodywork : Good
Paintwork : Good
Handbrake : Serviceable
Footbrake : Serviceable
Steering : Serviceable
Apparent Engine Modification : Nil

PLACE OF REPAIRER OFFICE/WORKSHOP

Location : M/s. C. H. Motor Vehicle Repair Training
Blk 3019A, Ubi Road 1, #01-30, Singapore 408713

ASSESSMENT

Repairer's Estimate : \$ 17,105.95
Revised Amount : \$ 14,990.70
Less Excess : \$ -
Recommended Reserve : \$ 12,000.00 (Lump Sum)

Estimated Normal Period of Repairs : 10 Working Days

Disclaimer: This report is intended for the exclusive use of the addressee solely in relation to the loss occurrence in which the assessed vehicle involved. No liability or responsibility whatsoever shall be held by PROMINENT APPRAISER SERVICES PTE LTD for any reliance on this report by any third party.



PROMINENT APPRAISER SERVICES PTE LTD

Qualified Loss Adjusters And Motor Appraisers

Correspondence Address: 1 Simei St 3 #02-24 S(529800)

Mobile: 9295 2204 Fax: 6722 8508 Email: pasvcs@hotmail.com

Business Reg 201404434D

Vehicle No : SKA9200U

Report No. : PAS/TP/0250618

GENERAL REMARKS

WITHOUT PREJUDICE

THE ASSIGNMENT

The survey was conducted at M/s. C. H. Motor Vehicle Repair Training, Blk 3019A, Ubi Road 1, #01-30, Singapore 408713.

(Subsequent inspections have been conducted)

POINT OF IMPACT

At the front portion.

DAMAGES

The bonnet, front support panel, front chassis members, front bumper, front fenders, headlamps, front grille, etc.

Other parts were also found damaged. (See schedule for details)

ADJUSTMENT / RECOMMENDATION

We have inspected thoroughly each and every item on the repairer's estimate against the actual damaged found on the vehicle. We list the breakdown of our findings and our recommendation as per schedule attached.

Our adjusted amount for the cost of repairs is SGD \$14,990.70.

CONCLUSION

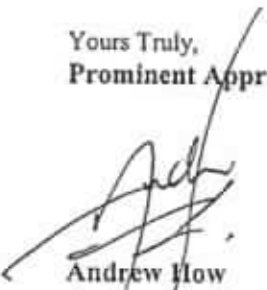
The repairer has agreed to undertake the repairs at a lump sum of SGD \$12,000.00.

This inspection was conducted entirely on a 'Without Prejudice' basis. We have not given an authorization and/or instruction to the repairer to proceed with the repairs.

We hereby reverting the matter to you for your discretion on repairs.

Assuring you of our best services always.

Yours Truly,
Prominent Appraiser Services Pte Ltd


Andrew How
Automobile Appraiser
MSAAA
Licensed Appraiser



PROMINENT APPRAISER SERVICES PTE LTD

Qualified Loss Adjusters And Motor Appraisers

Correspondence Address: 1 Simei St.3 #02-24 S(520890)

Mobile: 9295 2204 Fax: 6722 8508 Email: pasvcs@hotmail.com

Business Reg. 2014044340

Vehicle No. : SKA9200U

Report No. : PAS/TP/0250618

APPRAISEMENT SCHEDULE

S/No.	Qty	Parts Descriptions	Condition		Repairer's Estimate (\$\$)	Our Assessment (\$\$)	
1	1 pc	Frt grille assy	Dented/Cracked		\$ 1,505.00	\$ 1,505.00	✓
2	2 pcs	Headlamp assy R/L	Cracked/Loop Broken	\$ 2,858.00	\$ 5,716.00	\$ 5,716.00	✓
3	2 pcs	Headlamp bracket R/L	LH Cracked	\$ 136.00	\$ 272.00	\$ 136.00	✓
4	1 pc	Frt bumper assy	Dented		\$ 2,325.00	\$ 2,325.00	✓
5	2 pcs	Frt bumper foglamp grille R/L	LH Cracked	\$ 118.00	\$ 236.00	\$ 118.00	✓
6	2 pcs	Frt bumper foglamp R/L	Refit	\$ 227.00	\$ 454.00	\$ -	✗
7	1 pc	Frt bumper lower spoiler	Refit		\$ 540.00	\$ -	✗
8	1 pc	Frt bumper lower end plate	Dented/Cracked		\$ 167.00	\$ 167.00	✓
9	2 pcs	Frt bumper guide R/L	Broken/Cracked	\$ 64.00	\$ 128.00	\$ 128.00	✓
10	1 pc	Frt bumper absorber	Dented/Cracked		\$ 97.00	\$ 97.00	✓
11	1 pc	Frt bumper reinforcement	Dented		\$ 571.00	\$ 571.00	✓
12	2 pcs	Frt bumper reinforc. bracket R/L	LH Bent	\$ 207.00	\$ 414.00	\$ 207.00	✓
13	1 pc	Frt radiator support top cover	Refit		\$ 109.00	\$ -	✗
14	1 pc	Frt radiator support	Dented/Distorted		\$ 970.00	\$ 970.00	✗ 1761
15	1 pc	Frt radiator support stay	Dented/Cracked		\$ 72.00	\$ 72.00	✓
16	2 pcs	Frt radiator sight shield R/L	LH Cracked	\$ 53.00	\$ 106.00	\$ 53.00	✓
17	1 pc	Horn	Refit		\$ 178.00	\$ -	✗
18	1 pc	Frt fender LH <i>Repair</i>	Dented/Distorted	<i>11095</i>	\$ 841.00	\$ 841.00	✗
19	1 pc	Bonnet	Dented/Repair	<i>1054025</i>			(Refer labour no. 6 & 8) ✓
20	1 pc	Frt apron panel LH	Dented/Repair				(Refer labour no. 6 & 8) ✓
21	2 pcs	Frt chassis member R/L	Dented/Repair				(Refer labour no. 6, 7 & 8) ✗
					\$ 14,701.00	\$ 12,906.00	
Less Discount : 5%					\$ 735.05	5% \$ 645.30	
List Parts Sub-Total :					\$ 13,965.95	\$ 12,260.70	
1	1 bot	Radiator coolant	Necessary	S/N	\$ 80.00	\$ 60.00	✓
Special Nett Sub-Total :					\$ 80.00	\$ 60.00	
Parts Total :					\$ 14,045.95	\$ 12,320.70	

60



PROMINENT APPRAISER SERVICES PTE LTD

Qualified Loss Adjusters And Motor Appraisers

Correspondence Address: 1 Simei St.3 #02-24 S(528890)

Mobile 9295 2204 Fax: 6722 8508 Email: pasvcs@hotmail.com

Business Reg 201404434D

Vehicle No. : SKA9200U

Report No. : PAS/TP/0250618

S/No.	Labour Descriptions	Repairer's Estimate (\$)	Our Assessment (\$)
1	To check front electrical system and repair wire harness.	\$ 60.00	\$ 50.00 ³⁰
2	To remove and reinstall a/c condenser, a/c pipings for necessary repairs. (Include vacuum & recharge a/c gas)	\$ 120.00	\$ 120.00 ⁶⁰
3	To remove and reinstall radiator & cooling system for necessary repairs. (Include pressure test cooling system)	\$ 100.00	\$ 80.00 ⁶⁰
4	To remove and reinstall intercooler assy & pipings. (Include pressure test air intake system)	\$ 80.00	\$ 60.00 ✓
5	To remove and transfer front bumper sensors to new bumper.	\$ 60.00	\$ 40.00 ✓
6	To straighten, repair, realign on affected area and replace damaged parts.	\$ 1,200.00	\$ 1,100.00 ⁸⁰⁰
7	To conduct chassis alignments.	\$ 320.00	\$ 300.00 X
8	To spray painting, blending on affected and adjacent area.	\$ 1,000.00	\$ 800.00 ¹⁰⁰
9	To inspection, diagnose, reset and perform coding programming on:-		
	9.1) Front bumper sensor control module.	\$ 120.00	\$ 120.00 ✓
	9.2) Calibrate/focus headlamp.	\$ 120.00	\$ 120.00 ✓
Labour Total :		\$ 3,060.00	\$ 2,670.00
Total (Parts & Labour) :		\$ 17,105.95	\$ 14,990.70

or Lump Sum Repairs

The final adjusted Lump Sum contract amount is \$ 12,000.00

Under normal circumstances, the repairs should be completed within a reasonable period

of 10 Working Days. (Exclude waiting days of PRI, Sunday, Public Holiday and awaiting of shipment for spare parts)

88 Photographs were taken at the time of inspection.

N.B: By accepting to carry out the repairs on a contract Lump Sum basis, the repairer shall have the prerogative and discretion to replace the damaged parts with new, used, OEM or reconditioned parts and/or to repair the vehicle on a roadworthy condition to the entire satisfaction of owner.

Note: The revised estimate has been adjusted from a visual inspection. Any discrepancies or unseen damages should be notified to the company within 7 days from the date hereof. Otherwise this revised amount shall be deemed as valid.



RECORDS MANAGEMENT CENTRE

GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-098235

Date of Request: 28/06/2018

Your Ref No: INS-C115-107015-18-ER

VISION LAW LLC
133 New Bridge Road #18-01/02
Chinatown Point
Singapore 059413

Dear Sir/Madam,

Date of Accident: 28/04/2018
Vehicle No: SKA9200U
Place of Accident: OUTSIDE TERENE AT BT TIMAH
Involving Vehicle No: GR6392B

With reference to your application for the accident report, we have attached the following accident reports as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
GR6392B	OUTSIDE TERENE AT BT TIMAH	14.00	1	13.08
GST Amount				0.92
Total Amount Due (GST Inclusive)				14.00

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

SEARCH RESULTS

Our Ref No: GR-18-098122
Date of Request: 27/06/2018

Your Ref No: INS-C115-107015-18-ER

VISION LAW LLC
133 New Bridge Road #18-01/02
Chinatown Point
Singapore 059413

Dear Sir/Madam,

Your Search Criteria:

Date of Accident: 28/04/2018
Place of Accident: OUTSIDE TERRENE AT BUKIT TIMAH
Client Vehicle No: SKA9200U

With reference to your search criteria for the accident report, the following documents were found to closely match your search criteria:

REQ. VEHICLE	ACCIDENT LOCATION	ACCIDENT DATE
GR6392B	JALAN JURONG KECHIL	28/04/2018 11:50

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

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Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-098122
Date of Request: 27/06/2018

Your Ref No: INS-C115-107015-18-ER

VISION LAW LLC
133 New Bridge Road #18-01/02
Chinatown Point
Singapore 059413

Dear Sir/Madam,

Your Search Criteria:

Date of Accident: 28/04/2018
Place of Accident: OUTSIDE TERRENE AT BUKIT TIMAH
Client Vehicle No: SKA9200U

DESCRIPTION	AMOUNT (S\$)
E-File Search Fee (Public)	14.02
GST Amount	0.98
Total Amount Due (GST Inclusive)	15.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

Enquire Vehicle & Owner Information (Vehicle No. GR6392B As At 28 Apr 2018 / 12:00:00)**Law Firm Search Details**

Search Reason: Insurance claim in relation to traffic accident

Law Firm Case No.: C115

Current Owner Details

Owner ID Type: Business

Owner ID: 53085821E

Owner Name: COOLAIR SERVICES

Registered Address Type: HDB / HUDC

Registered Block/House No.: 451B

Registered Street Name: SENGKANG WEST WAY

Registered Unit No.: # 14 - 383

Registered Building Name: -

Registered Postal Code: 792451

Current Vehicle Details

Vehicle No.: GR6392B

Make Description/Model: TOYOTA / TOYOTA HIACE VAN TURBO 5 DR MANUAL

Insurance Company Name: MSIG INSURANCE (SINGAPORE) PTE LTD


































...CLAIM SUBFOLDER...(Pending for Survey Report)



















































CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	30 Apr 2018		11 Jun 2018 16:10 Edit Adj Rpt	S\$9,800.00 Edit Estimates	S\$9,800.00 View Rpt		Pending for Survey Report Cancel Case































Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured: COOL AIR SERVICE Co. Reg. No.: 53085821E, Tel: +6598750032									
Main Claimant: HE SHIMIN , ID: S8321090G									
Vehicle Reg. No.: SKA9200U		Date of Loss: 28/04/2018 11:00 - :59 [87 Months and 3 Days From LTA Reg Date (Man Yr)]							
Claim Type: TP / 557012		Policy/Cover Note No.: A28910753MKC (Comprehensive) Coverage: 23/03/2018 - 22/03/2019							
Vehicle Reg. No. (Insured): GR6392B		Policy No. (Claimant):							
		Excess: S\$600.00							
Repairer: C.h.motor Vehicle Repair Training (HQ) BLK 3019A UBI ROAD 1 #01-30, 408713 Ubi - Tel:									
Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Irene Tan Gek Ing - 6594 2541]									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MARCUS CHUA] ... [Final Rpt due 29/08/2018]									
Driver/Custodian (Insured): HO GUAN HUAT (), NRIC: S180611BZ, Tel: +6598750032									
Adj Asp. Remarks: on WP, liability against oi -100% TP DISAGREE SJE APPOINT LKK AUTO CONSULTANTS AS SJE(ACCORDING TO SURVEYOR ASSIGNMENT LISTING CHART)									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> MSIG_SG (27/08/2018): Report Send Back Alerts - SKA9200U (TP) MSIG_SG (11/06/2018): Cancellation of Assignment: SKA9200U 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKA9200U (557012)
[GR6392B]
TP
HE SHIMIN
Apr 28 2018 11:00AM
[COOL AIR SERVICE]
C.h.motor Vehicle Repair Training

Upload Documents Upload Photos Compose New Letter			View View in Browser	
Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	02/05/18 09:57	Accident Statement From: OD - Reg. No: GR6392B, Claimant: COOL AIR SERVICE	 Load HTM	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	13/06/18 13:44	General View	 Load JPG	<input checked="" type="checkbox"/>
2	13/06/18 13:44	General View	 Load JPG	<input checked="" type="checkbox"/>
3	13/06/18 13:44	General View	 Load JPG	<input checked="" type="checkbox"/>
4	13/06/18 13:44	General View	 Load JPG	<input checked="" type="checkbox"/>
5	13/06/18 13:44	General View	 Load JPG	<input checked="" type="checkbox"/>
6	13/06/18 13:44	General View	 Load JPG	<input checked="" type="checkbox"/>
7	13/06/18 13:44	General View	 Load JPG	<input checked="" type="checkbox"/>
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27	13/06/18 13:44	General View	 Load JPG	<input checked="" type="checkbox"/>
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29	19/06/18 20:25	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>
30	19/06/18 20:25	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>
31	19/06/18 20:25	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>
32	19/06/18 20:25	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>
33	19/06/18 20:25	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
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35	19/06/18 20:25	Dismantled Parts		<input checked="" type="checkbox"/>
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83	19/06/18 20:25	Dismantled Parts		<input checked="" type="checkbox"/>

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
84	19/06/18 20:25	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>
85	26/06/18 09:47	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
86	26/06/18 09:47	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
87	26/06/18 09:47	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
88	26/06/18 09:47	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
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Documentation			1 per page	<input checked="" type="checkbox"/>
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1	02/05/18 09:57	TPD SKA9200U GIA REPORT.PDF	 Load PDF	
2	11/06/18 15:32	BH Auto's confirmation that carowner withdraw car	 Load PDF	
3	11/06/18 16:02	our instruction to LKK to followup with new repairer	 Load PDF	
4	27/08/18 13:49	LOD with supporting documents	 Load PDF	
5	27/08/18 13:54	TPD SKA9200E - COLOUR PHOTO	 Load PDF	
6	27/08/18 13:54	TPD SKA9200E - COLOUR PHOTO	 Load PDF	
7	27/08/18 15:53	our instruction to LKK to prepare paper survey report	 Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	02/10/18 12:11	COLOUR PHOTO	 Load PDF	
2	02/10/18 12:12	PRS Invoice	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST		Reset	Save	Print
There are no document checklists configured.				
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>				
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>				

LKK Auto Consultants Pte Ltd (Co. Reg No. 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/MSG18007989/ATBE2-1

Date: 02/10/2018

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.

Policy No: A28910753MKC

Claimant Vehicle No: SKA9200U

Insured Vehicle No: GR6392B

Date of Loss: 28/04/2018

Nature of Claim: TP

Claim No: 557012

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SKA9200U

Make & Model: AUDI Q5, 3.2 FSI S-LINE QUATTRO D/AB HID (A)

Engine No: CAL080058

Reg. Date: 25/01/2011 (Man. Year: 2010)

Chassis No: WAUZZZ8R4BA062497

Colour: Brown

Odometer: 100615 km

Engine Capacity: 3197 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes

Engine Modification:

No

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 255/45 R20

Rear Tyre Size: 255/45 R20

Front Left Side: Bridgestone 6 mm

Rear Left Side: Bridgestone 6 mm

Front Right Side: Bridgestone 6 mm

Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth.

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	14,045.95	10,600.25	3,445.70	24.53
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,060.00	1,670.00	1,390.00	45.42
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	17,105.95	12,270.25	4,835.70	28.27
Approved Total (Overridden) (S\$)		9,800.00		
Nett Amount (S\$)	17,105.95	9,800.00	7,305.95	42.71

INSPECTION

Date of Assignment: 11/06/2018

Date Inspected: 12/06/2018 Inspected At:

C.h.motor Vehicle Repair Training (HQ)
BLK 3019A UBI ROAD 1 #01-30
Singapore 408713

Estimated Period of Repair: 7.0 days

Adjuster: MARCUS CHUA

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 02 Oct 2018)
Parts:	M1-SUV	AUDI Q5 3.2 FSI S-LINE QUATTRO D/AB HID (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SKA9200U)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRT GRILLE ASSY	Dented / Cracked	1,505.00 FL	*1,505.00 FL
2	2		*HEADLAMP ASSY R/L	Cracked / Loop Broken	5,716.00 FL	*5,716.00 FL
3	1		*HEADLAMP BRACKET R/L	N/S Cracked	272.00 FL	*136.00 FL
4	1		*FRT BUMPER ASSY	Dented	2,325.00 FL	*2,325.00 FL
5	1		*FRT BUMPER FOGLAMP GRILLE R/L	N/S Cracked	236.00 FL	*118.00 FL
6	2		*FRT BUMPER FOGLAMP R/L	Refit	454.00 FL	*- FL
7	1		*FRT BUMPER LOWER SPOILER	Refit	540.00 FL	*- FL
8	1		*FRT BUMPER LOWER END PLATE	Dented / Cracked	167.00 FL	*167.00 FL
9	2		*FRT BUMPER GUIDE R/L	Broken / Cracked	128.00 FL	*128.00 FL
10	1		*FRT BUMPER ABSORBER	Dented / Cracked	97.00 FL	*97.00 FL
11	1		*FRT BUMPER REINFORCEMENT	Dented	571.00 FL	*571.00 FL
12	1		*FRT BUMPER REINFORCE. BRACKET R/L	N/S Bent	414.00 FL	*207.00 FL
13	1		*FRT RADIATOR SUPPORT TOP COVER	Refit	109.00 FL	*- FL
14	1		*FRT RADIATOR SUPPORT	Not Necessary	970.00 FL	*- FL
15	1		*FRT RADIATOR SUPPORT STAY	Dented / Cracked	72.00 FL	*72.00 FL
16	1		*FRT RADIATOR SIGHT SHIELD R/L	N/S Cracked	106.00 FL	*53.00 FL
17	1		*HORN	Refit	178.00 FL	*- FL
18	1		*FRT FENDER LH	Repair	841.00 FL	*- FL
19	1		*BONNET (NPA)	Repair	0.00 FL	*- FL
20	1		*FRT APRON PANEL LH (NPA)	Repair	0.00 FL	*- FL
21	2		*FRT CHASSIS MEMBER R/L (NPA)	Repair	0.00 FL	*- FL
22	1		*BOT RADIATOR COOLANT	Necessary	80.00 FS	*60.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	14,781.00	11,155.00
- List Item Discount on L Items 5.00/5.00% (\$\$)	735.05	554.75
Total Parts (\$\$)	14,045.95	10,600.25

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO CHECK FRONT ELECTRICAL SYSTEM AND REPAIR WIRE HARNESS	New	60.00	30.00
2	TO REMOVE AND REINSTALL A/C CONDENSER, A/C PIPINGS FOR NECESSARY REPAIRS (INCLUDE VACUUM & RECHARGE A/C GAS)	New	120.00	60.00
3	TO REMOVE AND REINSTALL RADIATOR & COOLING SYSTEM FOR NECESSARY REPAIRS. (INCLUDE PRESSURE TEST COOLING SYSTEM)	New	100.00	60.00
4	TO REMOVE AND REINSTALL INTERCOOLER ASSY & PIPINGS (INCLUDE PRESSURE TEST AIR INTAKE SYSTEM)	New	80.00	60.00
5	TO REMOVE AND TRANSFER FRONT BUMPER SENSORS TO NEW BUMPER	New	60.00	40.00
6	TO STRAIGHTEN, REPAIR, REALIGN ON AFFECTED AREA AND REPLACE DAMAGED PARTS	New	1,200.00	800.00
7	TO CONDUCT CHASSIS ALIGNMENTS	New	320.00	0.00
8	TO SPRAY PAINTING, BLENDING ON AFFECTED AND ADJACENT AREA	New	1,000.00	500.00
9	TO INSPECTION, DIAGNOSE, RESET AND PERFORM CODING PROGRAMMING ON : - 9.1) FRONT BUMPER SENSOR CONTROL MODULE 9.2) CALIBRATE / FOCUS HEADLAMP	New	120.00	120.00
Gross Labour Cost (\$\$)			3,060.00	1,670.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >